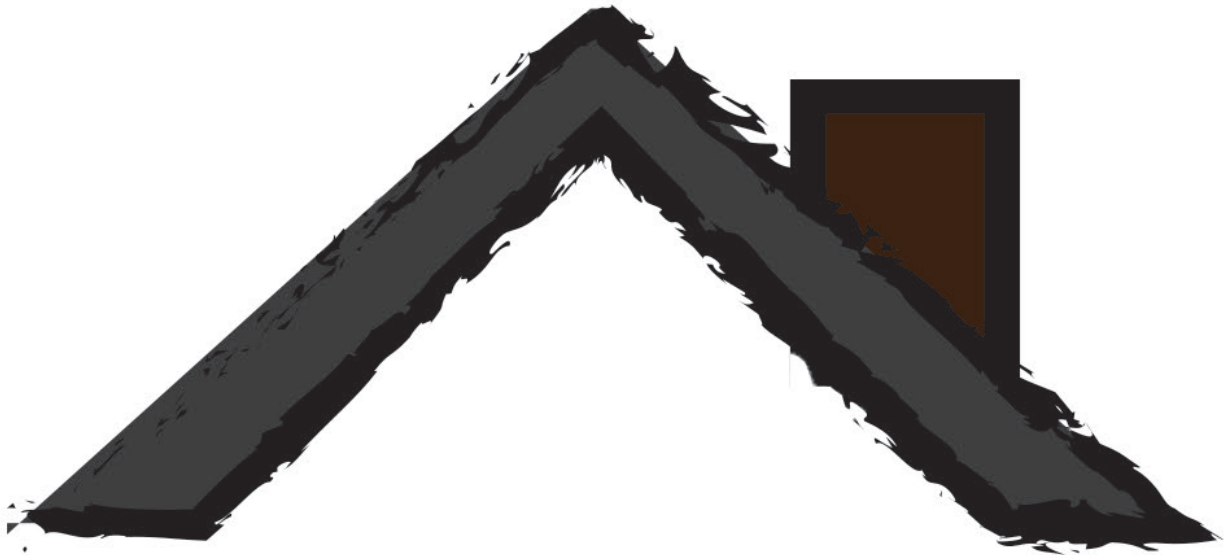


WELCOME HOME



VETERANS RESOURCE GUIDE

KING COUNTY **ONLINE!** EDITION

by Josh Penner

Project Provided by



Veterans Training Support Center is funded by the King County Veterans and Human Services Levy through a contract with the Washington State Department of Veterans Affairs



Core Values Consulting

This guide represents the inspired work of the many excellent and tireless Veterans advocates throughout King County & Washington State.

INTRODUCTION

© 2013 by Joshua Penner

All rights reserved. The only authorized reproduction of this document is digital, in the form of Adobe PDF. No part of this document may be reproduced or transmitted in any other form/format or by any means, electronic, mechanical, photocopying, recording, printing, or otherwise, without prior written permission of the Author (Joshua Penner).

Fair Use:

Throughout this guide are a number of Trademarks for companies or agencies providing services to clients (Veterans). This guide is compiled of anecdotal and interview based evidence. Where questionable, evidence is cited in policy, law, or otherwise. Any statement not supported in citation is purely editorial and as such is in no way intended to imply official statements of fact nor be representative of the respective company or agency.

More information on the use of Trademarks and Trademark law is available here:
<http://cyber.law.harvard.edu/metaschool/fisher/domain/tm.htm>

ISBN: 978-0-615-77940-9

Print AABoACIII

FORWARD

Dear Reader,

Thank you for taking the time to use this guide. It is my hope that within it you will find the answers you are looking for. I've done my best to make this a comprehensive and useful guide to use and understand. As you read I wish to impress upon you that YOU are the target market for this information. Use it to empower yourself or the Veteran with whom you are working. Make notes, pass it along, OWN it, and please let me know how it works - there will be updates.

Semper Fidelis,

Josh Penner
Veteran, USMC - OIF
February 2013

P.S. To partner up in delivering this content in the future and/or where you live, please feel free to reach out to me.

Josh@VetsCVC.com

CONTENTS

| | |
|--|----|
| ORGANIZATION | 10 |
| THE BASICS | 14 |
| DEFINITIONS | 15 |
| CHARACTERISTICS | 18 |
| DISCHARGES | 23 |
| DISCHARGE PAPERWORK | 27 |
| THE SERVICES | 31 |
| UNITED STATES ARMY | 33 |
| UNITED STATES MARINE CORPS | 34 |
| UNITED STATES NAVY | 35 |
| UNITED STATES AIR FORCE | 36 |
| UNITED STATES COAST GUARD | 37 |
| FEDERAL RESOURCES | 38 |
| DEPARTMENT OF VETERANS AFFAIRS | 40 |
| DEPARTMENT OF DEFENSE | 43 |
| DEPARTMENT OF HOUSING & URBAN DEVELOP. | 44 |
| DEPARTMENT OF LABOR | 46 |
| SMALL BUSINESS ADMINISTRATION | 49 |

CONTENTS

STATE RESOURCES 52

| | |
|--|----|
| WASHINGTON DEPT OF VETERANS AFFAIRS | 54 |
| WASHINGTON STATE DEPT OF LICENSING | 61 |
| WASHINGTON STATE PARKS | 63 |
| WASHINGTON DEPT OF FISH & WILDLIFE | 64 |
| WASHINGTON DEPT OF SOC & HEALTH SERVICES | 66 |
| WASHINGTON STATE HOUSING FINANCE COMM | 68 |
| WASHINGTON STATE DEPARTMENT OF REVENUE | 70 |

COUNTY RESOURCES 73

LOCAL RESOURCES 84

| | |
|--|-----|
| BOOTS TO SHOES FOUNDATION | 86 |
| BRAIN INJURY ASSOCIATION OF WASHINGTON | 88 |
| CATHOLIC COMMUNITY SERVICES | 89 |
| CENTERSTONE | 92 |
| CHIHAK & ASSOCIATES | 93 |
| COMMUNITY PSYCHIATRIC CLINIC | 94 |
| COMPASS HOUSING ALLIANCE | 97 |
| DOWNTOWN EMERGENCY SERVICES CENTER | 100 |
| EL CENTRO DE LA RAZA | 103 |
| GUSTAD LAW GROUP, PLLC | 104 |
| HOPELINK | 105 |

CONTENTS

| | |
|---|-----|
| IMAGINE HOUSING | 106 |
| KING COUNTY HOUSING AUTHORITY | 108 |
| LOW INCOME HOUSING INSTITUTE | 109 |
| MARINE FOR LIFE | 113 |
| NORTHWEST JUSTICE PROJECT | 114 |
| PIKE MARKET SENIOR CENTER | 115 |
| PIONEER HUMAN SERVICES | 116 |
| CITY OF SEATTLE | 117 |
| SEATTLE BRAINWORKS | 121 |
| SEATTLE COMMUNITY LAW CENTER | 123 |
| SEATTLE INDIAN HEALTH BOARD | 125 |
| SEATTLE HOUSING AUTHORITY | 127 |
| SOUND MENTAL HEALTH | 128 |
| TAONLINE | 129 |
| UNITED WAY OF KING COUNTY | 130 |
| VALLEY CITIES COUNSELING & CONSULTATION | 131 |
| VETERANS TRAINING SUPPORT CENTER | 133 |
| YWCA | 134 |

CONTENTS

LEGISLATION 138

| | |
|--|-----|
| VETERANS DEFINITION (FEDERAL) | 139 |
| VETERANS DEFINITION (STATE) | 141 |
| US MERCHANT MARINES - VETERANS | 143 |
| "TITLE-10" - RESERVE COMPONENTS | 145 |
| USERRA | 147 |
| MCKINNEY-VENTO - HOMELESS DEFINITION | 149 |
| HOMELESS VETERANS REINTEGRATION PROGRAMS | 151 |
| VETERANS INNOVATIONS PROGRAM | 153 |
| WASHINGTON PARK PASSES | 155 |
| DISABILITY DEFINITIONS WA-STATE | 157 |
| PROPERTY TAX EXEMPTION(S) | 159 |
| PROPERTY TAX EXEMPTION(S) -2 | 161 |
| GOLD STAR PARENT | 163 |
| COUNTY VETERANS PROGRAMS | 165 |
| COUNTY VETERANS ADVISORY | 166 |
| COUNTY VETERANS TAXING AUTHORITY | 167 |
| DIPLOMAS FOR SELECT VETERANS | 168 |

SUPPORTING DATA 169

| | |
|---|-----|
| HUD - MEDIAN INCOME TABLE(S) | 170 |
| CENTERSTONE ENERGY ASSIST INCOME TABLE(S) | 171 |
| MILITARY VETERANS BY YEAR | 172 |

CONTENTS

MISCELLANEOUS 173

| | |
|------------------------------|-----|
| MILITARY DECORATIONS BY TYPE | 174 |
| SAMPLE DD FORM 214 (DD214) | 179 |

| | |
|-------------------|-----|
| GLOSSARY OF TERMS | 181 |
|-------------------|-----|

| | |
|-------|-----|
| INDEX | 193 |
|-------|-----|

CHAPTER 1

ORGANIZATION

INTRODUCTION



INTRODUCTION

This guide is based on five premises:

Premise 1: There are a great number of resources for Veterans.

Premise 2: Resources for Veterans are not organized in any standard and comprehensive format nor is any existing resource list delivered in a format that is designed to be updated.

Premise 3: If a document is created that is useful for all and delivered in a manner where it is easily used it will be ground-breaking.

Premise 4: Information presented clearly and on demand is more effective than information that requires work to understand.

Premise 5: Advocates need to be aware of how to easily access resource information.

To address these premises, this guide works to answer the basics. To best use this guide, it may help to understand how it is organized.

This document is intended for:

Veterans and those who assist and/or advocate for them, including: case managers, social workers, agency staff, active duty, Reserve, National Guard, administrators, entrepreneurs, researchers, and anyone who would find utility in this document

What you can expect from this document:

This guide establishes a basic framework for describing Veterans resources. Resources are examined under a magnifying glass and indexed with comparable organizations so that you will truly be able to discover new and rediscover old Veterans resources.

Each resource is broken down in the same manner: Address, links, social media and direct contacts are identified within each organization and located at the top half of the main page of each respective entry.



The body of each resource addresses:

- Background
- Veterans Definition(s)
- Process
- Restrictions/Eligibility
- Supplemental Information

This is the rationale-

Background:

Organizations exist for a purpose. Having intimate knowledge of organizations with whom you seek to work or seek assistance from is valuable – consider that you may need to establish the stability of the resources if you are to refer them to a Veteran, or even suggest them as a solution. This guide will provide you basic background information on each resource and agency providing the resource, and as a result, you will be a better informed consumer and advocate.

Veteran:

Determining how an organization defines a Veteran is paramount to getting Veterans connected to the correct resources. It is a fact that every Veteran, regardless of discharge, length of service, character, or any other restriction is eligible for some resource somewhere. In practice though, you will find that organizations tend to define Veterans eligibility with soft hands. Usually, this is due to lack of understanding of the component pieces that constitute a Veterans eligibility. Where possible, this guide attempts to go the extra step for you and dive down into specific definitions, including citations of applicable policies, laws, and directives for which different organizations are required to adhere. In this regard, pay attention to the footnotes, if you are so inclined - this is where you will find source documentation.

Process:

This guide showcases and simplifies processes for accessing Veterans resources. If you are concerned about providing the right service at the right time for the right person, an understanding or ability to clearly identify the processes involved will greatly increase your effectiveness. Regardless of your ability to provide ongoing assistance, given the data available for these resources, you should now be able to actually provide more specific knowledge about what Veterans can expect while engaging these programs.

If you are the Veteran seeking resources, this is the best we could do to provide you a warm hand-off. If you are a Veterans advocate, please consider this a jumping off point.

Eligibility/Restrictions:

Eligibility and Restrictions are two versions of the same concept. The question often asked is, “who’s eligible,” or “what’s the eligibility criteria?” resulting in a three minute exchange narrowing down the scope of who is and who is not eligible for the resource in question. In some cases you may consider asking, “What are the restrictions?” or “Which Veterans can you not serve?” Assuming you already know you are working with a Veteran, looking to disqualifying criteria vs. qualifying material often saves time and is less confusing.



Regardless of how you might choose to determine eligibility, in this guide you will see eligibility, restrictions, and sometimes both included in each entry within this document.

Supplemental:

Supplemental material is information that supports the resource in question; however it is not material to the summary sections: Background, Services, Eligibility. Many of the supplemental materials can be downloaded or opened in a browser and are available by selecting icons or hyperlinks (if using a digital version of the document).

Exploring the supplemental material, including footnotes, is not necessary for your use of this guide. However, it will greatly enhance your knowledge of Veterans resources as a whole and specifically the tenor of Local Resources in your community.

Where this is useful:

The geographic scope of this guide is King County, in Washington State. However, there are several resources in each section: Federal, State, County, and Local that transcend the county's boundaries. If you are accessing this guide from outside King County, you can most certainly still pull away a couple key benefits:

- A greater understanding of trends in Veterans Resources.
- The immense scope of resources available to Veterans in King County.
- A framework for understanding Veterans Resources.

How to be included in this guide:

Agencies listed in this guide must:

Identify Veterans as a special population and tailor their resources or their staff training to take this into account.

You may see agencies in this guide with no apparent Veterans specific resource. However, they have identified Veterans as a population and members of their staff have consistently engaged in Veterans related training, including: Veterans Resource, Better Serving Those Who Served, How to Communicate with Veterans, PTSD & TBI, and others.

Please feel free to contact me directly about any aspect of this guide, including lingering questions I did not answer. Or how to be included in any future version of this guide.

Josh Penner
Core Values Consulting
Josh@VetsCVC.com
<http://www.vetscvc.com>

CHAPTER 2

THE BASICS

DEFINITIONS

CHARACTERISTICS

DISCHARGES

DISCHARGE PAPERS



DEFINITIONS

The incredible variety of definitions for what constitutes a Veteran often result in great frustration. Identifying key components of what determines these definitions is important to advocating for yourself or the Veteran with whom you are working. Clearly identifying a Veteran, in respect to the organizations from which you seek services, is the most basic and important step in accessing Veterans resources.

To address this requires digging down into the fundamental question:

What does “Veteran” mean?

Consider...what the idea of a Veteran means to you? How does your personal image of what a Veteran is affect your preconceptions of their needs. Have you considered how others might conceive a Veteran? Is a Veteran a man whose combat experience in the infantry qualifies him for mental health and disability? Or is it a twenty-five-year-old female kindergarten teacher whose goal in life is to help others?

Assuming you are intent on connecting Veterans with benefits, you should probably approach the matter of definitions (what is a Veteran) with as little preconception as possible.

Fortunately, focusing on the criteria that often separate qualifying Veterans from those who cannot access a given resource is an excellent way to eliminate, or at least mitigate, any prejudice you might already have.

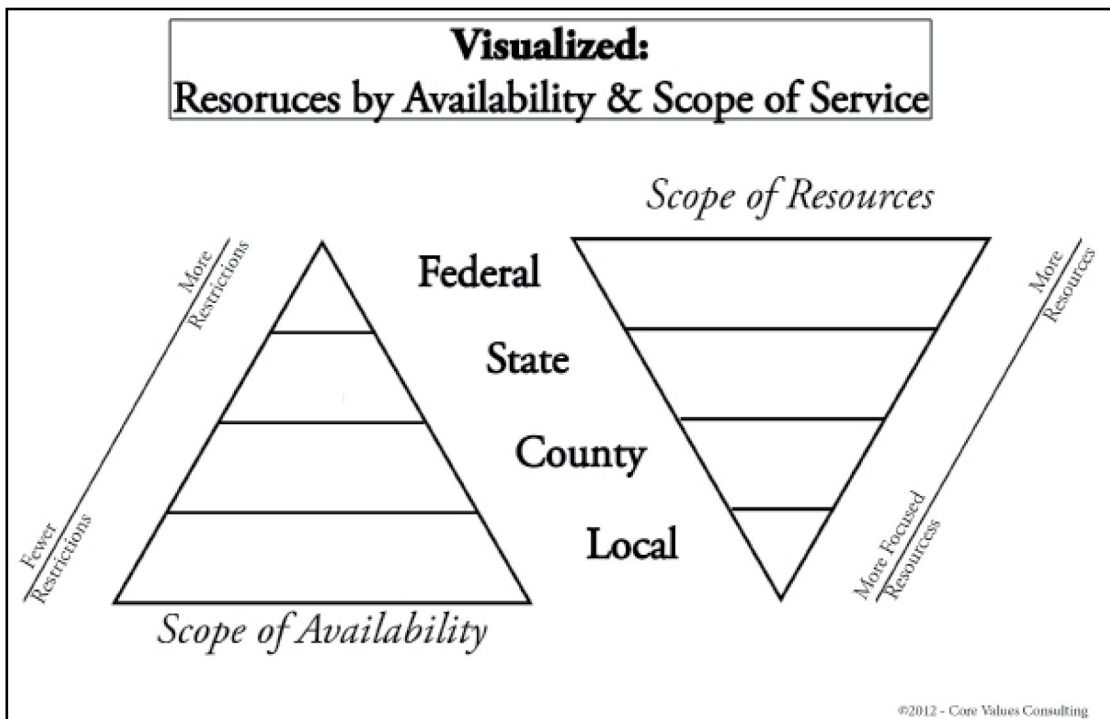
The items that typically determine what defines or determines Veteran status for resource availability include:

- Discharge
- Time in Services
- Service Type
- Job
- Service Period

This guide attempts to clarify these defining characteristics and more through demonstration, discussion, and citations to specific laws and or documentation supporting official definitions of terminology, such as:

- “Veteran”
- “Homeless”
- “Transitional”
- “Honorable Service”
- and more...

In general, what you find as you move from the federal level to the local level is the definition of what constitutes a Veteran becoming significantly more inclusive.



These pyramids represent the various definitions of Veterans. As you get closer to the local level, the definition “opens up,” incorporating a wider pool of potential Veterans. The Veterans who can access resources at the top are fewer in number while the Veterans who can access the resources at the bottom are great in number.

The pyramid on the right demonstrates the actual resources available for the Veterans who meet the definitions on the left. While fewer Veterans meet the criteria of the top of the left pyramid, the resources available to them are great in number. And the resources available for the Veterans at the bottom of the left pyramid are few in scope.

A real life example might be education resources. For a Veteran to qualify for VA education benefits, a federal benefit, they usually need an Honorable Discharge, a specified time in service, and to be within a certain time frame from their discharge date. The number of qualifying Veterans is fairly limited; however, these Veterans get a great deal of education benefits, health care benefits, and more.



For Veterans that don't meet the definitions above such as a Veteran with General Under Honorable Conditions Discharge, having only served two years, and discharged 25 years ago - this Veteran probably would not be able to access many federal level and state level programs. However, they would typically be able to access specific resources at the county and local levels.

This guide is evidence of this concept, demonstrating the scope of resources available at the different levels .

In respect to definitions, here are the general definitions put forth by federal, state, and county agencies, respectively:

Federal (Department of Veterans Affairs):

*Eligibility for most VA benefits is based upon discharge from active military service under other than dishonorable conditions.*¹

*Discharged other than dishonorable and served 24 months active duty (after September 7, 1980), or 180 days active duty (prior to 1980), or 180 days under title 10 activation (Reserve/National Guard).*²

State (Washington Department of Veterans Affairs):

*“Veteran” includes every person, who at the time he or she seeks the benefits of (WDVA Administered Programs) has received an honorable discharge or received a discharge for medical reasons with an honorable record, where applicable...*³

County (King County Veterans' Program):

“Veteran” is defined as any person, who at the time he or she seeks assistance, meets the following criteria: Served in any branch (Air Force, Army, Coast Guard, Marines, or Navy) of the armed forces of the United States, AND Fulfilled the initial military service obligation of at least 180 cumulative days, AND Received one of the following characters of discharge: Honorable, Medical, General, or Under Honorable Conditions (UHC).

OR

*Served in any branch (Air Force, Army, Coast Guard, Marines, or Navy) of the armed forces of the United States, AND Did not fulfill the initial military service obligation of at least 180 cumulative days, AND Received a Medical character of discharge.*⁴

1 Each of these definitions are generalities and will often be applied on a case-by-case/ client-by-client basis to those that skirt the edges of qualification and/or these organizations have differing definitions even within their own separated departments.

2 10 USC § 12301 - RESERVE COMPONENTS GENERALLY - usually referred to as Title 10, the law authorizing Reserve & NG to be called up to active duty service so that they can be qualified under 5 USC § 2108

3 RCW 41.04.005

4 VETERANS' PROGRAM Policies and Procedures Manual - King County: <http://bit.ly/YwzppI>



SECTION 2

CHARACTERISTICS

Every Veteran will have:

- Served in the military.
- Served in a service branch.
- Had a readily identifiable Length of Service (LOS).
- Had a job title.
- Received an official and documented discharge.
- A documented and filed reason for their discharge.

Here are some basics you'll want to understand and know for every Veteran who seeks resources.

Branch of Service:

The individual service branches are covered more thoroughly in the next chapter; however, for this discussion you should know that there are four services that fall within the purview of the Department of Defense (Navy, Marines, Army, Air Force), one service that falls within the purview of the Department of Homeland Security (Coast Guard), and at least one other service which has seen historic service meriting some Veterans benefits (US Merchant Marines).¹

Type of Service:

One experience every Veteran shares is service in the Armed Forces. Beyond that, Veterans serve in several different ways. A list of service by types is located on each of the military forces summary pages, but first you should have a basic understanding of the different ways to serve and in so doing how a person becomes a Veteran.

Active Duty:

Occasionally referred to as, “regular,” as in Army RA (regular Army), this is a service member whose contract required them to be a full time Soldier, Sailor, Marine, or Airman.² Their work day or week would have been referred to as “duty”, and their time off or weekend would be, “liberty.” Vacation would be “leave.”

1 <http://www.usmm.org/ww2.html>

2 Airman is correct the terminology for both men and women.



How duty, liberty, and leave are used in a sentence:

“We received 3 weeks block leave before shipping out.”

“My liberty was secured.”³

“I had to stand duty all weekend.”



Reserve:

Reserve troops are funded and commanded directly by their parent department. In this respect they are different than National Guard troops.

Army Reserve = Army

Marine Reserve = Marines

Reservist’s contracts require them to meet for drill at least one weekend each month and perform in some form of annual training lasting at least two weeks (minimum - fourteen days). This is the minimum commitment required - it is common for reservists to spend a great deal more than their contractual minimum time on duty. Reservists often balance the challenges of leadership while geographically and professionally separated from their units and teams.

How “drill” and “annual training” are used in a sentence.

“Wow, I didn’t expect to have to be at Drill so early on Friday.”

“Apparently, Annual Training is going to be in June this year.”

National Guard:

Like Reservists, National Guard Soldiers perform monthly “drills” and yearly “annual training” events.⁴ In fact, the National Guard is often lumped in with Reservists because of the similarity of their contracts, though there are distinct differences in purpose, function, command, and benefits between the two.

Unlike the Reserve, the National Guard exists for the purpose of being a state militia. This means that when not activated in the pursuit of national war,⁵ command of the National Guard can fall under the purview of individual states’ governments (Governors).⁶ This is why you see National Guard troops activated for local or national emergencies – they are the only military force lawfully able to provide these services - with the exception of the Coast Guard.

Another key difference between National Guard and Reserve troops is that Reservists can be activated to support the active duty mission in an individual manner; however, National Guard troops must be called-up⁷ as a unit. This is not insignificant when you consider follow-on resources and support, both family and individual.

3 “Secured” is military for, restricted, when used in this manner.

4 Each of the military branches have a Reserve components, but only the Army and the Air Force maintain and train a National Guard force. (Army-NG & Air Force-NG).

5 10 USC § 12301

6 <http://www.law.cornell.edu/uscode/text/32>

7 The act of being “called-up” is also called, “activated.”



Draftee:

The Vietnam draft officially ended in 1975, and was the last time our military forces consisted of at least some conscripted forces. Conscription (being drafted) typically placed the person into their service to fill a need for a specific period of time (usually one year in theater).

Date(s) of Service (historical wars)

Knowing or determining what years a Veteran served will help you structure your relationship.

First, and most importantly, it's an excellent relationship builder. You will most likely know a little about the geopolitical situation of the era in which the Veteran served.

