

Business Process Mapping for WDVA - AS-IS PROCESS INDEX:

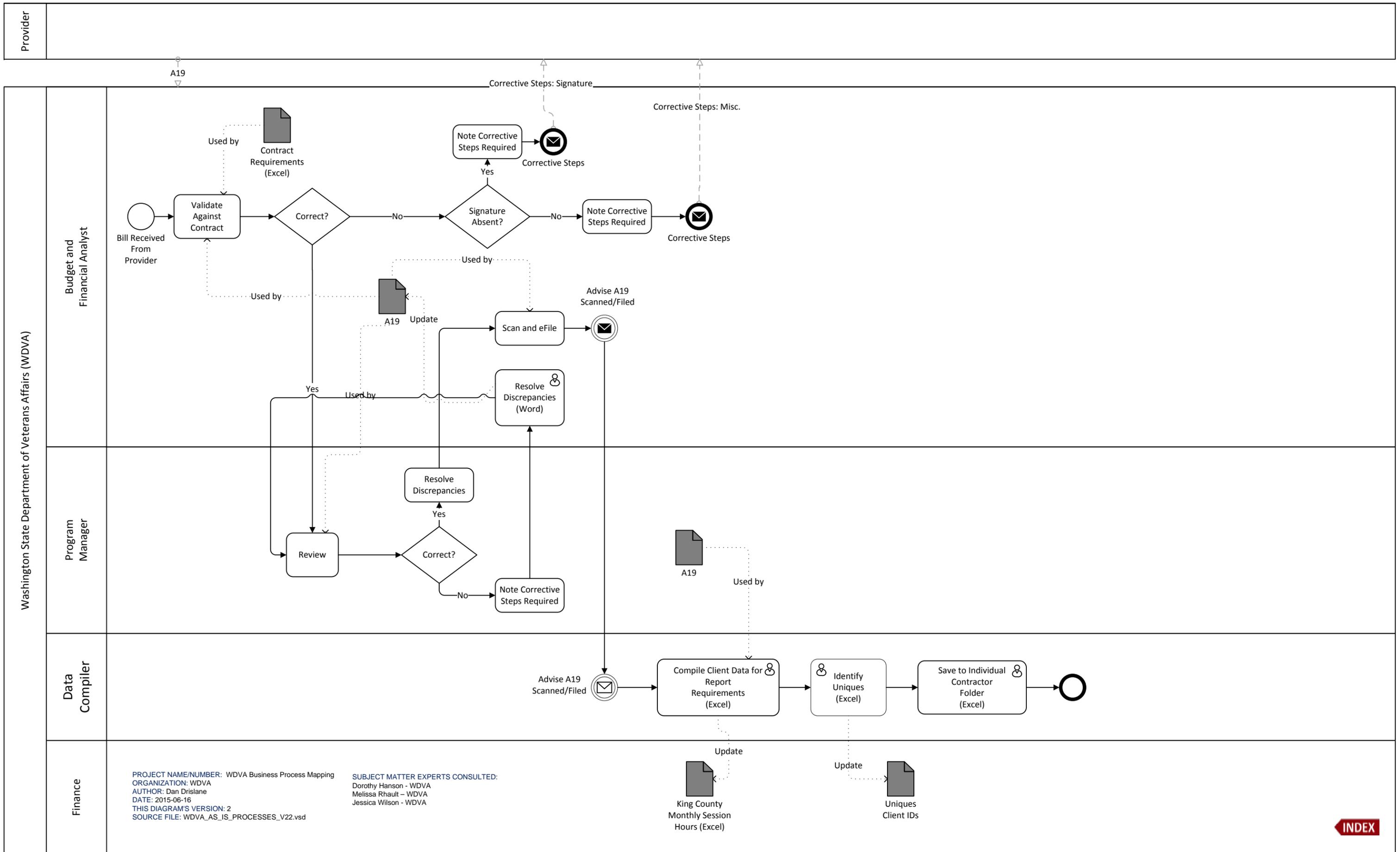


- 1: [Process Provider Billing \(Behavioral Health Services PTSD\)](#)
- 2: [Process Intake Form and OQ45 \(Behavioral Health Services PTSD\)](#)
- 3: [Contract with Provider \(Behavioral Health Services PTSD\)](#)
- 4: [Develop New King County Program \(Behavioral Health Services PTSD\)](#)
- 5: [Generate King County Services Report \(Behavioral Health Services PTSD\)](#)
- 6: [Generate King County Client Profile Report \(Behavioral Health Services PTSD\)](#)
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- 8: [Process VIP Application \(Veteran Services - Veterans Innovations Program\)](#)
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- 13: [WDVA IVP \(Veterans Services – Statewide Incarcerated Veterans Program\)](#)
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- 21: [Assist Client with Claim\(s\) \(Veterans Services – Service Center\)](#)
- 22: [Manage DSHS Community Service Office \(CSO\) Client Referral \(Veterans Services – Service Center\)](#)
- 23: [Manage Department of Licensing \(DOL\) Client Referral \(Veterans Services – Service Center\)](#)
- 24: [Handle Parks and Recreation Pass Request \(Veterans Services – Service Center\)](#)
- 25: [Handle Hunting and Fishing License Request \(Veterans Services – Service Center\)](#)
- 26: [Analyze and Process HCA-Identified Veteran Claims \(Veterans Services – Olympia Service Center\)](#)
- 27: [King County Call Center Operation \(Veterans Services – King County Homeless and Incarcerated Services\)](#)
- 28: [King County Veterans Housing Options Group \(VHOG\) \(Veterans Services – King Cty. Homeless and Incarcerated Services\)](#)
- 29: [King County Process Walk-In \(Veterans Services – King County Homeless and Incarcerated Services\)](#)
- 30: [King County Process IVP \(Veterans Services – King County Homeless and Incarcerated Services\)](#)
- 31: [WS Military Transition Council Meeting Synchronization \(Washington Military Transition Council\)](#)
- 32: [Intake Client of Rural Veterans Coordination Pilot \(RVCP\) \(Veterans Services – Rural Veterans Coordination Pilot\)](#)
- 33: [Perform RVCP Case Management \(Veterans Services – Rural Veterans Coordination Pilot\)](#)
- 34: [Screen and Assess Client Enrolled in Rural Veterans Coordination Pilot \(Veterans Services RVCP\)](#)
- 35: [Generate Quarterly Report for Rural Veterans Coordination Pilot \(Veterans Services RVCP\)](#)
- 36: [Claims Performance Review \(Veterans Services – Claims Quality Assurance\)](#)
- 37: [Produce Claims Quality Assurance Quarterly Report \(Veterans Services – Claims Quality Assurance\)](#)
- 38: [Process Legislative/Governor’s/Congressional Claim Inquiry \(Veterans Services – Claims Quality Assurance\)](#)
- 39: [Collaborate with Partners \(Veterans Services – Veterans Conservation Corps\)](#)
- 40: [Planning Projects with Duwamish River Cleanup Coalition \(Veterans Services – Veterans Conservation Corps\)](#)
- 41: [Site Management and Stewardship \(Veterans Services – Veterans Conservation Corps\)](#)
- 42: [Develop Peer Support \(Veterans Services – Veterans Conservation Corps\)](#)
- 43: [Coordinate with Partners \(Veterans Services – Veterans Conservation Corps\)](#)
- 44: [Manage Interns \(Veterans Services – Veterans Conservation Corps\)](#)
- 45: [Enroll Intern Sub-Process \(Veterans Services – Veterans Conservation Corps\)](#)
- 46: [Run Volunteer Meeting/Community Engagement \(Veterans Services – Veterans Conservation Corps\)](#)
- 47: [Run Training Event \(Veterans Services – Veterans Conservation Corps\)](#)
- 48: [Traumatic Brain Injury \(TBI\) Case Management \(Veterans Services – TBI Program\)](#)
- 49: [Conduct Traumatic Brain Injury \(TBI\) Awareness Training \(Veterans Services – TBI Program\)](#)
- 50: [Recruit Traumatic Brain Injury \(TBI\) Contractors \(Veterans Services – TBI Program\)](#)
- 51: [Contract with TBI Provider Sub-Process \(Veterans Services – TBI Program\)](#)
- 52: [Research TBI Funding Opportunities \(Veterans Services – TBI Program\)](#)
- 53: [Manage Vet Corps Grants \(Veterans Services – Vet Corps\)](#)
- 54: [Contract with Vet Corps Grantor Sub-Process \(Veterans Services – Vet Corps Program\)](#)
- 55: [Recruit Vet Corps Member \(Veterans Services – Vet Corps Program\)](#)
- 56: [Enroll Vet Corps Member Sub-Process \(Veterans Services – Vet Corps Program\)](#)
- 57: [Manage Vet Corps Member \(Veterans Services – Vet Corps Program\)](#)
- 58: [Monitor Vet Corps Member Progress and Performance Sub-Process \(Veterans Services – Vet Corps Program\)](#)
- 59: [Recruit Vet Corps Site\(s\) \(Veterans Services – Vet Corps Program\)](#)
- 60: [Contract with Vet Corps Site Sub-Process \(Veterans Services – Vet Corps Program\)](#)
- 61: [Screen Client \(Veterans Services – Transitional Housing Services Program \(THSP\) – Building 9\)](#)
- 62: [Admit Client to Building 9 \(Veterans Services – Transitional Housing Services Program \(THSP\) – Building 9\)](#)
- 63: [Perform Client Intake \(Veterans Services – Transitional Housing Services Program \(THSP\) – Building 9\)](#)
- 64: [Perform Client Follow-Up and Close Out \(Veterans Services – Transitional Housing Services Program \(THSP\) – Building 9\)](#)
- 65: [Screen Client for CABHI/BRIDGES \(Veterans Services – Transitional Housing Services Program \(THSP\) – Building 9\)](#)
- 66: [Meet CABHI/BRIDGES Client Needs Sub-Process \(Veterans Services – Transitional Housing Services Program \(THSP\) – Building 9\)](#)
- 67: [Building 9 Soft Case Management \(Veterans Services – Transitional Housing Services Program \(THSP\) – Building 9\)](#)
- 68: [Process THP Payment Sub-Process \(Veterans Services – Transitional Housing Services Program \(THSP\)\)](#)
- 69: [Welcome VEMP Client and Process Intake \(Veterans Services – Veterans Estate Management Program\)](#)
- 70: [Process Payment \(Veterans Services – Veterans Estate Management Program\)](#)
- 71: [Process Federal Accounting Reports \(Veterans Services – Veterans Estate Management Program\)](#)
- 72: [Close Out VEMP Client \(Veterans Services – Veterans Estate Management Program\)](#)
- 73: [Conduct Initial Briefing \(Veterans Services – Transitioning Warrior Program\)](#)
- 74: [Conduct Briefing to IDES or Battalion Service Members and Family \(Veterans Services – Transitioning Warrior Program\)](#)
- 75: [Update Resources \(Veterans Services – Transitioning Warrior Program\)](#)
- 76: [Direct Client to Resources \(Veterans Services – Transitioning Warrior Program\)](#)
- 77: [Conduct Outprocessing \(Veterans Services – Transitioning Warrior Program\)](#)
- 78: [WDVA-to-DSHS Data Exchange \(Veterans Services – Olympia Service Center\)](#)
- 79: [HCA-to-WDVA Data Exchange \(Veterans Services – Olympia Service Center\)](#)
- 80: [Request Match Information for HCA Long Term Care Veteran Clients \(Health Care Authority – Veterans Benefit Program\)](#)
- 81: [Manage Accounts Payable \(WDVA Financial Services\)](#)
- 82: [Upload Financial Transactions Sub-Process \(WDVA Financial Services\)](#)
- 83: [Manage Accounts Receivable \(WDVA Financial Services\)](#)
- 84: [Receive Revenue \(WDVA Financial Services\)](#)
- 85: [Prepare Federal Annual Report \(WDVA Financial Services\)](#)

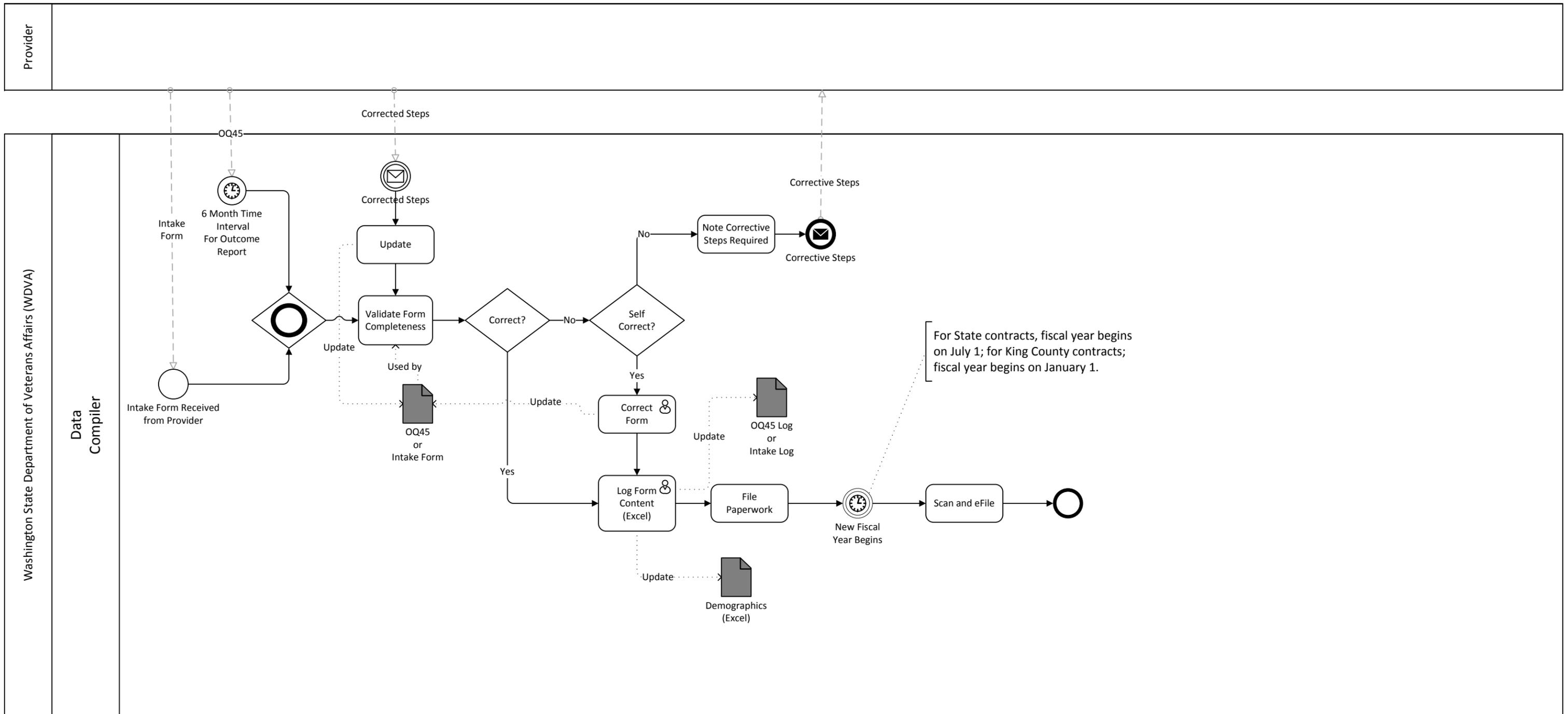
PROJECT NAME/NUMBER: WDVA Business Process Mapping
ORGANIZATION: WDVA
AUTHOR: Dan Drislane
DATE ENTIRE MODEL PUBLISHED: 2015-08-04
VERSION OF THE COMPLETE COLLECTION OF DIAGRAMS: 19*
SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd
*NOTE: Individual diagrams have their own version numbers.

Control + Click on any of the hyperlinks above to navigate to that process diagram. (Does not apply to PDF users.)

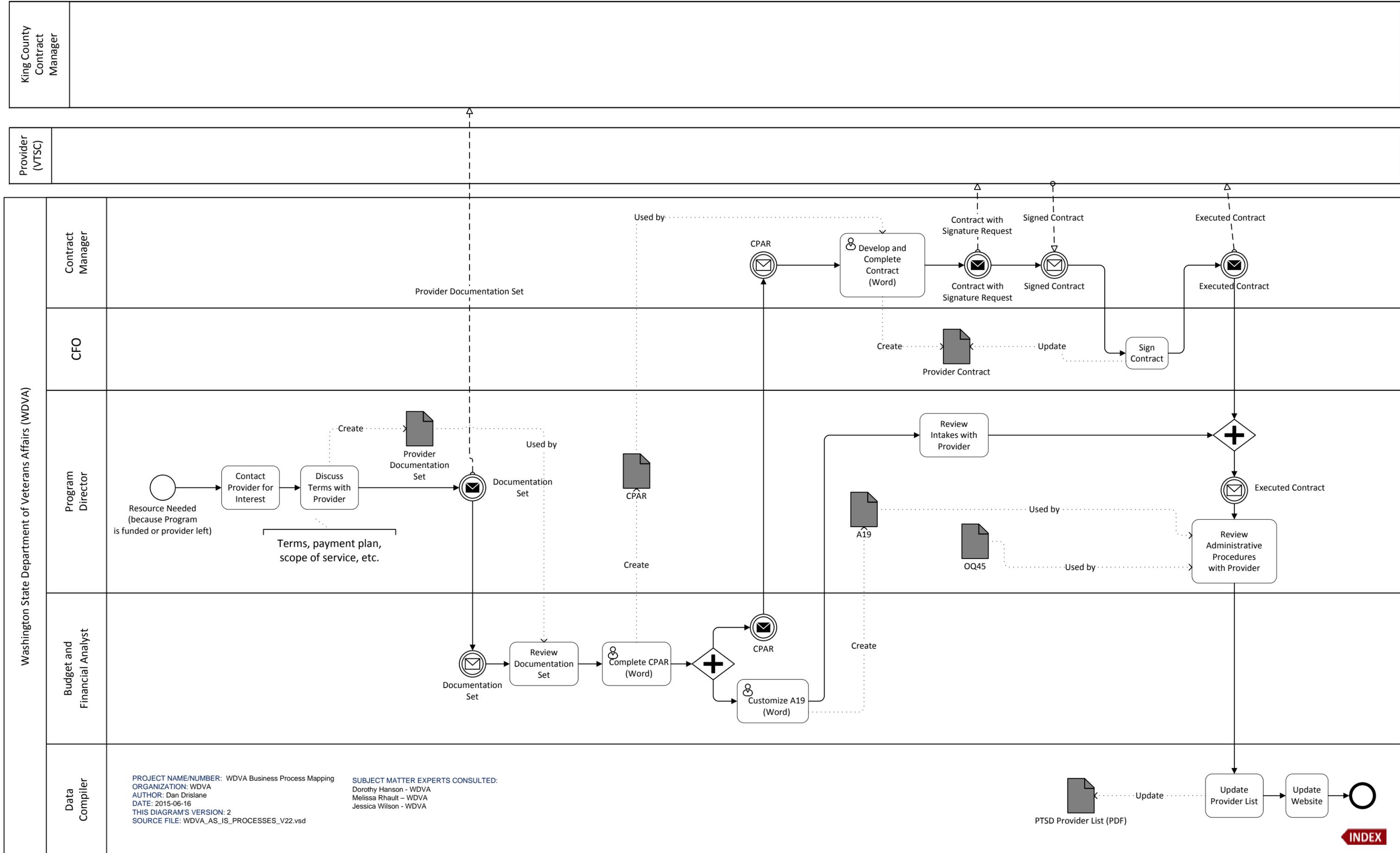
AS-IS PROCESS 1: Process Provider Billing (Behavioral Health Services PTSD)



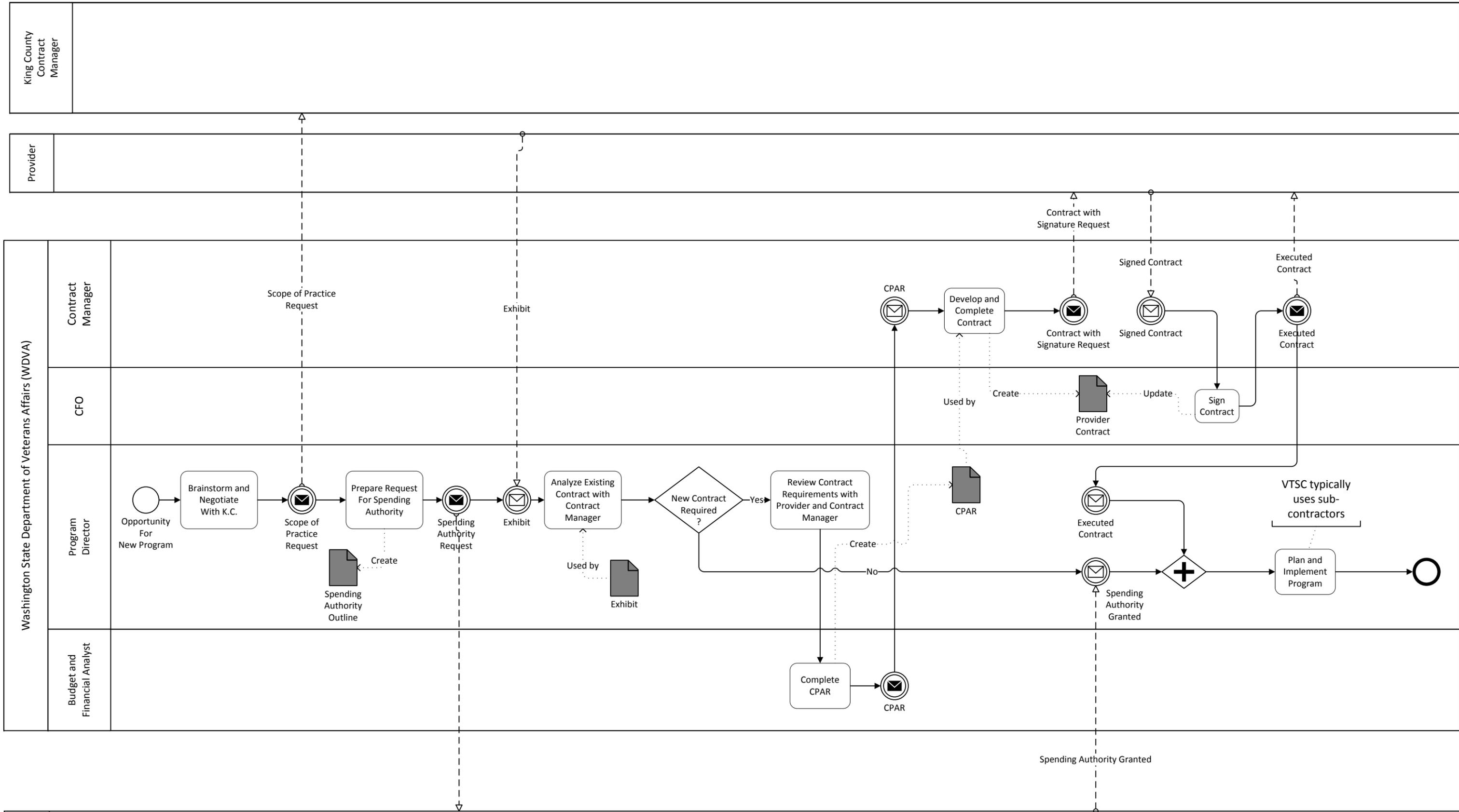
AS-IS PROCESS 2: Process Intake Form and OQ45 (Behavioral Health Services PTSD)



AS-IS PROCESS 3: Contract with Provider (Behavioral Health Services PTSD)



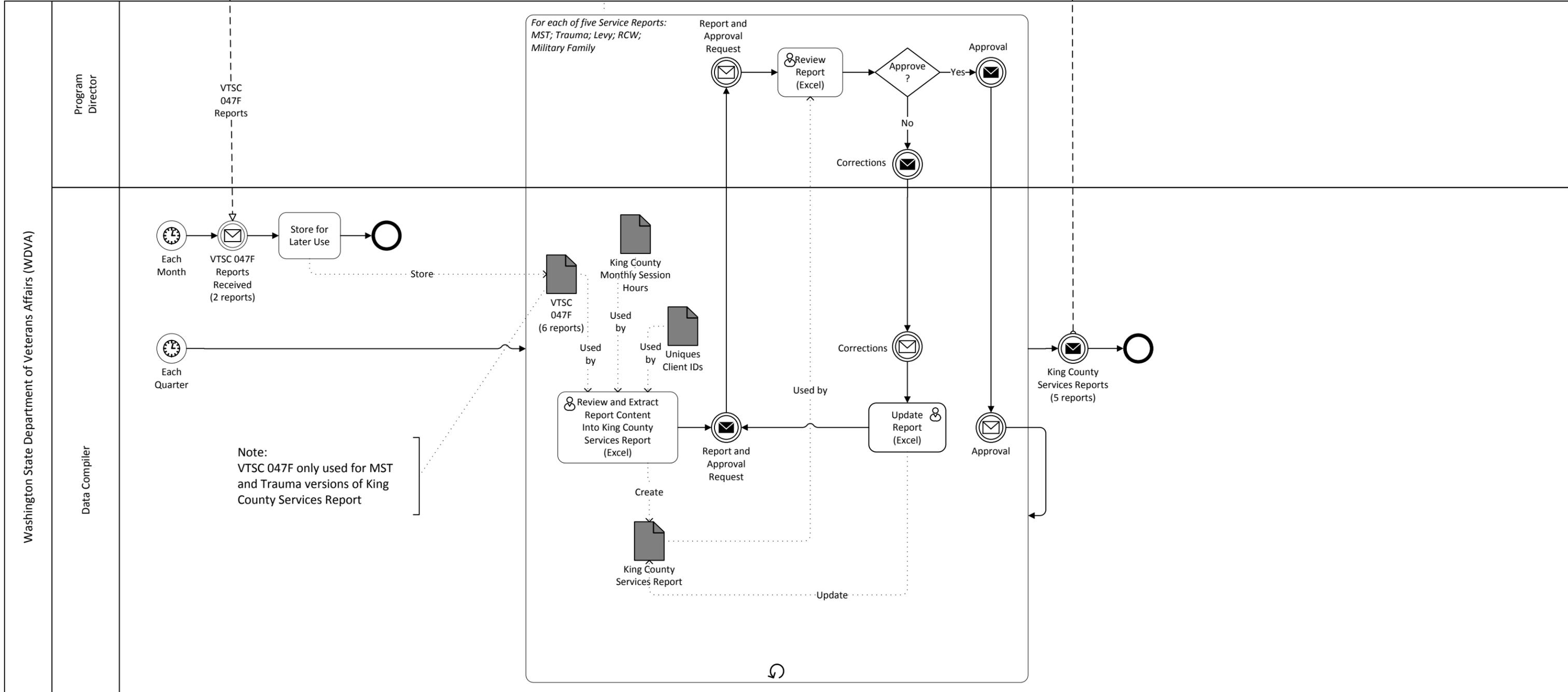
AS-IS PROCESS 4: Develop New King County Program [Life of Contract] (Behavioral Health Services PTSD)



AS-IS PROCESS 5: Generate King County Services Report (Behavioral Health Services PTSD)

King County Contract Monitor	<p>Key:</p> <ul style="list-style-type: none"> - MST = Military Sexual Trauma - RCW = Revised Code of Washington
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Veterans Training Support Center (VTSC)	King County Services Reports
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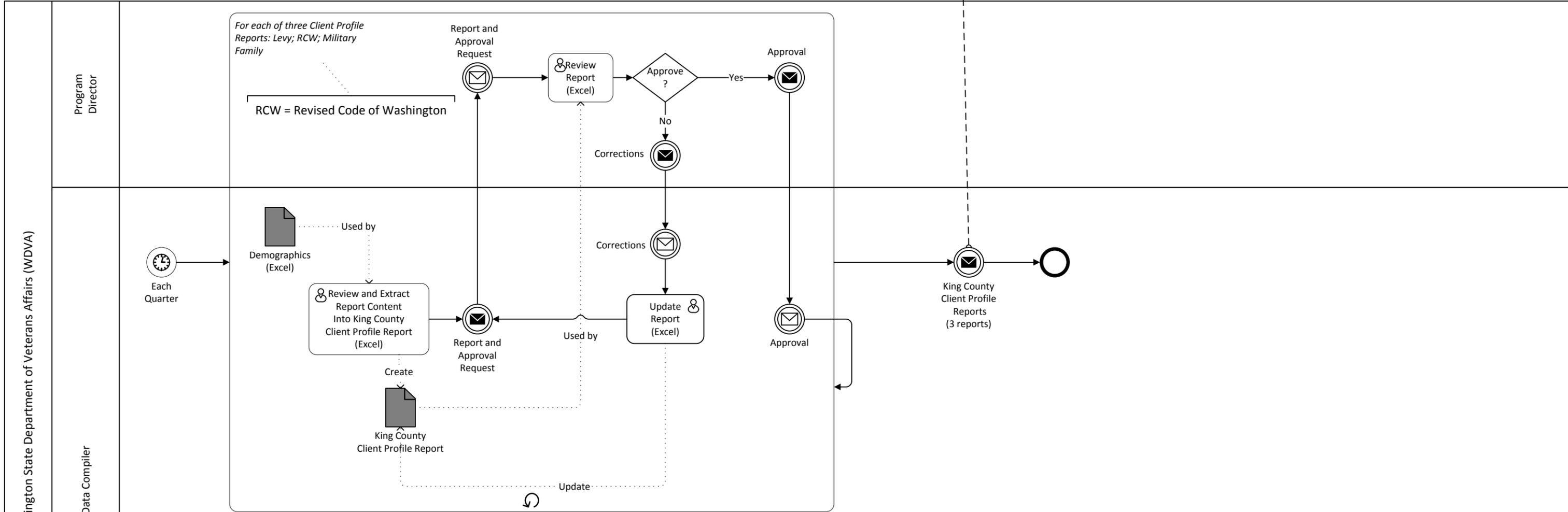
Note:
VTSC 047F only used for MST and Trauma versions of King County Services Report

PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-30
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Dorothy Hanson - WDVA
 Melissa Rhault - WDVA
 Jessica Wilson - WDVA

AS-IS PROCESS 6: Generate King County Client Profile Report (Behavioral Health Services PTSD)

King County Contract Monitor



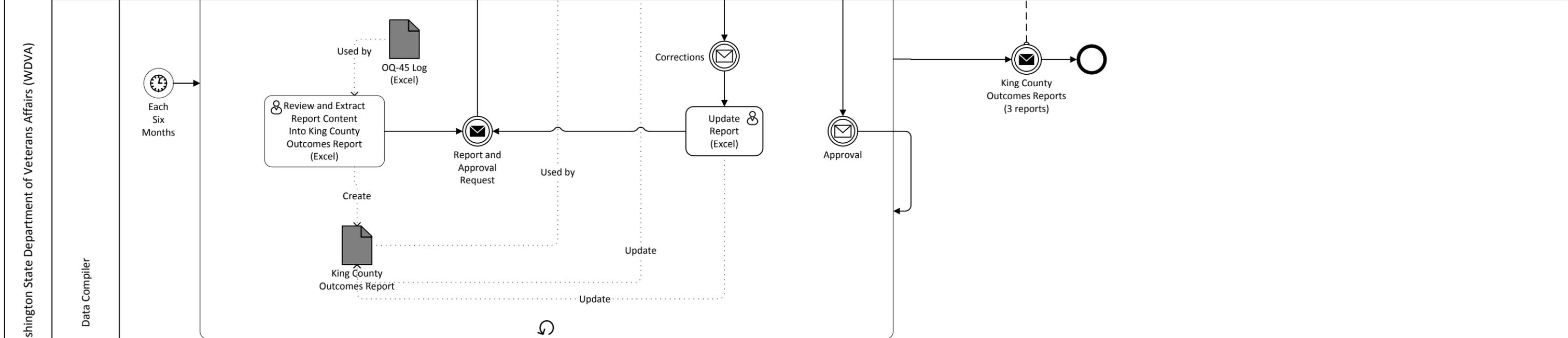
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-30
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Dorothy Hanson - WDVA
 Melissa Rhault - WDVA
 Jessica Wilson - WDVA

AS-IS PROCESS 7: Generate King County Outcomes Report (Behavioral Health Services PTSD)

King County Contract Monitor

Program Director



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-30
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

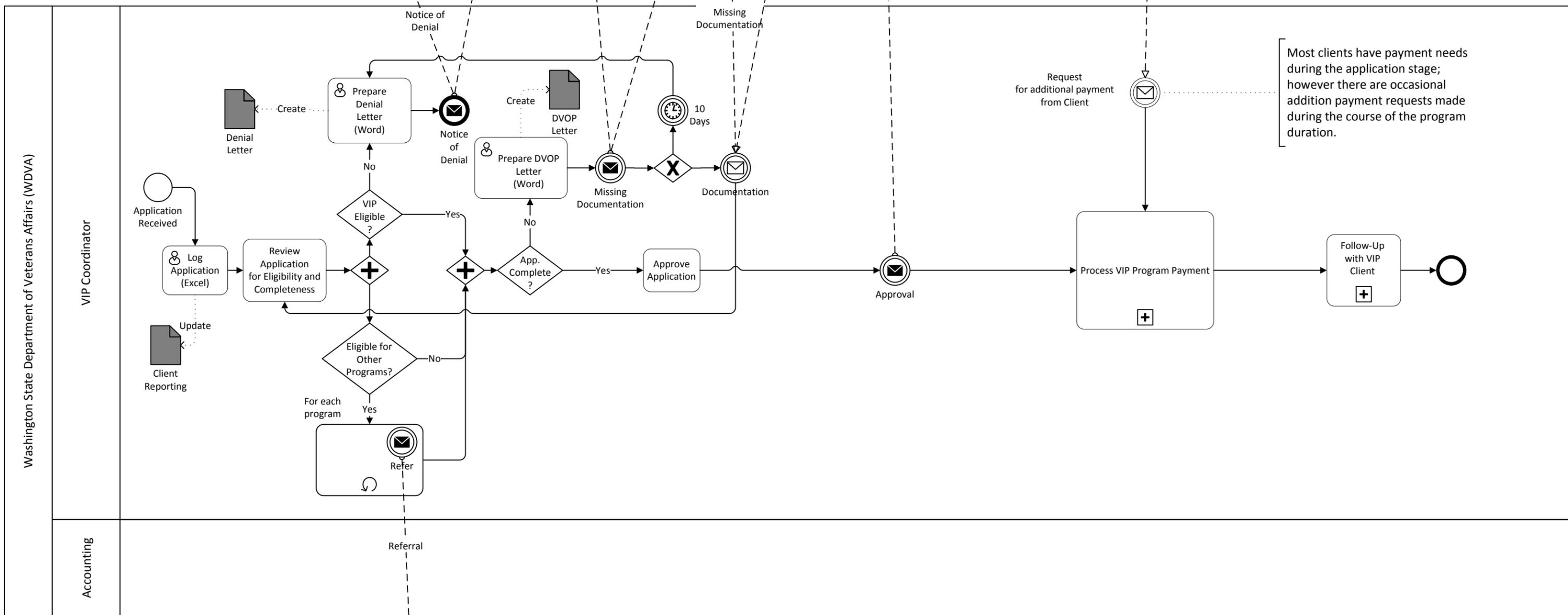
SUBJECT MATTER EXPERTS CONSULTED:
 Dorothy Hanson - WDVA
 Melissa Rhault - WDVA
 Jessica Wilson - WDVA

AS-IS PROCESS 8: Process VIP Application (Veteran Services - Veterans Innovations Program)

Vendor	
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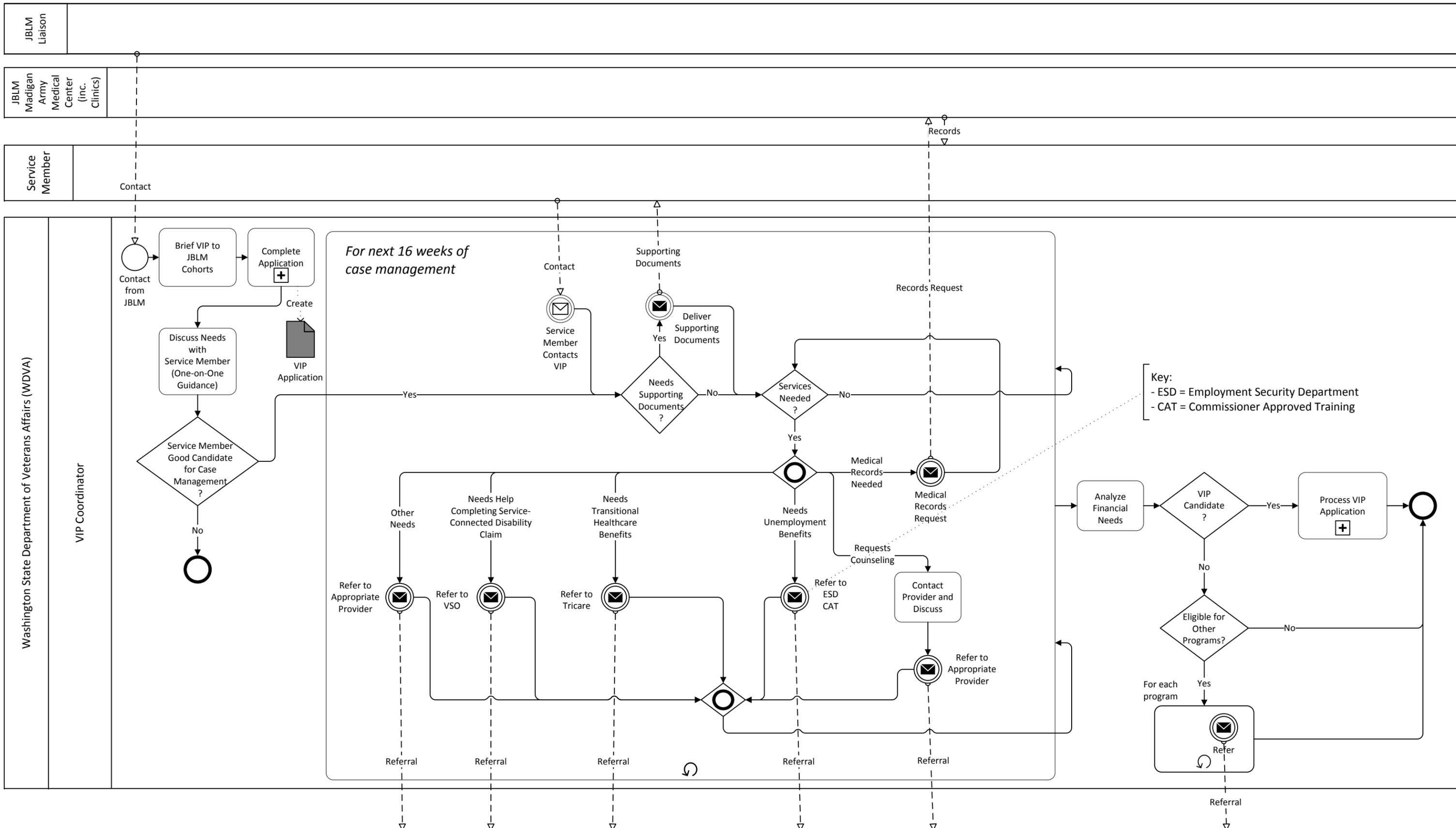
DVOP	
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Client	
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Other Program(s)	<p>PROJECT NAME/NUMBER: WDVA Business Process Mapping ORGANIZATION: WDVA AUTHOR: Dan Drislane DATE: 2015-06-19 THIS DIAGRAM'S VERSION: 3 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd</p> <p>SUBJECT MATTER EXPERTS CONSULTED: Kristan Johnson - WDVA</p>
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AS-IS PROCESS 9: Provide Service Member Guidance (Veteran Services - Veterans Innovations Program)



