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2: Process Intake Form and OQ45 (Behavioral Health Services PTSD)
3: Contract with Provider (Behavioral Health Services PTSD)
4: Develop New King County Program (Behavioral Health Services PTSD)
5: Generate King County Services Report (Behavioral Health Services PTSD)
6: Generate King County Client Profile Report (Behavioral Health Services PTSD)
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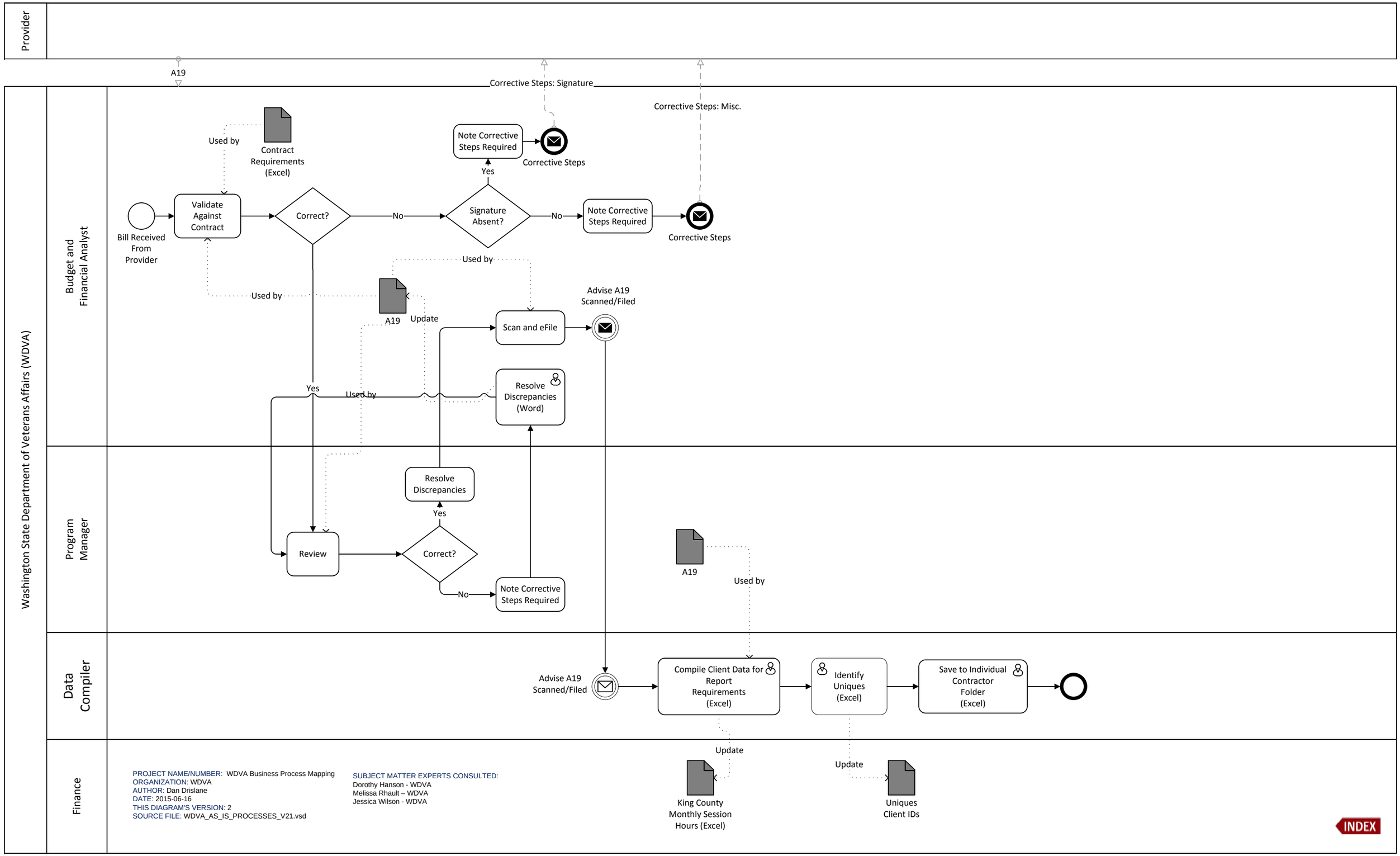
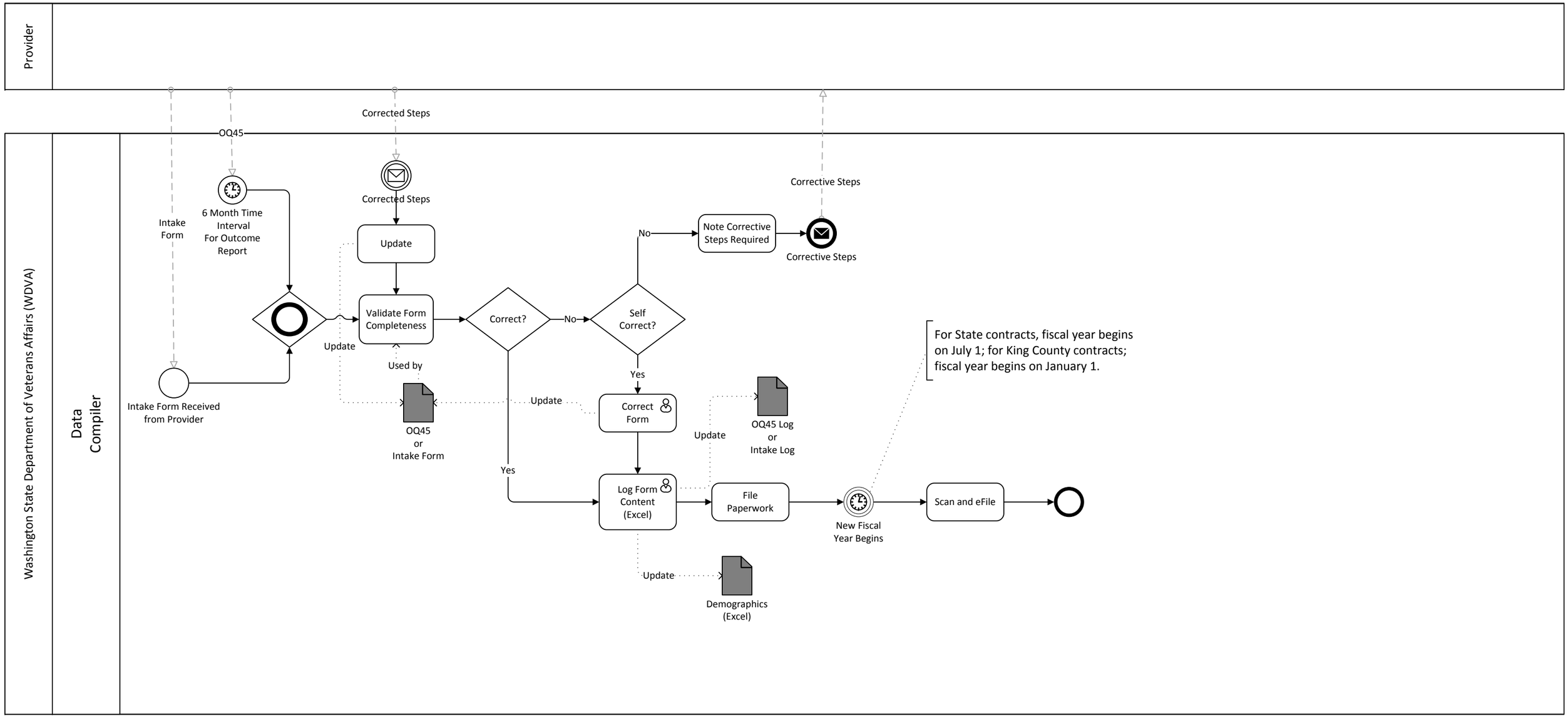
PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE ENTIRE MODEL PUBLISHED: 2015-08-04
VERSION OF THE COMPLETE COLLECTION OF DIAGRAMS: 19*
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd
*NOTE: Individual diagrams have their own version numbers.

Control + Click on any of the hyperlinks above to navigate to that process diagram. (Does not apply to PDF users.)

AS-IS PROCESS 1: Process Provider Billing (Behavioral Health Services PTSD)



AS-IS PROCESS 2: Process Intake Form and OQ45 (Behavioral Health Services PTSD)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-16
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Dorothy Hanson - WDVA
Melissa Rhault – WDVA
Jessica Wilson - WDVA

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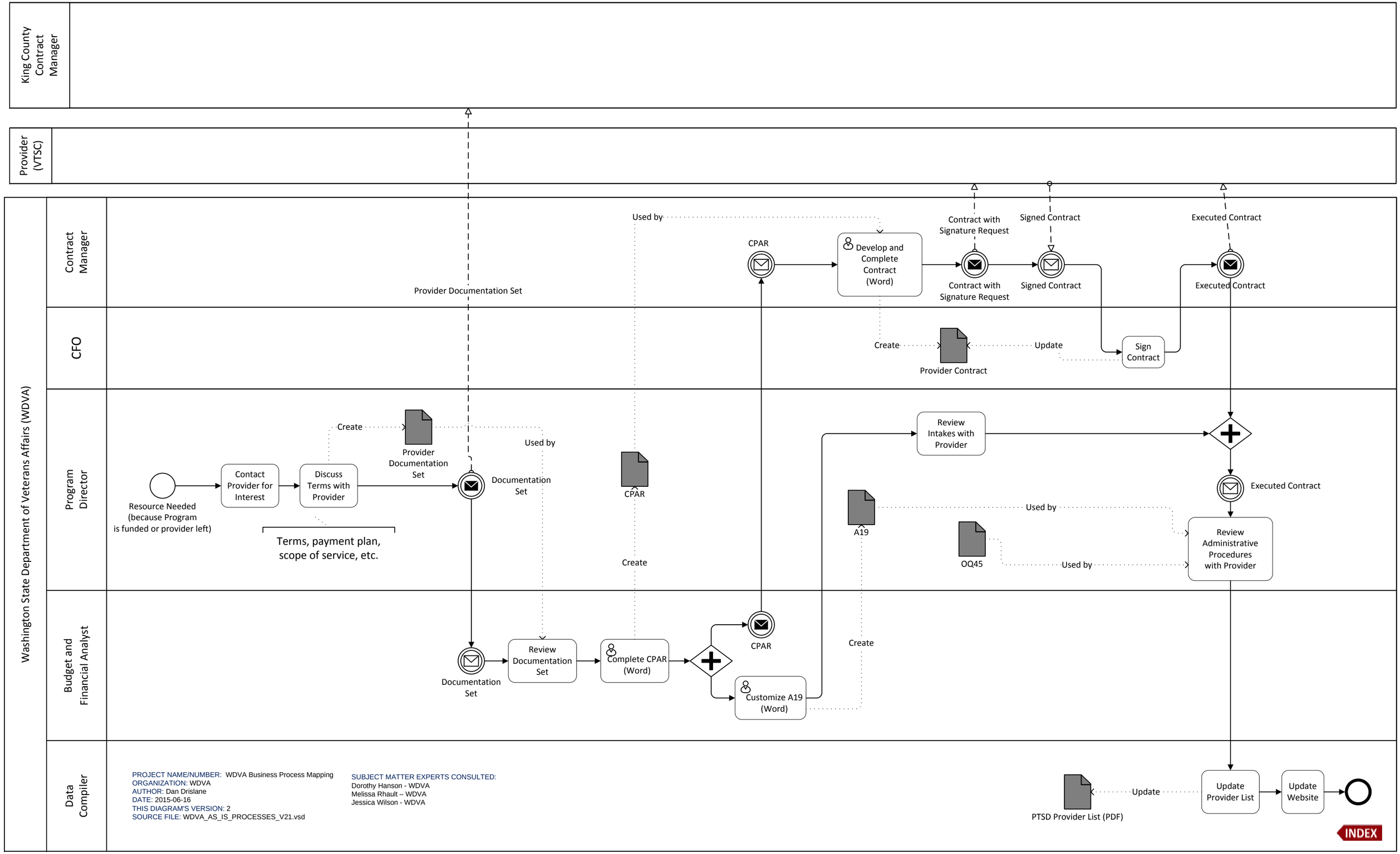
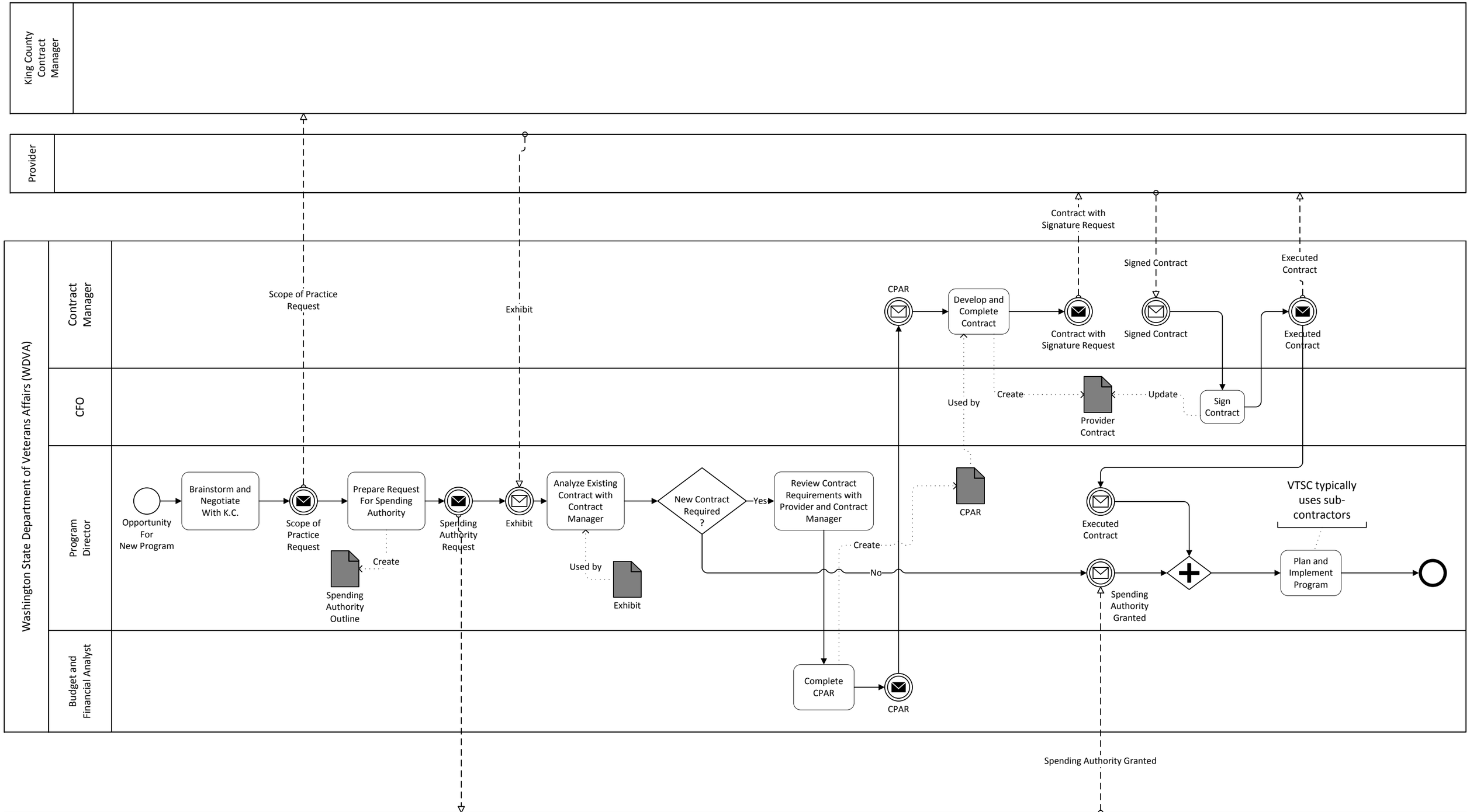
AS-IS PROCESS 3: Contract with Provider (Behavioral Health Services PTSD)



AS-IS PROCESS 4: Develop New King County Program [Life of Contract] (Behavioral Health Services PTSD)



Office of Fin. Mgmt.

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-9
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Dorothy Hanson - WDVA
Melissa Rhault – WDVA
Jessica Wilson - WDVA

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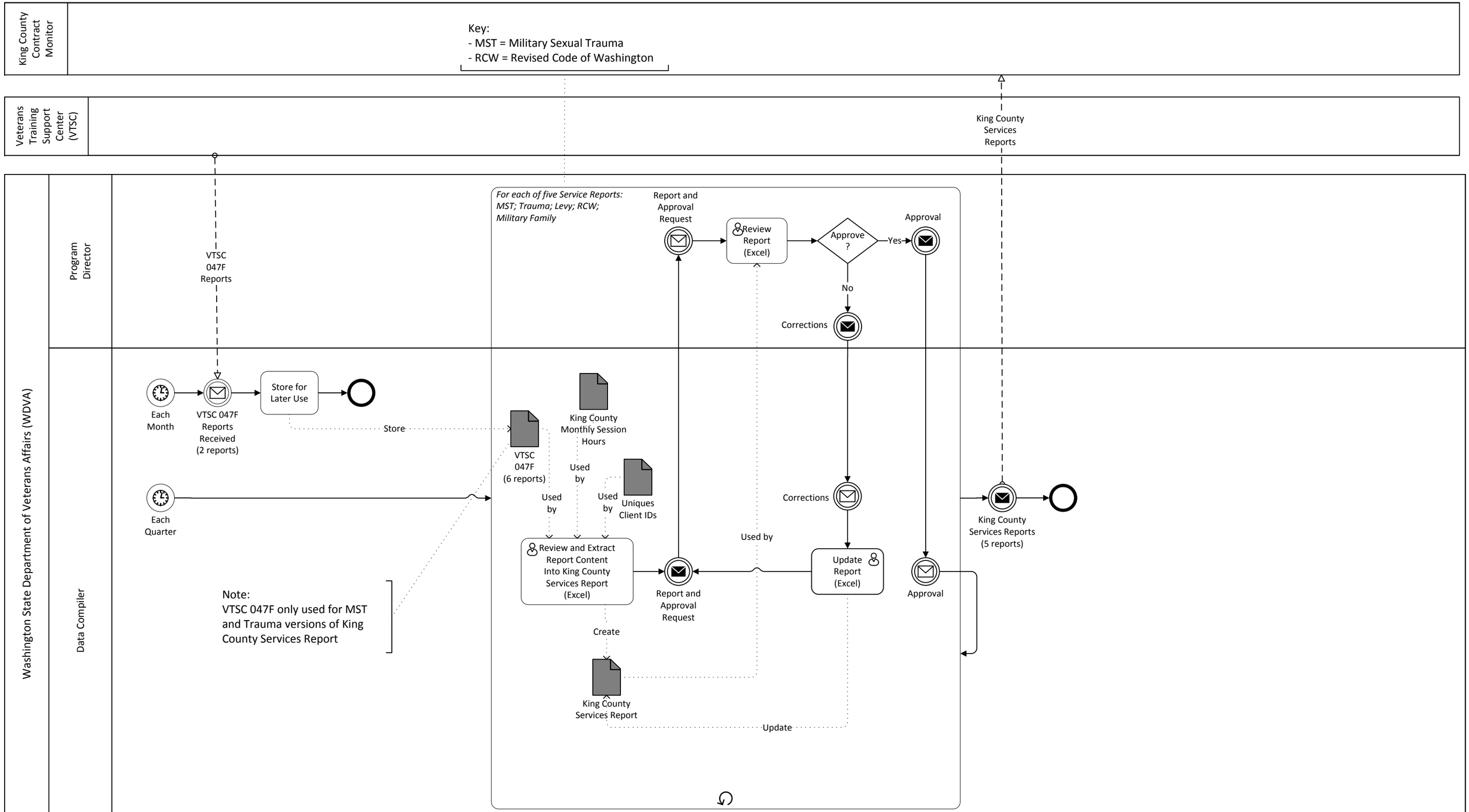
AS-IS PROCESS 5: Generate King County Services Report (Behavioral Health Services PTSD)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-30
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Dorothy Hanson - WDVA
Melissa Rhault – WDVA
Jessica Wilson - WDVA

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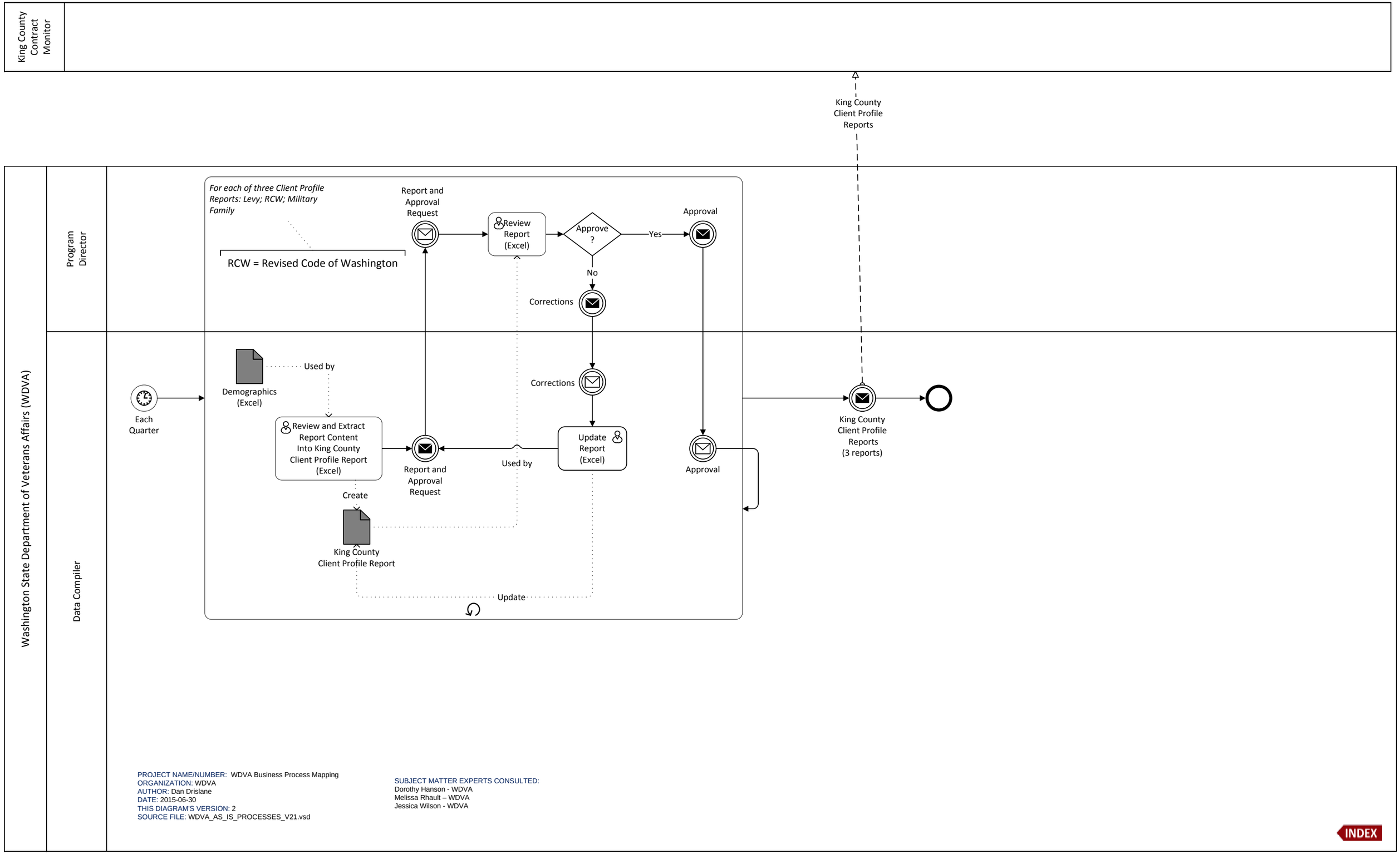
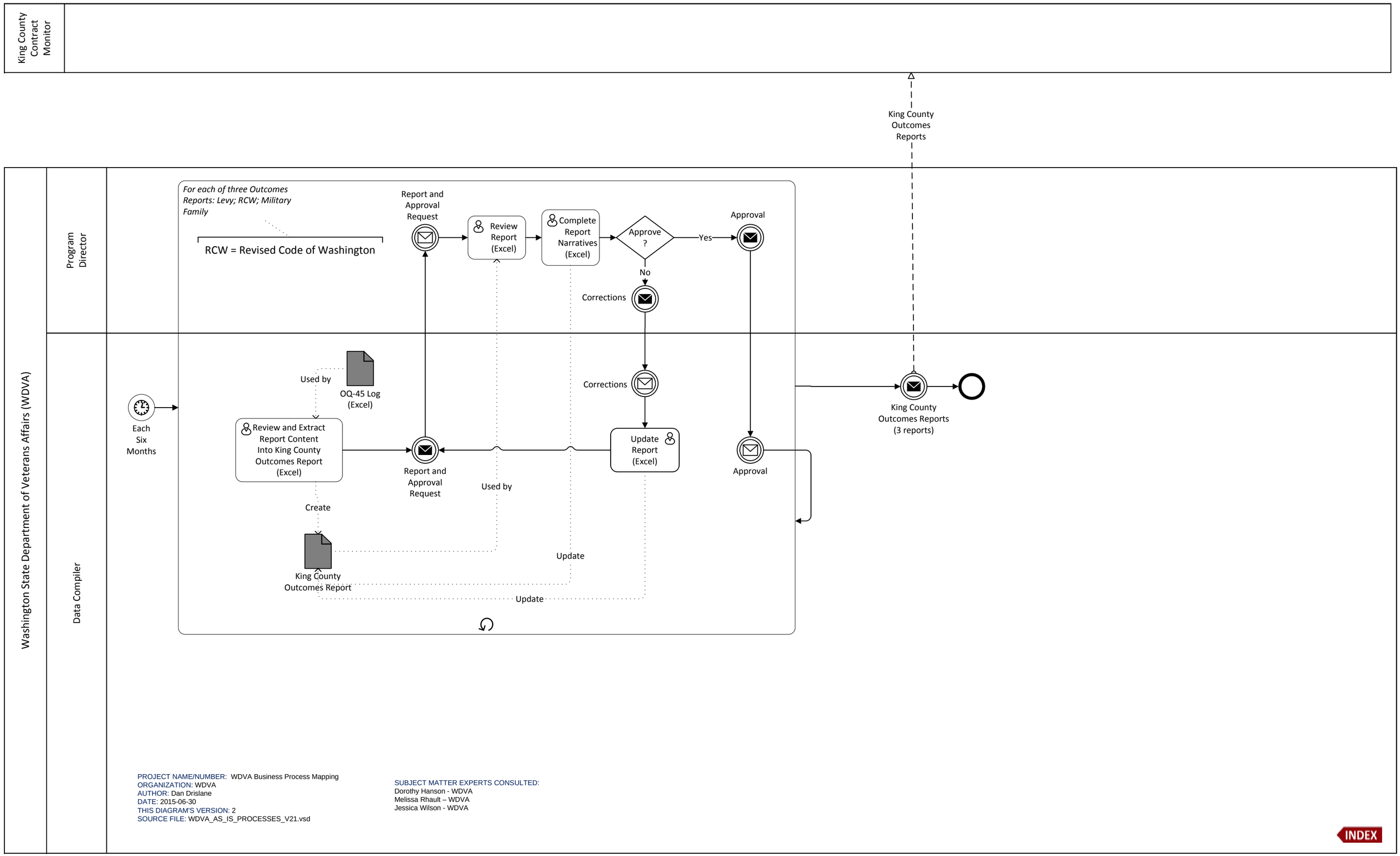
AS-IS PROCESS 6: Generate King County Client Profile Report (Behavioral Health Services PTSD)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-30
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Dorothy Hanson - WDVA
Melissa Rhault – WDVA
Jessica Wilson - WDVA

AS-IS PROCESS 7: Generate King County Outcomes Report (Behavioral Health Services PTSD)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-30
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Dorothy Hanson - WDVA
Melissa Rhault – WDVA
Jessica Wilson - WDVA

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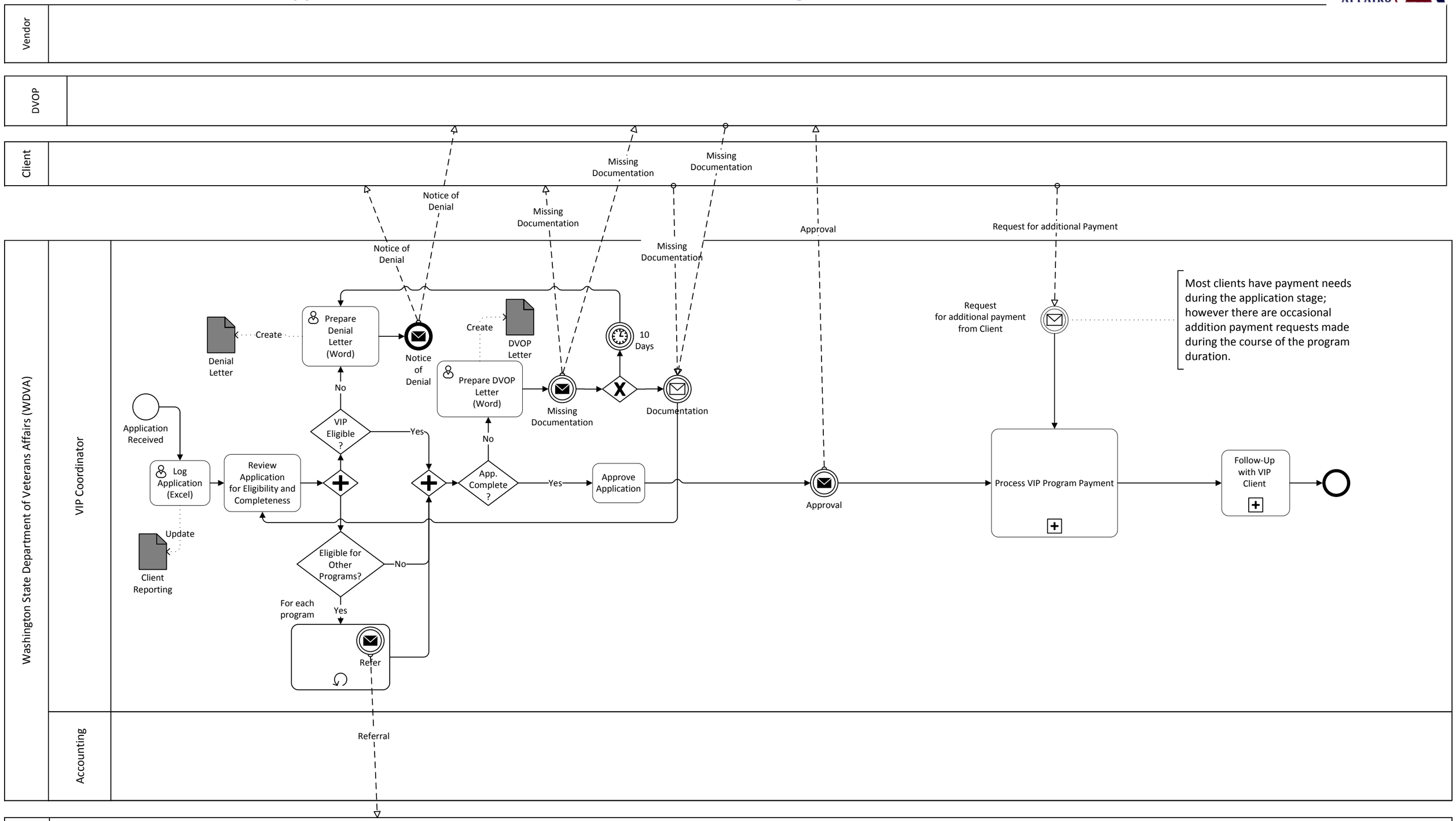
AS-IS PROCESS 8: Process VIP Application (Veteran Services - Veterans Innovations Program)



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 3
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:

Kristan Johnson - WDVA

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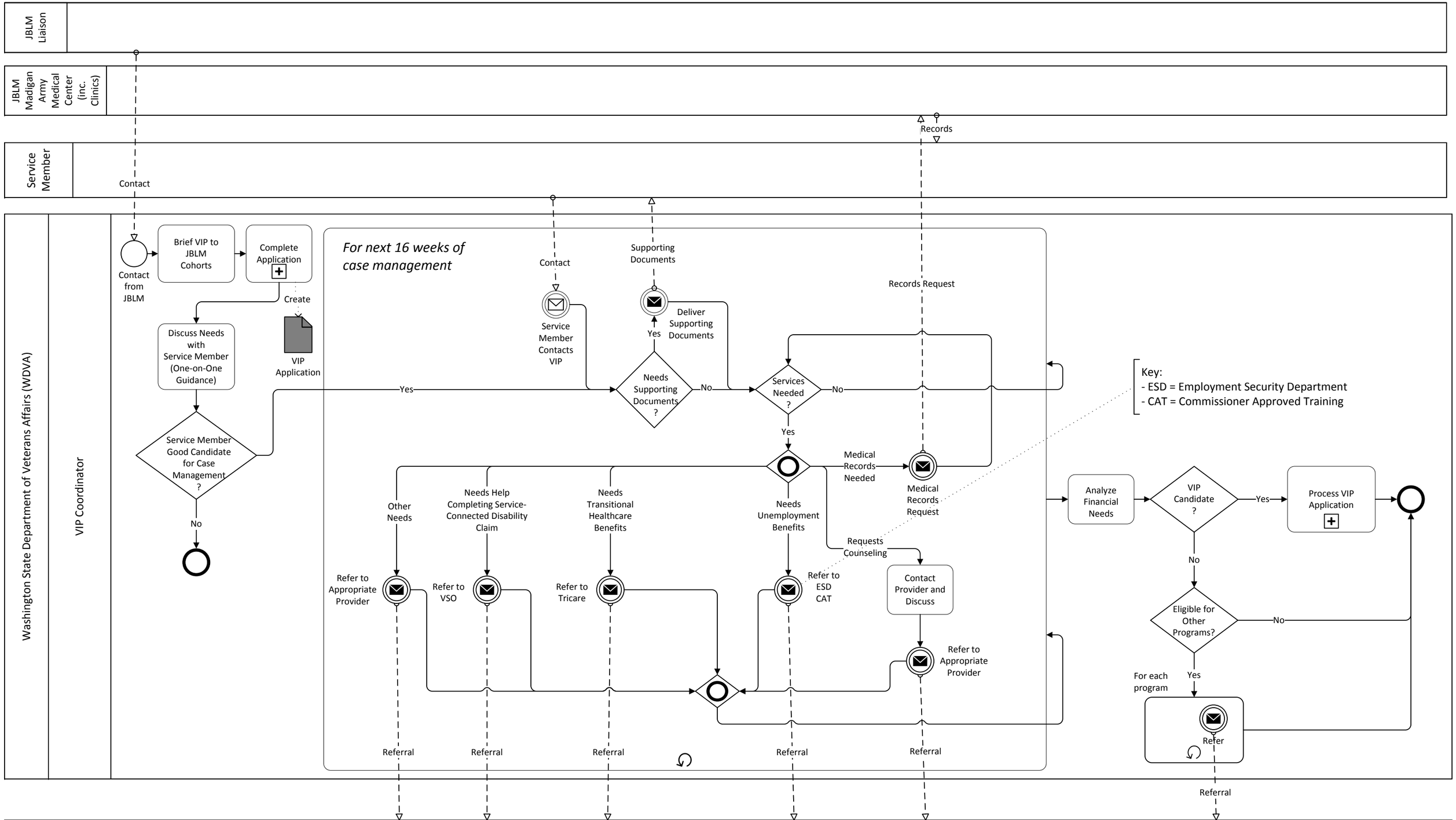
AS-IS PROCESS 9: Provide Service Member Guidance (Veteran Services - Veterans Innovations Program)



Provider/ Partner Agency

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-13
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:

Kristan Johnson - WDVA

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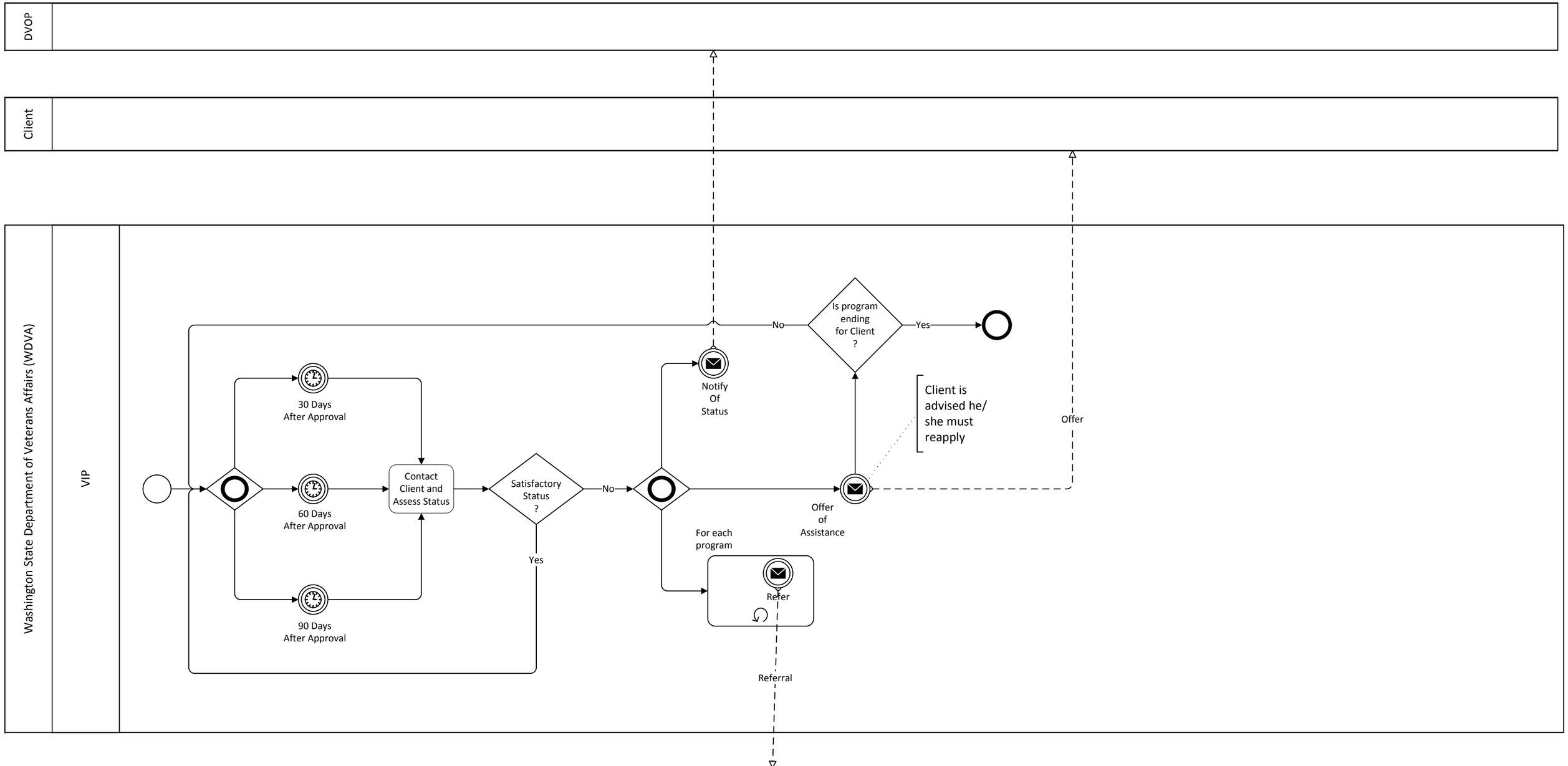
AS-IS PROCESS 10: Follow-Up with VIP Client Sub-Process (Veterans Services - Veterans Innovations Program)

Called by PROCESS: 8



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-16
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:

Kristan Johnson - WDVA

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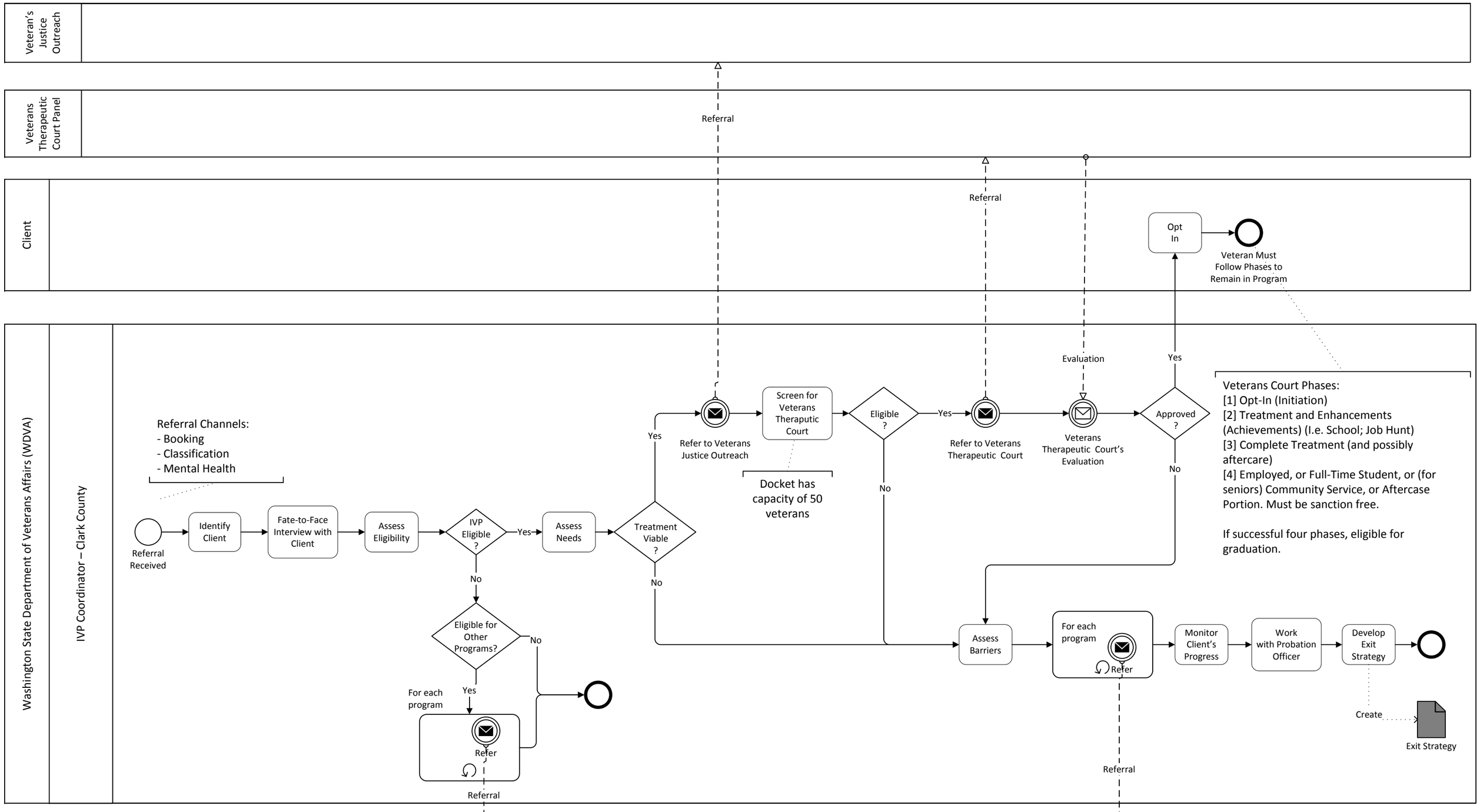
AS-IS PROCESS 11: IVRS Clark County (Veterans Services – Clark County Incarcerated Veterans Program)



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:

Jason La Carney - WDVA

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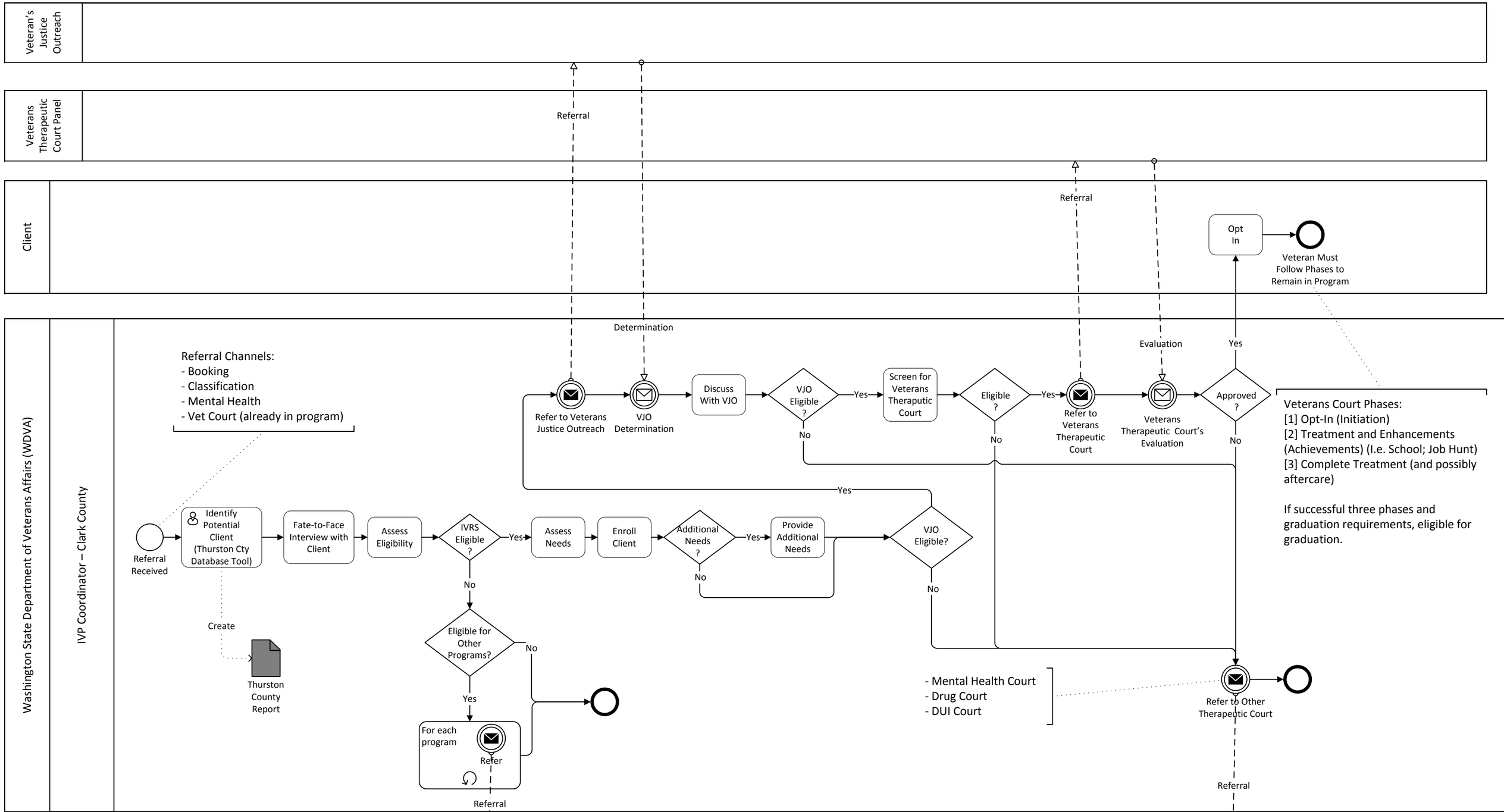
AS-IS PROCESS 12: IVRS Thurston County (Veterans Services – Thurston County Incarcerated Veterans Reintegration Services)



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:

John Stevens - WDVA

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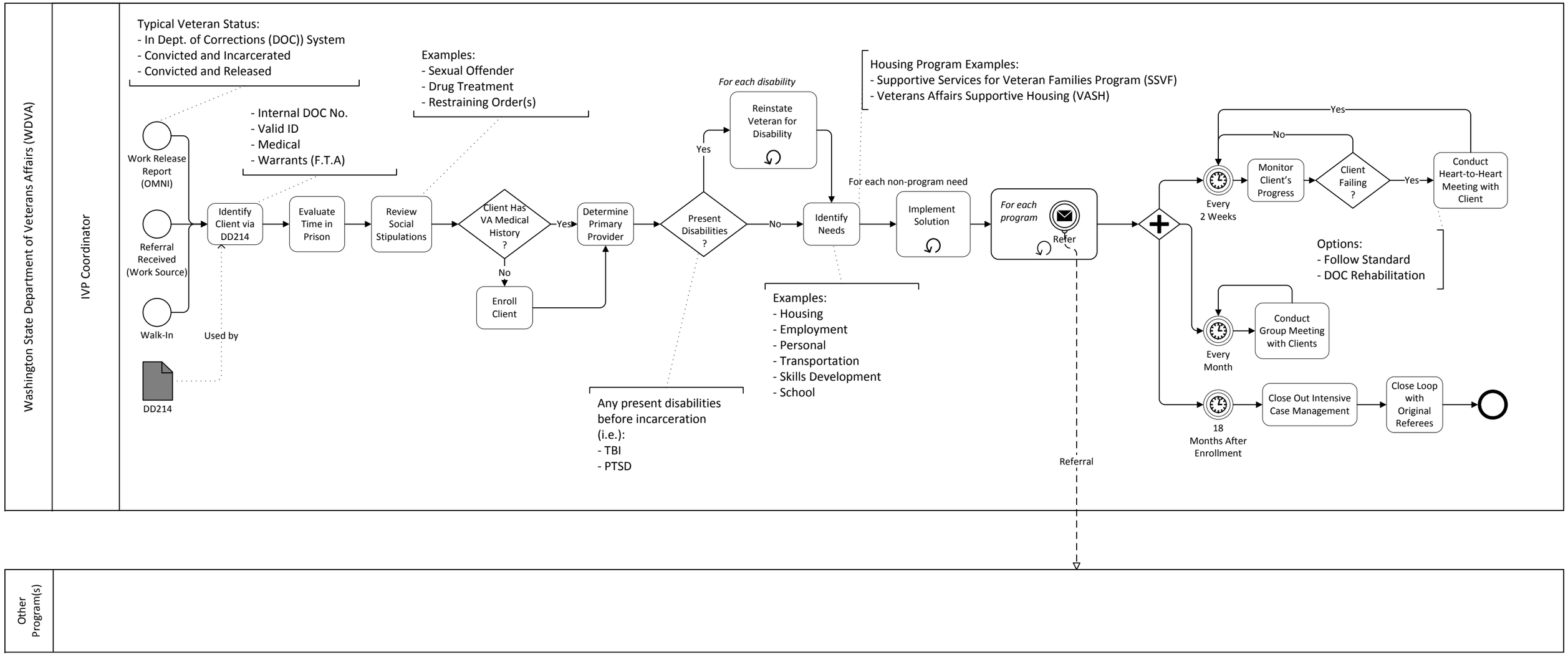
AS-IS PROCESS 13: WDVA IVP (Veterans Services – Statewide Incarcerated Veterans Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-10
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:

Vincent Woods - WDVA

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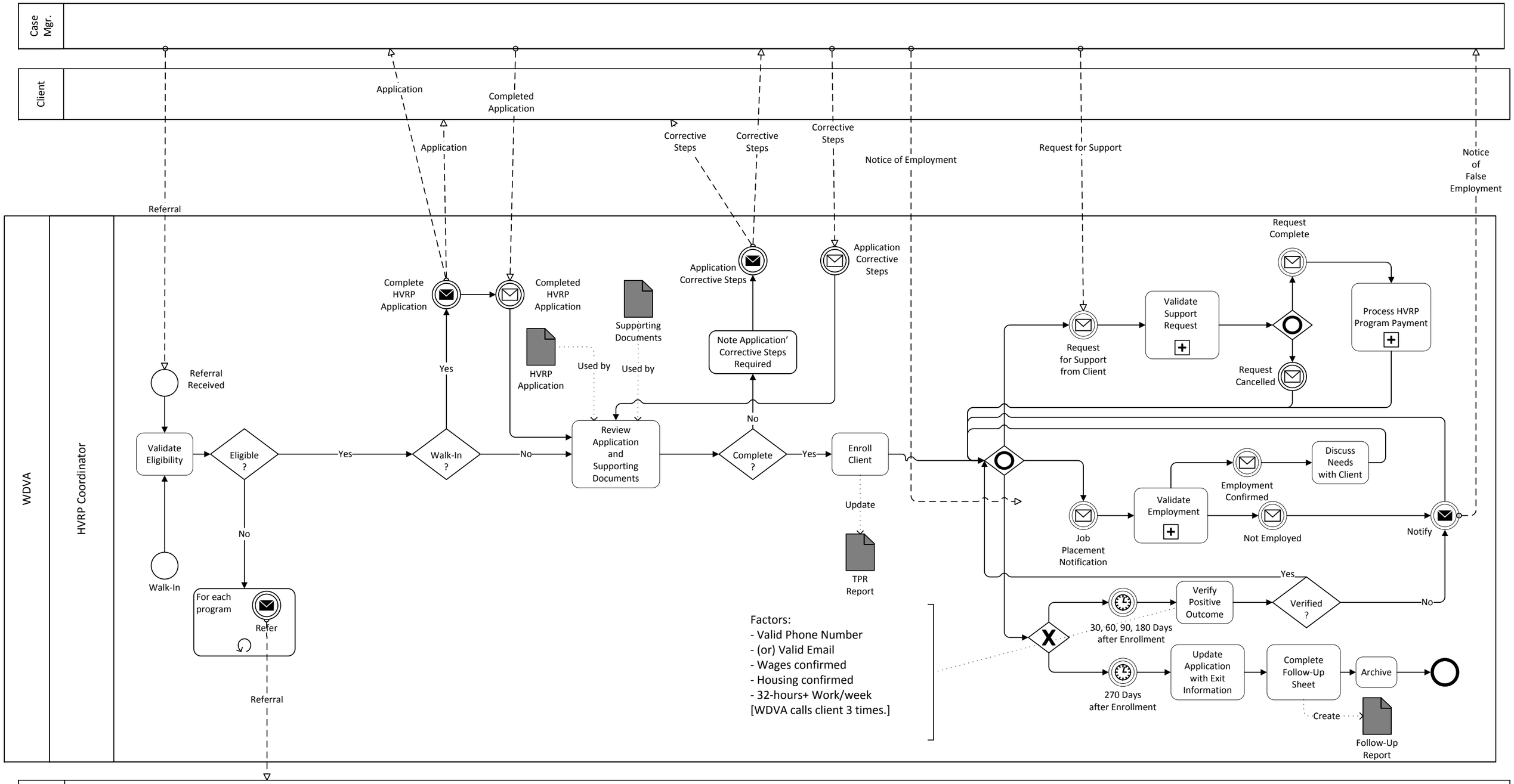
AS-IS PROCESS 14: Administer Homeless Veterans Reintegration Project (Veterans Services - HVRP)



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Nathan Hoppe - WDVA
Darcy Hutchinson - WDVA
Holly Steingline - WDVA

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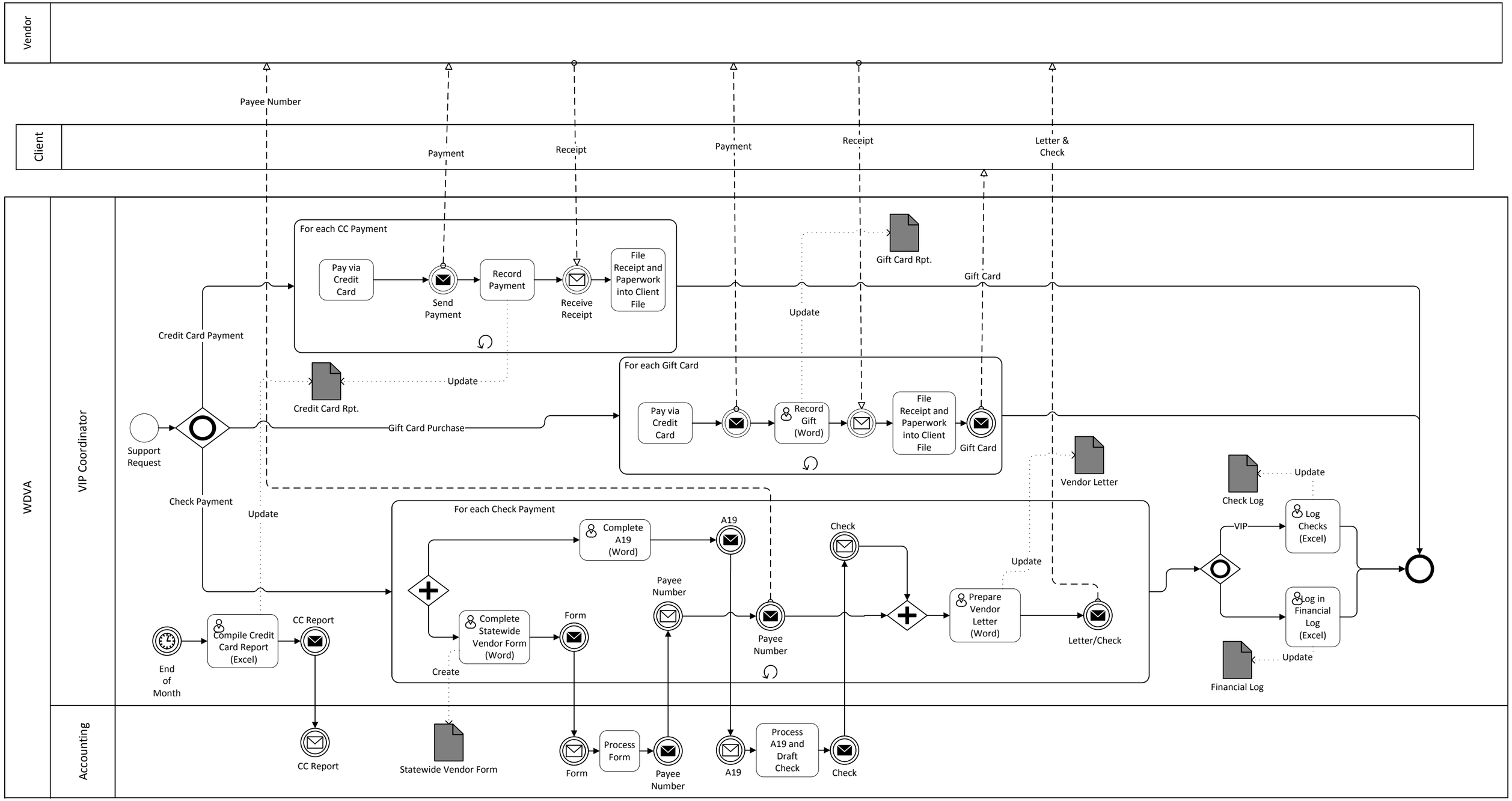
AS-IS PROCESS 15: Process VIP Program Payment Sub-Process (Veterans Services – VIP)

Called by PROCESS: 8



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-16
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Nathan Hoppe - WDVA
Darcy Hutchinson – WDVA
Kristan Johnson - WDVA
Holly Steingline – WDVA

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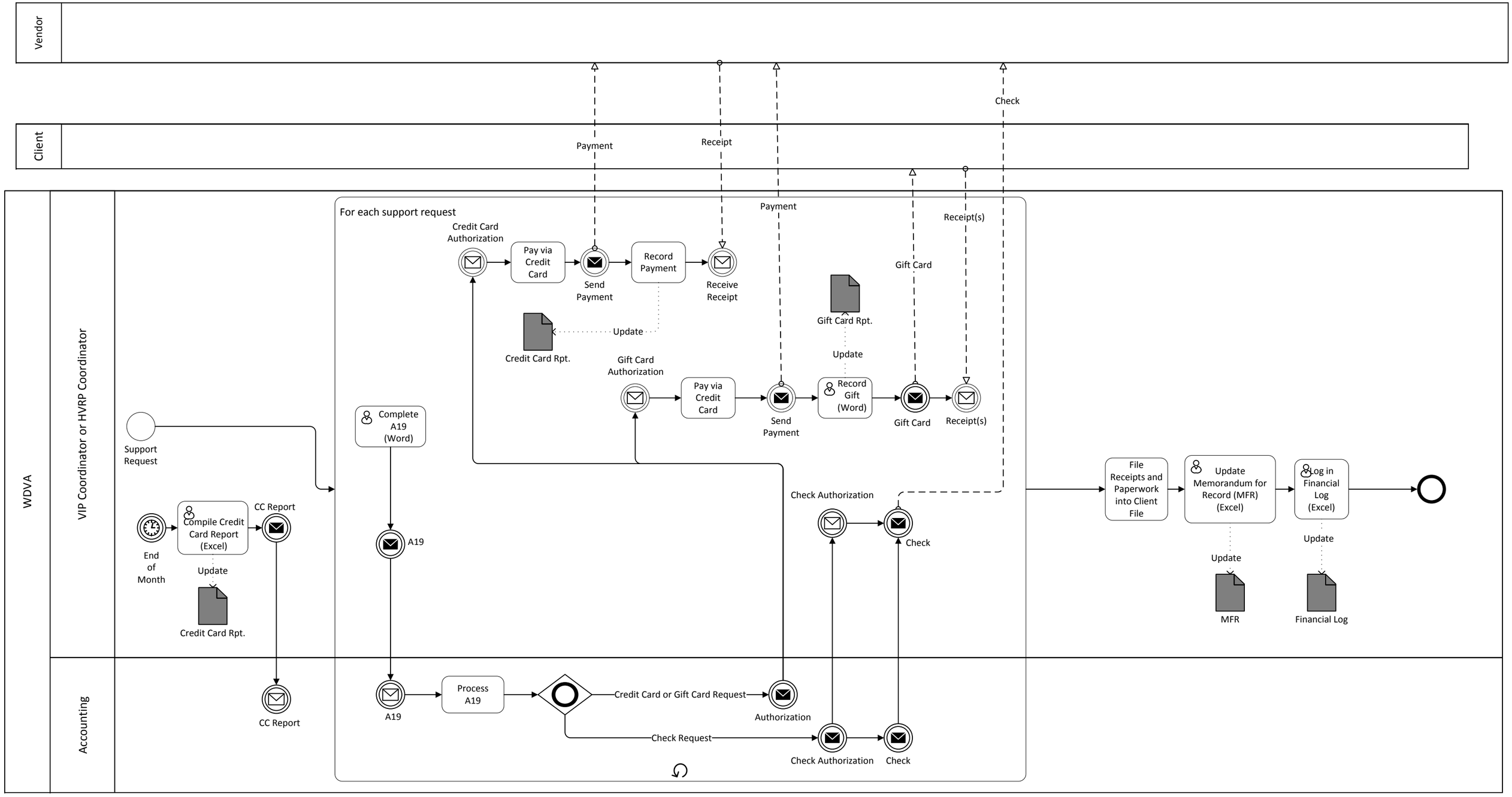
AS-IS PROCESS 16: Process HVRP Program Payment Sub-Process (Veterans Services – HVRP)

Called by PROCESS: 14



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-24
THIS DIAGRAM'S VERSION: 3
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Nathan Hoppe - WDVA
Darcy Hutchinson – WDVA
Kristan Johnson - WDVA
Holly Steingline – WDVA

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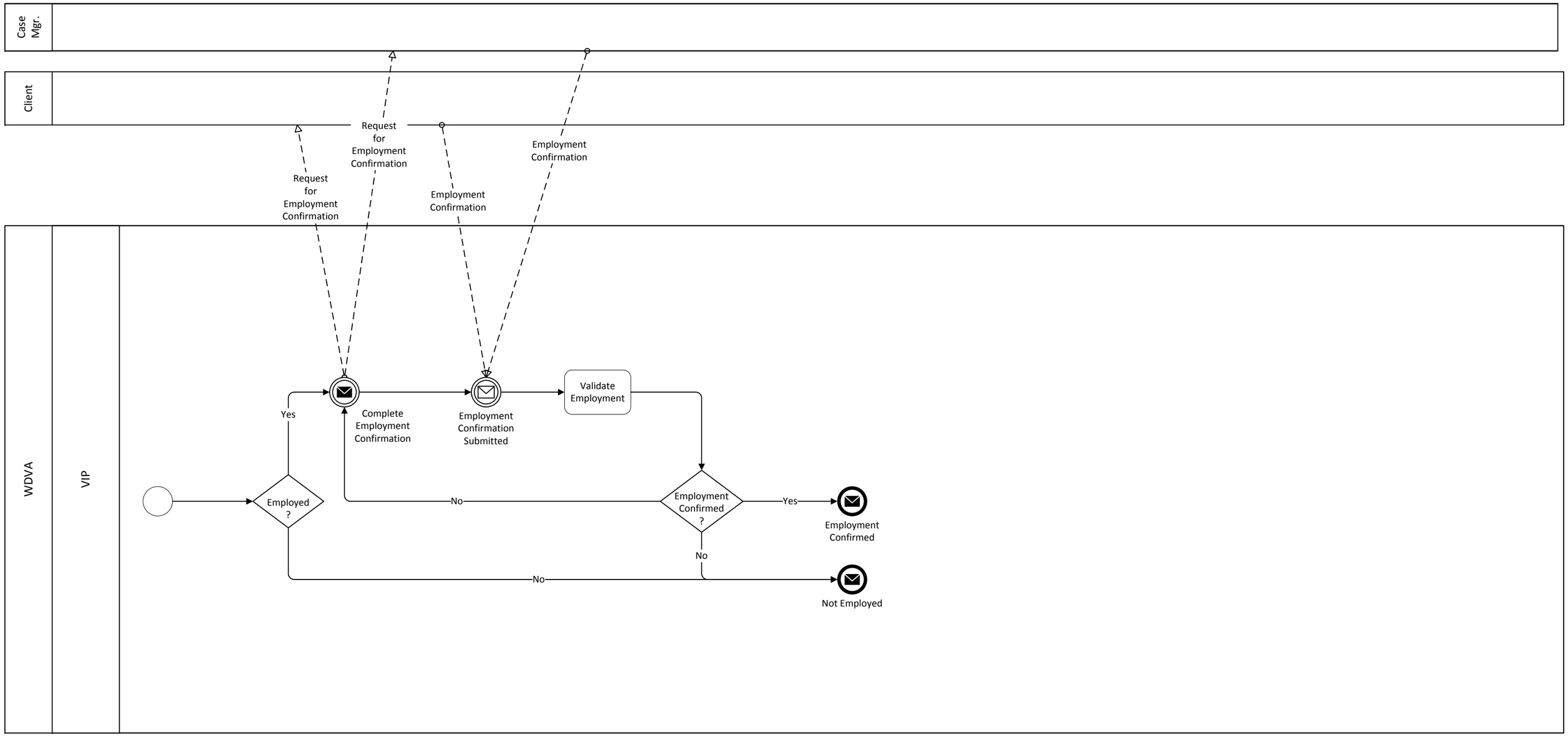
AS-IS PROCESS 17: Validate Employment Sub-Process (Veterans Services - HVRP)

Called by PROCESS: 14



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-09
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Nathan Hoppe - WDVA
Darcy Hutchinson - WDVA
Holly Steingline - WDVA

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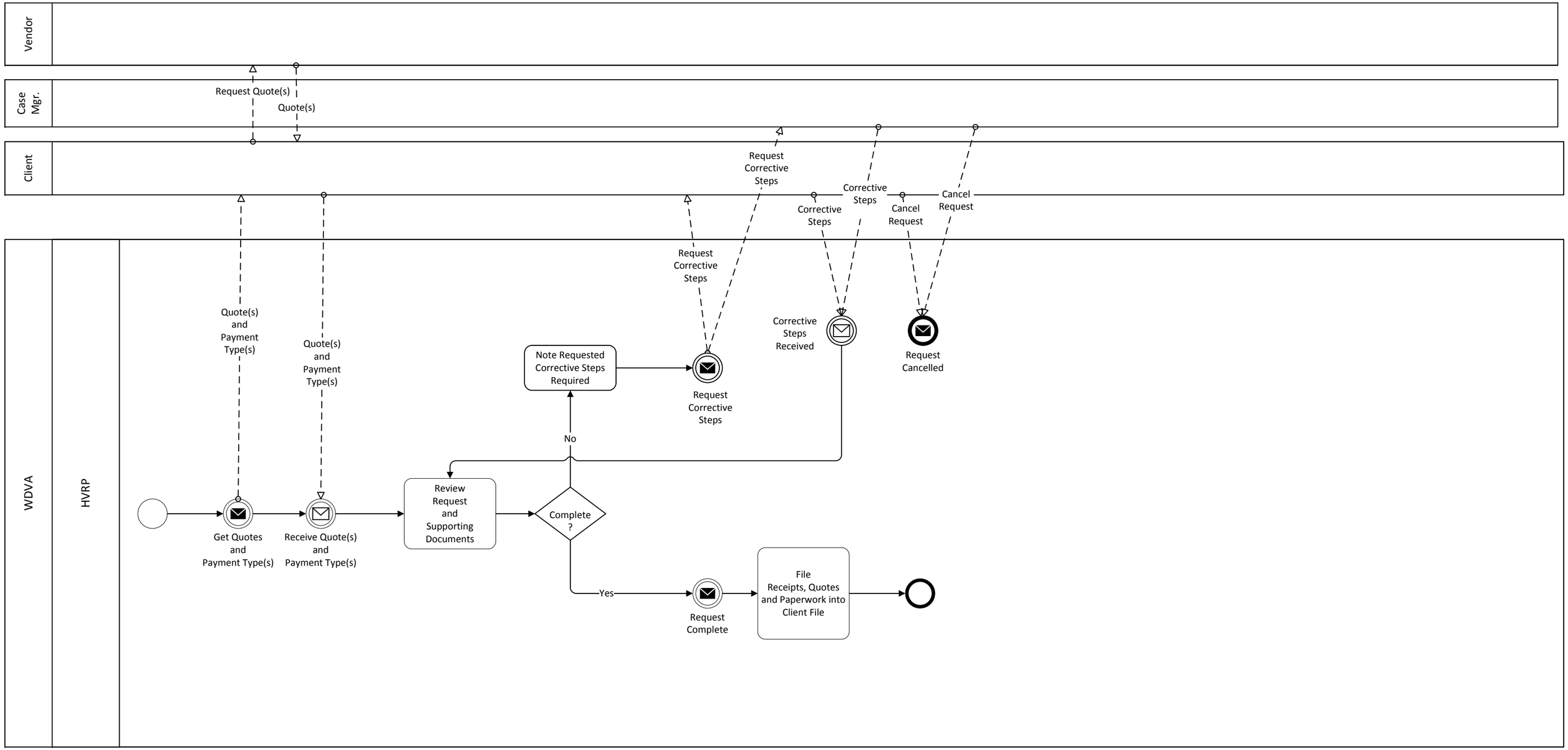
AS-IS PROCESS 18: Validate Payment Request Sub-Process (Veterans Services - HVRP)

Called by PROCESS: 14



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-9
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Nathan Hoppe - WDVA
Darcy Hutchinson - WDVA
Holly Steingline - WDVA

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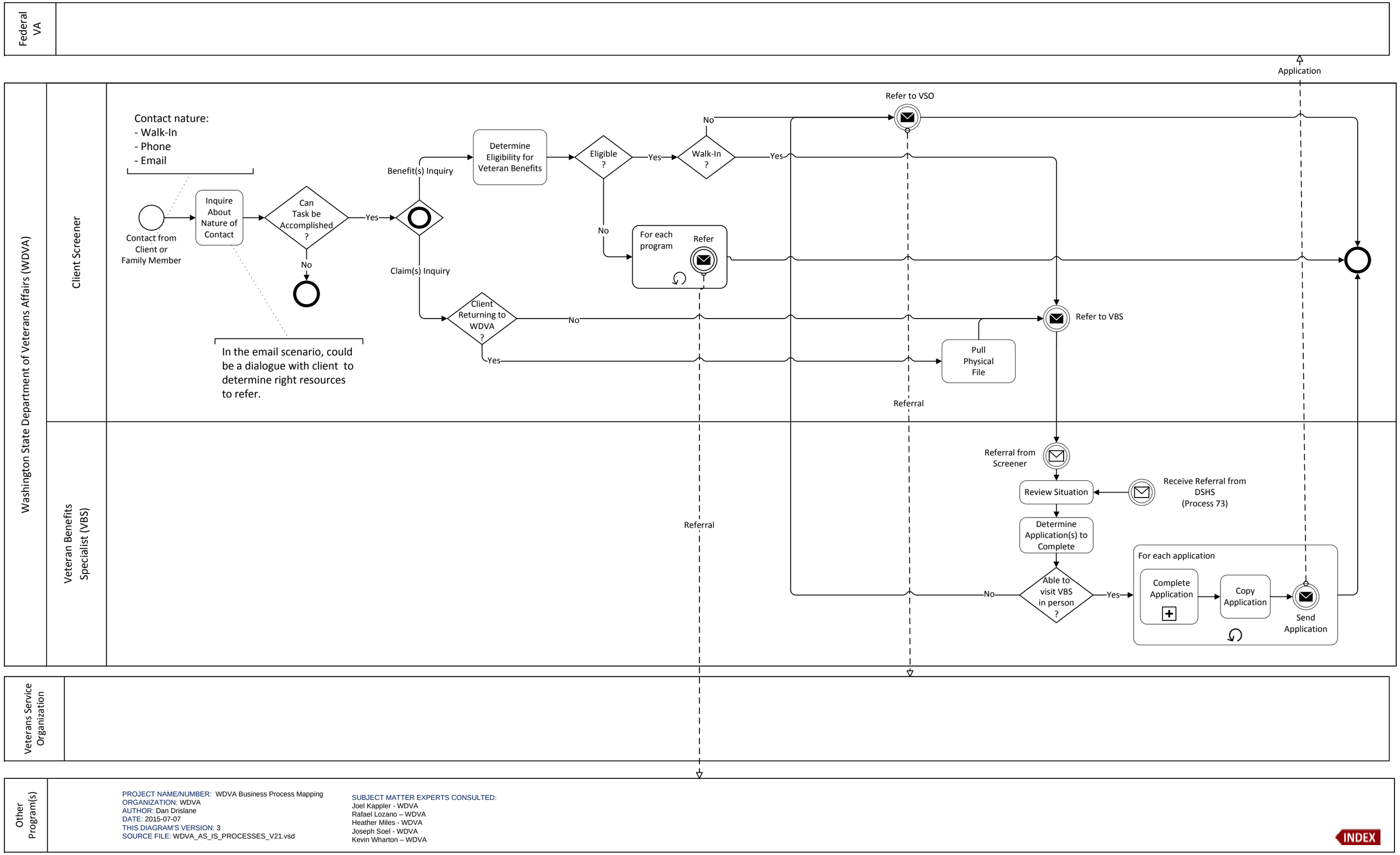
AS-IS PROCESS 19: Intake and Triage (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-07
THIS DIAGRAM'S VERSION: 3
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Joel Kappler - WDVA
Rafael Lozano – WDVA
Heather Miles - WDVA
Joseph Soel - WDVA
Kevin Wharton – WDVA

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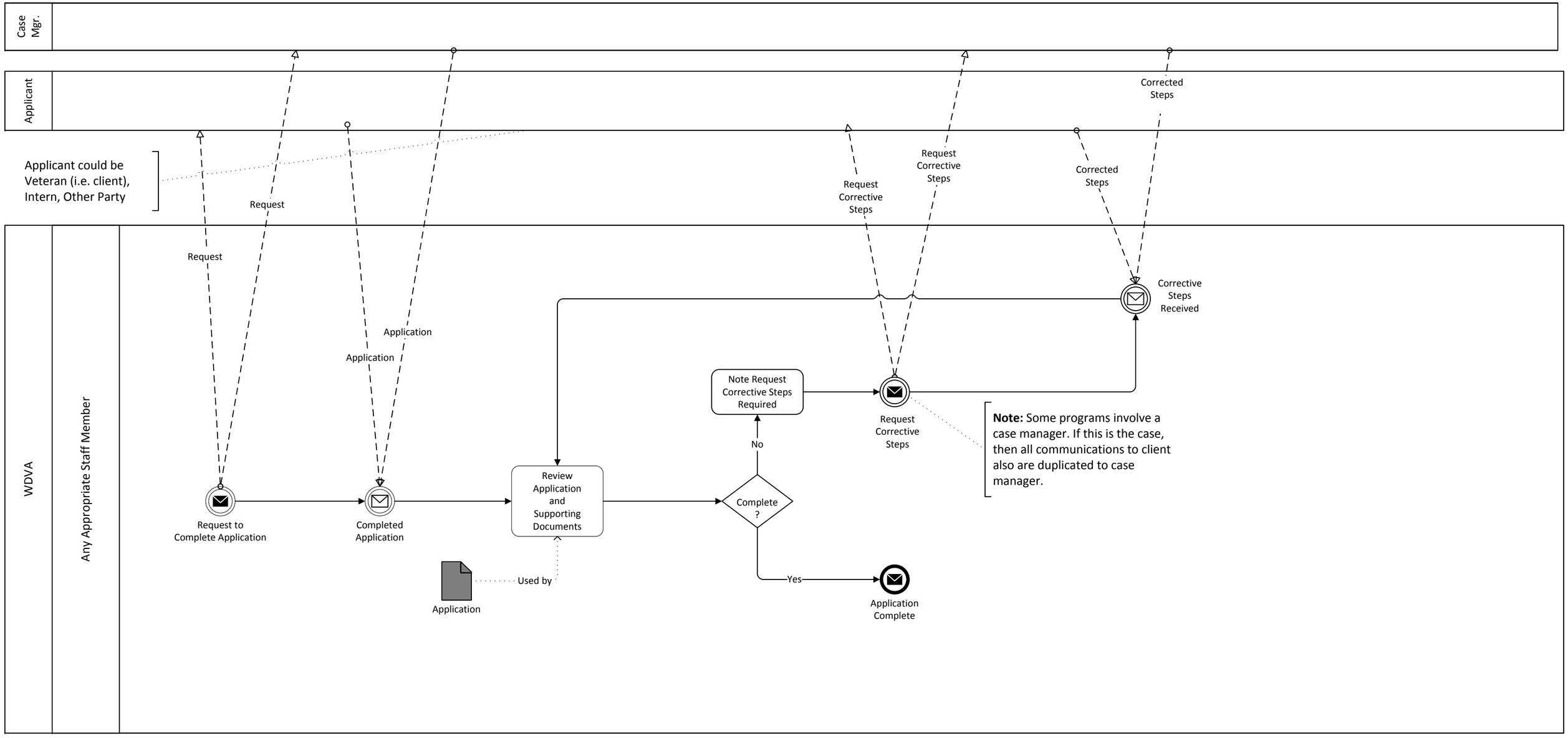
AS-IS PROCESS 20: Complete Application Sub-Process (Veterans Services – Multiple Programs)

Called by PROCESSES: 9, 19, 21



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-16
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