- 1940's : WWII, Rebuilding Europe, Atom Bombs
- 1950's: Korea, Rock & Roll, Fusion Bombs, Soviet Union, Red Scare
- 1960's: Vietnam, JFK, Cuban Missile Crises, Moon Landing
- 1970's: Vietnam, Nixon, Iran, M16's
- 1980's: Panama, Haiti, Lebanon, M16A2
- 1990's: Gulf War, Bosnia, Downsizing, Peace Dividend, Stealth Fighters

Use the Veteran as a conduit to fill out your mind's picture of that time period.

Second, knowing the dates of service is relevant to determining which services the Veteran may be entitled to, especially on the federal level. The VA has determined certain periods as declared periods of war. This has an impact on several of the services available to Veterans.

The following are the declared periods of war for VA defining purposes:

- World War II.....December 7, 1941 ~ July, 26, 1947⁸
- Korean Conflict.....June 27, 1950 ~ January 31, 1955
- Vietnam Era.....February 28, 1961 ~ May 7, 1975
- Persian Gulf War.....August 2, 1990 ~ Present

An example of how this applies to Veterans would be Non-Service Connected Disability Pension. For this benefit, Veterans are required to have served at least one day of service within an officially declared period of War. Those that have not, most commonly 1976-1989, do not qualify for this incredibly useful resource.

Another important point to keep in mind is that although many Veterans didn't serve during a VA-acknowledged declared period of war, there are many conflicts that occurred in the interim. Operations such as the invasion of Grenada, Panama, Haiti, Lebanon as well as the Beirut bombing, Iran Contra Affair, Afghanistan-Russian war, and most of the actions and operations listed below occurred during "non-war" years.

8 World War II ended on September 2, 1945; however, for VA purposes, service up to July 26, 1947 counts as WWII era.



Brief List of Lesser Known Military Operations in which the United States has been Involved
(post WWII - GWOT⁹)

| War/Operation | Location | Date(s) |
|----------------------------|--------------------|---|
| Indochina War | Vietnam | 1950 - developed into Vietnam War - 1975 |
| Laotian Civil War | Laos | 1953-1975 (escalation of Vietnam War/Cold War) |
| Operation Blue Bat | Lebanon | 1958 |
| Cambodian Civil War | Cambodia | 1970 -1975 (escalation of Vietnam War/Cold War) |
| Operation Power Pack | Dominican Republic | 1965-1968 |
| Operation Urgent Fury | Grenada | 1983 |
| Operation Prairie Fire | Libya | 1981,1986 |
| Operation El Dorado Canyon | Libya | 1986 |
| Operation Earnest Will | Iran/Iraq | 1987-1988 |
| Operation Just Cause | Panama | 1989-1990 |
| Operation Restore Hope | Somalia | 1992-1994 |
| Operation Deliberate Force | Bosnia | 1993-1995 |
| Operation Uphold Democracy | Haiti | 1994-1995 |
| Operation Infinite Reach | Afghanistan/Sudan | 1998 |
| Operation Noble Anvil | Kosovo | 1999 |

Length of Service:

In tandem with knowing when a Veteran served is knowing how long they served. Key time-line related items to note are:

- How long the Veteran served active duty
- What dates they served
- How many and how long were their deployments
- If & how long they were in the National Guard or Reserve
- How long their activation lasted
- How long they were “in theater/ which theater”

Getting these dates nailed down is going to help you in your resource hunt in a number of areas.

Job(s) while in Service:

Understanding a Veterans job role during their service will give you a better perspective on their unique situation. To start, understand that the military services each refer to their job titles differently. The best and simplest way to find out what a Veteran did is asking, “what did you do?” If you ask, “what was your job” you’re likely to get alphanumeric gobbledygook in return.

Example: “I was a 25 Charlie.”¹⁰

9 Global War on Terrorism
10 25C -- RADIO OPERATOR - MAINTAINER, <http://usmilitary.about.com/od/enlistedjobs/a/25c.htm>



Keeping your questions general and vague will help you to frame the conversation in language you can understand, but it is not a foolproof method, and you will still occasionally get responses you don't understand or cannot readily identify. Feel assured though, that this is one area even Veterans can sometimes stumble when talking with each other.

Services like the Marines and Army, which both refer to their jobs as MOS (military occupation specialty) and who sometimes have parallel job titles (Army Infantry : Marine Infantry) have different ways to refer to their jobs:

Regardless of the title, or your impression of what the job entailed, listen carefully for clues that any current or past afflictions relate to the job a Veteran performed while in the military. The classic example for this would be the flight-line mechanic with tinnitus/hearing loss. These are key items that when paired with the correct advocate can drastically change a Veterans income and support picture.



SECTION 3

DISCHARGES

A common misconception among those whose work brings them in contact with Veterans is that if a Veteran does not have an honorable discharge, they then have a dishonorable discharge. The prevailing presumption is that dishonorable is what's left if one is not honorable. In actuality, there is a spectrum of military discharges, and resulting reasons and processes.

To keep it simple – there are two types of separation:¹

Administrative
Punitive

Separation characterizations:

Administrative

- Honorable
- General (Under Honorable Conditions)
- General Under Other than Honorable Conditions (OTH)
- Uncharacterized
- Entry Level Separation
- Void Enlistment

Punitive

- Bad Conduct
- Dishonorable

Below, each are covered in greater detail.

Honorable
Type: Administrative

Between the services there are minute differences in what constitutes an honorable discharge (proficiency conduct mark criteria, evaluations, etc); however, the typical criteria includes:

The quality of service “generally meets the standards of acceptable conduct and performance of duty...”²

1 Discharges for enlisted personnel are classified differently than discharges for officers. The Characteristics section covers enlisted discharge types, classifications, and characterizations.

2 This may be demonstrated in a minimum proficiency/conduct rating, reviews, or lack of disciplinary problems.



“The quality of service is otherwise so meritorious that any other characterization would be clearly inappropriate.”³ This means that a conviction of the military member at some point in their service by a general court martial or by one or several special courts martial would not automatically preclude them from being awarded an honorable discharge.

General

Type: Administrative

There are two characterizations to General Discharges:

Under Honorable Conditions

Under Other than Honorable Conditions (OTH)⁴

Under Honorable:

A General (Under Honorable Conditions) discharge is issued when a service member’s service is satisfactory but otherwise not so meritorious to warrant an honorable discharge.

An example of this might be a service member whose conduct was satisfactory; however, because they were not able to maintain a physical standard in line with their responsibilities (overweight/under-strength) they were discharged before the term of their contract in circumstances not warranting an honorable discharge.

Other Than Honorable (OTH):

This type of discharge is representative of behavior well outside the lines of good (Honorable) conduct. Reasons for an OTH discharge might include:

Misconduct

Fraudulent entry

Security issues

Discharge in lieu of a trial by court martial and could result in a punitive discharge.

An OTH discharge is not permitted for unsatisfactory performance. It must be the result of one of the before-mentioned conditions.

Bad Conduct

Type: Punitive

A Bad Conduct Discharge (BCD) is the result of a special court(s) martial.⁵ A service member charged and convicted in a court martial would have to be in violation of one or more articles of the Uniform Code of Military Justice (UCMJ).⁶

3 Discharge classifications are determined for the period in which the Veteran served. Behavior after the service period, regardless of its merit or lack thereof, is not relevant.

4 Does not indicate dishonorable service or discharge.

5 Special Court Martial - an intermediate court, convictions analogous to misdemeanor convictions.

6 UCMJ - the set of laws that govern military law. Authorized under Article I, Section 8 of the Constitution-allowing Congress to make Rules for the “Government and Regulation of the land and naval forces.” 10 USC Chapter 47 - UCMJ



Dishonorable Type: Punitive

Dishonorable discharges are only administered as a sentence of a general court-martial. Imprisonment, loss of pay/grade, and/or death are often administered in conjunction with the court-martial verdict and prior to the final dishonorable discharge from service. A dishonorable discharge is equivalent to and viewed as a felony conviction in many states.

Uncharacterized Type: Administrative

Entry-Level Separation (ELS): An ELS is typically given when the military member is still in an entry-level status and has not completed their Initial Entry Training (boot camp/basic training/job training) and thus has not reported for duty at a unit of assignment. One hundred eighty one days is a typical benchmark; however, if a service member served less than one hundred eighty-one days and has finished their training, or has performed thus far in a conduct warranting an OTH or lesser discharge, they may be discharged with the appropriate (characterized) discharge.

Void Enlistment:

A void enlistment may or may not be the result of fraudulent intent on the service member's part. Void enlistments are the result of the contract for military service that is illegal:

- Underage when signing the contract.
- Under coercion when signing the contract.
- Lacked the ability to understand the contract.
- Knowingly not stated or disclosed their personal history.
- Under contract to and in desertion of another military service.



Quick Reference: Discharge Types

| Discharge | AKA | Type | Why? |
|----------------------|-------------------------------------|----------------|---|
| Honorable | N/A | Administrative | Honorable fulfillment of duty |
| General | Under Honorable Conditions, General | Administrative | Conduct violations, other conduct or circumstances not warranting an Honorable Discharge. |
| Other Than Honorable | OTH, Undesirable | Administrative | Significant departure from expected conduct, often a pattern of misconduct. May be issued in lieu of a special court martial. |
| Bad Conduct | BCD | Punitive | Resultant of a special court martial. Represents an instance or multiple instances of misconduct. Often, would also see reduction of rank/grade, pay, and confinement prior to discharge. |
| Dishonorable | N/A | Punitive | Resultant of a general court martial. Conviction of a "felony level" conviction. Often, would also see reduction of rank/grade, pay, and confinement prior to discharge. |
| Uncharacterized | ELS / Void | Administrative | Fraudulent enlistment, illegal contract, underage, unable to progress beyond initial training. |



SECTION 4

DISCHARGE PAPERWORK

A Veterans discharge paperwork is their ‘golden ticket’ to resources. At every level, federal to local, agencies are going to ask for proof of service. It is usually easy to obtain the necessary paperwork providing proof of service. Depending on the type of military service, several different documents prove this.

Discharge documentation include:

- DD-214
- NGB-22
- DD-256

DD-214:

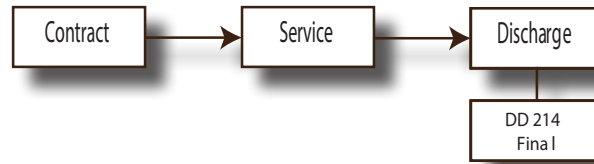
A DD214 is a separation from Active Duty. By definition, it is only received after discharging from an active duty status. Most people outside the military, and even many Veterans – do not realize the difference between a DD214 and other discharge paperwork. Because of this many services mistakenly require it as proof of qualifying service.

The DD214 is not a final discharge though, and it typically isn’t sufficient to prove qualifying military service.

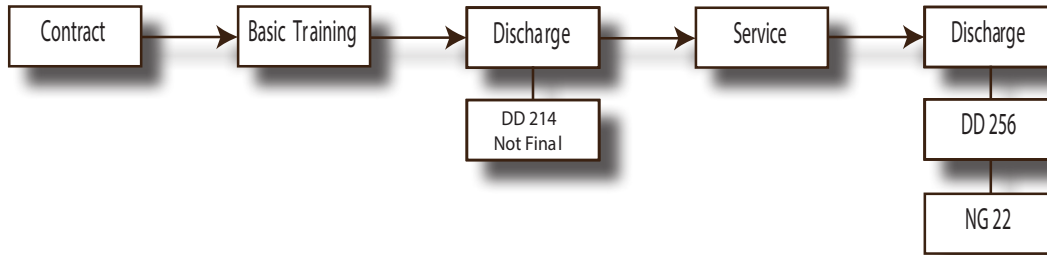
Reservists and National Guardsmen/women will have received a DD214 other than the initial training DD214 mentioned in the last paragraph only if they have been activated into an active-duty status, usually under Title 10 orders.

From a procedural perspective – an activated Reservist or National Guardsman will be released from their contract to the Reserves/National Guard and enrolled into an active duty state. After completion of their new contract (deployment), they are discharged from active duty, receiving their DD214. At this point discharged from active duty, and immediately re-instated into their original Reserve/National Guard status/contract for the remainder of their original service contract.

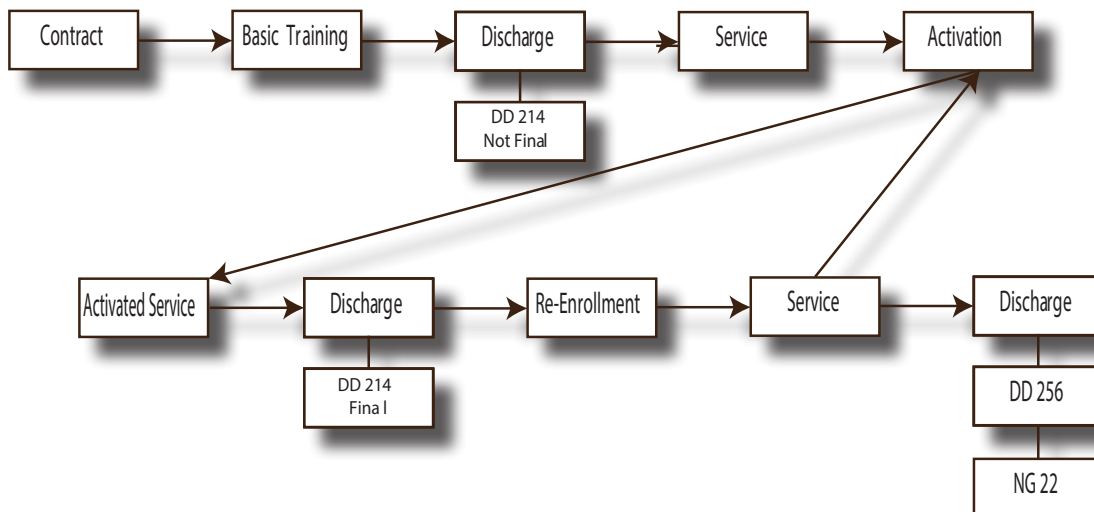
Active Duty Paperwork Flow



Traditional Reserve/National Guard Paperwork Flow



Activated Reserve/ National Guard Paperwork Flow





Obtaining DD214 and other Discharge Documents:

To obtain a DD214 other military paperwork is a fairly straight-forward process. In fact, there are several options – each with its advantages.

By Mail or Fax:

Fill out the Standard Form 180 (SF-180) and fax it: (314) 801-9195

or

Mail it to the National Archives.

National Personnel Records Center
(Military Personnel Records)
1 Archives Dr.
St. Louis, MO 63138-1002

Online/ E-vetRecs:

<http://www.archives.gov/veterans/military-service-records/>

NG(B)-22:

National Guardsmen/women receive another form of final discharge. Many of them have one or several DD214's; however, it is not their final discharge – this takes the form of the NG/22.

Most of the key points on an NG22 are the same as a DD214 – with these differences:

Unit name:

In a DD214, individual units are not usually named. An active/activated service member is likely to have served with several different units, whereas a National Guard member is assigned to a unit based on geography and job.

Billet/job description:

In a DD214, specific job roles are not identified. There may be mention of trained skills and military schools attended, eg. Field Radio Operators Course, Combat Marksman School, etc., but duties assigned while at the service members daily job are not highlighted.

On an NG22, you can usually find the job role the National Guard troop performed in their duties, e.g. Squad Leader, Platoon Sergeant, etc.

Physical location of discharge records:

DD214 and other military records are typically kept at the respective service of the Veteran for a period of time, then transferred to the National Archives in St. Louis for permanent record keeping.



Records for National Guard personnel are kept at their state Archives - in Washington:

PO BOX 40238
OLYMPIA WA 98504-0238
archives@sos.wa.gov
(360) 586-1492
<http://www.sos.wa.gov/archives/>

DD256:

Traditional Reservists, those that served their entire contract without an activation, will not have received a DD214 except for the one they received at the completion of their initial military training (boot camp, basic training, job school). In the absence of a federal activation, the only discharge paperwork these troops will receive is a DD256 – Honorable Discharge Certificate. Unlike a DD214 or an NGB22, the DD256 does not elaborate on any aspect of military service. It is merely a statement of honorable service. Another key difference between the DD256 & the DD214/NGB22 is that it is only issued after the completion of the entire service contract.

Medals/Awards/Citations:

Medals, awards, and citations can be a useful items to look for and can give you insight into the individual Veterans history and thus resources they may qualify for. Honestly, unless you have intimate knowledge of Veterans culture it's not practical to expect you to know the relative significance of each award or citation. When in doubt, the best thing to do is ask.

You might find it uncomfortable to ask directly, “What medals or awards were you awarded?” If so, excellent - that would be an uncomfortable question for nearly all Veterans to respond to. Instead, you'll have to either let them bring it up in conversation or if you get a chance take a good look at their discharge paperwork, specifically any DD-214 or NGB-22.

Within both the DD214 and NGB22 are sections that list military Awards & Citations - using these documents to guide your conversation can be of great help in bridging your gap of a given Veterans history. Remember, you're the expert on resources, they're the expert on their own history - use the documents provided to meet in the middle.

More Information: <http://militarytimes.com/citations-medals-awards/>

CHAPTER 3

THE SERVICES

BRIEF

US ARMY

US MARINE CORPS

US NAVY

US AIR FORCE

US COAST GUARD

BRIEF

THE SERVICES

Generally, there are five branches to the United States Military. The Army, Marines, Navy, and Air Force fall under the command of the Department of Defense (DOD). The Coast Guard is under the command of the Department of Homeland Security. Each of the military branches is tasked with different aspects of carrying out warfare and defense.

One lesser known fact of Veterans services knowledge is that there is an order of precedence when creating a list of the services or for displaying the military seals.

Military seals, flags, lists, or other similar items should be listed in this order:

- United States Army
- United States Marine Corps
- United States Navy
- United States Air Force
- United States Coast Guard
- Army National Guard of the United States
- Army Reserve
- Marine Corps Reserve
- Naval Reserve
- Air National Guard of the United States
- Air Force Reserve
- Coast Guard Reserve
- Military Veterans by Year

SECTION 1

UNITED STATES ARMY

Birthdate: June 14th, 1775

Motto: "This We'll Defend"

Veteran Population: 9,434,228 - 43% of Veteran population

Website: <http://www.army.mil/>

The US Army traces its roots back to the continental Army, established by the Second Continental Congress in 1775. In the 200+ years since its inception, the Army has fought in conflicts around the globe. Its mission is, "to fight and win our Nation's wars by providing prompt, sustained land dominance across the full range of military operations..."

Today, the Army is the largest of the service branches and accounts for nearly half the Veterans alive today.

Quick Tips:

- Army = "Soldier"
- The Army is very unit oriented. Soldiers usually have to know quite a bit about their specific unit history to pass promotion boards.
- The Army is by far the largest branch and is the land dominance military force of the United States. There are a great number of job roles (MOS) that you may have never heard of or considered to be part of the military, especially in the Army.

Enabling Legislation: 10 USC § 3062

SECTION 2

UNITED STATES MARINE CORPS

Birthdate: November 10th, 1775

Motto: “Semper Fidelis” - Always Faithful

Veteran Population: 2,347,635 -11% of the total Veteran population

Website: <http://www.Marines.mil>

The Marine Corps (pronounced “Marine-Core”) traces its roots back to 1775 and the American Revolution. Through the history of American warfare, the Marines have been an amphibious strike force - a Naval infantry. More recently, in the twentieth century, the Marine Corps became the preeminent theorist and practitioner of amphibious warfare – the concept of being able to project military power from the sea to the shore, and beyond.

Today, the Marine Corps exists as an expeditionary force in readiness, permanently responsible for:

The seizure or defense of advanced naval bases and other land operations as may be essential to the prosecution of naval campaigns as well as provision of security forces for protection of Naval property at Naval stations and bases.

The development, in coordination with the Army and Air Forces, of tactics, technique, and equipment used by landing forces.

Quick Tips:

- Always capitalize the word ‘Marine’ when used in reference to the Marines
- Do not call Marines “Soldiers.”
- Marines refer to their rank in full title.

Enabling Legislation: 10 USC § 5063

SECTION 3

UNITED STATES NAVY

Birthdate: October 13th, 1775

Veteran Population: 4,894,846 ~22.5% of the total Veteran population

Website: <http://www.navy.mil/>

The Navy is the “Away Team” of the US military. In both war time and peace time the Navy patrols the world’s oceans and provides security for American assets at home and abroad. Since 1775, the US Navy has been instrumental in protecting American commerce, advancing American interests, waging America’s wars, and providing humanitarian aid.

Today, the US Navy consists of over 280 Ships, 420,000 Sailors, and 3,700 Aircraft.

Quick Tips:

- Navy = “Sailor”
- Sailors deploy regardless of the nation’s state of war. If you’re working with a Sailor that served during a period of no conflict, they may still have multiple deployments.
- Various Navy personnel support the Marines in their role as Naval Infantry. Among these are Navy (hospital) Corpsmen and Religious Persons (chaplains).
- When working with Sailors ask them what their “rate/rating” was instead of Rank and Job, since in the Navy rating incorporates both. e.g. “What was your rating?”

Enabling Legislation: 10 USC § 5061

SECTION 4

UNITED STATES AIR FORCE

Birthdate: September 18th, 1947

Motto: “Aim High ... Fly-Fight-Win”

Veteran Population: 3,984,918 ~18% of the total Veteran population

Website: <http://www.af.mil/>

The history of the Air Force traces back to August 1907 and establishment of the Army Aeronautical Division, the first “heavier than air” military aviation organization in the world. From 1907 – 1947, what later became the US Air Force was an increasingly large and autonomous portion of the US Army. By the end of World War II (1945), the US Army Air Forces numbered as many as 2.4 million (air)men. The National Security Act of 1947 established the Air Force as its own independent military service within the newly created Department of Defense.

Today the US Air Force is committed to “fly, fight, and win in air, space, and cyberspace.” To do this, Air Force men and women serve all over the world, in combat and combat support, as well as other vital national interest roles in defense of the United States.

Quick tips:

- Air Force = “Airman”
- Air Force personnel have served on the ground, in combat, in Iraq, Afghanistan, and throughout the world and Americas wars.

Enabling Legislation: 10 USC § 8062

SECTION 5

UNITED STATES COAST GUARD

Birthdate: August 4th, 1790

Motto: “Semper Paratus” - Always Ready

Veteran Population: 211,112 ~1% of the total Veteran population

Website: <http://www.uscg.mil/>

America’s Coast Guard has protected American shipping and coastlines since 1790. First established to collect taxes from smugglers and stymie piracy, the Coast Guard evolved into a maritime rescue and lifesaving service as well.

Although, Coast Guard forces have fought/engaged in many of America’s Wars, the Coast Guard is unique among the military services in that its parent agency has never been any branch of Defense or War. Established in 1790 by Alexander Hamilton as the Revenue Cutter Service within the Department of the Treasury, the Coast Guard was later re-assigned to the Department of Transportation in 1967. In 2002, it was moved to the newly formed Department of Homeland Security – where it exists today, responsible for Maritime Safety, Security, and Stewardship.

Quick tips:

- Coast Guard = “Sailor” or “Guardian”
- The Coast Guard has been “incorporated” into the Navy at various times during periods of war. Older Coast Guard Sailors may be Veterans of multiple services (Navy, Coast Guard).

Enabling Legislation: 6 USC § 468

CHAPTER 4

FEDERAL RESOURCES

BRIEF

DVA

DOD

HUD

DOL

SBA



BRIEF

FEDERAL RESOURCES

Federal benefits, as used in this guide, are benefits made possible through direct federally funded organizations. Although many organizations on the state, county, and local level receive federal funding in one manner or another, that funding has often gone through various agencies first. Another informal way to look at the federal agencies in this document could be:

Agencies which have cabinet level positions within the federal government.

For example the Department of Veterans Affairs and the Department of Defense both have respective Secretaries in the President's cabinet.

If this were a guide detailing the full bulk of the Department of Veterans Affairs resources, it would have 200 pages on the VA alone. This is a guide meant to identify resources available at the community level. Therefore, VA information will be briefly highlighted. If you want to know more about specific VA resources, the Department of Veterans Affairs Federal Benefits for Veterans, Dependents and Survivors resource guides are hosted here:

http://www.va.gov/opa/publications/benefits_book.asp

There are several other Federal agencies that provide resources for Veterans, which will be listed in the following section.