Key:
 - ESD = Employment Security Department
 - CAT = Commissioner Approved Training

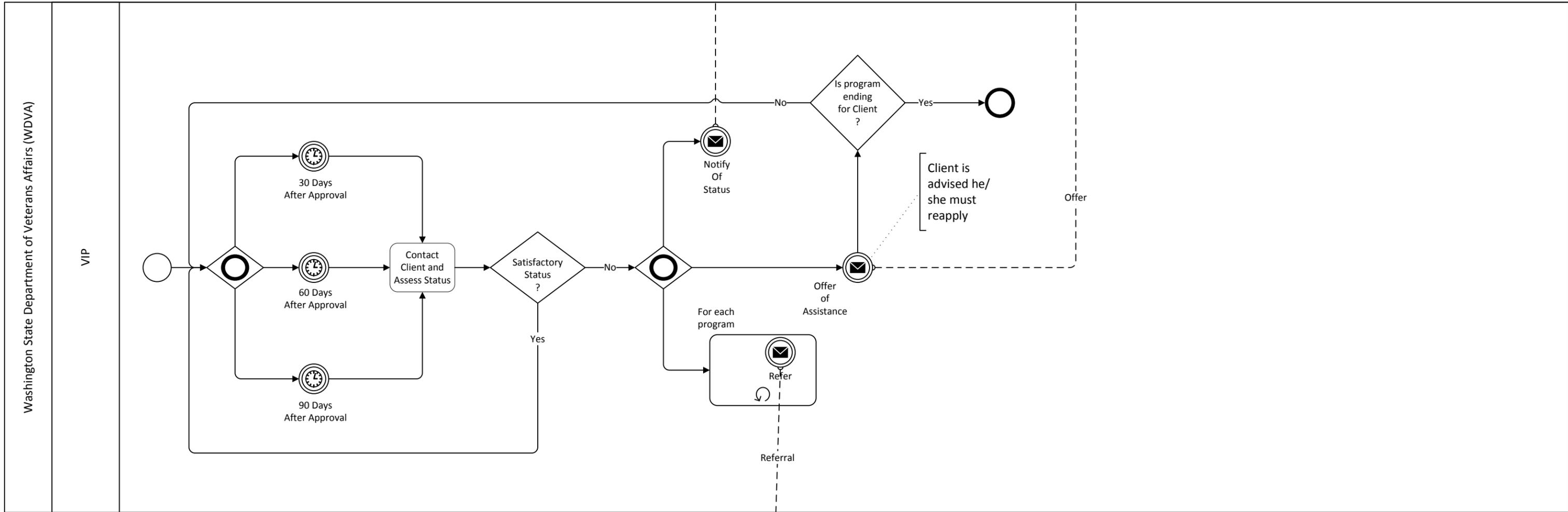
AS-IS PROCESS 10: Follow-Up with VIP Client Sub-Process (Veterans Services - Veterans Innovations Program)

Called by PROCESS: 8



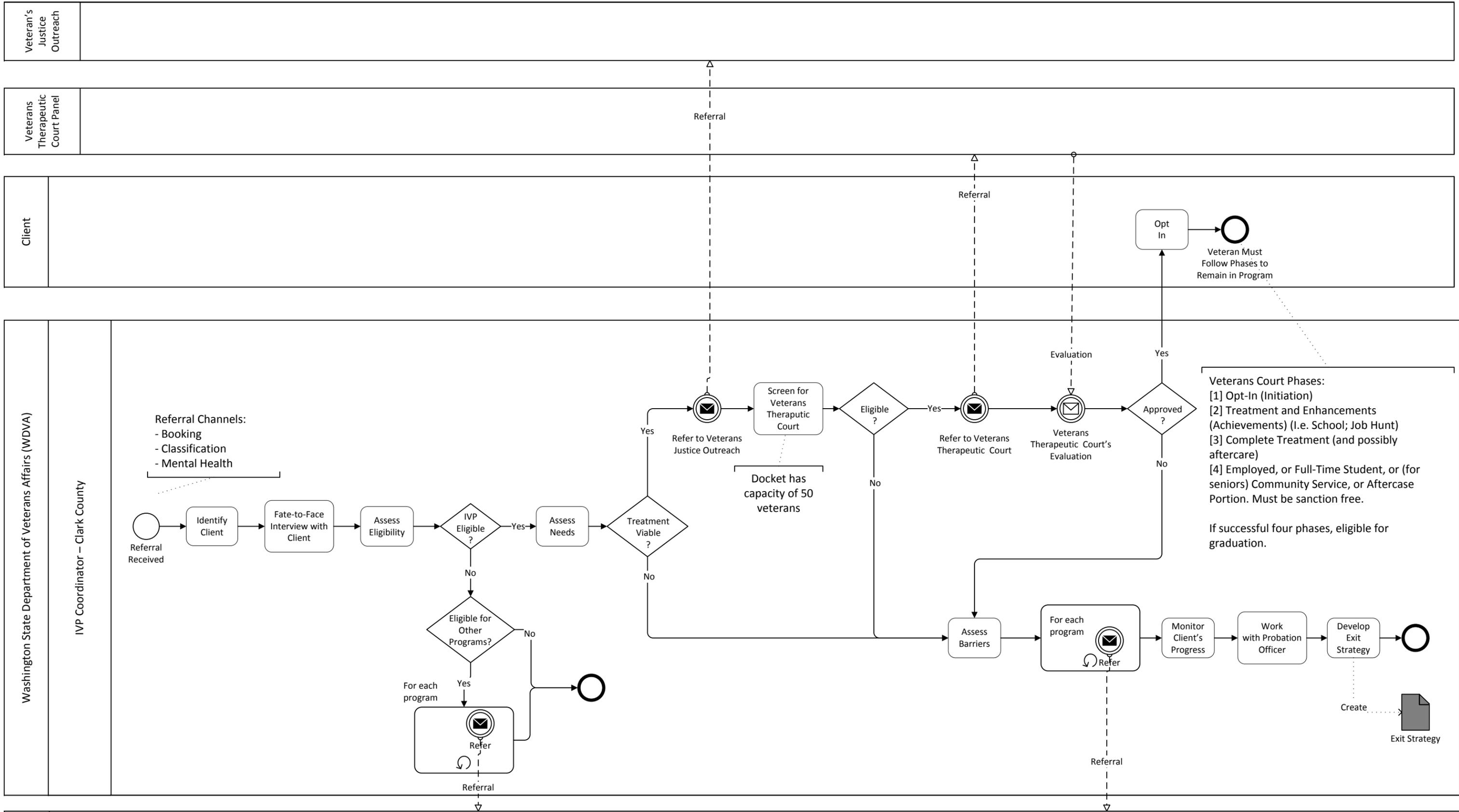
DVOP	
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Client	
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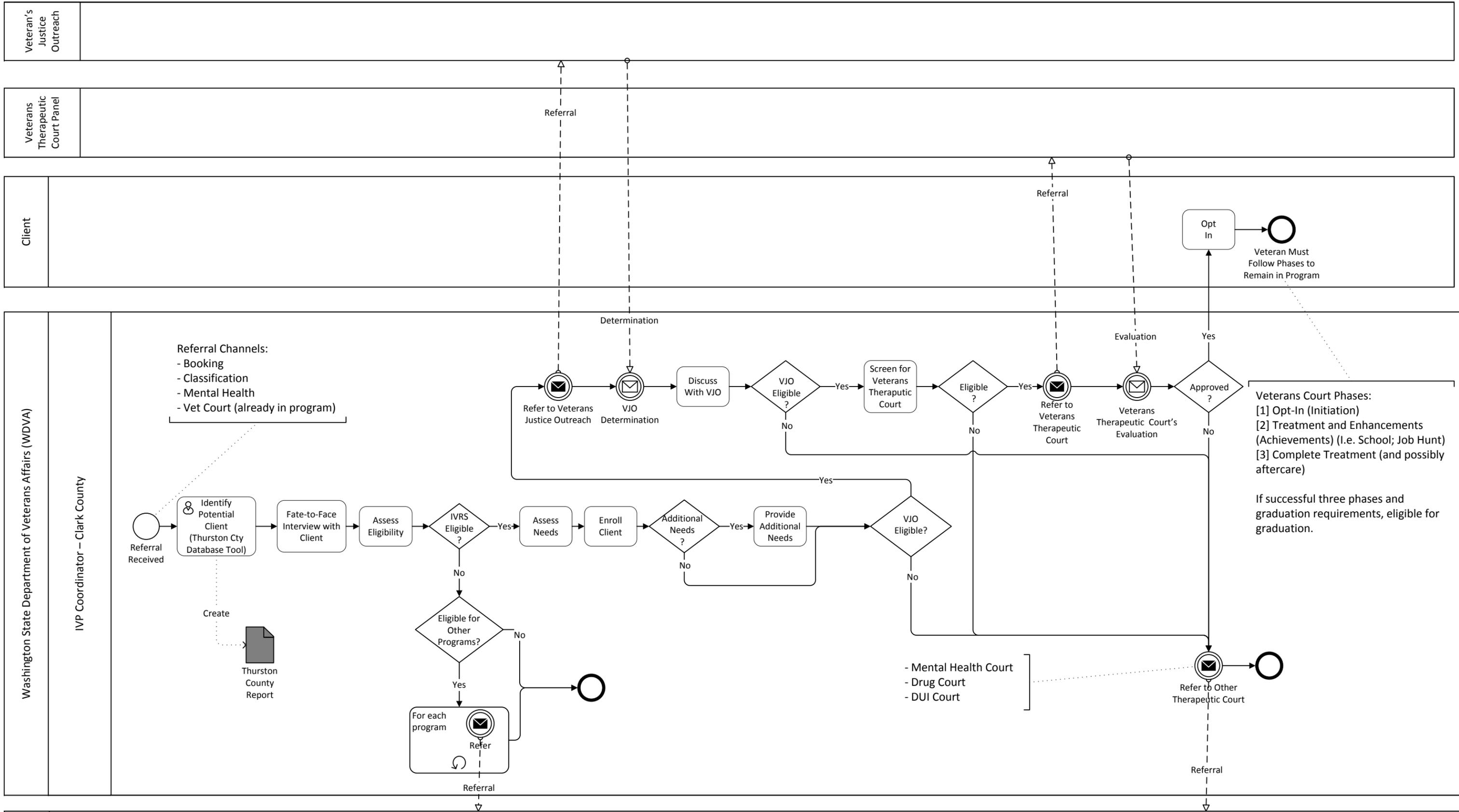


Other Program(s)	<p>PROJECT NAME/NUMBER: WDVA Business Process Mapping SUBJECT MATTER EXPERTS CONSULTED: ORGANIZATION: WDVA Kristan Johnson - WDVA AUTHOR: Dan Drislane DATE: 2015-06-16 THIS DIAGRAM'S VERSION: 2 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd</p>
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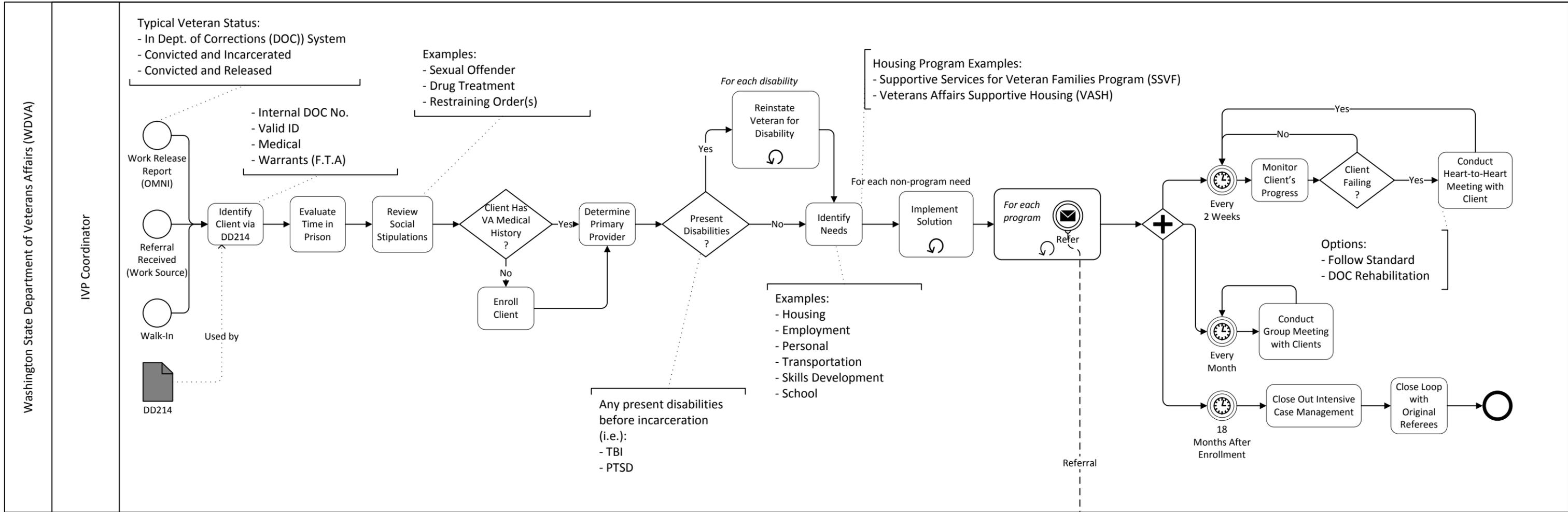
AS-IS PROCESS 11: IVRS Clark County (Veterans Services – Clark County Incarcerated Veterans Program)



AS-IS PROCESS 12: IVRS Thurston County (Veterans Services – Thurston County Incarcerated Veterans Reintegration Services)

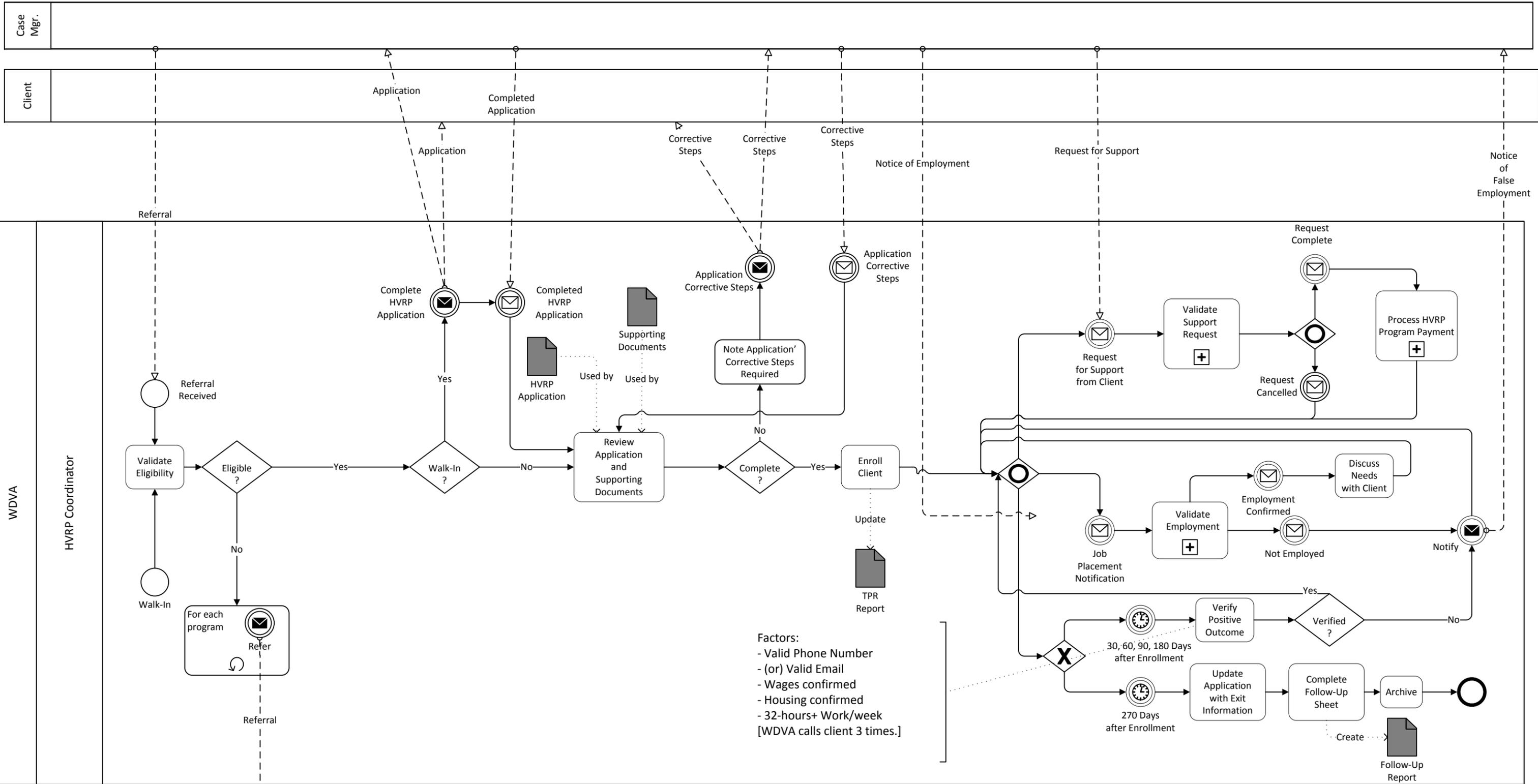


AS-IS PROCESS 13: WDVA IVP (Veterans Services – Statewide Incarcerated Veterans Program)



Other Program(s)

AS-IS PROCESS 14: Administer Homeless Veterans Reintegration Project (Veterans Services - HVRP)

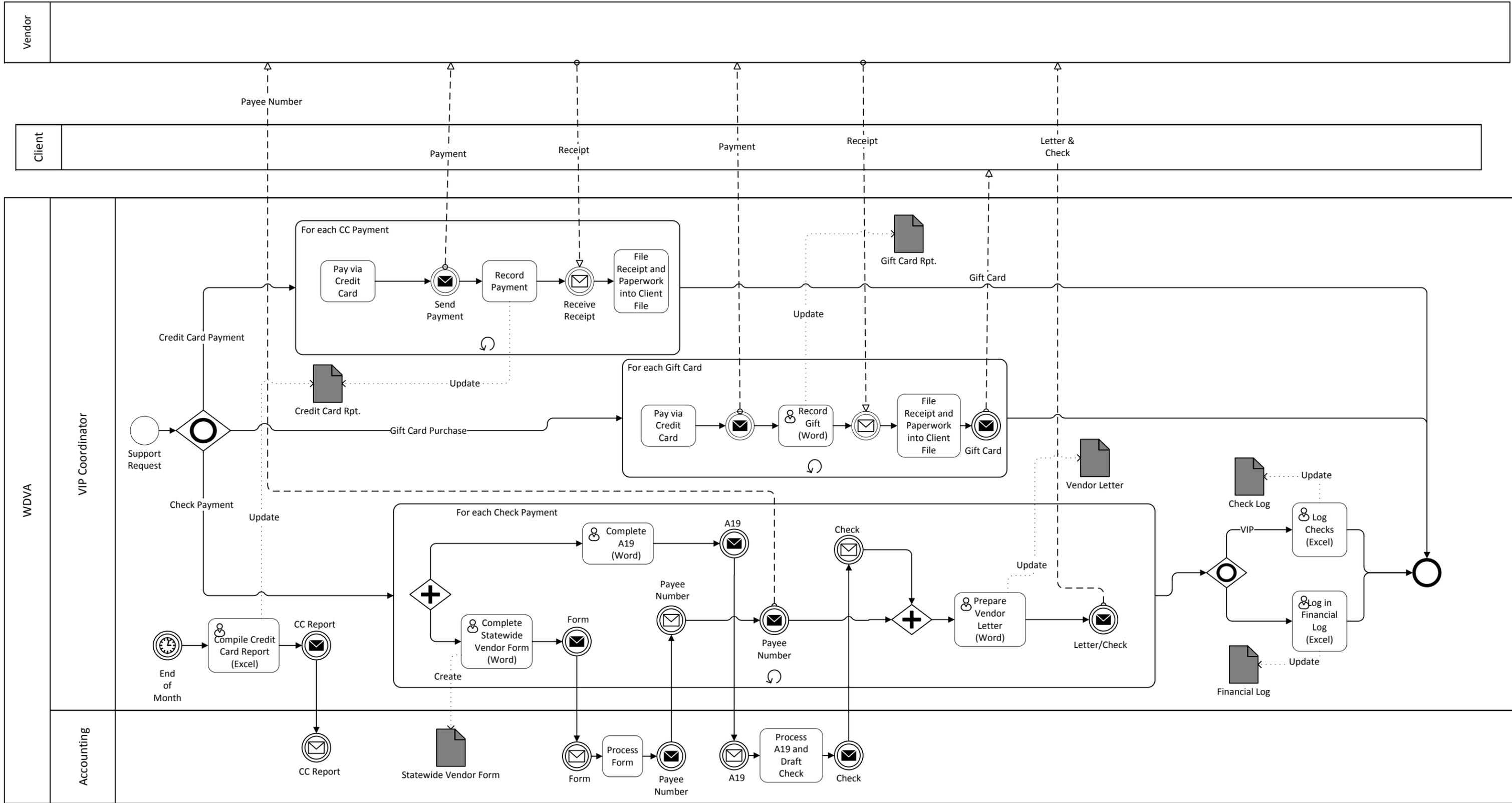


Factors:
 - Valid Phone Number
 - (or) Valid Email
 - Wages confirmed
 - Housing confirmed
 - 32-hours+ Work/week
 [WDVA calls client 3 times.]

Other Program(s)	<p>PROJECT NAME/NUMBER: WDVA Business Process Mapping ORGANIZATION: WDVA AUTHOR: Dan Drislane DATE: 2015-06-19 THIS DIAGRAM'S VERSION: 2 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd</p>	<p>SUBJECT MATTER EXPERTS CONSULTED: Nathan Hoppe - WDVA Darcy Hutchinson - WDVA Holly Steingline - WDVA</p>
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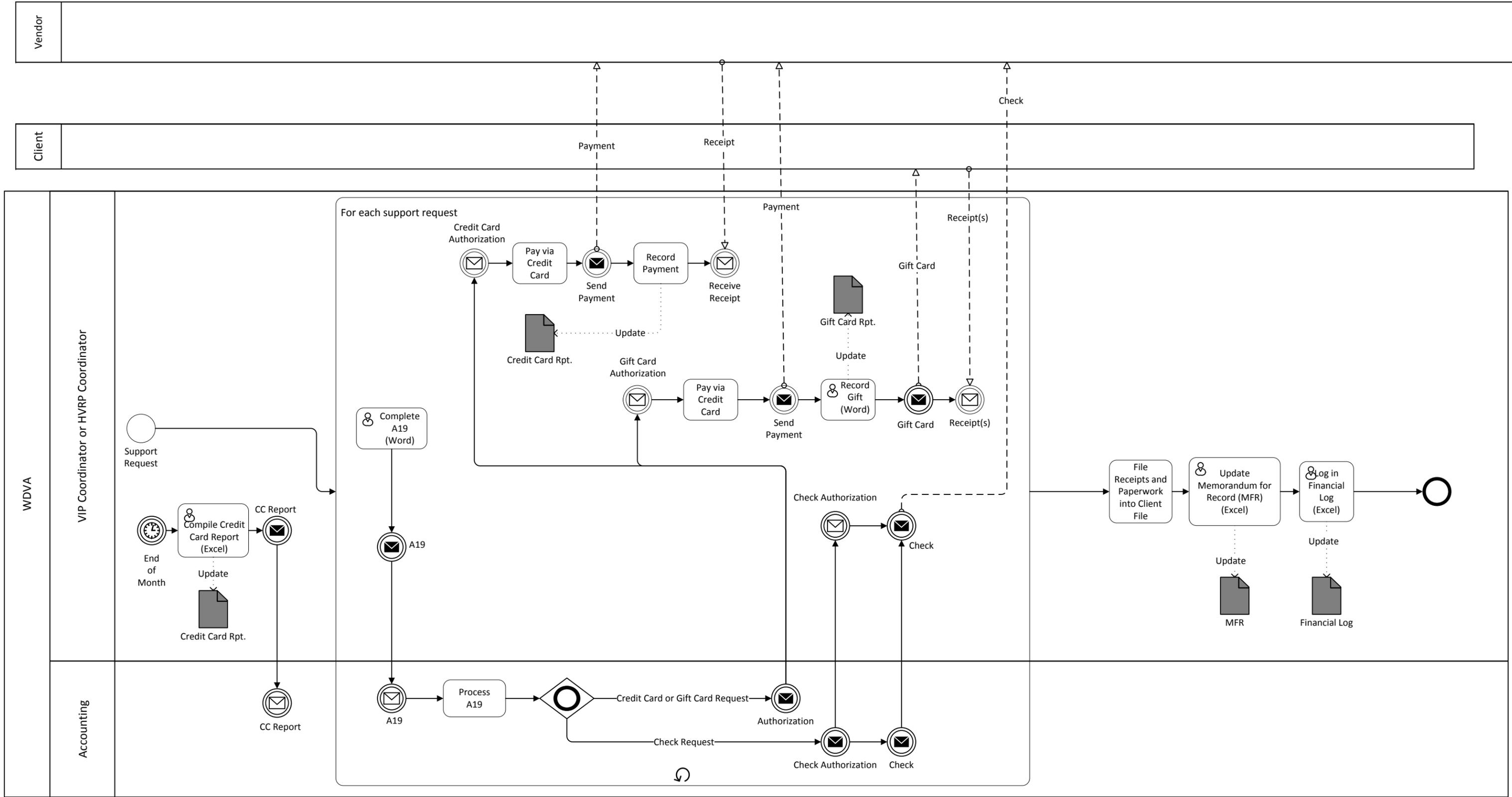
AS-IS PROCESS 15: Process VIP Program Payment Sub-Process (Veterans Services – VIP)

Called by PROCESS: 8



AS-IS PROCESS 16: Process HVRP Program Payment Sub-Process (Veterans Services – HVRP)

Called by PROCESS: 14



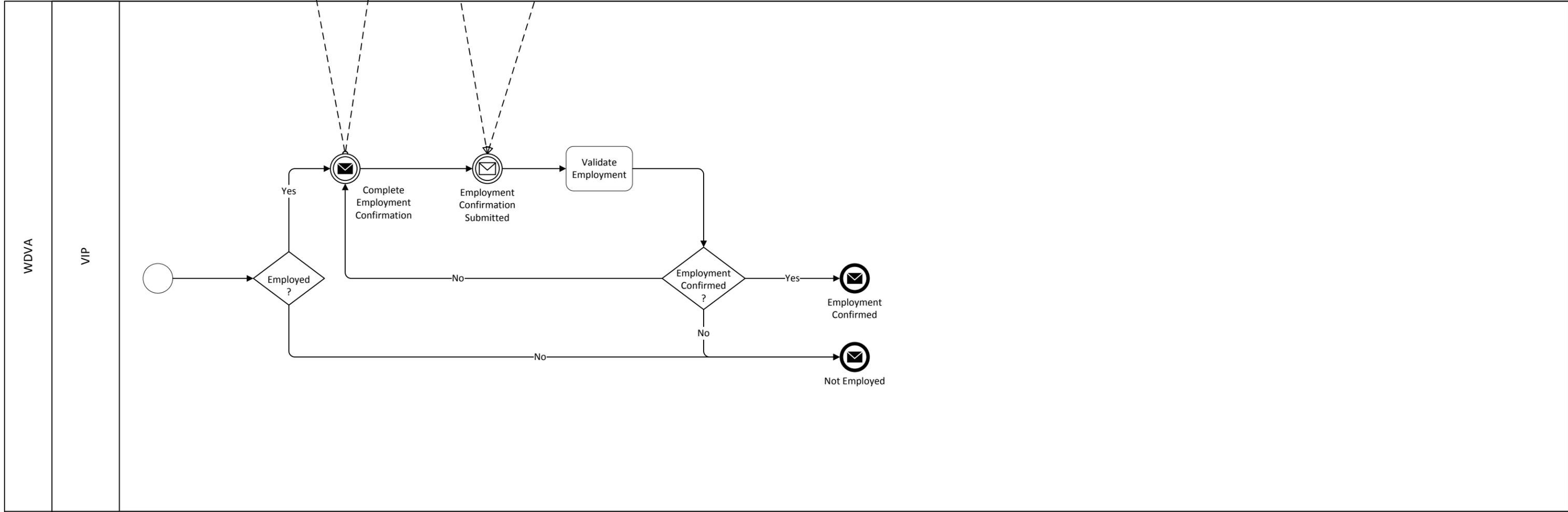
AS-IS PROCESS 17: Validate Employment Sub-Process (Veterans Services - HVRP)

Called by PROCESS: 14



Case Mgr.	
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Client	
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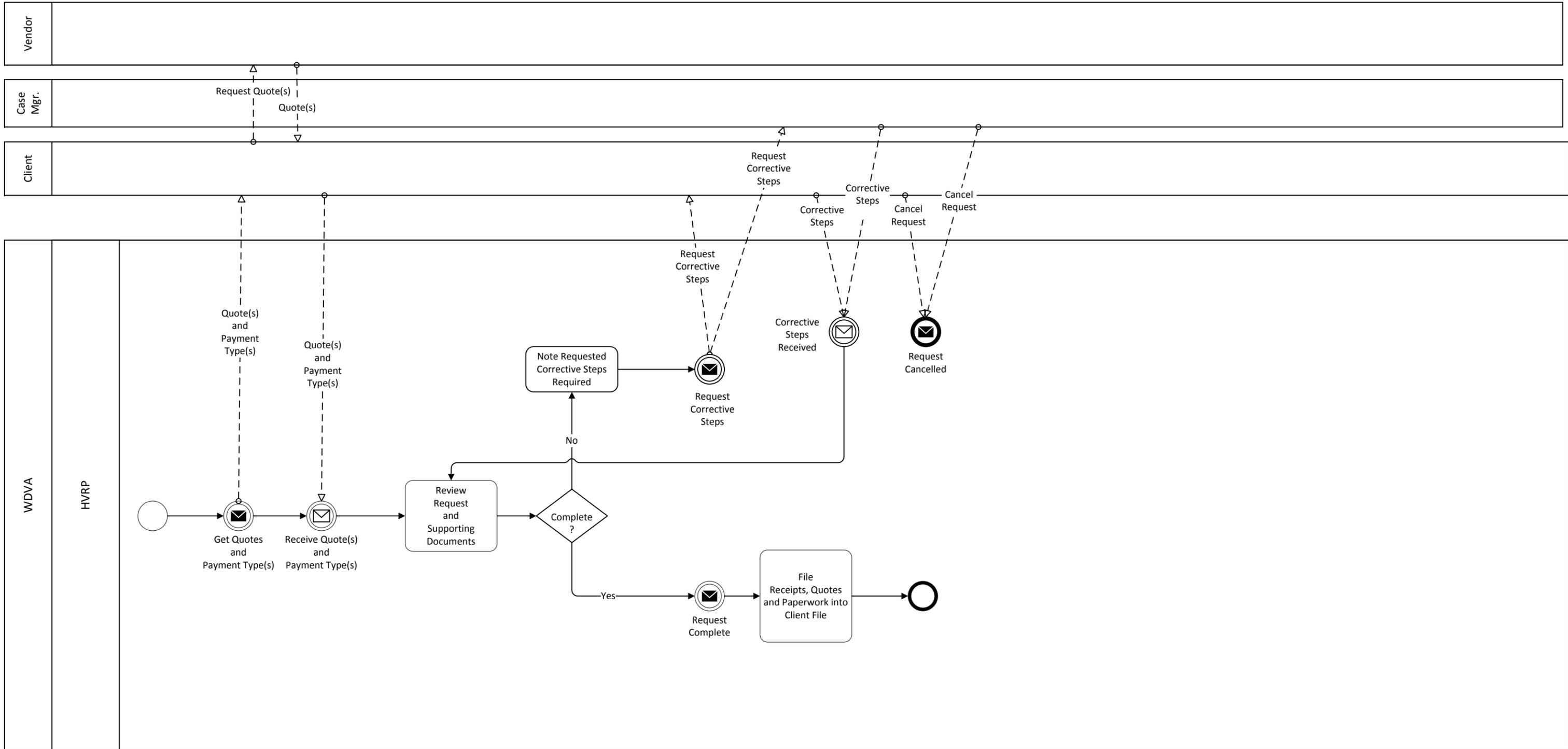


PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-09
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Nathan Hoppe - WDVA
 Darcy Hutchinson - WDVA
 Holly Steingline - WDVA

AS-IS PROCESS 18: Validate Payment Request Sub-Process (Veterans Services - HVRP)

Called by PROCESS: 14

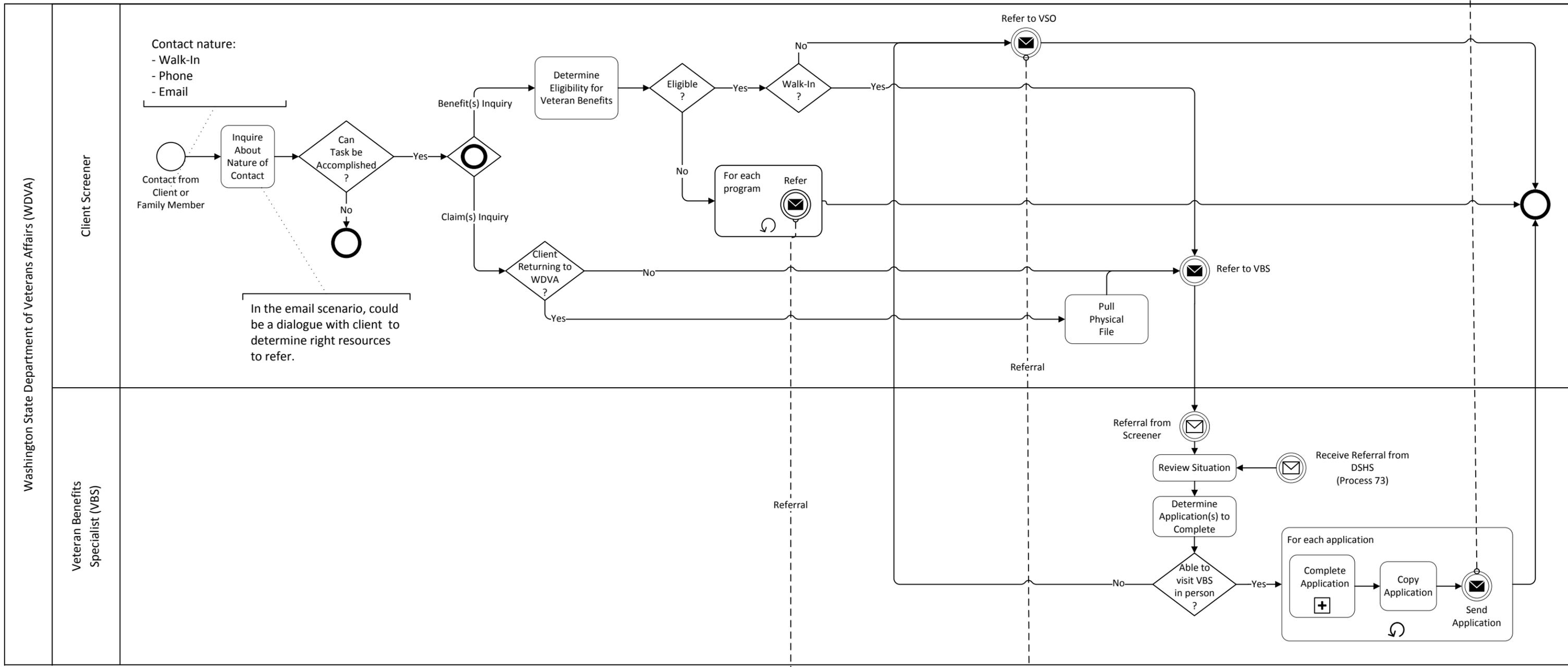


PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-9
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Nathan Hoppe - WDVA
 Darcy Hutchinson - WDVA
 Holly Steingline - WDVA

AS-IS PROCESS 19: Intake and Triage (Veterans Services – Service Center)

