



*"Serving Those Who Served"*

**Statewide Assistance: 1-800-562-2308**

**Home Applications: 1-877-838-7787**

### Central Office

Department of Veterans Affairs  
1102 Quince St SE  
P.O. Box 41150  
Olympia, WA 98504-1150  
Phone: (360) 725-2200  
Web Site: [www.dva.wa.gov](http://www.dva.wa.gov) .

### Veterans Service Center

Department of Veterans Affairs  
1102 Quince St SE  
Olympia, WA 98504-1155  
Toll Free: 1-800-562-2308  
Or (360) 725-2200

### Agency Directors & Home Superintendents

Director	John E. Lee
Deputy Director	Alfie Alvarado
Director of Homes Operations	Jonathon Clontz 360-725-2156
Soldiers Home and Colony Superintendent	360-893-4501
Veterans Home Superintendent	Al Knight 360-895-4700
Spokane Veterans Home Superintendent	Ken Warrington 509-344-5775

### Department History

The Washington State Department of Veterans Affairs (WDVA) was created in 1976 with the passage of SB 2006. Before its creation, veterans were served by the Department of Social and Health Services.

WDVA currently employs approximately 600 FTEs.

### State Veterans Homes

The Washington State Constitution mandates the Legislature provide maintenance of a soldiers' home for honorably discharged veterans who are residents of the state.

Two Western Washington homes provide skilled, assisted-living and domiciliary care to qualified veterans and are Title 19 (Medicaid) certified, and Medicare A certified. The Spokane Veterans Home serves qualified veterans in Eastern Washington, providing long-term nursing care and is Title 19 (Medicaid) and Medicare A certified.



The Washington Veterans Home at Retsil, near Port Orchard, is the largest of the state's veterans homes. Established in 1910.

**Total Beds: 292**



The Washington Soldiers Home and Colony at Orting is located in the Puyallup Valley. Established in 1891.

**Total Beds: 183**



The Spokane Veterans Home, located near medical services in Spokane, serves residents needing long-term nursing care.

Established in 2001.

**Total Beds: 100**

**WDVA VISION STATEMENT**

We *Trust* our military to protect our freedoms.

Our military veterans and their families can *Trust* their Washington State Department of Veterans Affairs to:

- ☆ *Serve* as their advocate for all VA entitlements;
- ☆ Help *Heal* their seen and unseen wounds of war;
- ☆ Give *Help* to the homeless;
- ☆ Provide quality *Care* in our Veterans Homes; and
- ☆ *Honor* veterans in their final resting place.

Our *Commitment* is to always be worthy of that trust.



**Veterans Services**

WDVA provides the following services to veterans and their families statewide:

- Claims services for veterans and family members to access their VA benefits including: death pension, burial benefits, headstones and markers, dependency and indemnity compensation, home loan guarantees and educational assistance;
- Veterans Estate Management Program;
- Post Traumatic Stress Disorder Counseling;
- Homeless Veterans Outreach Program.
- Veterans Conservation Corps
- Transitional Residence Program
- Veteran Owned Business Registry

**Statewide Assistance:**

**1-800-562-2308**

**Washington State Benefits**

Honorably discharged veterans who served in any branch of the armed forces *may* be eligible for the following state benefits:

- Educational Benefits
- County Veterans Assistance/Burial
- Employment Preference
- Reemployment and Layoff Rights
- Military Retirement Credit
- Motor Vehicle License Plates
- Reduced Fishing/Hunting License
- State and Federal Park Passes.
- Reduced Public Transportation Fees
- Property Tax Exemption

**Statistics**

<b>Total # of U.S. Veterans</b>	<b>26,549,704</b>
<b>WA Total # of Veterans</b>	670,628
WA Total Male Veterans	623,015
WA Total Female Veterans	47,613

*Source: US Census 2000 Veteran Data*

**Washington Veterans by Period** *Veterans serving in multiple conflicts are counted only in their initial war period.*

Persian Gulf	94,170
Vietnam Era	225,276
Korean Conflict	74,247
WWII	122,174
Peacetime	154,761

*Source: US Census 2000 Veteran Data*

**WDVA Budget**

<b>Total Operating Budget</b>	<b>\$110,190,000</b>
State	\$31,916,000
Federal & Other	\$78,274,000

**Budget by Program**

Central Office	\$6,030,000
Veterans Home	\$43,244,000
Soldiers Home and Colony	\$26,098,000
Spokane Veterans Home	\$19,422,000
Veteran Field Services	\$15,396,000

*Source: WDVA 07-09 Funding Distribution*

**Federal Veterans Health Administration**

**VA Medical Centers:**

Seattle	VA Puget Sound Health Care System 206-762-1010 / 800-329-8387
Tacoma	American Lake Div. VA Puget Sound HCS 253-582-8440 / 800-329-8387
Spokane	Spokane VA Medical Center 509-434-7000 / 800-325-7940
Walla Walla	Jonathan M. Wainwright Memorial VA Medical Center 509-525-5200 / 888-687-8863
Vancouver Campus	Portland VA Medical Center 360-696-4061 / 800-949-1004

**Community Based Outpatient Clinics:**

Bremerton Outpatient Clinic	360-782-0129
Port Angeles Outpatient Clinic	360-565-9330
Mount Vernon Outpatient Clinic	360-848-8500
Richland Outpatient Clinic	509-946-1020
Valor CBOC Bellevue	425-214-1055
Valor CBOC Federal Way	253-336-4142
Valor CBOC North Seattle	206-384-4382
Wenatchee CBOC	509-663-7615
Yakima Mental Health Outreach	509-457-2736
Yakima Outpatient Clinic	509-966-0199

**Vet Centers:**

Bellingham Vet Center	360-733-9226
Everett Vet Center	425-252-9701
Seattle Vet Center	206-553-2706
Spokane Vet Center	509-444-8387
Tacoma Vet Center	253-565-7038
Yakima Vet Center	509-457-2736

*Updated Nov. 2009*