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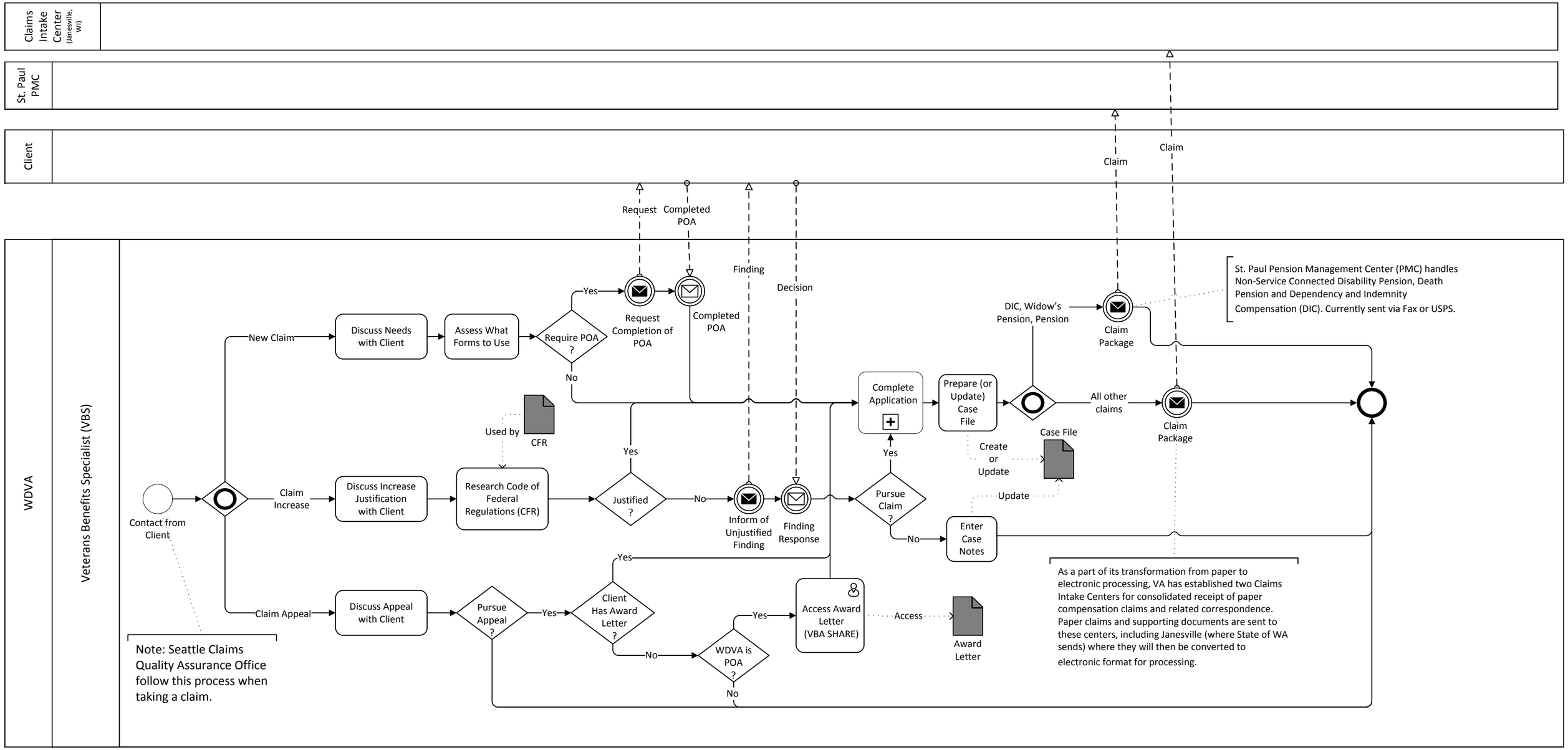
AS-IS PROCESS 21: Assist Client with Claim(s) (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Venus Bailey - WDVA

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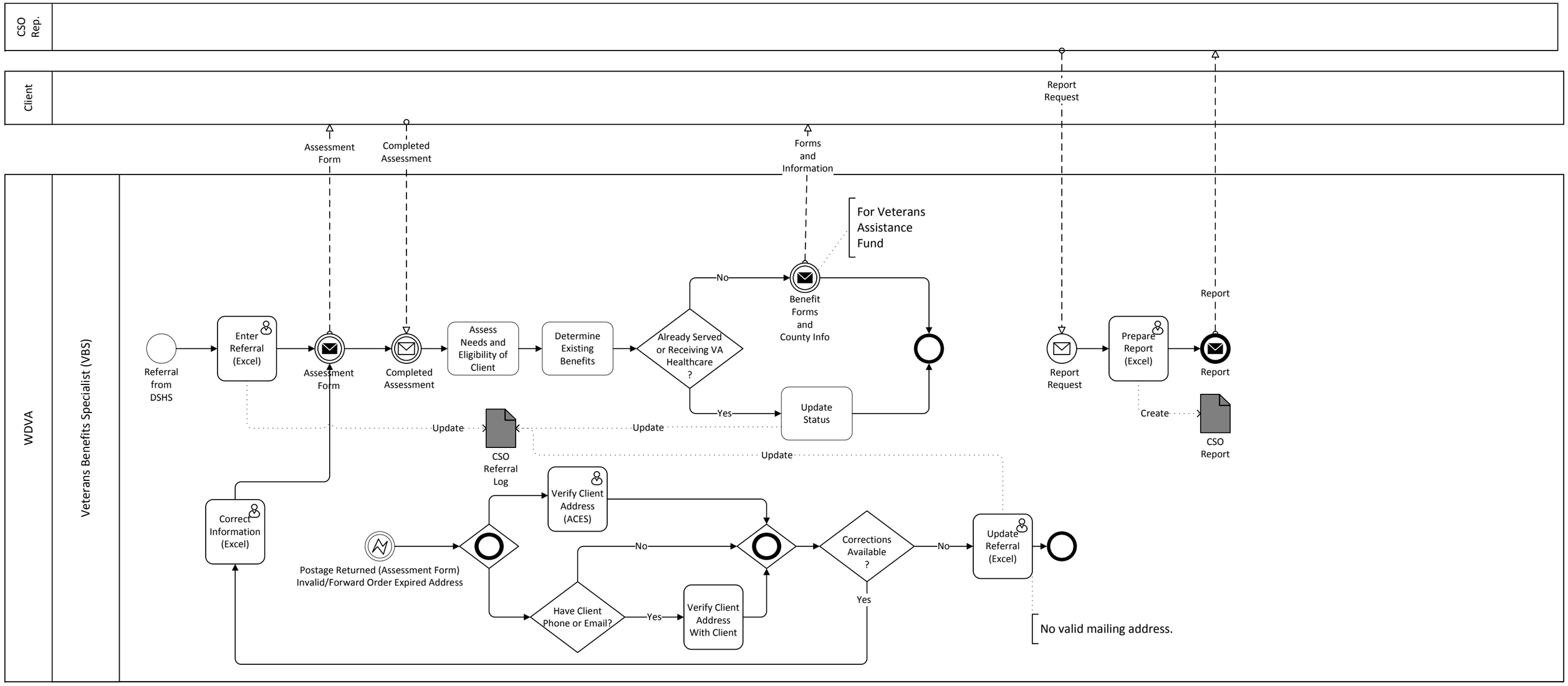
AS-IS PROCESS 22: Manage DSHS Community Service Office (CSO) Client Referral (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-23
THIS DIAGRAM'S VERSION: 3
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Venus Bailey - WDVA

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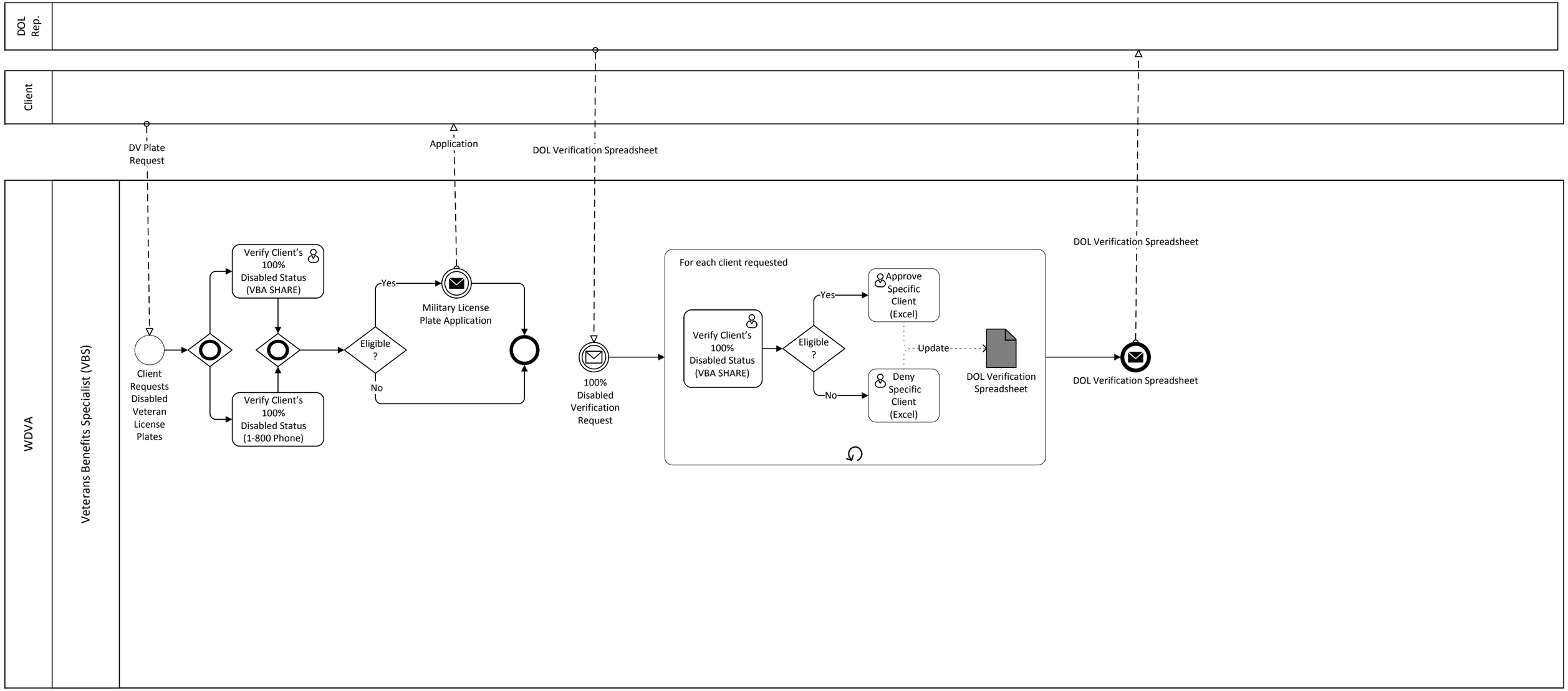
AS-IS PROCESS 23: Manage Department of Licensing (DOL) Client Referral (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Venus Bailey - WDVA

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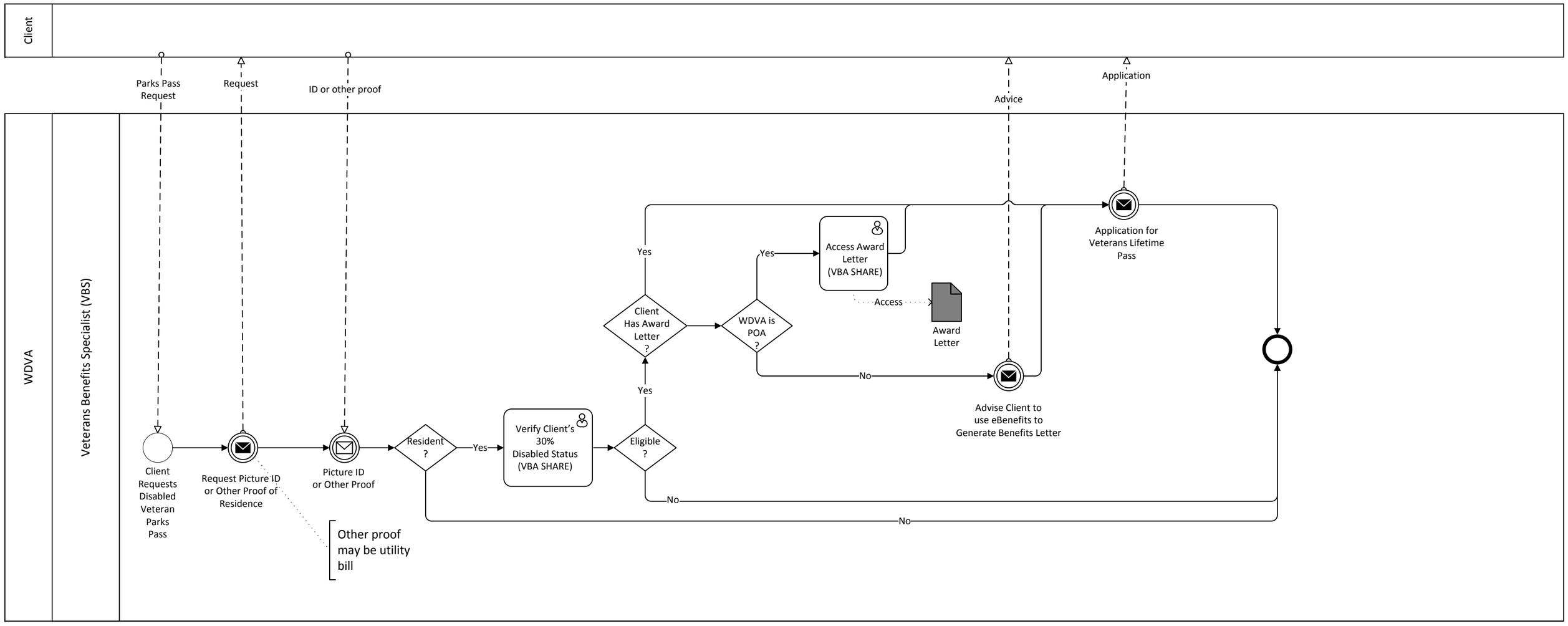
AS-IS PROCESS 24: Handle Parks and Recreation Pass Request (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Venus Bailey - WDVA

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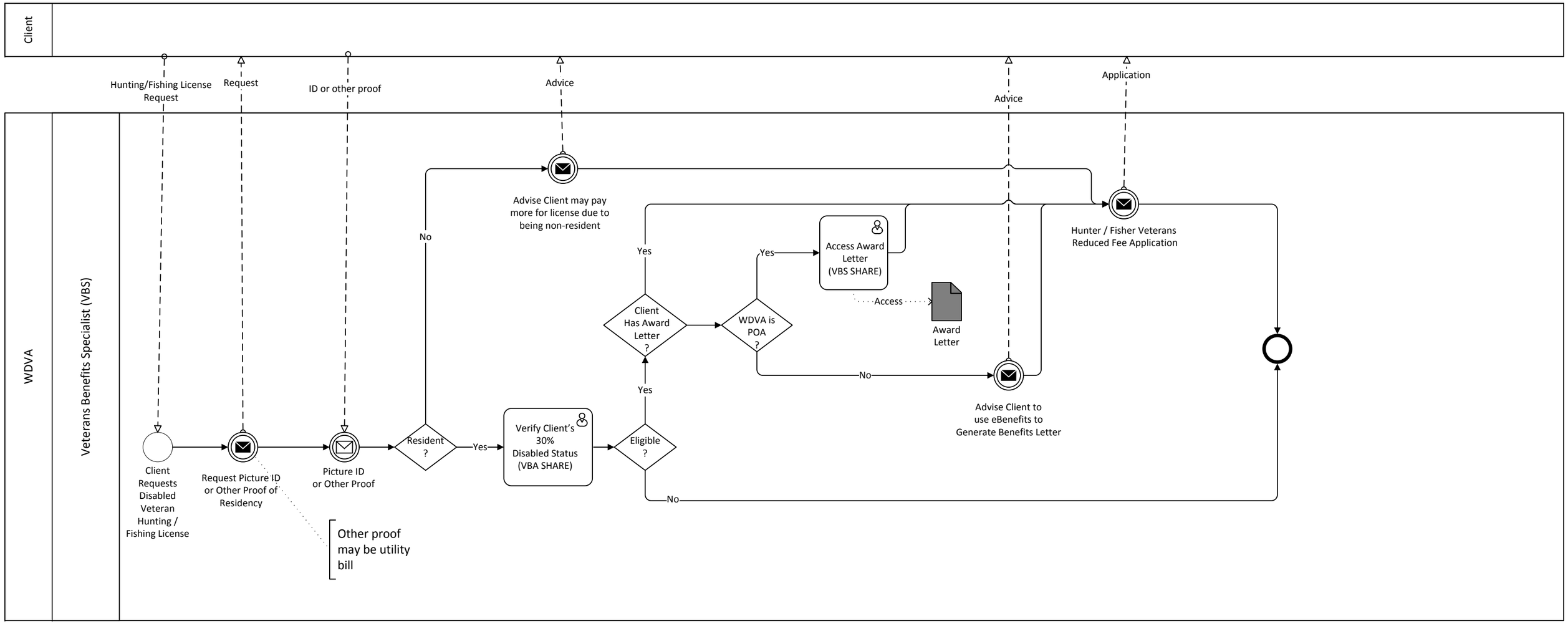
AS-IS PROCESS 25: Handle Hunting and Fishing License Request (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Venus Bailey - WDVA

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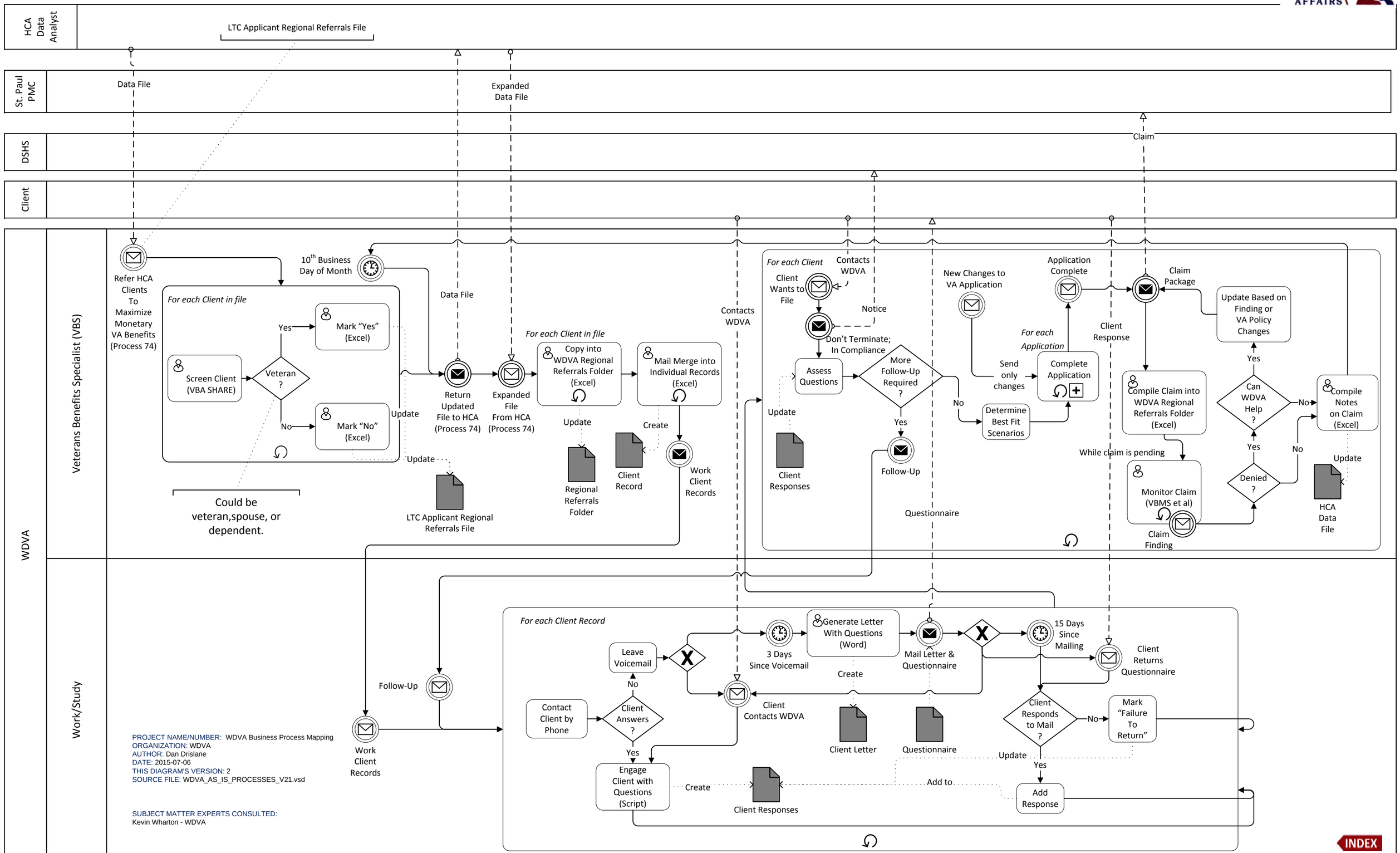
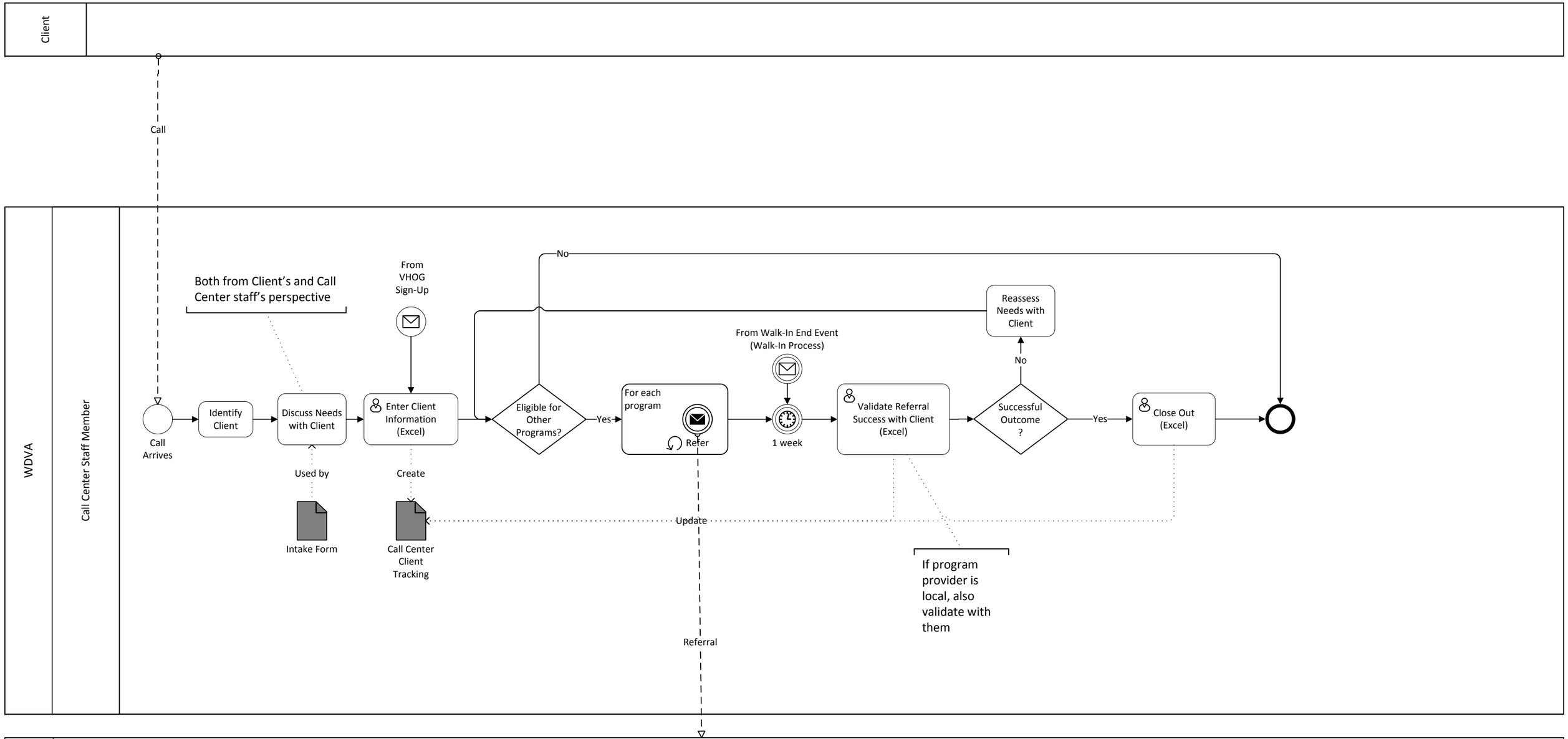
AS-IS PROCESS 26: Analyze and Process HCA-Identified Veteran Claims (Veterans Services – Olympia Service Center)



AS-IS PROCESS 27: King County Call Center Operation (Veterans Services – King County Homeless and Incarcerated Services)



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-16
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Kay Spitzenberg - WDVA

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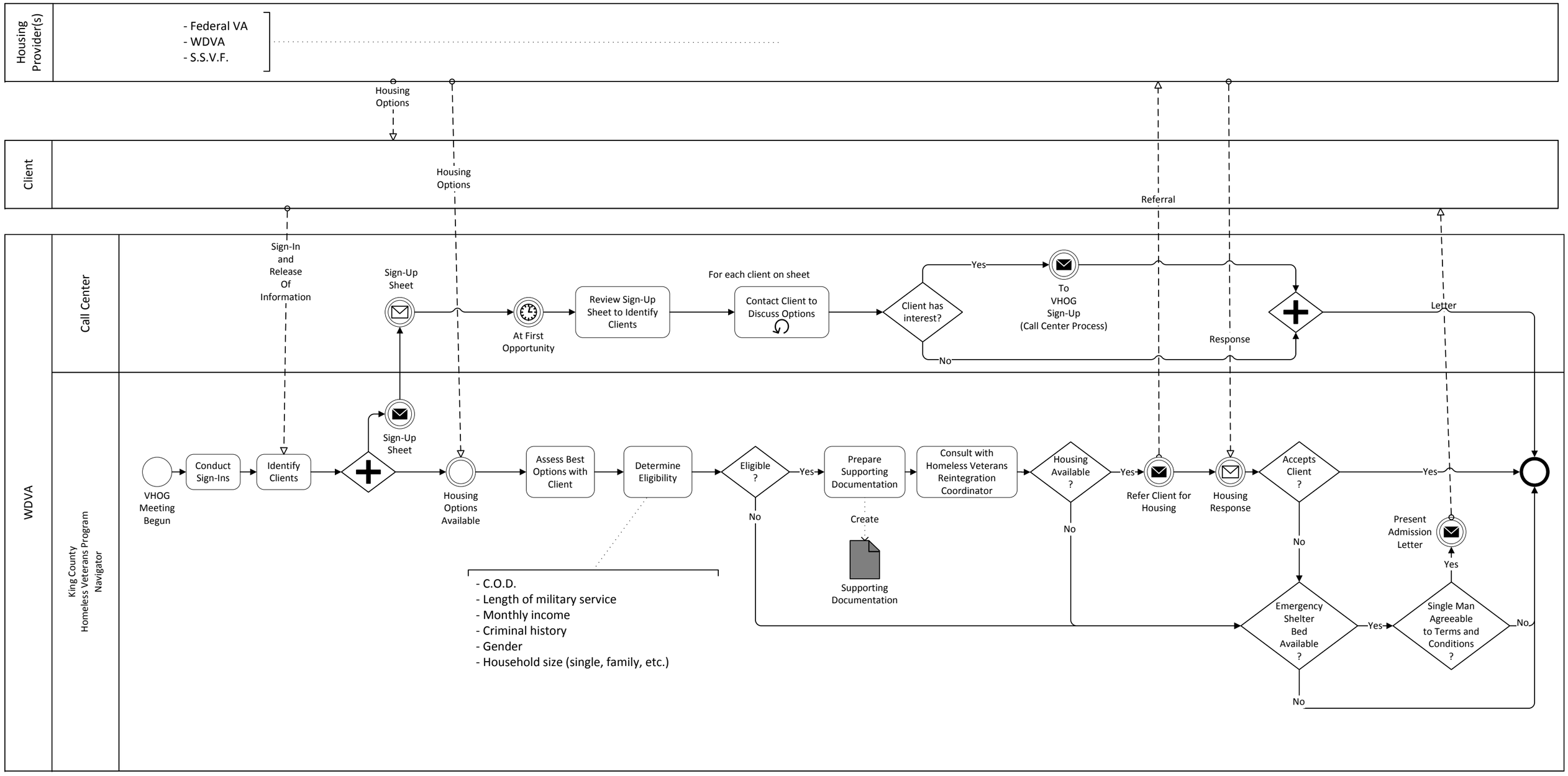
AS-IS PROCESS 28: King County Veterans Housing Options Group (VHOG) (Veterans Services – King Cty. Homeless and Incarcerated Services)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-16
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Kimberly Doering – WDVA
Kathy Nylen – WDVA
Robert Sakay - WDVA
Kay Spitzenberg – WDVA

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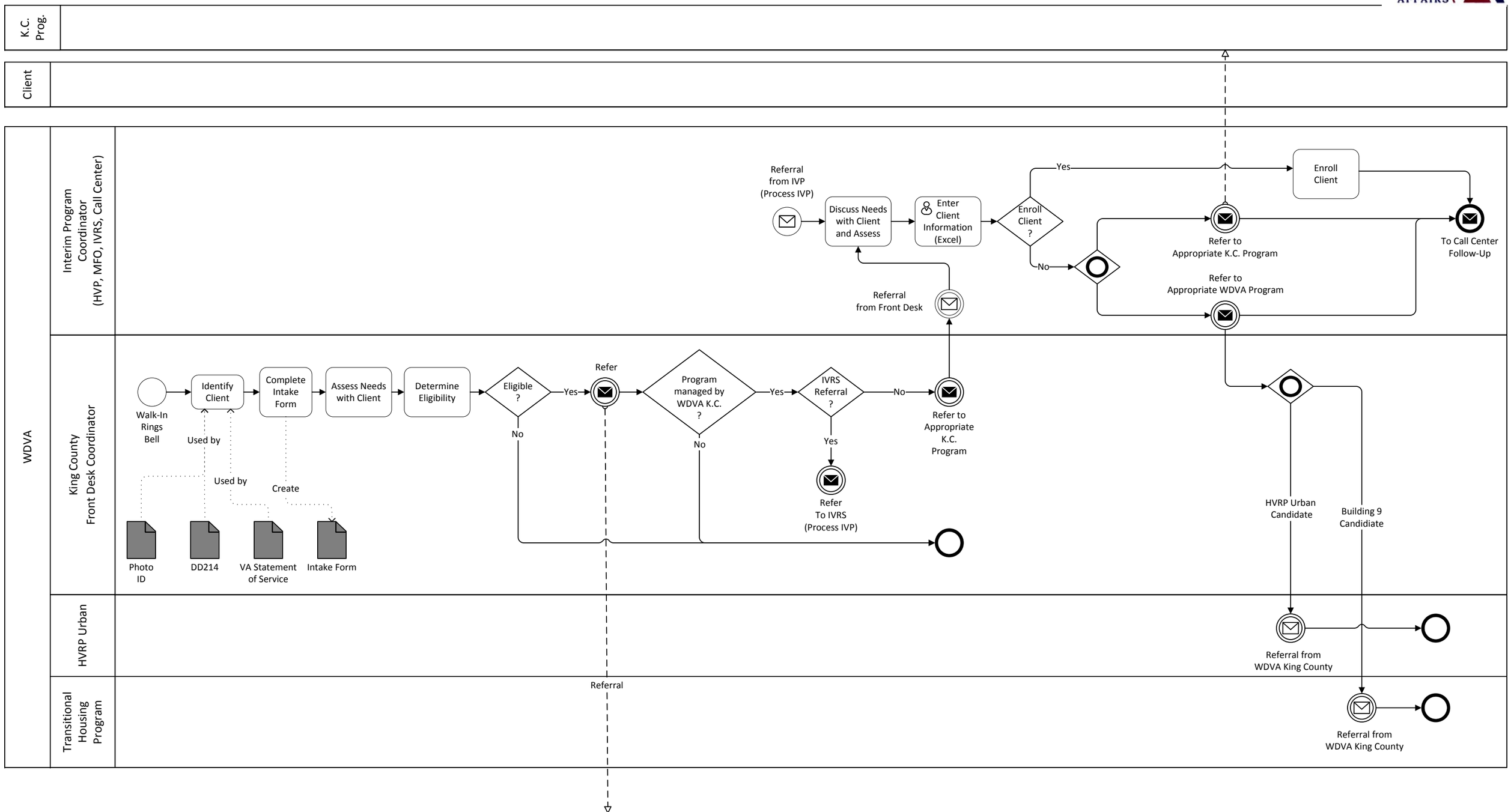
AS-IS PROCESS 29: King County Process Walk-In (Veterans Services – King County Homeless and Incarcerated Services)



Other Program(s) or Provider(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-02
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Robert Sakay - WDVA

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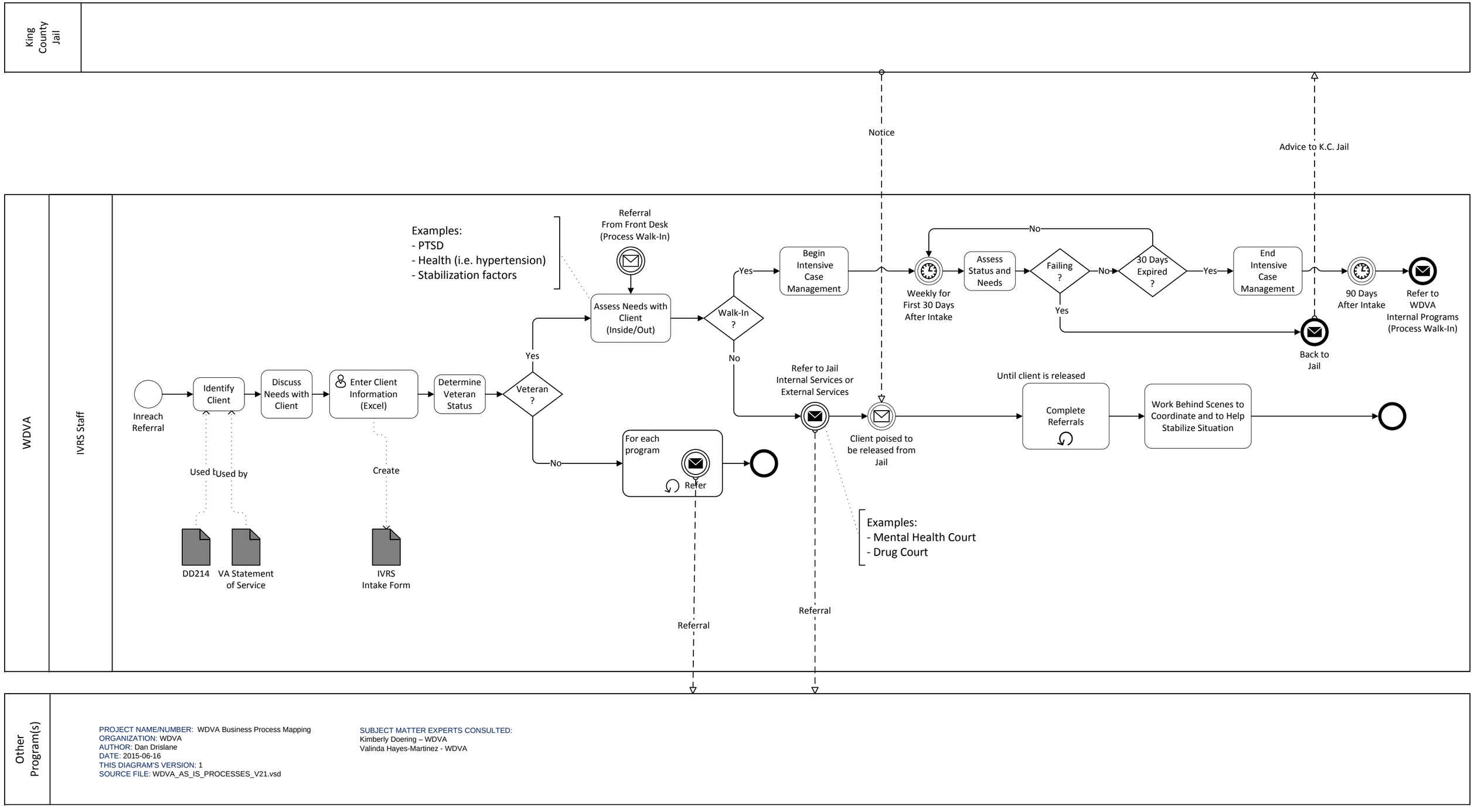
AS-IS PROCESS 30: King County Process IVP (Veterans Services – King County Homeless and Incarcerated Services)



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-16
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Kimberly Doering – WDVA
Valinda Hayes-Martinez - WDVA

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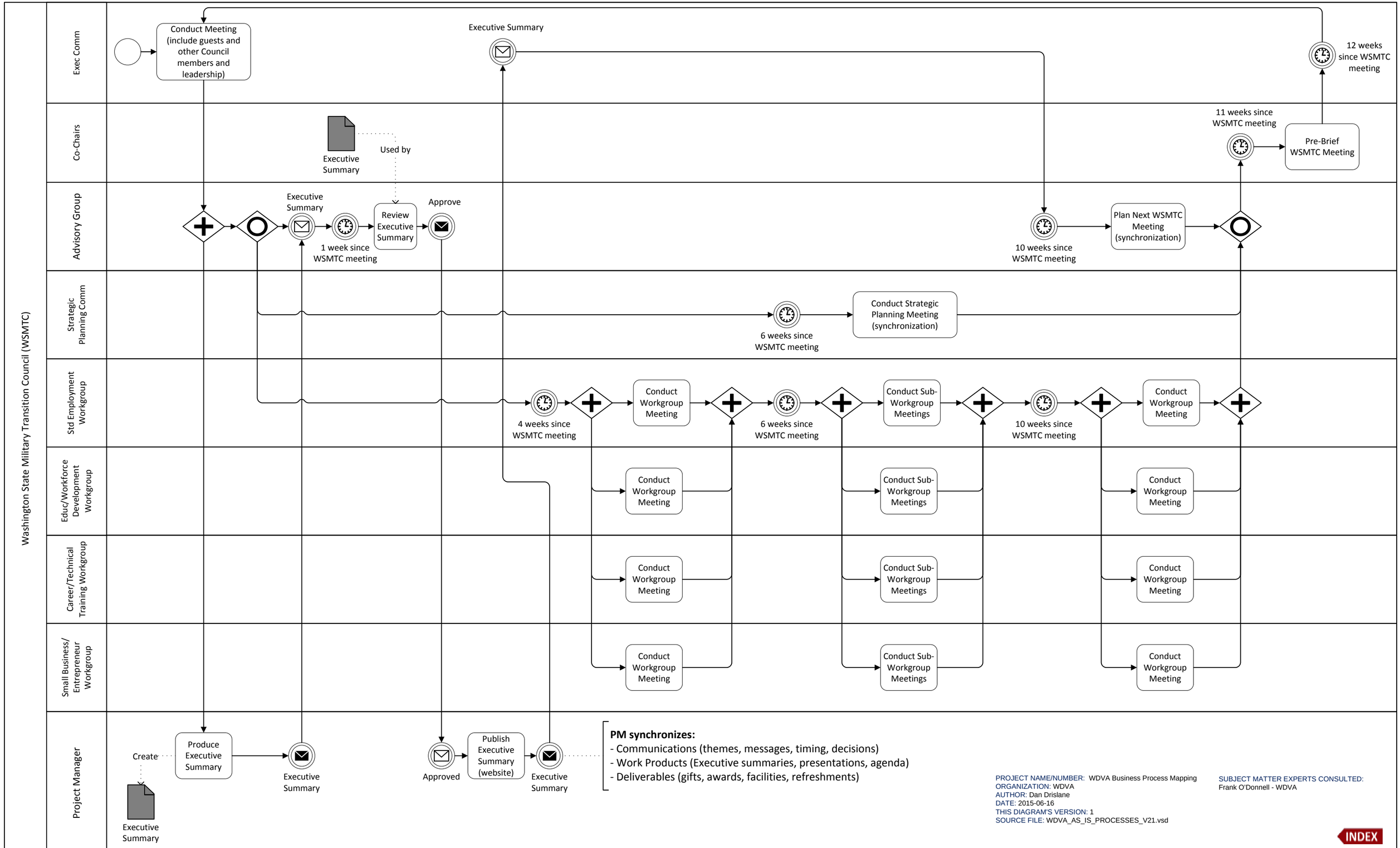
AS-IS PROCESS 31: WS Military Transition Council Meeting Synchronization (Washington Military Transition Council)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-16
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Frank O'Donnell - WDVA

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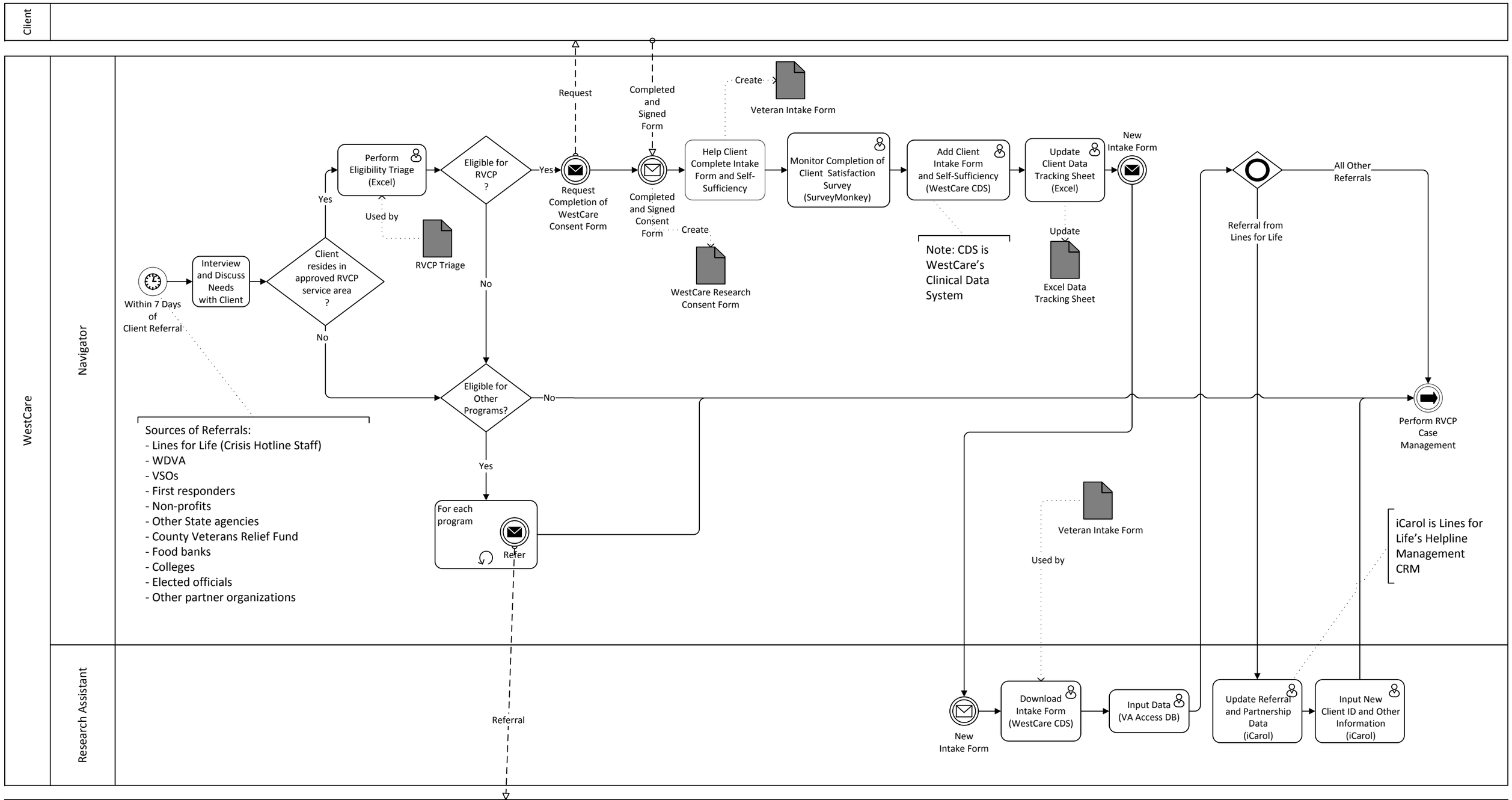
AS-IS PROCESS 32: Intake Client of Rural Veterans Coordination Pilot (RVCP) (Veterans Services – Rural Veterans Coordination Pilot)



Partner Providers and Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-04
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Ryan Nabors – WDVA
Edgar Rivera – WestCare
Brenda Berrios – WestCare
Melissa Rhea - WestCare

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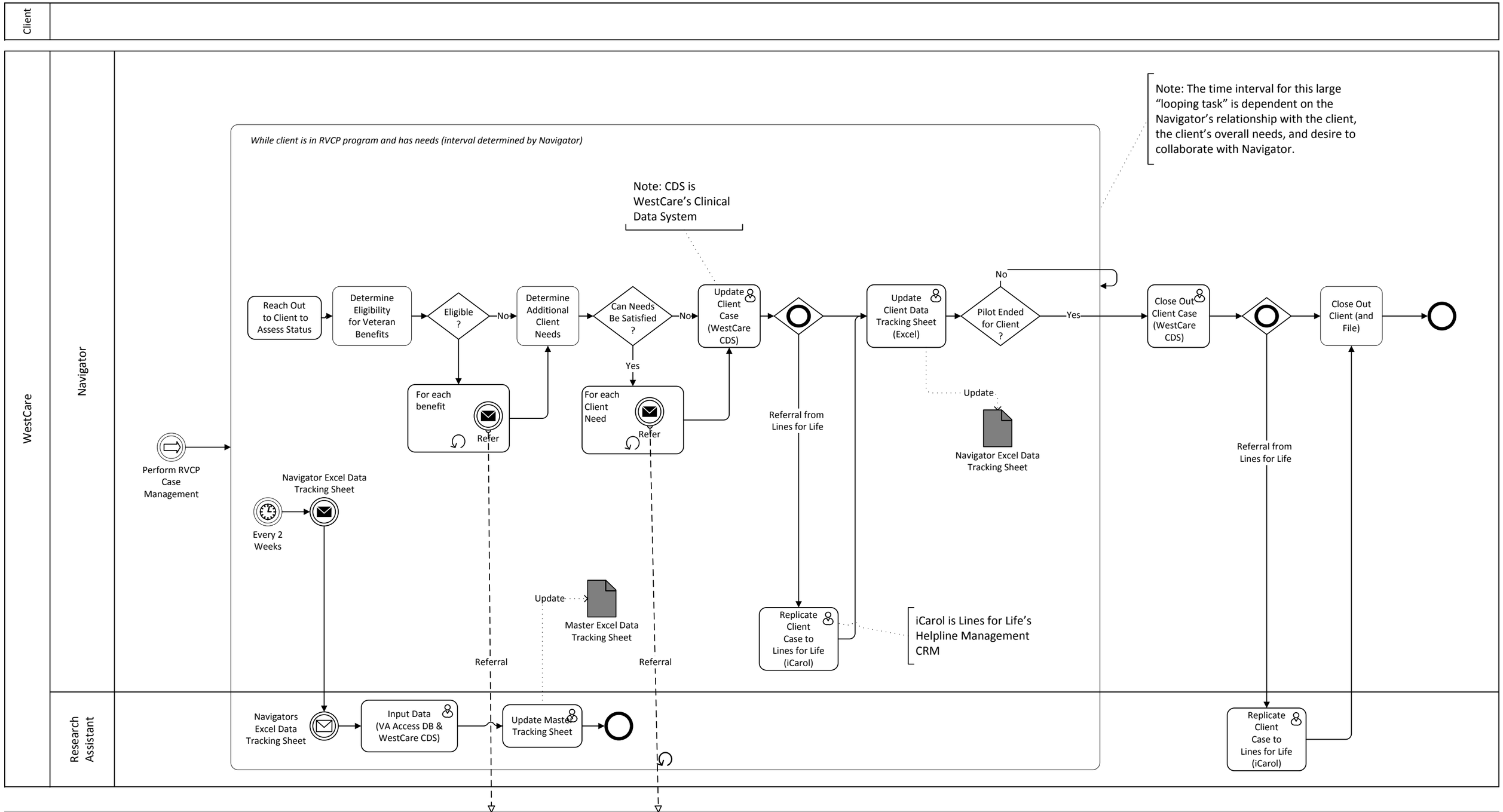
AS-IS PROCESS 33: Perform RVCP Case Management (Veterans Services – Rural Veterans Coordination Pilot)



Partner Providers and Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-21
THIS DIAGRAM'S VERSION: 3
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Ryan Nabors – WDVA
Edgar Rivera – WestCare
Brenda Berrios – WestCare
Melissa Rhea - WestCare

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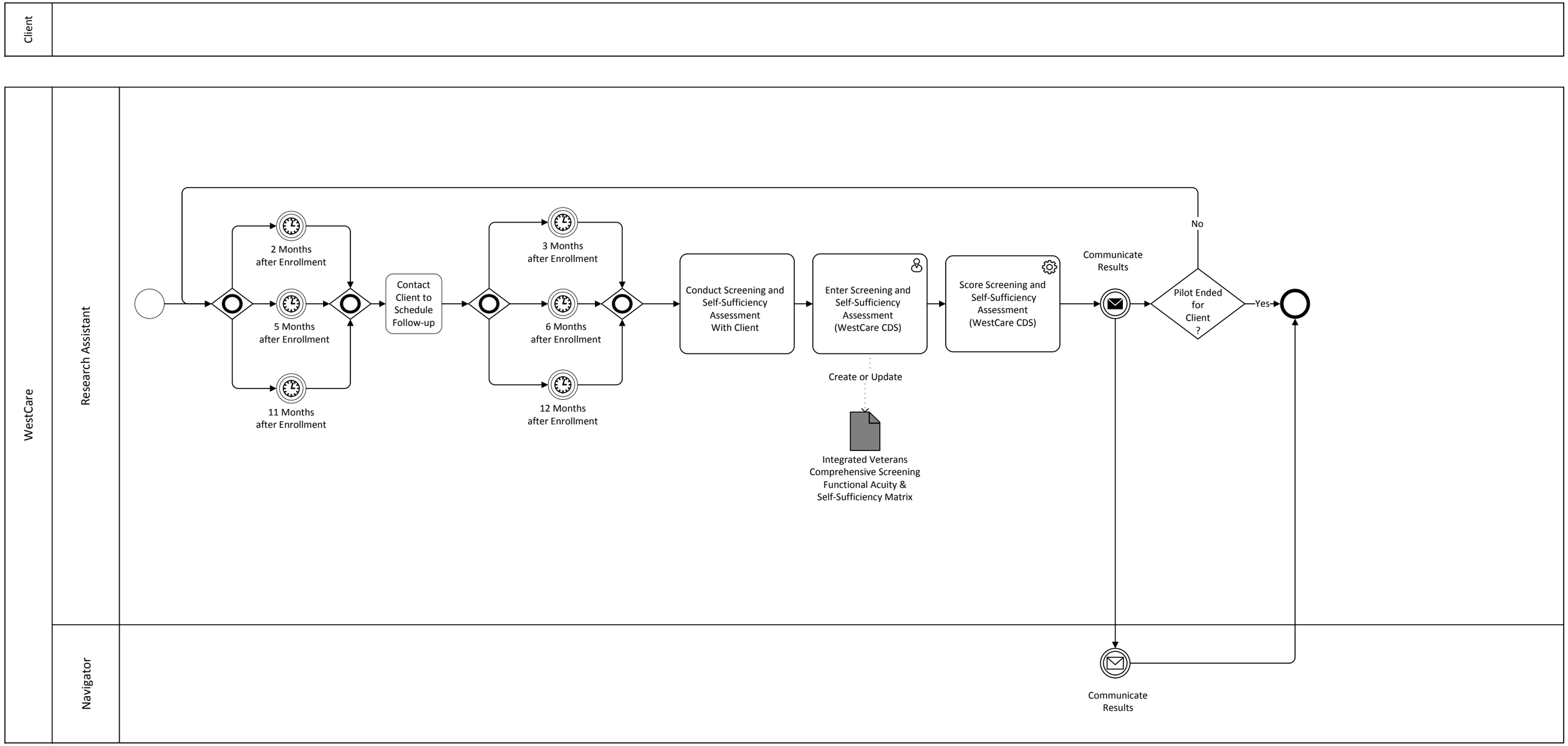
AS-IS PROCESS 34: Screen and Assess Client Enrolled in Rural Veterans Coordination Pilot (RVCP) (Veterans Services – Rural Veterans Coordination Pilot)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-22
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Brenda Berrios – WestCare
Melissa Rhea - WestCare

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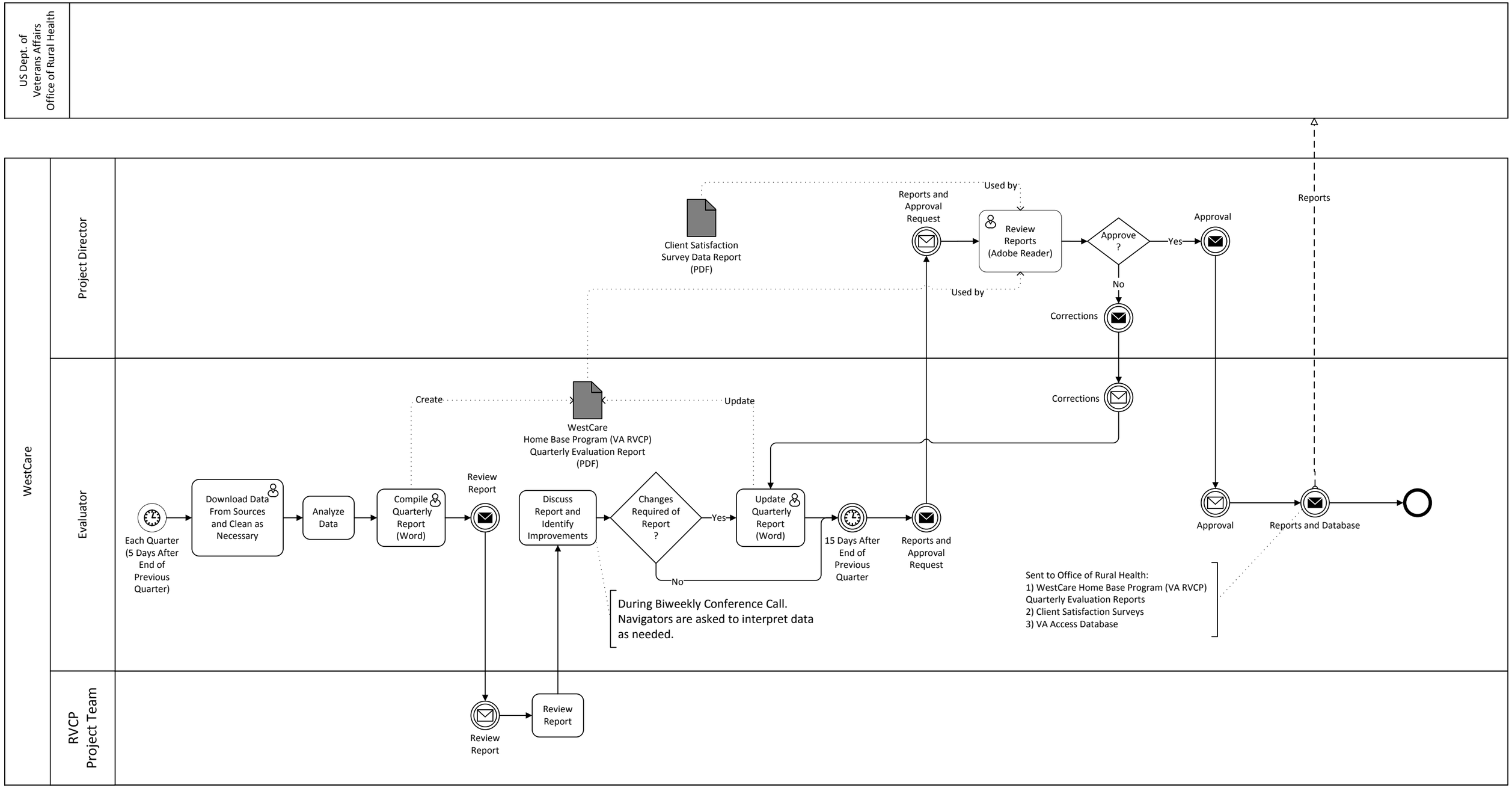
AS-IS PROCESS 35: Generate Quarterly Report for Rural Veterans Coordination Pilot (RVCP) (Veterans Services – Rural Veterans Coordination Pilot)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-22
THIS DIAGRAM'S VERSION: 3
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Brenda Berrios – WestCare
Melissa Rhea – WestCare

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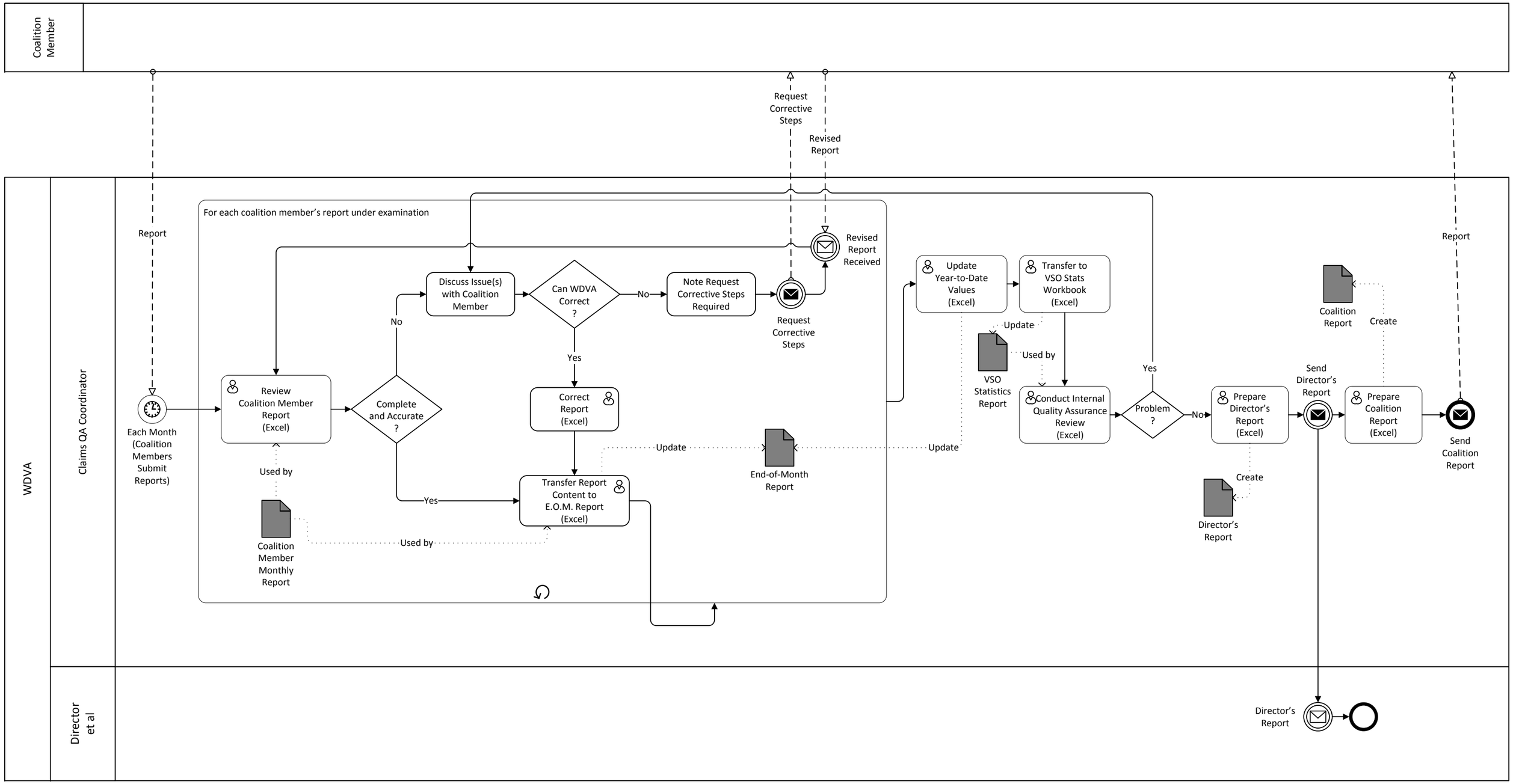
AS-IS PROCESS 36: Claims Performance Review (Veterans Services – Claims Quality Assurance)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Steve Gill – WDVA
Caesar Plasencia - WDVA

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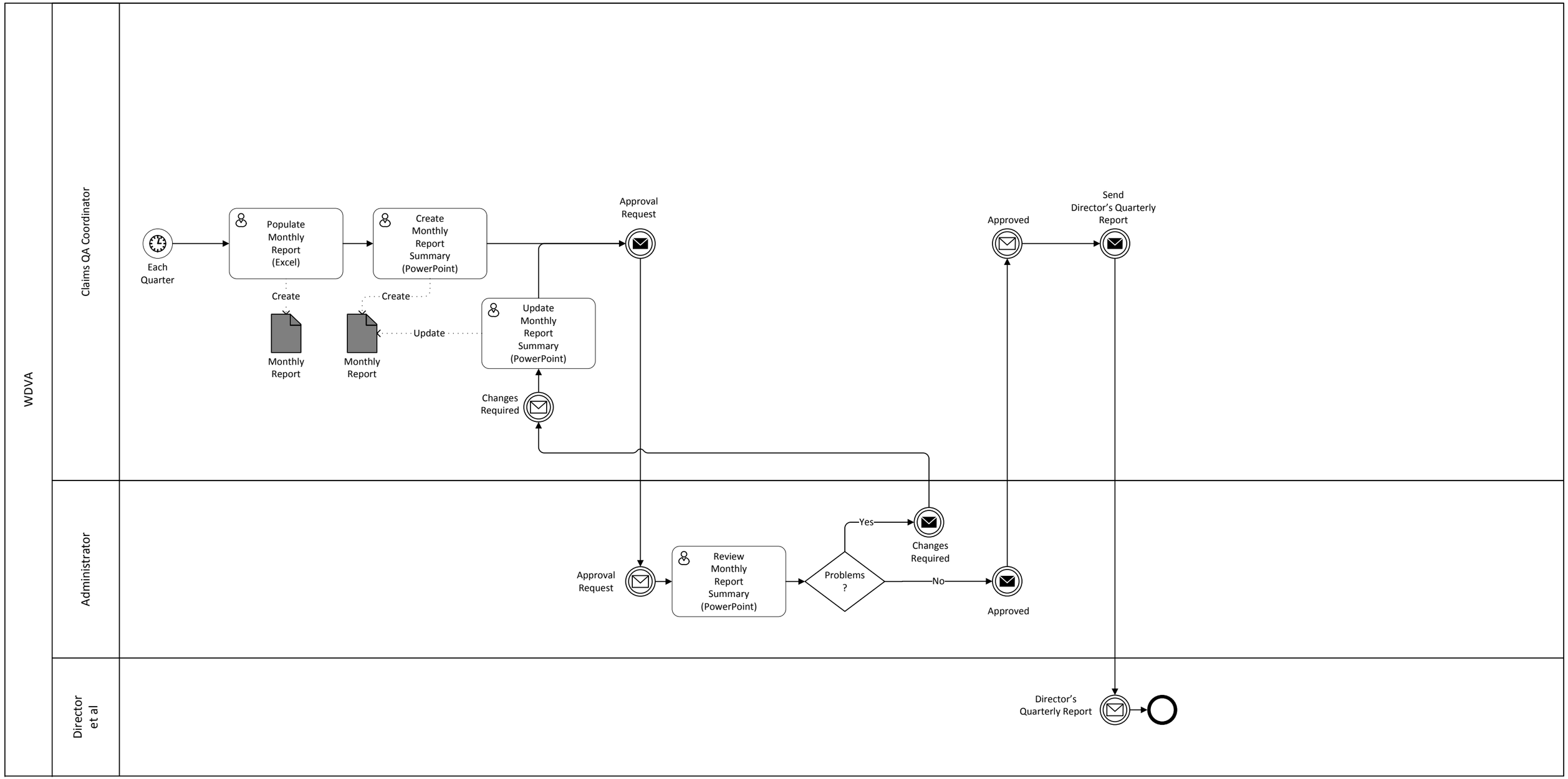
AS-IS PROCESS 37: Produce Claims Quality Assurance Quarterly Report (Veterans Services – Claims Quality Assurance)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Steve Gill – WDVA
Caesar Plasencia - WDVA

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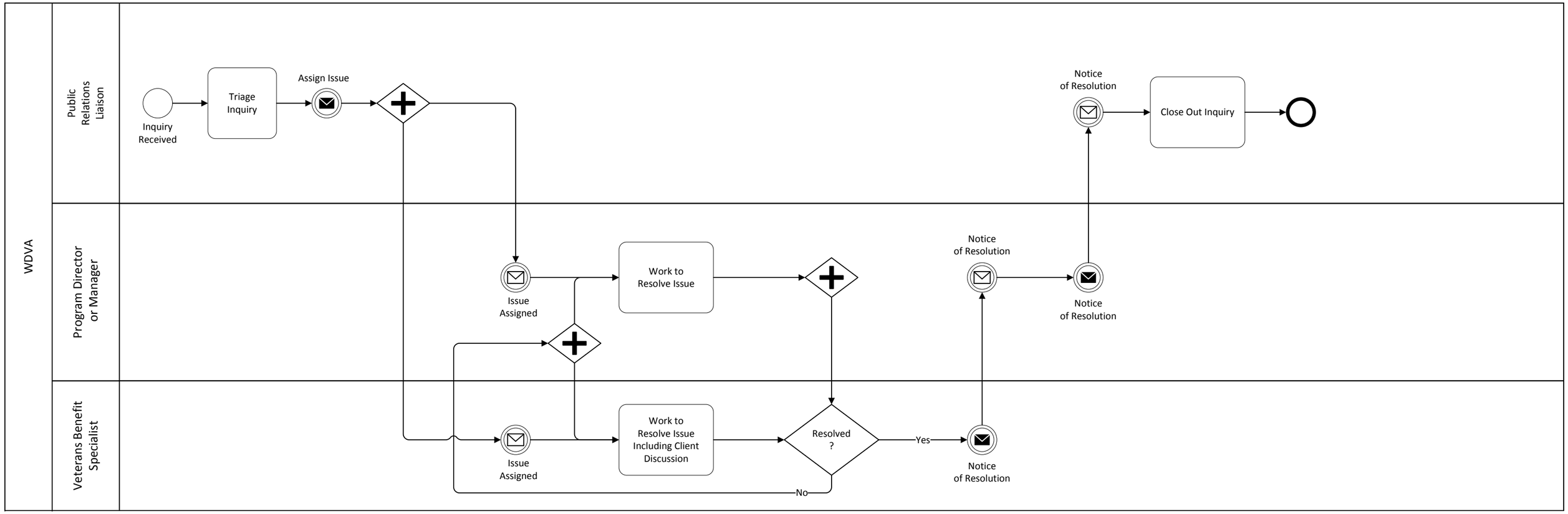
AS-IS PROCESS 38: Process Legislative/Governor's/Congressional Claim Inquiry (Veterans Services – Claims Quality Assurance)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-19
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Steve Gill – WDVA
Caesar Plasencia - WDVA

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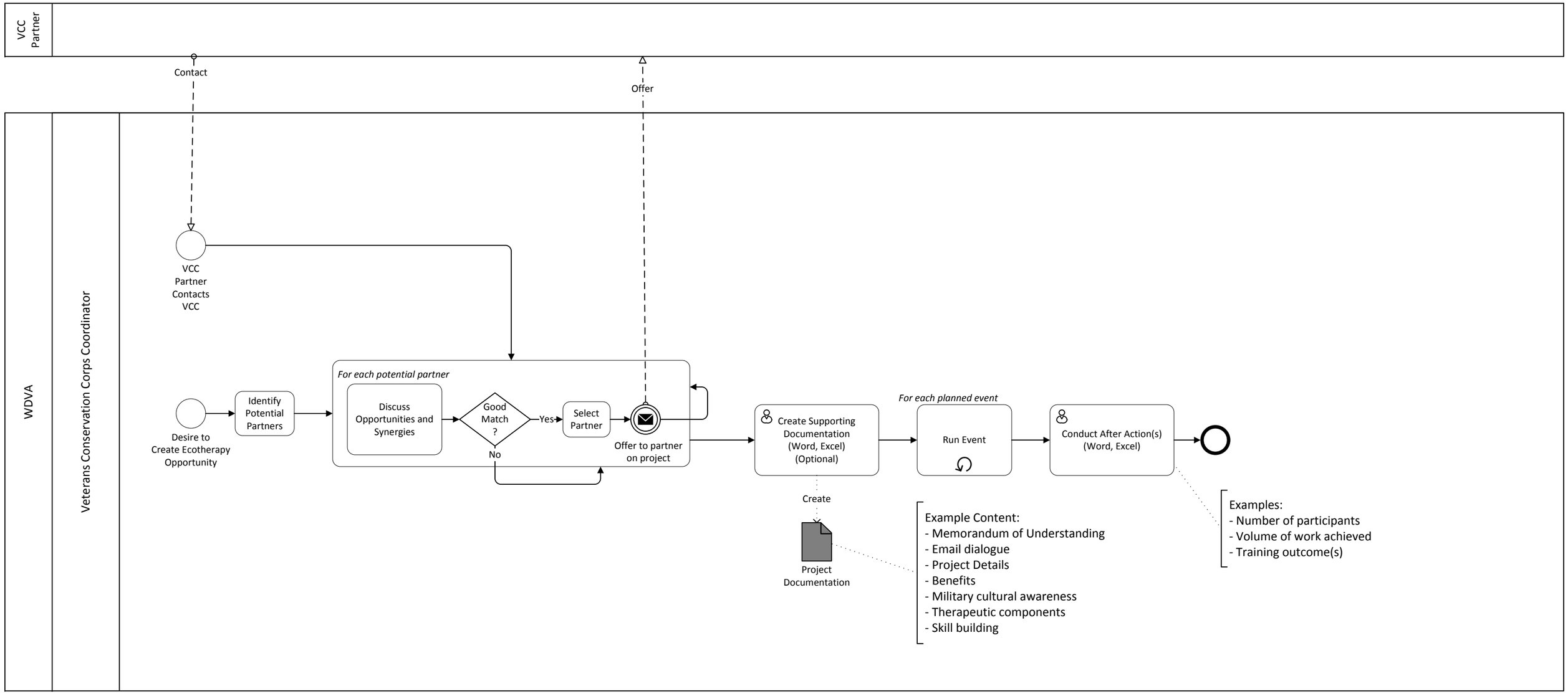
AS-IS PROCESS 39: Collaborate with Partners (Veterans Services – Veterans Conservation Corps)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jeremy Grisham - WDVA

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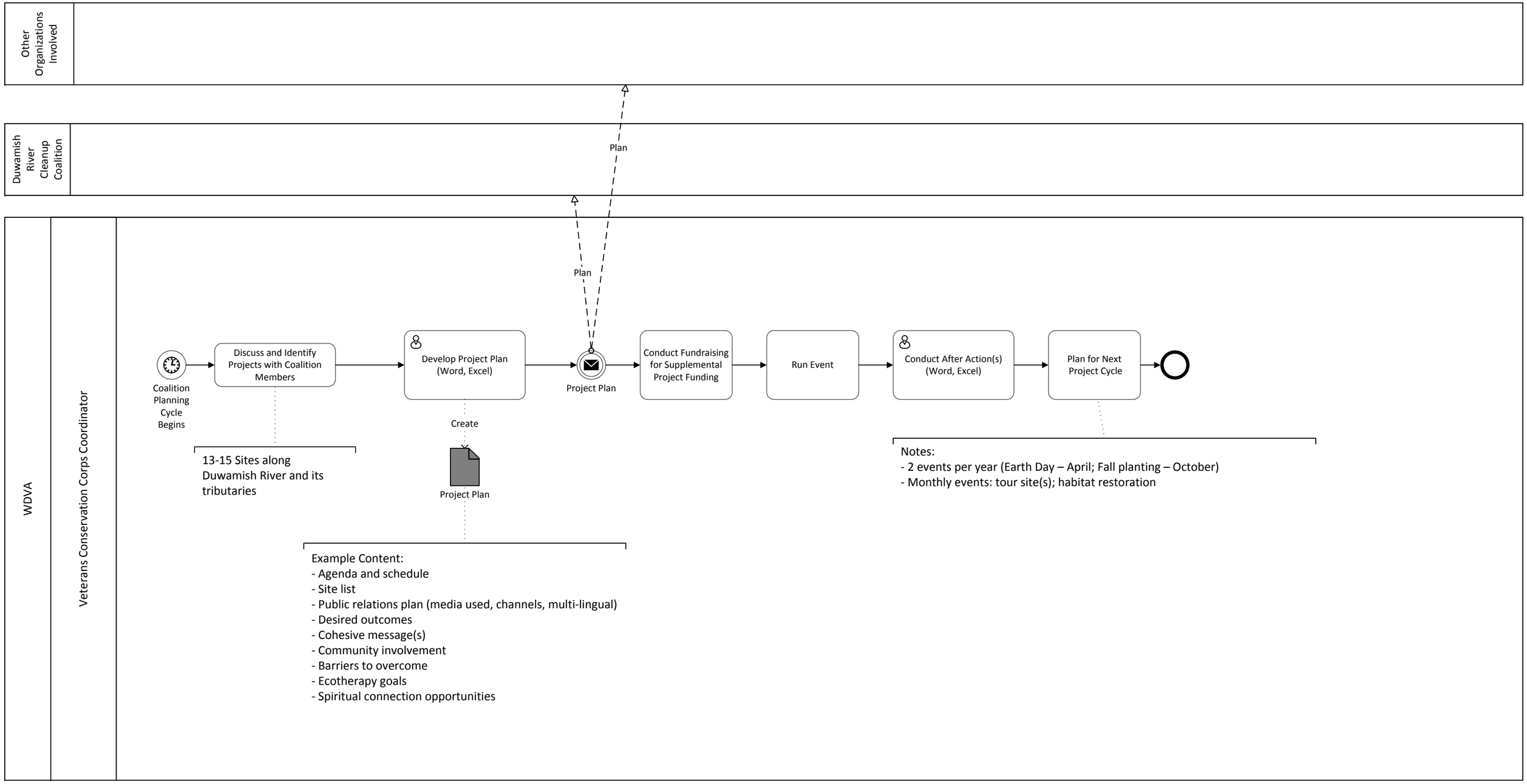
AS-IS PROCESS 40: Planning Projects with Duwamish River Cleanup Coalition (Veterans Services – Veterans Conservation Corps)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jeremy Grisham - WDVA

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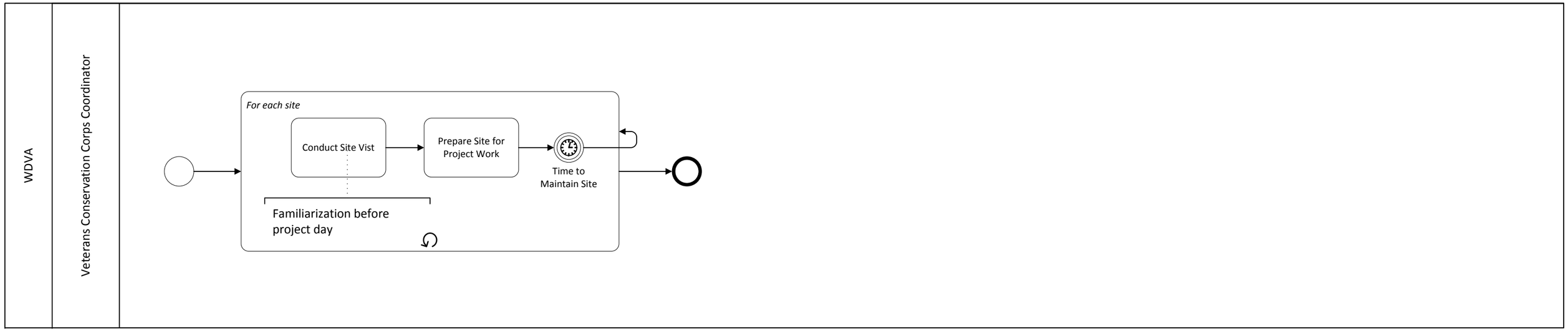
AS-IS PROCESS 41: Site Management and Stewardship (Veterans Services – Veterans Conservation Corps)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jeremy Grisham - WDVA

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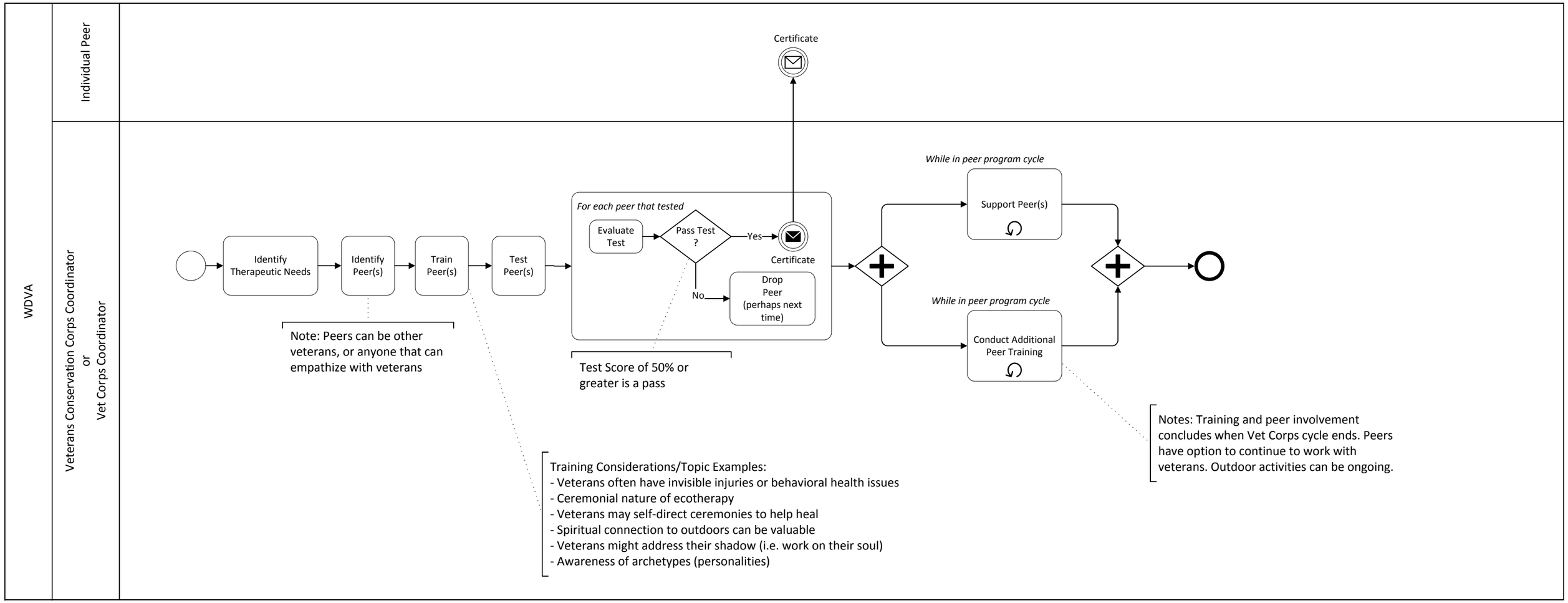
AS-IS PROCESS 42: Develop Peer Support (Veterans Services – Veterans Conservation Corps)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jeremy Grisham - WDVA

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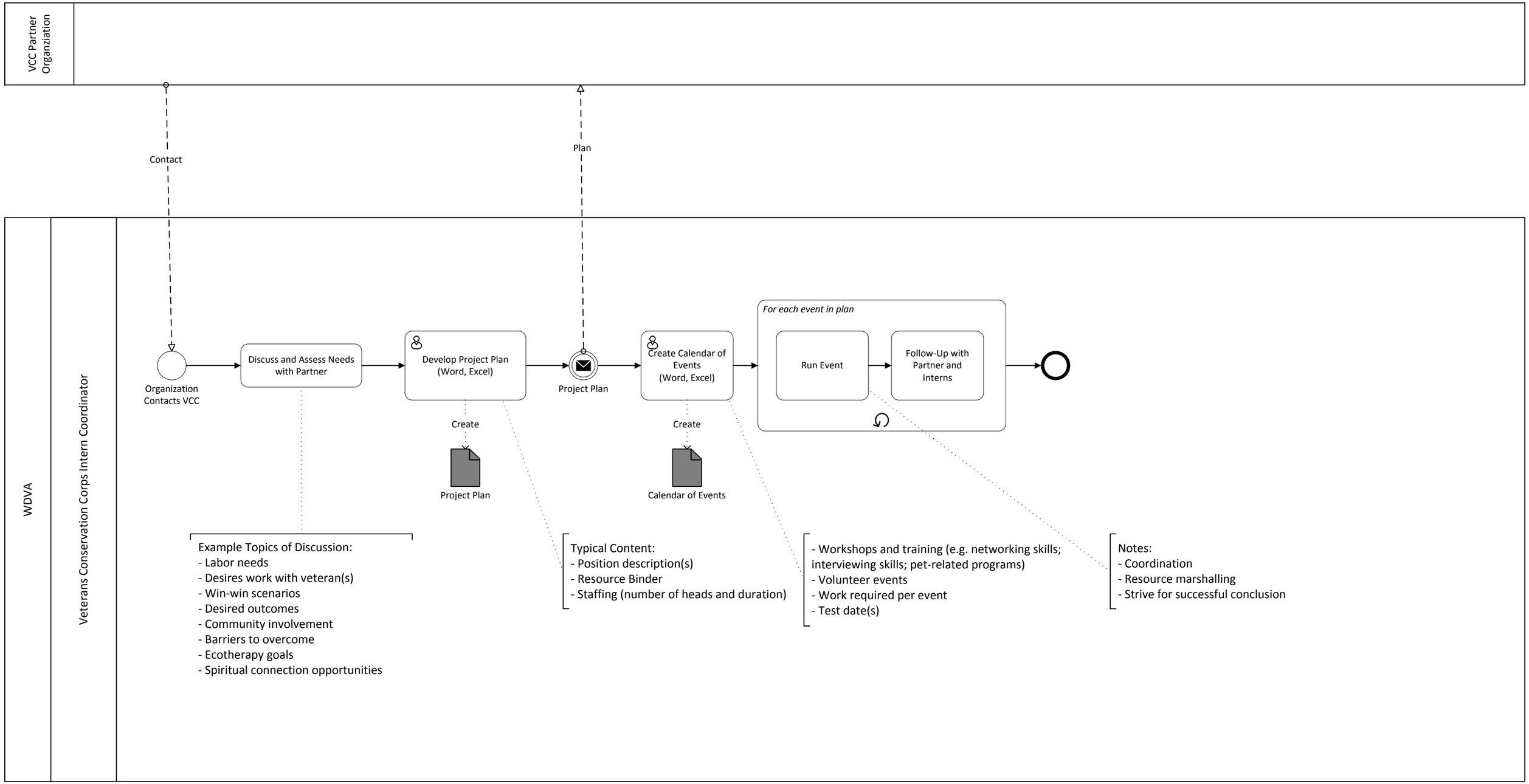
AS-IS PROCESS 43: Coordinate with Partners (Veterans Services – Veterans Conservation Corps)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-30
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Matthew West – WDVA Contractor

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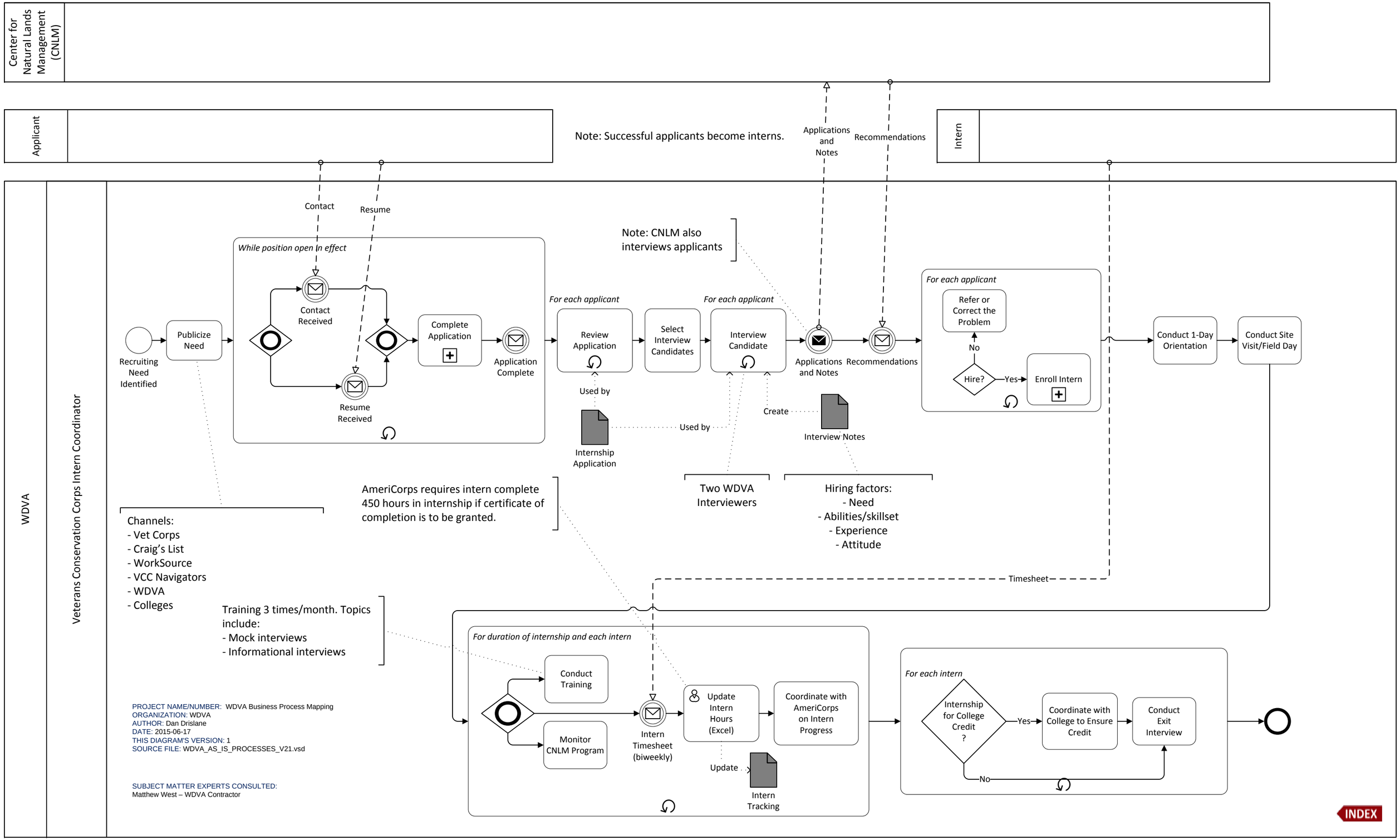
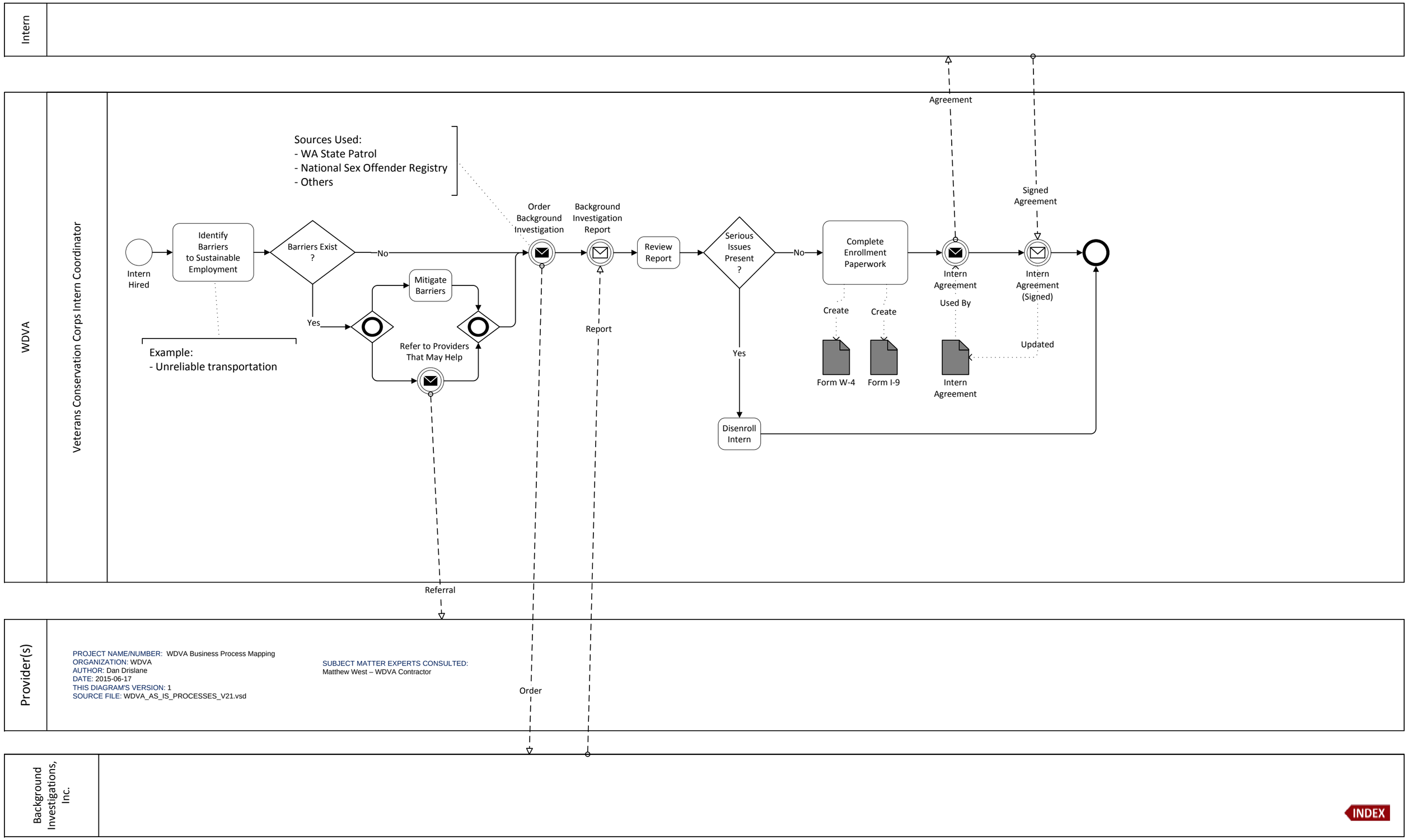
AS-IS PROCESS 44: Manage Interns (Veterans Services – Veterans Conservation Corps)

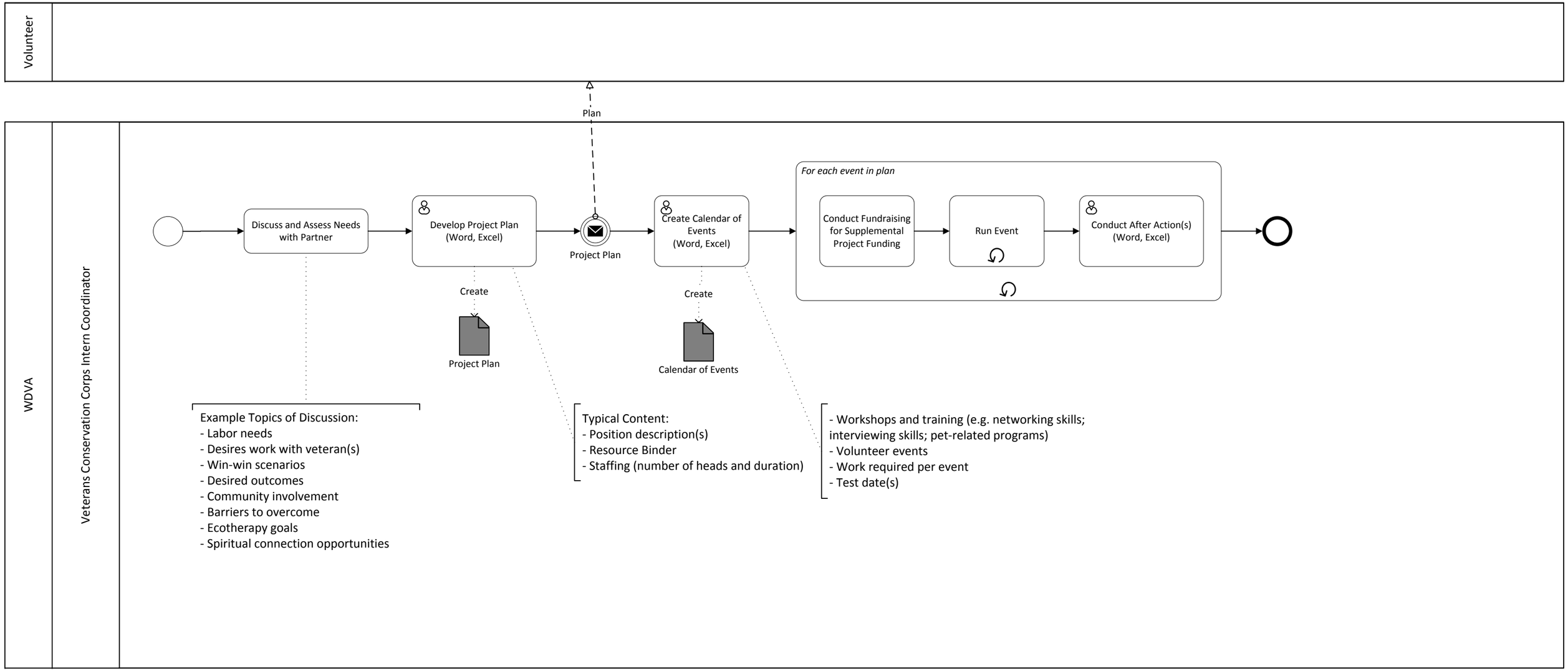


AS-IS PROCESS 45: Enroll Intern Sub-Process (Veterans Services – Veterans Conservation Corps)

Called by PROCESS: 44



AS-IS PROCESS 46: Run Volunteer Meeting/Community Engagement (Veterans Services – Veterans Conservation Corps)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-30
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Matthew West – WDVA Contractor

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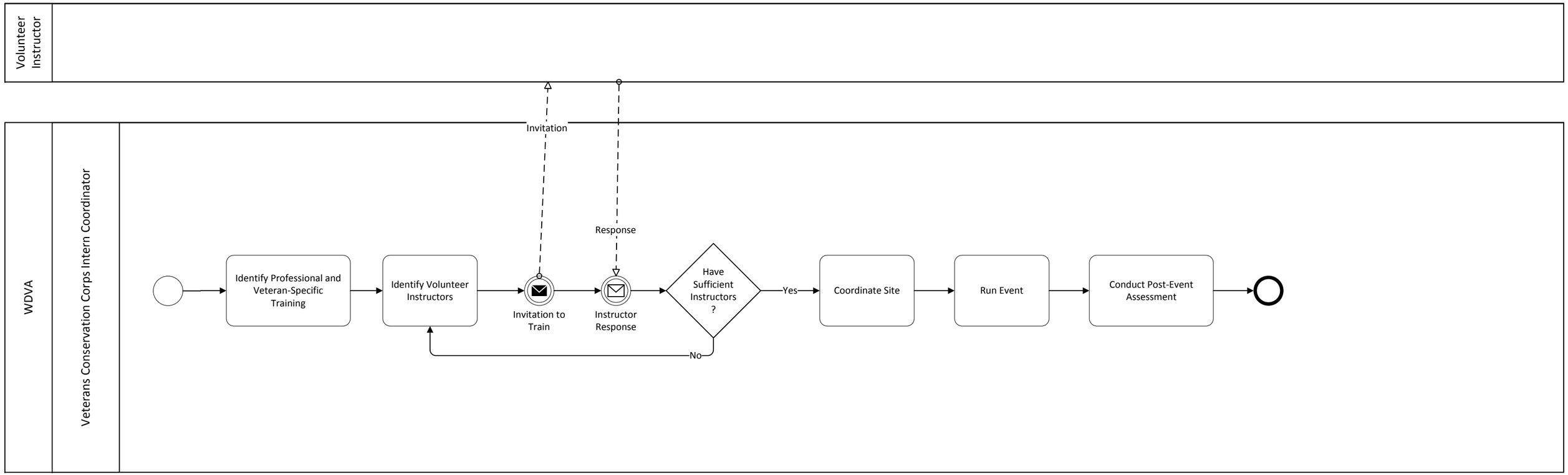
AS-IS PROCESS 47: Run Training Event (Veterans Services – Veterans Conservation Corps)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Matthew West – WDVA Contractor

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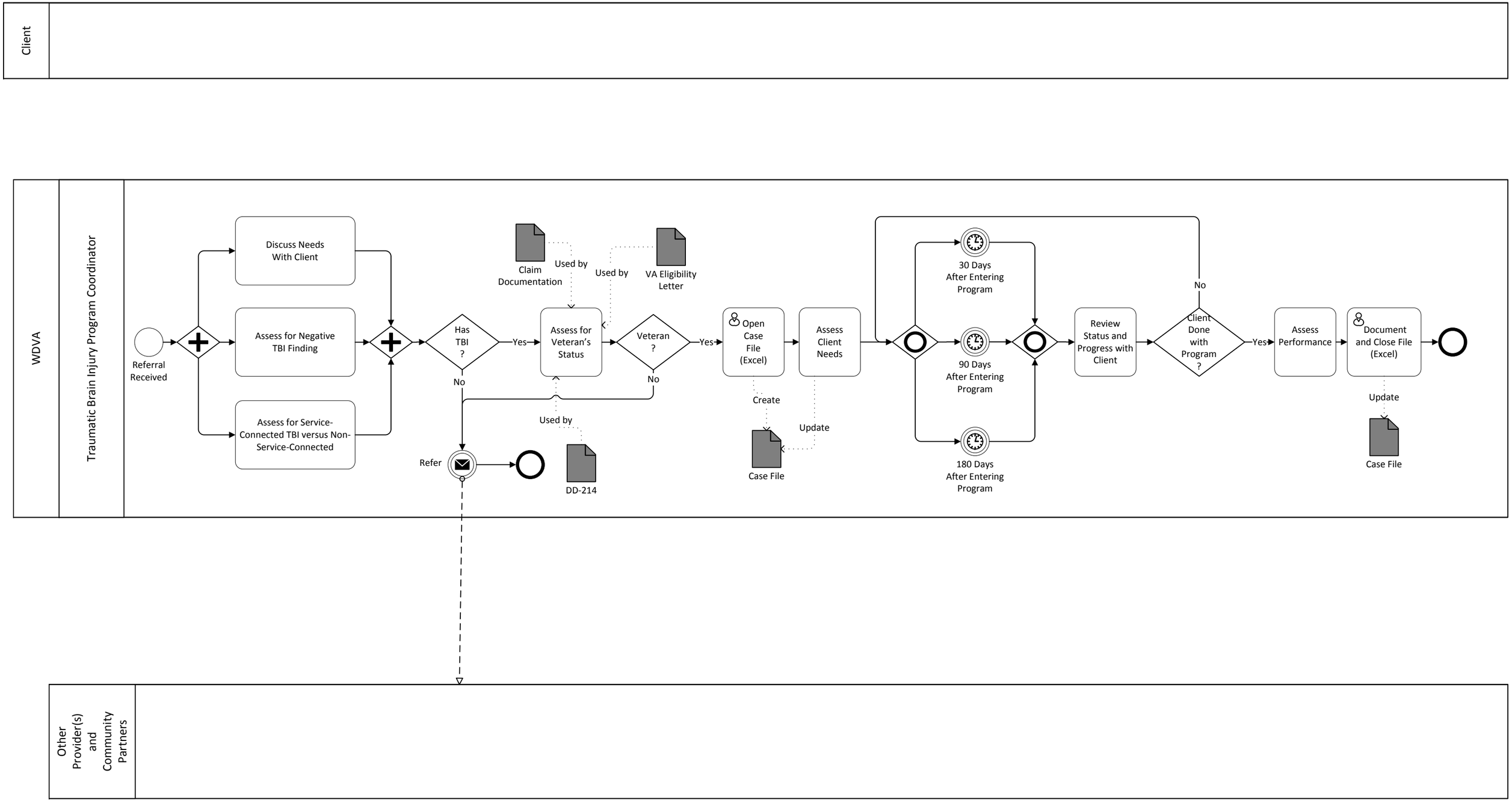
AS-IS PROCESS 48: Traumatic Brain Injury (TBI) Case Management (Veterans Services – TBI Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Scott Bloom – WDVA

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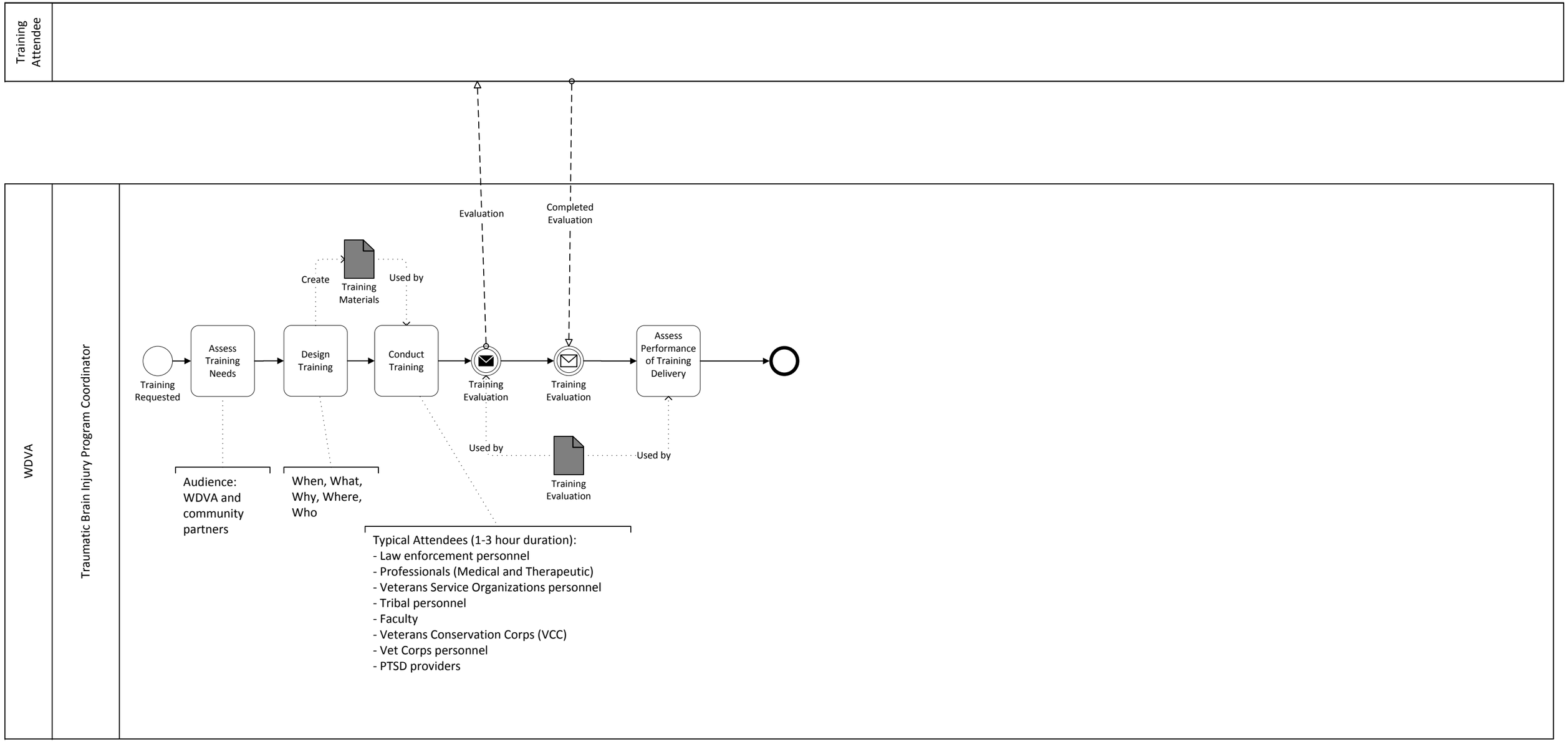
AS-IS PROCESS 49: Conduct Traumatic Brain Injury (TBI) Awareness Training (Veterans Services – TBI Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Scott Bloom – WDVA

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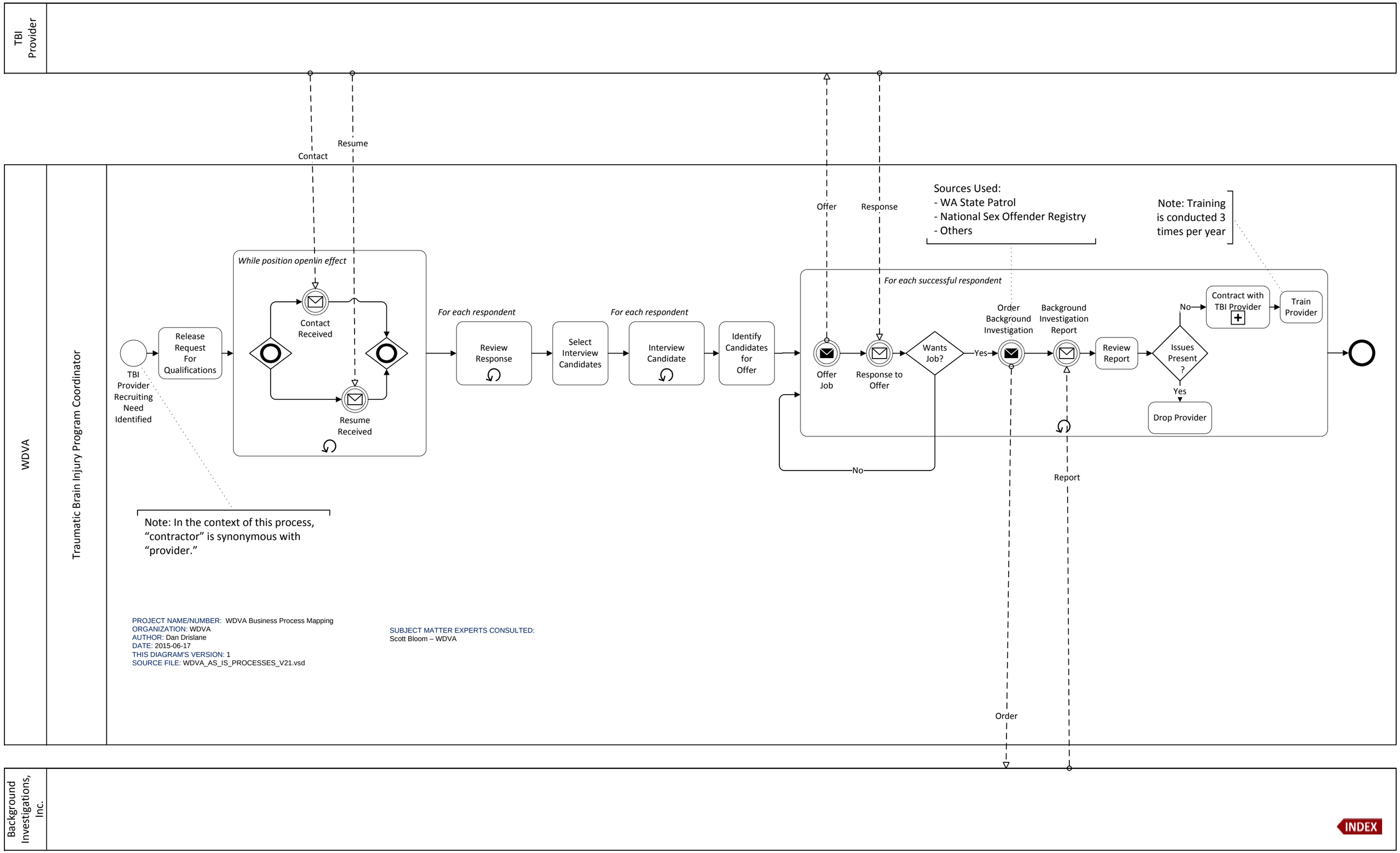
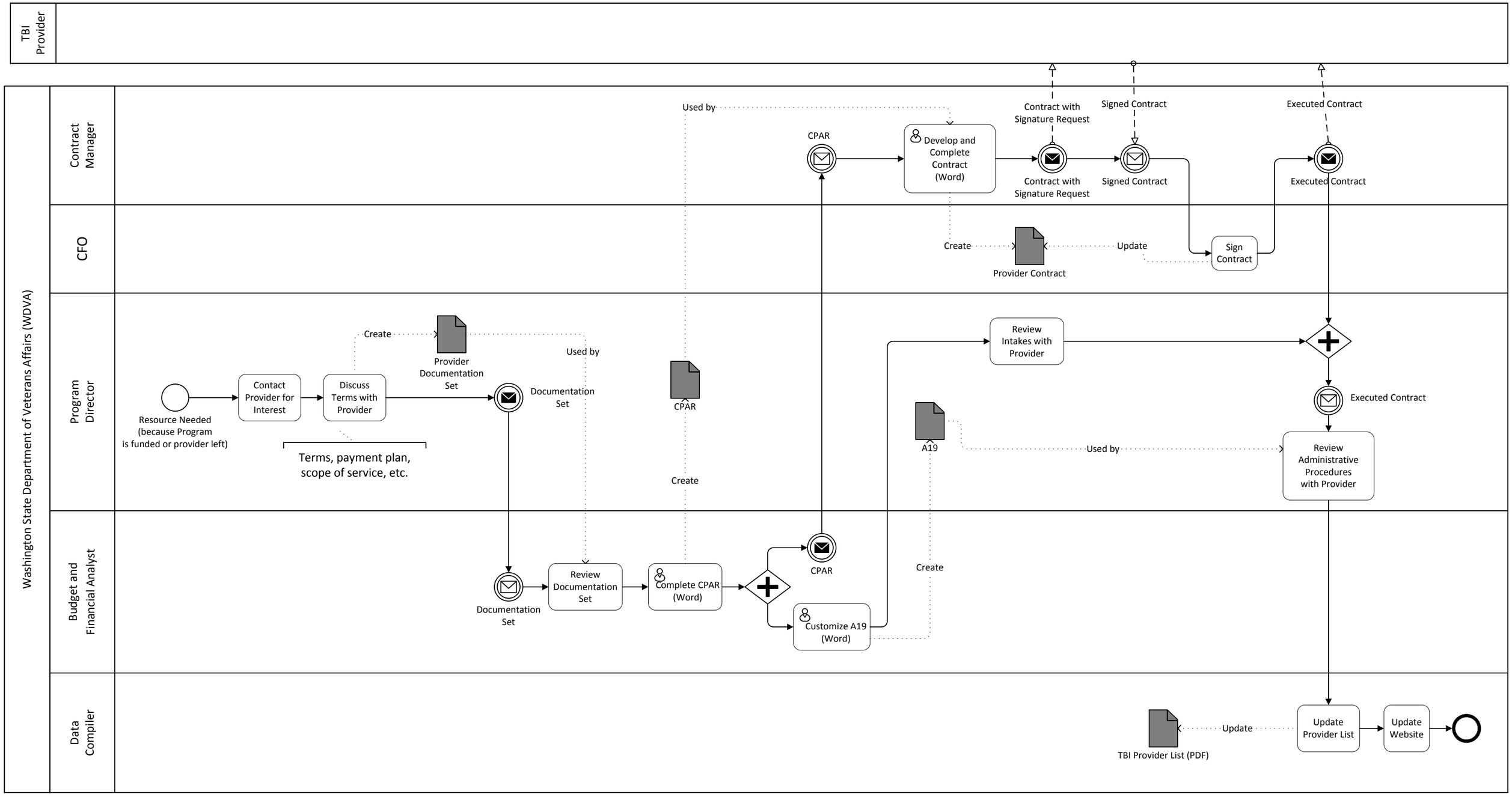
AS-IS PROCESS 50: Recruit Traumatic Brain Injury (TBI) Contractors (Veterans Services – TBI Program)



AS-IS PROCESS 51: Contract with TBI Provider Sub-Process (Veterans Services – TBI Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Scott Bloom – WDVA
Dorothy Hanson - WDVA
Melissa Rhault – WDVA
Jessica Wilson - WDVA

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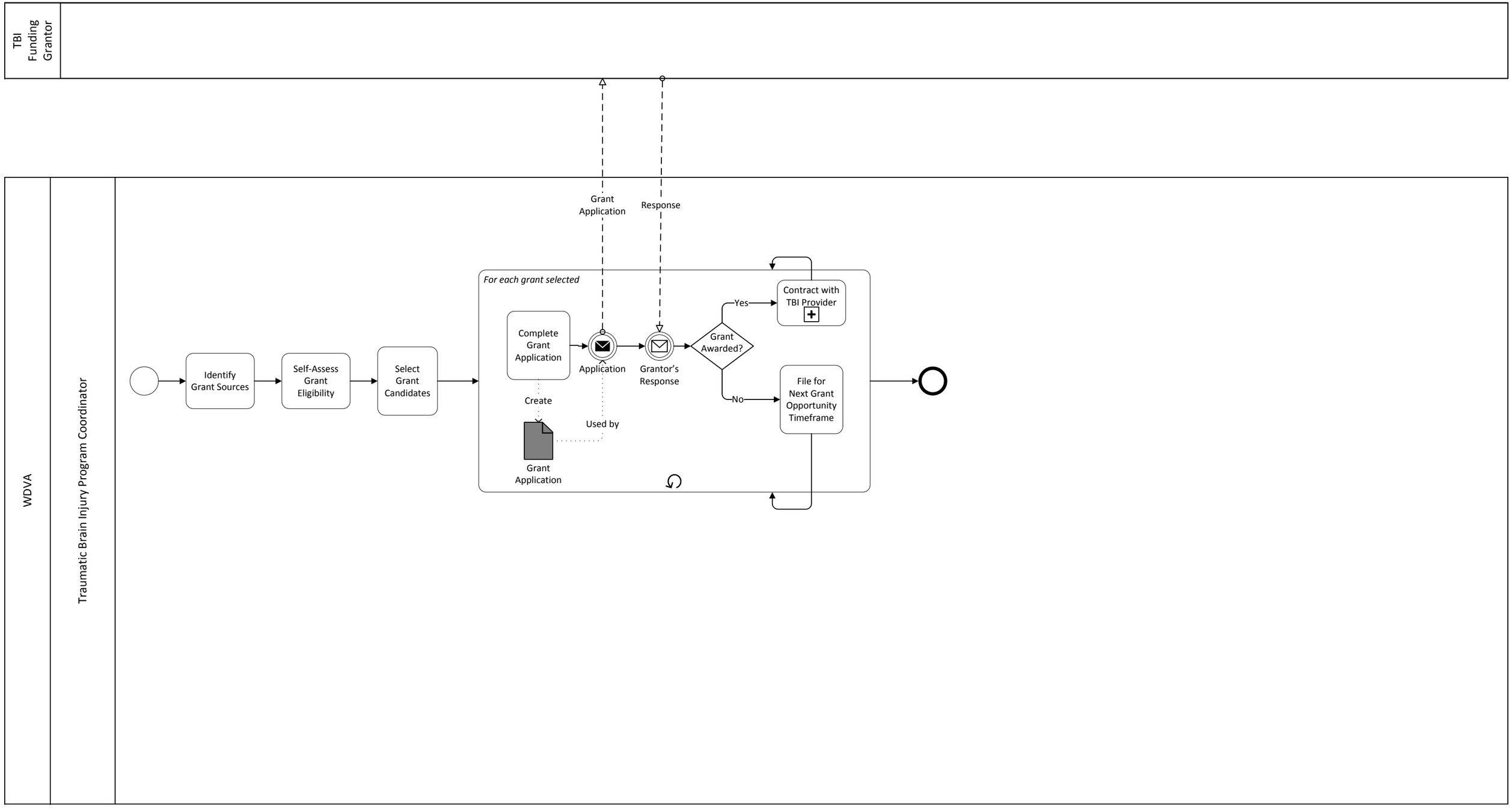
AS-IS PROCESS 52: Research TBI Funding Opportunities (Veterans Services – TBI Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Scott Bloom – WDVA

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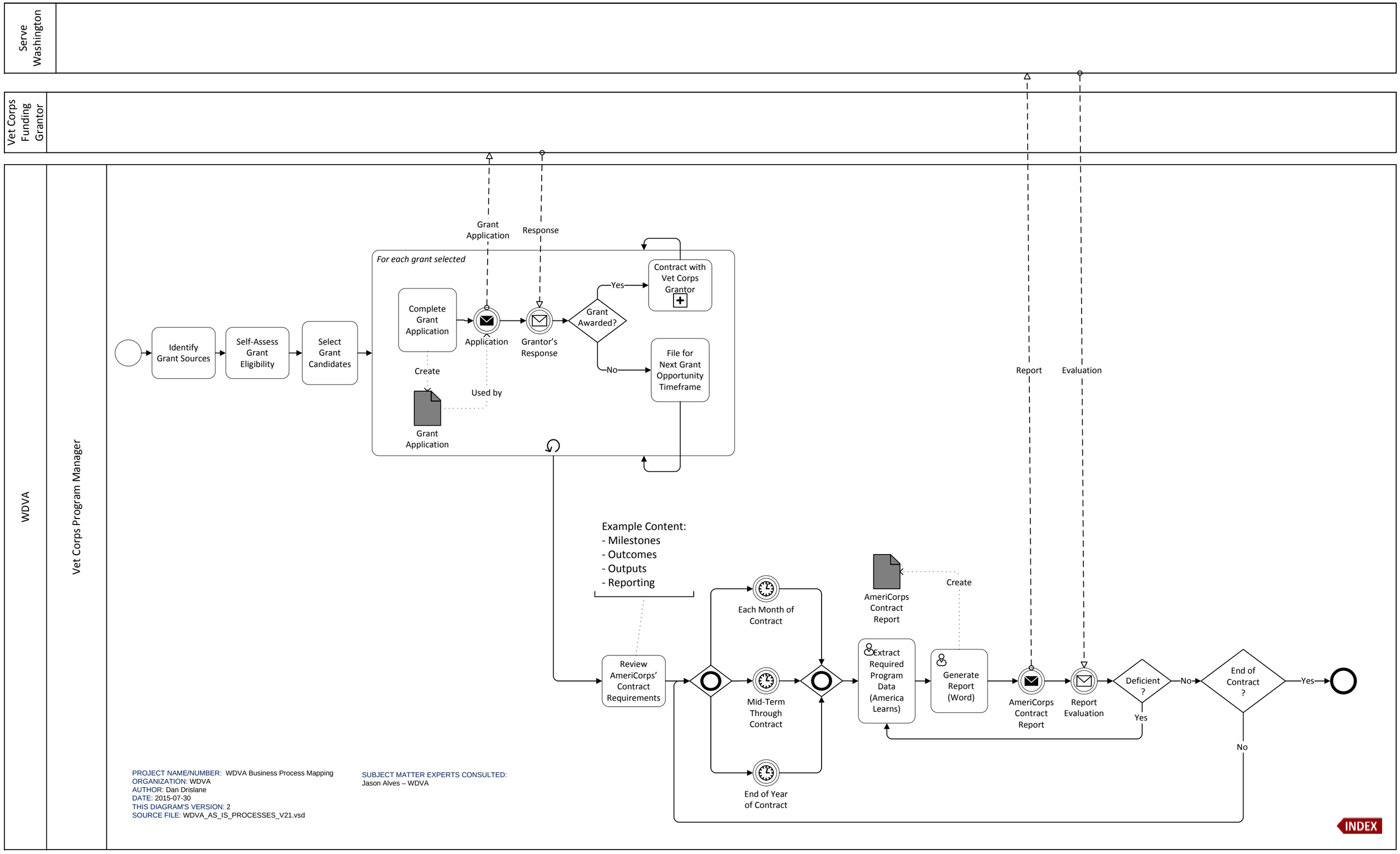
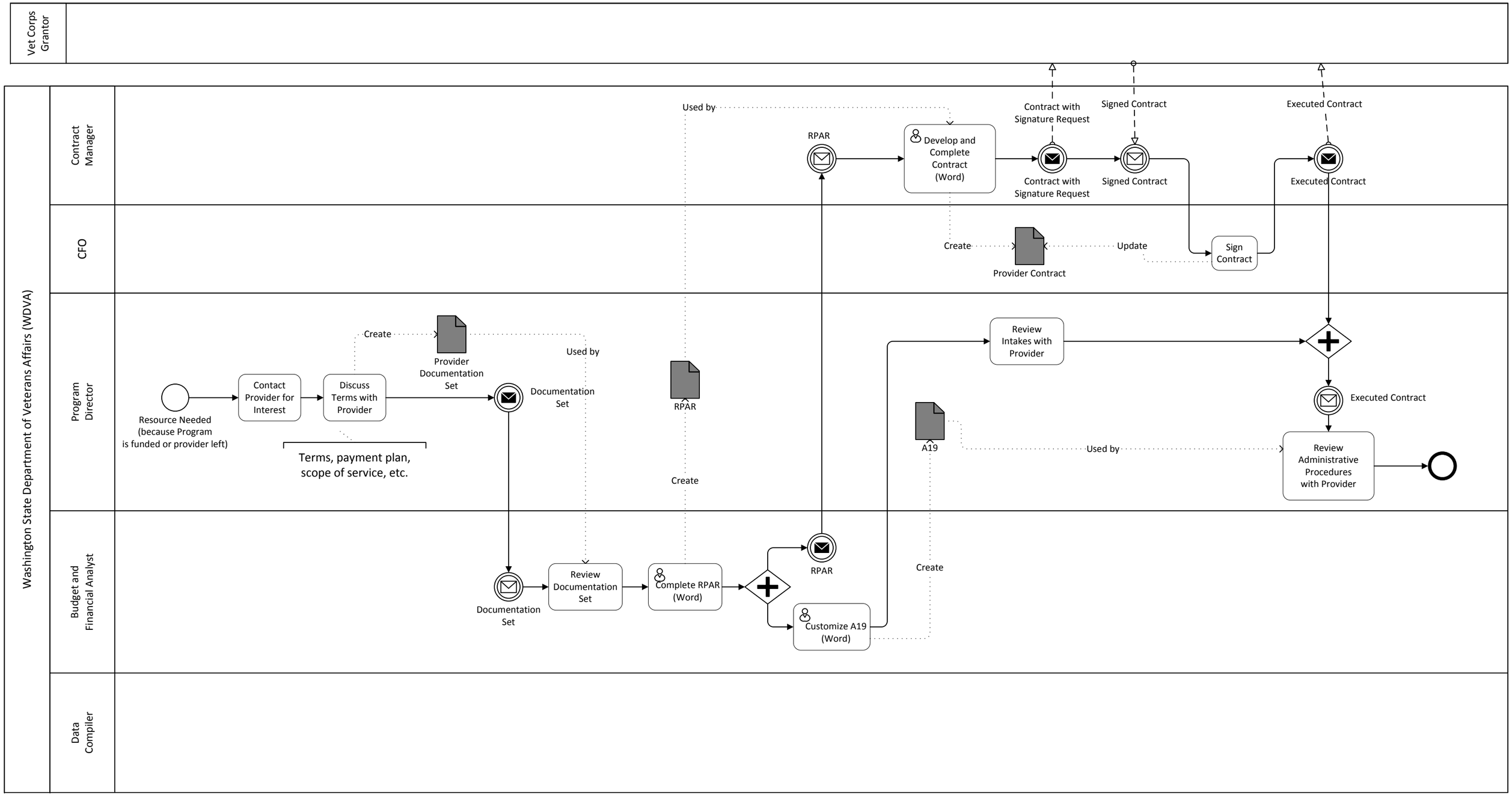
AS-IS PROCESS 53: Manage Vet Corps Grants (Veterans Services – Vet Corps)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-30
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jason Alves – WDVA

AS-IS PROCESS 54: Contract with Vet Corps Grantor Sub-Process (Veterans Services – Vet Corps Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-06
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jason Alves – WDVA
Dorothy Hanson - WDVA
Melissa Rhault – WDVA
Jessica Wilson - WDVA

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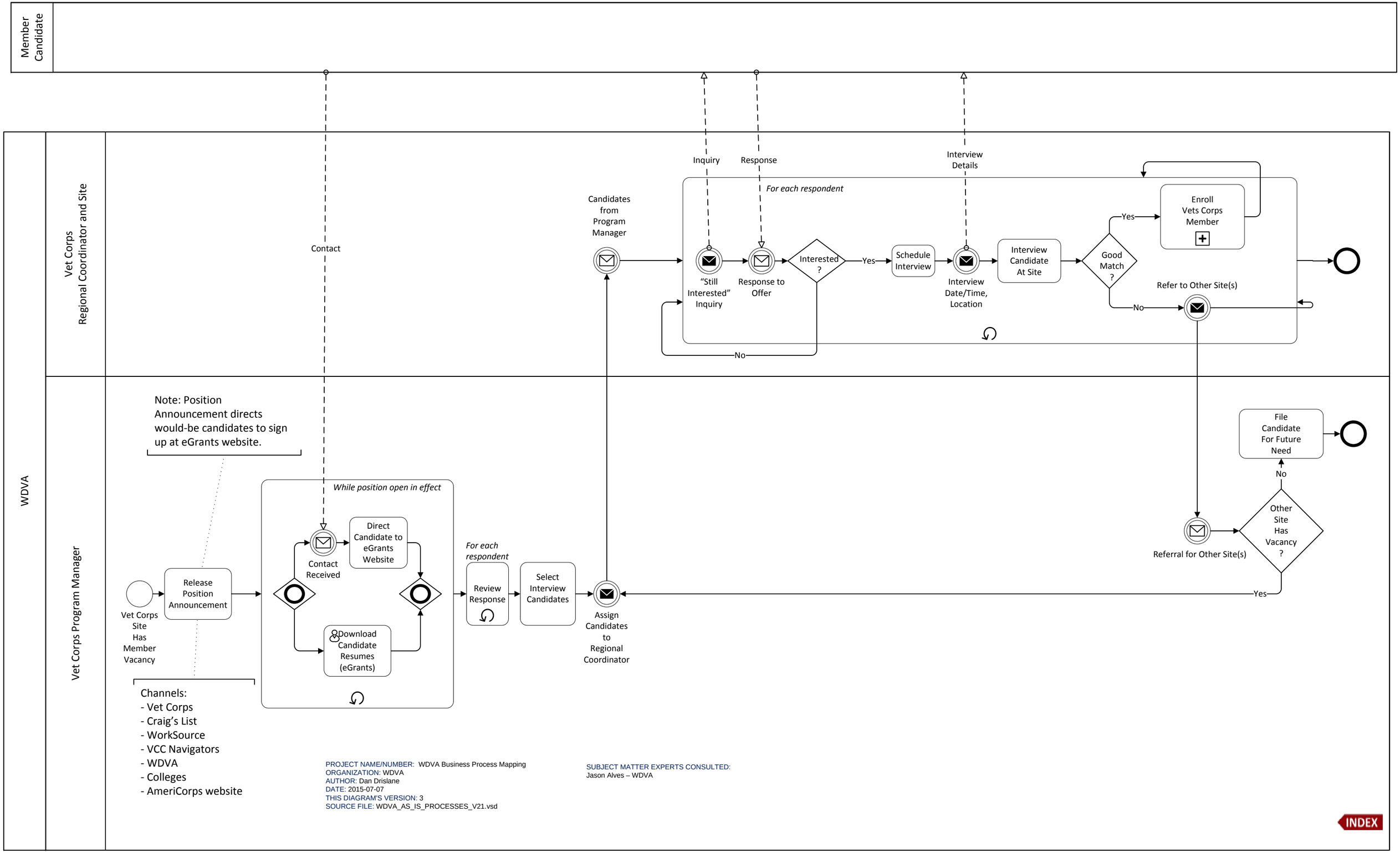
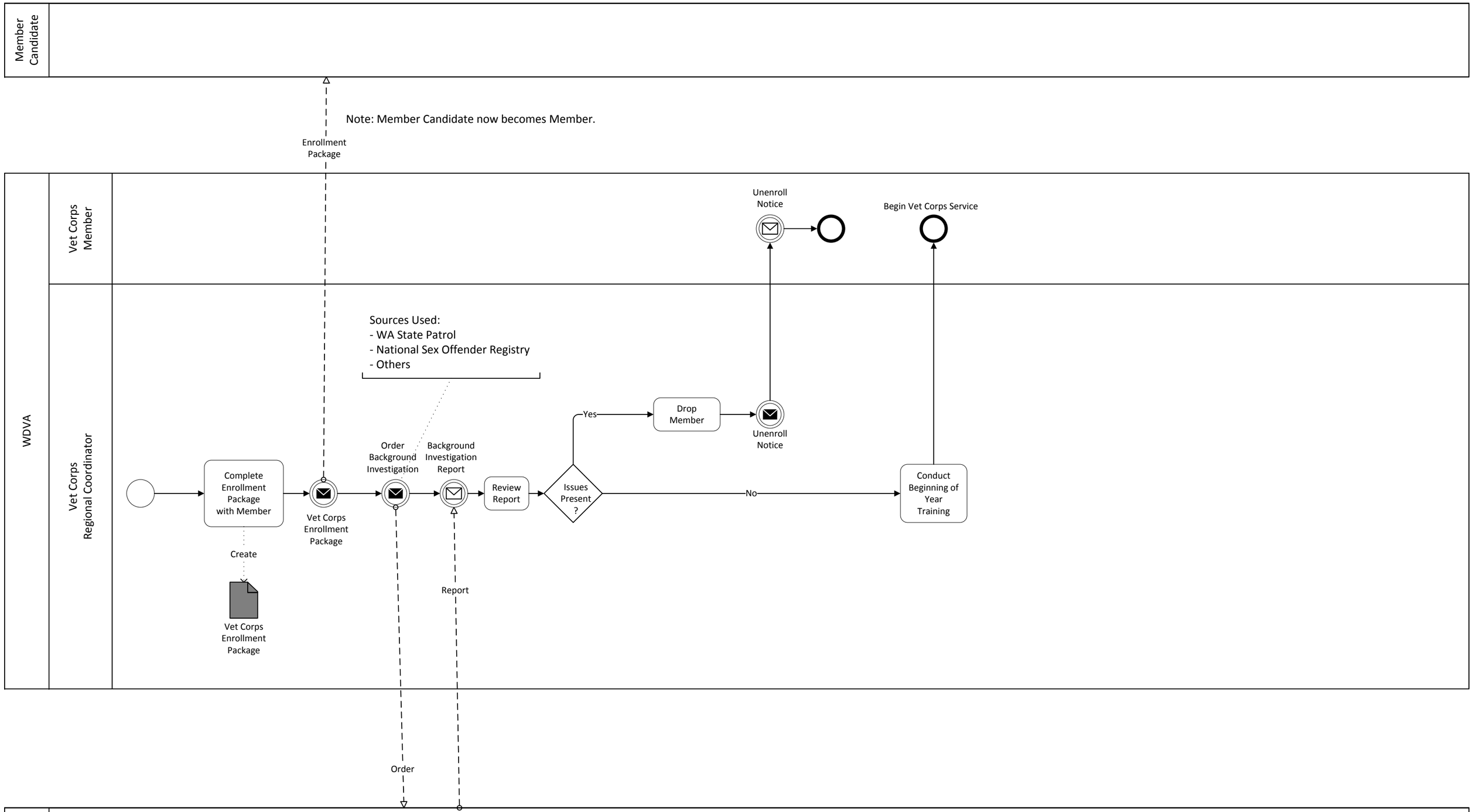
AS-IS PROCESS 55: Recruit Vet Corps Member (Veterans Services – Vet Corps Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-07
THIS DIAGRAM'S VERSION: 3
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jason Alves – WDVA

AS-IS PROCESS 56: Enroll Vet Corps Member Sub-Process (Veterans Services – Vet Corps Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jason Alves – WDVA

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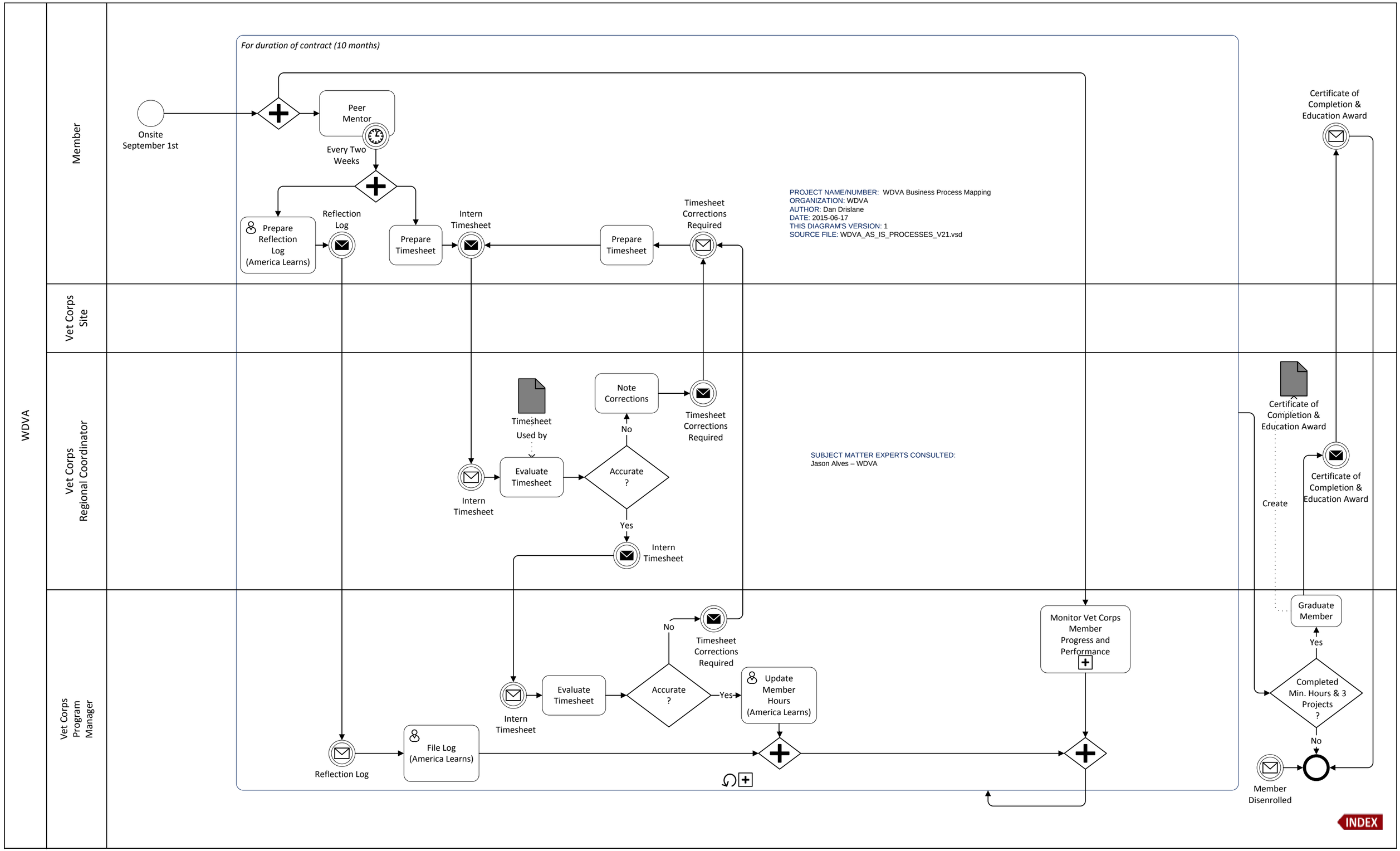
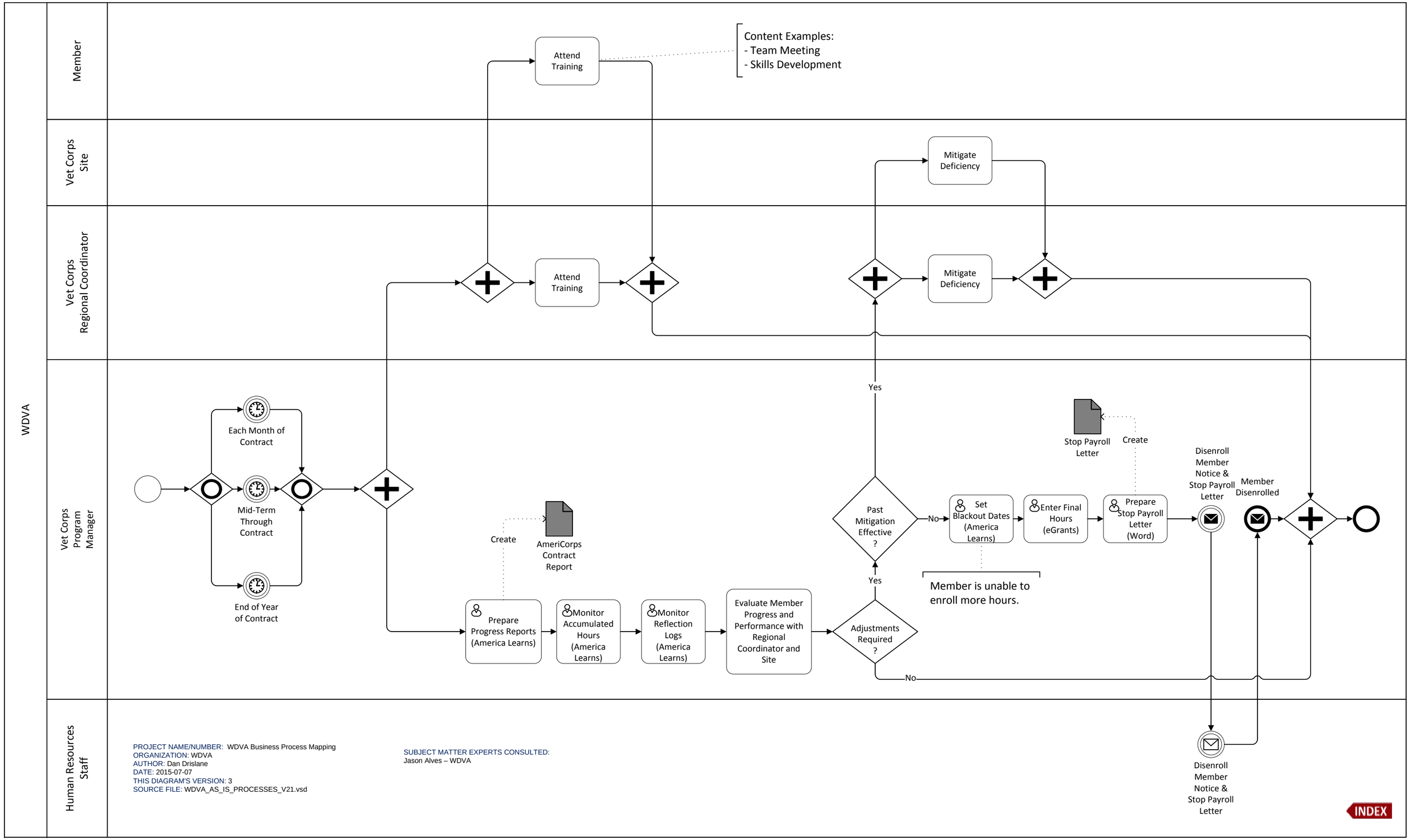
AS-IS PROCESS 57: Manage Vet Corps Member (Veterans Services – Vet Corps Program)



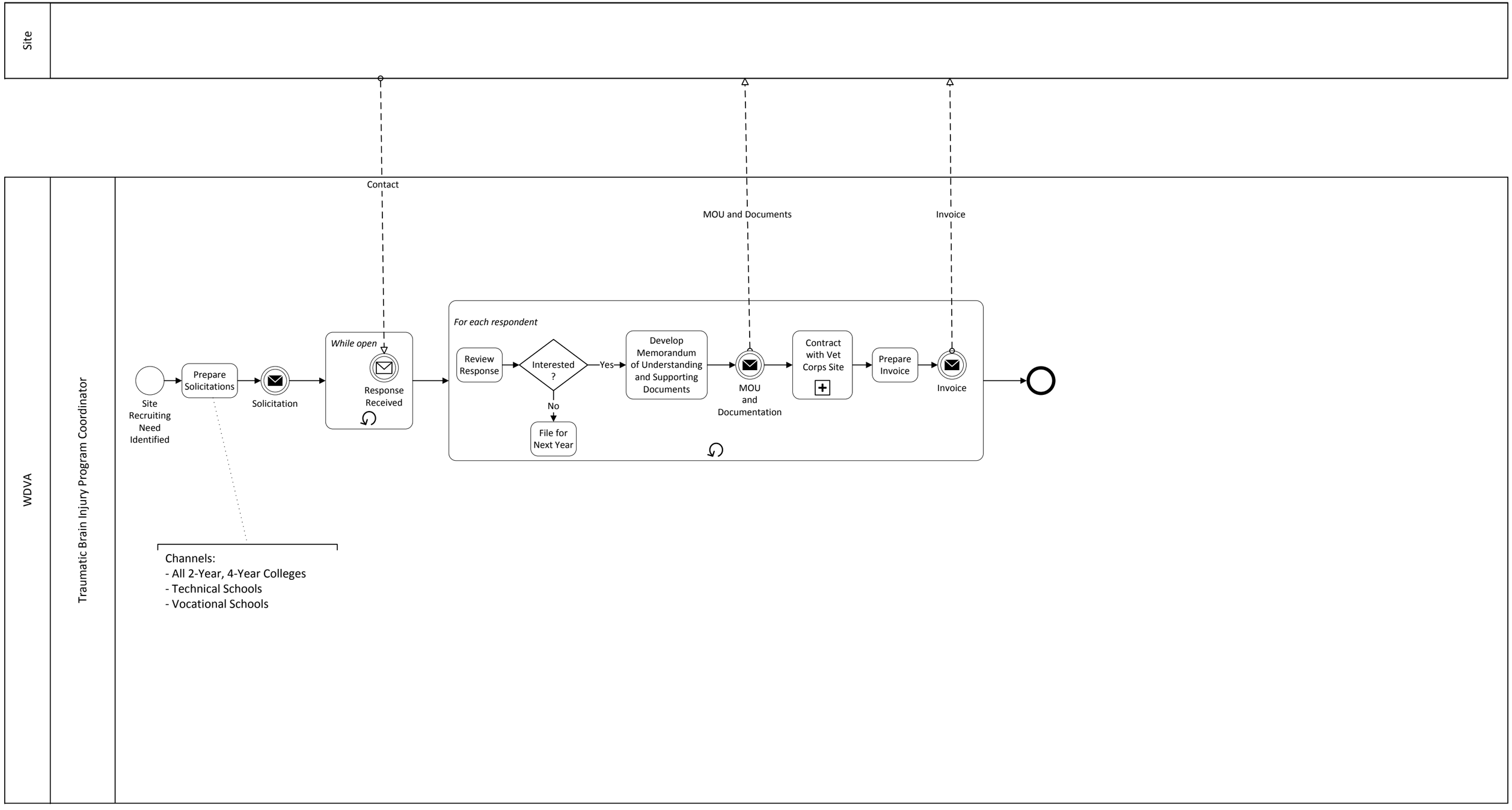
AS-IS PROCESS 58: Monitor Vet Corps Member Progress and Performance Sub-Process (Veterans Services – Vet Corps Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-07
THIS DIAGRAM'S VERSION: 3
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jason Alves – WDVA

AS-IS PROCESS 59: Recruit Vet Corps Site(s) (Veterans Services – Vet Corps Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jason Alves – WDVA

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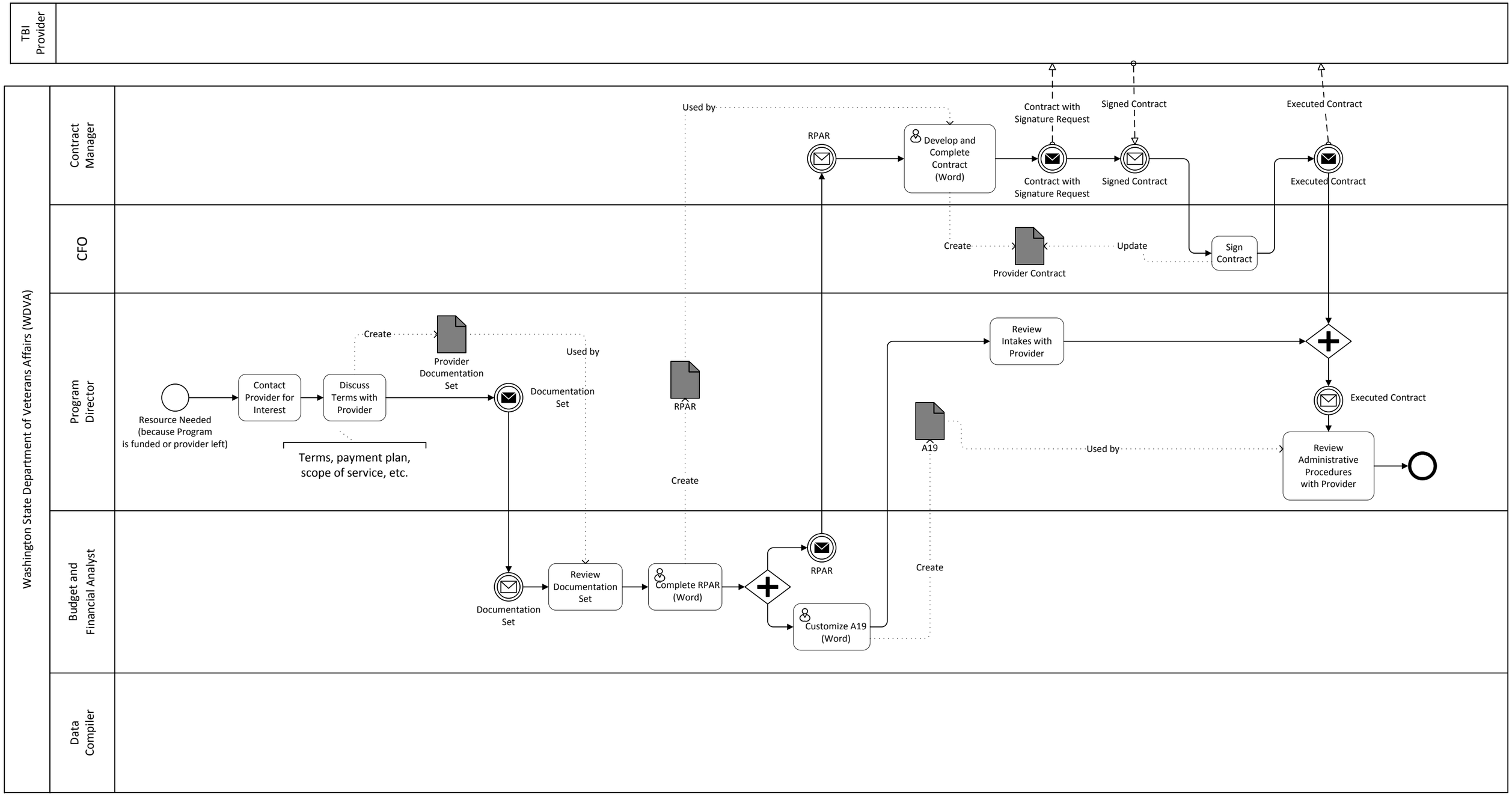
AS-IS PROCESS 60: Contract with Vet Corps Site Sub-Process (Veterans Services – Vet Corps Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-17
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jason Alves – WDVA
Dorothy Hanson - WDVA
Melissa Rhault – WDVA
Jessica Wilson - WDVA

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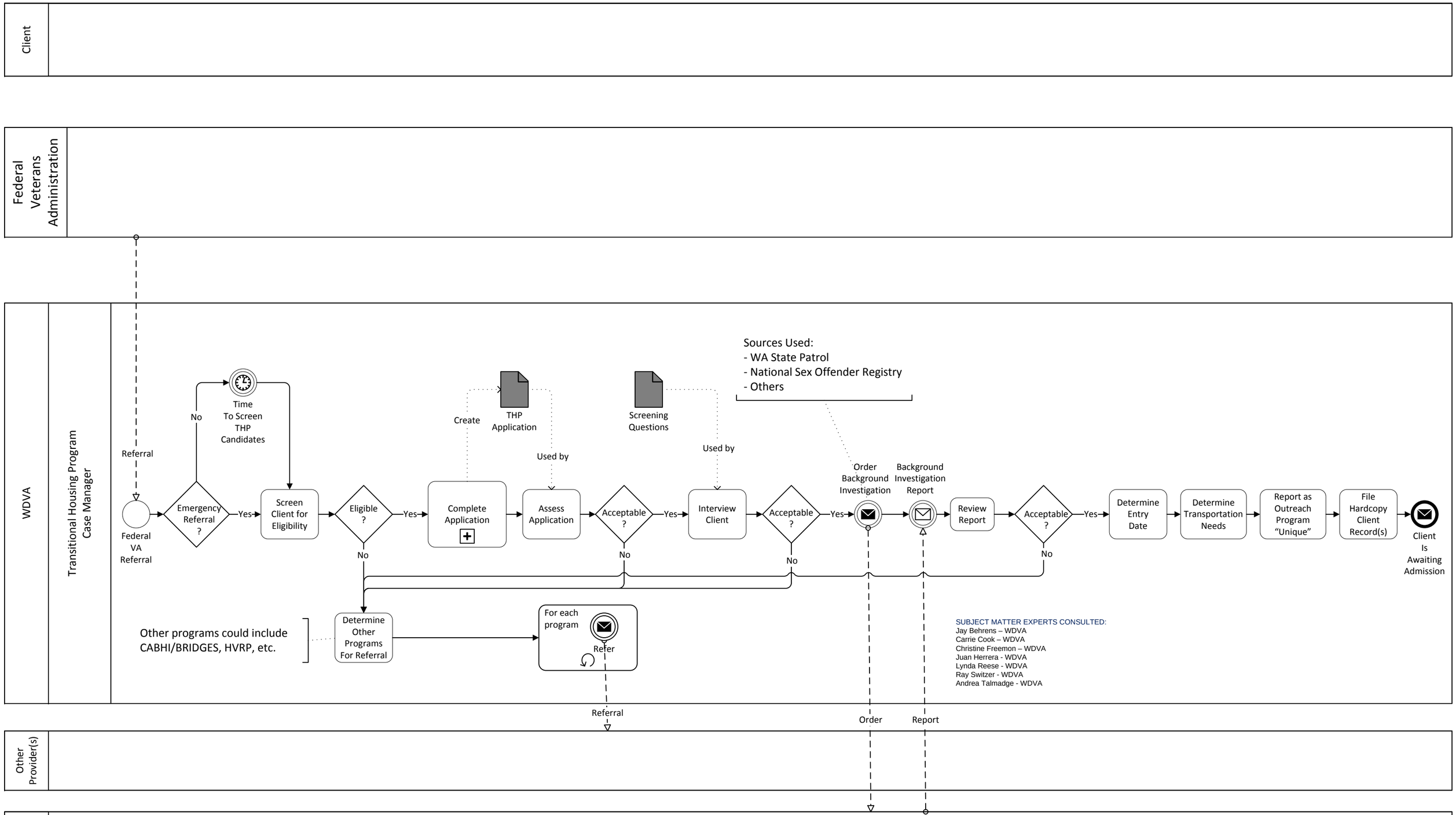
AS-IS PROCESS 61: Screen Client (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-08-04
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

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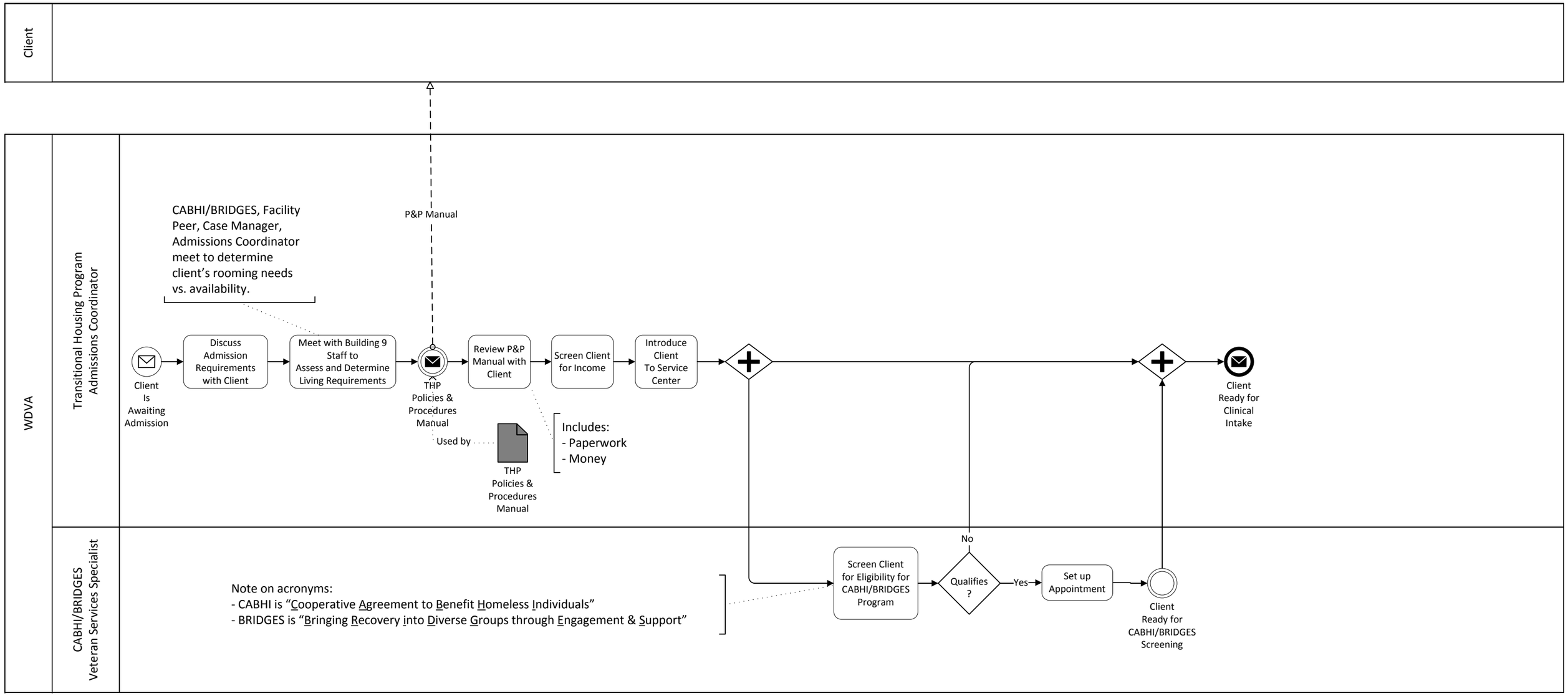
AS-IS PROCESS 62: Admit Client to Building 9 (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-22
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jay Behrens – WDVA
Carrie Cook – WDVA
Christine Freemon – WDVA
Juan Herrera - WDVA
Lynda Reese - WDVA
Ray Switzer – WDVA
Andrea Talmadge - WDVA

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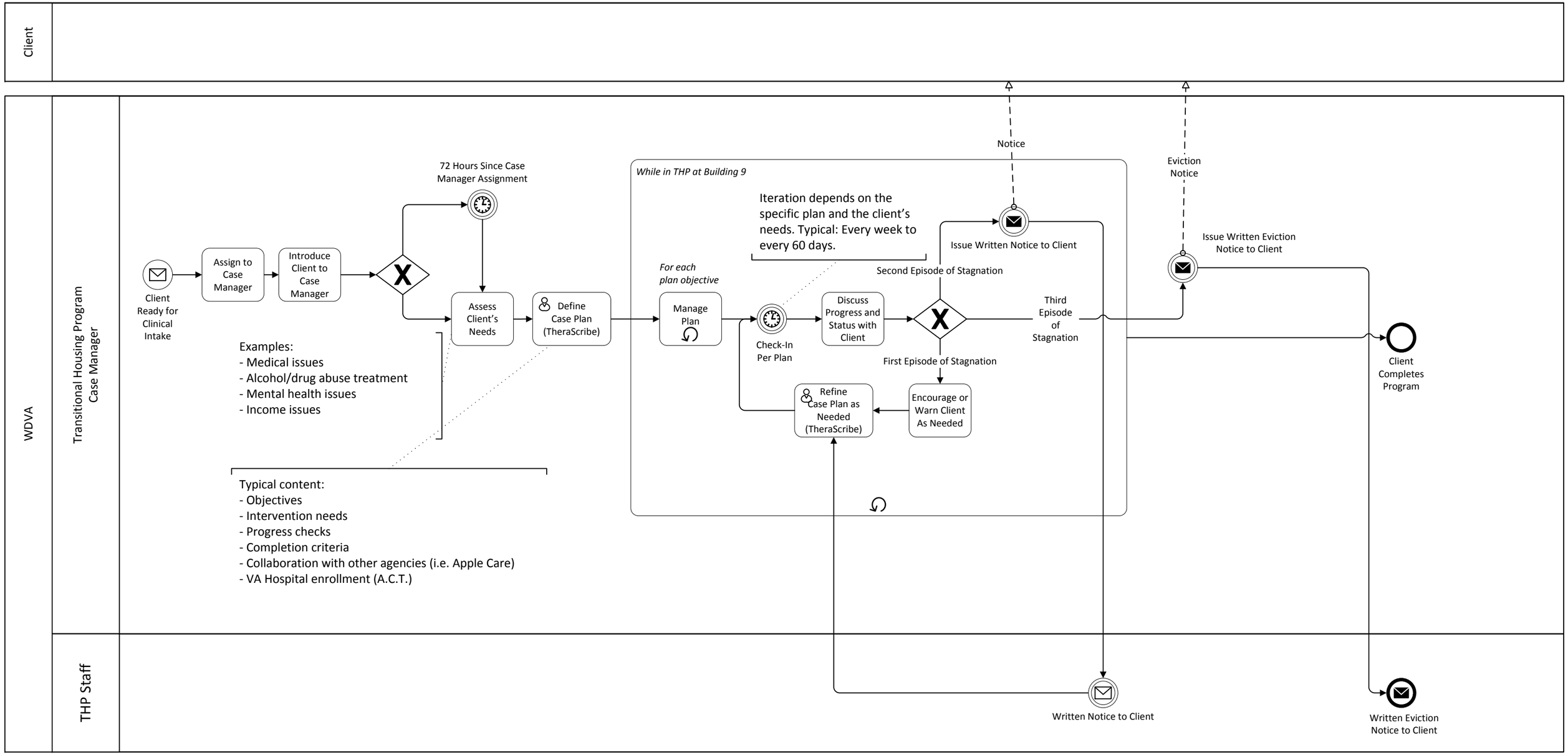
AS-IS PROCESS 63: Perform Client Intake (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-22
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jay Behrens – WDVA
Carrie Cook – WDVA
Christine Freemon – WDVA
Juan Herrera - WDVA
Lynda Reese - WDVA
Ray Switzer - WDVA
Andrea Talmadge - WDVA

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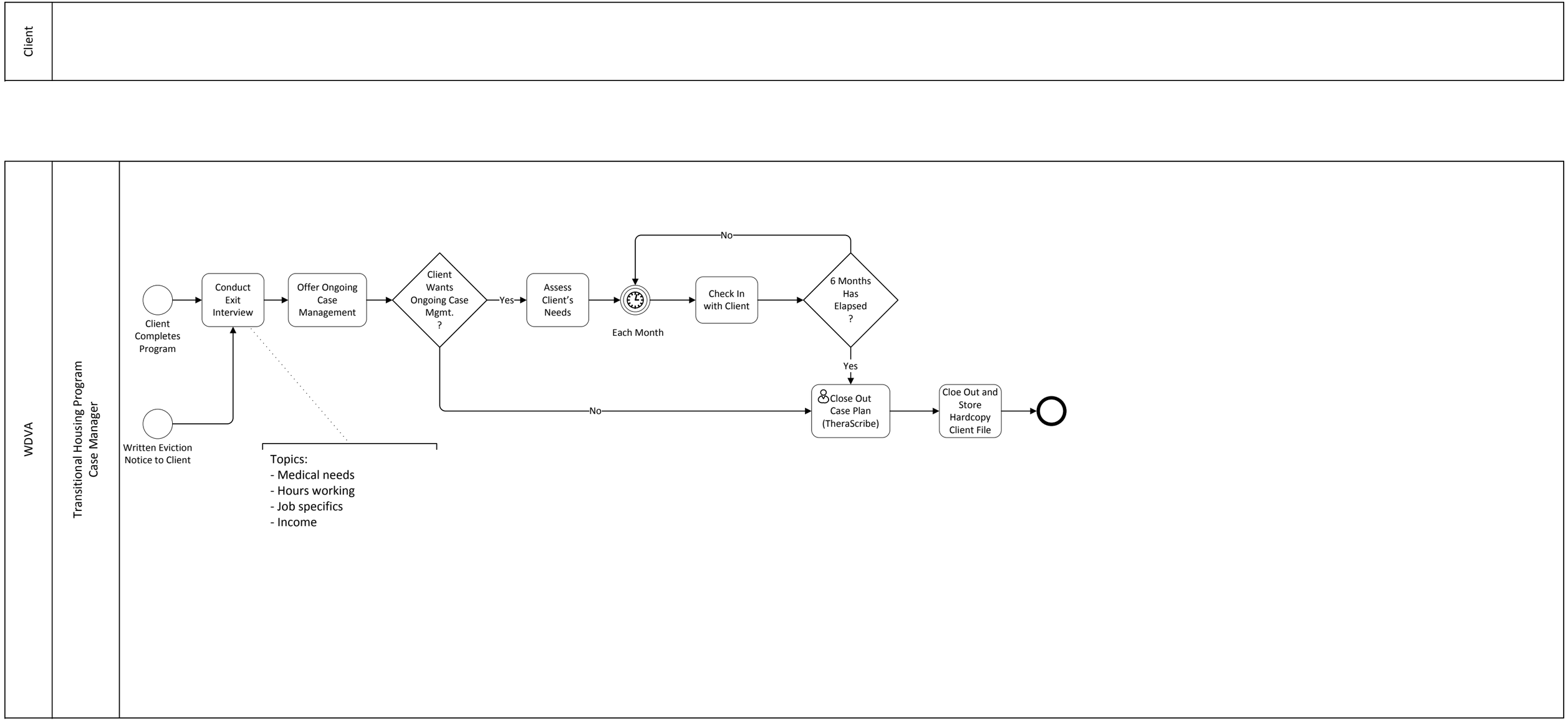
AS-IS PROCESS 64: Perform Client Follow-Up and Close Out (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-22
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jay Behrens – WDVA
Carrie Cook – WDVA
Christine Freemon – WDVA
Juan Herrera - WDVA
Lynda Reese - WDVA
Ray Switzer - WDVA
Andrea Talmadge - WDVA

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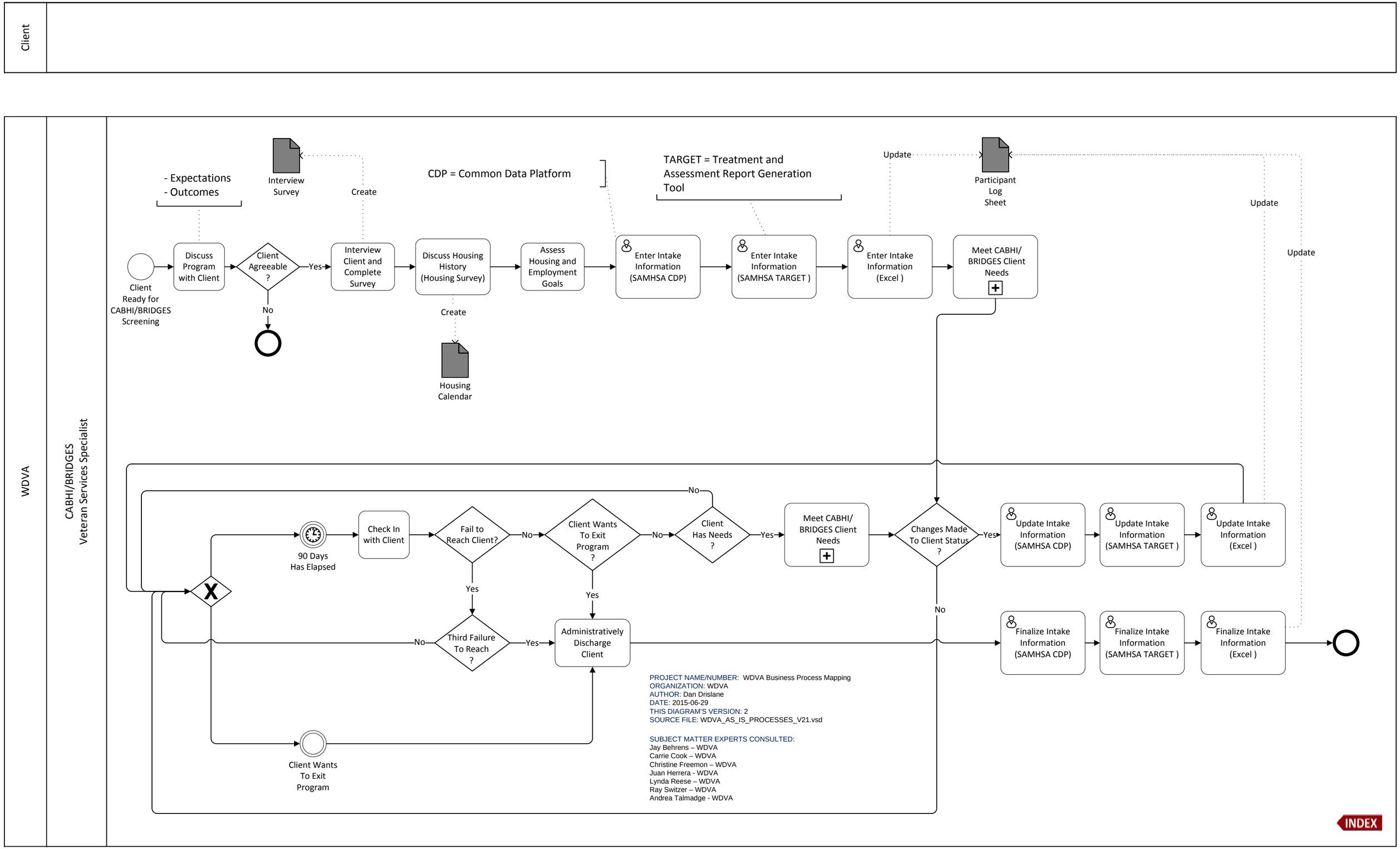
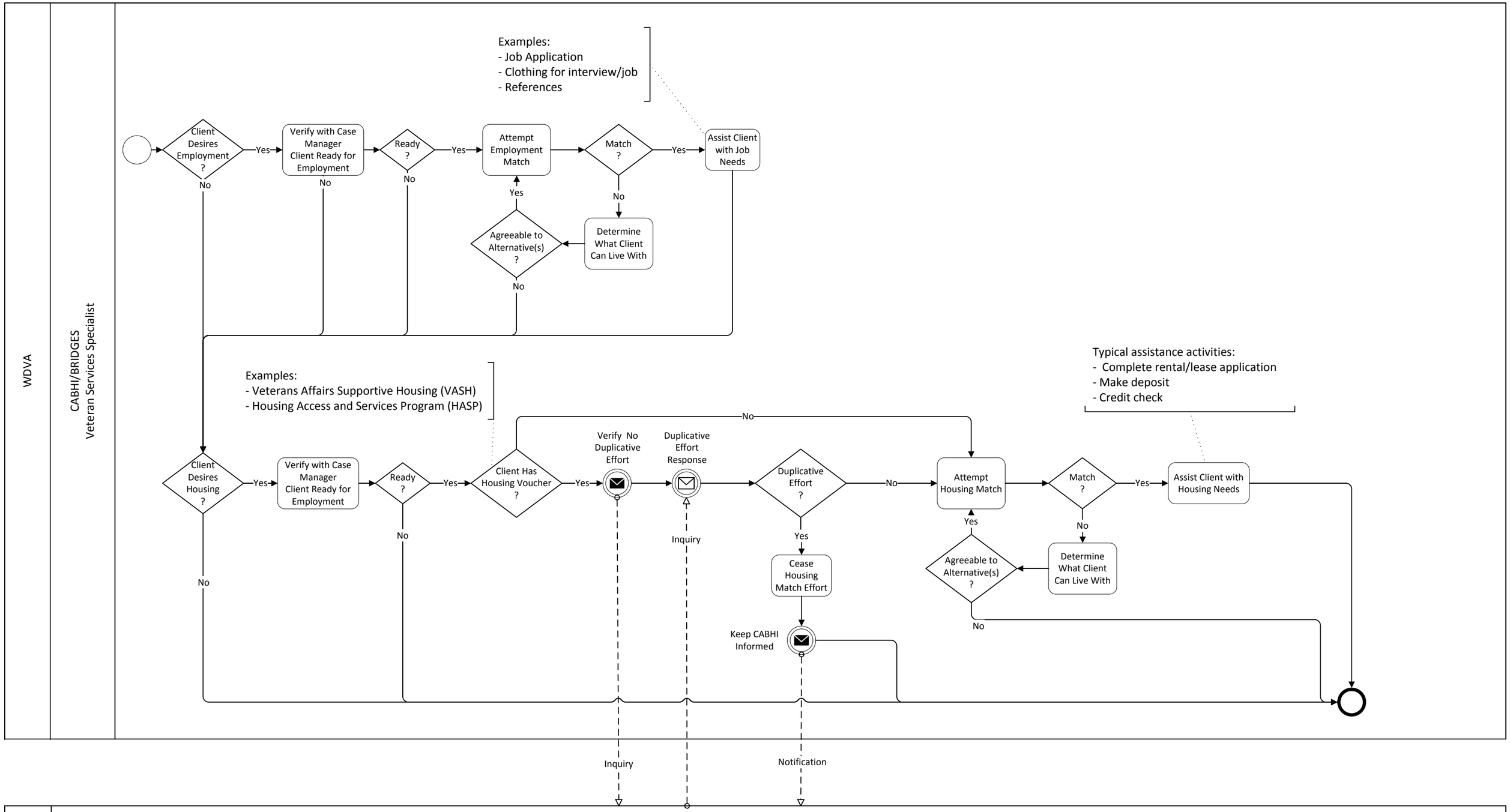
AS-IS PROCESS 65: Screen Client for CABHI/BRIDGES (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)



AS-IS PROCESS 66: Meet CABHI/BRIDGES Client Needs Sub-Process (Veterans Services – Transitional Housing Services Program (THSP) – Building 9



Other Housing Program

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-22
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Jay Behrens – WDVA
Carrie Cook – WDVA
Christine Freemon – WDVA
Juan Herrera - WDVA
Lynda Reese - WDVA
Ray Switzer - WDVA
Andrea Talmadge - WDVA

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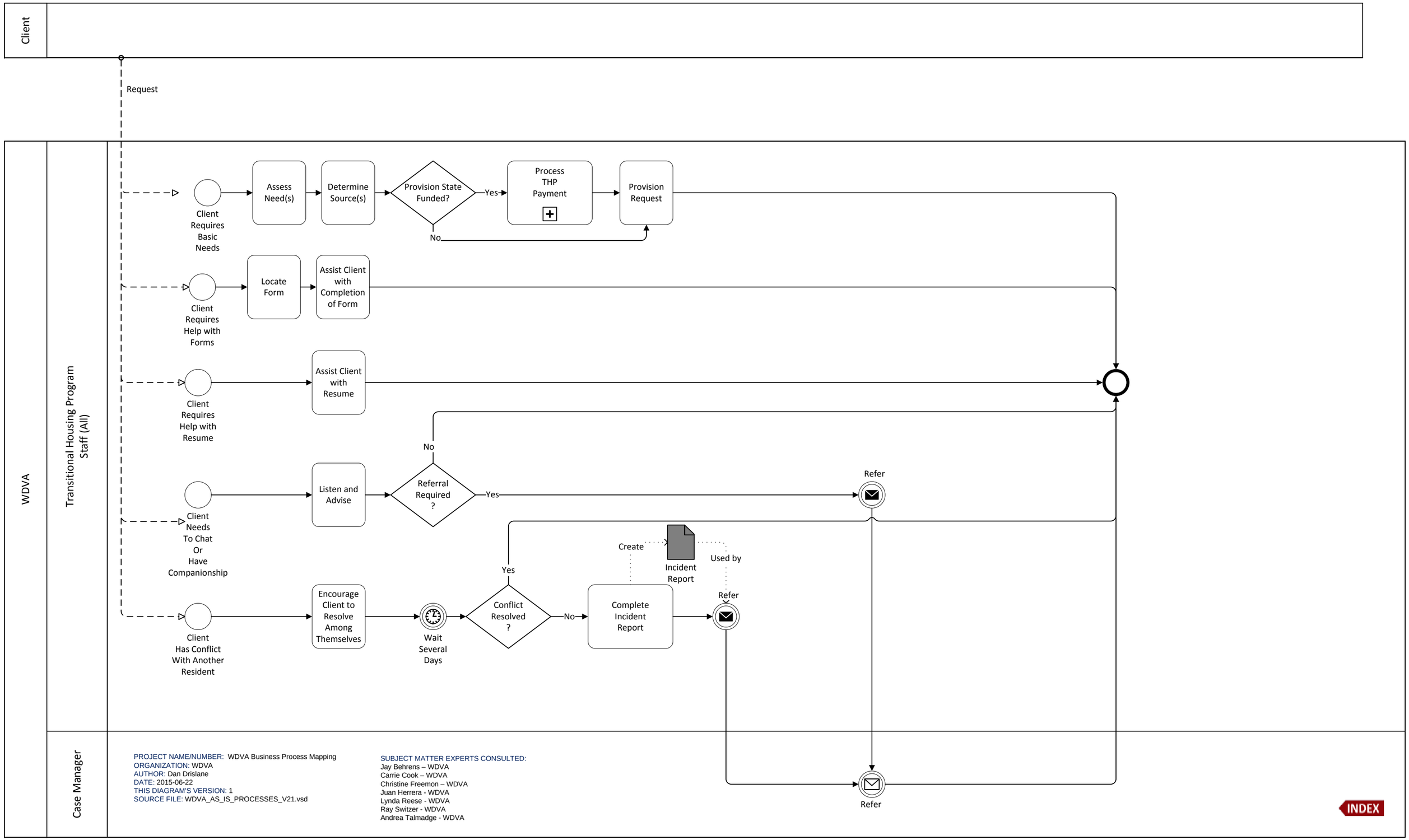
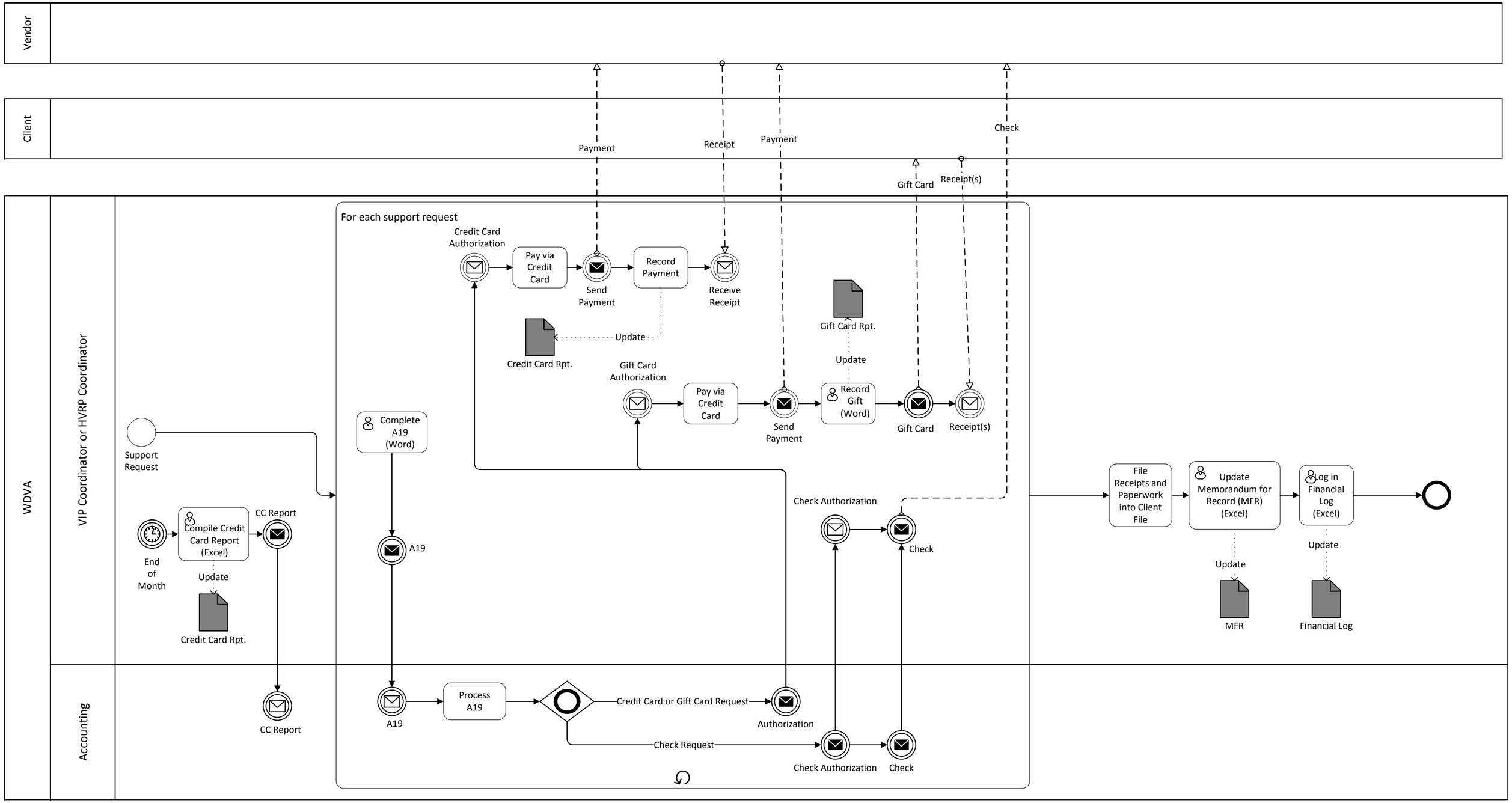
AS-IS PROCESS 67: Building 9 Soft Case Management (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)



AS-IS PROCESS 68: Process THP Payment Sub-Process (Veterans Services – Transitional Housing Services Program (THSP))

Called by PROCESSES: 62



Other Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-29
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Nathan Hoppe - WDVA
Darcy Hutchinson – WDVA
Kristan Johnson - WDVA
Holly Steingline – WDVA

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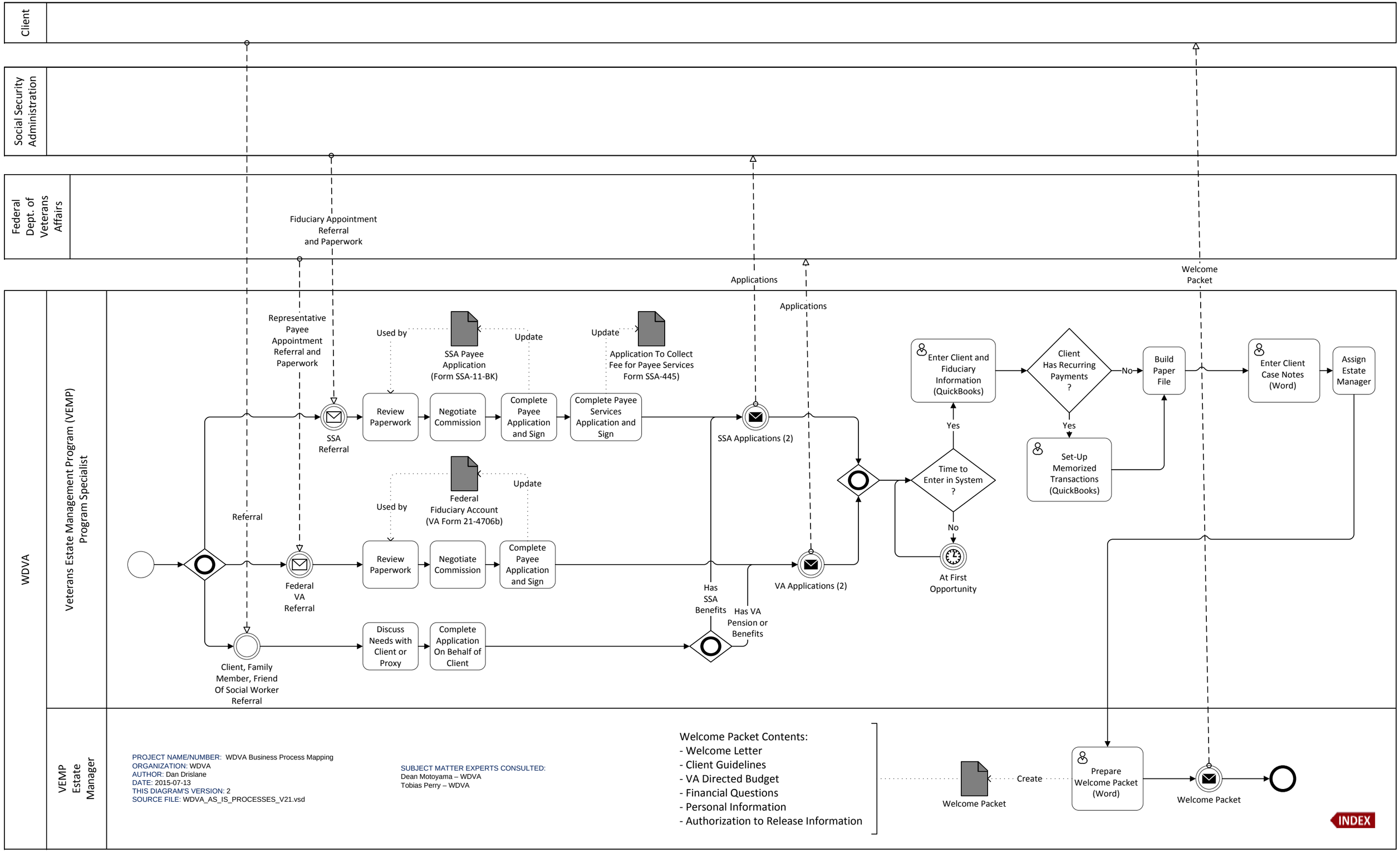
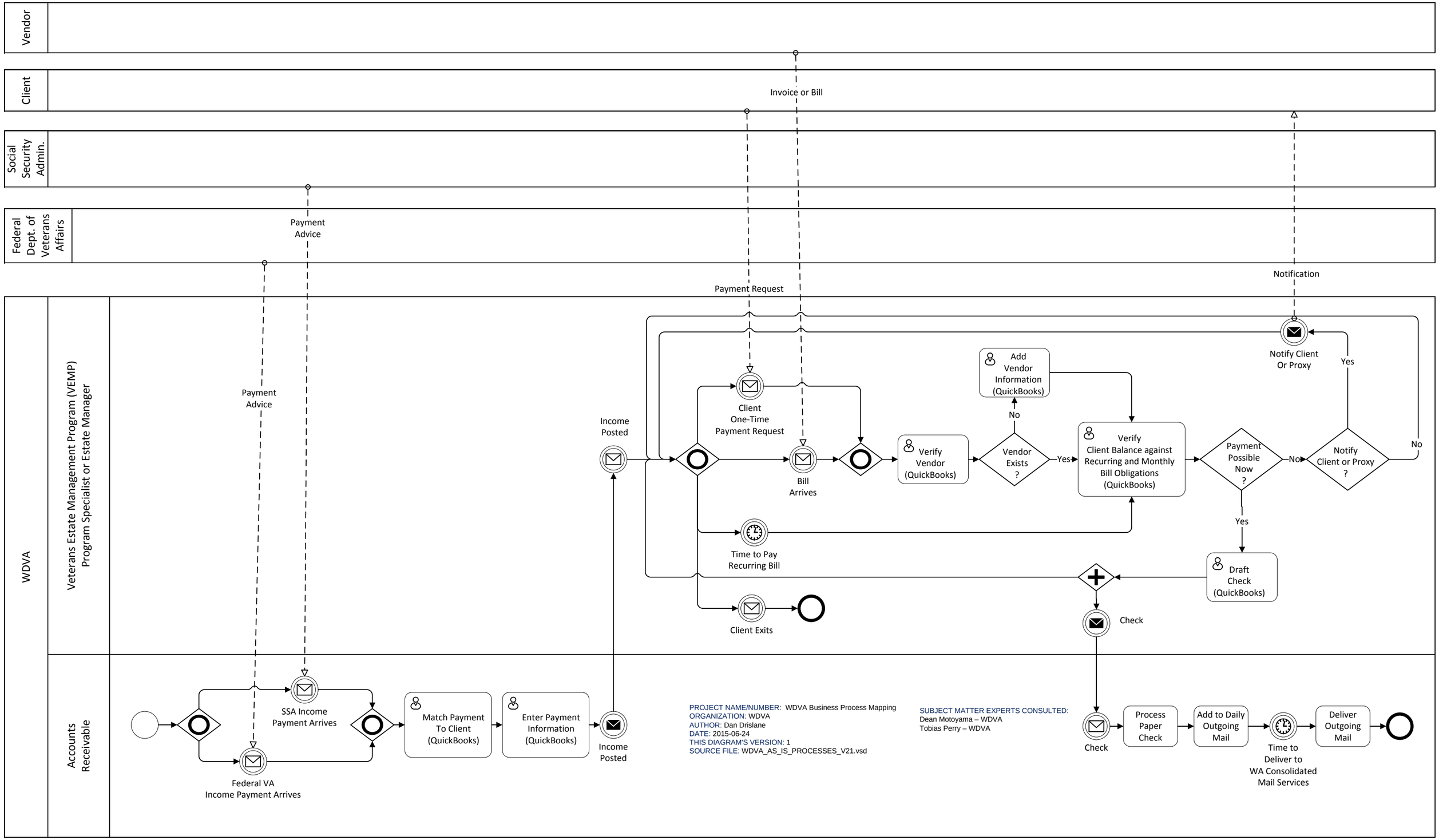
AS-IS PROCESS 69: Welcome VEMP Client and Process Intake (Veterans Services – Veterans Estate Management Program)



AS-IS PROCESS 70: Process Payment (Veterans Services – Veterans Estate Management Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-24
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Dean Motoyama – WDVA
Tobias Perry – WDVA

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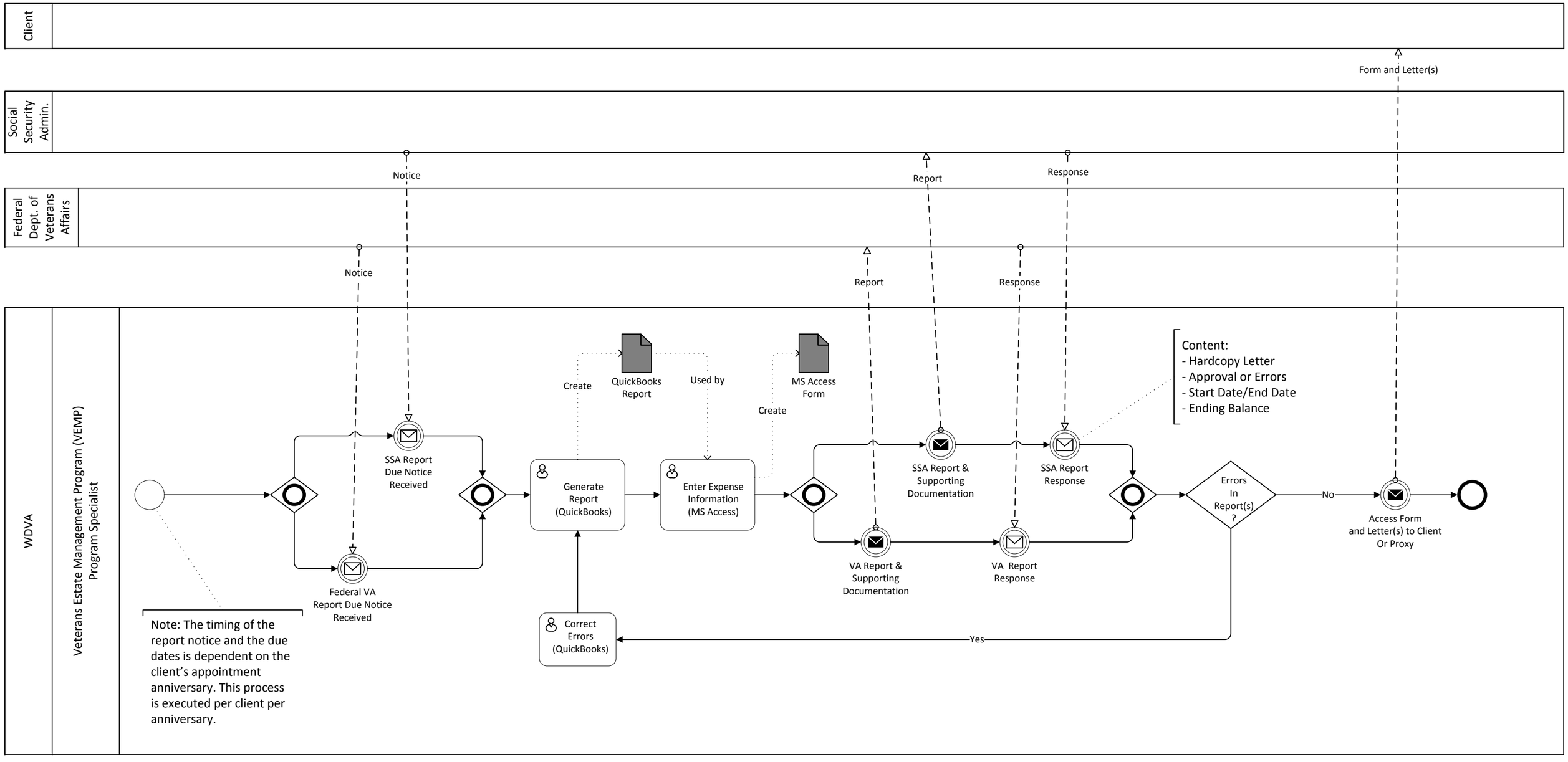
AS-IS PROCESS 71: Process Federal Accounting Reports (Veterans Services – Veterans Estate Management Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-13
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Dean Motoyama – WDVA
Tobias Perry – WDVA

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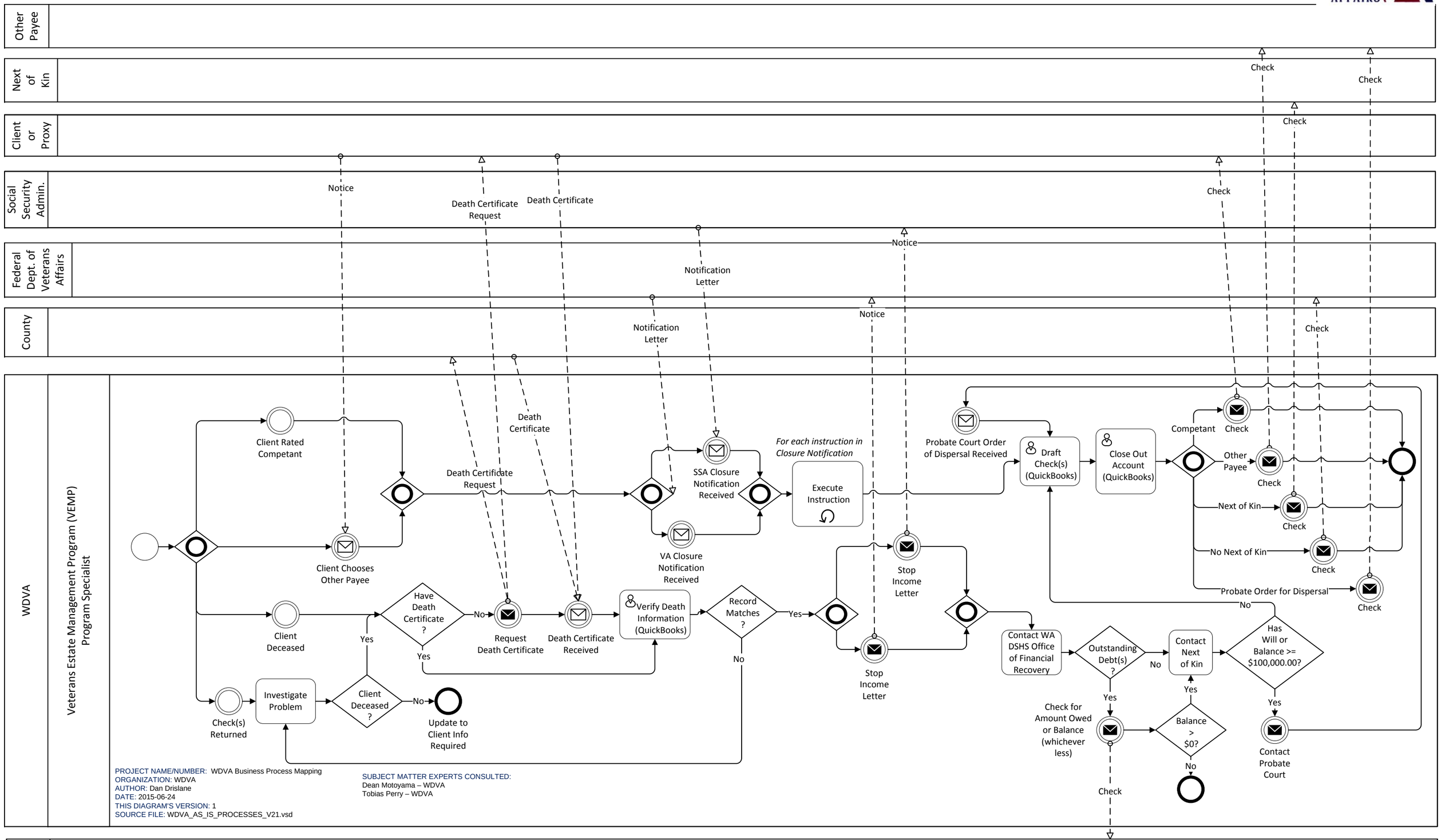
AS-IS PROCESS 72: Close Out VEMP Client (Veterans Services – Veterans Estate Management Program)



DSHS

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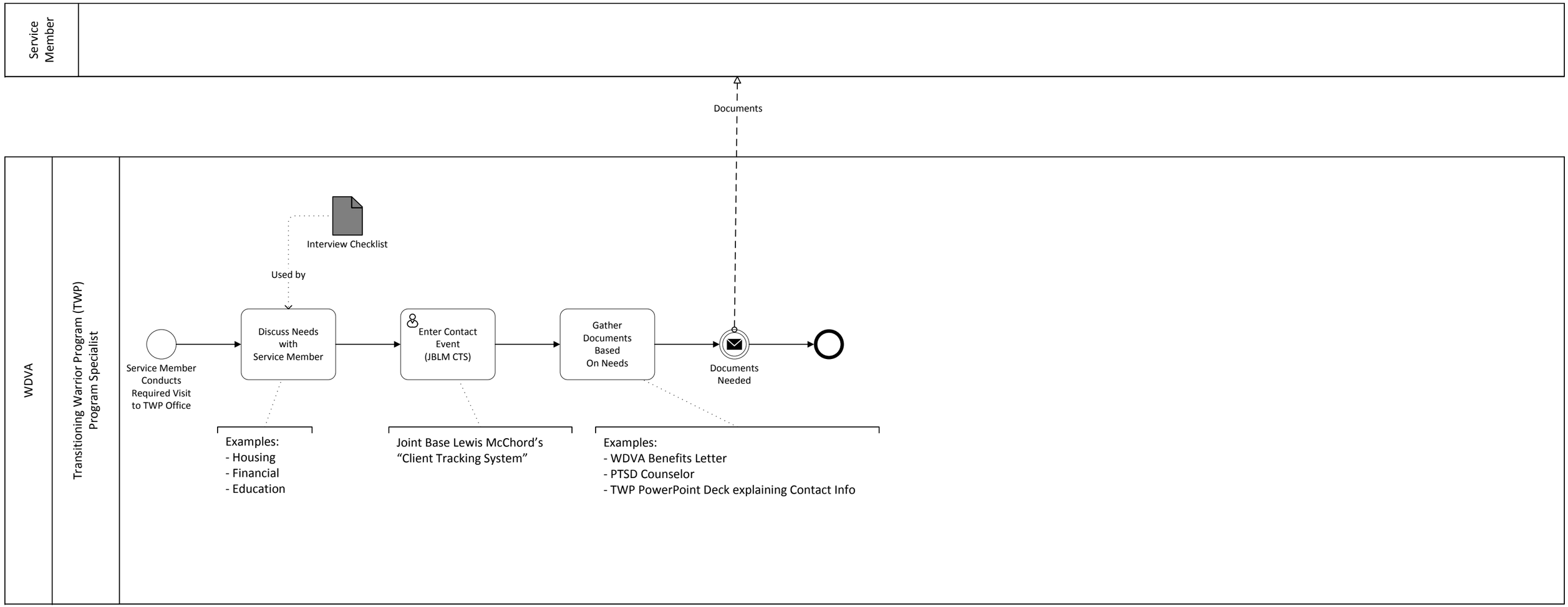
AS-IS PROCESS 73: Conduct Initial Briefing (Veterans Services – Transitioning Warrior Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-24
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Malcolm Leach – WDVA

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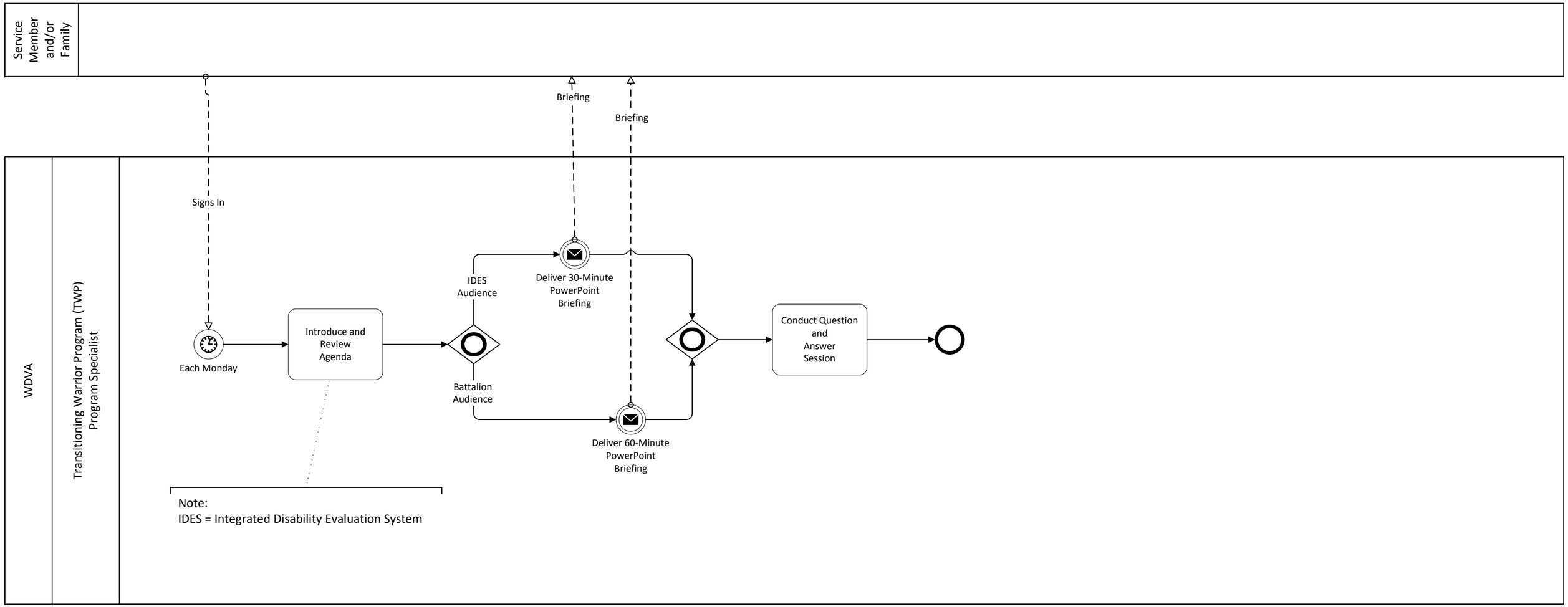
AS-IS PROCESS 74: Conduct Briefing to IDES or Battalion Service Members and Family (Veterans Services – Transitioning Warrior Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-24
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Malcolm Leach – WDVA

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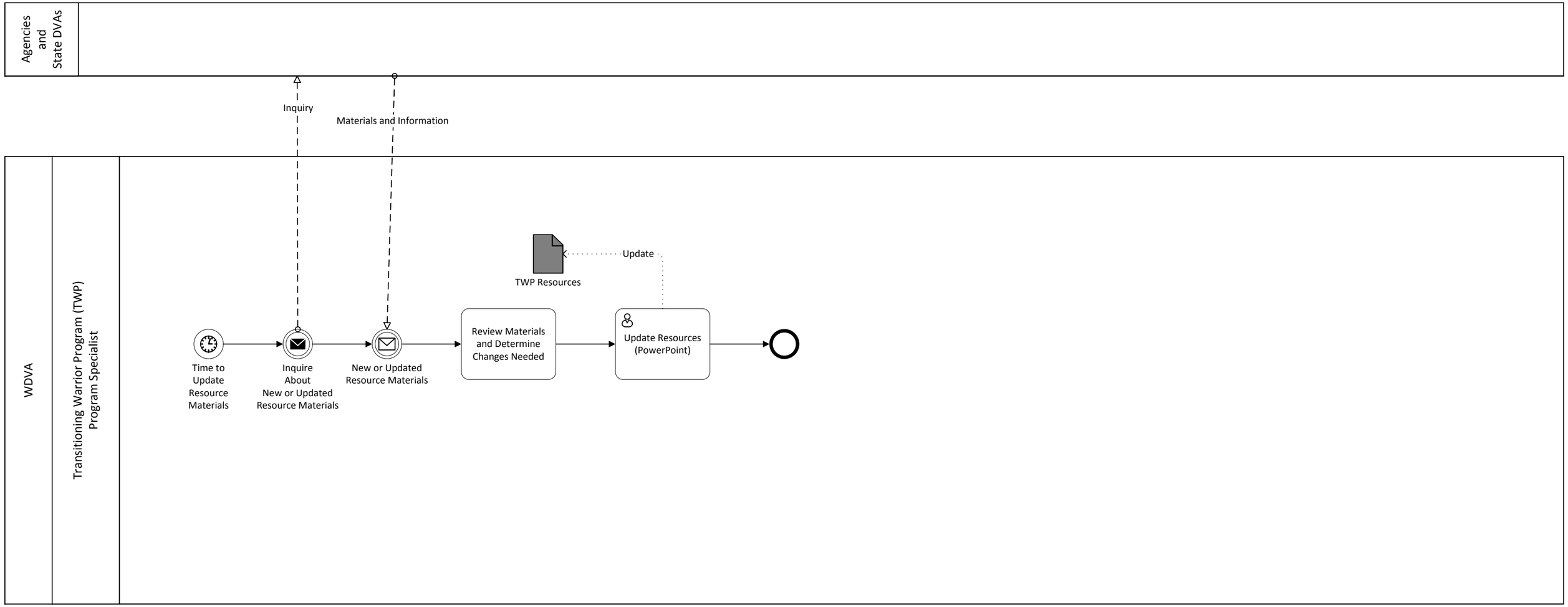
AS-IS PROCESS 75: Update Resources (Veterans Services – Transitioning Warrior Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-24
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Malcolm Leach – WDVA

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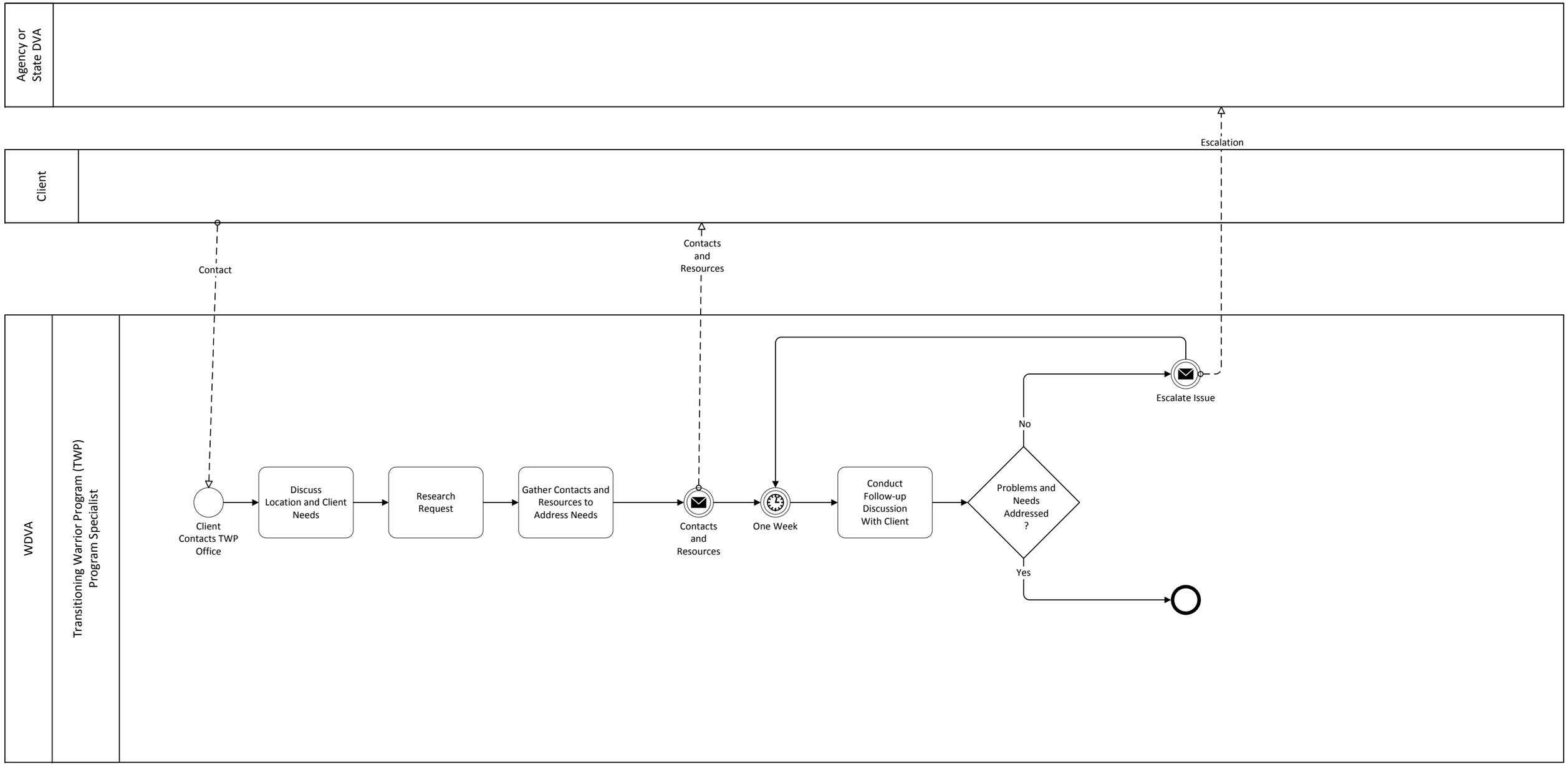
AS-IS PROCESS 76: Direct Client to Resources (Veterans Services – Transitioning Warrior Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-06-24
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Malcolm Leach – WDVA

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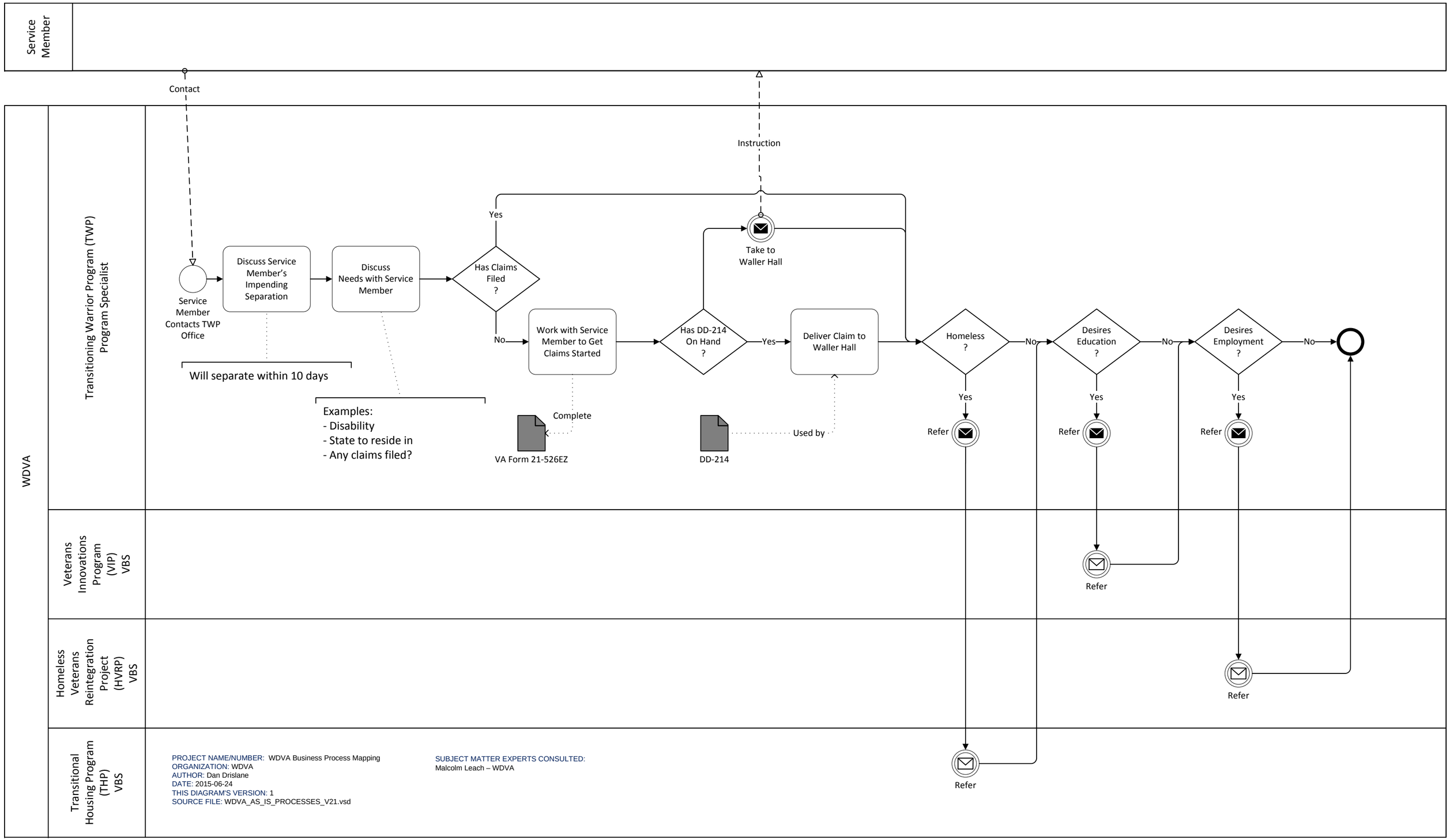
AS-IS PROCESS 77: Conduct Outprocessing (Veterans Services – Transitioning Warrior Program)



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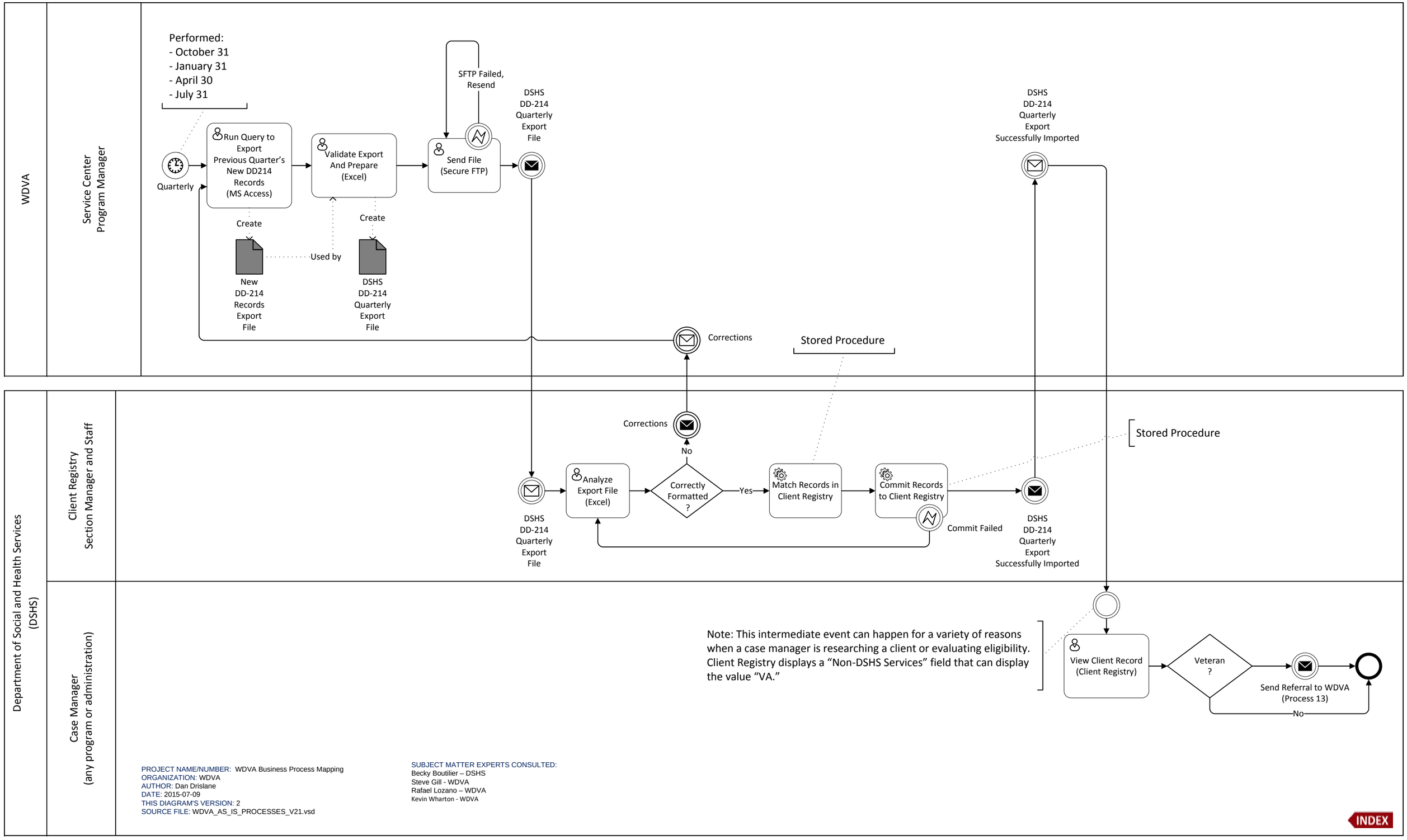
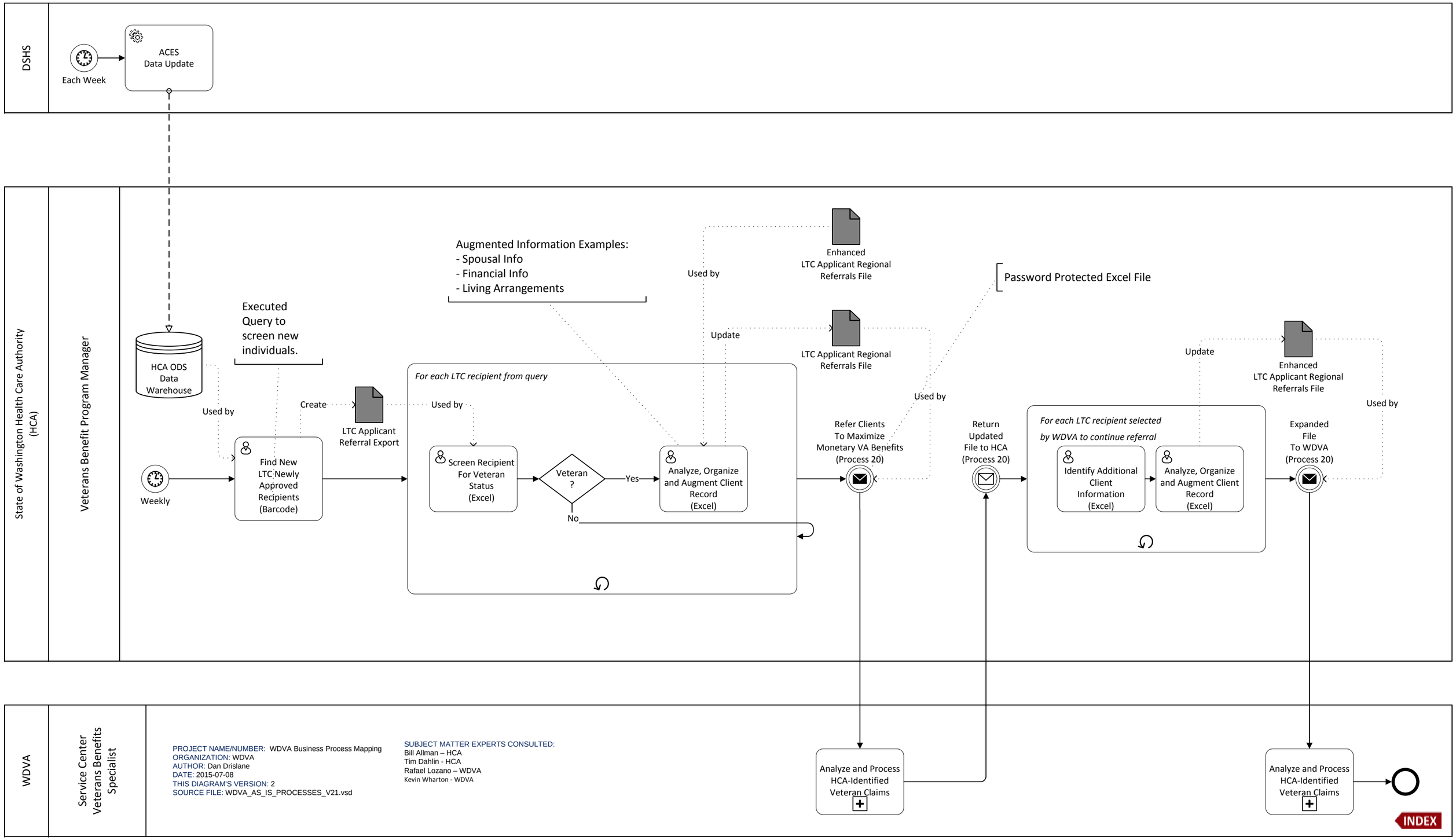
AS-IS PROCESS 78: WDVA-to-DSHS Data Exchange (Veterans Services – Olympia Service Center)



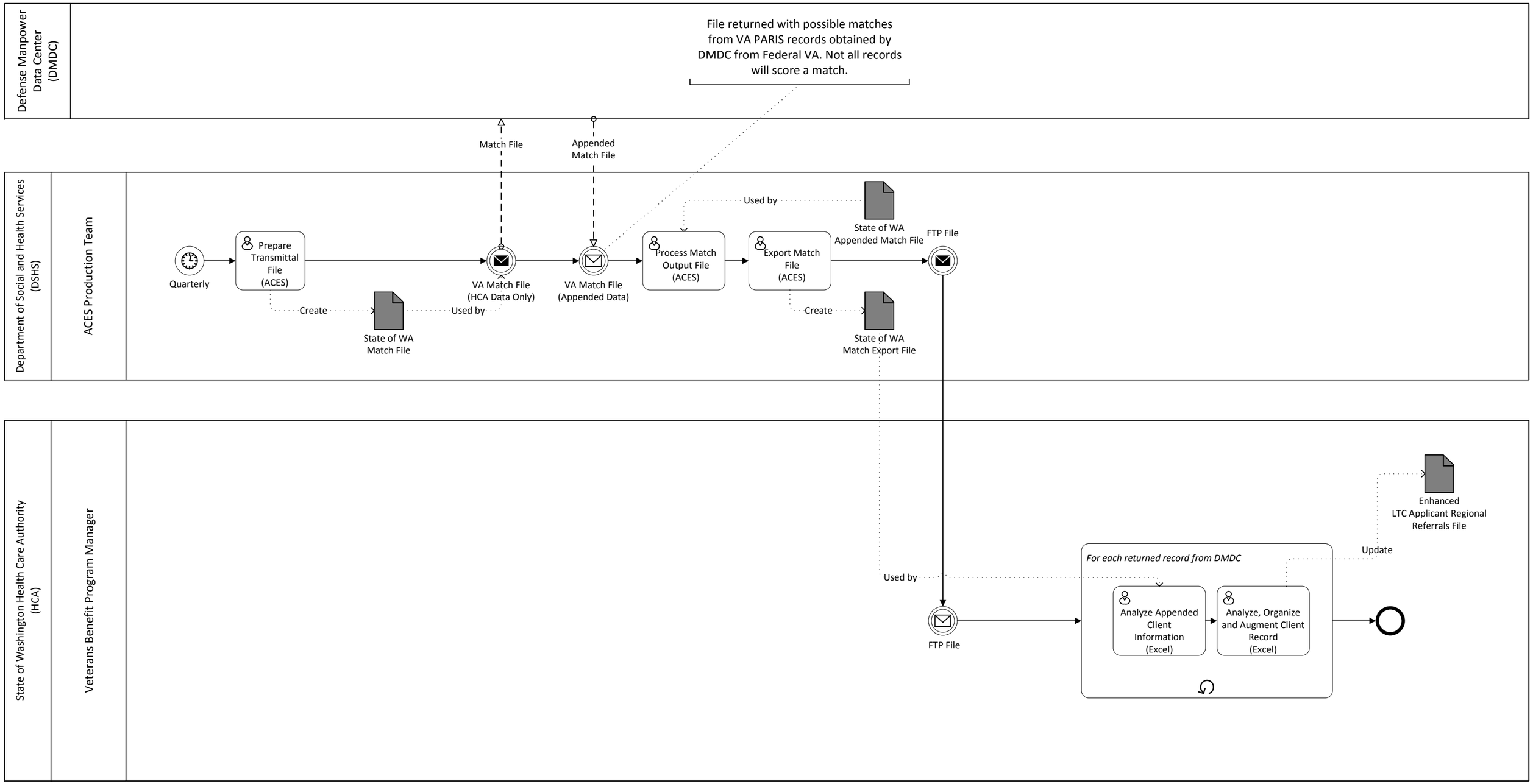
PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-09
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Becky Boutilier – DSHS
Steve Gill - WDVA
Rafael Lozano – WDVA
Kevin Wharton - WDVA

AS-IS PROCESS 79: HCA-to-WDVA Data Exchange (Veterans Services – Olympia Service Center)



AS-IS PROCESS 80: Request Match Information for HCA Long Term Care Veteran Clients (Health Care Authority – Veterans Benefit Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-07-08
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Bill Allman – HCA
Tim Dahlin - HCA
Rafael Lozano – WDVA
Kevin Wharton - WDVA

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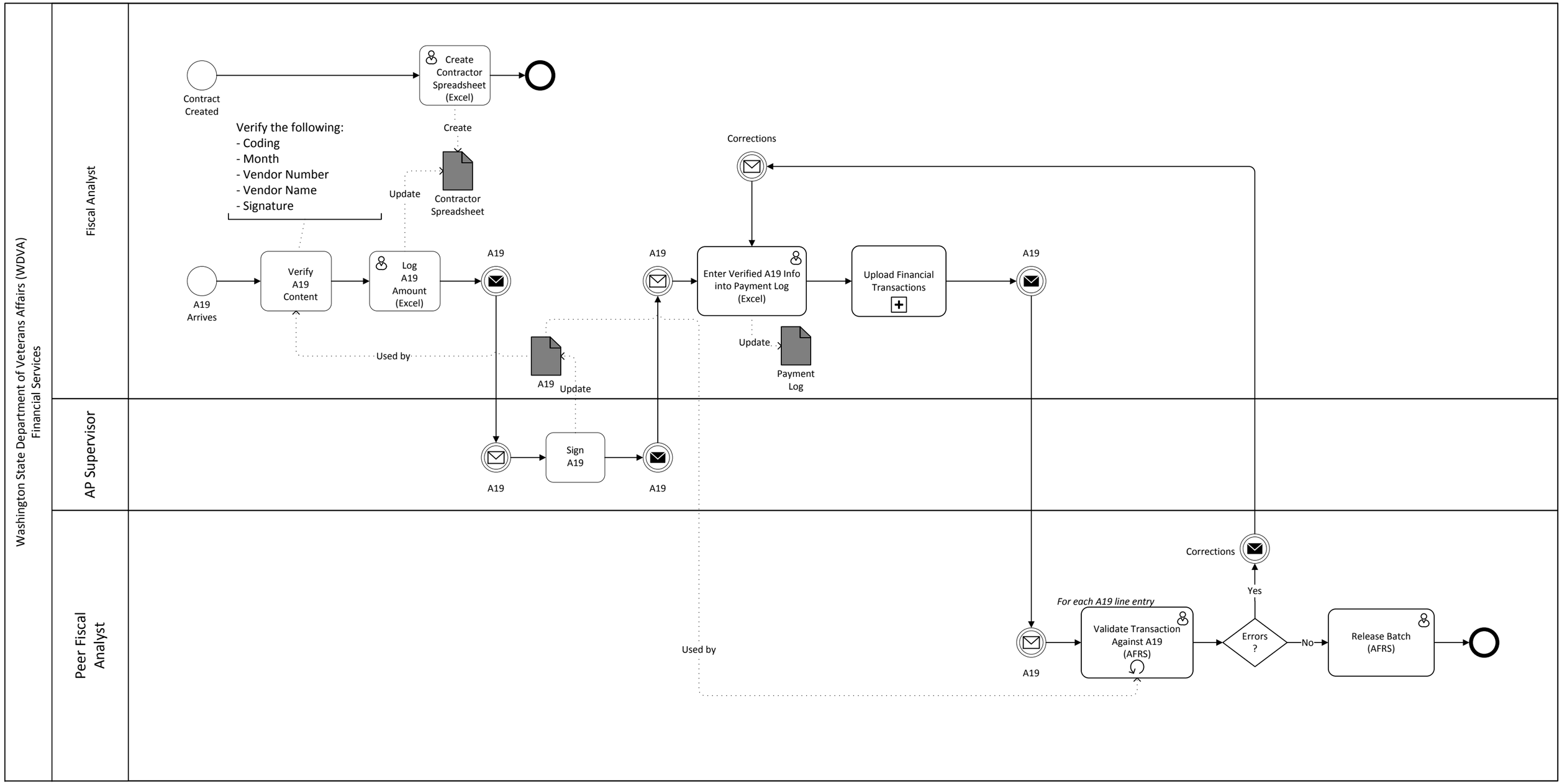
AS-IS PROCESS 81: Manage Accounts Payable (WDVA Financial Services)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-10-06
THIS DIAGRAM'S VERSION: 2
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Daniel Beard – WDVA
Andrea Donnelly – WDVA
John Giles – WDVA
Terri Goddard – WDVA
Ron Pitre - WDVA

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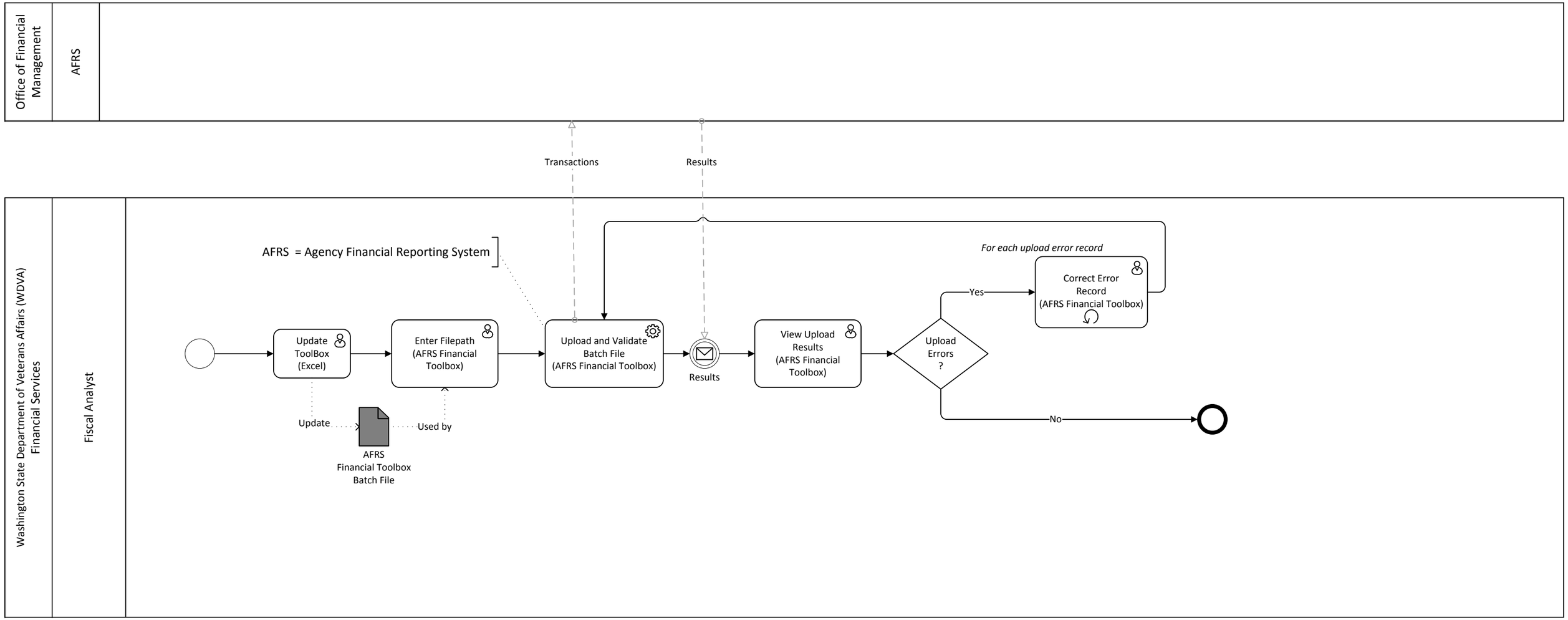
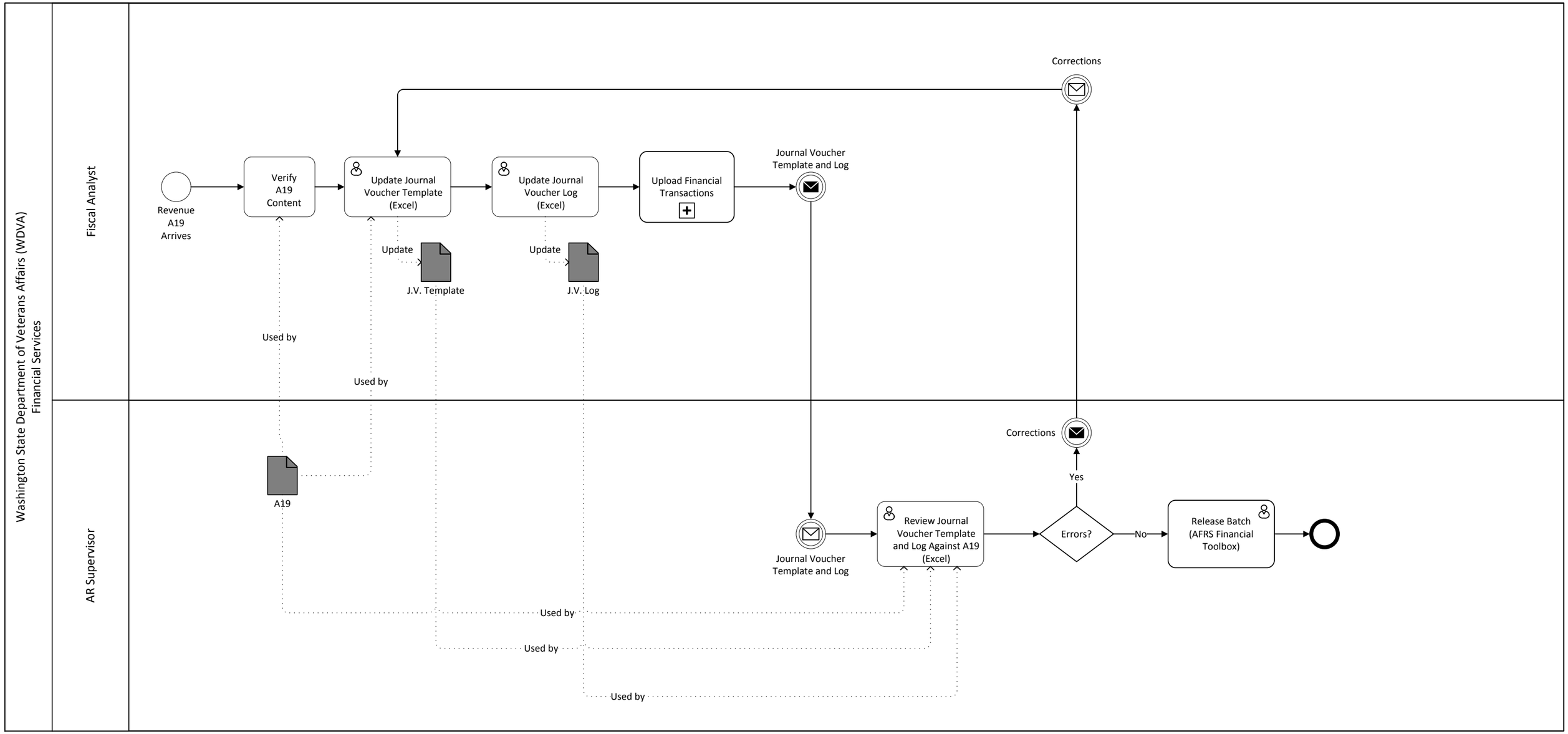
AS-IS PROCESS 82: Upload Financial Transactions Sub-Process (WDVA Financial Services)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-09-09
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Daniel Beard – WDVA
Andrea Donnelly – WDVA
John Giles – WDVA
Terri Goddard – WDVA
Ron Pitre - WDVA

AS-IS PROCESS 83: Manage Accounts Receivable (WDVA Financial Services)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-09-09
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Daniel Beard – WDVA
Andrea Donnelly – WDVA
John Giles – WDVA
Terri Goddard – WDVA
Ron Pitre - WDVA

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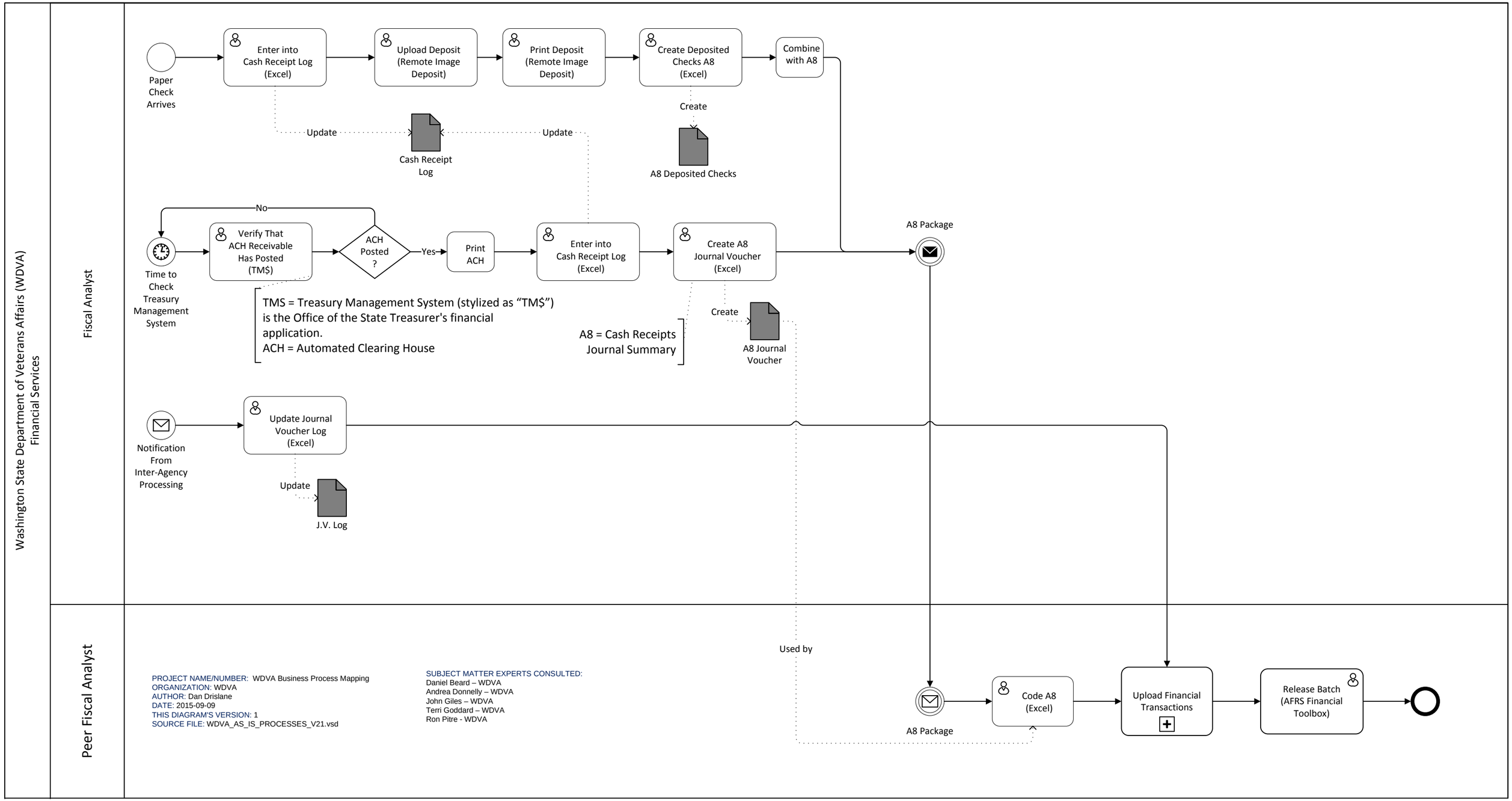
AS-IS PROCESS 84: Receive Revenue (WDVA Financial Services)



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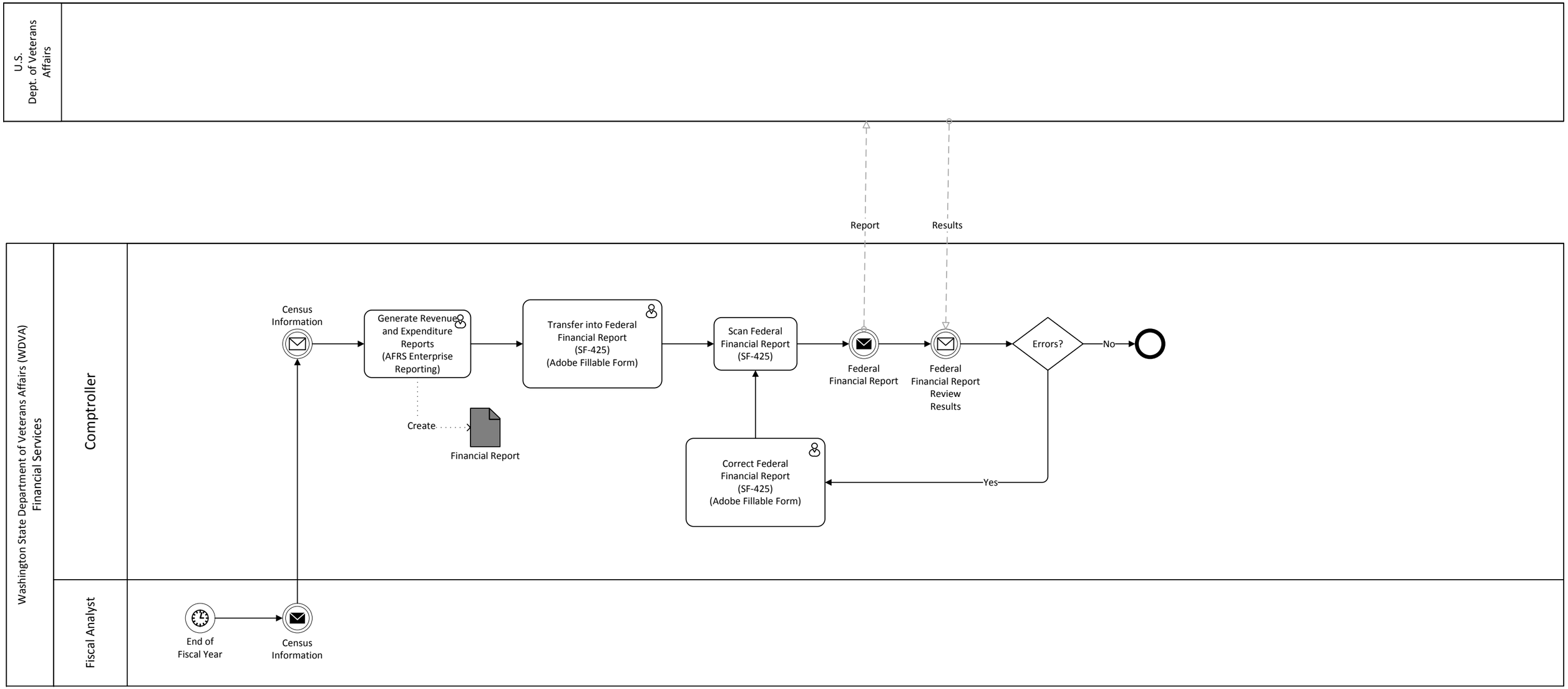
AS-IS PROCESS 85: Prepare Federal Annual Report (WDVA Financial Services)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE: 2015-09-09
THIS DIAGRAM'S VERSION: 1
SOURCE FILE: WDVA_AS_IS_PROCESSES_V21.vsd

SUBJECT MATTER EXPERTS CONSULTED:
Daniel Beard – WDVA
Andrea Donnelly – WDVA
John Giles – WDVA
Terri Goddard – WDVA
Ron Pitre - WDVA