Federal VA	
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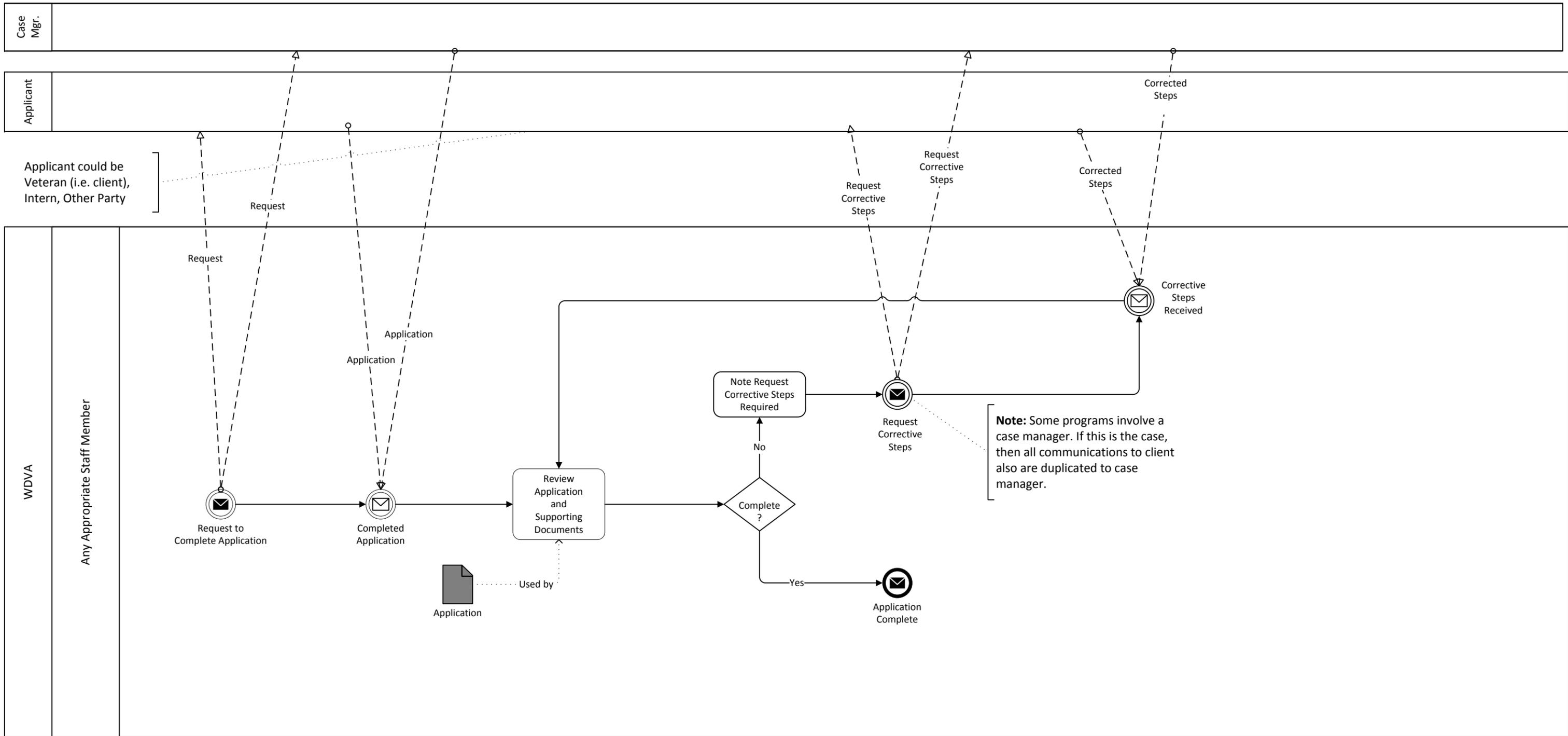


Veterans Service Organization	
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Other Program(s)	<p>PROJECT NAME/NUMBER: WDVA Business Process Mapping ORGANIZATION: WDVA AUTHOR: Dan Drislane DATE: 2015-07-07 THIS DIAGRAM'S VERSION: 3 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd</p> <p>SUBJECT MATTER EXPERTS CONSULTED: Joel Kappler - WDVA Rafael Lozano - WDVA Heather Miles - WDVA Joseph Soel - WDVA Kevin Wharton - WDVA</p>
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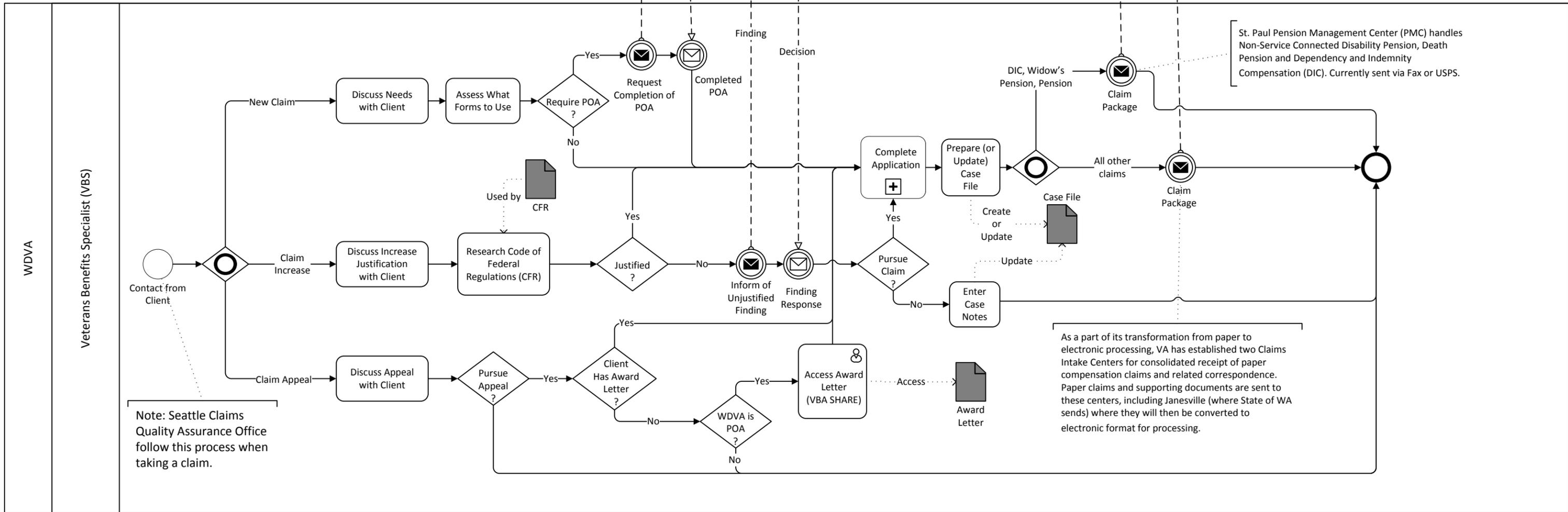
AS-IS PROCESS 20: Complete Application Sub-Process (Veterans Services – Multiple Programs)

Called by PROCESSES: 9, 19, 21



AS-IS PROCESS 21: Assist Client with Claim(s) (Veterans Services – Service Center)

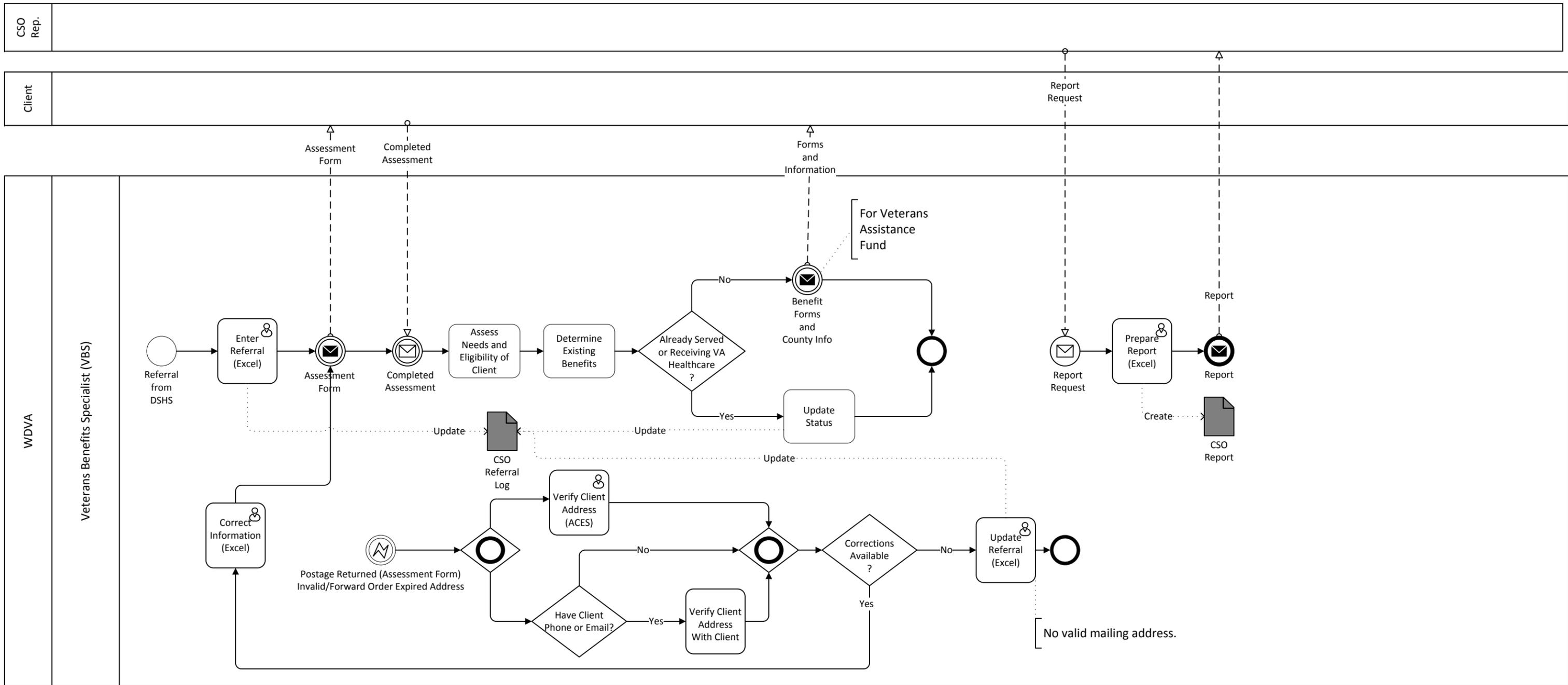
Claims Intake Center (Janesville, WI)	
St. Paul PMC	
Client	Claim



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-19
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Venus Bailey - WDVA

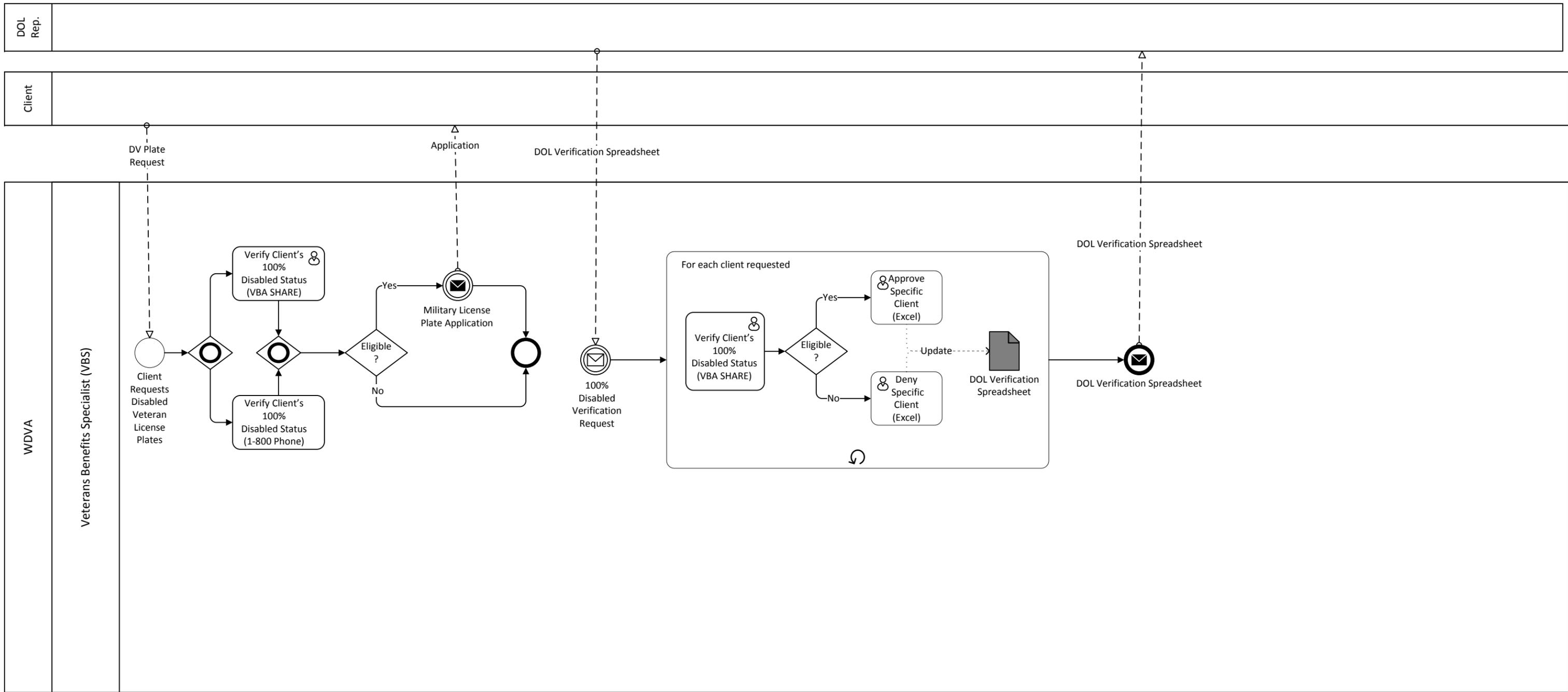
AS-IS PROCESS 22: Manage DSHS Community Service Office (CSO) Client Referral (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-23
 THIS DIAGRAM'S VERSION: 3
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Venus Bailey - WDVA

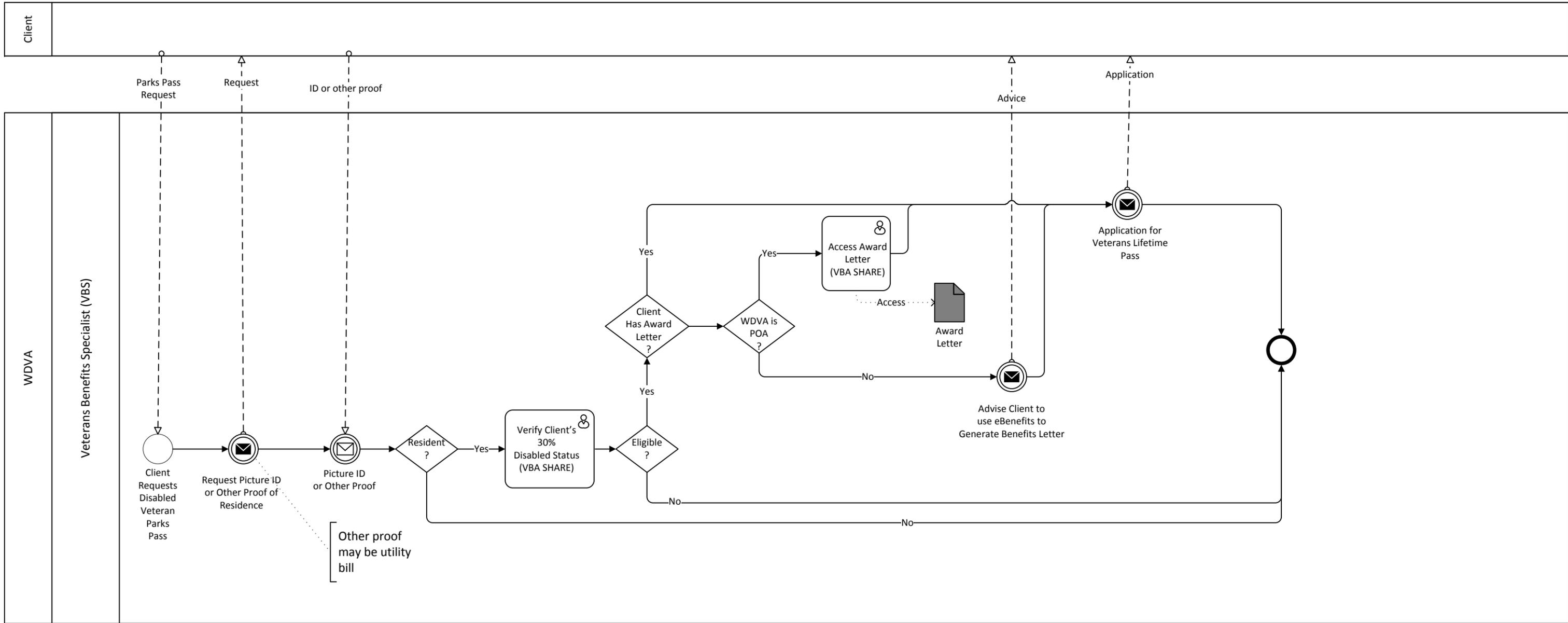
AS-IS PROCESS 23: Manage Department of Licensing (DOL) Client Referral (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-19
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Venus Bailey - WDVA

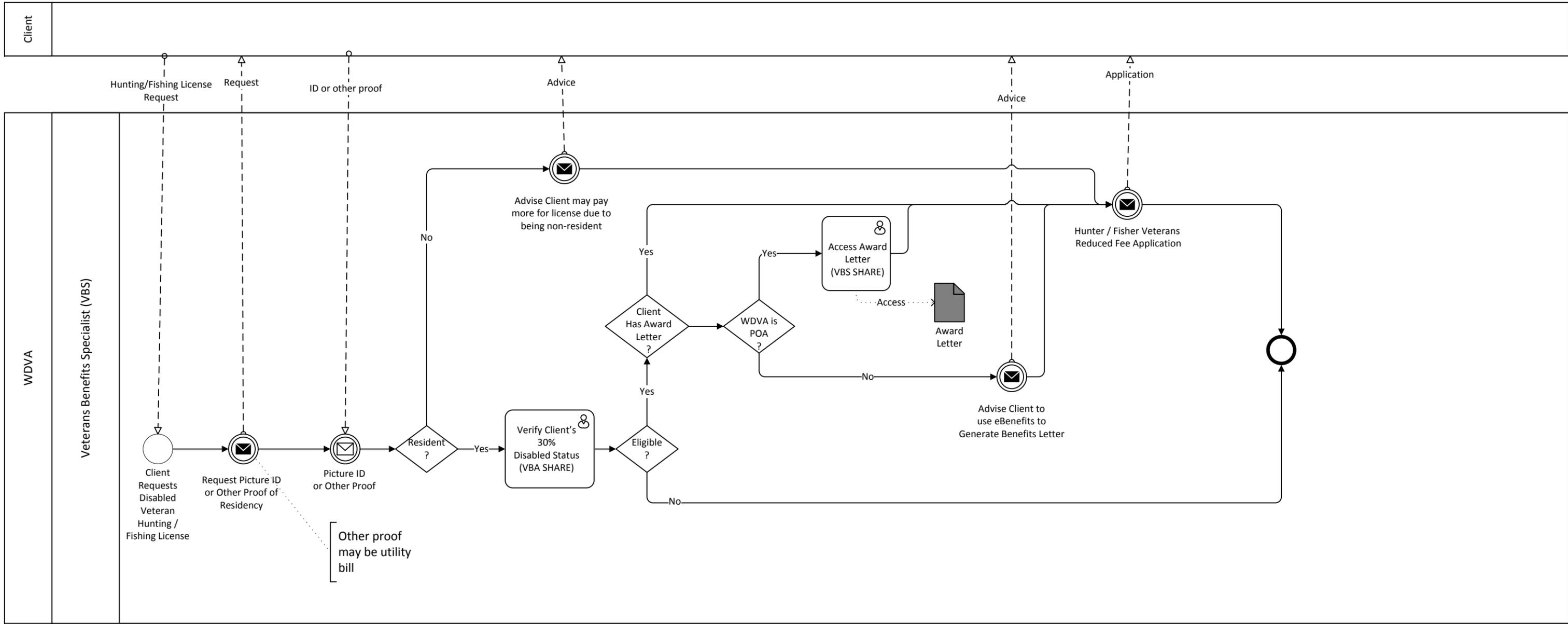
AS-IS PROCESS 24: Handle Parks and Recreation Pass Request (Veterans Services – Service Center)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-19
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Venus Bailey - WDVA

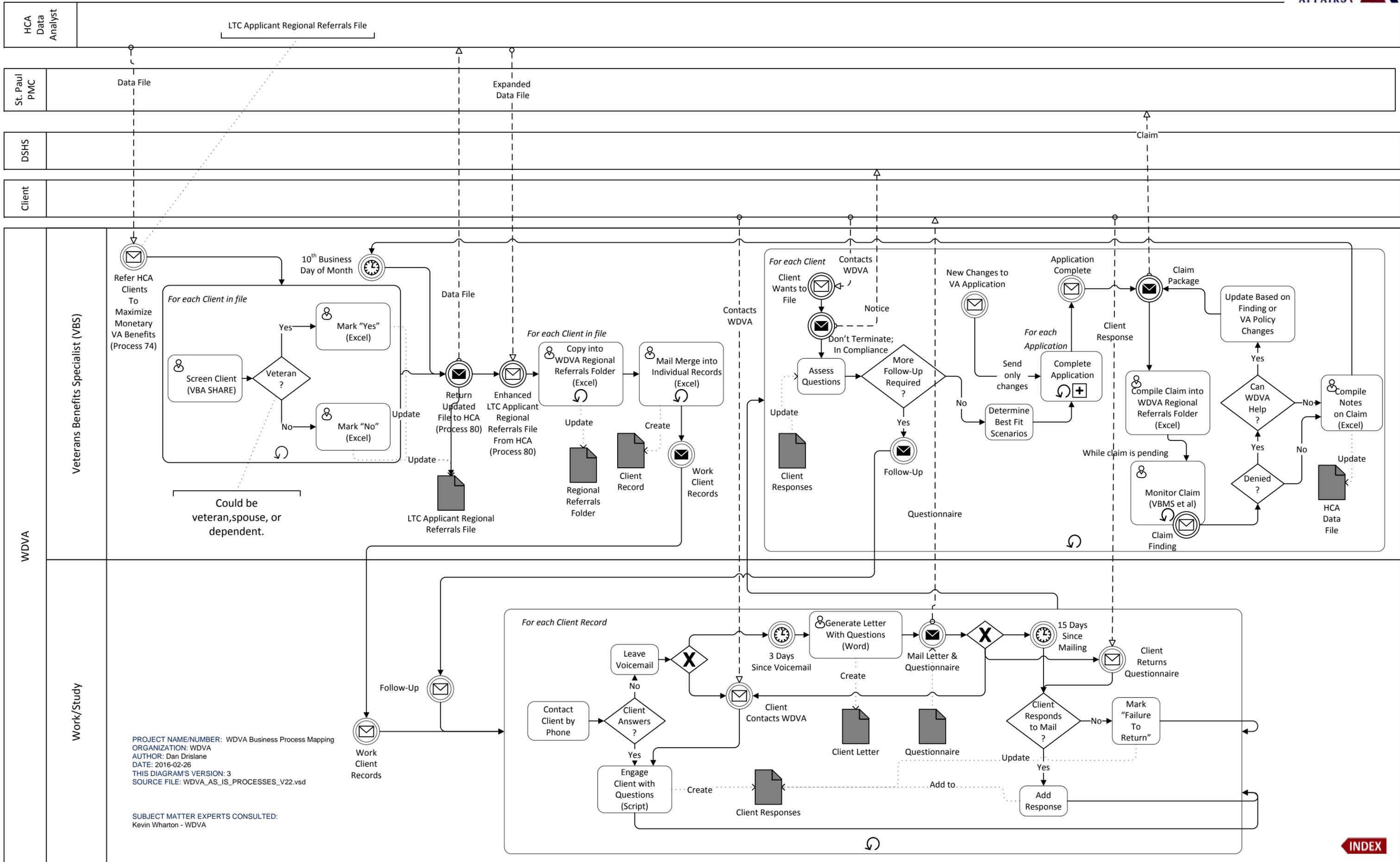
AS-IS PROCESS 25: Handle Hunting and Fishing License Request (Veterans Services – Service Center)



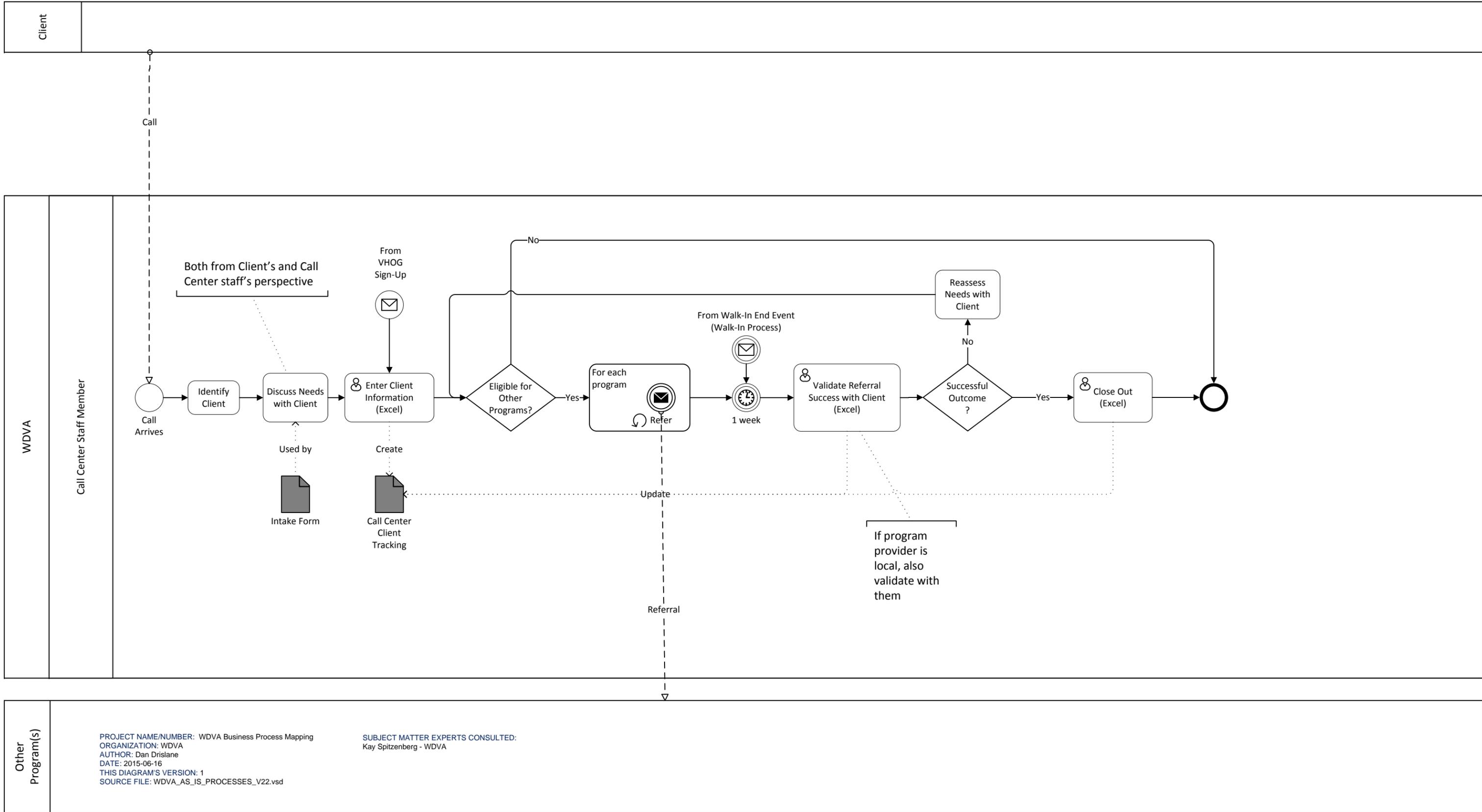
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-19
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Venus Bailey - WDVA

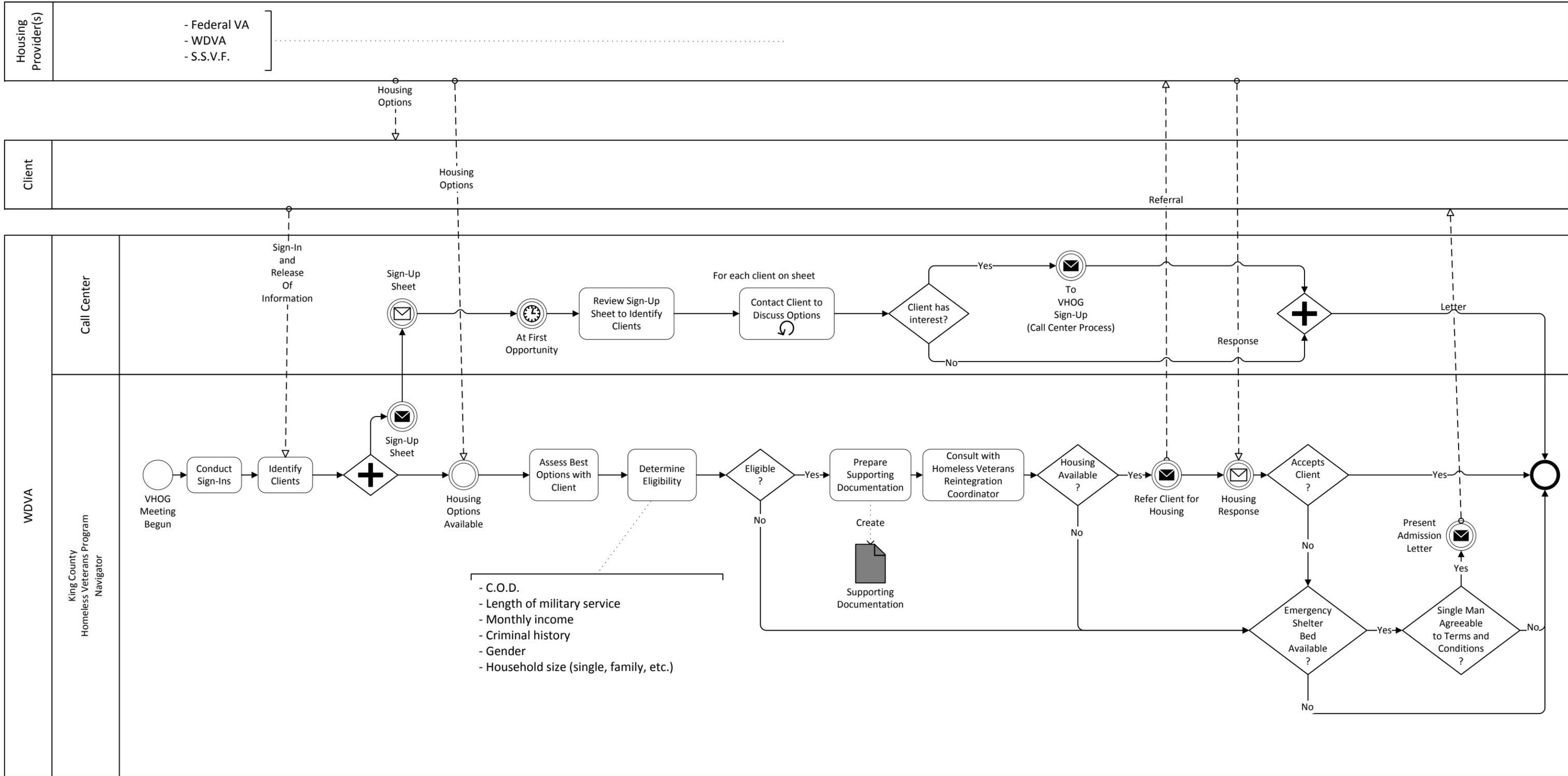
AS-IS PROCESS 26: Analyze and Process HCA-Identified Veteran Claims (Veterans Services – Olympia Service Center)



AS-IS PROCESS 27: King County Call Center Operation (Veterans Services – King County Homeless and Incarcerated Services)



AS-IS PROCESS 28: King County Veterans Housing Options Group (VHOG) (Veterans Services – King Cty. Homeless and Incarcerated Services)



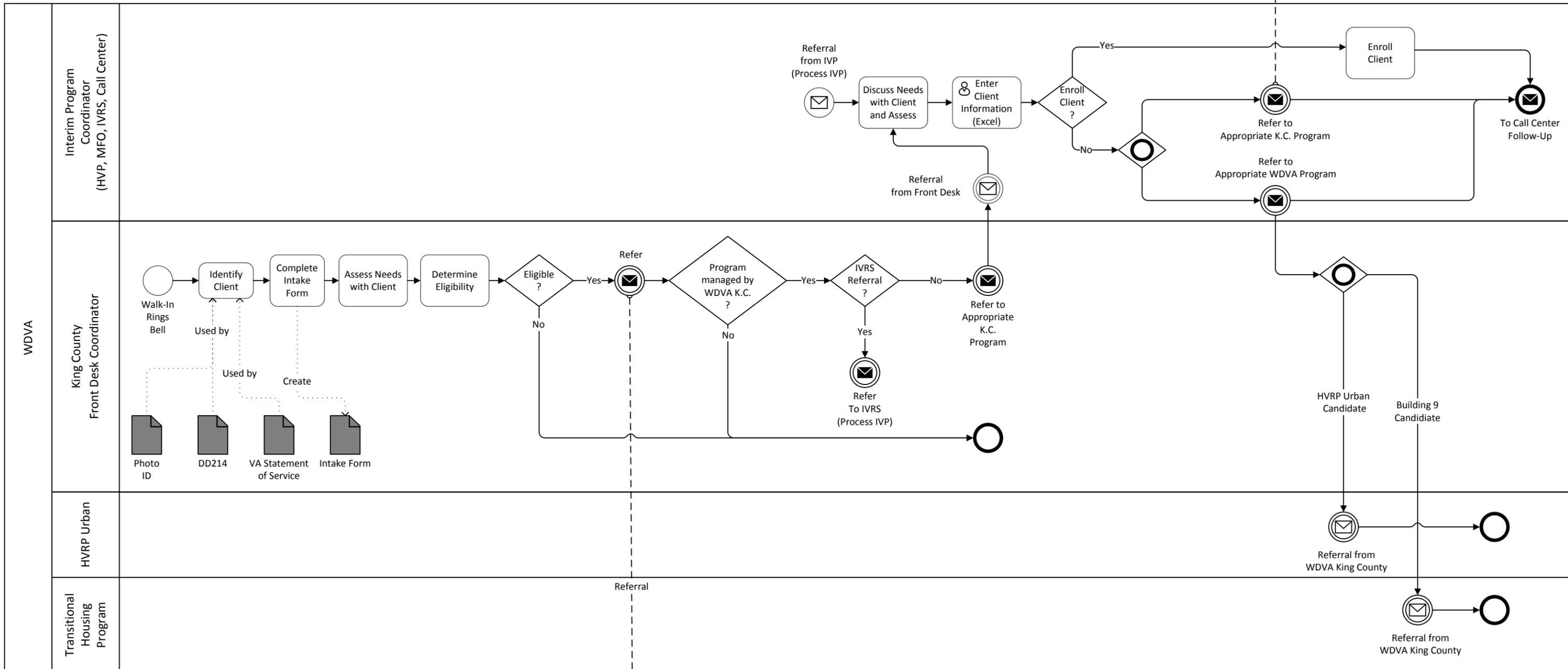
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-16
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Kimberly Doering – WDVA
 Kathy Nylen – WDVA
 Robert Sakay - WDVA
 Kay Spitzenberg – WDVA

AS-IS PROCESS 29: King County Process Walk-In (Veterans Services – King County Homeless and Incarcerated Services)

K.C. Prog.

Client



Other Program(s) or Provider(s)

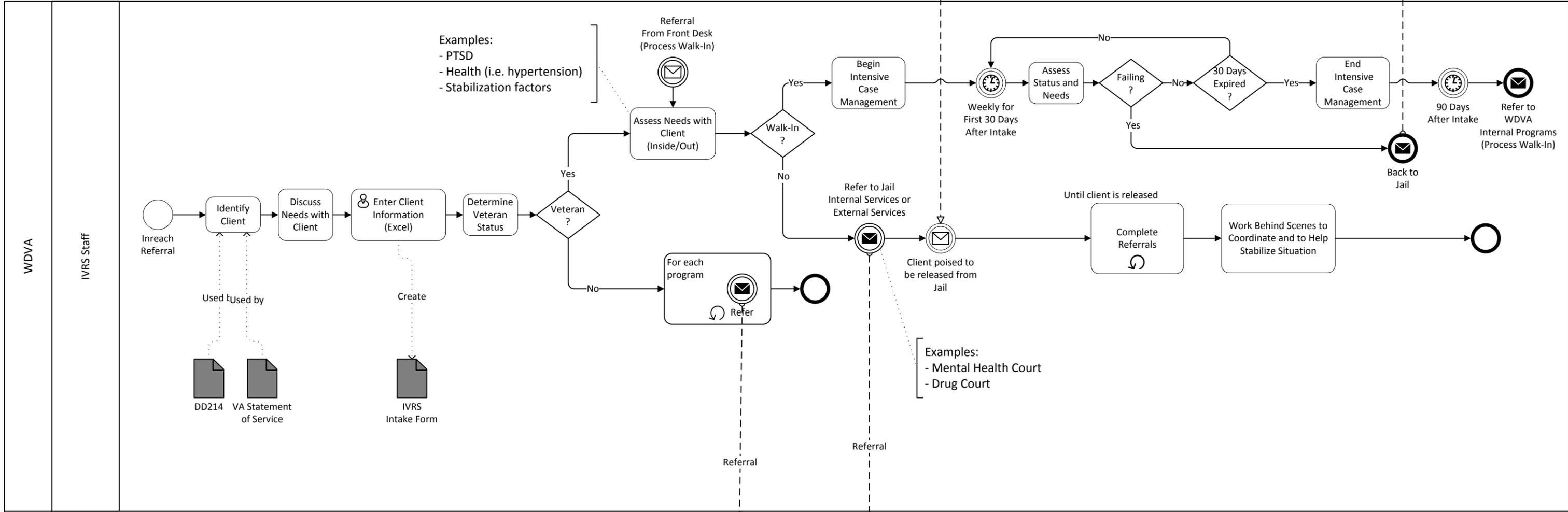
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-07-02
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Robert Sakay - WDVA

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AS-IS PROCESS 30: King County Process IVP (Veterans Services – King County Homeless and Incarcerated Services)

King County Jail

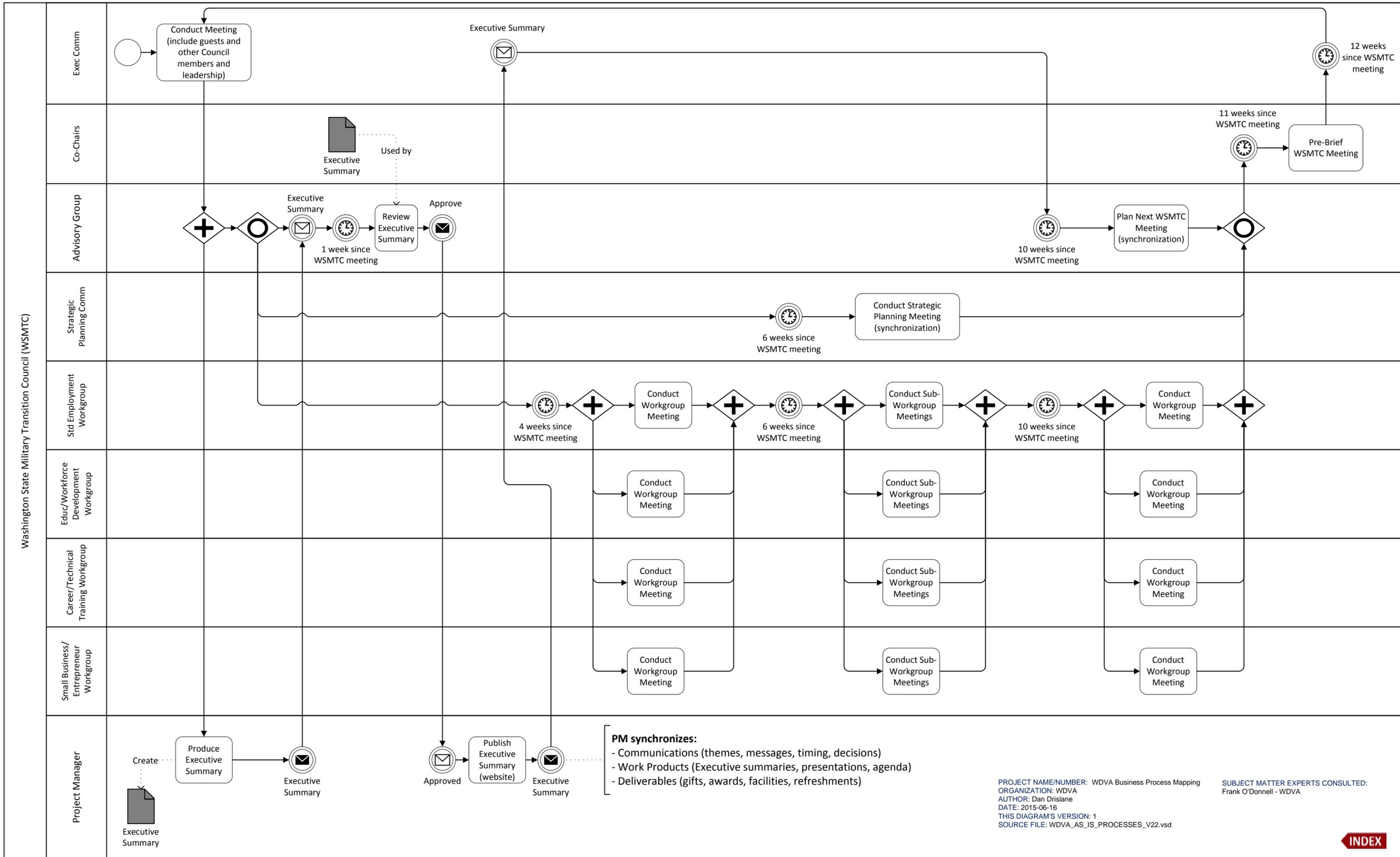


Other Program(s)

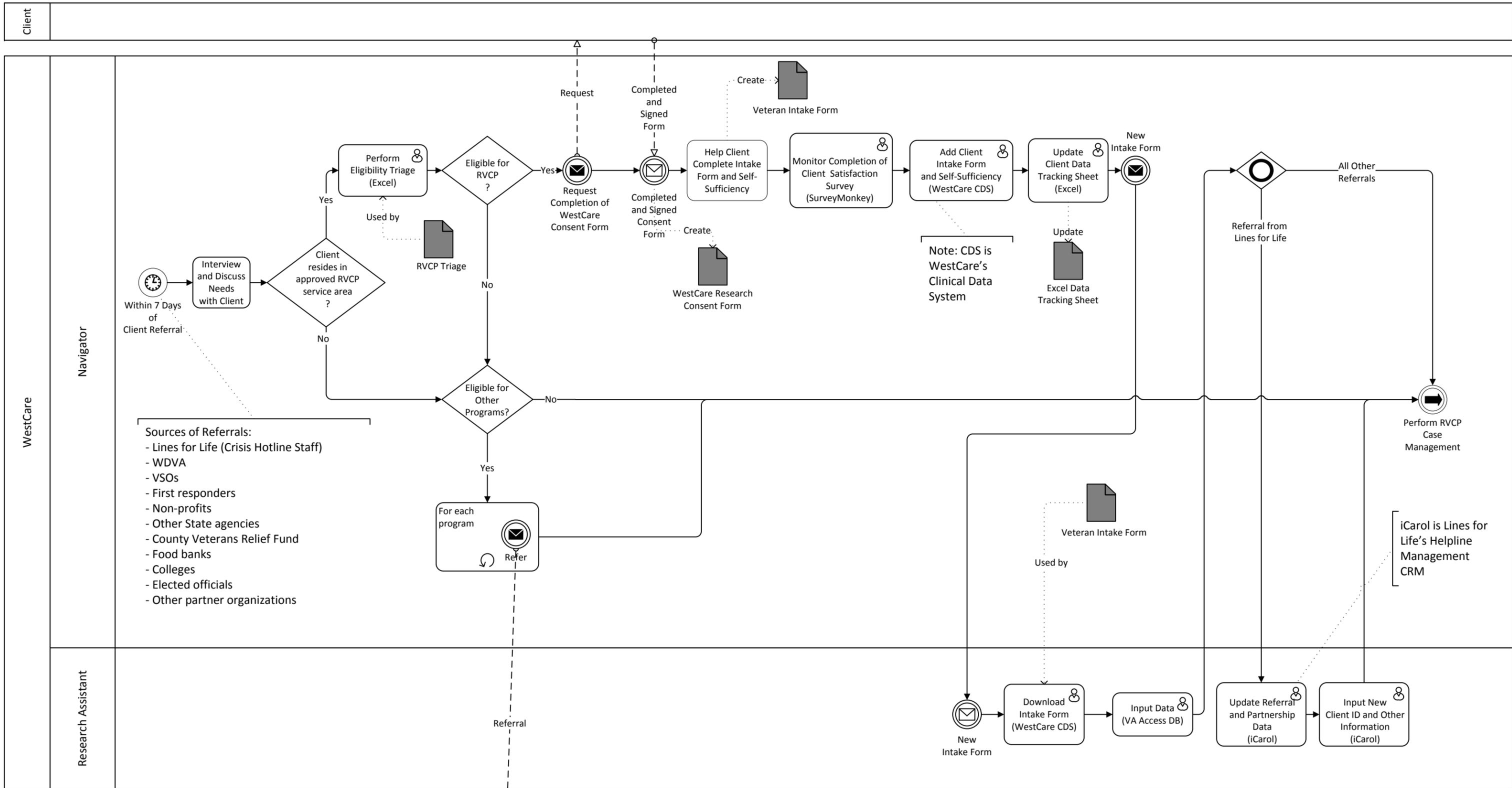
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-16
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Kimberly Doering – WDVA
 Valinda Hayes-Martinez - WDVA

AS-IS PROCESS 31: WS Military Transition Council Meeting Synchronization (Washington Military Transition Council)



AS-IS PROCESS 32: Intake Client of Rural Veterans Coordination Pilot (RVCP) (Veterans Services – Rural Veterans Coordination Pilot)



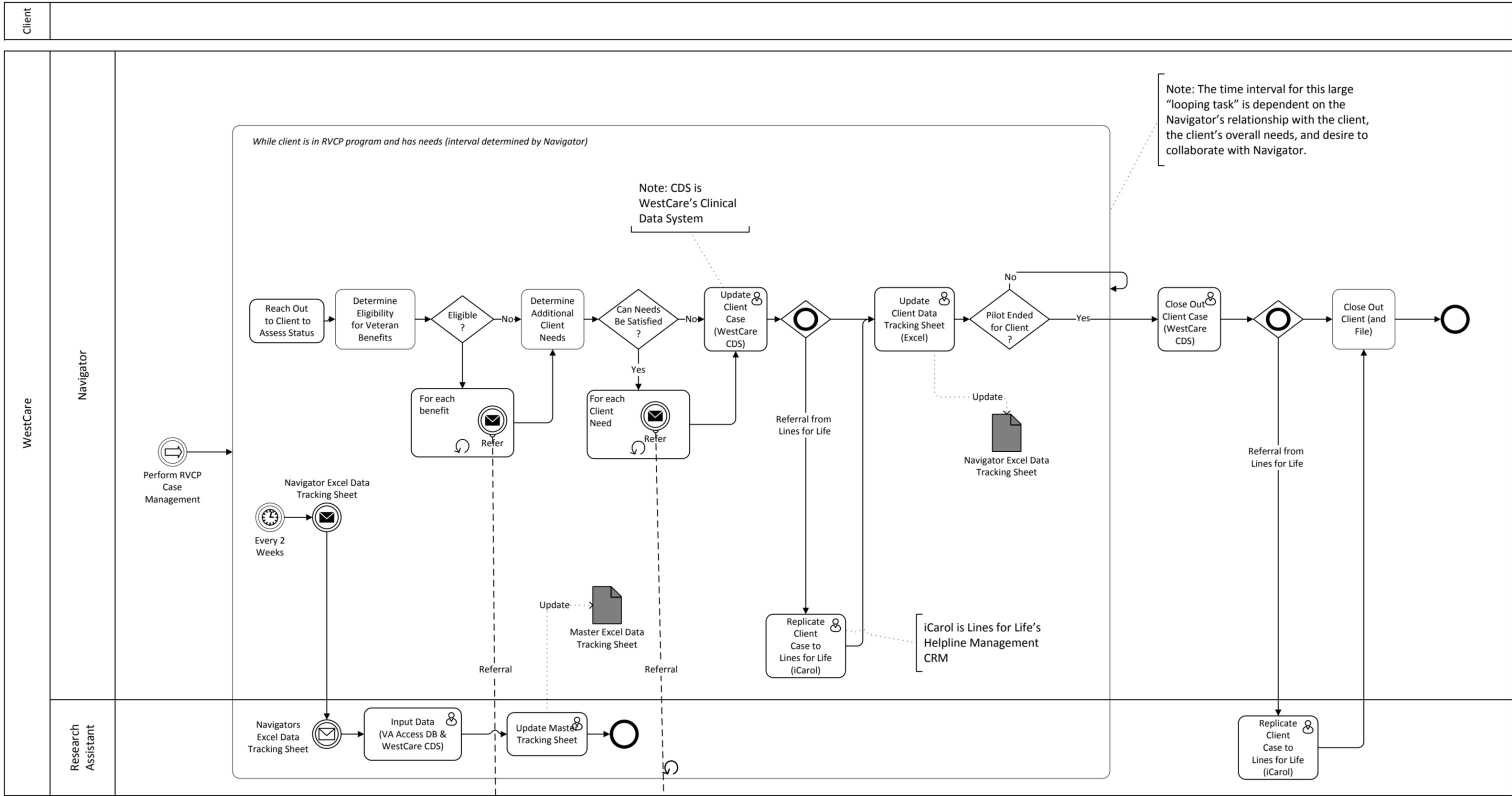
Partner Providers and Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-07-04
 THIS DIAGRAMS VERSION: 2
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:

Ryan Nabors – WDVA
 Edgar Rivera – WestCare
 Brenda Berrios – WestCare
 Melissa Rhea - WestCare

AS-IS PROCESS 33: Perform RVCP Case Management (Veterans Services – Rural Veterans Coordination Pilot)



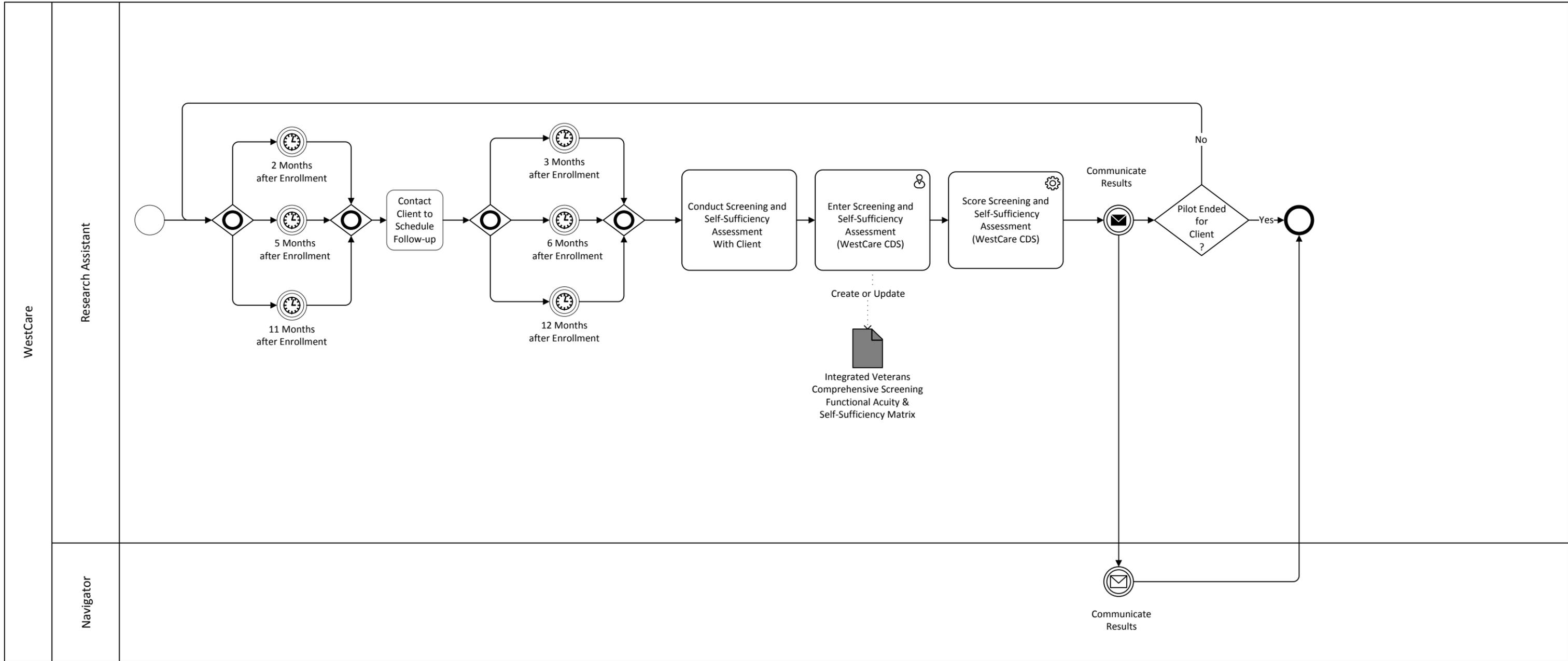
Partner Providers and Program(s)

PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-07-21
 THIS DIAGRAM'S VERSION: 3
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

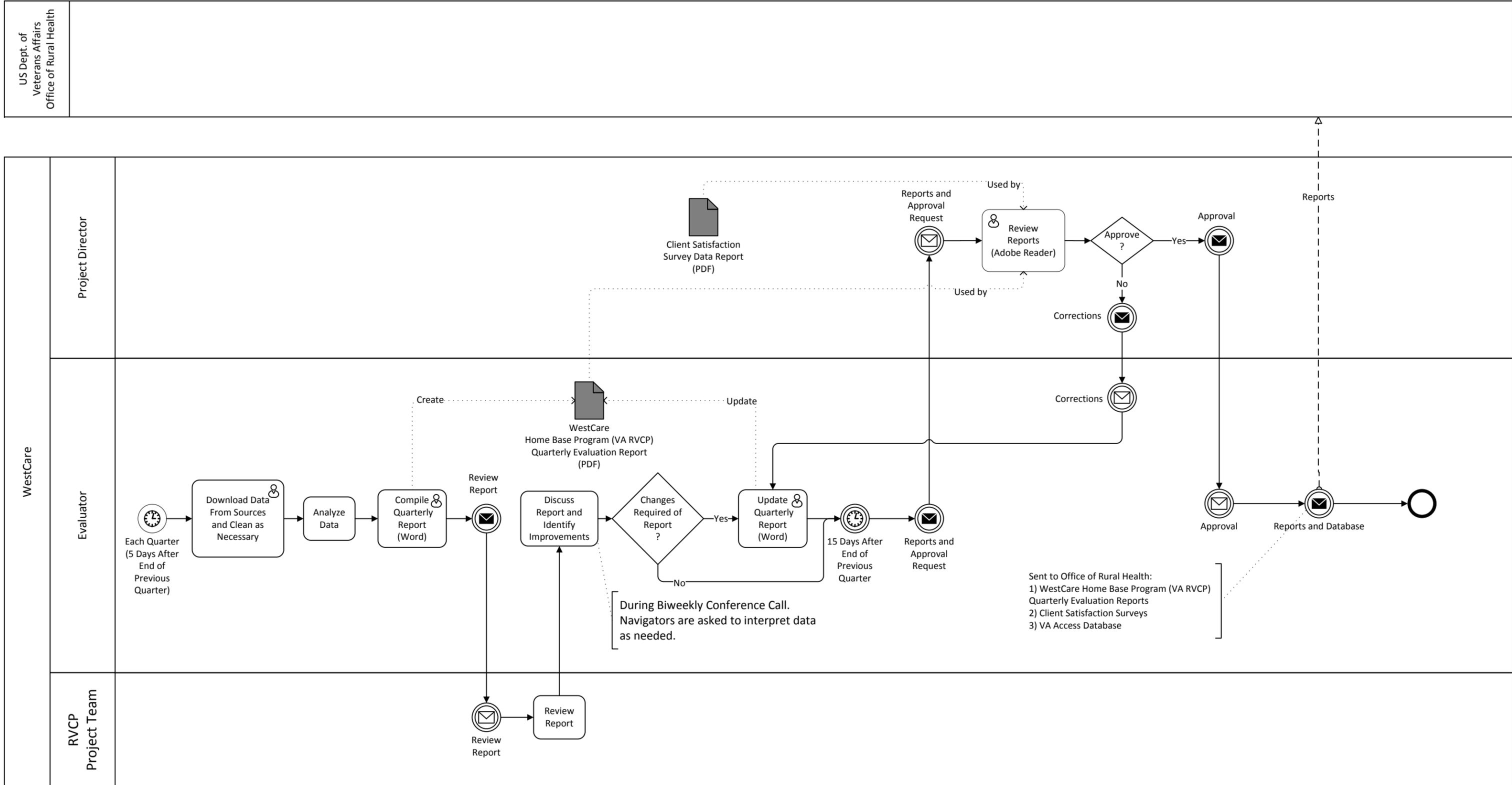
SUBJECT MATTER EXPERTS CONSULTED:
 Ryan Nabors – WDVA
 Edgar Rivera – WestCare
 Brenda Berrios – WestCare
 Melissa Rhea - WestCare

AS-IS PROCESS 34: Screen and Assess Client Enrolled in Rural Veterans Coordination Pilot (RVCP) (Veterans Services – Rural Veterans Coordination Pilot)

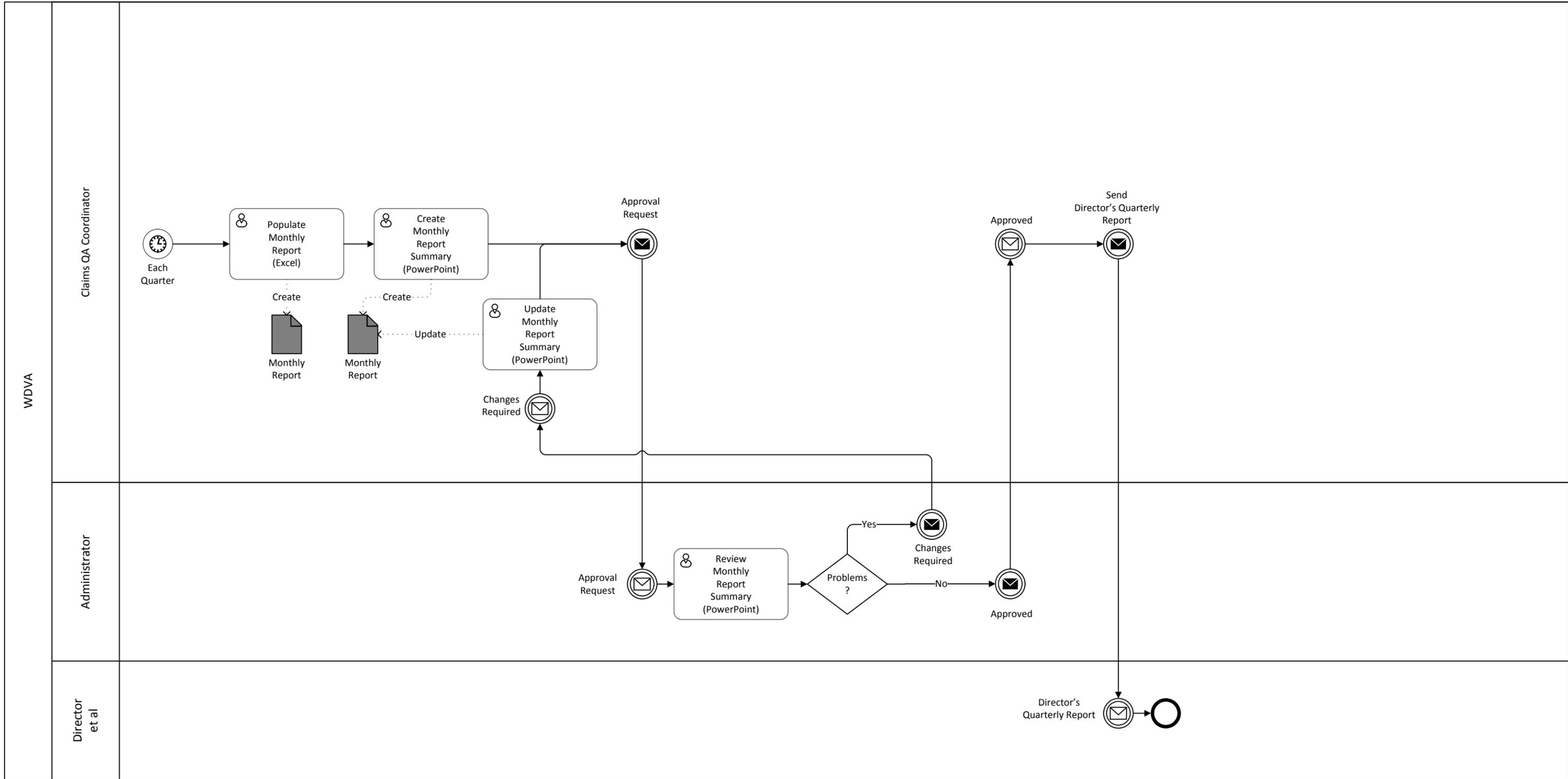
Client	
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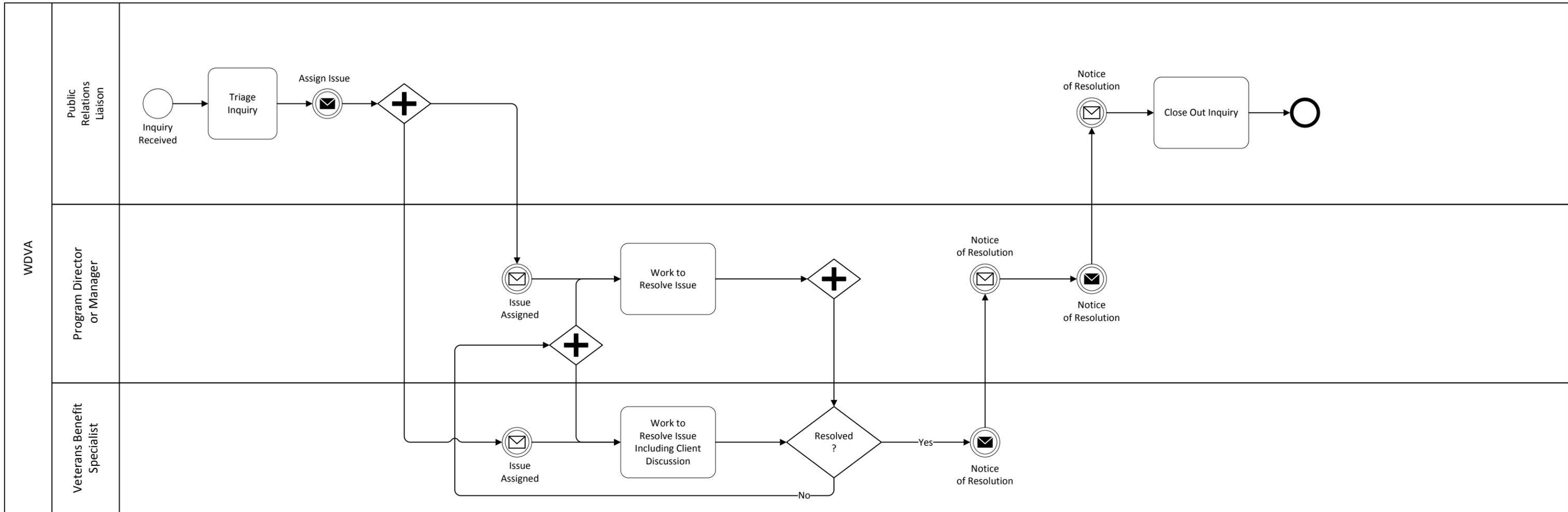
AS-IS PROCESS 35: Generate Quarterly Report for Rural Veterans Coordination Pilot (RVCP) (Veterans Services – Rural Veterans Coordination Pilot)



AS-IS PROCESS 37: Produce Claims Quality Assurance Quarterly Report (Veterans Services – Claims Quality Assurance)



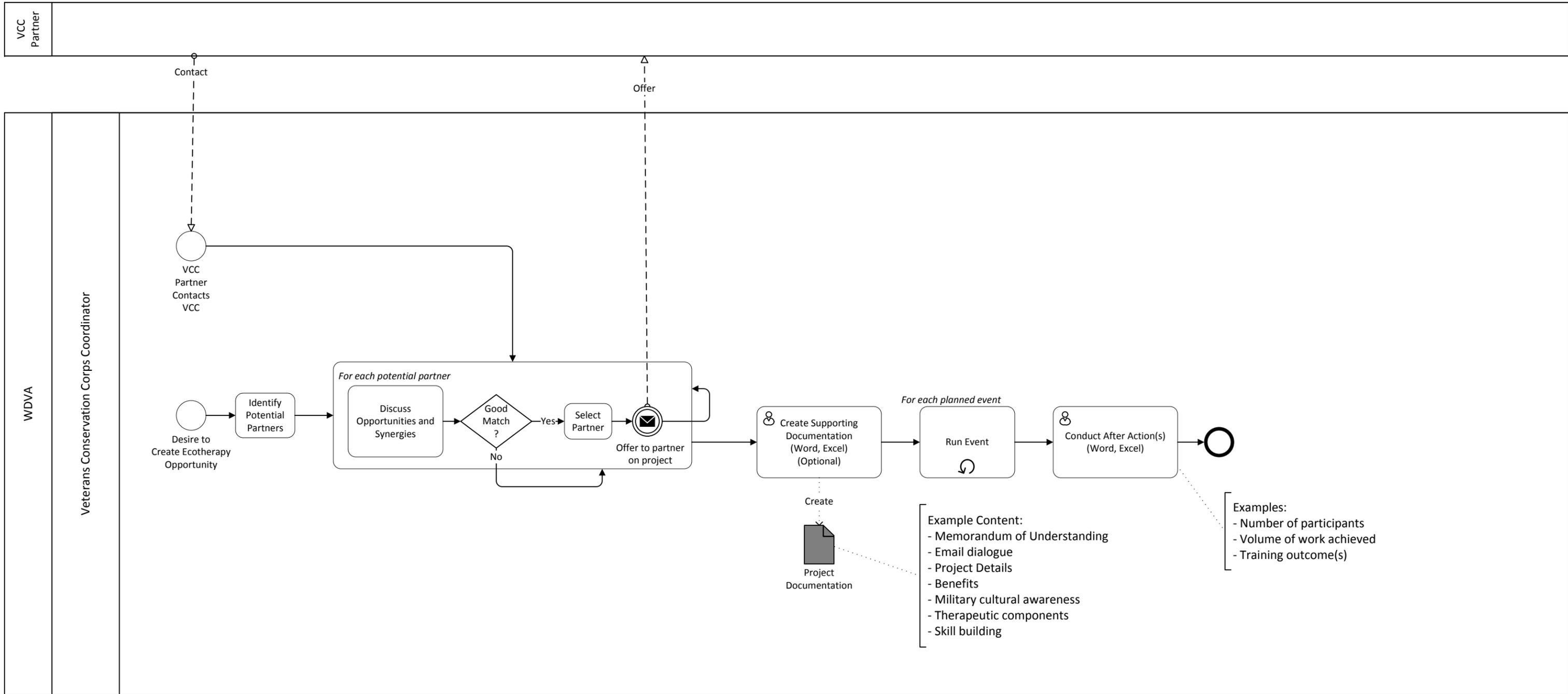
AS-IS PROCESS 38: Process Legislative/Governor's/Congressional Claim Inquiry (Veterans Services – Claims Quality Assurance)



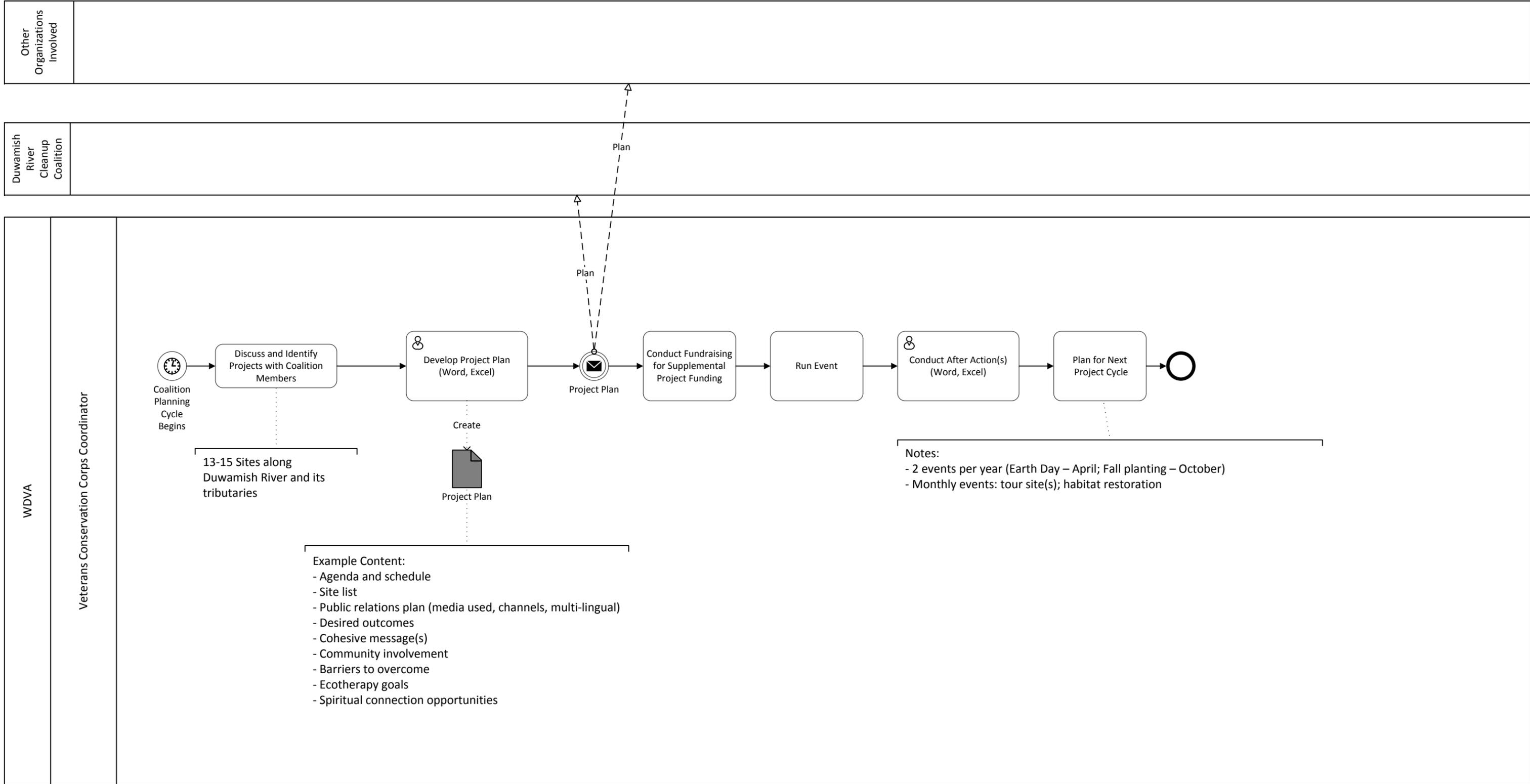
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-19
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

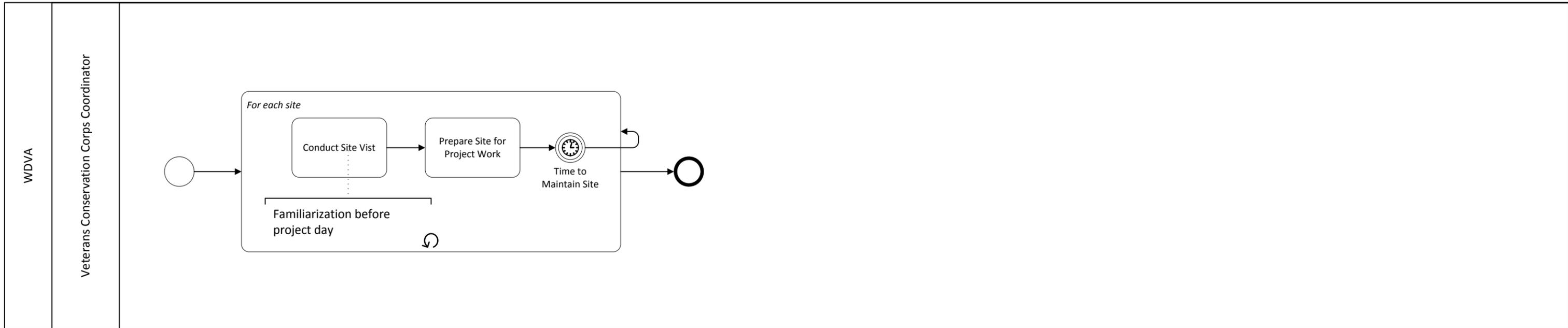
SUBJECT MATTER EXPERTS CONSULTED:
 Steve Gill – WDVA
 Caesar Plasencia - WDVA

AS-IS PROCESS 39: Collaborate with Partners (Veterans Services – Veterans Conservation Corps)

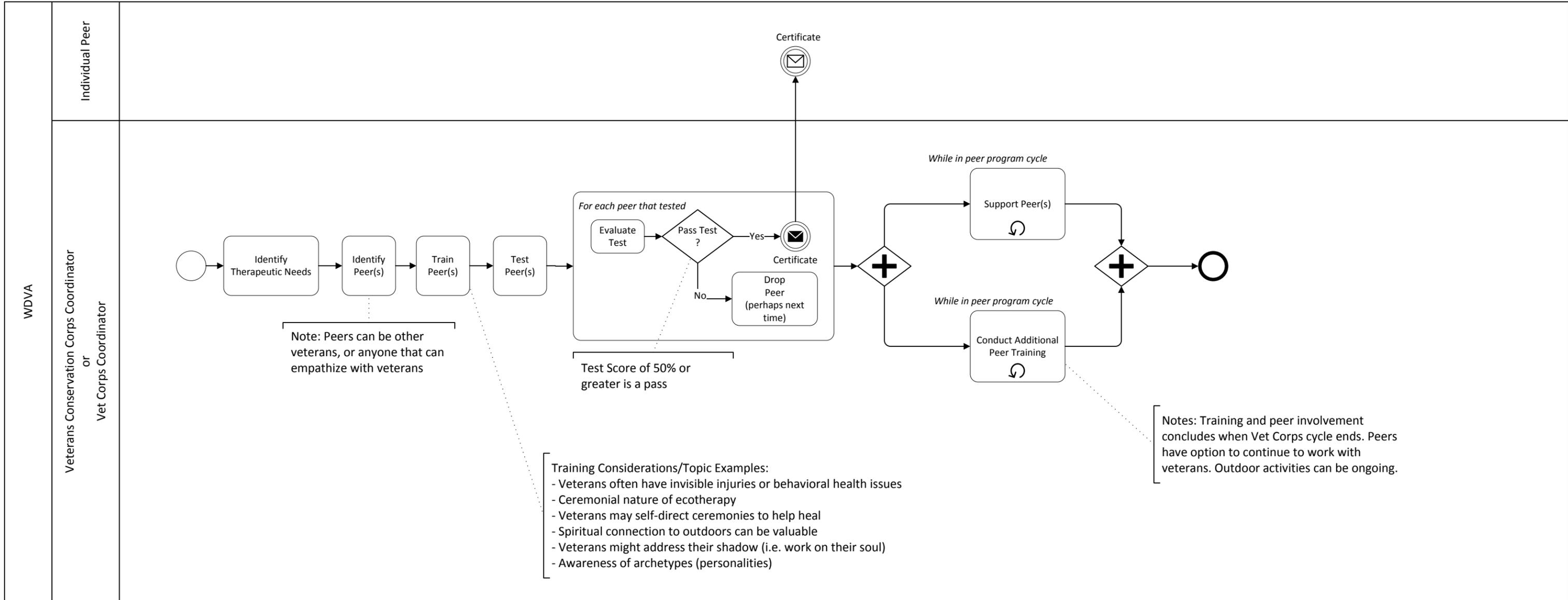


AS-IS PROCESS 40: Planning Projects with Duwamish River Cleanup Coalition (Veterans Services – Veterans Conservation Corps)

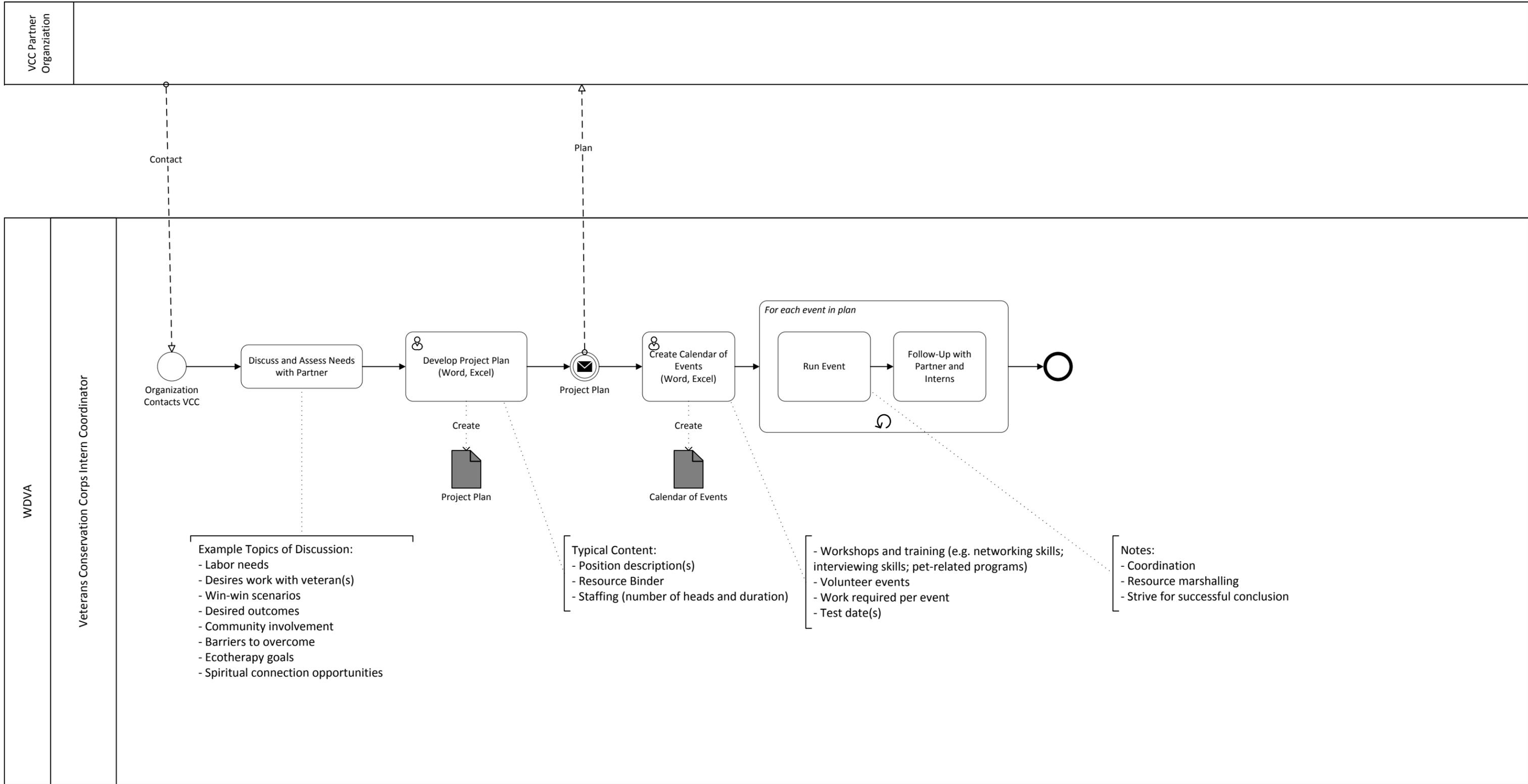




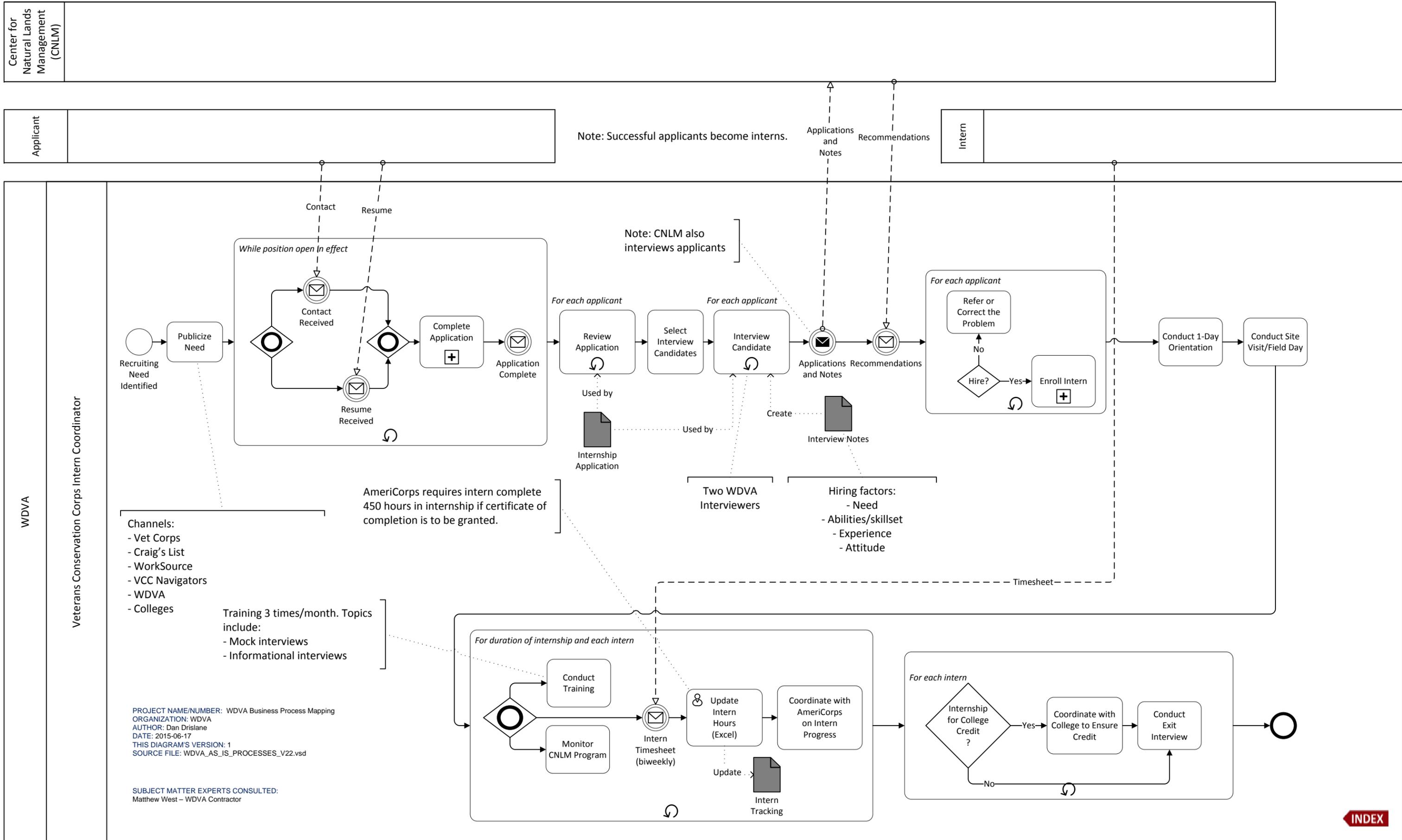
AS-IS PROCESS 42: Develop Peer Support (Veterans Services – Veterans Conservation Corps)



AS-IS PROCESS 43: Coordinate with Partners (Veterans Services – Veterans Conservation Corps)



AS-IS PROCESS 44: Manage Interns (Veterans Services – Veterans Conservation Corps)

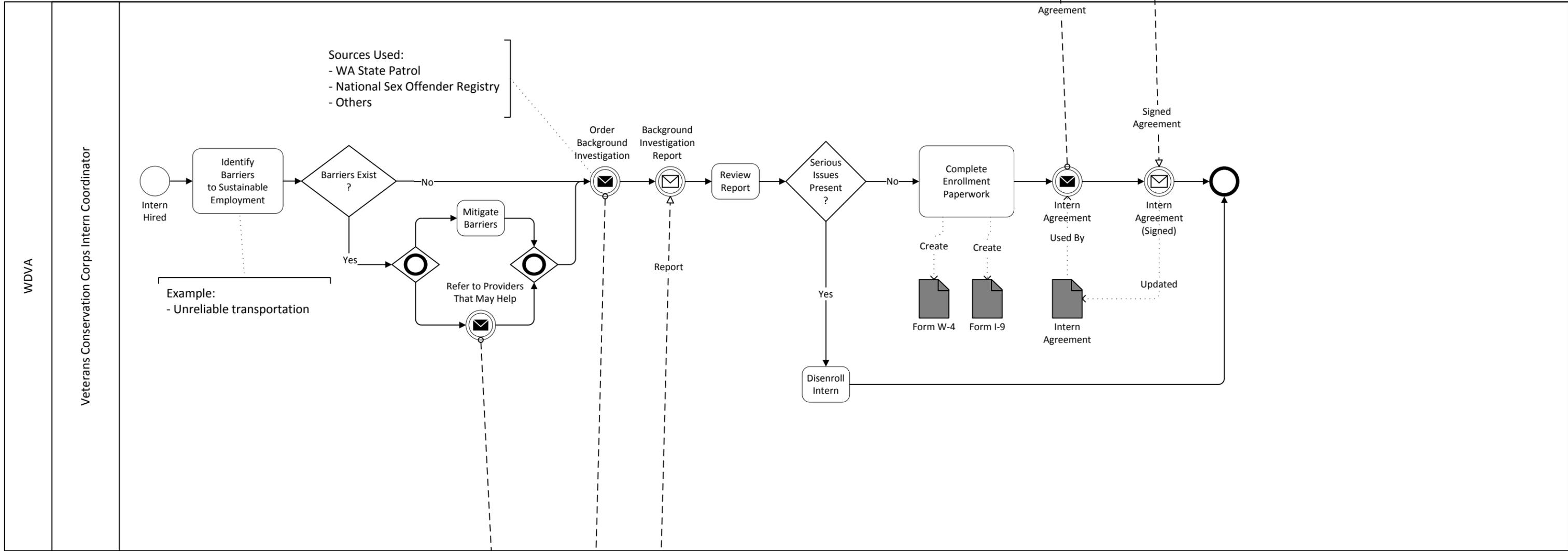


AS-IS PROCESS 45: Enroll Intern Sub-Process (Veterans Services – Veterans Conservation Corps)

Called by PROCESS: 44



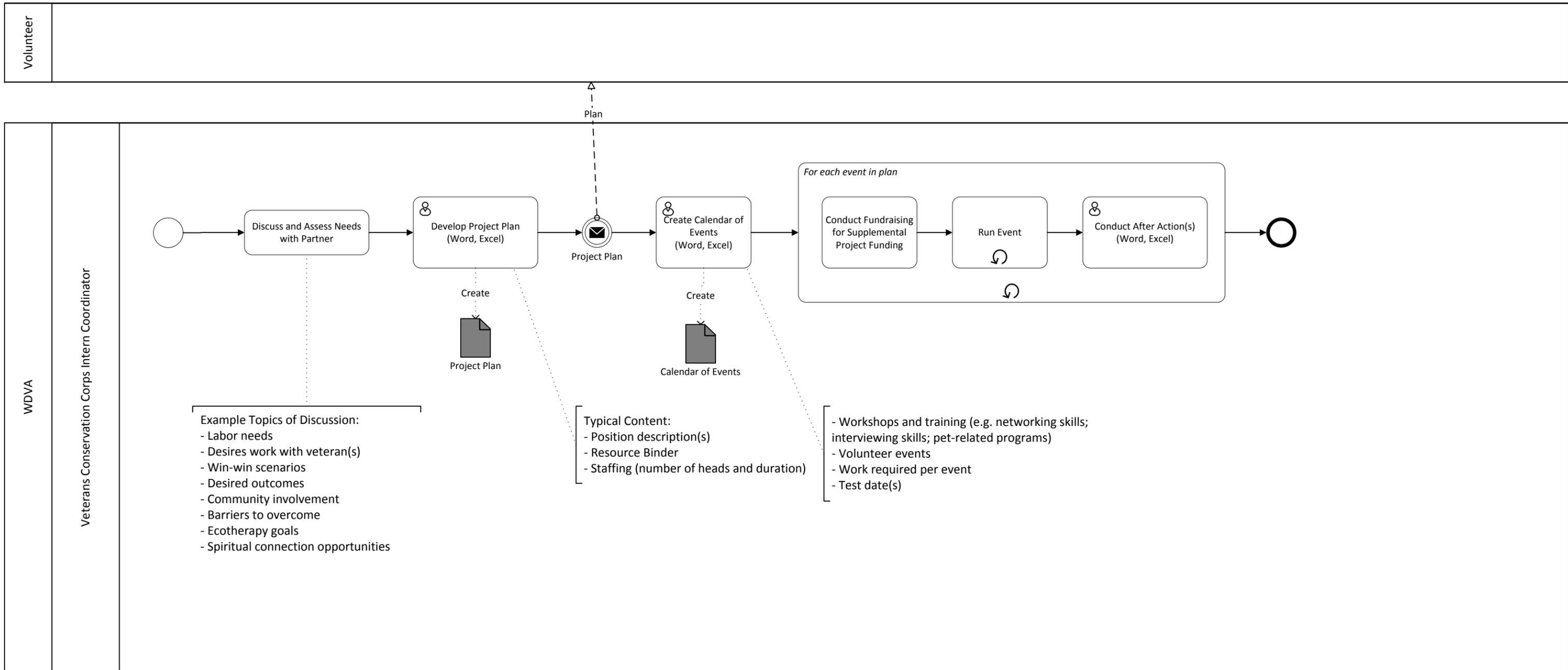
Intern	
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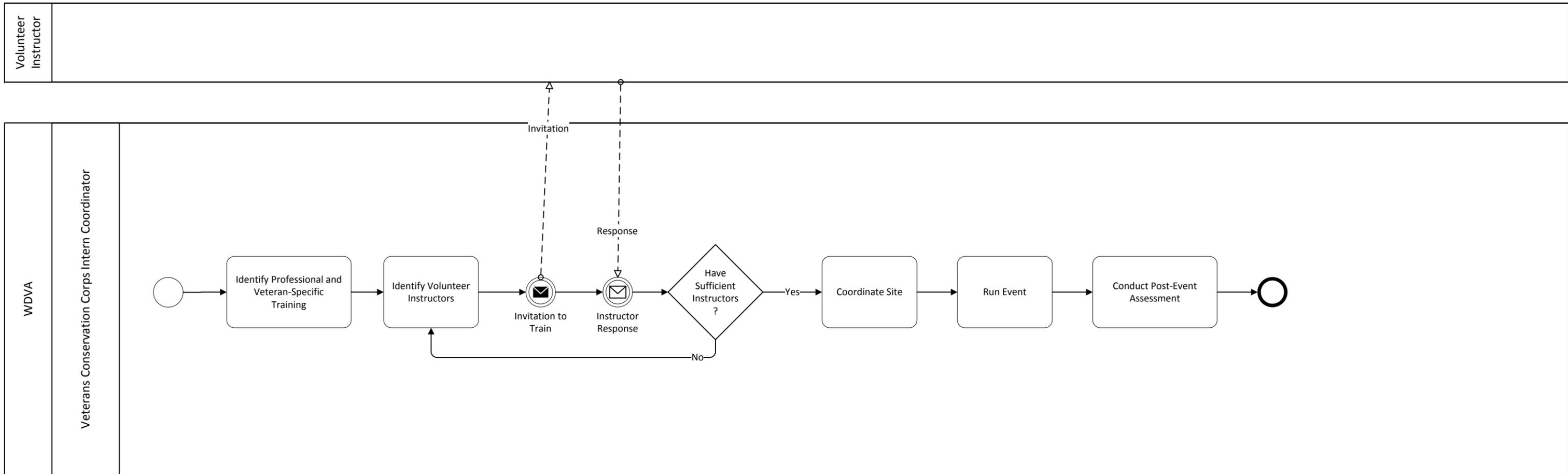
Provider(s)	<p>PROJECT NAME/NUMBER: WDVA Business Process Mapping ORGANIZATION: WDVA AUTHOR: Dan Drislane DATE: 2015-06-17 THIS DIAGRAM'S VERSION: 1 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd</p> <p style="text-align: right;">SUBJECT MATTER EXPERTS CONSULTED: Matthew West – WDVA Contractor</p>
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Background Investigations, Inc.	
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AS-IS PROCESS 46: Run Volunteer Meeting/Community Engagement (Veterans Services – Veterans Conservation Corps)

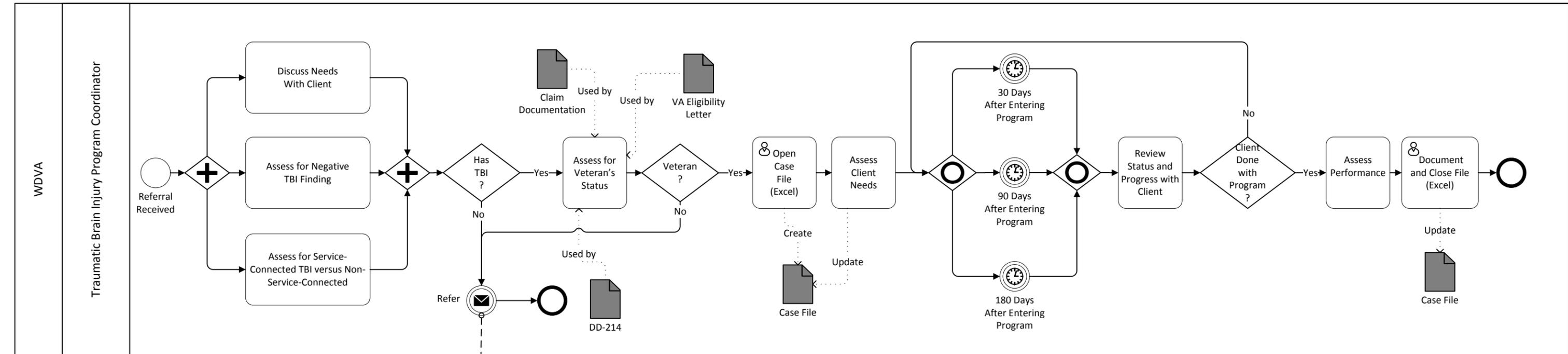


AS-IS PROCESS 47: Run Training Event (Veterans Services – Veterans Conservation Corps)



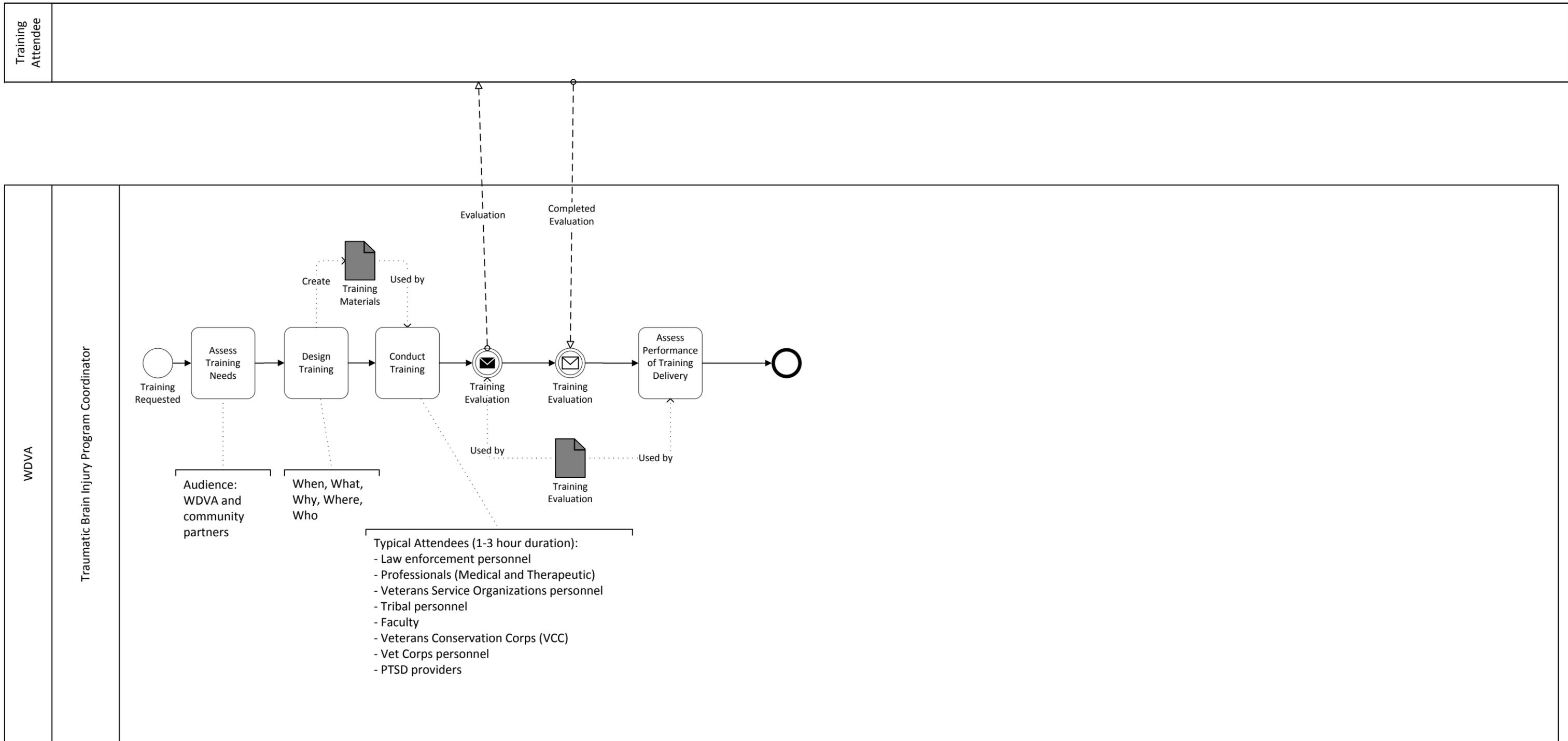
AS-IS PROCESS 48: Traumatic Brain Injury (TBI) Case Management (Veterans Services – TBI Program)

Client	
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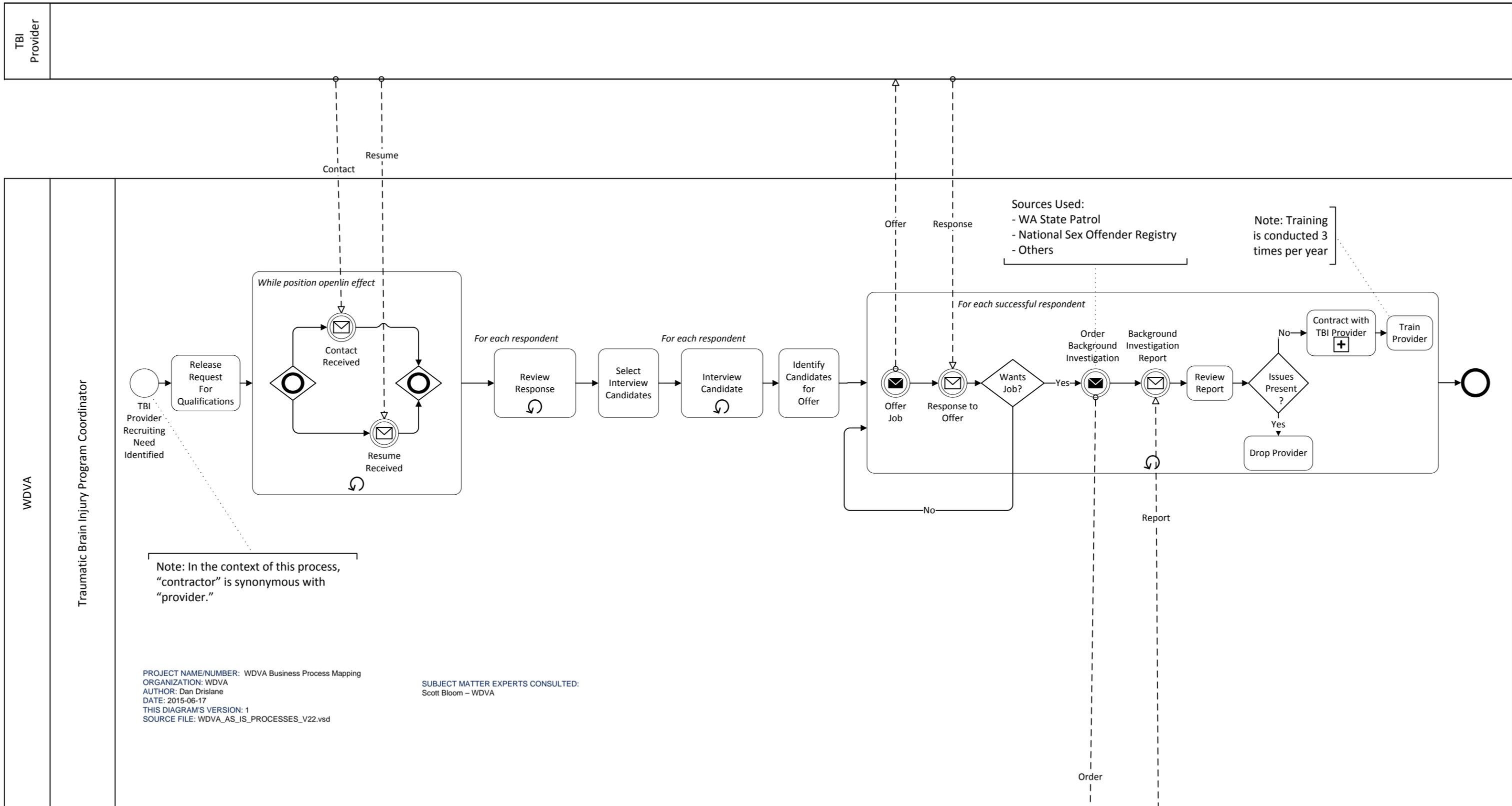


Other Provider(s) and Community Partners	
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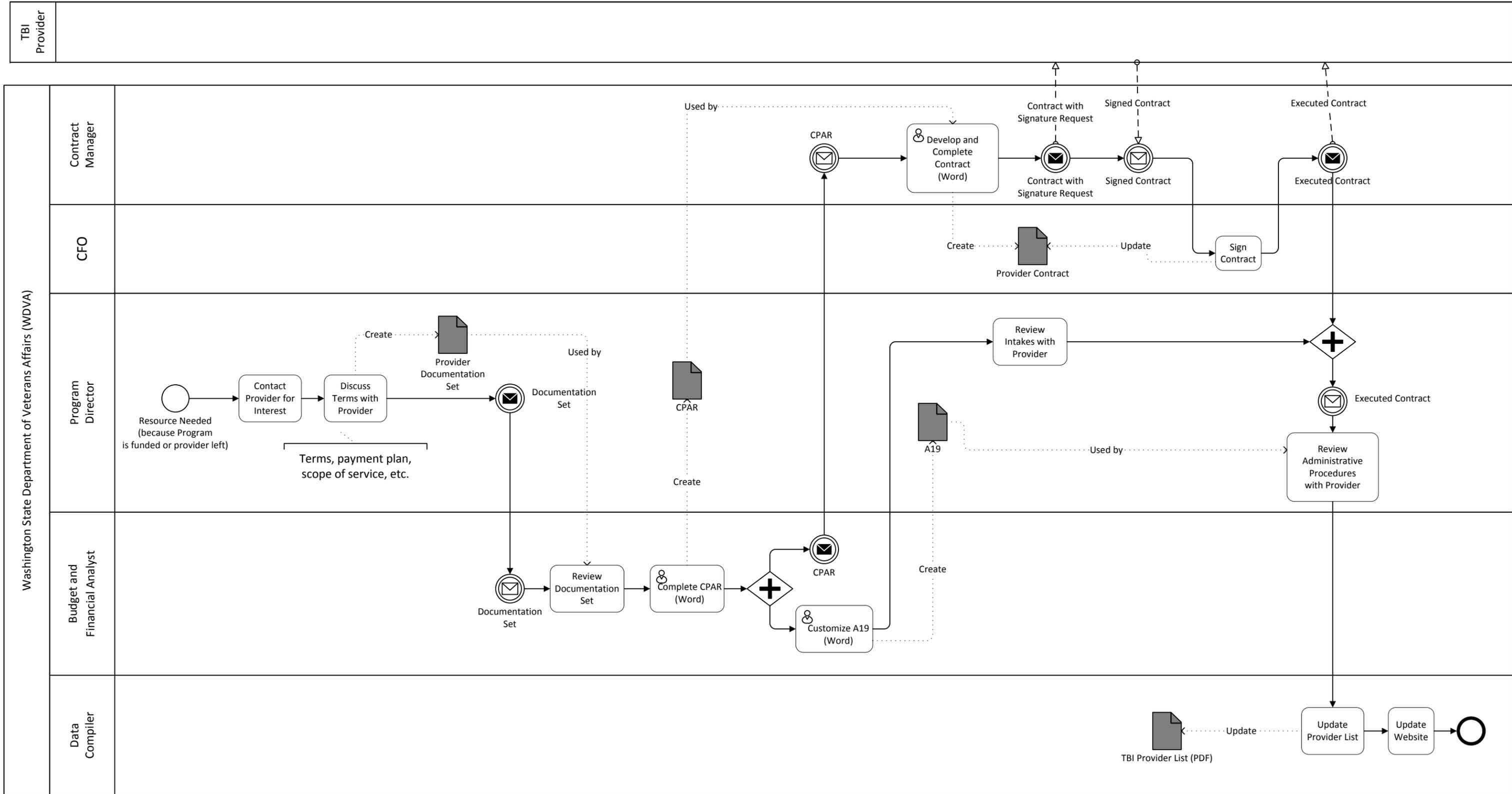
AS-IS PROCESS 49: Conduct Traumatic Brain Injury (TBI) Awareness Training (Veterans Services – TBI Program)



AS-IS PROCESS 50: Recruit Traumatic Brain Injury (TBI) Contractors (Veterans Services – TBI Program)



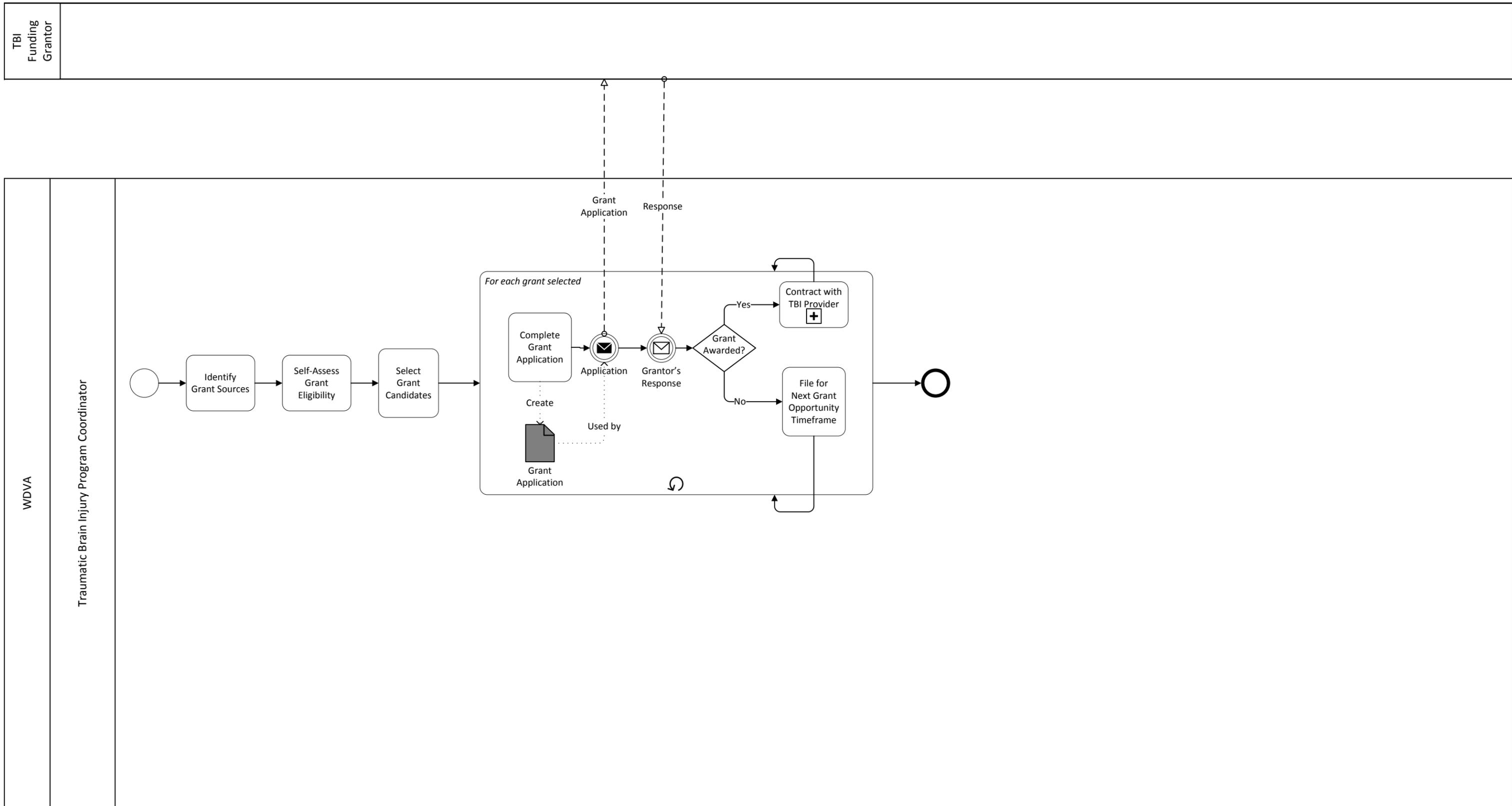
AS-IS PROCESS 51: Contract with TBI Provider Sub-Process (Veterans Services – TBI Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-17
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Scott Bloom – WDVA
 Dorothy Hanson - WDVA
 Melissa Rhault – WDVA
 Jessica Wilson - WDVA

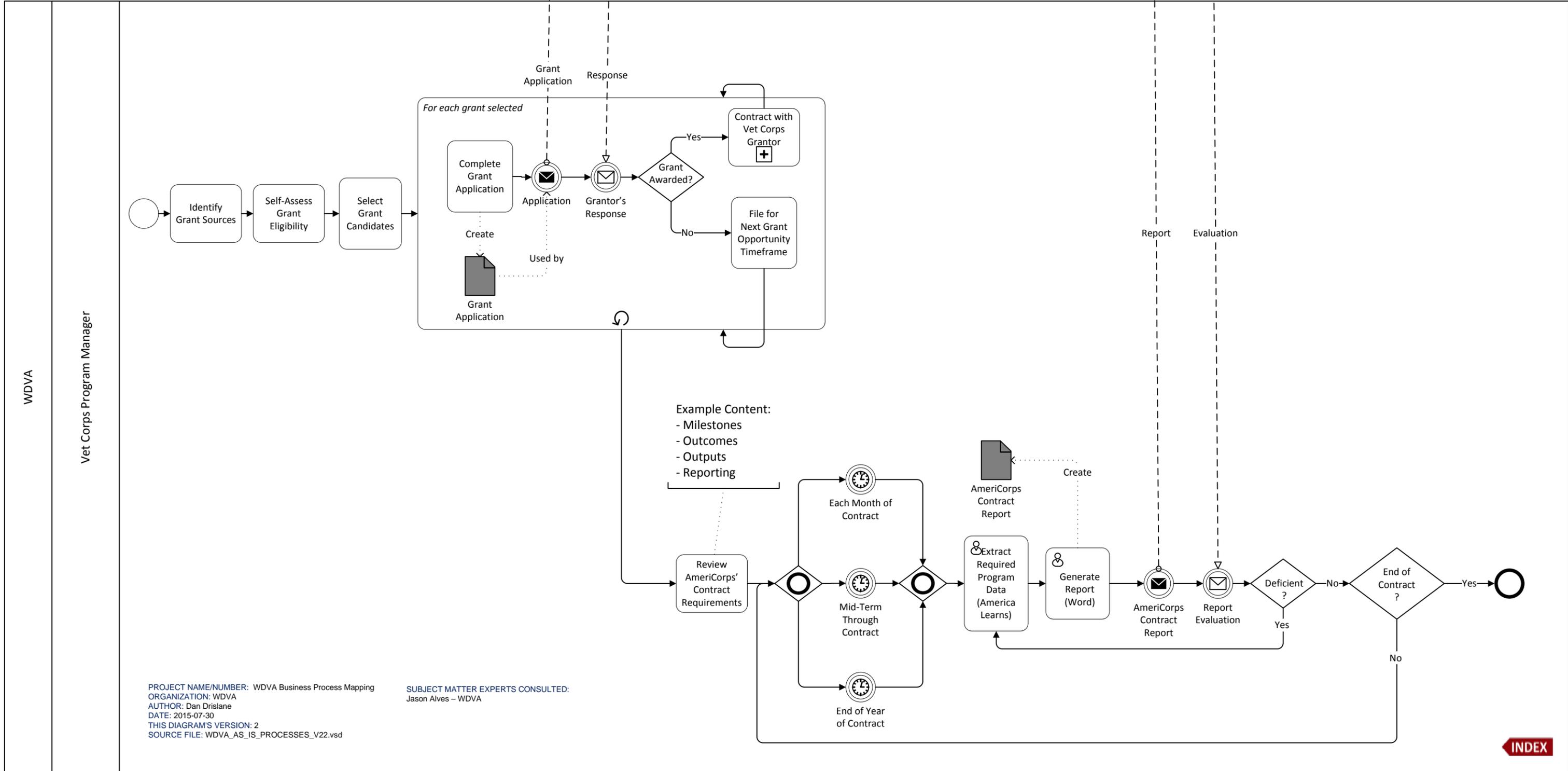
AS-IS PROCESS 52: Research TBI Funding Opportunities (Veterans Services – TBI Program)



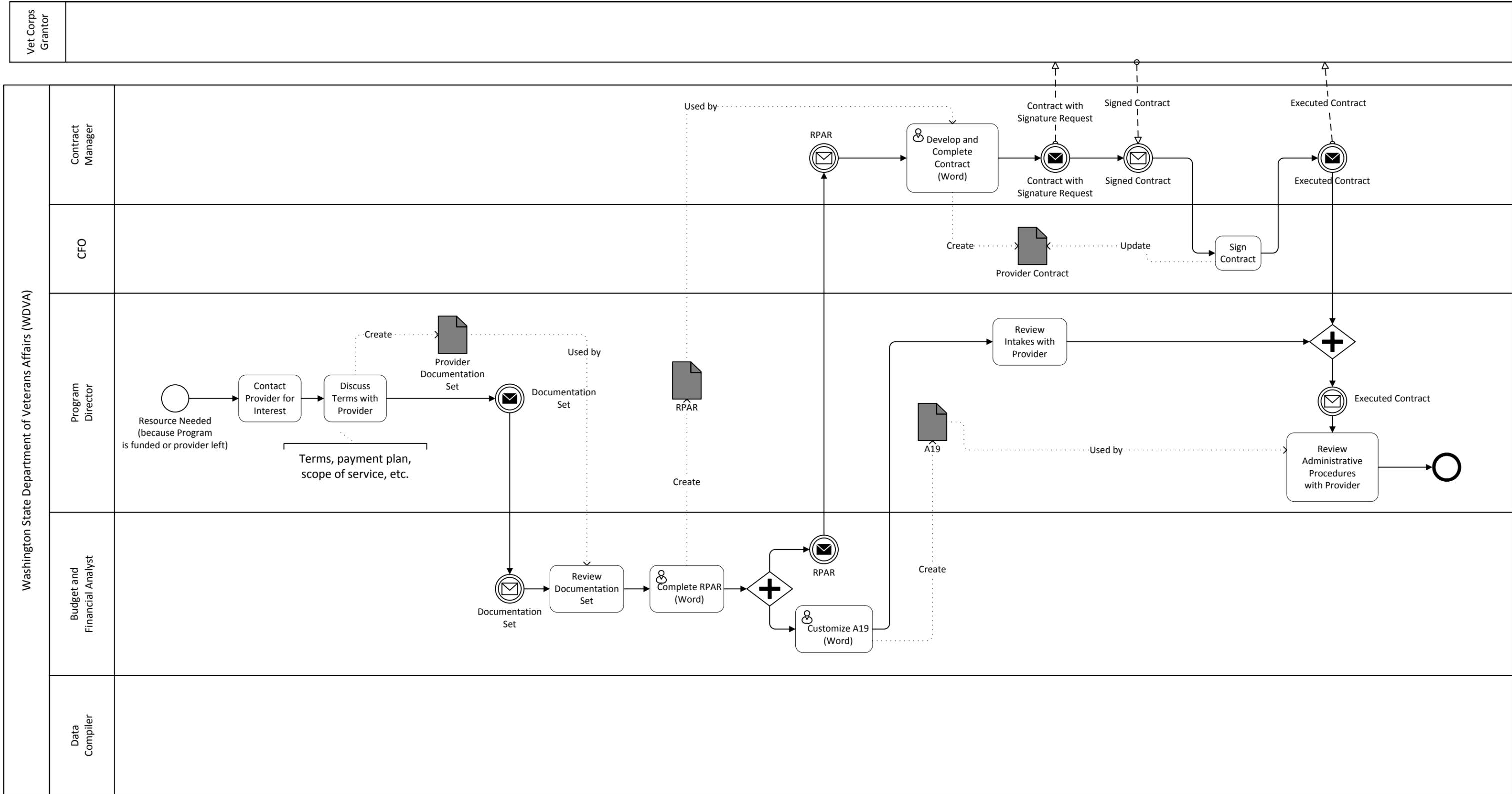
AS-IS PROCESS 53: Manage Vet Corps Grants (Veterans Services – Vet Corps)

Serve Washington

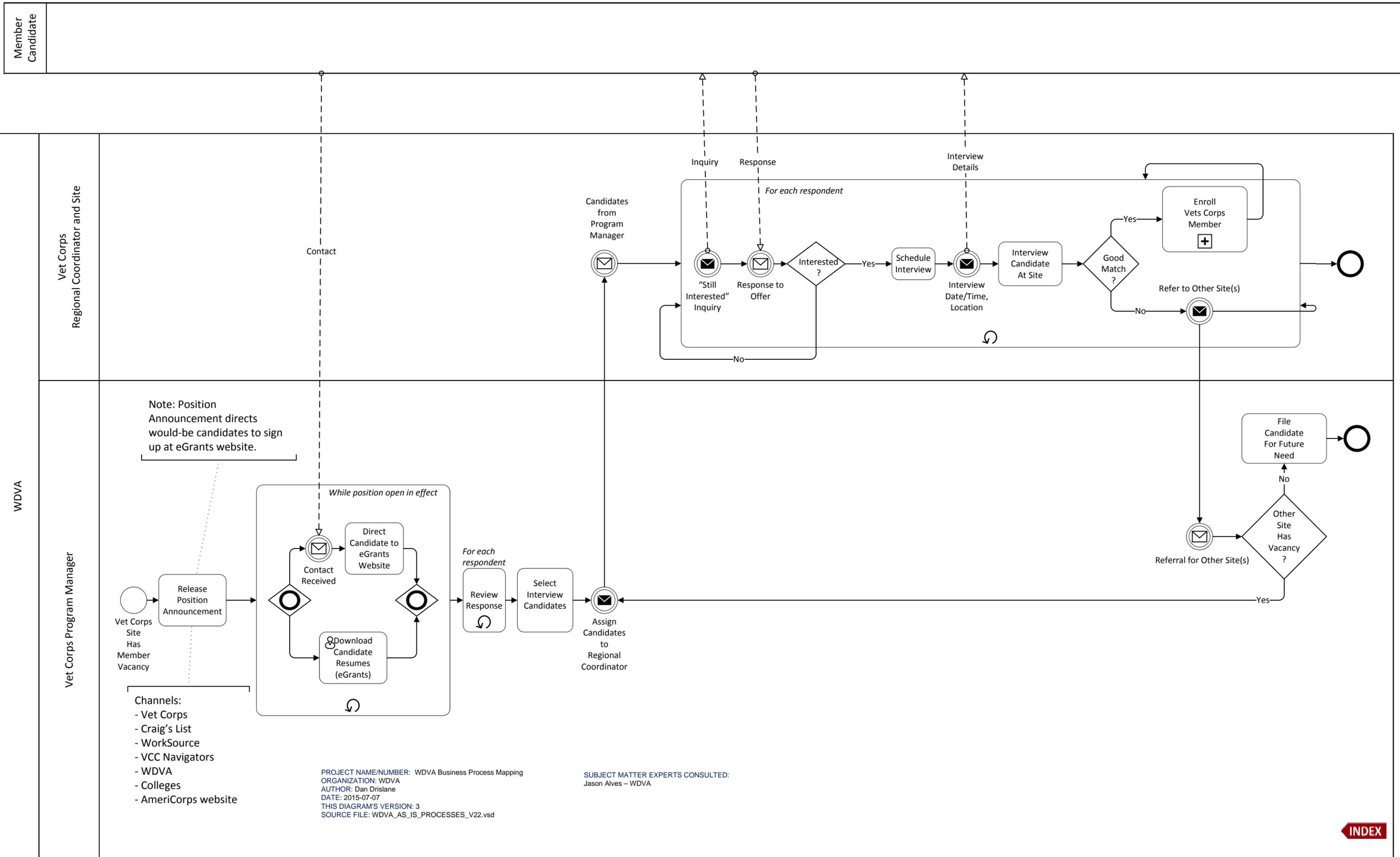
Vet Corps Funding Grantor



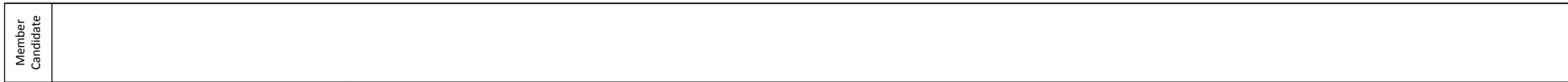
AS-IS PROCESS 54: Contract with Vet Corps Grantor Sub-Process (Veterans Services – Vet Corps Program)



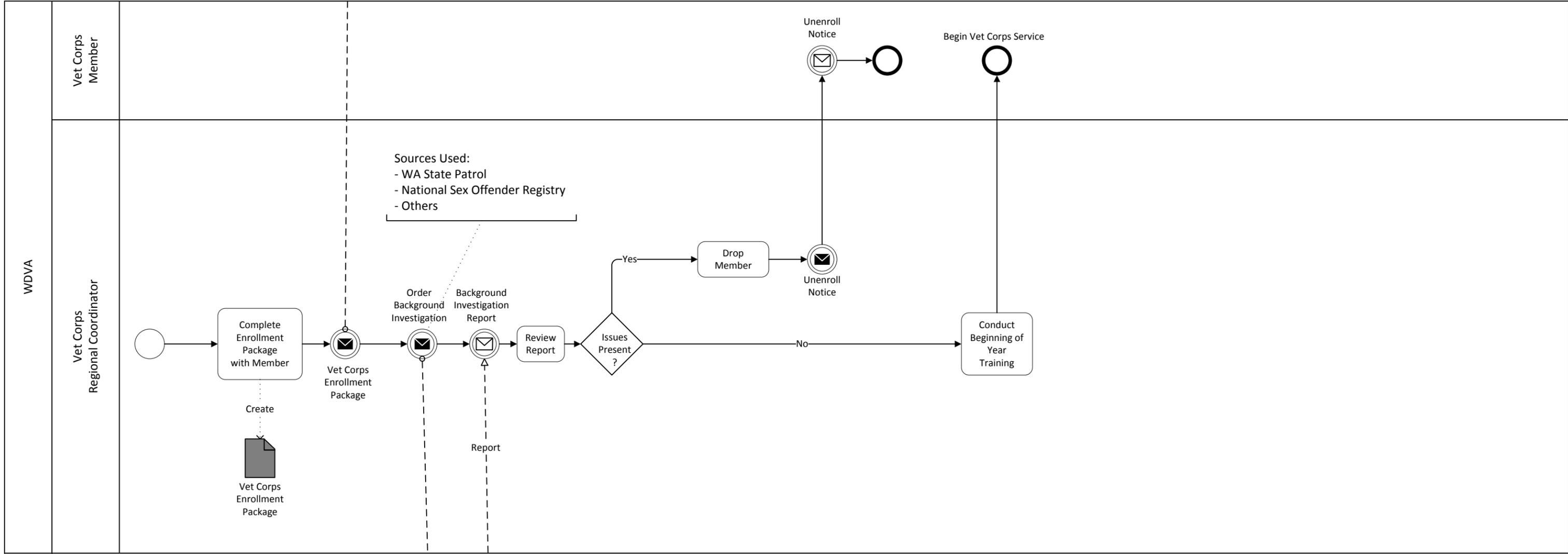
AS-IS PROCESS 55: Recruit Vet Corps Member (Veterans Services – Vet Corps Program)



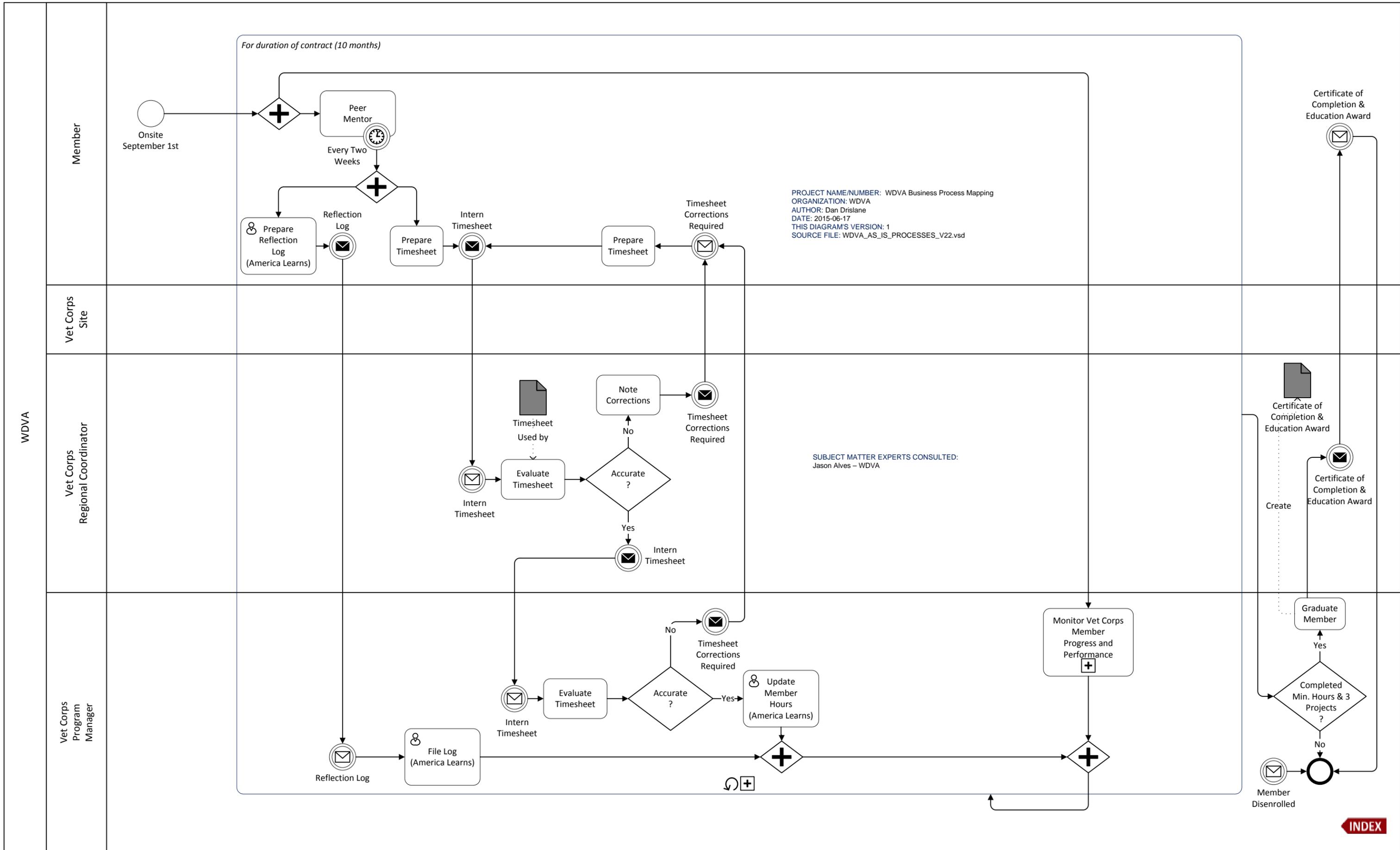
AS-IS PROCESS 56: Enroll Vet Corps Member Sub-Process (Veterans Services – Vet Corps Program)



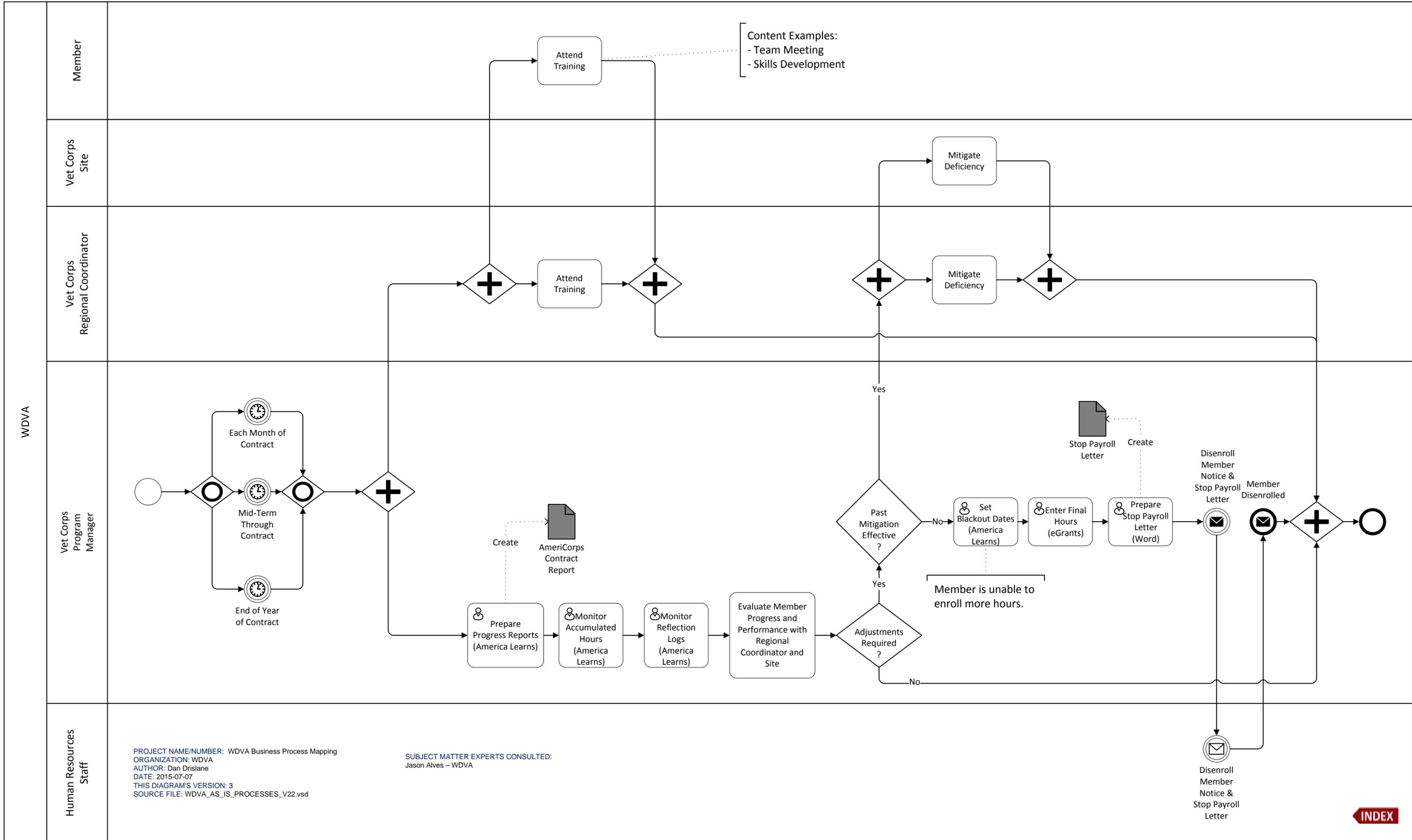
Note: Member Candidate now becomes Member.



AS-IS PROCESS 57: Manage Vet Corps Member (Veterans Services – Vet Corps Program)



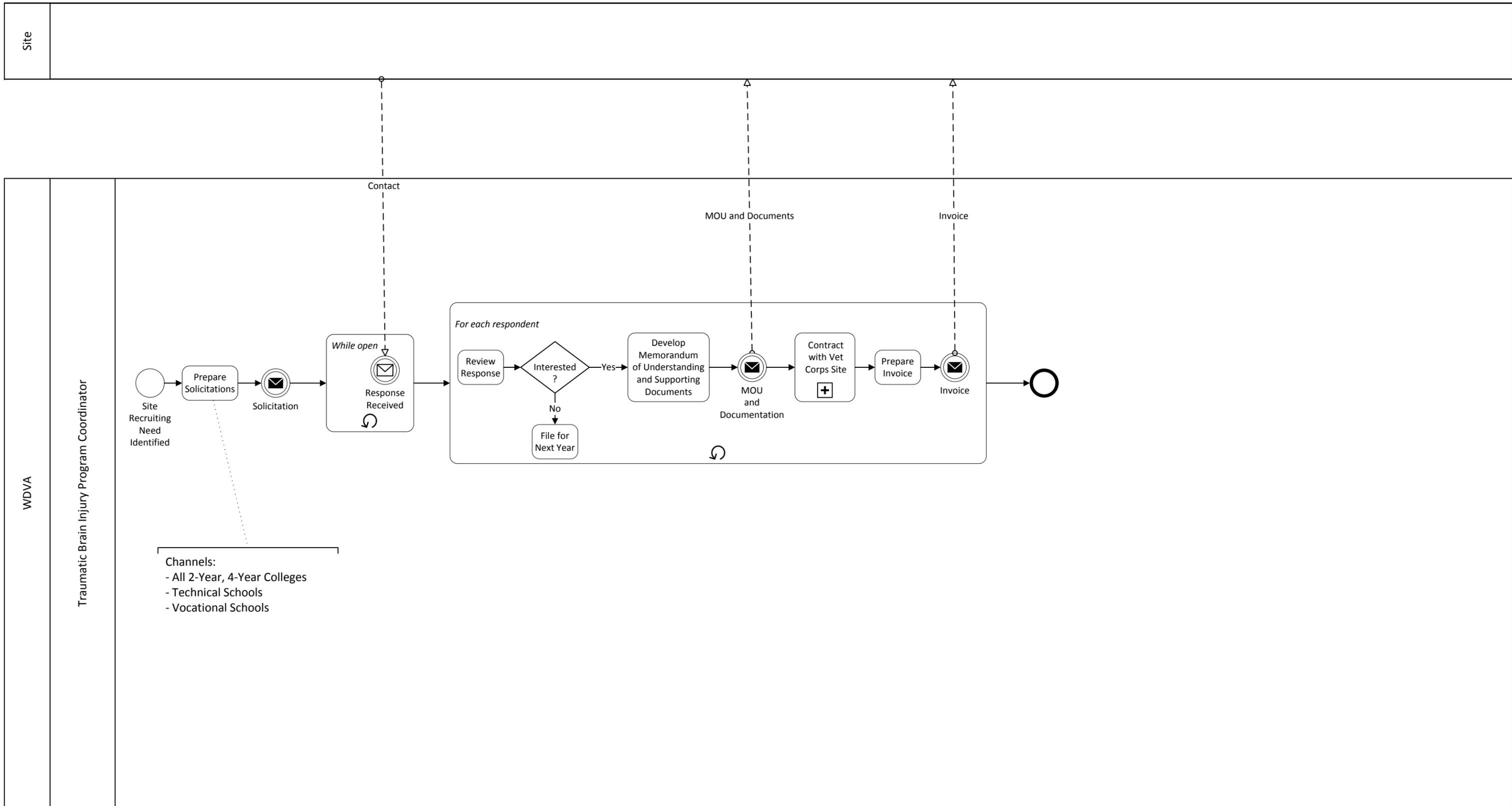
AS-IS PROCESS 58: Monitor Vet Corps Member Progress and Performance Sub-Process (Veterans Services – Vet Corps Program)



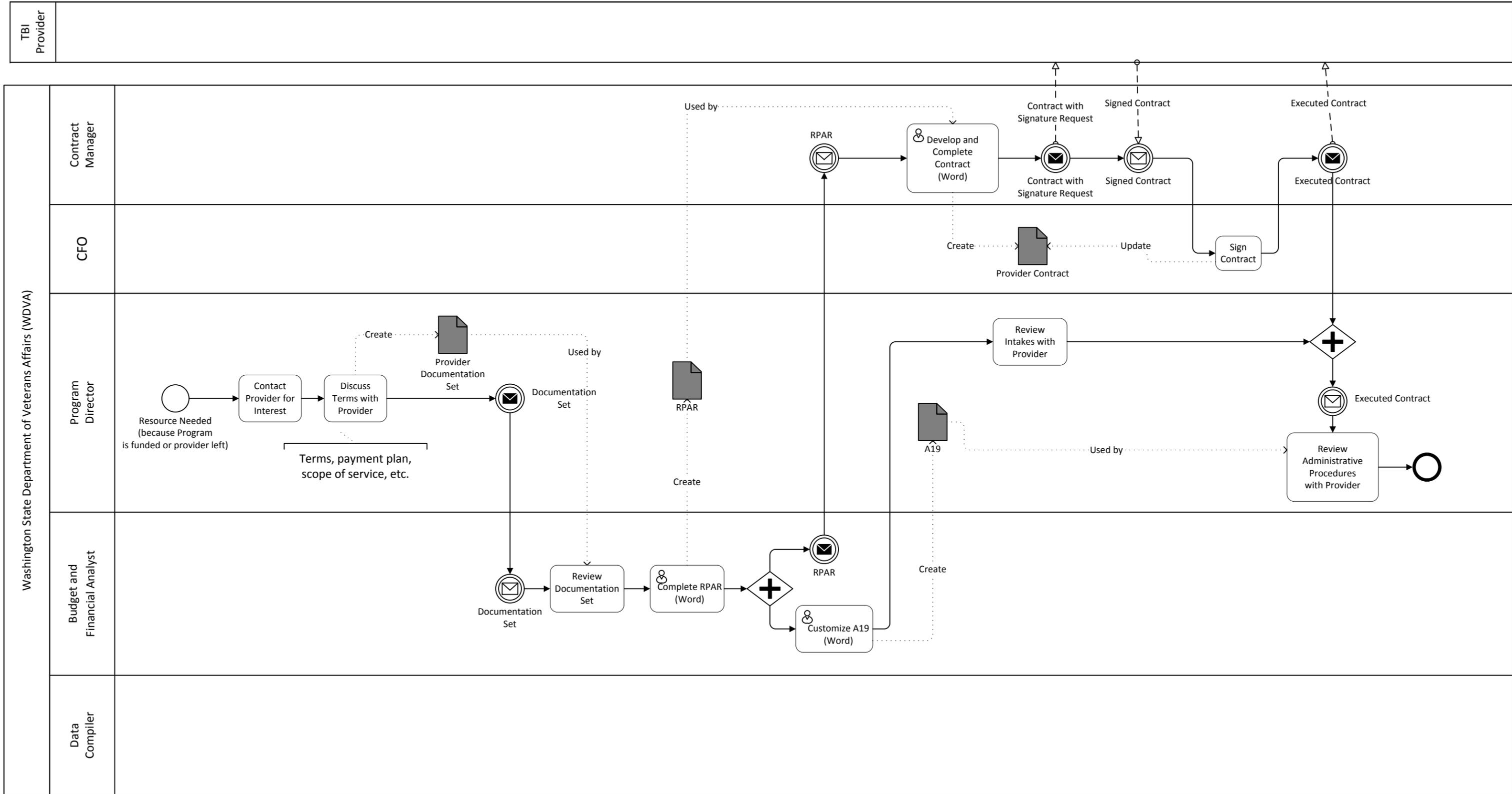
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-07-07
 THIS DIAGRAM'S VERSION: 3
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Jason Alves – WDVA

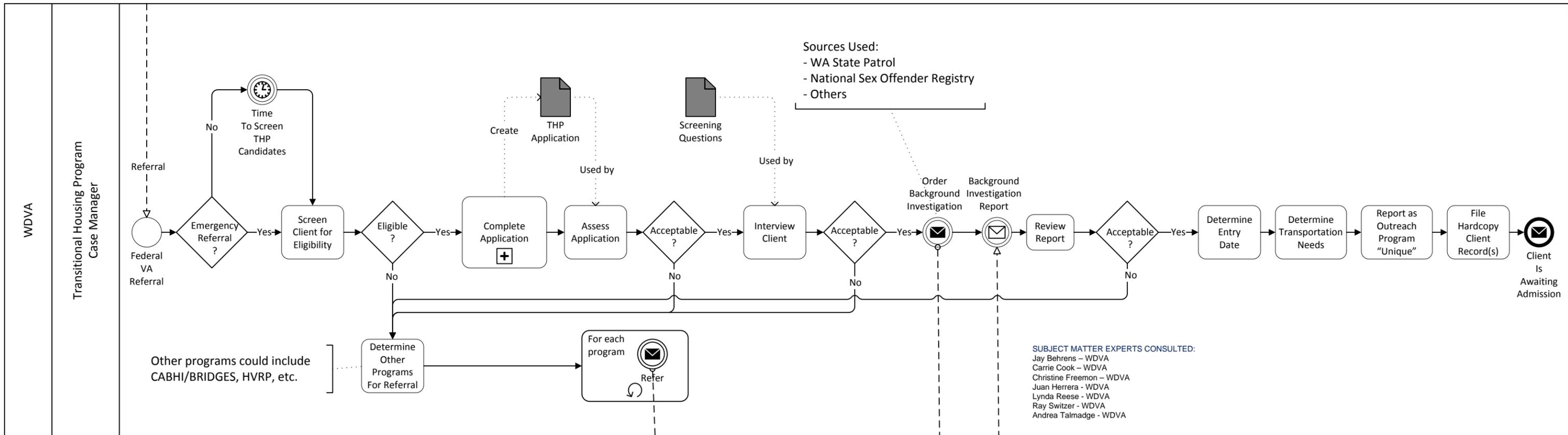
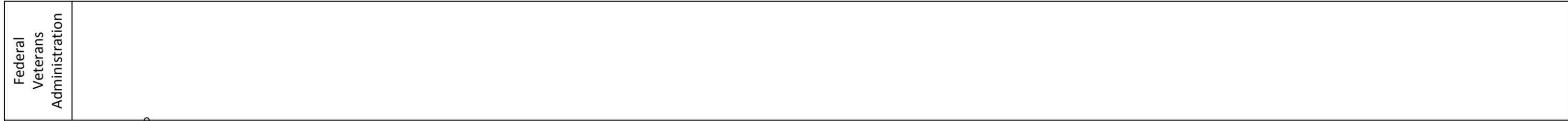
AS-IS PROCESS 59: Recruit Vet Corps Site(s) (Veterans Services – Vet Corps Program)



AS-IS PROCESS 60: Contract with Vet Corps Site Sub-Process (Veterans Services – Vet Corps Program)

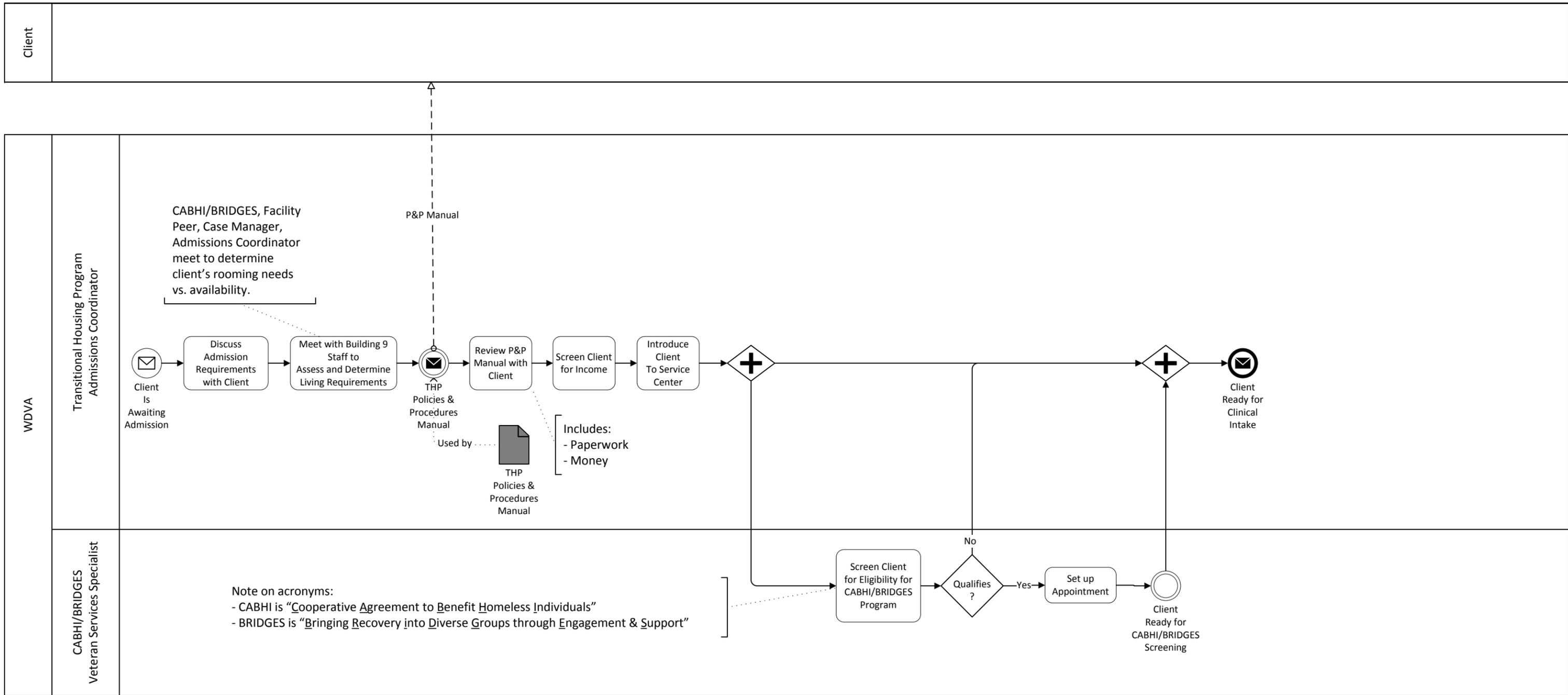


AS-IS PROCESS 61: Screen Client (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)



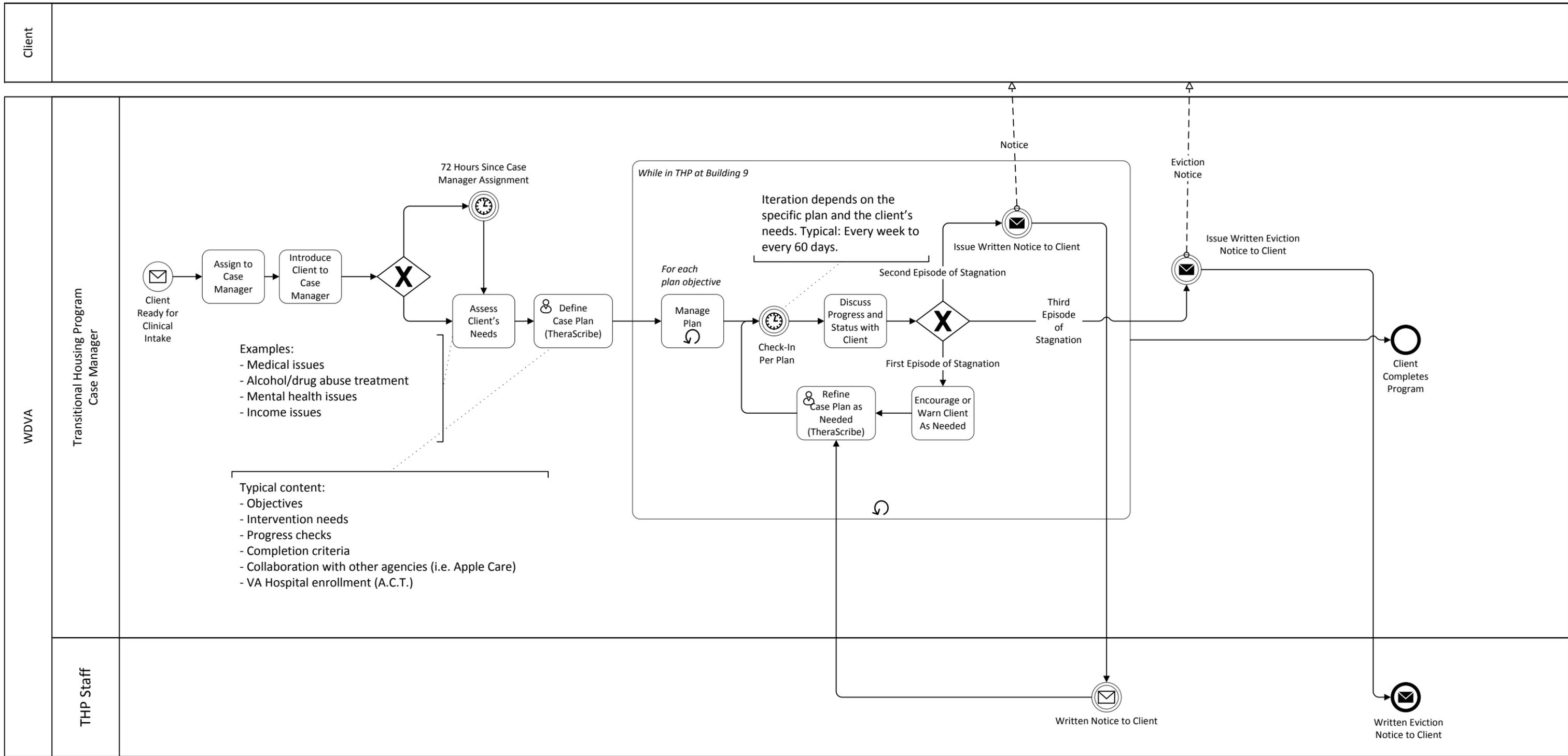
Background Investigations, Inc.	<p>PROJECT NAME/NUMBER: WDVA Business Process Mapping ORGANIZATION: WDVA AUTHOR: Dan Drislane DATE: 2015-08-04 THIS DIAGRAM'S VERSION: 2 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd</p>
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AS-IS PROCESS 62: Admit Client to Building 9 (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-22
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Jay Behrens – WDVA
 Carrie Cook – WDVA
 Christine Freemon – WDVA
 Juan Herrera - WDVA
 Lynda Reese - WDVA
 Ray Switzer – WDVA
 Andrea Talmadge - WDVA

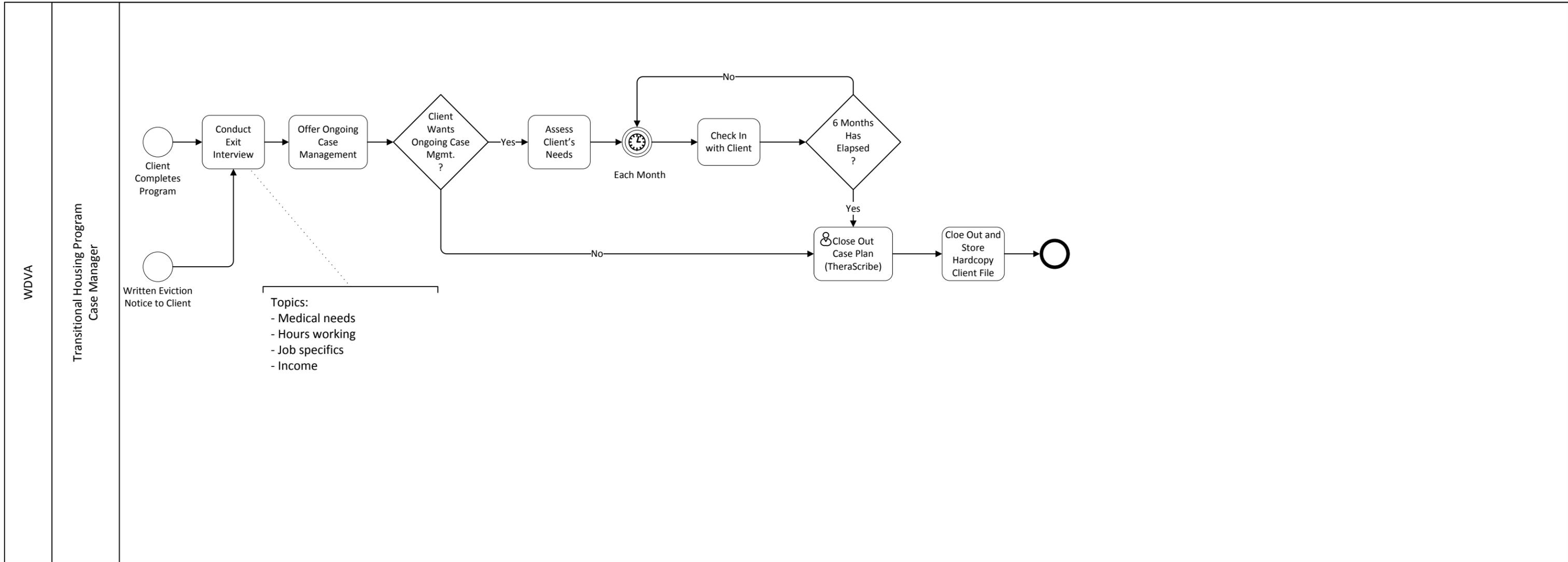


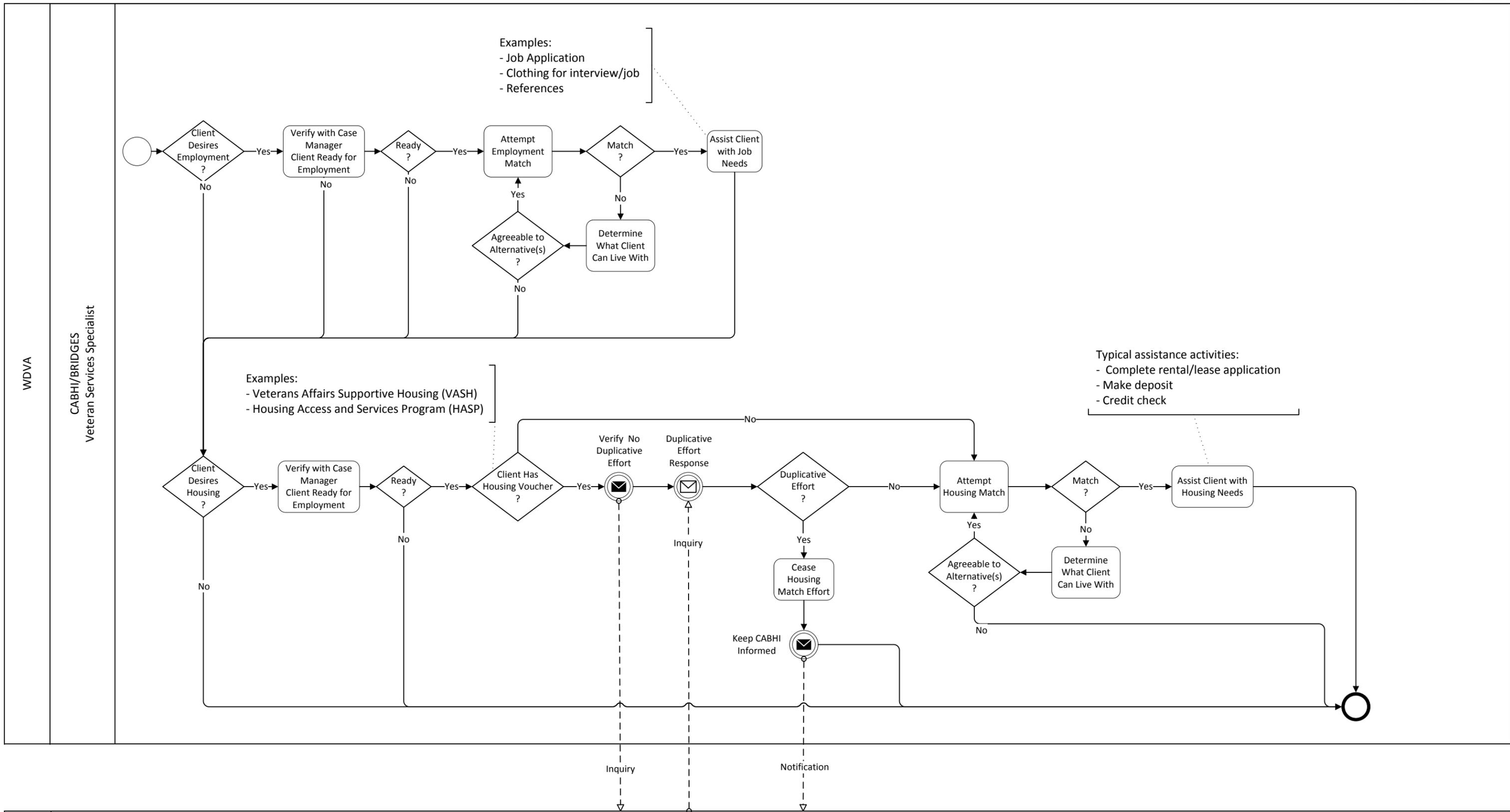
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-22
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Jay Behrens – WDVA
 Carrie Cook – WDVA
 Christine Freemon – WDVA
 Juan Herrera - WDVA
 Lynda Reese - WDVA
 Ray Switzer - WDVA
 Andrea Talmadge - WDVA

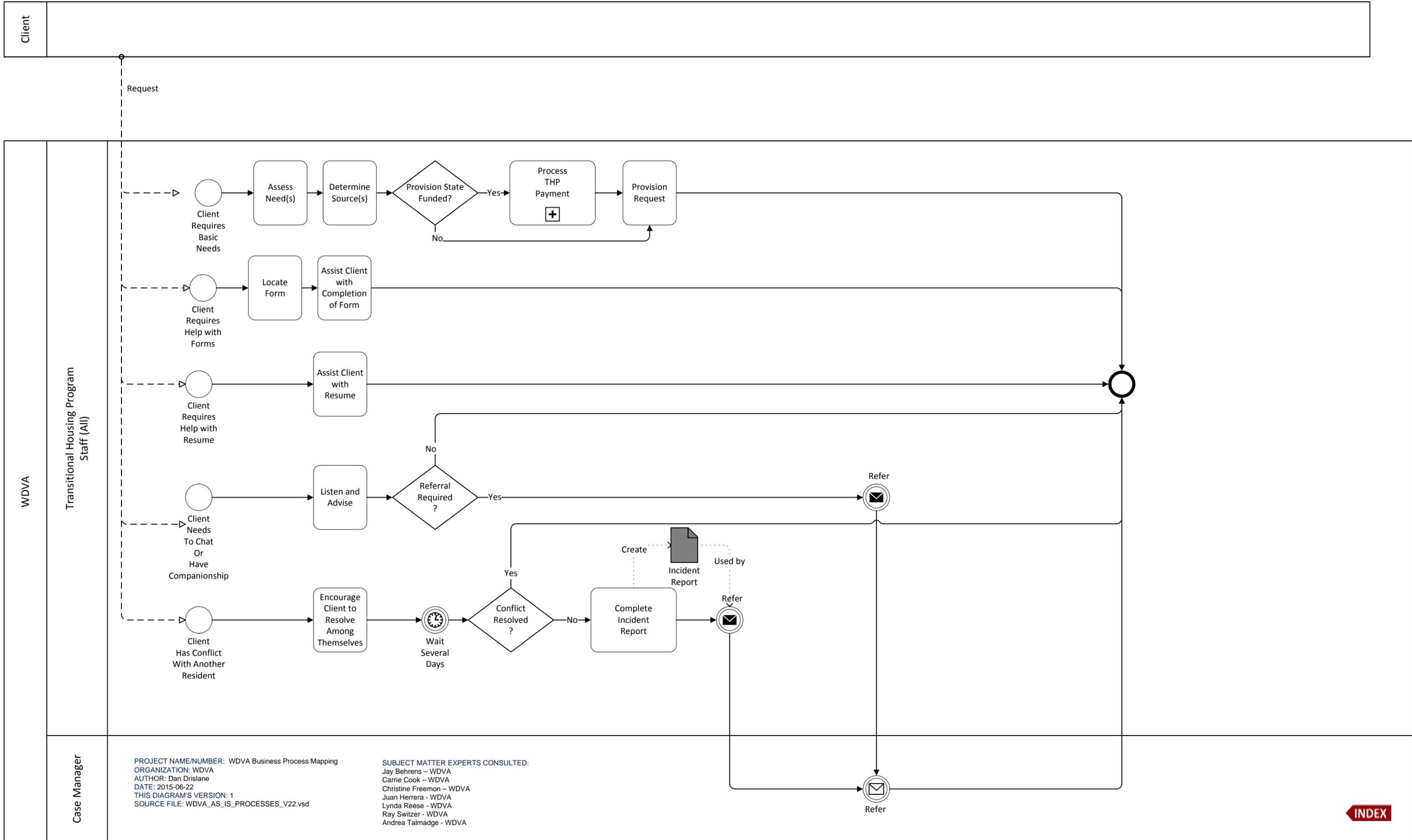
AS-IS PROCESS 64: Perform Client Follow-Up and Close Out (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)

Client	
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AS-IS PROCESS 67: Building 9 Soft Case Management (Veterans Services – Transitional Housing Services Program (THSP) – Building 9)

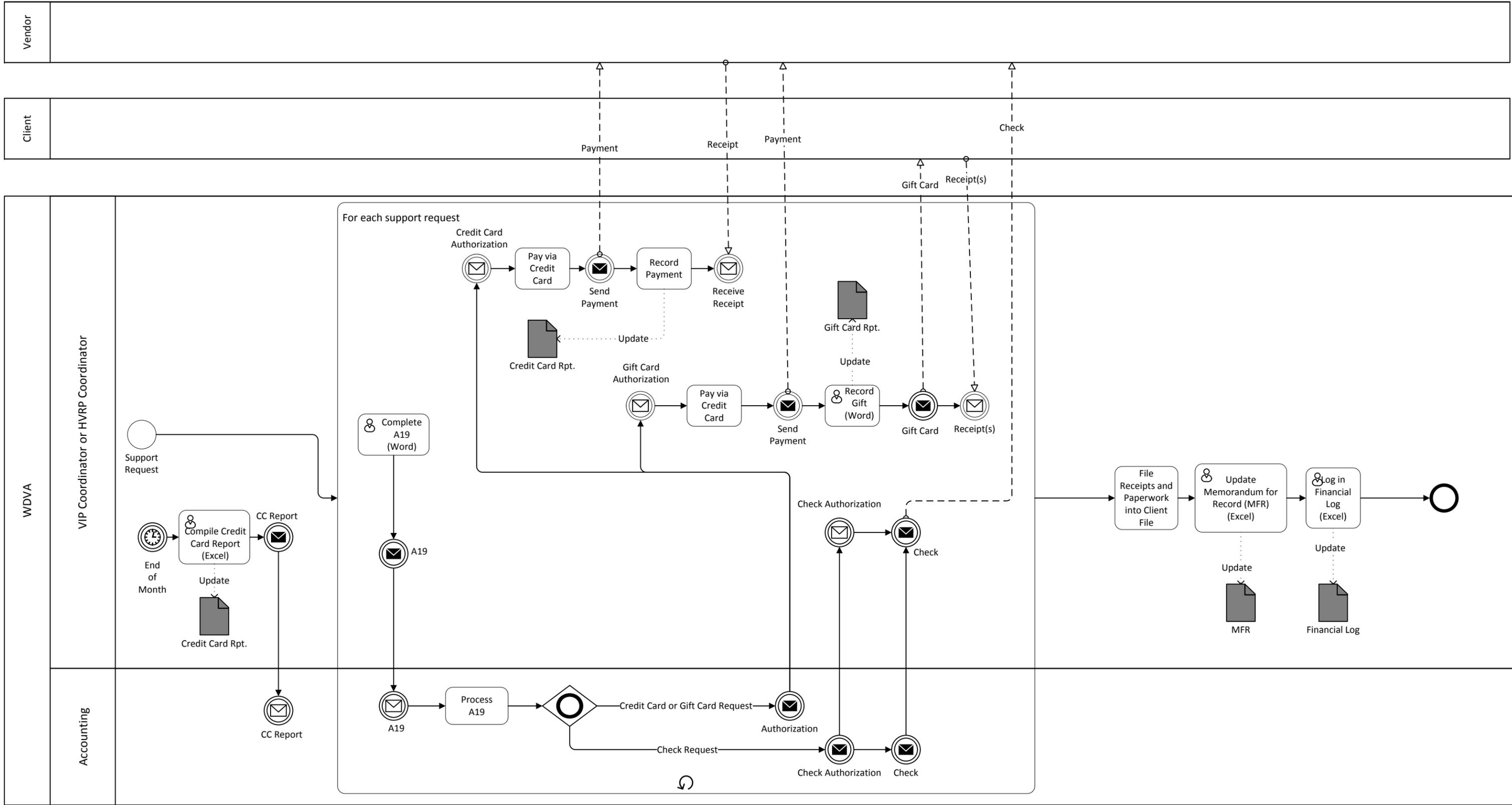


PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-06-22
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

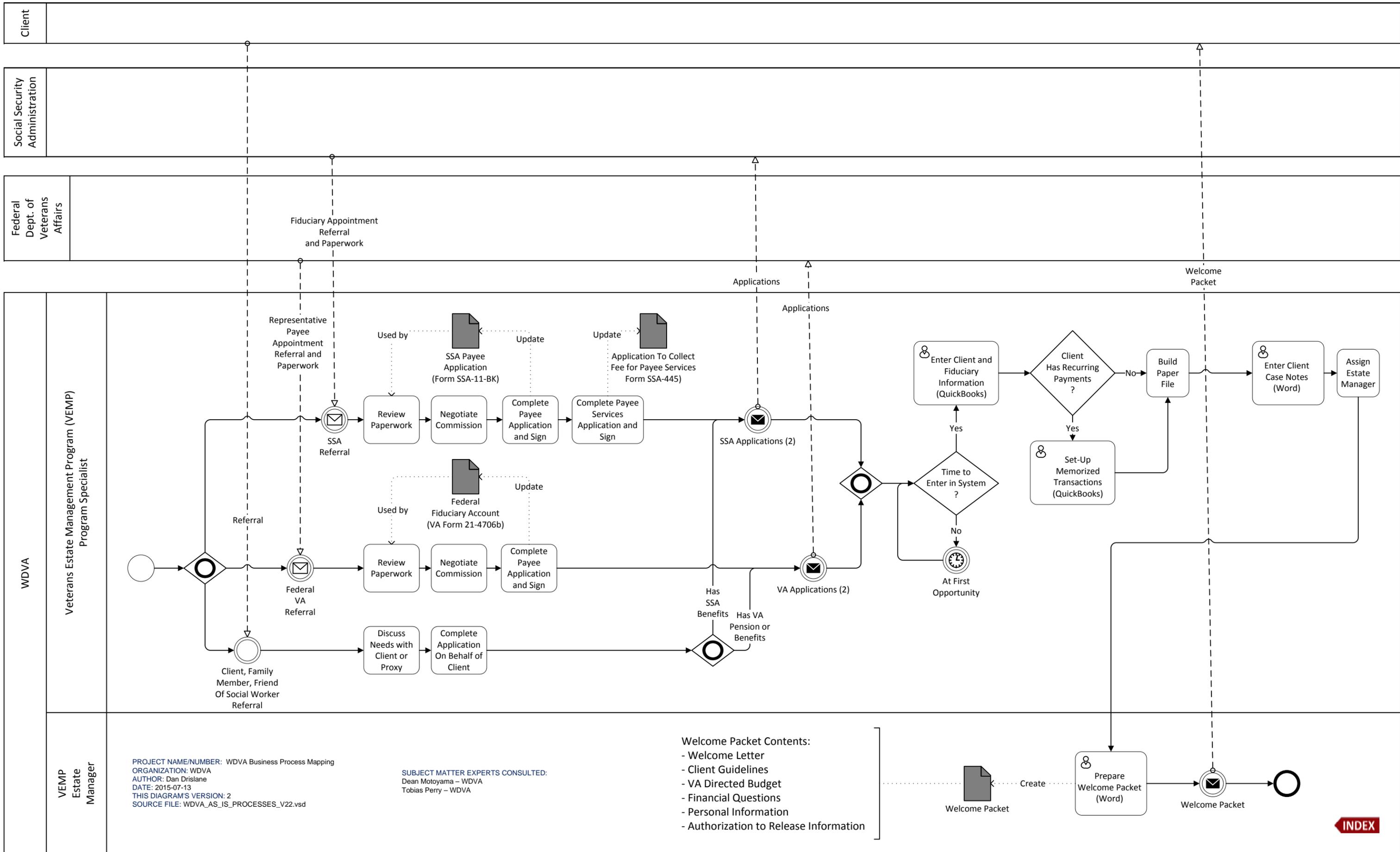
SUBJECT MATTER EXPERTS CONSULTED:
 Jay Behrens – WDVA
 Carrie Cook – WDVA
 Christine Freemon – WDVA
 Juan Herrera - WDVA
 Lynda Reese - WDVA
 Ray Switzer - WDVA
 Andrea Talmadge - WDVA

AS-IS PROCESS 68: Process THP Payment Sub-Process (Veterans Services – Transitional Housing Services Program (THSP))

Called by PROCESSES: 62



AS-IS PROCESS 69: Welcome VEMP Client and Process Intake (Veterans Services – Veterans Estate Management Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-07-13
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Dean Motoyama – WDVA
 Tobias Perry – WDVA

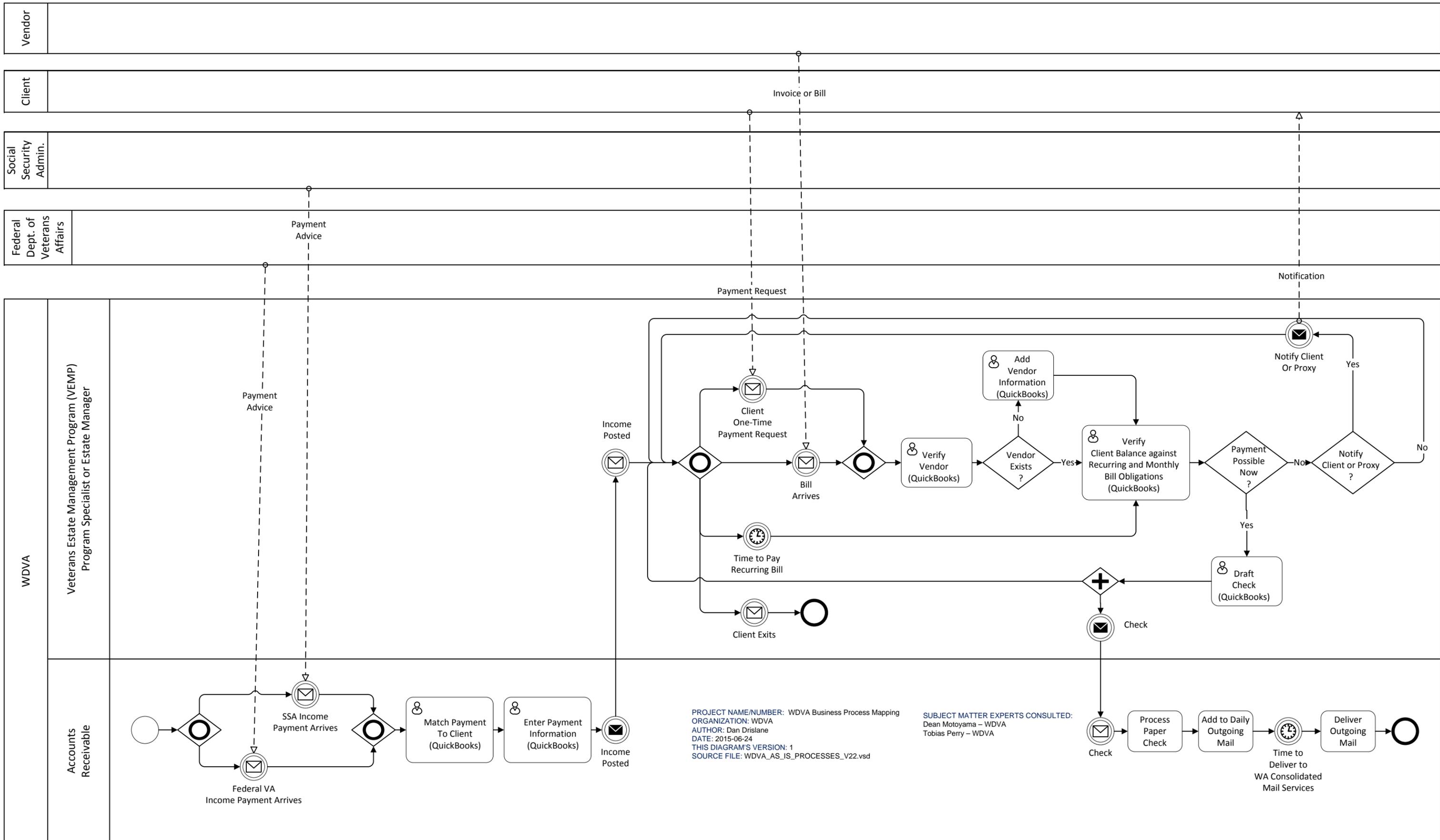
- Welcome Packet Contents:**
- Welcome Letter
 - Client Guidelines
 - VA Directed Budget
 - Financial Questions
 - Personal Information
 - Authorization to Release Information

Welcome Packet

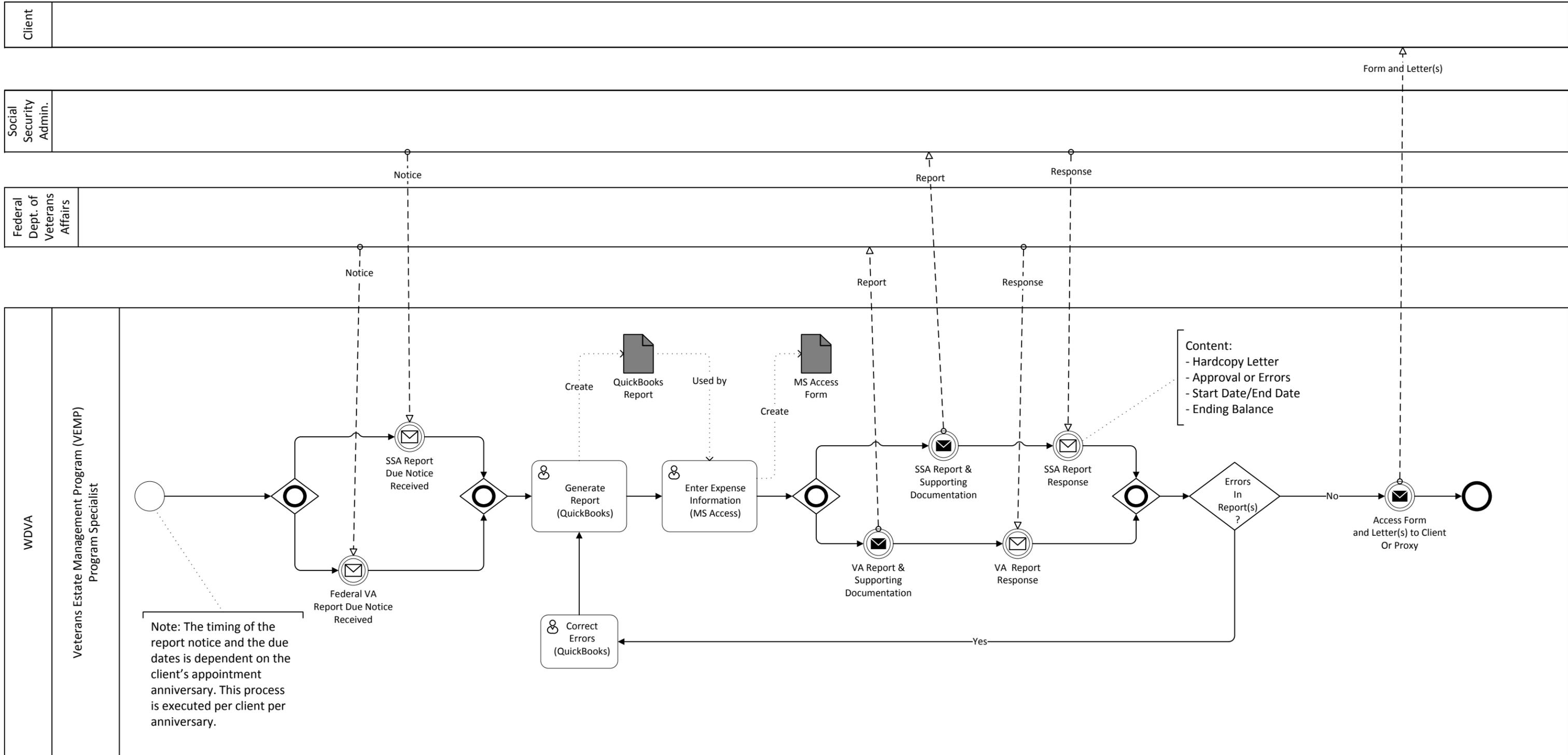
Prepare Welcome Packet (Word)

Welcome Packet

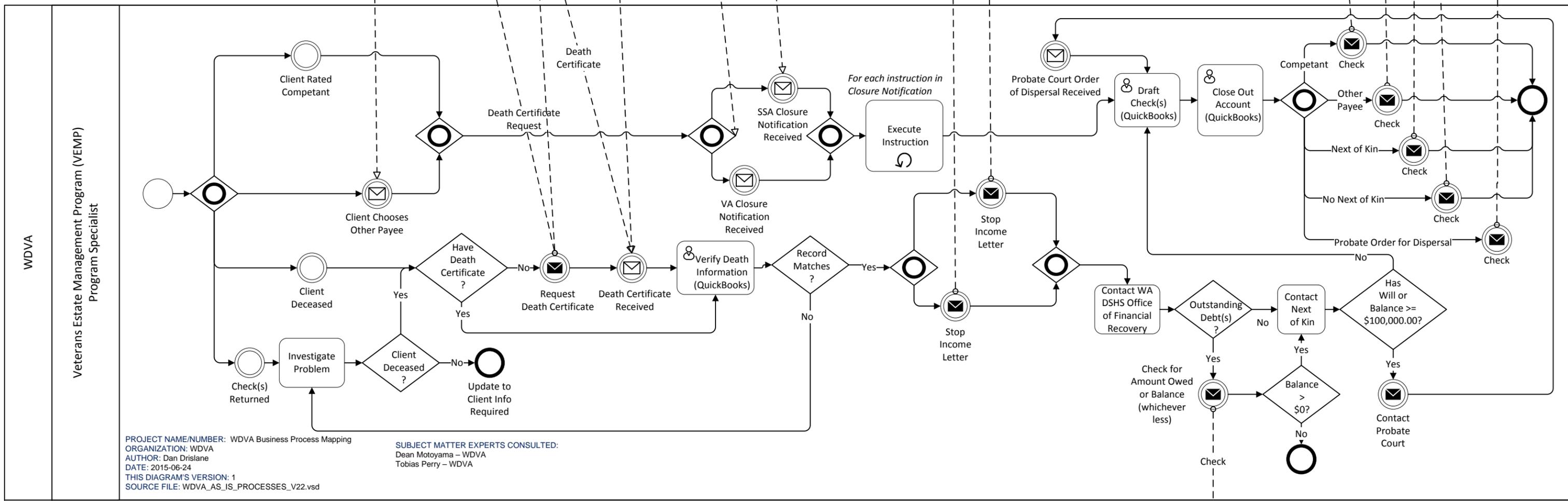
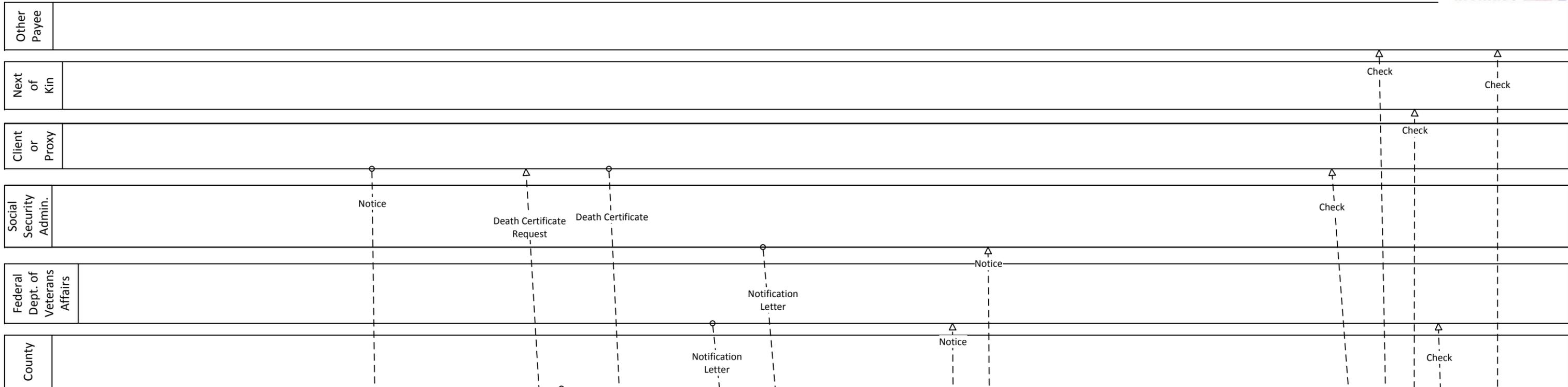
AS-IS PROCESS 70: Process Payment (Veterans Services – Veterans Estate Management Program)



AS-IS PROCESS 71: Process Federal Accounting Reports (Veterans Services – Veterans Estate Management Program)

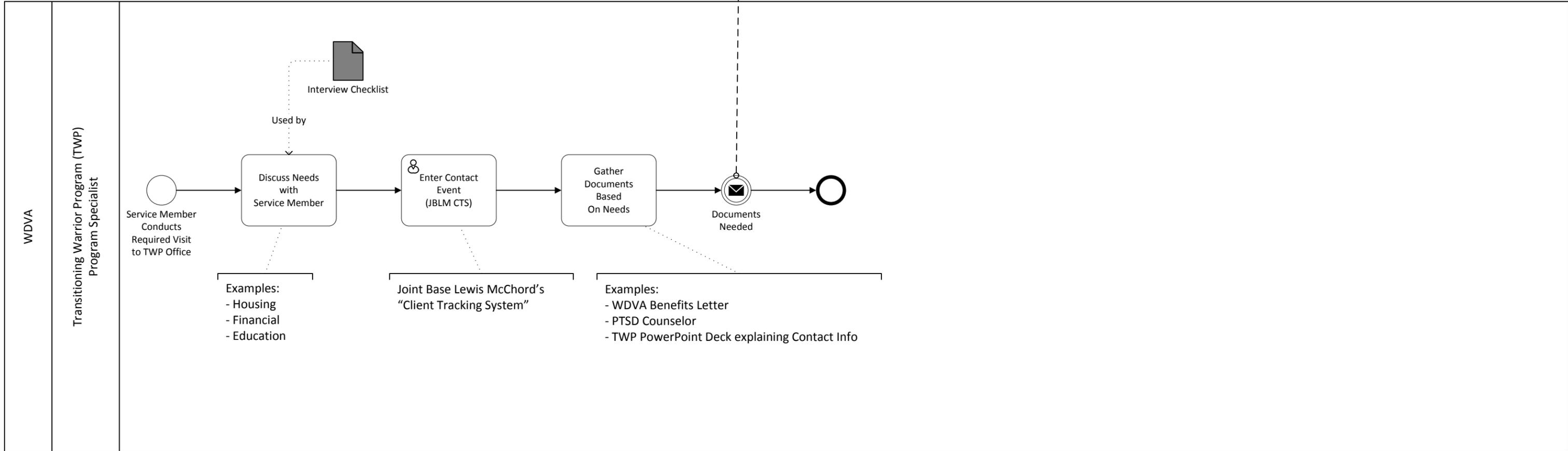


AS-IS PROCESS 72: Close Out VEMP Client (Veterans Services – Veterans Estate Management Program)

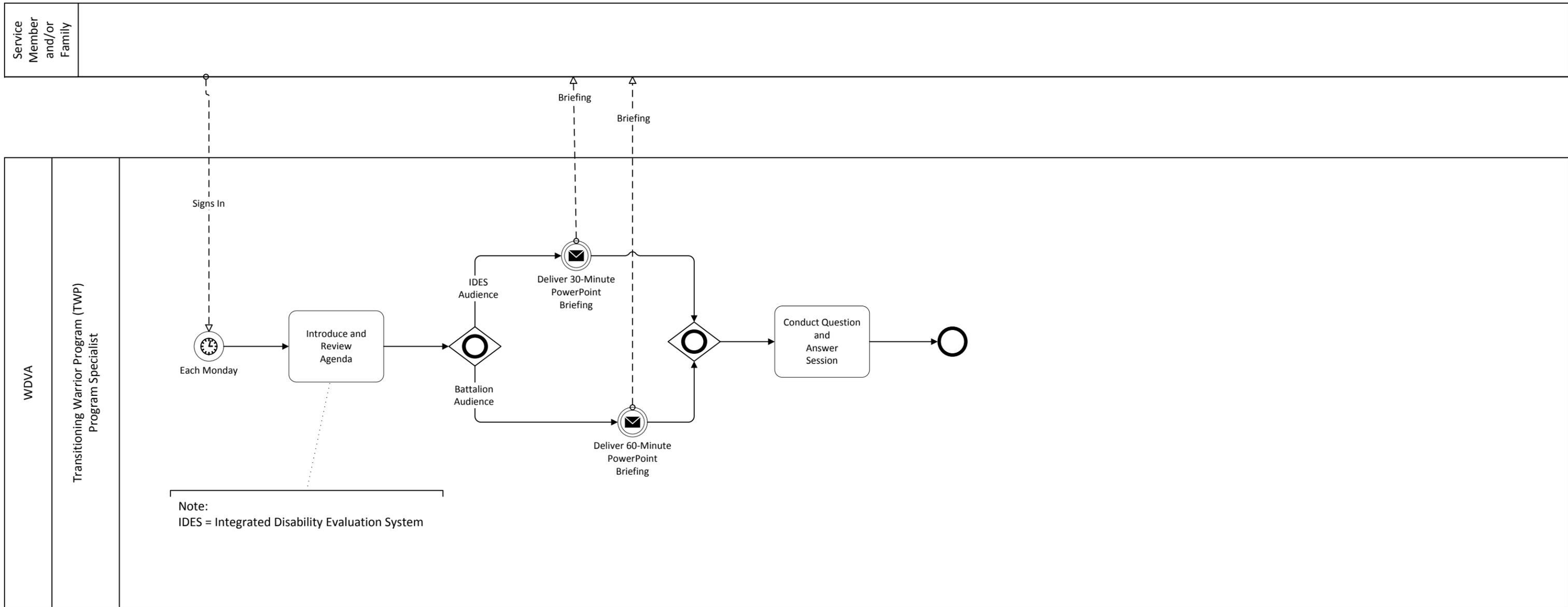


AS-IS PROCESS 73: Conduct Initial Briefing (Veterans Services – Transitioning Warrior Program)

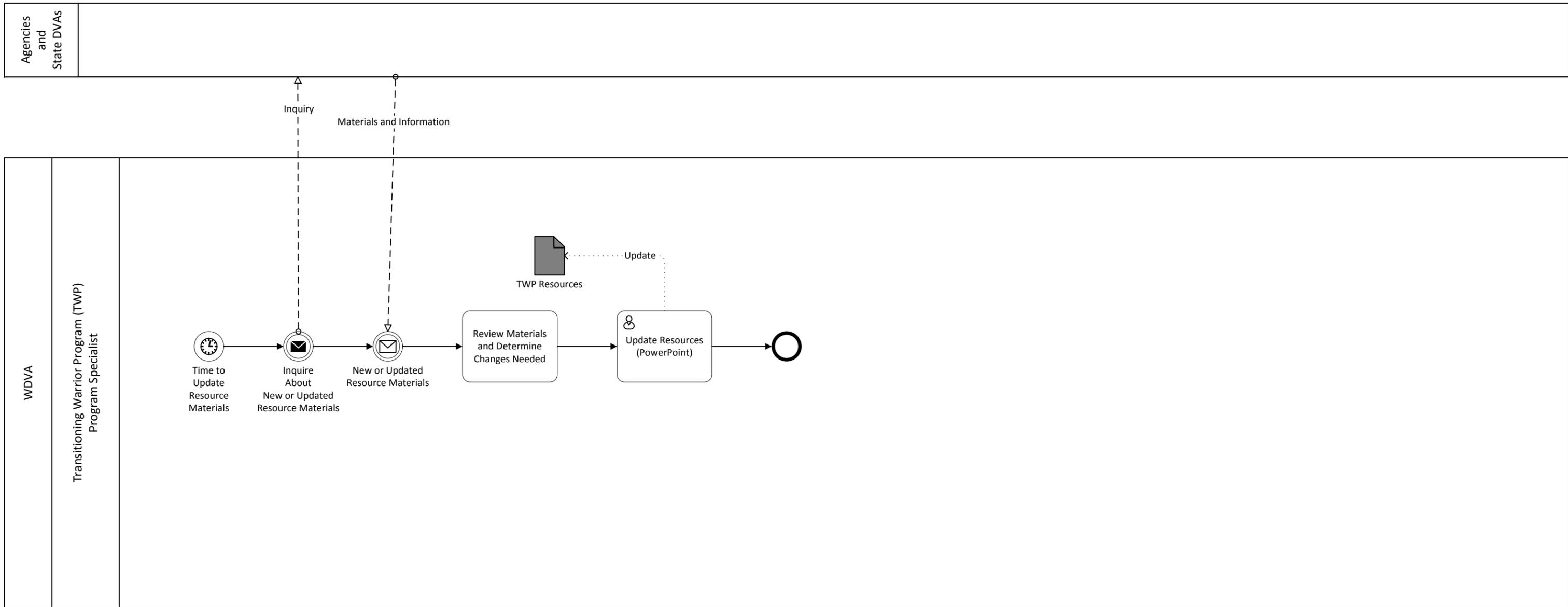
Service Member	
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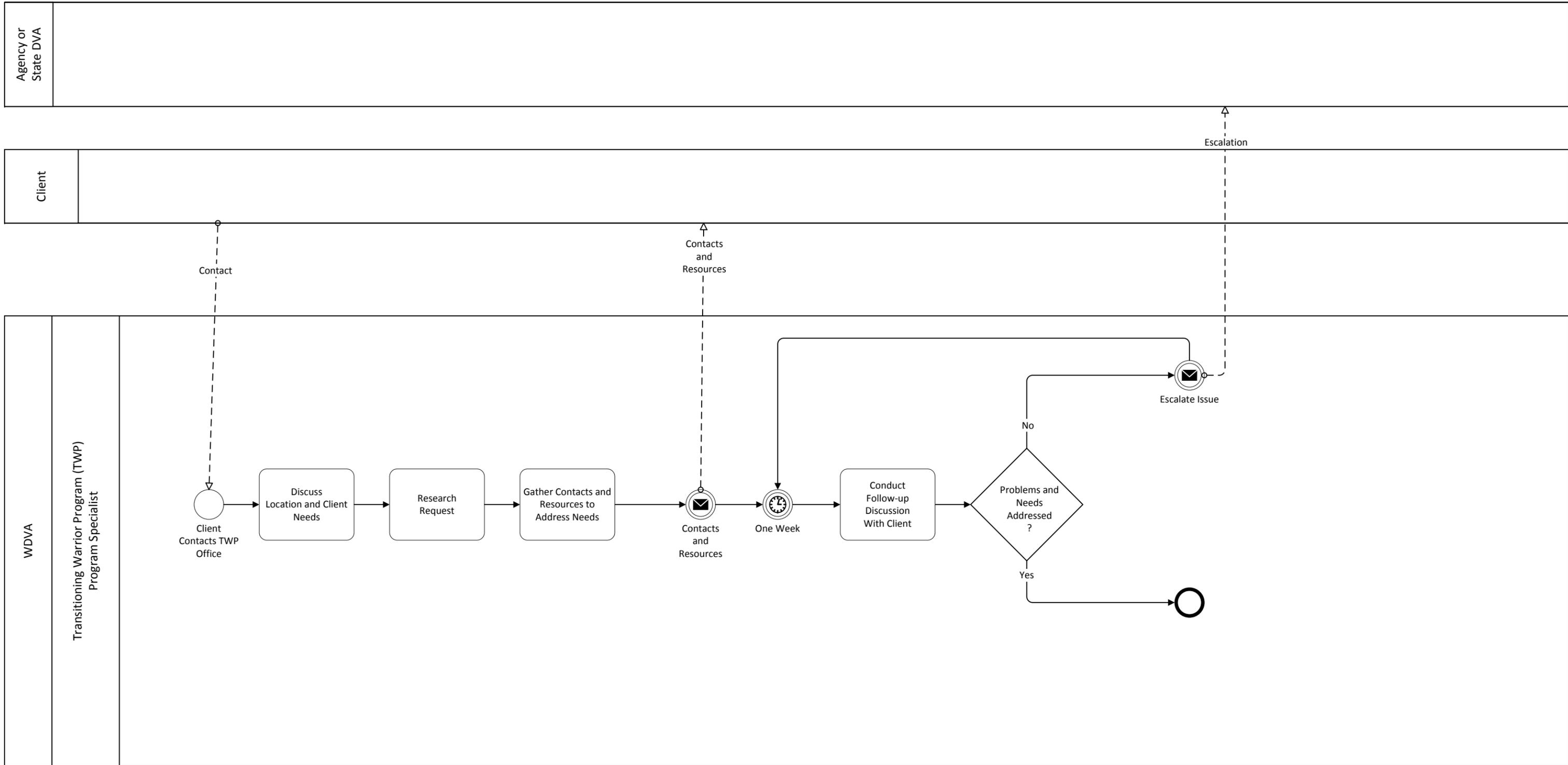
AS-IS PROCESS 74: Conduct Briefing to IDES or Battalion Service Members and Family (Veterans Services – Transitioning Warrior Program)



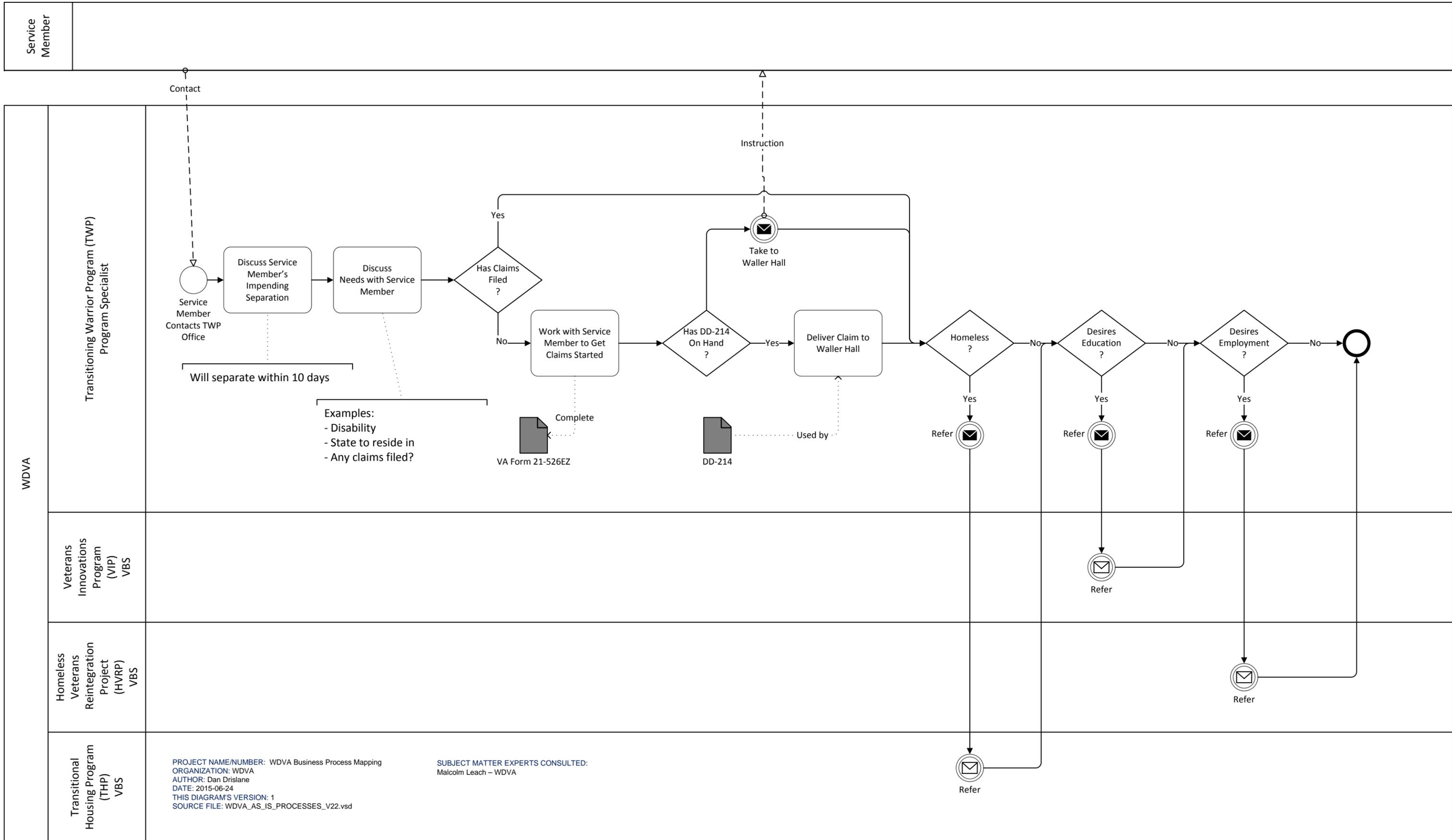
AS-IS PROCESS 75: Update Resources (Veterans Services – Transitioning Warrior Program)



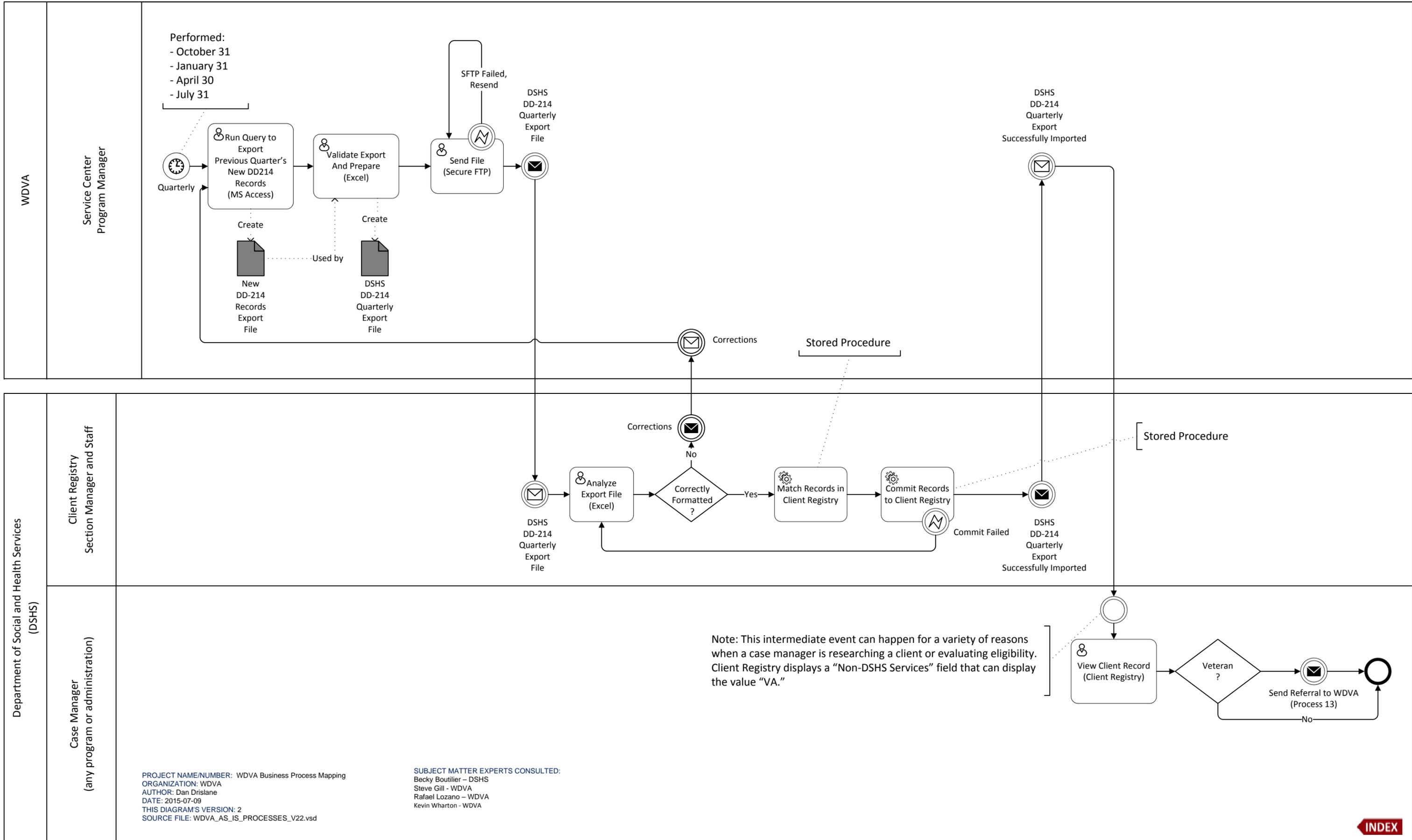
AS-IS PROCESS 76: Direct Client to Resources (Veterans Services – Transitioning Warrior Program)



AS-IS PROCESS 77: Conduct Outprocessing (Veterans Services – Transitioning Warrior Program)



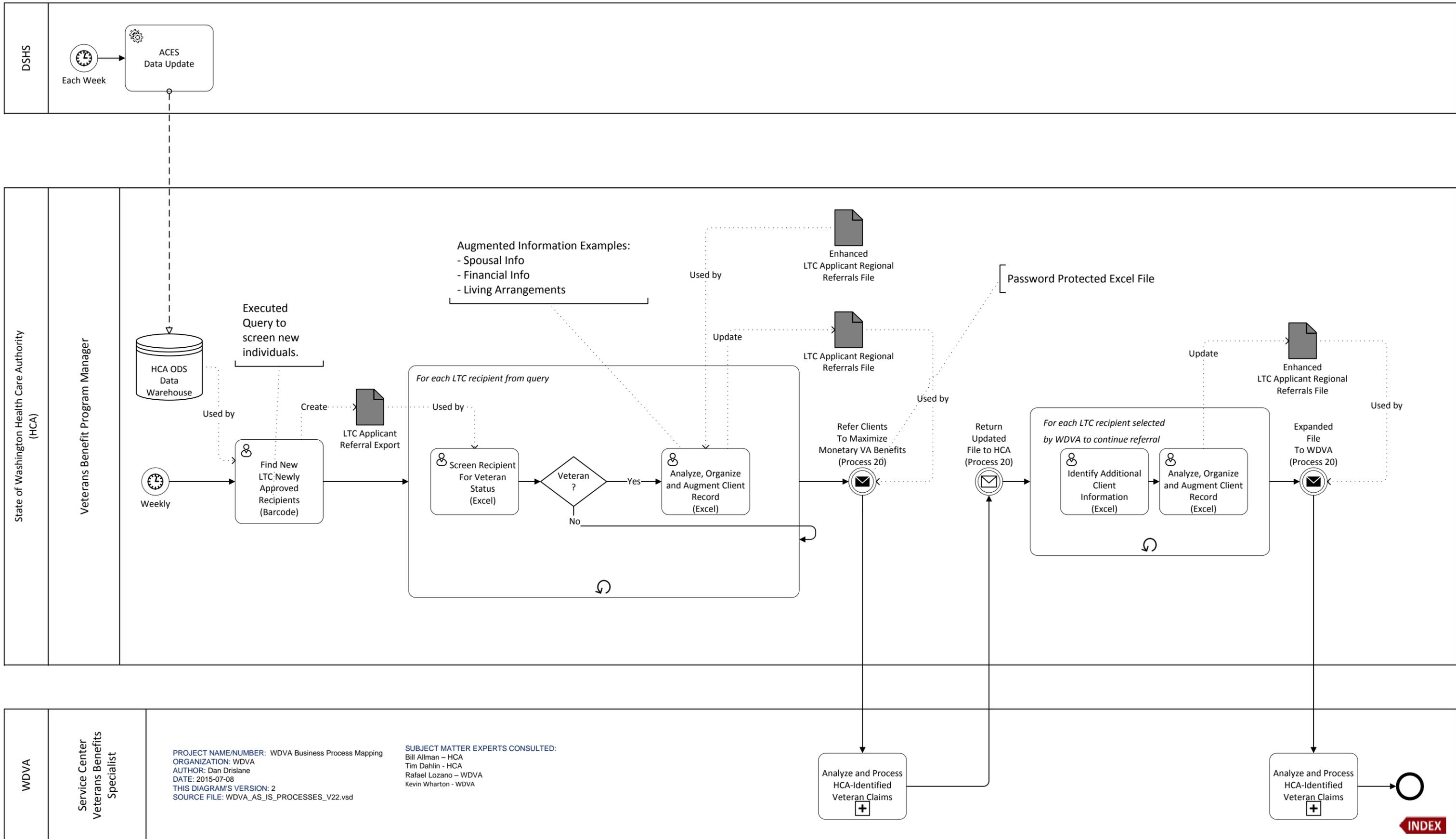
AS-IS PROCESS 78: WDVA-to-DSHS Data Exchange (Veterans Services – Olympia Service Center)



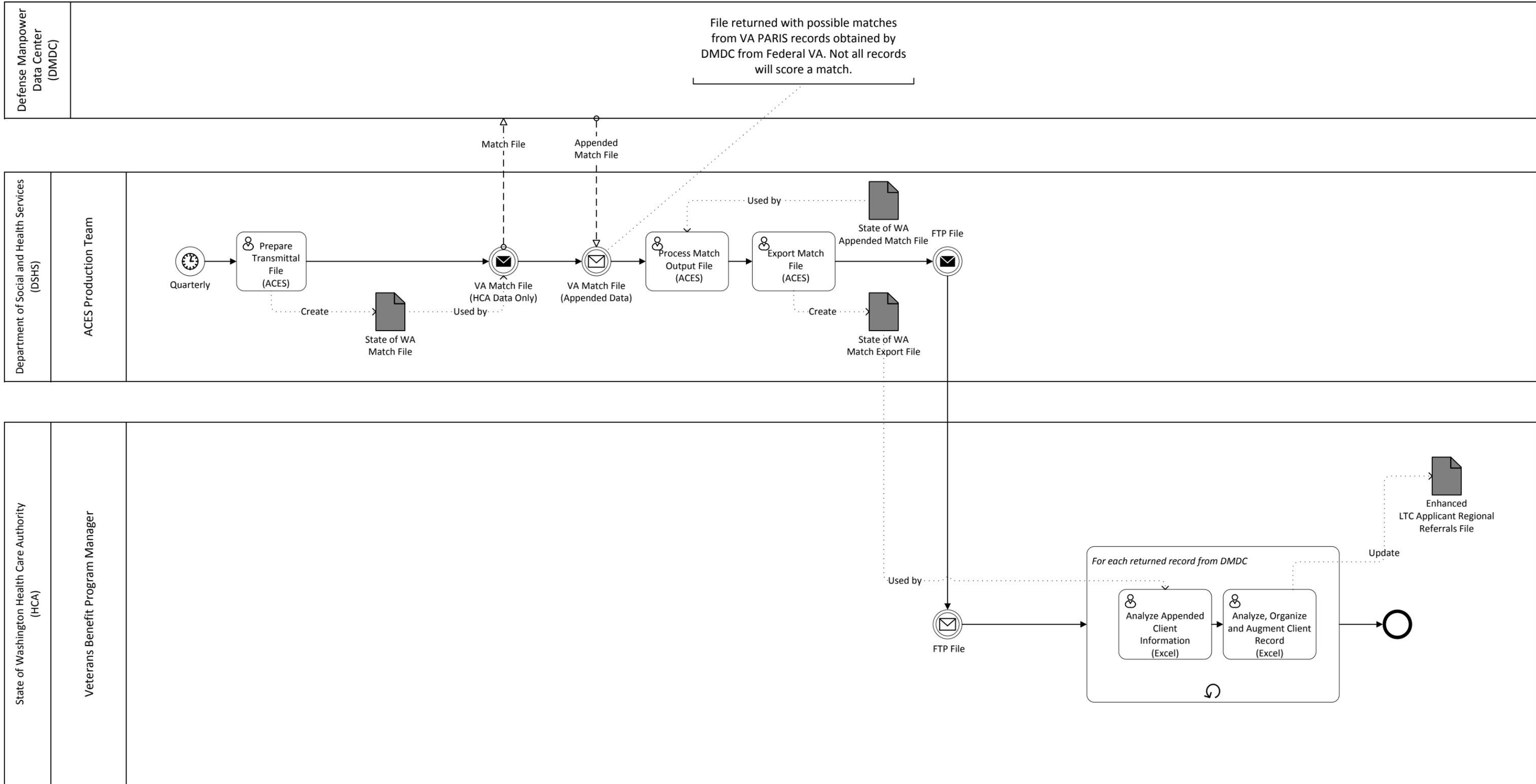
PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-07-09
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Becky Boutilier – DSHS
 Steve Gill - WDVA
 Rafael Lozano – WDVA
 Kevin Wharton - WDVA

AS-IS PROCESS 79: HCA-to-WDVA Data Exchange (Veterans Services – Olympia Service Center)



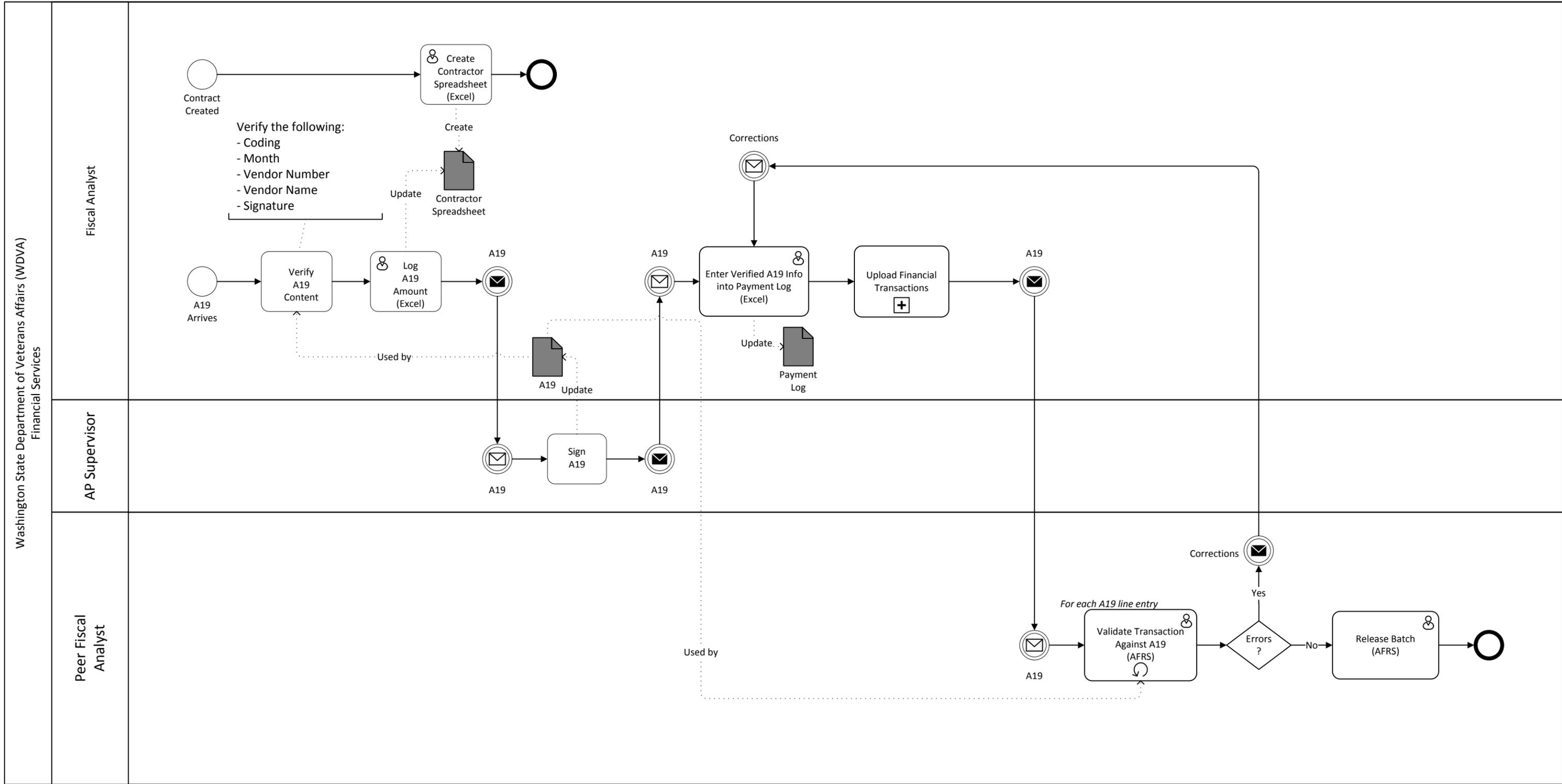
AS-IS PROCESS 80: Request Match Information for HCA Long Term Care Veteran Clients (Health Care Authority – Veterans Benefit Program)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-07-08
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Bill Allman – HCA
 Tim Dahlin - HCA
 Rafael Lozano – WDVA
 Kevin Wharton - WDVA

AS-IS PROCESS 81: Manage Accounts Payable (WDVA Financial Services)

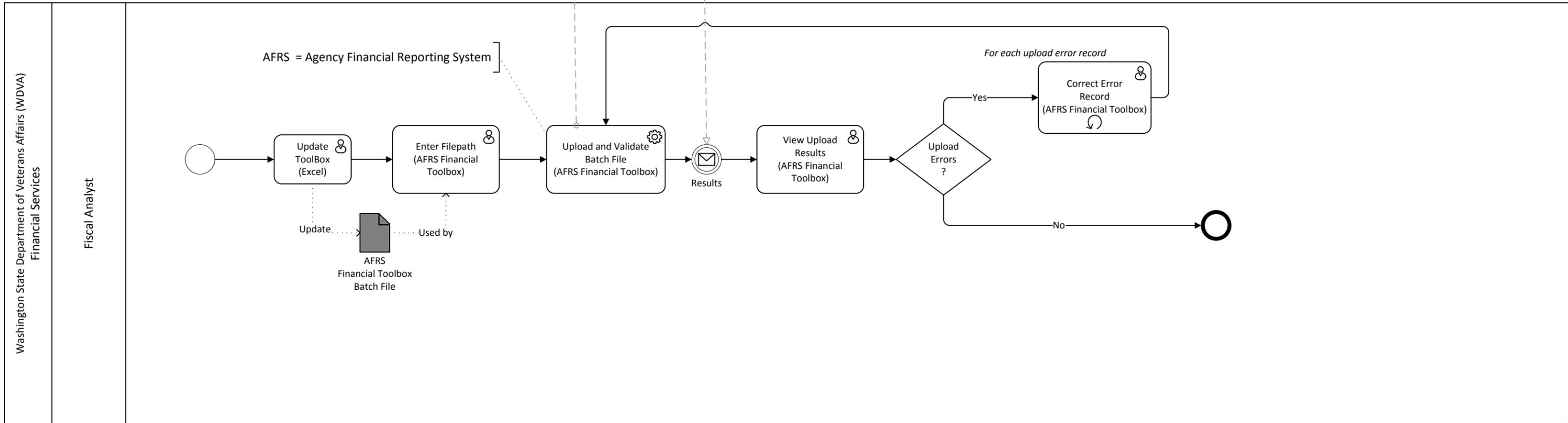


PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-10-06
 THIS DIAGRAM'S VERSION: 2
 SOURCE FILE: WDVA_AS-IS_PROCESSES_V22.vsd

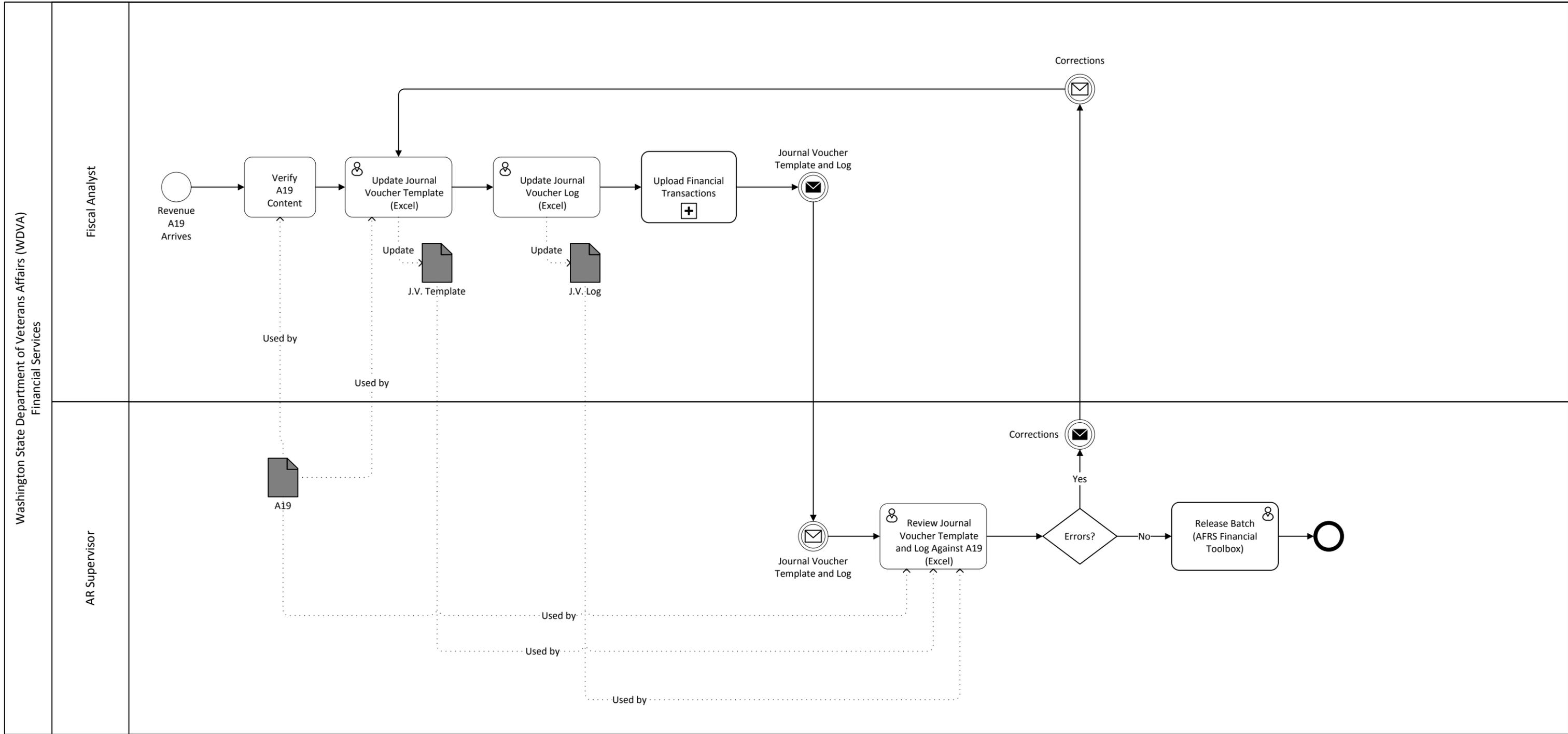
SUBJECT MATTER EXPERTS CONSULTED:
 Daniel Beard – WDVA
 Andrea Donnelly – WDVA
 John Giles – WDVA
 Terri Goddard – WDVA
 Ron Pitre - WDVA

AS-IS PROCESS 82: Upload Financial Transactions Sub-Process (WDVA Financial Services)

Office of Financial Management	AFRS	
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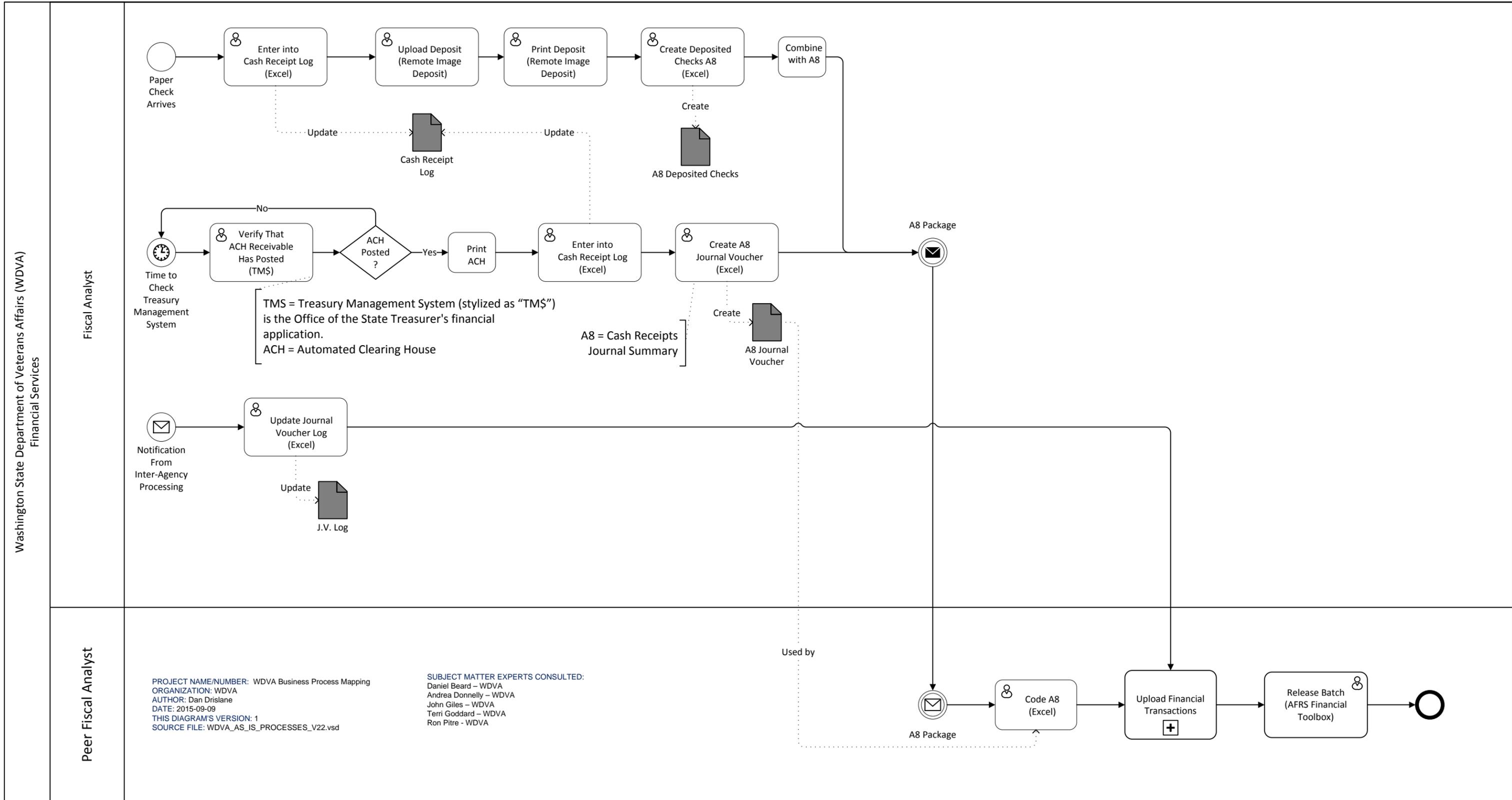
AS-IS PROCESS 83: Manage Accounts Receivable (WDVA Financial Services)



PROJECT NAME/NUMBER: WDVA Business Process Mapping
 ORGANIZATION: WDVA
 AUTHOR: Dan Drislane
 DATE: 2015-09-09
 THIS DIAGRAM'S VERSION: 1
 SOURCE FILE: WDVA_AS_IS_PROCESSES_V22.vsd

SUBJECT MATTER EXPERTS CONSULTED:
 Daniel Beard – WDVA
 Andrea Donnelly – WDVA
 John Giles – WDVA
 Terri Goddard – WDVA
 Ron Pitre - WDVA

AS-IS PROCESS 84: Receive Revenue (WDVA Financial Services)



AS-IS PROCESS 85: Prepare Federal Annual Report (WDVA Financial Services)