DEPARTMENT OF VETERANS AFFAIRS

Jackson Federal Building
915 2nd Avenue
Seattle, WA 98104

General Information:
(800) 827-1000
<http://www.va.gov/>



The Department of Veterans Affairs is made up of three separate organizations

- The Veterans Health Administration (VHA)
- The Veterans Benefits Administration (VBA)
- The National Cemetery Administration (NCA)

Each of these are responsible for administering a distinctly different set of VA resources. The VHA is responsible for Veterans healthcare and includes the VA Hospital and Vet Centers. The VBA administers benefits which covers anything from education (GI Bill) to pensions and disability compensation. Lastly the NCA is the administrative body responsible for maintaining Veterans cemeteries and coordinating burials, along with all the details involved in that process.

The estimated 2012 VA budget is ~\$129 Billion, or about 3% of the Federal Budget¹. This budget has grown significantly in the past couple years and is anticipated to grow further as troops draw-down from their deployments in support of OIF/OEF/OND and begin to transition to civilian life over the next decade.

In 2011, only 8.6 million of the ~22.2 million Veterans were registered to use VA health care. Of that number only 6.2 million Veterans visited at least once during the year.

Services²:

Veterans Health Administration (VHA):

The VA Puget Sound Region resides within a sub-section of the VHA called VISN-20. VISN stands for Veterans Integrated Service Network. Within the Puget Sound Health Care System of VISN 20 are:

¹ VISN 20's operating budget in 2010 was \$1.9 Billion; \$566 million is the share of that which went to the Puget Sound Health Care System. <http://www.visn20.med.va.gov/>

² For the purpose of this guide the VA services will cover only services available in King County. Resources such as Service Connected Disability and other procedural information can be explored further in the attached VA publication available here: http://www.va.gov/opa/publications/benefits_book/2012_Federal_benefits_ebook_final.pdf



2 VA Hospitals (Seattle Division / American Lake Division)

<http://www.pugetsound.va.gov/>

1. VA Hospital (Seattle)
1660 South Columbian Way
Seattle, WA 98108 [map](#)
(206) 762-1010 / (800) 329-8387
2. VA Hospital (American Lake)
9600 Veterans Drive
Tacoma, WA 98498 [map](#)
(253) 582-8440 / (800) 329-8387

3 Community Based Outpatient Clinics (CBOC) in King County. A Veteran enrolled in VA healthcare may use a CBOC for primary care³. The intention is to allow Veterans to access VA medical without requiring them to commute to one of the medical centers.

1. VALOR-CBOC (Bellevue)
13033 Bel-Red Road Suite 210
Bellevue, WA 98005 [map](#)
(425) 214-1055
2. VALOR-CBOC (Federal Way)
34617 11th Place South Suite 301
Federal Way, WA 98003 [map](#)
(253) 336-4142 / (800) 310-5001
3. VALOR-CBOC (Seattle)
12360 Lake City Way NE Suite 200
Seattle, WA 98125 [map](#)
(206) 384-4382

2 Vet Centers in King County, which provide readjustment counseling, resource information, and other engagement activities for combat Veterans⁴:

1. Vet Center (Federal Way)
32020 32nd Ave South Suite 110
Federal Way, WA 98001 [map](#)
(253) 838-3090 / (800) 927-8387
2. Vet Center (Seattle)
2030 - 9th Ave Suite 210
Seattle, WA 98121 [map](#)
(206) 553-2706

³ In some locations the VA has contracted VALOR healthcare to develop and operate their CBOC.
<http://valorhealthcare.com/about.html>

⁴ Eligibility: "If you, or a family member, served in any combat zone and received a military campaign ribbon (Vietnam, South-west Asia, OEF, OIF, etc.) than your family is eligible for Vet Center services." - http://www.vetcenter.va.gov/Vet_Center_Services.asp



Veterans Benefits Administration (VBA):

Services available from the VBA⁵ include (but aren't limited to)⁶:

- Compensation & Pension
 - Disability Compensation
 - Non-Service Connected Disability Pension
 - Survivors benefits
- Education
 - Montgomery GI Bill
 - Dependents Educational Assistance
 - Post 9/11 GI Bill
- Home Loans
- Vocational Rehabilitation
 - Education Assistance
 - Vocational Training
 - Employment Advocacy
 - Limited Dental Resources
- Life Insurance

⁵ VBA services in King County are generally administered from the VBA office in downtown Seattle:
<http://www2.va.gov/directory/guide/facility.asp?ID=234&dnum=All>

⁶ A more detailed listing can be found in the supplemental section of this entry at: <http://www.vba.va.gov/VBA/> and https://www.ebenefits.va.gov/ebenefits-portal/ebenefits.portal?utm_source=intmkt&utm_medium=badge&utm_campaign=PM

DEPARTMENT OF DEFENSE

1400 Defense Pentagon
Washington, DC
20301-1400

General Information:
(703) 571-3343
<http://www.defense.gov>



The Department of Defense is the parent agency of the United States Military Services, except the Coast Guard which falls under the purview of the Department of Homeland Security. Its mission is to provide the military forces needed to deter war and to protect the security of the United States. Providing direct benefits and resources for Veterans, by definition, is not a focus of this department. Nevertheless, there has been some acknowledgment and coordination with agencies in order to facilitate the healthy and well-supported transition from warfighter to Veteran.

Services:

Military OneSource:

Military OneSource is a resource for active duty military, National Guard and Reserve troops (regardless of activation status) and their families. MOS is a clearinghouse of resource information, including:

- Military Life & Deployment
- Family & Recreation
- Health & Relationships
- General Community Support
- and more....

More Information:

Phone: (800) 342-9647
<http://www.militaryonesource.mil/>

DOD ID Cards:

Certain Veterans, depending on their status¹, are eligible for DOD ID cards. Commonly referred to as base passes, these will allow the Veteran access to DOD installations and the ability to shop and participate at institutions on base.

¹ Retired (from service) Veterans, Medal of Honor recipients, 100% Service Disabled Veterans.

DEPARTMENT OF HOUSING & URBAN DEVELOPMENT



Seattle Regional Office Regional Administrator
Seattle Federal Office (206) 220-5101
Building 909 WA_Webmanager@hud.gov
First Avenue Suite 200 <https://www.hud.gov>
Jackson Federal Building
Seattle, WA 98104

The Department of Housing and Urban Development (HUD) seeks to ‘Create strong, sustainable, inclusive communities and quality, affordable homes for all.’ To accomplish this mission for Veterans, HUD has teamed up with the VA as well as other community agencies. For example, HUD is teaming with the VA to reduce the number of homeless¹ Veterans² to 35,000³. Local HUD partners include Catholic Community Services/Phoenix, as well as the VA, local homeless coalitions, and other agencies.

Services:

HUD-VASH (VA-Supportive Housing):

HUD-VASH is a ‘housing choice’ - based housing voucher program, enabling recipients of the voucher to seek out rental housing in the private market (they get to choose where to spend/use the voucher). HUD identifies housing agencies in selected areas of need and distributes vouchers to them. Veterans are referred to these housing agencies (such as KCHA & SHA) via VA Medical Centers (VHA). Often some vouchers distributed to the housing agencies are utilized in project-based programs that attach a certain number of vouchers to specific housing units (for a period of time)⁴.

1 42 USC § 11302 - GENERAL DEFINITION OF HOMELESS INDIVIDUAL - McKinney-Vento

2 5 USC § 2108

3 Independent data puts the total number of homeless Veterans around 105,000 nationwide, and nearly 9,000 in the VISN 20 network (see DVA entry for definition of VISN) - <http://www.nchv.org/page.cfm?id=81> . In December 2011, HUD’s one night (point-in-time) count identified 67,495 as homeless (for that evening). HUD estimates 144,842 spending at least one night in emergency shelter or transitional housing during the 2010 fiscal year. These conflicting numbers largely result from a difference in definitions and sampling techniques.

4 Between Sept 2008 and Sept 2011, approximately 47,000 Veterans were referred to public housing agencies for housing. Of this, approximately 41,000 were issued vouchers at some point. Of the 41,000 about 33,000 were able to utilize the vouchers and were “leased-up.” - HUD Annual Performance Plan FY 2012-2013



Veterans Homeless Prevention Demonstration (VHPD):

HUD, the VA, and the Department of Labor (DOL) teamed up to provide grants to several communities across the United States for the purpose of exploring ways the federal government can offer early intervention and ultimately homeless prevention⁵. The Seattle/Tacoma region was selected as one of the sites for this demonstration and Phoenix Housing and Catholic Community Services were the recipient of the \$2,000,000 grant to develop these services. More information is available in the CCS/CHS entry located in the Local Resources section of this guide.

HUDVet National Resources:

HUD maintains a web page listing various federal resources for Veterans. You can find hotlines and other basic information as well as links to other web pages here:

<http://www.hud.gov/offices/cpd/about/hudvet/national/>

⁵ Senator Patty Murray (WA) established the VHPD in the FY 2009 Housing Appropriations Bill. <http://www1.va.gov/opa/pressrel/pressrelease.cfm?id=1926>

DEPARTMENT OF LABOR

U.S. Department of Labor
Veterans Employment &
Training Service
P.O. Box 13139
Olympia, WA 98508

More Information:
(360) 570-6976
<http://www.dol.gov/vets/>



The Department of Labor (DOL) is the Federal agency responsible for the welfare of the wage earners, job seekers, and retirees of the United States. DOL does this by improving working conditions; creating opportunities for profitable employment; and assuring work-related benefits and rights. From Veterans employment rights (USERRA¹) to employment preferences and Veterans employment programs, Veterans working or looking for work are affected by the DOL everyday.

Services:

Homeless Veterans Reintegration Program (HVRP):

The HVRP is a program that dates back to 1987 – established under the Steward B. McKinney Homeless Assistance Act². More recently, it is authorized by the Homeless Veterans Comprehensive Assistance Act of 2001³. The DOL partners with local government and non-government agencies and provides funding for case management and direct assistance programs which are “employment focused.” In Washington State, the WDVA administers this funding.

Homeless Veterans can use the HVRP for assistance to become employable as well as assistance to maintain employment security. Program participants are offered individually designed case management plans, focused on employability. Items addressed (and mitigated) in this plan include:

- Immediate needs – food, clothing, transportation, and access to shelter;
- Outreach to homeless Veterans providers;
- Employability needs and skills assessment;
- Job readiness services, including transitional housing assistance, basic skills training, therapeutic work, résumé assistance;
- Development and employment opportunity referrals; and
- 90-180-and 270-day job retention follow-up.

1 38 USC § Chapter 43 : Uniformed Services Employment and Re-employment Rights Act

2 42 USC § 11302: Steward B. McKinney Homeless Assistance Act

3 38 USC § 2021: Homeless Veterans Comprehensive Assistance Act of 2001



Eligibility:

For HVRP, Veteran means a person who served in the US military⁴ and was discharged under conditions other than dishonorable. Homeless (homeless individual) includes persons who:

“...lack a fixed, regular, and adequate nighttime residence; whose primary nighttime residence is either a supervised public or private shelter designed to provide temporary living accommodations, or a temporary residence for individuals intended to be institutional; or living in a private place not designed for, or ordinarily used as a regular sleeping accommodation for human beings. Inadequate nighttime residence examples include: sleeping in cars, under bridges, in tents, etc. Inadequate nighttime residence does not include living with relatives or friends.”⁵

Contact:

HVRP Coordinator for King County
Washington Department of Veterans Affairs
(206) 205-5619

More Information:

http://www.dva.wa.gov/homeless_veteran_services.html

Compliance Assistance (USERRA), Vets Preference:

USERRA

The Uniformed Services Employment and Reemployment Rights Act (USERRA) “protects the employment rights and ensures the reemployment of veterans, reservists and National Guard members after a period of active service and prohibits employment discrimination because of past, current, or future military obligations. It covers all employers, regardless of size, in the public and private sectors.”⁶

More Information:

To file a claim/complaint on-line:

<http://www.dol.gov/elaws/vets/vetpref/complain.htm>

A web seminar on Employers and Veterans Rights under USERRA, provided by the United States Office of Personnel Management⁷.

http://www.youtube.com/watch?v=1w3lI54yKQU&feature=player_embedded#!

4 38 USC § 101 defines Veteran as: “... a person who served in the active military, naval, or air service, and who was discharged or released therefrom under conditions other than dishonorable.”

5 42 USC § 11302: Steward B. McKinney Homeless Assistance Act

6 <http://www.dol.gov/elaws/userra.htm>

7 <http://www.opm.gov/>



Vets (Jobs) Preference

Veterans who serviced on active duty during specified periods in military campaigns, or who are disabled are entitled to preference over others in hiring for Federal government jobs.⁸

Contact:

William “Kenan” Torrans
Chief Senior Investigator
USERRA and Veterans’ Preference
(202) 693-4731
torrans.william@dol.gov

More Information:

The Department of Labor tracks the monthly data on Employment Status of the civilian population eighteen years old and older by veteran status, period of service, and sex.

<http://www.bls.gov/news.release/empsit.t05.htm>

<http://www.dol.gov/elaws/vetspref.htm>

⁸ Vets Preference Complaints are handled according to the Vets Preference Operations Manual (PDF): http://www.dol.gov/vets/vms/Volume%20XII/vp_ops_manual.pdf

SMALL BUSINESS ADMINISTRATION

Seattle District Office
4th & Battery
Building 2401
4th Avenue, Suite 450
Seattle, WA 98121

More Information:
(206) 553-7310
answerdesk@sba.gov
<http://www.sba.gov>



The Small Business Administration (SBA) was founded in 1953 to “aid, counsel, assist and protect, insofar as is possible, the interests of small business concerns.”¹ Today, the SBA provides an array of services, including: financial and federal contract consultation for aspiring government contractees, small business management assistance, outreach to special populations - including Veterans, and targeted loans to mitigate disasters or other barriers to continued self-employment.

Services:

Express & Pilot Program Loans:

SBA Express Loan

The SBA express loan is an accelerated SBA loan. Reviews and responses to your application will generally be turned around within 36 hours. In addition, lower interest rates are available to Veterans via the SBA Express Program.

Patriot Express Pilot Loan

Pilot Loans assist active duty and former military members establish or expand small businesses. The loans may be used for:

- Start up costs
- Equipment purchases
- Business-occupied real-estate purchases
- Inventory
- Infusing working capital
- Managing your business
- Expansion
- Preparing your business for the possibility of your deployment

¹ <http://www.sba.gov/about-sba-services/our-history>



- Setting up to sell goods and services to the government
- Recovery from declared disasters.

In addition to the utility of the loan, the interest rates for the Patriot Express Pilot Loan is generally between 2.25-4.75 percent over prime².

Eligibility for both the SBA Express Loan and Patriot Express Pilot Loan:

- Veterans
- Service-disabled veterans
- Active-duty service members eligible for the military's Transition Assistance Program (TAP)
- Reservists and National Guard members
- Current spouses of any of the above
- The widowed spouse of a service member or veteran who died during service or of a service-connected disability

More Information:

<http://www.sba.gov/content/express-programs>

Military Reservist Economic Injury Disaster Loan (MREIDL)

The MREIDL provides funds in the form of loan(s) to small businesses which are unable to meet their necessary operating expenses because of an employee called to duty in their role as a military reservist. The interest rate for this loan is 4%.

Restrictions:

MREIDL loans are awarded based on the amount of working capital small businesses require to pay obligations to the point in time when reservists are released from their active duty obligation. Also, funds may not be used to refinance debt, to expand the business, or to replace commercial debt.

More Information:

<http://www.sba.gov/content/fact-sheet-about-u-s-small-business-administration-military-reservist-economic-injury-disaster-loan-program>

or

Customer Service Center
(800) 659-2955
disastercustomerservice@sba.gov

2 Lowest SBA loan rate.



Veterans Business Outreach Centers

Veterans Business Outreach Centers under the Veterans Business Outreach Program provide development services for entrepreneurs seeking business training, counseling and mentoring, referrals, and more. The program is organized by a cooperative agreement among sixteen different organizations. These organizations are collated into Veterans Business Outreach Centers (VBOC).

Services Veterans can receive at a VBOC:

- Pre-Business Plan Workshops
- Concept Assessments
- Business Plan Preparations
- Comprehensive Feasibility Analysis
- Entrepreneurial Training and Counseling
- Mentorship
- Other Business Developmental Related Services
- Assistance and training in such areas as international trade, franchising, and Internet marketing.

Location:

Seattle VBOC
Community Capital Development
1437 S. Jackson Street
Seattle, WA 98144

Contact:

Veterans Business Outreach Center
Community Capital Development
(206) 324-4330 ext 139
info@seattleccd.com
<http://www.seattleccd.com>

CHAPTER 5

STATE RESOURCES

BRIEF

WDVA

WA-DOL

WA-PARKS

WDFW

DSHS

WSHFC

WA-DOR

BRIEF

STATE RESOURCES

State level Veterans Benefits in Washington are funded through the Washington Department of Veterans Affairs (WDVA). The WDVA often gets mistaken as a part of the same Department of Veterans Affairs that administers Veterans Benefits on the Federal Level. Although, there is close partnerships at many levels, they remain two very distinct entities.

The Washington Department of Veterans Affairs was established and tasked by state law to provide:

“by law for the maintenance of a soldiers’ home for honorably discharged Union soldiers, sailors, Marines and members of the state militia disabled while in the line of duty and who are bona fide citizens of the state.”



STATE

WASHINGTON DEPARTMENT OF VETERANS AFFAIRS

"Serving Those Who Served"

1102 Quince St. SE
PO Box 41150
Olympia, WA 98504

General Information: (800) 562-0132
Benefits: (800) 562-2308
King County: (877) 904-VETS (8387)
<http://www.dva.wa.gov>

The Washington State Department of Veterans Affairs (WDVA) is Washington's state agency tasked with supporting resident Veterans. With a mission to "Serve those who Served," the WDVA engages in a wide variety of in-house programs as well as community partnerships.

Services (in alphabetical order):

Burial:

WASHINGTON STATE VETERANS CEMETERY

21702 W Espanola Rd.
Medical Lake, WA 99022 [map](#)
Phone: (509) 299-6280

E-mail: cemetery@dva.wa.gov

Web: http://www.dva.wa.gov/eastern_wa_vet_cemetery.html

Burial Cost: Free for eligible vets / \$300 for eligible family

Background:

Since Memorial Day, 2010, the WDVA has maintained the Washington States Veterans Cemetery in Medical Lake, WA¹. Eligibility for internment in the State Veterans Cemetery mirrors the National Veterans Cemetery requirements:

- All U.S. Veterans discharged under conditions other than dishonorable²;
- Spouses
- Dependent Children

¹ Washington also has a National Cemetery in Tahoma, for which Veterans burials are administered through the National Cemetery Administration (DVA). Phone: (425) 413-9614

² See discharge types explained in this guide under the section: The BASICS



Claims Assistance/Advocacy:

WDVA provides VA benefits advocacy for Veterans and Veterans family members through staff Veterans Service Officers³. Service Officers are available at any of the WDVA Service Centers and can provide outreach services for areas not near a WDVA Veterans Service Center.

WDVA Service Center (King County)

- Seattle Service (Call) Center
418 2nd Ave Extension South
Seattle, WA 98104 [map](#)
(877) 904-VETS (8387)

WDVA Service Officer (King County)

- Kathy Nylén
Veterans Community Service Coordinator
(206) 473-1078
kathyn@dva.wa.gov

More Information: <http://www.dva.wa.gov/claimsassistance.html>

Commercial Driver Training Military Certificate:

Recently discharged Veterans (within last 12 months) and military members with truck driver training can utilize the relationship the WDVA has formed with the Washington State Department of Licensing (WA-DOL) to obtain their Commercial Drivers License (CDL). To utilize this resource the Veteran needs to contact the WDVA and submit their training records to WDVA staff for assessment of qualifications. When qualifications have been determined, the WDVA will issue a Commercial Drivers Military Training Certificate for the Veteran to present to the Department of Licensing as proof of CDL training. Veterans must still pass the skills and knowledge test and pay all license fees to be issued their CDL.

The Military Training Certification Process:

1. Veteran must provide the following documents to the WDVA:
 - Completed Application
 - Record of Discharge (Form DD-214) or Military Personnel Record (MPR, ERB, ORB), and Military Drivers Training Record (Form 348, 348-E, 5384-E), A.C.E. Registry Transcript System, Verification of Military Experience and Training (DD Form 2586), or other military training records.⁴
2. WDVA will verify the applicant's eligibility.
 - Review submitted documents for accuracy, training, and eligibility.

³ Service Officers are trained by their respective organizations and recognized by the VA to lawfully provide assistance with VA claims and advocacy. For more information and to determine whether your representative is accredited by the VA: <http://www.va.gov/ogc/apps/accreditation/index.asp>

⁴ <http://www.youtube.com/watch?v=qtVGc7pBXGk>



3. WDVA will issue to the Veteran the following within ten working days.
 - Commercial Driver Training Military Certificate (Training Confirmed); or
 - A letter (Training Not Confirmed) to Veteran explaining why certification cannot be issued to Veteran.
4. The Veteran must present the certificate to the licensing office at the time of having their Commercial Drivers License (CDL) issued.

Contact:

Travis Sayers
TravisS@dva.wa.gov
(800) 562-2308

More Information: <http://www.dva.wa.gov/CDL.html>

Counseling:

In the WDVA PTSD (Post Traumatic Stress Disorder) Program, the WDVA contracts out to community based mental health professionals to perform less formal yet high quality mental health support for Veterans and their families. The WDVA contractors have an average of twenty four years direct service experience in mental health and have a deep understanding of the military as well as trauma commonly experienced by those who serve and those who live with them.

A list of PTSD Program Counselors in King County can be downloaded here:

http://www.dva.wa.gov/ptsd_counseling.html

Eligibility:

- Honorably discharged war era Veterans⁵ and their family members
- Washington State National Guard or Military Reserve members deployed in support of the nation's war and peacekeeping missions, and their family members
- The veteran does not need to be suffering from or diagnosed with PTSD, but should be able to demonstrate significant post war adjustment issues to warrant outpatient care
- VA service connected disability for any condition is not required for this service within the WDVA PTSD Program
- Services are free to qualified veterans
- Priority is given to those most vulnerable or having no other reasonable options for care.

More Information:

<http://www.dva.wa.gov/counseling.html> <http://youtu.be/ynSJtdz8MkI>



Education:

The WDVA provides assistance for Veterans wishing to go to and succeed in higher education. This takes the form of a published Guide for Veterans Attending College⁶ as well as partnerships with campuses across the state in the Partners for Veterans Supportive Campuses Program.

Under the umbrella of the Partners for Veteran Supportive Campuses Program, the WDVA provides information and assistance to institutions of higher education (and training programs) within Washington State.

Areas of Support

- Awareness of Veterans programs on and off campus
- Veteran cultural competency
- Best practices and policies to foster social support, acceptance, a welcoming environment, in a setting that meaningfully acknowledges the contributions of our veterans
- Use of GI Bill benefits
- Access to services through WDVA and its federal and local partners

The following (King County) public campuses have pledged their commitment to serve Veterans and their families by providing support services and referrals to help Veterans achieve their higher education goals:

- Seattle University 11/10/09
- South Seattle Community College 1/12/10
- University of Washington Seattle 10/5/10
- University of Washington Bothell 11/8/10
- North Seattle Community College 4/25/12
- Seattle Central Community College 5/23/12
- Green River Community College 6/5/12
- Bellevue College 6/7/12
- Renton Technical College 2/8/13

More Information: <http://www.dva.wa.gov/education.html>

Heidi Audette
(800) 562-0132 option “1”
heidia@dva.wa.gov

or

Peter Schmidt, Psy.D.
(425) 640-1463
peter.schmidt@edcc.edu

Incarcerated Veterans Services:

More Information: http://www.dva.wa.gov/incarcerated_project.html

6 http://www.dva.wa.gov/PDF%20files/Best%20Practices%20for%20Veterans%20in%20Higher%20Education%20_2_.pdf



Operation Recognition⁷:

Veterans who were forced to discontinue their high school education due to service in WWII, the Korean Conflict, or the Vietnam War⁸ are eligible to receive a high school diploma if they:

- Were honorably discharged from the military;
- Were scheduled to graduate from high school during the years of the war or conflict listed above.

Posthumous recognition is also available.

Veterans with a GED may apply for a diploma.

The application for this recognition requires the Veteran to obtain their discharge paperwork (DD214 or equivalent⁹). Once the Veteran has completed the application and has a copy of their discharge paperwork, they can mail the items to a high school of their choice (one which they have ties to, one they may have graduated from, one that is near by)¹⁰.

More Information: <http://www.dva.wa.gov/operationrecognition.html>

Veterans Innovations Program¹¹:

The Veterans Innovations Program provides assistance to Veterans and their families for financial hardships that arise in result of deployments to Iraq or Afghanistan. The VIP is administered in two separate programs:

Defenders' Fund:

A one time emergency grant of up to \$500¹² intended to pay creditors (landlords, utilities) to resolve the immediate financial hardship.

Eligibility:

- Current or former WA National Guard or Reservist
- Served: in Operation Noble Eagle, Operation Iraqi Freedom (OIF), Operation Enduring Freedom (OEF), or Global War on Terrorism (GWOT) – receiving a GWOT Expeditionary Medal
- Experiencing financial hardships in: employment, education, housing, health care, or other areas due to extended deployment

7 RCW 28A.230.120 - High school diplomas - Operation Recognition

8 Vietnam era as defined in RCW 41.04.005 - (i) The period beginning on February 28, 1961, and ending on May 7, 1975, in the case of a veteran who served in the Republic of Vietnam during that period; (ii) The period beginning August 5, 1964, and ending on May 7, 1975 (for one who did not)

9 Discussion on discharge documents is available in The Basics section of this guide.

10 Under this law, the high school has the choice to participate. Reference: RCW 28A.230.120

11 RCW 43.131.406 - All acts within the VIP are repealed, effective June 30, 2017.

12 RCW 43.60A.165 - For 2007-2009 the grant was \$1,000.



Competitive (individual) Grant Program¹³:

A substantially longer term program than the Defenders' Fund, the Individual Grant Program provides grants tailored to the needs of the Veteran and their family for the purpose of helping them obtain family-wage employment.

Eligibility:

- National Guard, Reserve, and Active Duty
- Served in Operation Noble Eagle, Operation Iraqi Freedom (OIF), Operation Enduring Freedom (OEF), or Global War on Terrorism (GWOT) – receiving a GWOT Expeditionary Medal.

Sample of how the grant could be used (from the WDVA website):

- Supplement wages for on-the-job training or apprenticeship programs;
- Tuition payments for education or certification programs; and/or
- Supportive services such as transportation assistance, housing, child care, or other needs-related payments necessary to enable an individual to resolve crisis situations, enter training or employment, and/or retain employment.

More Information: http://www.dva.wa.gov/Vet_Inn_Pro.html

Contact: wdvavip@dva.wa.gov

Veterans Estate Management Program:

The WDVA is an authorized protective payee and serves Veterans and their family member in this capacity when they are incapable of managing their own financial affairs.

Protective Financial Services Provided:

- Fiduciary appointment by the Department of Veterans Affairs
- Representative payee appointment by the Social Security Administration
- Executor of Veteran's estate

More Information: http://www.dva.wa.gov/estate_management.htm



State Veterans Homes:

Washington State currently has three Veterans Homes administered by the WDVA: The Soldier's Home in Orting, the Veterans Home in Retsil, and the Veterans Home in Spokane. All three homes are responsible for providing medical and supportive care to Veterans who are no longer able to provide it for themselves.¹⁴

Eligibility:

- Served at any time, in any branch of the United States Armed Forces including National Guard;
- Received an honorable discharge;
- Reside in Washington State; or
- Spouse or widow of an eligible veteran.

Locations:

- Washington Soldiers Home and Colony
1301 Orting-Kapowsin Hwy
PO Box 500
Orting, WA 98360 [map](#)
(360) 893-4515
- Washington Veterans Home
1141 Beach Dr
PO Box 698
Retsil, WA 98378 [map](#)
(360) 895-4700
- Spokane Veterans Home
222 East 5th Ave
Spokane, WA 99202 [map](#)
(509) 344-5770

More Information: http://www.dva.wa.gov/washington_state_veterans_homes.html

or

1-877-VETS-R-US (1-877-838-7787)

robinw@dva.wa.gov

14 The Veterans Homes are each Medicare and Medicaid certified facilities.



STATE

WASHINGTON STATE DEPARTMENT OF LICENSING

Director's Office
PO Box 9020
Olympia, WA 98507-9020

Agency Director:
(360) 902-3600
<http://www.dol.wa.gov/>

The Washington State Department of Licensing (DOL) ensures the fair and efficient collection of state revenue through the issuance of various licenses. In addition, the DOL provides information to law enforcement, drivers, and over thirty different professions.

Services:

Free Motor Vehicle License Plates:

Certain Veterans may be exempt from license fees on one vehicle per year in Washington State.

- Disabled American Veterans and former prisoners of war
- Veterans awarded the Congressional Medal of Honor
- Surviving spouses of a deceased former prisoner of war named as a registered owner of the vehicle, including lessees

Eligibility:

- Have received both of the following:
- An honorable discharge¹ or a discharge for physical reasons with an honorable record.
- A 100% service-connected disability rating from the Veterans Administration or the military service from which the Veteran was discharged.

Process:

- Get a letter of eligibility from the Department of Veterans Affairs verifying a 100% service-connected disability.
- Complete a Military License Plate Application.
- Mail the completed application with the letter of eligibility to:

DOL: Vehicle Licensing
PO Box 9909

¹ Discharges discussed in The Basics section of this guide.



Olympia, WA 98507-8500

More Information: <http://www.dol.wa.gov/vehicleregistration/spdav.html>

Military Theme License Plates:

Veterans and some survivors of Veterans may apply for Military Theme license plates. The table below details the costs/requirements:

| License Plate | Plate Cost | Sponsor |
|---------------------------------|----------------------------|----------------|
| Disabled American Veteran | \$0 / Renewal Not Required | N/A |
| Former Prisoner of War | \$0 / Renewal Not Required | N/A |
| Gold Star Parent | \$0 | WDVA |
| Medal of Honor | \$0 / Renewal Not Required | N/A |
| Military Affiliate Radio System | \$5 Processing Fee | N/A |
| Pearl Harbor Survivor | \$0 | N/A |
| Purple Heart | \$0 | N/A |
| Air Force | New \$40* / Renew \$30* | WDVA |
| Army | New \$40* / Renew \$30* | WDVA |
| Coast Guard | New \$40* / Renew \$30* | WDVA |
| Marine Corps | New \$40* / Renew \$30* | WDVA |
| National Guard | New \$40* / Renew \$30* | WDVA |
| Navy | New \$40* / Renew \$30* | WDVA |

* denotes fee is in addition to normal licensing fees

*Gold Star Parent definition available in appendix under WAC 308-96A-545

More Information:

Applications and examples available here:

<http://www.dol.wa.gov/vehicleregistration/specialdesign.html#military>

WASHINGTON STATE PARKS



Washington State
Parks and Rec Commission
1111 Israel Road S.W.
Olympia, WA 98504-2650

Olympia Headquarters
(360) 902-8500
<http://www.parks.wa.gov/>

The Washington State Parks and Recreation Commission operates Washington's beautiful parks. There are currently over one hundred parks in addition to trails, recreation programs, boating safety initiatives, and winter recreation. Careful stewardship balanced with a dedication to outdoor recreation is a hallmark of this agency and Washington State parks in general. Veterans can access WA State Parks year round, and some Veterans may receive special passes that waive many of the charges commonly associated with use of the parks system.

Services:

Disabled Veteran Lifetime Pass - No Charge:

Eligible Veterans¹ may receive a free lifetime pass to use state parks (in lieu of Discovery Pass). Which includes free camping/moorage, campsite reservations, watercraft launching, and trailer dumping.

Eligibility:

- Washington State Resident
- Documentation of at least 30% Service Connected Disability
 - Disability award letter
 - Certification from the Department of Veterans Affairs (DVA) or military service.

Restrictions:

Lands managed by the Department of Natural Resources or Department of Fish and Wildlife may require fees to be paid and are not covered by the Disabled Veteran Lifetime Pass.

More Information:

WA State Parks: <http://www.parks.wa.gov/passes/>
WDVA: <http://www.dva.wa.gov/discoverpass.html>

¹ RCW 79A.05.065 - Park passes - Eligibility. For definition of Veteran: RCW 41.04.005

WASHINGTON DEPARTMENT OF FISH & WILDLIFE



Natural Resources Building
1111 Washington St. SE
Olympia, WA 98501

Director
(360) 902-2200
director@dfw.wa.gov
<http://wdfw.wa.gov/>

Washington's Department of Fish & Wildlife works to preserve, protect, and perpetuate fish and wildlife as well as their ecosystems while also providing recreational and commercial opportunities. King County exists within the North Puget Sound Region (Region #4) of WDFW's 6 state regions.

Services:

Reduced Fishing/Hunting License

Certain Veterans with disabilities¹ may be eligible for a combination fishing license and/or hunting license(s) at a discounted rate in Washington State.

Eligibility:

- Resident veterans with at least 30% service-connected disability as verified by VA letter
- Resident veterans 65 years of age or older with a service connected disability as verified by VA letter
- Resident who permanently uses a wheelchair as certified by the doctor
- Resident who is blind or visually impaired
- Resident with a developmental disability² as determined by Department of Social and Health Services (DSHS) authority or physician's signature

¹ Temporary and/or short term disabilities are not permitted.

² RCW 71A.10.020



Process:

To apply for reduced fishing/hunting license:

- Physician will need to complete the Hunter/Fisher Disability Status Application.
- Return it to Washington Department of Fish & Wildlife main office³:

600 Capitol Way North
Olympia, WA 98501
or fax to: (360) 902-2466

³ Allow 2 weeks for processing. If no notice is received regarding application, call (360) 902-2464.



STATE

WASHINGTON DEPARTMENT OF SOCIAL & HEALTH SERVICES

DSHS Constituent Services
PO Box 45130
Olympia, WA 98504-5130

General Information:
(800) 737-0617
<http://www.dshs>.

Washington State Department of Social and Health Services (DSHS) serves more than 2.2 million children, families, vulnerable adults, and seniors annually. DSHS provides protection, comfort, food assistance, financial aid, medical services, behavioral health care, and veterans resources through screening and partnerships.

Services:

Veterans Project:

The Veterans Project at DSHS connects Veterans with benefits not being accessed. By partnering with federal and state agencies, the Veterans Project Team can assess Veterans' individual records using a broad scope approach.

Process:

DSHS works with the Veteran to determine qualifications for benefits. Then they are referred to the Washington Department of Veterans Affairs for direct Veterans Benefits.

Contact:

Bill Allman
(360) 725-1020
allmawa@dshs.wa.gov

Tim Dahlin
(360) 725-2077
dahlita@dshs.wa.gov

More Information: <http://www.adsa.dshs.wa.gov/pubinfo/PARIS/>



Mobile Community Outreach:

DSHS operates a Mobile Community Services Office (CSO) in the form of two 40-foot trucks functioning as mobile offices. Both mobile Community Service Offices are staffed by financial workers who complete cash, food, and medical interviews, issue Electronic Benefits Transfer (EBT) cards, receive documents, and screen for Veterans Benefits.

More Information:

<http://www.dshs.wa.gov/mobileoffice/>

<http://wsdva.blogspot.com/2011/09/wdva-and-dshs-mobile-community-service.html>

Contact:

Mobile CSO Project
PO Box 45440
Olympia, WA 98504-5440
(360) 725-4881



STATE

WASHINGTON STATE HOUSING FINANCE COMMISSION

Opening doors to a better life

1000 Second Avenue
Suite 2700
Seattle, WA 98104

(206) 464-7139
(800) 767-4663
askus@wshfc.org
<http://www.wshfc.org/>

The Washington State Housing Finance Commission, a self-sufficient (non tax dollar supported) initiative, is dedicated to increasing housing access and affordability for the people of Washington. In these efforts the WSHFC offers below-market-rate, tax-exempt bonds and federal tax credits to fund housing and nonprofit facilities throughout Washington.

Services:

House Key Veterans

Veterans using WSHFC Home Advantage first mortgage loan¹ or a House Key State Bond loan² can use House Key Veterans programs down payment assistance to obtain a second mortgage (for the purpose of a down payment) at 3% interest and a ten year term³.

Eligibility

- Veterans with an Honorable Discharge or with a discharge for medical reasons who have an honorable record. Includes active and former members of the Reserve and Washington National Guard.
- Never remarried spouses and dependent children of deceased Veterans.
- Maximum annualized gross household income⁴: \$88,000.
- Borrowers must be first-time home buyers or buying in a targeted area.
- Borrowers must qualify for the Home Advantage Program first mortgage or the House Key State Bond loan program.

1 More information: <http://www.wshfc.org/buyers/HomeAdvantagedpa.htm>

2 More information: <http://www.wshfc.org/buyers/key.htm>

3 Maximum Loan Amount: \$10,000

4 Maximum gross household income for King County, other counties and areas have different maximum incomes.



Contact:

Karen Carlson
206-287-4413
800-767-4663, Ex 413
karen.carlson@wshfc.org

More Information:

<http://www.wshfc.org/buyers/keyveterans.htm>

Participating Lenders: <http://www.wshfc.org/buyers/premier.htm>



STATE

WASHINGTON STATE DEPARTMENT OF REVENUE

101 4th Ave, Suite 1400
Seattle, WA 98121-2300

General Information:
(360) 534-1400
<http://www.dor.wa.gov/>

Cascade East Building
20819 72nd Ave South,
Suite 680

The Department of Revenue is Washington State's principle tax collection agency, collecting over 60 different taxes totaling up to \$17.3 billion in revenue each year.

Services:

Property tax exemption program for senior citizens and disabled persons:

Veterans with 100% Service Connected Disability¹ may qualify for a reduction in the amount of property taxes owed. The amount of the reduction is based on the Veterans income, the value of their residence, and the local levy rates.

Eligibility²:

- Own and occupy a primary residence in the State of Washington.
- Have combined disposable income of \$35,000 or less.
- Ability to provide written proof of disability by the Veterans Administration or Proof of Disability Affidavit.³

1 Or deemed totally disabled - ref: WAC 458-16A-100

2 RCW 84.36.381

3 <http://dor.wa.gov/docs/forms/proptx/forms/prfdisbstatmnt.doc>



Process:

- Complete the Application for Senior Citizen and Disabled Persons Exemption from Real Property Taxes⁴
- Contact the King County Assessors Office

DEPT. OF ASSESSMENTS
500 Fourth Ave
#ADM-AS-0708
Seattle, WA 98104
(206) 296-7300
<http://www.kingcounty.gov/Assessor.aspx>

More Information:

<http://dor.wa.gov/content/findtaxesandrates/propertytax/incentiveprograms.aspx>

Property tax assistance program for widows or widowers of veterans:

Widows or widowers of a Veteran may be eligible for a grant to assist them in the payment of property taxes. The grant is based on the applicant's income, the value of the residence, and the local levy rates and does not have to be repaid unless the recipient does not live in their house until at least December 15th of the year in which the grant was received.

Eligibility⁵:

- Applicant is the widow or widower of a Veteran who died as a result of a service-connected disability; or was rated 100%⁶ disabled by VA for 10 years prior to death; or was a former Prisoner of War (POW) and rated 100% disabled for 1 year prior to death; or died in active duty or training status may be eligible.
- Widow/widower is at least sixty-two years of age by December 31 of the year the taxes are due or is retired from regular gainful employment by reason of disability.
- Own primary residency in the State of Washington.
- Have combined disposable income of \$40,000/year or less.
- Ability to provide written proof of disability by the Veterans Administration or Proof of Disability Affidavit.⁷

4 <http://dor.wa.gov/docs/forms/PropTx/Forms/SrCitExmptRealPropTx.doc>

5 RCW 84.36.381

6 Or deemed totally disabled - ref: WAC 458-16A-100

7 <http://dor.wa.gov/docs/forms/proptx/forms/prfdisbstatmnt.doc>



Process:

- Complete the Property Tax Assistance Claim Form for Widows/Widowers of Veterans.⁸
- Contact the King County Assessors Office

Department of Assessments
500 Fourth Ave
#ADM-AS-0708
Seattle, WA 98104
Tel: 206-296-7300
<http://www.kingcounty.gov/Assessor.aspx>

Contact

Linda Smith
(360) 534-1416

More Information: <http://dor.wa.gov/content/findtaxesandrates/propertytax/incentive-programs.aspx>

CHAPTER 6

COUNTY RESOURCES

BRIEF
KING COUNTY



BRIEF

COUNTY RESOURCES

County Benefits as referred to in this guide are resources originating from county level agencies or initiatives. The lines between county and local as well as between county and state are often blurry in King County. As much as any other county in the State, King County has a close partnership with many local Veterans-serving agencies and a very close relationship with the Washington Department of Veterans Affairs, funding or cooperating on a number of programs.

Perhaps the biggest single factor in county and local Veterans services is the King County Veterans and Human Services Levy, which provides over \$101 million through 2016 to Veterans and Human Services throughout King County.

King County Veterans and Human Services Levy:

Background:

The King County Veterans and Human Services Levy (KCVHSL) is King County's primary approach to supporting Veterans and other at-risk individuals in our communities. To reduce homelessness, criminal system involvement, emergency medical costs, and to increase self-sufficiency¹, the voter-approved Levy imposes a property tax of not more than \$0.05 per thousand dollars of assessed valuation². This is in keeping, and exceeding, the mandate of RCW 73.08.080, which had, to the point of KCVHSL, established mandatory property tax levy³ of between \$0.0124 - \$0.27 per thousand dollars of assess valuation⁴.

History:

In November 2005, the proposed KCVHSL passed the general election by nearly 58%. Over the lifetime of the first KCVHSL, nearly \$90 million was generated to fund a large number of Veterans Programs and initiatives throughout the County⁵. In August 2011, the KCVHSL again put forth the Levy for funding, and again the public overwhelmingly supported it for another 6

1 Through employment

2 ~\$15 per year for a \$300,000 home

3 For all Washington State counties

4 King Counties rate had been set at \$0.025, but by 2003 limitations set forth by 84.55 RCW and Initiative 747 reduced the millage to ~ \$0.008 per thousand dollars of assessed value.

5 In both the original Levy as well as the new 2011 Levy 50% of revenue is dedicated to Veterans Services.



years. The Levy passed with just over 66% approval – a testament to the success and positive perception of the previous Veterans and Human Services Levy.

Administration & Oversight:

A Service Improvement Plan⁶ guides Levy investments. The document contains background information, goals, strategies, relevant demographic and economic data as well as projections, guiding policies, and discussion on the three main strategies for achieving the Levy goals:

- Supporting Veterans
- Ending homelessness
- Improving health
- Supporting families

Ordinance 17072⁷ maintains the same language as the now expired ordinance 15279,⁸ calling for the creation of two volunteer based oversight boards:

Veterans Citizen Oversight Board (VCLOB):

“...oversees funds for regional human services for Veterans, military personnel and their families.”⁹

Regional Human Service Board (HSLOB):

“...oversee the funds for regional health and human services for a wide range of low-income people in need of such services.”¹⁰

These boards spend thousands of hours reviewing activity implementation plans, serving on RFP review panels, visiting levy-funded sites, reviewing evaluation reports, and representing the levy in public. Although only the VCLOB is mandated to focus on Veterans issues, the Boards tend to meet quarterly and maintain joint committees for most Levy Strategies.

Impact:

| Year | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | Total |
|---------|---------|---------|---------|---------|---------|---------|---------------------------|
| Revenue | \$15.7m | \$16.2m | \$16.6m | \$17.1m | \$17.7m | \$18.3m | \$101.6m estimated |

Over the next six years (2012-2017), over \$101 million is going to be generated for Veterans and general human services related programs and initiatives in King County. Fifty percent (approximately \$50.5 million) will be dedicated specifically to Programs, Housing, Education, Employment, and general support specifically for King County’s indigent Veteran population.

6 http://www.kingcounty.gov/operations/DCHS/Services/~-/media/operations/DCHS/Levy/Docs/Ordinance_17236.ashx
7 KC Ordinance 17072 - KCVHSL version 2012-2017: <http://1.usa.gov/SHp1yt>
8 KC Ordinance 15279 - KCVHSL version 2006-2011: <http://1.usa.gov/WwNPaz>
9 King County Ordinance 15729 line: 206-208: <http://1.usa.gov/WwNPaz>
10 King County Ordinance 15729 line: 208-209: <http://1.usa.gov/WwNPaz>

COUNTY



King County

2124 4th Avenue, 4th Floor
Seattle, WA 98121

500 SW Seventh Street
Renton, WA 98057

Seattle: (206) 296-7656

Renton: (206) 205-3500

<http://www.kingcounty.gov/socialservices/veterans.aspx>

King County Veterans' Program (KCVP):

Each county in Washington State is required by law¹ to maintain a Veterans Assistance Program for the purpose of addressing the needs of local indigent veterans and their families.

Services:

Case Management

KCVP provides collaborative case management for Veterans utilizing an approach based on the Veterans individual needs and motivation. The numerous case managers at KCVP can assist Veterans in finding housing, employment, mental health, family resources, reintegration assistance, addictions treatment, trauma based counseling, and other stability-building community resources.

KCVP resources are administered through case managers. Individual cases determine the depth of case management necessary to receive services.



Housing Assistance:

Short Term, i.e. emergency shelter:

KCVP has contracted mens' beds with the Salvation Army and the Compass Center. These beds are available for work-ready Veterans who are homeless or waiting to be admitted into treatment programs, or for Veterans who need housing for only a short period of time².

Long term, i.e. transitional housing:

- Contract(s) with the Vietnam Veterans Leadership Program enable KCVP to place chronically homeless Veterans engaged in employment, treatment, education or training programs in more permanent, long term housing.
- Various new housing developments were/are funded by the King County Veterans and Human Services Levy³. As a result KCVP Case Managers are often well informed about new or unfulfilled housing openings within the same funding umbrella as their program.

Death/Survivor Services

Family or friends of Veterans who have or will be responsible for costs relating to the burial or cremation of a deceased Veteran⁴ and lacks the resources to cover the expenses may be able to receive up to \$500 to help offset costs.

Eligibility:

- Family or friend of deceased Veteran
- Proof of death
- Funds not to be reimbursed are paid directly to agency performing the burial or cremation.

Drug and Alcohol Treatment

KCVP works with several community partnerships to provide referral assistance to clients working through issues related to drug and alcohol addiction. To access this resource, Veterans must schedule a visit with a KCVP case manager.

Emergency Financial Assistance

Direct Financial Assistance is available to eligible Veterans to provide emergency and temporary assistance to resolve one-time financial needs, basic needs, and/or prevent homelessness.

² <http://1.usa.gov/SHteSG>

³ KC Ordinance 17072 - KCVHSL version 2012-2017: <http://1.usa.gov/SHp1yt>

⁴ Veterans indigent to King County



Common uses of the Emergency Financial Assistance include:

- Rental assistance
- Emergency food needs
- Medical needs
- Utility expenses
- Transportation

Eligibility:

In most cases, the household income of the resource seeker must be 30% of the Area Median Income⁵.

Employment Guidance

KCVP Social Workers can provide assistance with employability issues, including voice mail accounts, resume assistance, job counseling, developing employment plans, and job placement. In addition, KCVP works very closely with WorkSource⁶ in King County, and is co-located with many employment and employability resources at the Renton location:

Renton WorkSource
500 SW Seventh Street map
Renton, WA 98057

Volunteer Opportunities

KCVP partners with the Washington Department of Veterans Affairs (WDVA) to operate the Veterans Conservation Corps, providing habitat restoration volunteer opportunities to Veterans.

Mental Health

The KCVP staff will give appropriate referrals for mental health assessments and treatment to the Washington Department of Veterans Affairs PTSD program. Counselors in the WDVA program can make more appropriate referrals if they cannot treat the Veteran.

Veterans Incarcerated Project

The VIP is a joint program with the Washington Department of Veterans Affairs (WDVA). In this program, Veterans incarcerated in King County Correctional Facilities and other local jails can work with KCVP/WDVA staff for referrals to housing, employment services, treatment, and possible alternatives to jail/incarceration.

5 1 person household: \$18,500/year - 4 person household: \$26,400/year. Searchable index available: <http://bit.ly/10OeVzB>
6 <http://www.worksourceskc.org/default.php>



The program provides:

- Transitional housing for veterans upon release from jail
- Assessment and referral to the Seattle Veterans Affairs Medical Center for treatment including drug, alcohol, and mental health counseling
- Job referral and placement services
- Assistance with court appearances and early release requirements.

Outreach:

Auburn WorkSource
2707 “I” Street NE
Auburn, WA 98002

Carnation Hopelink
31957 E. Commercial St
Carnation, WA 98014

Community Psychiatric Clinic
11000 Lake City Way
Lake City, WA 98125

Enumclaw City Hall
1339 Griffin Avenue
Enumclaw, WA 98022

Multi-Service Center
1200 S. 336th Street
Federal Way, WA 98003

Lake Washington Inst of Tech.
11605 132nd Avenue NE
Kirkland, WA

Maple Valley Food Bank
21415 Maple Valley Hwy
Maple Valley, WA 98038

WorkSource Redmond
7735 178th Place NE
Redmond, WA 98052

Fran Nowak
Lead Social Worker, KCVP
206-265-0578

Eligibility⁷:

Any person, who at the time he or she seeks assistance, meets the following criteria:

- Served in any military branch (Air Force, Army, Coast Guard, Marines, or Navy)
- Fulfilled the initial military service obligation of at least 180 cumulative days
- Received one of the following characters of discharge:
 - Honorable
 - Medical
 - General
 - Under Honorable Conditions (UHC)

or

- Did not fulfill the initial military service obligation of at least 180 cumulative days and
- Received a Medical character of discharge

or

- Fulfilled the military service obligation of at least 6 or 8 years for National Guard or Reserve,

or

- Was called into federal service for at least 180 cumulative days

⁷ per KCVP Policies & Procedures (march 2010): <http://bit.ly/VIIIRS3>



- Received one of the following characters of discharge:
 - Honorable
 - Medical
 - General
 - Under Honorable Conditions (UHC)

The Veteran must also be a current resident of King County or be moving to King County within thirty days. Family/dependents of Veterans are generally eligible for KCVP resources as well.

More Information:

Address: King County Veterans Program
2124 - 4th Avenue, 4th Floor
Seattle, WA 98121 [map](#)

KCVP/Renton WorkSource
500 SW Seventh Street
Renton, WA 98057 [map](#)

Website: <http://www.kingcounty.gov/socialservices/veterans.aspx>

Contact: (206) 296-7656 - Seattle
(206) 205-3500 - Renton
(425) 656-5100 - Toll Free

Career Connections

King County Career Connections provides personal support and employability assistance to homeless individuals and families with the goal of achieving self-sufficiency. To accomplish this, Career Connections staff coordinate and assist in education, employment, and college training programs as well as collaborate and coordinate housing needs/services. The staff at Career Connections works very closely with the King County Veterans Program and provide excellent “warm-handoff” referrals within the King County Veterans Program as well as to other local, state, and federal programs and agencies.

Services:

- Co-active coaching
- Career assessment
- Financial assessment
- Educational assessment
- Career exploration
- Career planning
- Computer resources
- Education and training planning
- Employment assistance
- Post employment services
- Post education services



Process:

1. Referring partners provide screening services to clients.
2. Clients needing career services are referred to Career Connections.
3. Career Connection Education and Employment Coordinators (EEC) assess client's employability and education circumstances.
4. EEC and Resource Partners provide technical analysis of financial and educational status.
5. EECs design an Individualized Action Plan (IAP) with each client.
 - A. Maintain close contact with clients to support IAP completion
 - B. Maintain contact with Referring Partners to foster collaboration
6. EECs provide continuing support of employment and education progress until self sufficiency is attained.

More Information:

Address: King County Career Connections
500 SW Seventh Street
Renton, WA 98057

Website: <http://directory.kingcounty.gov/GroupDetail.asp?GroupID=30798>

Contact: Carolyn Bledso
Program Manager
(206) 205-3627
Carolyn.Bledsoe@kingcounty.gov

Veterans Advisory Board:

Background:

Washington State law⁸ requires that each county must establish a Veterans' advisory board for the purpose of advising the legislative authority of the county on the needs of its indigent Veterans as well as for the local resources and programs that support those Veterans.

King County's Veterans (Program) Advisory Board assists the King County Veterans Program by providing advice and knowledge. Specifically, the King County Veterans Program Advisory Board:

- Reviews the activities and plans of the Veterans Program
- Makes recommendations to the Veterans Program Coordinator:

Nancy Loverin
Program Manager
King County Veterans' Program
nancy.loverin@kingcounty.gov
(206) 205-1174

- Advises King County government on matters of concern to the Veterans in King County



- Reviews guidelines concerning the allocation of benefits to eligible veterans and their families
- Provides a hearing and ruling process on any grievances brought to the Veterans Program.

Process:

The Advisory Board is made up of seventeen members, elected to two year terms. Nomination is through recognized Veterans' organizations in King County⁹.

Committees address the Board goals, in coordination with King County's Veterans' Program.

Budget Committee:

- Reviews Veterans' Program budget and makes recommendations/requests to the Veterans' Program Coordinator.
- Reviews the Veterans' Program annual budget and reports to the full board each year.

Appeals Committee:

- Reviews grievances from Veterans regarding services provided by the King County Veterans' Program.
- Makes recommendations to the Veterans' Program Coordinator based on evidence heard before the committee.

Programs Committee:

- Community representatives to various Veterans service organizations.
- Makes recommendations to the Veterans' Program Coordinator for enhancing existing programs and designing new programs.

Meeting Details:

The Advisory Board meets on the third Tuesday of each month except July and August at 10:30 a.m. in the conference room at the Renton office of the King County Veterans' Program.



Board Members are listed at the following location:

<http://1.usa.gov/11U7kQa>

CHAPTER 7

LOCAL RESOURCES

BRIEF

Local resources Listing



BRIEF

LOCAL RESOURCES

Often the biggest barrier of Veterans and advocates alike is connecting with local resources. It is easy to look at Beacon Hill in Seattle, and offhandedly say, "I don't know, but I bet the VA does...have you checked with them?"

Another approach is to think about it from the Veterans' perspective.

Federal:

There are several Federal agencies; most Veterans will likely be aware of only one, the VA.

State:

There are many state agencies with Veterans assistance programs. Some Veterans will know about the WDVA, but even those who do will not understand the difference between the WDVA and the VA.

County:

Each county in WA has Veterans programs/assistance funds. Do you think this is covered in a transition brief for a Sailor leaving active duty in South Carolina? Most Veterans have no idea that a county has Veterans specific resources, even though King County's Veterans' Program is perhaps one of the most robust in the nation.

Local:

How much exposure, if any, do you think a Veteran has to Local non-profits, charities, private businesses, and other resources not directly affiliated with federal, state, or local agencies? Typically little to none.

One of the key presumptions of this guide is that there are many resources outside of the VA for Veterans to access – each Veteran and advocate should be aware of how to access this information. In this section, you will see why Veterans and advocates share a common benefit in being aware of navigating local Veterans resources.



LOCAL

BOOTS TO SHOES FOUNDATION

218 Main Street #690
Kirkland, WA 98033

Pat Conover
Program Director
Ph: (425) 284-1453
Patricia.Conover@bootstoshoes.org
<http://www.bootstoshoes.org>

Boots to Shoes (B2S) was founded with the mission to provide services increasing employability in transitioning Veterans as well as mentorship opportunities for those wishing to engage and assist transitioning Veterans as they (re)enter the civilian workforce.

Services:

Veteran Mentoring:

B2S encourages and provides Veterans with a combination of direct meetings and phone conversations with mentors from industries throughout the Puget Sound. Mentors and Veterans are matched based on career interests¹. The mentor's role is to:

- Support translation of military training and experience to the civilian environment.
- Provide resume review and feedback.
- Preparation for interviewing.
- Act as a sounding board and checkpoint for progress of an on-the-job search.

Business Panel Discussions:

In B2S business panel discussion events, Veterans are able to ask business professionals (typically three to five in a panel) questions regarding their respective views on business in the Puget Sound region. Excellent takeaways from these discussions are information on personal/professional growth potential in various industries, as well as skills and certification answers.

Mock Interviewing:

B2S provides opportunities for participating Veterans to practice interviewing with business professionals. In these interviews the Veteran job seekers gain exposure to common interview techniques and questions as well as feedback to improve interviewing skills.

¹ Geographic proximity is taken into consideration as well.



Mentoring Opportunities:

In addition to mentoring services, B2S is constantly seeking out business professionals, especially Veterans, to be mentors for transitioning military members.

Process:

Whether looking for a mentorship or mentoree relationship, Pat Conover is the primary point of contact for Boots to Shoes. Once contacted, Pat will engage the Veteran in a one-on-one interaction, and assess the needs of the Veteran with respect to the services and mentors Boots to Shoes. The mentorship of a Veteran lasts 6 months and is closely monitored in the beginning to make sure the mentor and mentee form a good relationship.

Pat Conover
Program Director
Ph: (425) 284-1453
Patricia.Conover@bootstoshoes.org

Restrictions:

Boots to Shoes mentor services are restricted to 21st Century Veterans. However, mentorship opportunities are available to Veterans and non-Veterans of all ages/generations.

Boots to Shoes defines a Veteran as someone who served actively in the military with an honorable or general discharge².

2 Types of discharges are explained further in **The Basics** section of this guide.



LOCAL

BRAIN INJURY ASSOCIATION OF WASHINGTON

P.O. Box 3044
Seattle, WA 98114

Brittney Neidhart-Gruhl, MSW
Resource Manager
Ph: (877) 824-1766
brittneyn@braininjurywa.org

The Brain Injury Association of Washington (BIAWA) provides a Traumatic Brain Injury Resource Center for King County and Washington State. This is made possible through funds provided by the Washington TBI Fund¹ and the awarding of a Resource Center Grant in July 2011 from Washington State Department of Health & Human Services (DSHS).

Services:

Resource Navigation:

BIAWA's Traumatic Brain Injury (TBI) Resource Center provides targeted resource navigation and advocacy for people afflicted with traumatic brain injuries (TBI). The front line staff of BIAWA consists of Resource Line Specialists and Resource Managers who oversee a growing database of brain injury resources. Resource Line Specialists assist callers who require knowledge or assistance navigating services and Resource Managers provide more direct in-depth assistance. The stated objective of Resource Management is "...to improve the quality of life for persons with Traumatic Brain Injury by assisting them, their families and loved ones to fill in the gaps of needed services."

Process:

To access services at BIAWA, Veterans only need to contact (877) 824-1766 between 9:00 AM and 5:00 PM, Monday through Friday, and they will speak directly with a Resource Line Specialist that can either give them details on resources and referrals or connect them with a Resource Manager for more in-depth consultation.

Veteran:

The BIAWA doesn't recognize a specific definition of what constitutes a Veteran for services at the TBI Resource Center. However, the various agencies to which they refer may have more specific criteria.

1 TBI: Traumatic Brain Injury



LOCAL

CATHOLIC COMMUNITY SERVICES

1229 West Smith Street
Kent, WA 98032

Veterans Homeless Prevention Program
Ph: (206) 947-9746
<http://www.ccsww.org>

Catholic Community Services (Catholic Housing Services) has been a fixture of services directed for the poor, homeless, and vulnerable for over 90 years. Although CCS is an outreach of the Catholic Church of Western Washington, its employees and volunteers come from many differing faiths and traditions. CCS/CHS provide support for poor and vulnerable people through “provision of quality, integrated services, and housing.”

Services:

Family Housing Connection (FHC):

The Family Housing Connection (FHC) is a partnership with over eighty shelter and housing programs throughout King County. Individuals or families who seek housing or shelter in King County can access FHC and instantly be put on a placement roster for each program that they might qualify for. Types of programs included:

- Emergency Shelters (not domestic violence shelters)
- Rental Assistance Programs
- Transitional Housing Programs
- Service Enriched Housing Programs
- Supportive Permanent Housing Programs

Process:

1. Call 2-1-1, and request to schedule an appointment with FHC
2. Meet with Family Housing Connection Specialist
3. Receive notification (phone call) when housing resource becomes available
4. Meet again with staff to ensure resources are a fit with your situation

More Information: <http://www.ccsfhc.org/en/>



Veterans Homeless Prevention Demonstration (VHPD)¹:

VHPD case managers are based in Kent and are tasked to engage Veterans who are at risk of homelessness by providing rental and housing assistance, counseling, and assisting them to create a housing and services plan. VHPD case managers also work closely with community and VA resources to ensure their Veterans have the resources they need.

Eligibility:

Veterans and Veterans with families at risk of homelessness or experiencing short-term (less than ninety days) homelessness.

Process:

Call: 1-877-4AID-VET
1-877-424-3838

More Information:

<http://bit.ly/UZZwHt>
<http://1.usa.gov/SHM5NF>

St. Martin de Porres Shelter:

St Martin's is an overnight shelter located near the Coast Guard station on Seattle's waterfront. It currently has a capacity of 212 men each night, with an additional thirty-four beds available in the winter (through an arrangement with local churches). The shelter is open from 6:30 PM to 7:30 AM. VA case managers commonly frequent the shelter in the evening hours, to connect Veterans with resources. Other resources available at St. Martin's:

- Hot meals
- Clothing
- Day respite: 24-hour care for the ill or injured; includes transportation to and from medical appointments
- Medical care: a nurse is provided by health care for the homeless, five days a week, without cost to St. Martin's
- Restroom and shower facilities
- Laundry room
- Housing and employment assistance: resource coordinator offers residents guidance in the housing/job application process and counsels them in dealing with Social Security, the VA, and other governmental agencies
- Drug and alcohol counseling, AA meetings (optional)
- Counseling from VA outreach worker
- Memorial services: St. Martin's hosts memorial services for men who have stayed at the Shelter

¹ This is a partnership with the WDVA and the Department of Housing and Urban Development



Eligibility:

- Fifty years or older
- Male

Process:

Visit the Lazarus Day Center before 7:00 PM.

416 2nd Ave.
Seattle, WA 98194 [map](#)

More Information:

http://www.ccsww.org/site/PageServer?pagename=homeless_stmartin

or

(206) 256-0665
(206) 323-6341

Lazarus Day Center:

The Lazarus Day Center is a safe place for homeless and marginally housed men and women (over fifty years old) to spend their day. The center is open from 1:00 PM - 6:30 PM and is located next door to the WDVA office in Seattle². Services offered at the day center include:

- Hot lunches and snacks
- Clothing
- Restroom and shower facilities
- Women's dressing room
- Laundry facilities
- Library and computer room
- Drug and alcohol counseling
- Counseling from VA outreach worker

Eligibility:

- 50 years or older

Process:

Open Daily: 1:00 - 6:30 p.m.

416 2nd Ave.
Seattle, WA 98194
(206) 623-7219

More Information: http://www.ccsww.org/site/PageServer?pagename=homeless_lazarus



LOCAL

CENTERSTONE

722 18th Ave
Seattle, WA 98122

Ph: (206) 812-4969

<http://center-stone.org/>

Centerstone¹ has provided direct services to limited income residents of Seattle since 1964. Today, Centerstone provides advocacy, food bank, financial education, financial services, and emergency assistance to over 20,000 people per year.

Services:

Food Bank:

Food Bank assistance is available Monday through Friday and in person (at 722 18th Ave, Seattle) Wednesday through Friday. To access this resource you must be a resident of zip codes: 98102, 98112, or 98122. This is verified by picture identification, utility/medical bills, or other printed documentation.

More Information:

Food Bank Website: <http://center-stone.org/programs/food-bank/>
General Phone Number: (206) 812-4940

Financial Literacy Classes:

Centerstone provides financial literacy through multiple approaches. Group presentations and in-depth seminars cover topics including: banking, credit, budgeting, income, and money management. One-on-one consultation consists of assisting clients to build budgets that are “right for them.” As a related service, the financial literacy staff may be able to assist with free tax preparation (even after the April 17 federal tax filing deadline).

More Information: <http://www.campseattle.org/wp/wp-content/uploads/Tax-and-FAFSA-Prep1.pdf>



LOCAL

CHIHAK & ASSOCIATES

801 2nd Avenue, Suite 1150
Seattle, WA 98104

Rachael Brown
Outreach Program Manager
Ph: (206) 838-3320
Rachael@wadisability.com
<http://www.wadisability.com/>

Chihak & Associates is a Social Security disability law firm based out of Seattle, WA. Though Social Security law is the firm's business, it has engaged in a service related outreach program as well.

Services:

Social Security Consultation and Representation:

Chihak & Associates has a case-management oriented approach to filing and appealing Social Security (SSI) and Social Security Disability (SSDI) claims. Social Security consultation and general resource case management (housing, food, shelter, etc.) are pro-bono while advocacy in cases of appeal are contingent on success and reflect the standard rate¹.

Chihak & Associates provides free assistance to Veterans with initial applications to Social Security. This includes help with form completion, preparation for physical and psychological evaluations, and to obtain essential medical evidence.

Resource Navigation/Outreach/Staff Training:

The outreach team and attorneys consistently engage community agencies with staff trainings on Social Security as well as other assistance lifeline issues, to include Aged Blind & Disabled (ABD - formerly Disability Lifeline), Temporary Assistance for Needy Families (TANF), Department of Social and Health Services (DSHS), and others.

Process:

Call (888) 723-4141 or (206) 838-3320 and the Veteran will be scheduled for an in-depth consultation with either the Outreach Program Manager or an attorney (free of charge).

Chihak & Associates are a private agency and may not take every case.

¹ Attorneys fees for SSI/SSDI claims are contingent on a successful appeal and are a standard 25% of the past-due benefits you are awarded, up to a maximum of \$6,000 - More Information: http://www.socialsecurity.gov/OP_Home/ssact/title02/0206.htm



LOCAL

COMMUNITY PSYCHIATRIC CLINIC

11000 Lake City Way NE
Seattle, WA 98125

Veterans Services
(206) 545-2344

Community Psychiatric Clinic (CPC) has been providing behavioral health services for residents of Seattle and King County since 1953. Since then, the services CPC provides have branched out to address counseling, community based care, vocational programs, chemical dependency programs, permanent housing services, and Veterans services. Currently CPC provides direct service to Veterans and Veterans families through several programs.

Services:

Project THRIVE:

Project THRIVE¹ creates a continuum of services for homeless Veterans. Included within the Project THRIVE umbrella are services in supported housing for homeless Veterans with dual disorders² of mental illness and chemical dependency.

As part of project THRIVE, CPC also provides a Veterans Resource Center (VRC) where Veterans can socialize, relax, access resources, use the Internet, and:

- Attend classes and groups on a variety of topics, to include recovery, PTSD, mental health, substance abuse, vocational/employment support, housing support, and physical health and wellness
- Receive family and peer support
- Get assistance in acquiring benefits
- Receive skills training in activities such as health and hygiene, budgeting, neighborhood navigation, transportation access and more
- Use laundry facilities

1 Acronym: Treatment, Housing, Resources and Interventions for Veterans Empowerment

2 Per: <http://bit.ly/YroNPd>: "The term dual diagnosis is a common, broad term that indicates the simultaneous presence of two independent medical disorders. Recently, within the fields of mental health, psychiatry, and addiction medicine, the term has been popularly used to describe the coexistence of a mental health disorder and Alcohol & Other Drugs (AOD) problems."



Veterans using CPC/THRIVE supportive housing receive:

- Integrated mental health and chemical dependency treatment and recovery support
- Individualized service plans
- Medication management
- Pre-vocational and vocational services
- Access to permanent supported housing
- 24/7 Crisis Intervention

Process:

Call (206) 545-2344 between 8:30 am and 5:00 pm Monday through Friday and speak to a staff member regarding services and eligibility.

Veterans may self-refer for supportive housing.

Veterans may self-refer for access to the Veterans Resource Center.

Eligibility:

Must be a resident of King County.

Completed 180 days of service in any branch of the military.

More Information: <http://www.cpcwa.org/Services/thrive.html>

Veterans Resource Center (VRC)³/Project Thrive Location:

11000 Lake City Way NE
Seattle, WA 98125

3 Located on bottom floor - in the back of the building (facing away from Lake City Way).



Supportive Services for Veterans Families (SSVF):

SSVF targets individual Veterans and Veterans families with a history of homelessness to provide homeless prevention and/or rapid rehousing solutions. Very low income Veterans who meet the eligibility requirements will receive:

- Rapid re-housing within ninety days, access to short term rental supports, deposit assistance, child care and assistance with accessing benefits, jobs and other income sources to help sustain financial stability.
- Case management and counseling, financial planning, access to transportation, linkages to medical, child care, legal and other services.
- Homeless prevention services, including possible access to funds: back rent (one or more months), legal assistance and counseling to support tenancy.

Process:

Call (206) 545-2344 between 8:30 am and 5:00 pm Monday through Friday.

Eligibility:

- Currently homeless, but with a plan or desire to move into housing within ninety days.
- Currently homeless and have lost their housing within the past ninety days.
- Currently housed, but without immediate intervention, will be at imminent risk for losing their housing.
- Veteran or member of a Veteran household.
- Dishonorable Discharges are not eligible.
- Single adult Veteran who currently meets (or if housed, formerly met) the HUD definition of chronically homeless⁴.
- Income= 30% or below area median income⁵ (AMI).
- King County Resident or planning to become a King County resident.

4 42 USC § 11302 - “McKinney-Vento”

5 \$18,500 per year for a single adult - additional house sizes and % available in appendix



LOCAL

COMPASS HOUSING ALLIANCE

77 South Washington
Seattle, WA 98104-2519

M.J. Kiser
Program Director
Ph: (206) 357-3124
mjkiser@compasshousingalliance.org
<http://www.compasshousingalliance.org/>

Compass Housing Alliance is the product of a merger between LATCH (a non-profit Lutheran housing development organization) and The Compass Center now operates day services, emergency shelter, transitional and permanent housing, and family shelter throughout the Seattle area. As recently as 2010 Compass Housing Alliance housed over 520 people in 229 apartments, successfully transitioning over eighty men from emergency shelter into more permanent housing, and provided dedicated Veterans housing in Burien, Renton, and Shoreline.

Staff at Compass Housing Alliance are actively involved in creating solutions for those in the Veterans community who are at risk and homeless.

Services:

Pioneer Square Men's Program

The VA, WDVA, and King County Veteran' Program collectively reserve twenty-eight beds dedicated to Veterans in the Pioneer Square Men's Program. The Men's Program provides short term¹ transitional housing for Veterans transitioning to more permanent housing solutions. Veterans who stay at the Men's Program receive:

- A secure place to sleep and wash
- A place to store a limited amount of possessions
- Personalized case management
- Meals.

Process: Call (206) 357-3250 on Tuesday or Friday at 1:00pm

¹ For Compass Housing Alliance, short term means six months or less.



Shoreline Veterans Program

Compass Shoreline Veterans Program provides long term transitional housing² for twenty-one homeless male Veterans, and four homeless female Veterans. Veterans get their own private unit, and receive Case Management services as well as regular computer and training classes.

Location:

1301 N 200th Street
Shoreline, WA 98133
(206) 357-3280

Process: Call (206) 357-3280

Vietnam Veterans Leadership Program (VVLP)

Compass manages two houses in a partnership with the Vietnam Veterans Leadership Program³ (VVLP). Veterans staying at the Bennet House or the Burien House receive a place to stay and light case-management while they engage in training and/or school.

Location:

Bennett House
Location: South Seattle

Burien House
Location: Burien

Process: Call (206) 357-3263

The Compass Veterans Center

The Compass Veterans Center in Renton is a fifty-eight unit apartment style housing program dedicated solely to Veterans and their families. Thirty-eight units are designated for single male and female Veterans, with the other twenty being used for Veterans and their families. Veterans can stay at the Compass Veterans Center for up to two years and during that time they may receive case management and other community/family support.

Eligibility:

- Homeless Veterans or homeless Veterans with families
- Veterans with other than dishonorable discharge
- Income between zero to 60% of the Area Median Income⁴ (AMI) at intake

Process: Call for a Phone Screening: (206) 357-3242

2 In this case, transitional means up to two years.

3 More Information: <http://bit.ly/XAmsef>

4 \$37,000 per year for a single adult - more information on this available in Appendix 2



Adult Services Center (Compass Day Center)

The Adult Services Center (ASC) is a safe drop-in shelter (day center) for homeless adults, open between 10:30 AM and 7:00 PM every day of the week. Veterans can work with a case manager to access Veterans resources, as well as the rest of the services offered at the day center.

Services include:

- Laundry facilities
- Showers
- Free Local Phone Calls
- Resource Navigation

Location:

2015 3rd Ave
Seattle, WA, 98121
Phone: (206) 357-3190



LOCAL

DOWNTOWN EMERGENCY SERVICES CENTER

515 Third Ave
Seattle, WA 98104

(206) 464-1570
info@desc.org
<http://www.desc.org>

Since 1979, the Downtown Emergency Services Center (DESC) has worked to provide housing to homeless individuals with serious mental illnesses, addictive illnesses, and other vulnerabilities that result in persistent homelessness. DESC has since formed many community partnerships and developed an array of services targeting homeless individuals.

Services:

Canaday House

Canaday House is the first DESC housing project to set aside one third of its housing units specifically for Veterans. Twenty-five of the eighty-three units are Veterans-designated and provide 24-hour on-site support, to include:

- State-licensed mental health and chemical dependency treatment
- On-site health care services
- Daily meals and weekly outing to food banks
- Case management and payee services
- Medication monitoring
- Weekly community building activities

Eligibility:

- Homeless
- Confirmed disability



Process:

DESC uses a Vulnerability Assessment Tool to prioritize housing needs with available units¹. In order to be placed into DESC housing, the Veteran/case manager must first request the DESC Vulnerability Assessment, at the following link:

<http://bit.ly/XCYljo>

Once the Vulnerability Assessment is completed and returned to DESC, a Housing Program case manager will make contact to arrange assessment for DESC housing.

More Information:

Address:

424 Minor Ave N
Seattle, WA 98109
(206) 682-2376

<http://www.desc.org/canaday.html>

Rainier House

Eight units set aside for Veterans

Eligibility:

- Honorable Discharge
- Below 30% AMI².

More Information:

Margaret King
(206) 515-1536
mking@desc.org

http://www.desc.org/Rainier_House.html

¹ Veterans already using the DESC emergency shelter do not need to request an assessment as they have already been assessed in their intake into the shelter.

² \$18,500 for an individual adult - more information on AMI rates available in the Appendix 2.



Kenner Scott House

Two units, clean and sober, set aside for Veterans

Eligibility:

- Honorable Discharge
- Below 30% AMI³.

More Information:

Margaret King
(206) 515-1536
mking@desc.org

http://www.desc.org/kenner_scott.html

3 \$18,500 for an individual adult - more information on AMI rates available in the Appendix 2.



LOCAL

EL CENTRO DE LA RAZA

2524 16th Avenue South
Seattle, WA 98144

Alfredo (Tito) Medina, M.A.
Veterans Outreach Coordinator
Ph: (206) 973-4287
vet_outreach@elcentrodelaraza.org
<http://www.elcentrodelaraza.com/>

El Centro de la Raza is an organization strongly rooted in advocacy and support for all persons – regardless of race, sex, sexual orientation, or any other factor that limits equal access to the resources which ensure healthy and productive lives. El Centro de la Raza maintains a Veterans Program for both minority and African American Veterans.

Services:

Minority & Women Veterans Program / African American Veterans Program:

El Centro de la Raza's Veterans Program is a levy¹ funded partnership aimed to provide resource navigation to Women Veterans and Veterans of Color and their respective families. El Centro's Veterans resources specialists can provide assistance with:

- Enrollment in services (VA & others)
- VA medical claims/appeals
- Counseling for PTSD and/or depression
- Homelessness prevention
- Resume/job placement programs
- Survivor benefits
- Parent involvement and education

Call: Tito Medina: (206) 973-4287
Sergio Camacho: (206) 57-4624
Aries Robinson (206) 659-0684
Andrea Salmon (206) 457-8901

More Information:

<http://hosted-po.vresp.com/446516/9525819c27/ARCHIVE#26>
<http://www.elcentrodelaraza.com/documents/eNewsletter%20February%202011.pdf>



LOCAL

GUSTAD LAW GROUP, PLLC

13510 Aurora Ave. N., Suite C-1
Seattle, WA 98133

John-Paul Gustad
Attorney at Law
Ph: (206) 533-2222
(855) 448-7823
jp@gustadlaw.com
<http://www.gustadlaw.com>

Gustad Law Group represents individuals with Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) claims with the Social Security Administration (SSA). They also represent Veterans in obtaining Service Connected Disability Benefits from the Veterans Administration (VA) and increases in the Veterans' percentage of service-connected compensation.

Services:

Social Security consultation and representation:

Gustad Law Group (GLG) provides a collaborative approach to Social Security Disability representation. The staff at GLG assist with:

- SSI/SSD claims consultation
- Administrative hearing representation
- Appeals to the Federal District Court

Eligibility:

- Social Security Case that needs to be filed - or need consultation on the case or
- Claim that has been denied and need to appeal.

Process:

- Call John-Paul Gustad (206) 533-2222

VA- Service Connected Disability Representation:

John-Paul Gustad is admitted to practice VA appeals representation. Veterans who need all or part of their claim appealed may consult with the Gustad Law Group to see whether attorney representation is advisable in their circumstance.



LOCAL

HOPELINK

10675 Willows Road NE
Willows Creek Corporate Center
Suite 275
Redmond, WA 98052

(425) 869-6000
hopelink@hope-link.org
<http://www.hope-link.org>

Hopelink serves over 50,000 people each year out of its facilities located throughout King County. With a focus to assist homeless and low-income families, children, seniors, and people with disabilities, Hopelink has a broad spectrum of services to promote self-sufficiency and make lasting changes in people's lives.

Services:

Ride Around the Sound (RAS):

Hopelink's Ride Around the Sound program provides excursions to groups on public transportation in King County. Services include:

- Guided trips to cultural, educational, or service locations or outdoor events and sites,
- Pre-trip instruction is included, and
- Bus/transit fares are provided by King County Metro and Sound Transit.
 - Entrance fees are not provided, but agencies may determine the trip destination.

Eligibility:

- Organizations and agencies that serve Veterans.¹
- Group size: 4-15 participants

Process:

Call: (425) 943-6760
E-mail: mobility@hope-link.org.

¹ And other special populations.



LOCAL

IMAGINE HOUSING

4220 Factoria Blvd SE
Bellevue, WA 98006

Kaye Miller
Resident Support Specialist
Andrew's Glen
Ph: (425) 373-1002
kaye@imaginehousing.org
<http://www.sahg.org/>

Imagine Housing, formerly known as St. Andrew's Housing Group, is a housing and supportive services non-profit located in East King County. Imagine Housing has over 425 units of affordable housing, making shelter a reality for over one thousand of the Eastside's most needy persons and families. Many Veterans are included at their Andrew's Glen and Francis Village locations.

In an effort to prevent homelessness and make housing permanent for those residents within the reach of Imagine Housing, they provide a Resident Services Program. Veterans within the scope of any Imagine Housing Services have access to on-site skill building and education as well as an advocate to connect them to valuable services within the community.

Services:

Andrew's Glen:

A 40 unit apartment building with 20 units solely dedicated to Veterans. Once housed at Andrew's Glen, Veterans can engage in case management services, community building activities, and other supportive services.

Location:

4220 Factoria Blvd SE
Bellevue, WA 98006

More Information: <http://www.sahg.org/news/CurrentHappeningsAtAndrewsGlen.html>



Francis Village:

Francis Village provides sixty units of single and family housing for the formerly homeless in east King County. Ten units are specifically designated for Veterans through a partnership with the Veterans Administration. Veterans and others living at Francis Village receive a consistent level of supportive services and case management.

Process:

To receive more information about Francis Village or to apply for the waitlist, please contact the Resident Manager at 425-822-6288 or francis.village@fpimgt.com.

More Information: <http://www.sahg.org/news/CloseupofFrancisVillage.html>



LOCAL

KING COUNTY HOUSING AUTHORITY

600 Andover Parkway
Tukwilla, WA 98188

Eden Bossom
edenb@kcha.org
<http://www.kcha.org>

Housing authorities provide affordable, low-cost housing to low and moderate income people. The King County Housing Authority (KCHA) is one of three housing authorities in King County. Seattle Housing Authority (SHA) and Renton Housing Authority (RHA) are the other two. Though KCHA is incorporated as an independent municipal corporation, it receives no direct taxpayer funding from King County or Washington State. The KCHA is reliant upon federal investment as well as income earned from rental of its properties.

Services:

Voucher Based Housing:

VASH¹:

In partnership with the Veterans Administration, KCHA maintains 228 units dedicated to VASH (VA Supported Housing) voucher recipients.

Section 8²:

In addition to these dedicated Veterans programs, many Veterans utilize the general Section 8 voucher system administered by the KCHA.

Case Management/Advocacy:

KCHA provides advocacy and light case management if residents of KCHA housing are at imminent risk of losing their housing. The immediate goal of this case management is to bridge the income, social, health care, or other basic needs gap in order to avoid homelessness.

1 More information available on VASH in the Department of Housing and Urban Development entry in the Federal Resources section of this guide.

2 42 USC § 1437f - Housing Choice Voucher: Vouchers provided for the recipient to rent from any landlord eligible to participate in the program. This program gives the person searching for housing a certain amount of freedom in selecting where they wish to live.



LOCAL

LOW INCOME HOUSING INSTITUTE

2407 First Avenue, Suite 200
Seattle, WA 98121-1311

Main: (206) 443-9935
Housing: (206) 443-9935 ext. 3
housinginfo@lihi.org
<http://www.lihi.org>

Currently operating fifty properties and providing affordable housing to more than 3,900 low-income, homeless, and formerly homeless people, the Low Income Housing Institute (LIHI) is one of the largest housing organizations in Seattle, King County, and the Puget Sound. LIHI (lee-hi) also provides housing for over 700 families (included in the 3,900).

Services:

Urban Rest Stop:

LIHI provides hygiene services to around 500 people/day through the Urban Rest Stop – a unique venue wherein homeless men and women and children may freely and safely access restrooms, showers, and laundry facilities. LIHI owns and operates the Urban Rest Stop, a hygiene center located in downtown Seattle and provides free:

- Restrooms
- Showers
- Laundry facilities
- Referral materials
- Information

Services are for homeless adults, families with children, youth and the elderly. Each year, approximately 5,000 un-duplicated persons utilize the Urban Rest Stops services - since 2000 - 28% of the 30,091 individuals served identified as Veterans.

Patrons receive free toiletries and may borrow overalls while they wash their clothes.

Process:

Laundry appointments may be made by telephone, Monday through Thursday, after 6:00 a.m., at (206) 332-0110. Shower appointments must be made in person.



More Information:

1924 Ninth Avenue
Seattle, WA 98101
(206) 332-0110

<http://www.urbanreststop.org>

Gossett Place:

Gossett Place provides a sixty-two unit supportive housing apartment building for homeless Veterans, young adults¹, and other individuals and couples. Residents at Gossett Place receive supportive services through Sound Mental Health, to include:

- Employment
- Job training
- Counseling

Process:

Placement is done by referral from a case manager.
Case Managers should call Sound Mental Health: (206) 302-2716.

Eligibility:

- Income verifiable as less than 30% of Area Median Income².
- Applicants verified as homeless.
- Screened for criminal and residential history.
- Eligible for clinical services through Sound Mental Health.

More Information:

http://www.lihi.org/__prop_Gossettplace0001.html
<http://www.lihi.org/Gossett%20Place%20Grand%20Opening%20Press%20Release.pdf>

Location:

4719 12th Avenue NE
Seattle, WA 98105

1 Young adult in this case is 18-25 years old.

2 \$18,500 for an individual adult - more information on AMI rates available in the Appendix 2.



McDermott Place:

McDermott Place, in Lake City, provides thirty designated Veterans permanent housing units. The McDermott Place apartments are co-located with a new Food bank and a free medical clinic.

Process:

Placement is done by referral from a case manager.
Case Managers should call Sound Mental Health: (206) 302-2716.

Eligibility:

- Income verifiable as less than 30% of Area Median Income³.
- Applicants verified as homeless.
- Eligible for clinical services through Sound Mental Health.

More Information:

http://www.lihi.org/__prop_mcdermottplace0001.html

Location:

12740 33rd Ave. NE
Seattle, WA 98125

Cate Apartments

The Cate Apartments consist of thirty-one units of 1-2, & 3-bedroom sizes - available to low-income and working families or individuals. Residents receive on-site case management support.

Process:

Available units are advertised on the LIHI Available Units web page:

<http://www.lihi.org/availableunits.html>

Homeless Veterans must be referred through the VA Medical Center staff.

Eligibility:

- Income verifiable as less than 30%-60% of Area Median Income⁴.
- Applicants verified as homeless by an independent third party.
- Screened for criminal and residential history.
- Willingness to cooperate with on-site case management.

3 \$18,500 for an individual adult - more information on AMI rates available in the Appendix 2.

4 \$18,500 for an individual adult - more information on AMI rates available in the Appendix 2.



More Information:

http://www.lihi.org/___prop_cateAppts0001.html

312 NW 85th St.
Seattle, WA 98117
206-782-5882

Janet Russel Alcántara
Case Manager, Cate Apartments
(206) 782-2114
jalcantara@lihi.org



MARINE FOR LIFE

Fado's Irish Pub
801 1st Avenue
Seattle, WA 98104

<http://www.marineforlife.org/>

In 2002, Marine Commandant Gen. James Jones directed that an organization be created that provides (lifelong) assistance to Marines returning to civilian life, Marine reservists, Marine Veterans, and those Sailors who have served with Marine Corps units. The result is an organization that strives to “harness the skills, contacts and personal and professional networks of Marine Corps Veterans and others in the community – to form a network to help Marines.”¹

Services:

Professional Networking/Employment:

Puget Sound Marine for Life (M4L) is centered around a monthly career networking luncheon. The networking luncheon is often split into a workshop/seminar period beginning around 11:00 AM, then a transition into lunch and open networking with hiring managers (usually Marines or former service members). There is always an opportunity to introduce yourself formally to the group.

The meeting is held at Fado's Irish Pub in Seattle (address above) on the first Wednesday of each month, but has been held at locations sponsored by corporate partnerships in the past (e.g., Alaska Airlines SeaTac Airport Hangar).

Eligibility:

M4L does not require a membership – it operates as a loose network of Veterans assisting each other to succeed in civilian life. There is no stated definition of what constitutes an eligible Veteran.

¹ <http://www.marineforlife.org/aboutus.cfm>



LOCAL

NORTHWEST JUSTICE PROJECT

401 2nd Ave S #407
Seattle, WA 98104

(206) 464-1519
(888) 201-1012
<http://nwjustice.org/>

Northwest Justice Project (NJP) is a publicly funded legal aid program targeted at low-income individuals, families, and communities for cases affecting fundamental human needs. NJP provides legal assistance, knowledge, and advocacy through direct representation and through the other programs such as the legal referral hot-line, CLEAR, and a website with extensive legal resources Washington Law Help.

Services:

Veterans Project:

NJP provides free civil legal aid and referrals for Washington State Veterans. A dedicated Veterans civil legal aid attorney consults with Veterans seeking services and makes the appropriate referral. The direct number for the NJP Veterans Project is: (888) 201-1014

CLEAR:

CLEAR is a statewide toll-free hotline telephone number providing intake screening, legal advice, limited assistance, and attorney referrals and NJP offices.

Process:

- Call (206) 461-3200 or (877) 211-9274, Monday - Friday from 8:00AM-6:00PM.
- If over 60, you may call CLEAR*Sr: (888) 387-7111.
 - Leave a message with your name, phone number, and whether it is ok to leave a message¹ on your machine/voice mail.
 - You can transfer to the normal CLEAR line anytime.
 - If you are over 60 years old you will not be denied assistance based solely on your financial resources.

or

- Go to CLEAR*Online²: <http://bit.ly/Xau48N>

¹ Social Workers / Case Managers and health care staff are often restricted on what if any information they can leave on a message machine - especially if it's an unknown machine. This is due to privacy concerns.

² Requires Adobe Flash: <http://get.adobe.com/flashplayer/>



LOCAL

PIKE MARKET SENIOR CENTER

85 Pike St #200
Seattle, WA 98101

Sandra Dunn
Outreach Social Services Coordinator/
Resident Advocate
Ph: (206) 728-2773
sandra.dunn@speakeasy.net
<http://www.pikemarketseniorcenter.org/>

Pike Market Senior Center is an organization dedicated to offer a wide range of services to seniors (55 years old and over) in the Seattle community. From free meals and healthy activities to social work and advocacy, older adults have a place to warm up and spend their days every day of the week. In 2011, the Pike Market Senior Center provided over 38,039 individual meals.

Services:

Pike Market Senior Center Veterans Club:

For Veterans, the Pike Market Senior Center facilitates a Veterans Club. The “Vets Club” meets every month on the 4th Thursday of the month at 9:30 AM. Participation consists of showing up, drinking coffee, discussing ongoing goals: museum visits, partnerships with other veterans clubs, resources, and general story telling.

Eligibility:

The Vets Club does not define a Veteran for the purpose of membership. At this time, all discharge status types, lengths of service, characters of service, or other discriminating factors based on your service are invited to attend.

To be a regular member of the Veterans Club you must be a member of the Senior Center. To become a member of the Senior Center a person must be 65 years or older. The annual fee is \$10; however, if a person is unable to pay the yearly fee they won't be denied a membership.

Process:

To become a member of the Veterans Club, contact Sandra Dunn (above)
Guests (non-Veterans) are welcome at the approval of Senior Center staff and the club.



LOCAL

PIONEER HUMAN SERVICES

7440 West Marginal Way S.
Seattle, WA 98108
(206) 768-1990

Beth Owen
Case Manager
Mark Cooper House
(206) 224-5757
beth.owen@p-h-s.com
<http://www.pioneerhumanservices.org/>

Pioneer Human Services (PHS) offers a fully integrated array of housing, employment, training, reentry, and treatment services. PHS has been a member of the community since 1963, and today it serves Veterans by coordinating housing placements with the Department of Veterans Affairs (Mark Cooper House).

Services:

Mark Cooper House:

Mark Cooper House is a clean and sober transitional housing program that houses thirty-eight Veterans. The program provides housing for up to two years and is a Grant Per Diem¹ (GPD) partnership with the Department of Veterans Affairs. Veterans living in Mark Cooper House are required to participate in individual case management.

Eligibility:

- Male Veteran
- Eligible for VA Healthcare

Process:

- Contact Mark Cooper House: (206) 224-5757 and get a homeless assessment from the Seattle (Beacon Hill) VA Hospital to see if this GPD would be a good fit.
- Get placed on Mark Cooper House wait list.

More Information:

<http://www.pioneerhumanservices.org/housing/veterans/>

¹ VA Program providing grants up to 65% of the costs of construction, renovation, or acquisition of a building for use as service centers or housing for homeless Veterans. And/or a per-diem award of \$41.90/day for each Veteran housed. More information and source material for these statements: <http://www.va.gov/homeless/gpd.asp>



LOCAL

CITY OF SEATTLE

City Hall
600 4th Ave
Seattle, WA 98104

Robert White, Chief Clerk
Veterans Treatment Court
seattleveteranstreatmentcourt@seattle.gov
(206) 684-5682
<http://www.seattle.gov/>

The Seattle Metropolitan Area¹ contains about 3.4 million people. Nearly half the Veterans in Washington State live within fifty miles of Seattle, and many of the services/resources available for Veterans originate from within Seattle City limits.

Services:

Veterans Treatment Court

The Veterans Treatment Court (VTC) is a program that seeks to provide non-violent Veteran offenders with a means of treatment in lieu of incarceration while at the same time holding them accountable for their actions. VTC is a coordinated approach to supporting Veterans in the criminal justice system. Stakeholders include:

- Seattle Municipal Court (SMC)
- Seattle City Attorney's Office
- Associated Counsel for the Accused
- Washington Department of Veterans Affairs (WDVA)
- Department of Veterans Affairs (DVA)

The goal of the program is to recognize a reduction in recidivism among Veterans while at the same time realizing and increasing the total number of Veterans accessing resources.

¹ Approximately - Lakewood to Everett



Eligibility²:

- Veteran³
- Eligible for VA Health Care Services
- Clinical Criteria - at least one of the following:
 - Axis I diagnosis as identified in the DSM-IV-TR.⁴
 - Substance Use Disorder
- AND
- Nexus between mental health diagnosis and criminal charge
- Amenability toward and motivation to make lifestyle change

Restrictions:

Domestic Violence cases are ineligible for Veterans Treatment Court.

Process:

A defendant must be screened for eligibility before the case can be added to the VTC calendar. In order to be screened, an attorney or other individual must submit the following forms (available at <http://www.seattle.gov/courts/vtc/vtc.htm>) and supportive documentation by e-mail:

1. VTC Referral Form
2. 2 Signed Releases of Information for (SMC VTC and VA ROI)
3. Copy of the Incident Report for the current case
4. Copy of the Defendant's criminal history

Email to:

Bob Wilson, VTC Court Liaison
bwilson@milspecevets.com

The VTC Court Liaison will:

- Contact the defendant to set up an interview.
- Meet with in-custody defendants at the King County Jail.
- Make an eligibility determination and add the case to the VTC if deemed appropriate.
- Communicate with the prosecutor and defense attorney regarding the status of the referral.

² Veterans with major mental illnesses may be deemed ineligible and more appropriately referred to mental health counseling resources.

³ A former member of the United States Armed Forces who has been discharged either Honorably or Generally under honorable conditions with at least two years of active duty service.

⁴ <http://bit.ly/113CPbx>



Scheduling Procedure:

- VTC Liaison will coordinate directly with the court to reschedule cases from traditional courtrooms into VTC.
- Cases in the jail courtroom/arraignment stage will be transferred upon approval directly into VTC at the next available hearing.
- Cases in SMC's other courtrooms will be transferred into VTC at the next available hearing. Liaison will copy the originating courtroom staff when he has confirmation from the VTC staff that the hearing has been moved.
- Clerks will send an Order to Appear to the client at his/her court-documented address in order to ensure that the client appears in the correct courtroom.
- VTC Liaison will communicate via e-mail with both the prosecutor and defense attorney about the status of all VTC referrals and the setting of the VTC hearing.

Outcome:

Standard conditions of sentence may include:

- 24 month probation⁵
 - No criminal law violations.
 - Abstinence from alcohol and non prescribed drugs.
 - Random urinalysis.
 - Attendance and completed treatment as recommended by the treatment provider.
 - Regular court reviews.
 - Monitored probation through Municipal Probation Services⁶.

Failure to adhere to conditions of sentence will result in graduated sanctions up to and include being removed from the VTC program and (re)incarceration.

Graduated Sanctions may include:

- Journaling - record keeping of incidents
- Court watch
- Peer support meetings
- Community service hours
- Work crew
- Jail

Veterans Treatment Court Contact:

Don McElderry
VTC COURT LIAISON
Donald.McElderry@kingcounty.gov
(253) 223-3690

5 No less than 12 months

6 <http://seattle.gov/courts/prob/warrproblocations.htm>



More Information:

Veterans Treatment Court is held on Tuesdays from 3:00pm to 5:00pm in courtroom 1002.

VTC Team (<http://www.seattle.gov/courts/vtc/vtcestaff.htm>):



LOCAL

SEATTLE BRAINWORKS

PROVAIL

12550 Aurora Avenue North
Seattle, WA 98133-8036

Erin Rants

Program Director

Phone: (206) 826-1072

erinr@provail.org

<http://www.seattlebrainworks.org/>

Seattle BrainWorks is a day program, modeled after a typical workday, in the Clubhouse Model¹. Members/Veterans complete tasks designed to increase interactions with supportive peers, improve daily productivity, and give the members/Veterans an increased sense of purpose. Membership/participation is mainly comprised of survivors who received brain injury from such causes as auto accidents, auto-pedestrian accidents, falls, violence, brain tumors, and stroke. Seventy percent of members are men, and 30% are women.

Services:

Business Unit and the Kitchen Unit Clubhouse:

Seattle BrainWorks is divided into two work units: the Business Unit and the Kitchen Unit. Each unit has its own unique tasks, such as updating budget documents on computers in the Business Unit or cooking lunch in the Kitchen Unit. Clubhouse members are involved in all aspects of Clubhouse operations, including event planning, organizing new projects, and fundraising. Clubhouse members and staff also plan and carry out group recreational activities such as Mariners games. Clubhouse members can benefit from individualized goal setting and supported employment. A support group for TBI survivors, led by two Clubhouse members, meets at Seattle BrainWorks.

Process:

- Review materials available on the website: <http://www.seattlebrainworks.org>
- Contact Program Director

Erin Rants

erinr@provail.org

(206)-826-1072

1 <http://www.iccd.org/whatis.html>



- Once contact has been made, a Clubhouse tour is arranged.
- If the prospective member is eligible and interested in the program, they are invited to become a member.
- Each person sets a schedule that works for them.

Eligibility:

- All veterans are eligible, regardless of war, branch, deployment or lack of deployment, discharge type.
- Veterans must:
 - Have a brain injury
 - Take care of personal needs or be accompanied by a caregiver
 - Take medications independently
 - Engage and actively participate in activities peacefully with others
 - Abstain from alcohol or illegal intoxicating drugs while at the Clubhouse
 - Stay within program perimeters
 - Be able to participate with limited supervision.



LOCAL

SEATTLE COMMUNITY LAW CENTER

1404 E. Yesler Way, Suite 203
Seattle, WA 98122

Anne C. Dederer Attorney--Disabled
Homeless Advocacy Project
Seattle Community Law Center
(206) 686-7252 ex. 103
Anne@seattlecommlaw.org
<http://www.seattlecommlaw.org/>

The Seattle Community Law Center (SCLC) assists people with physical and mental health disabilities to obtain and maintain federal disability benefits through Social Security. SCLC represents people who face barriers to accessing these services, including:

- Domestic violence issues
- Substance issues
- Limited English proficiency
- Veterans
- Homeless Veterans

By considering each clients' individual needs, other resources they may need or other programs they may be eligible for, SCLC provides effective representation and resource navigation.

Services:

Disabled Homeless Advocacy Project (DHAP):

The DHAP pro-actively identifies and assists disabled homeless¹ individuals who have “slipped through the cracks” of state and federal safety net programs that provide cash and medical assistance to the disabled and which help them obtain benefits.

To provide this service directly where it's needed most, DHAP staff and volunteers hold clinics at local homeless shelters, and may provide information, advice, advocacy and direct legal representation to qualified individuals throughout Social Security's application and appeals process.

Process:

- SCLC invites walk-ins and phone intakes. They also visit people in the community.
- Call (206) 686-7252 x 101 to refer a client or seek assistance for your own case.

¹ 42 USC § 11302 - “McKinney-Vento”



Social Security Advocacy Project (SSAP)

The Social Security Advocacy Project provides legal advice, advocacy, referral and direct legal representation to low-income individuals facing disputes with the Social Security Administration regarding their eligibility for benefits. SSAP prioritizes cases for which representation by a private attorney is not available.

Generally, these cases fall into one of three categories:

- Social Security or SSI benefit overpayments
- Social Security or SSI benefit terminations
- Entitlement cases
 - Applications for benefits cases where the client has been unable to find an attorney willing to represent them because they have barriers such as homelessness, mental illness, limited English proficiency, and limited education or illiteracy.

Process:

- SCLC invites walk-ins and phone intakes. They also visit people in the community.
- Call (206) 686-7252 x 101 to refer a client or seek assistance for your own case.



LOCAL

SEATTLE INDIAN HEALTH BOARD

611 12th Ave. S. Suite 200
Seattle, WA 98144

Amber Bellows, LMHC
Veterans Family Care Coordinator
(206) 324-9360, ext. 2806
amberb@sihb.org
<http://www.sihb.org>

The Seattle Indian Health Board (SIHB) is a community based native healthcare organization targeted to American Indian and Alaska Native people. Through “culturally appropriate” services and advocacy, SIHB aims to provide the best possible physical, mental, emotional, and spiritual well being for all. For Veterans, the SIHB has created the Veterans and Family Program providing mental, spiritual, and physical health support and advocacy/navigation support in chemical dependency, education, employment, housing, traditional Indian medicine, and other wellness services.

Services:

Veterans & Family Program:

SIHB’s Veterans and Family Program assists Veterans and their families¹ seeking support for:

- Mental health
- Emotional well-being
- Spiritual wellness
- Physical health

Veterans Family Care Coordinators can also assist Veterans and Veterans families to access services from other SIHB programs, including:

- Chemical dependency
- Education
- Employment
- Housing
- Traditional Indian medicine
- Other health and wellness services

¹ Family members include spouse, partner, primary caretaker, dependent(s), and widow/widower.



In addition to resource navigation and advocacy, the Veterans Family Care Coordinators provide case management services to address the individual needs of all those who access the Veterans and Family Program.

Eligibility:

All Veterans, regardless of discharge status, may be screened for eligibility into the program.



SEATTLE HOUSING AUTHORITY

190-Queen Anne Avenue N.
Seattle, WA 98109-1028

Christopher Wright
HUD VASH Program Coordinator
(206) 239-1636
cswright@seattlehousing.org
www.seattlehousing.org/

Housing authorities provide affordable, low-cost housing to low and moderate income people. The Seattle Housing Authority (SHA) is one of three housing authorities in King County. King County Housing Authority (KCHA) and Renton Housing Authority (RHA) are the other two. SHA is incorporated as a public corporation, and is governed by a seven-member Board of Commissioners appointed by the Mayor of Seattle and consisting of at least two SHA residents. The KCHA is reliant upon federal investment as well as income earned from rental of its properties.

Services:

Vouchers:

Seattle Housing Authority administers 9,275 housing vouchers, of which 260 are HUD-VASH¹ (VA Supported Housing) vouchers².

Process/Eligibility:

SHA only provides an outlet for the Vouchers issued by the VA through its VASH program. As a result of this, the VA determines Veterans eligibility for VASH vouchers. In this case, VASH eligibility is eligibility and enrollment in VA healthcare (VHA) as well as income guidelines.

1 More information on VASH can be found on the Department of Housing and Urban Development entry in the Federal Resources section of this guide.

2 The number of Vouchers may change over time.



LOCAL

SOUND MENTAL HEALTH

1600 E Olive Street
Seattle, WA 98122

Rebecca Sartwell, MH, MHP
FISH Program Coordinator
(206) 331-0438
rebeccasa@smh.org
<http://www.smh.org/>

Sound Mental Health is King County's largest mental health services provider. SMH has over forty programs dedicated to serving men, women, children, and Veterans throughout King County.

Services:

Forensic Intensive Supportive Housing (FISH):

FISH is a King County Veterans and Human Services Levy funded initiative focused on providing a housing-first approach¹ to housing and supports up to sixty homeless Veterans and non-veterans diagnosed with mental illnesses. To support Veterans, FISH provides:

- Housing without requirement to participate in mental health and substance use disorder treatment
- Vocational training
- Assistance to find and keep jobs
- Housing support and stability services
- Medication management
- Benefits assistance
- Intensive case management/assertive engagement
- Integrated mental health and substance abuse treatment
- 24-hour crisis services

The FISH Team is made up of:

- Forensic Boundary Spanner that serves as a criminal justice system liaison for Veterans
- Mental Health Professionals
- Case Managers with mental health and chemical dependency training
- Vocational specialist
- Forensic peer specialist
- Psychiatric prescriber

¹ Housing-first models provide housing before sobriety or other common barriers. The idea is that an individual must address homelessness prior to addressing other barriers. More information: http://www.endhomelessness.org/pages/housing_first



LOCAL

TAONLINE

51 Mill St.
Bldg E, Suite 21
Hanover, MA 02339

Ron Rutherford
Business Development Manager
(253) 249-7564
(425) 478-9814
ronr@taonline.com
<http://www.taonline.com>

Founded in 1996 by former military personnel, TAOnline is recognized by industry experts as a leader to provide transitioning military, Veterans and military spouses with quality job opportunities. TA-Online provides employers and job seekers a means to connect.

Services:

Job Search/Resume Distribution:

First and foremost, TAOnline is a niche job board for transitioning military, veterans and military spouses. TAOnline offers job seekers free access to thousands of jobs from 'Military Friendly' Companies. Job seekers are not required to register to search the database. Only when a job seeker finds an opportunity does TAOnline ask for information.

Job seekers may post their resume at no cost with TAOnline for employers to review and make connections. To protect job seekers information, only authorized employers have access to resumes.

Job Hunting Advice/Career Preparation:

TAOnline offers a library of information for job seekers as they prepare for their career change. Monthly, TAOnline offers a free e-Newsletter with timely articles and advice for job seekers. Hiring alerts are sent to interested job seekers from employers needing to fill a critical need and wanting to fill it with a veteran.

Featured Hero:

Selected veterans are promoted with their background and skills to TAOnline employers in an effort to place them in a job.



LOCAL

UNITED WAY OF KING COUNTY

720 2nd Avenue
Seattle, WA 98104

Louis Mendoza
Volunteer Initiatives Manager
Ph: (206) 461-3777
lmendoza@uwkc.org
<http://www.uwkc.org/>

The United Way of King County is one of the largest non-profit organizations in King County. UWKC's mission revolves around the tenets of: Meeting People's Basic Needs, Ending Homelessness, and Giving Kids an Equal Chance. Each year the UWKC invests millions of dollars into programs that keep people housed and help people secure benefits.

Services:

Volunteer Opportunities:

In addition to providing funding for various agencies that assist Veterans throughout King County, the United Way of King County provides an outlet for Veterans who look to volunteer time and help others with a variety of needs.

Eligibility:

The UWKC doesn't recognize a specific definition of what constitutes a Veteran for the purpose of volunteering.

Process:

To connect with Volunteer opportunities at UWKC, Veterans can contact Louis Mendoza:

Louis Mendoza
Volunteer Initiatives Manager
Ph: (206) 461-3777
lmendoza@uwkc.org

More Information: <http://www.uwkc.org/ways-to-volunteer/>



LOCAL

VALLEY CITIES COUNSELING & CONSULTATION

325 West Gowe St
Kent, WA

Scott Swaim
Director, Veterans Services
sswaim@valleycities.org
<http://www.ValleyCities.org>

Valley Cities Counseling and Consultation (VCCC) is a community based behavioral health center located in south King County. Since 1965, VCCC has served the populations of Auburn, Federal Way, Kent, Renton, and the rest of King County.

Services:

Veterans Outreach:

Valley Cities has staff dedicated to identify Veterans in the community and assist them in finding and navigating resources available to them. All Valley Cities Veterans Outreach Specialists are Veterans and have personal experience accessing many of the resources in King County, Washington State, and beyond.

Process:

Call the Valley Cities Veterans toll free number (866) 326-5520. If no one answers, leave a message. A member of the staff will return the call and set-up a time to meet in a safe and comfortable location. In this meeting the Veterans Outreach Specialist will obtain all the information necessary to connect the Veteran directly to resource providers.

Trauma Based Counseling:

As part of the WDVA's PTSD Behavioral Health Program, the WDVA and Valley Cities partner to provide Post Traumatic Stress Disorder (PTSD) and other military trauma counseling in Kent, Auburn, Federal Way, and Renton.



Eligibility:

- Honorably discharged war era Veterans and his/her family members.
- Washington State National Guard or Military Reserve members deployed in support of the nation's war and peacekeeping missions, and their family members.
- The Veteran does not need to be suffering from or diagnosed with Post Traumatic Stress Disorder (PTSD), but should be able to demonstrate significant post war adjustment issues to warrant outpatient care.
- VA service connected disability for any condition is not required for this service within the WDVA PTSD Program.
- Services are free to qualified veterans.
- Priority is given to those most vulnerable or having no other reasonable options for care.

Process:

Call the Valley Cities Veterans hotline phone: (866) 326-5520. The first step is usually to meet with one of the Veterans Outreach Staff.



LOCAL

VETERANS TRAINING SUPPORT CENTER

Center for Learning Connections
20000 68th Ave W.
Lynnwood, WA 98036

Peter Schmidt
Project Director
Phone: 425-640-1463
peter.schmidt@edcc.edu
<http://veteranstrainingsupportcenter.org>

The Veterans Training Support Center (VTSC) is a project made possible by funds from the King County Veterans and Human Services Levy as well as the Washington Department of Veterans Affairs PTSD & War Trauma Counseling Program. The aim of VTSC is to increase awareness and understanding of Veterans and the issues specific to their re-integration. To carryout this mission, VTSC partners with numerous subject matter experts, in a variety of Veterans related subjects, to provides educational opportunities for staff and agencies working with Veterans in the community.

Services:

Workshops:

VTSC workshops are a place for staff or community to become educated in a number of Veterans related subjects. Previous workshops have included:

- Veterans Resources & Benefits
- Better Serving those who Served
- TBI/PTSD
- Traumatic Stress Recovery
- Military Sexual Trauma
- Cognitive Processing Therapy
- Helping Veterans Crack the Job Market
- Prolonged Exposure Therapy
- Culture & Trauma Informed Care

Upcoming events are posted here:

http://veteranstrainingsupportcenter.org/index.php/calendar_main/event



LOCAL

YWCA

1118 5th Ave
Seattle, WA 98101

Margie Haywood
(206) 461-3660, ext. 202
mhaywood@ywcaworks.org
<https://www.ywcaworks.org>

The YWCA seeks to advance the quality of life for women of all ages, races, and faiths. Advocates from the YWCA are very active in the Veterans services available in King County, and lead the way in several niche housing-based resources.

Services:

Women and Veterans Minority Outreach Program:

The Women and Veterans Minority Outreach Program provides resource navigation for female Veterans, Veterans of color, and families of eligible Veterans. The staff at YWCA can connect Veterans to various community resources, including:

- Housing
- Healthcare
- Mental health services
- Employment assistance

Eligibility:

- Must live in King County.
- At least 18 years old.
- Served or be family member of someone who served in the military.

Process:

The Point of Contact for YWCA's Women and Veterans Minority Project is:

Margie Haywood
(206) 461-3660, ext. 202
mhaywood@ywcaworks.org



More Information:

Location:

YWCA
905 Spruce Street, Suite 100
Seattle, WA 98104
(206) 568-7841

<https://www.ywcaworks.org/Page.aspx?pid=856>

Landlord Liaison Project (LLP)

The Landlord Liaison Project partners with landlords and service providers throughout the county to provide homeless families and individuals with rental housing. Participating landlords agree to apply alternative screening criteria to LLP applicants in return for support from participating agencies, risk reduction funds, and the ability to fill currently vacant units. Through this collaborative process, the LLP is able to help previously denied families and individuals attain rental housing.

Eligibility:

- Currently homeless¹.
- Income up to 50% of the Area Median Income² (AMI).
- King County resident.
- Referral by a human service provider who has signed a partnership agreement with LLP.

Process:

1. Enroll in case management services from one of LLP's partnering agencies³.
2. Complete, with case manager, a Client Application Form and submit it to LLP.
3. LLP notifies the agency (case manager) of approval or denial status of the client application.
4. If approved, Case Managers will be given contact information to a housing specialist.
5. Tenant Orientation to learn how to access LLP services.
6. Create a housing plan.
7. Client's rental application approved by a Landlord; Case Manager and client schedule an inspection/move-in date.
8. Move in costs are determined.
9. Inspection and lease signing.
10. Ongoing support including monthly home visits for the first year.

1 42 USC § 11302 - "McKinney-Vento"

2 \$30,800 for an individual adult - more information on AMI rates available in the Appendix 2.

3 <http://bit.ly/VsA7ty>



More Information:

Mona Tschurwald
Program Director
(206) 336-4620
monat@ywcaworks.org

<http://www.landlordliaisonproject.org>
<https://www.ywcaworks.org/Page.aspx?pid=405>

Project Self-Sufficiency (PSS)

PSS helps individuals, couples, and families to remain in their current housing or to move into new housing by assisting with:

- Providing knowledge.
- Housing stabilization skills.
- Goal development .
- Economic self-sufficiency planning.
- Parenting coaching.
- Personal and professional skills development.

Eligibility:

- Renters in Seattle.
- At least 18 years old.
- Having a serious and immediate housing crisis.
- Willing to work with case manager, attend workshops and be motivated to work toward personal goals.
- Able and willing to provide current verifiable income, a move-in statement, or proof of high utility charges.

Process:

Veterans can receive referrals to PSS from the Women and Veterans Minority Project, though the general process consists of a phone screening.

Screenings are conducted the first 2 weeks of each month.

1. Call (206) 461-3660, extension 215.
2. Leave your name, contact information and a brief description of your situation.
3. A case manager will return your call and determine if you're eligible for the program.
4. If eligible you will be given an appointment for an intake.

More Information:

<https://www.ywcaworks.org/Page.aspx?pid=411>



Housing Stability Project of King County (HSP)

Families and individuals experiencing financial challenges due to short term or recently resolved short term crises can utilize the HSP to obtain grants and/or loans to alleviate conditions that might lead to loss of housing/home.

Veteran households are strongly encouraged to apply.

Eligibility

- Income must not exceed 80% of the Area Median Income⁴ (AMI).
- Monthly gross income must be at least twice the monthly housing costs.
- Able and willing to verify income.
- Active duty and Veterans households must be able to provide proof of military status.

Process:

1. Call 211, Community Information Line
2. Complete referral form
3. Schedule intake appointment

More Information:

Point(s) of Contact:

Seattle
Felicia Johnson
(206) 461.3660, ext.206
fjohnson@ywcaworks.org

South King County
(206) 336.4601
pelessa@ywcaworks.org

<https://www.ywcaworks.org/Page.aspx?pid=403>

4 \$45,500 for an individual adult - more information on AMI rates available in the Appendix 2.

APPENDIX 1

LEGISLATION

VARIOUS



VETERANS DEFINITION (FEDERAL)

For the purpose of this title—

(1) “veteran” means an individual who—

(A) served on active duty in the armed forces during a war, in a campaign or expedition for which a campaign badge has been authorized, or during the period beginning April 28, 1952, and ending July 1, 1955;

(B) served on active duty as defined by section 101 (21) of title 38 at any time in the armed forces for a period of more than 180 consecutive days any part of which occurred after January 31, 1955, and before October 15, 1976, not including service under section 12103 (d) of title 10 pursuant to an enlistment in the Army National Guard or the Air National Guard or as a Reserve for service in the Army Reserve, Navy Reserve, Air Force Reserve, Marine Corps Reserve, or Coast Guard Reserve;

(C) served on active duty as defined by section 101 (21) of title 38 in the armed forces during the period beginning on August 2, 1990, and ending on January 2, 1992; or

(D) served on active duty as defined by section 101 (21) of title 38 at any time in the armed forces for a period of more than 180 consecutive days any part of which occurred during the period beginning on September 11, 2001, and ending on the date prescribed by Presidential proclamation or by law as the last date of Operation Iraqi Freedom; and, except as provided under section 2108a, who has been discharged or released from active duty in the armed forces under honorable conditions;

(2) “disabled veteran” means an individual who has served on active duty in the armed forces, (except as provided under section 2108a) has been separated therefrom under honorable conditions, and has established the present existence of a service-connected disability or is receiving compensation, disability retirement benefits, or pension because of a public statute administered by the Department of Veterans Affairs or a military department;

(3) “preference eligible” means, except as provided in paragraph (4) of this section or section 2108a (c)—

(A) a veteran as defined by paragraph (1)(A) of this section;

(B) a veteran as defined by paragraph (1)(B), (C), or (D) of this section;

(C) a disabled veteran;

(D) the unmarried widow or widower of a veteran as defined by paragraph (1)(A) of this section;

(E) the wife or husband of a service-connected disabled veteran if the veteran has been unable to qualify for any appointment in the civil service or in the government of the District of Columbia;

(F) the mother of an individual who lost his life under honorable conditions while serving in the armed forces during a period named by paragraph (1)(A) of this section, if—

(i) her husband is totally and permanently disabled;



- (ii) she is widowed, divorced, or separated from the father and has not remarried; or
- (iii) she has remarried but is widowed, divorced, or legally separated from her husband when preference is claimed;

(G) the mother of a service-connected permanently and totally disabled veteran, if—

- (i) her husband is totally and permanently disabled;
- (ii) she is widowed, divorced, or separated from the father and has not remarried; or
- (iii) she has remarried but is widowed, divorced, or legally separated from her husband when preference is claimed; and

(H) a veteran who was discharged or released from a period of active duty by reason of a sole survivorship discharge (as that term is defined in section 1174 (i) of title 10); but does not include applicants for, or members of, the Senior Executive Service, the Defense Intelligence Senior Executive Service, the Senior Cryptologic Executive Service, or the Federal Bureau of Investigation and Drug Enforcement Administration Senior Executive Service;

(4) except for the purposes of chapters 43 and 75 of this title, “preference eligible” does not include a retired member of the armed forces unless—

(A) the individual is a disabled veteran; or

(B) the individual retired below the rank of major or its equivalent; and

(5) “retired member of the armed forces” means a member or former member of the armed forces who is entitled, under statute, to retired, retirement, or retainer pay on account of service as a member.



VETERANS DEFINITION (STATE)

RCW 41.04.005 (Veterans Def-WA)

(1) As used in RCW 41.04.005, 41.16.220, 41.20.050, 41.40.170, and *28B.15.380 “veteran” includes every person, who at the time he or she seeks the benefits of RCW 41.04.005, 41.16.220, 41.20.050, 41.40.170, or *28B.15.380 has received an honorable discharge, is actively serving honorably, or received a discharge for physical reasons with an honorable record and who meets at least one of the following criteria:

(a) The person has served between World War I and World War II or during any period of war, as defined in subsection (2) of this section, as either:

(i) A member in any branch of the armed forces of the United States;

(ii) A member of the women’s air forces service pilots;

(iii) A U.S. documented merchant mariner with service aboard an oceangoing vessel operated by the war shipping administration, the office of defense transportation, or their agents, from December 7, 1941, through December 31, 1946; or

(iv) A civil service crewmember with service aboard a U.S. army transport service or U.S. naval transportation service vessel in oceangoing service from December 7, 1941, through December 31, 1946; or

(b) The person has received the armed forces expeditionary medal, or marine corps and navy expeditionary medal, for opposed action on foreign soil, for service:

(i) In any branch of the armed forces of the United States; or

(ii) As a member of the women’s air forces service pilots.

(2) A “period of war” includes:

(a) World War I;

(b) World War II;

(c) The Korean conflict;

(d) The Vietnam era, which means:

(i) The period beginning on February 28, 1961, and ending on May 7, 1975, in the case of a veteran who served in the Republic of Vietnam during that period;

(ii) The period beginning August 5, 1964, and ending on May 7, 1975;

(e) The Persian Gulf War, which was the period beginning August 2, 1990, and ending on the date prescribed by presidential proclamation or law;

(f) The period beginning on the date of any future declaration of war by the congress and ending on the date prescribed by presidential proclamation or concurrent resolution of the congress; and

(g) The following armed conflicts, if the participant was awarded the respective campaign badge or



medal: The crisis in Lebanon; the invasion of Grenada; Panama, Operation Just Cause; Somalia, Operation Restore Hope; Haiti, Operation Uphold Democracy; Bosnia, Operation Joint Endeavor; Operation Noble Eagle; southern or central Asia, Operation Enduring Freedom; and Persian Gulf, Operation Iraqi Freedom.



US MERCHANT MARINES - VETERANS

Sec. 11201: Eligibility for veterans' burial and cemetery benefits

(a) Eligibility:

(1) In general. - The qualified service of a person referred to in paragraph (2) shall be considered to be active duty in the Armed Forces during a period of war for purposes of eligibility for benefits under the following provisions of title 38:

- (A) Chapter 23 (relating to burial benefits).
- (B) Chapter 24 (relating to interment in national cemeteries).

(2) Covered individuals. - Paragraph (1) applies to a person who -

- (A) receives an honorable service certificate under section 11203 of this title; and
- (B) is not eligible under any other provision of law for benefits under laws administered by the Secretary of Veterans Affairs.

(b) Reimbursement for Benefits Provided. - The Secretary shall reimburse the Secretary of Veterans Affairs for the value of benefits that the Secretary of Veterans Affairs provides for a person by reason of eligibility under this section.

(c) Applicability. -

(1) General rule. - Benefits may be provided under the provisions of law referred to in subsection (a)(1) by reason of this chapter only for deaths occurring after the date of the enactment of this chapter.

(2) Burials, etc. in national cemeteries. - Notwithstanding paragraph (1), in the case of an initial burial or columbarium placement after the date of the enactment of this chapter, benefits may be provided under chapter 24 of title 38 by reason of this chapter (regardless of the date of death), and in such a case benefits may be provided under section 2306 of such title.

46 USC Sec. 11202 Qualified service

For purposes of this chapter, a person shall be considered to have engaged in qualified service if, between August 16, 1945, and December 31, 1946, the person -

(1) was a member of the United States merchant marine (including the Army Transport Service and the Naval Transport Service) serving as a crewmember of a vessel that was -

- (A) operated by the War Shipping Administration or the Office of Defense Transportation (or an agent of the Administration or Office);
- (B) operated in waters other than inland waters, the Great Lakes, and other lakes, bays, and harbors of the United States;
- (C) under contract or charter to, or property of, the Government of the United States; and
- (D) serving the Armed Forces; and



(2) while so serving, was licensed or otherwise documented for service as a crewmember of such a vessel by an officer or employee of the United States authorized to license or document the person for such service.

The VA has opened up the dates a bit more:

(1) United States Merchant Mariners with oceangoing service during the period of armed conflict, December 7, 1941, to December 31, 1946. Prior to the enactment of Public Law 105-368, United States Merchant Mariners with oceangoing service during the period of armed conflict of December 7, 1941, to August 15, 1945, were eligible. With enactment of Public Law 105-368, the service period is extended to December 31, 1946, for those dying on or after November 11, 1998. A DD-214 documenting this service may be obtained by submitting an application to Commandant (G-MVP-6), United States Coast Guard, 2100 2nd Street, SW, Washington, DC 20593. Notwithstanding, the Mariner's death must have occurred on or after the enactment of Public Law 105-368.

(2) United States Merchant Mariners who served on blockships in support of Operation Mulberry during World War II.



“TITLE-10” - RESERVE COMPONENTS

For the purpose of this title—

(1) “veteran” means an individual who—

(A) served on active duty in the armed forces during a war, in a campaign or expedition for which a campaign badge has been authorized, or during the period beginning April 28, 1952, and ending July 1, 1955;

(B) served on active duty as defined by section 101 (21) of title 38 at any time in the armed forces for a period of more than 180 consecutive days any part of which occurred after January 31, 1955, and before October 15, 1976, not including service under section 12103 (d) of title 10 pursuant to an enlistment in the Army National Guard or the Air National Guard or as a Reserve for service in the Army Reserve, Navy Reserve, Air Force Reserve, Marine Corps Reserve, or Coast Guard Reserve;

(C) served on active duty as defined by section 101 (21) of title 38 in the armed forces during the period beginning on August 2, 1990, and ending on January 2, 1992; or

(D) served on active duty as defined by section 101 (21) of title 38 at any time in the armed forces for a period of more than 180 consecutive days any part of which occurred during the period beginning on September 11, 2001, and ending on the date prescribed by Presidential proclamation or by law as the last date of Operation Iraqi Freedom; and, except as provided under section 2108a, who has been discharged or released from active duty in the armed forces under honorable conditions;

(2) “disabled veteran” means an individual who has served on active duty in the armed forces, (except as provided under section 2108a) has been separated therefrom under honorable conditions, and has established the present existence of a service-connected disability or is receiving compensation, disability retirement benefits, or pension because of a public statute administered by the Department of Veterans Affairs or a military department;

(3) “preference eligible” means, except as provided in paragraph (4) of this section or section 2108a (c)—

(A) a veteran as defined by paragraph (1)(A) of this section;

(B) a veteran as defined by paragraph (1)(B), (C), or (D) of this section;

(C) a disabled veteran;

(D) the unmarried widow or widower of a veteran as defined by paragraph (1)(A) of this section;

(E) the wife or husband of a service-connected disabled veteran if the veteran has been unable to qualify for any appointment in the civil service or in the government of the District of Columbia;

(F) the mother of an individual who lost his life under honorable conditions while serving in the armed forces during a period named by paragraph (1)(A) of this section, if—

(i) her husband is totally and permanently disabled;



- (ii) she is widowed, divorced, or separated from the father and has not remarried; or
- (iii) she has remarried but is widowed, divorced, or legally separated from her husband when preference is claimed;

(G) the mother of a service-connected permanently and totally disabled veteran, if—

- (i) her husband is totally and permanently disabled;
- (ii) she is widowed, divorced, or separated from the father and has not remarried; or
- (iii) she has remarried but is widowed, divorced, or legally separated from her husband when preference is claimed; and

(H) a veteran who was discharged or released from a period of active duty by reason of a sole survivorship discharge (as that term is defined in section 1174 (i) of title 10); but does not include applicants for, or members of, the Senior Executive Service, the Defense Intelligence Senior Executive Service, the Senior Cryptologic Executive Service, or the Federal Bureau of Investigation and Drug Enforcement Administration Senior Executive Service;

(4) except for the purposes of chapters 43 and 75 of this title, “preference eligible” does not include a retired member of the armed forces unless—

(A) the individual is a disabled veteran; or

(B) the individual retired below the rank of major or its equivalent; and

(5) “retired member of the armed forces” means a member or former member of the armed forces who is entitled, under statute, to retired, retirement, or retainer pay on account of service as a member.



USERRA

UNIFORMED SERVICES EMPLOYMENT AND RE-EMPLOYMENT RIGHTS ACT (EXCERPTS)

§ 4301. Purposes; sense of Congress

(a) The purposes of this chapter are--

- (1) to encourage noncareer service in the uniformed services by eliminating or minimizing the disadvantages to civilian careers and employment which can result from such service;
- (2) to minimize the disruption to the lives of persons performing service in the uniformed services as well as to their employers, their fellow employees, and their communities, by providing for the prompt reemployment of such persons upon their completion of such service; and
- (3) to prohibit discrimination against persons because of their service in the uniformed services.

§ 4311. Discrimination against persons who

(a) A person who is a member of, applies to be a member of, performs, has performed, applies to perform, or has an obligation to perform service in a uniformed service shall not be denied initial employment, reemployment, retention in employment, promotion, or any benefit of employment by an employer on the basis of that membership, application for membership, performance of service, application for service, or obligation.

(b) An employer may not discriminate in employment against or take any adverse employment action against any person because such person (1) has taken an action to enforce a protection afforded any person under this chapter, (2) has testified or otherwise made a statement in or in connection with any proceeding under this chapter, (3) has assisted or otherwise participated in an investigation under this chapter, or (4) has exercised a right provided for in this chapter. The prohibition in this subsection shall apply with respect to a person regardless of whether that person has performed service in the uniformed services.

(c) An employer shall be considered to have engaged in actions prohibited--

- (1) under subsection (a), if the person's membership, application for membership, service, application for service, or obligation for service in the uniformed services is a motivating factor in the employer's action, unless the employer can prove that the action would have been taken in the absence of such membership, application for membership, service, application for service, or obligation for service; or
- (2) under subsection (b), if the person's (A) action to enforce a protection afforded any person under this chapter, (B) testimony or making of a statement in or in connection with any proceeding under this chapter, (C) assistance or other participation in an investigation under this chapter, or (D) exercise of a right provided for in this chapter, is a motivating factor in the employer's action, unless the employer can prove that the action would have been taken in the absence of such person's enforcement action, testimony, statement, assistance, participation, or exercise of a right.

(d) The prohibitions in subsections (a) and (b) shall apply to any position of employment, including a position that is described in section 4312(d)(1)(C) of this title.



§ 4312. Reemployment rights of persons who serve in the uniformed services

(a) Subject to subsections (b), (c), and (d) and to section 4304, any person whose absence from a position of employment is necessitated by reason of service in the uniformed services shall be entitled to the reemployment rights and benefits and other employment benefits of this chapter if--

- (1) the person (or an appropriate officer of the uniformed service in which such service is performed) has given advance written or verbal notice of such service to such person's employer;
- (2) the cumulative length of the absence and of all previous absences from a position of employment with that employer by reason of service in the uniformed services does not exceed five years; and
- (3) except as provided in subsection (f), the person reports to, or submits an application for reemployment to, such employer in accordance with the provisions of subsection (e).

(b) No notice is required under subsection (a)(1) if the giving of such notice is precluded by military necessity or, under all of the relevant circumstances, the giving of such notice is otherwise impossible or unreasonable. A determination of military necessity for the purposes of this subsection shall be made pursuant to regulations prescribed by the Secretary of Defense and shall not be subject to judicial review.

(c) Subsection (a) shall apply to a person who is absent from a position of employment by reason of service in the uniformed services if such person's cumulative period of service in the uniformed services, with respect to the employer relationship for which a person seeks reemployment, does not exceed five years, except that any such period of service shall not include any service--



MCKINNEY-VENTO - HOMELESS DEFINITION

GENERAL DEFINITION OF HOMELESS INDIVIDUAL

(a) In general

For purposes of this chapter, the terms “homeless”, “homeless individual”, and “homeless person” means— [1]

- (1) an individual or family who lacks a fixed, regular, and adequate nighttime residence;
- (2) an individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground;
- (3) an individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including hotels and motels paid for by Federal, State, or local government programs for low-income individuals or by charitable organizations, congregate shelters, and transitional housing);
- (4) an individual who resided in a shelter or place not meant for human habitation and who is exiting an institution where he or she temporarily resided;
- (5) an individual or family who—
 - (A) will imminently lose their housing, including housing they own, rent, or live in without paying rent, are sharing with others, and rooms in hotels or motels not paid for by Federal, State, or local government programs for low-income individuals or by charitable organizations, as evidenced by—
 - (i) a court order resulting from an eviction action that notifies the individual or family that they must leave within 14 days;
 - (ii) the individual or family having a primary nighttime residence that is a room in a hotel or motel and where they lack the resources necessary to reside there for more than 14 days; or
 - (iii) credible evidence indicating that the owner or renter of the housing will not allow the individual or family to stay for more than 14 days, and any oral statement from an individual or family seeking homeless assistance that is found to be credible shall be considered credible evidence for purposes of this clause;
 - (B) has no subsequent residence identified; and
 - (C) lacks the resources or support networks needed to obtain other permanent housing; and
- (6) unaccompanied youth and homeless families with children and youth defined as homeless under other Federal statutes who—
 - (A) have experienced a long term period without living independently in permanent housing,
 - (B) have experienced persistent instability as measured by frequent moves over such period, and
 - (C) can be expected to continue in such status for an extended period of time because of chronic disabilities, chronic physical health or mental health conditions, substance addiction, histories of domestic violence or childhood abuse, the presence of a child or youth with a disability, or multiple barriers to employment.

(b) Domestic violence and other dangerous or life-threatening conditions



Notwithstanding any other provision of this section, the Secretary shall consider to be homeless any individual or family who is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions in the individual's or family's current housing situation, including where the health and safety of children are jeopardized, and who have no other residence and lack the resources or support networks to obtain other permanent housing.

(c) Income eligibility

(1) In general

A homeless individual shall be eligible for assistance under any program provided by this chapter, only if the individual complies with the income eligibility requirements otherwise applicable to such program.

(2) Exception

Notwithstanding paragraph (1), a homeless individual shall be eligible for assistance under title I of the Workforce Investment Act of 1998 [29 U.S.C. 2801 et seq.].

(d) Exclusion

For purposes of this chapter, the term "homeless" or "homeless individual" does not include any individual imprisoned or otherwise detained pursuant to an Act of the Congress or a State law.

(e) Persons experiencing homelessness

Any references in this chapter to homeless individuals (including homeless persons) or homeless groups (including homeless persons) shall be considered to include, and to refer to, individuals experiencing homelessness or groups experiencing homelessness, respectively.



HOMELESS VETERANS REINTEGRATION PROGRAMS

Homeless Veterans Reintegration Programs

§2021. Homeless veterans reintegration programs

(a) In General.—Subject to the availability of appropriations provided for such purpose, the Secretary of Labor shall conduct, directly or through grant or contract, such programs as the Secretary determines appropriate to provide job training, counseling, and placement services (including job readiness and literacy and skills training) to expedite the reintegration of homeless veterans into the labor force.

(b) Requirement To Monitor Expenditures of Funds.—(1) The Secretary of Labor shall collect such information as that Secretary considers appropriate to monitor and evaluate the distribution and expenditure of funds appropriated to carry out this section. The information shall include data with respect to the results or outcomes of the services provided to each homeless veteran under this section.

(2) Information under paragraph (1) shall be furnished in such form and manner as the Secretary of Labor may specify.

(c) Administration Through the Assistant Secretary of Labor for Veterans' Employment and Training.—The Secretary of Labor shall carry out this section through the Assistant Secretary of Labor for Veterans' Employment and Training.

(d) Biennial Report to Congress.—Not less than every two years, the Secretary of Labor shall submit to Congress a report on the programs conducted under this section. The Secretary of Labor shall include in the report an evaluation of services furnished to veterans under this section and an analysis of the information collected under subsection (b).

(e) Authorization of Appropriations.—

(1) There are authorized to be appropriated to carry out this section amounts as follows:

(A) \$50,000,000 for fiscal year 2002.

(B) \$50,000,000 for fiscal year 2003.

(C) \$50,000,000 for fiscal year 2004.

(D) \$50,000,000 for fiscal year 2005.

(E) \$50,000,000 for fiscal year 2006.

(F) \$50,000,000 for each of fiscal years 2007 through 2011.

(2) Funds appropriated to carry out this section shall remain available until expended. Funds obligated in any fiscal year to carry out this section may be expended in that fiscal year and the succeeding fiscal year.

(Added Pub. L. 107–95, §5(a)(1), Dec. 21, 2001, 115 Stat. 909; amended Pub. L. 109–233, title II, §203, June 15, 2006, 120 Stat. 404; Pub. L. 111–275, title II, §201, Oct. 13, 2010, 124 Stat. 2873.)
Prior Provisions

A prior section 2021 was renumbered section 4301 of this title and subsequently omitted in the gener-



al amendment of chapter 43 of this title by Pub. L. 103–353, §2(a), Oct. 13, 1994, 108 Stat. 3150.

Amendments

2010—Subsec. (e)(1)(F). Pub. L. 111–275 substituted “2011” for “2009”.

2006—Subsec. (e)(1)(F). Pub. L. 109–233 added subpar. (F).



VETERANS INNOVATIONS PROGRAM

VETERANS INNOVATIONS PROGRAM - SELECTED RCW'S

RCW 43.131.406

Veterans innovations program — Repeal.

(The following acts or parts of acts, as now existing or hereafter amended, are each repealed, effective June 30, 2017:

(1) 2006 c 343 § 1 (uncodified); (2) RCW 43.60A.160 and 2006 c 343 § 3; (3) RCW 43.60A.165 and 2006 c 343 § 4; (4) RCW 43.60A.170 and 2010 1st sp.s. c 7 § 115 & 2006 c 343 § 5; (5) RCW 43.60A.175 and 2006 c 343 § 6; (6) *RCW 43.60A.180 and 2006 c 343 § 7; and (7) RCW 43.60A.185 and 2010 1st sp.s. c 37 § 924 & 2006 c 343 § 8.

RCW 43.60A.160

Veterans innovations program.

There is created in the department a veterans innovations program, which consists of the defenders' fund and the competitive grant program. The purpose of the veterans innovations program is to provide crisis and emergency relief and education, training, and employment assistance to veterans and their families in their communities.

RCW 43.60A.165

Defenders' fund — Eligibility for assistance.

The defenders' fund is created to provide assistance to members of the Washington national guard and reservists who served in Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle, and who are experiencing financial hardships in employment, education, housing, and health care due to the significant period of time away from home serving our country. The program shall be administered by the department. Eligibility determinations shall be made by the department. Eligible veterans may receive a one-time grant of no more than five hundred dollars, except that for the 2007-2009 biennium, the one-time grant may not exceed one thousand dollars.

RCW 43.60A.170

Competitive grant program.

(1) The competitive grant program is created to fund innovative initiatives to provide crisis and emergency relief, education, training, and employment assistance to veterans and their families in their communities.

(2) The department shall:

(a) Establish a competitive process to solicit proposals for and prioritize project applications for potential funding. The purpose of the proposals shall be in three categories:

(i) Crisis and emergency relief;

(ii) Education, training, and employment assistance; and



(iii) Community outreach and resources; and

(b) Report on January 1, 2007, to the appropriate standing committees of the legislature and to the joint committee on veterans and military affairs on the implementation of chapter 343, Laws of 2006. The report must include, but is not limited to, information on the number of applications for assistance, the grant amount awarded each project, a description of each project, and performance measures of the program.



WASHINGTON PARK PASSES

Veterans innovations program - Selected RCW's

- (1)
 - (a) The commission shall grant to any person who meets the eligibility requirements specified in this section a senior citizen's pass which shall:
 - (i) Entitle such a person, and members of his or her camping unit, to a fifty percent reduction in the campsite rental fee prescribed by the commission; and
 - (ii) entitle such a person to free admission to any state park.
 - (b) The commission shall grant a senior citizen's pass to any person who applies for the senior citizen's pass and who meets the following requirements:
 - (i) The person is at least sixty-two years of age;
 - (ii) The person is a domiciliary of the state of Washington and meets reasonable residency requirements prescribed by the commission; and
 - (iii) The person and his or her spouse have a combined income that would qualify the person for a property tax exemption pursuant to RCW 84.36.381. The financial eligibility requirements of this subsection (1)(b)(iii) apply regardless of whether the applicant for a senior citizen's pass owns taxable property or has obtained or applied for such property tax exemption.
 - (c) Each senior citizen's pass granted pursuant to this section is valid as long as the senior citizen meets the requirements of (b)(ii) of this subsection. A senior citizen meeting the eligibility requirements of this section may make a voluntary donation for the upkeep and maintenance of state parks.
 - (d) A holder of a senior citizen's pass shall surrender the pass upon request of a commission employee when the employee has reason to believe the holder fails to meet the criteria in (b) of this subsection. The holder shall have the pass returned upon providing proof to the satisfaction of the director that the holder meets the eligibility criteria for obtaining the senior citizen's pass.
- (2)
 - (a) Any resident of Washington who is disabled as defined by the social security administration and who receives social security benefits for that disability, or any other benefits for that disability from any other governmental or nongovernmental source, or who is entitled to benefits for permanent disability under *RCW 71A.10.020(3) due to unemployability full time at the minimum wage, or who is legally blind or profoundly deaf, or who has been issued a card, decal, or special license plate for a permanent disability under RCW 46.19.010 shall be entitled to receive, regardless of age and upon making application therefor, a disability pass at no cost to the holder. The pass shall: (i) Entitle such a person, and members of his or her camping unit, to a fifty percent reduction in the campsite rental fee prescribed by the commission; and (ii) entitle such a person to free admission to any state park.
 - (b) A card, decal, or special license plate issued for a permanent disability under RCW 46.19.010 may serve as a pass for the holder to entitle that person and members of the person's camping unit to a fifty percent reduction in the campsite rental fee prescribed by the commission, and to allow the holder free admission to state parks.
- (3)



Any resident of Washington who is a veteran and has a service-connected disability of at least thirty percent shall be entitled to receive a lifetime veteran's disability pass at no cost to the holder. The pass shall: (a) Entitle such a person, and members of his or her camping unit, to free use of any campsite within any state park; (b) entitle such a person to free admission to any state park; and (c) entitle such a person to an exemption from any reservation fees.

...

(5)

All passes issued pursuant to this section are valid at all parks any time during the year. However, the pass is not valid for admission to concessionaire operated facilities.

...

(7)

The commission may deny or revoke any Washington state park pass issued under this section for cause, including but not limited to the following:

- (a) Residency outside the state of Washington;
- (b) Violation of laws or state park rules resulting in eviction from a state park;
- (c) Intimidating, obstructing, or assaulting a park employee or park volunteer who is engaged in the performance of official duties;
- (d) Fraudulent use of a pass;
- (e) Providing false information or documentation in the application for a state parks pass;
- (f) Refusing to display or show the pass to park employees when requested; or
- (g) Failing to provide current eligibility information upon request by the agency or when eligibility ceases or changes.



DISABILITY DEFINITIONS WA-STATE

(As used in this title, the following terms have the meanings indicated unless the context clearly requires otherwise.

(1) “Community residential support services,” or “community support services,” and “in-home services” means one or more of the services listed in RCW 71A.12.040.

(2) “Crisis stabilization services” means services provided to persons with developmental disabilities who are experiencing behaviors that jeopardize the safety and stability of their current living situation. Crisis stabilization services include:

- (a) Temporary intensive services and supports, typically not to exceed sixty days, to prevent psychiatric hospitalization, institutional placement, or other out-of-home placement; and
- (b) Services designed to stabilize the person and strengthen their current living situation so the person may continue to safely reside in the community during and beyond the crisis period.

(3) “Department” means the department of social and health services.

(4) “Developmental disability” means a disability attributable to intellectual disability, cerebral palsy, epilepsy, autism, or another neurological or other condition of an individual found by the secretary to be closely related to an intellectual disability or to require treatment similar to that required for individuals with intellectual disabilities, which disability originates before the individual attains age eighteen, which has continued or can be expected to continue indefinitely, and which constitutes a substantial limitation to the individual. By January 1, 1989, the department shall promulgate rules which define neurological or other conditions in a way that is not limited to intelligence quotient scores as the sole determinant of these conditions, and notify the legislature of this action.

(5) “Eligible person” means a person who has been found by the secretary under RCW 71A.16.040 to be eligible for services.

(6) “Habilitative services” means those services provided by program personnel to assist persons in acquiring and maintaining life skills and to raise their levels of physical, mental, social, and vocational functioning. Habilitative services include education, training for employment, and therapy.

(7) “Legal representative” means a parent of a person who is under eighteen years of age, a person’s legal guardian, a person’s limited guardian when the subject matter is within the scope of the limited guardianship, a person’s attorney-at-law, a person’s attorney-in-fact, or any other person who is authorized by law to act for another person.

(8) “Notice” or “notification” of an action of the secretary means notice in compliance with RCW 71A.10.060.

(9) “Residential habilitation center” means a state-operated facility for persons with developmental disabilities governed by chapter



71A.20 RCW.

(10) “Respite services” means relief for families and other caregivers of people with disabilities, typically not to exceed ninety days, to include both in-home and out-of-home respite care on an hourly and daily basis, including twenty-four hour care for several consecutive days. Respite care workers provide supervision, companionship, and personal care services temporarily replacing those provided by the primary caregiver of the person with disabilities. Respite care may include other services needed by the client, including medical care which must be provided by a licensed health care practitioner.

(11) “Secretary” means the secretary of social and health services or the secretary’s designee.

(12) “Service” or “services” means services provided by state or local government to carry out this title.

(13) “State-operated living alternative” means programs for community residential services which may include assistance with activities of daily living, behavioral, habilitative, interpersonal, protective, medical, nursing, and mobility supports to individuals who have been assessed by the department as meeting state and federal requirements for eligibility in home and community-based waiver programs for individuals with developmental disabilities. State-operated living alternatives are operated and staffed with state employees.

(14) “Supported living” means community residential services and housing which may include assistance with activities of daily living, behavioral, habilitative, interpersonal, protective, medical, nursing, and mobility supports provided to individuals with disabilities who have been assessed by the department as meeting state and federal requirements for eligibility in home and community-based waiver programs for individuals with developmental disabilities. Supported living services are provided under contracts with private agencies or with individuals who are not state employees.

(15) “Vacancy” means an opening at a residential habilitation center, which when filled, would not require the center to exceed its biennially budgeted capacity.



PROPERTY TAX EXEMPTION(S)

SENIOR CITIZEN, DISABLED PERSON, AND ONE HUNDRED PERCENT DISABLED VETERAN EXEMPTION - DEFINITIONS *EXCERPTS.

(1) Introduction. This rule contains definitions of the terms used for the senior citizen, disabled person, and one hundred percent disabled veteran exemption from property taxes. The definitions apply to the senior citizen, disabled person, and one hundred percent disabled veteran exemption contained in sections RCW 84.36.381 through 84.36.389 unless the context clearly requires otherwise.

...

(11) Disabled veteran. “Disabled veteran” means a veteran of the armed forces of the United States with a one hundred percent disability rating that is service-connected (RCW 84.36.381 (3)(b)).

(12) Disposable income. “Disposable income” means the adjusted gross income as defined in the Federal Internal Revenue Code of 2001, and as amended after that date, plus all the other items described below to the extent they are not included in or have been deducted from adjusted gross income. (RCW 84.36.383)

- (a) Capital gains, other than gain excluded from the sale of a principal residence that is reinvested prior to the sale or within the same calendar year in a different principal residence;
- (b) Losses. Amounts deducted for loss;
- (c) