



Washington Department of Veterans Affairs  
Building 9 for Veterans  
**Service Center**

**Vision:** We trust our military to protect our freedoms. Our military veterans and their families can trust their Washington Department of Veterans Affairs to serve as an advocate for veterans' benefits and entitlements. The Service Center provides a one-stop location to access needed services.

**Overview:** Our staff is accredited by the federal VA. This accreditation means staff can perform benefits screening, as well as counsel veterans and family members on rights and privileges under existing laws. Our staff possess the ability to explain benefits in an easily understandable way. Our staff is well-versed and skillful in procedures proven to be most effective in filing well-grounded claims.

**Services Offered:** Our Service Center staff develop, review and perform case management for complex claims, such as post traumatic stress disorder, exposure to Agent Orange, discharge upgrade, and/or Ex-POW related claims, all of which require extensive medical documentation and personal history. Veterans and their family members receive assistance with original claims, new claims, reopened claims, requests for increases in benefits, applications for VA Healthcare, and applications for survivor benefits, as well as requesting DD214s, and other records. Veterans may also receive assistance in the application process for state veterans' benefits, including the Veterans Innovations Program. Homeless veterans receive expedited claims assistance from the Service Center.

**Who Provides Services:** Working together, Washington Department of Veterans Affairs and Veterans Service Organizations provide comprehensive and confidential benefits assistance. The Service Center partners with federal, state, and local governments, county veterans service offices, not-for-profit organizations, and local businesses.

**Who May Receive Services:** Veterans in the Building 9 Transitional Housing Program and veterans and their family members from the community are eligible to receive assistance.

**Outreach:** Service Center staff regularly visits locations where underserved service members, veterans, and their family members live and work.

**Cost:** There is NO charge for any services at the Building 9 for Veterans Service Center.

Street Address:  
Washington Veterans Home  
1141 Beach Drive East, Building 9  
Retsil, WA 98378

Mailing Address:  
Building 9 for Veterans  
PO Box 8175  
Port Orchard, WA 98366

Phone: (360) 895-4346 & (360) 895-4371

~ **Serving Those Who Served** ~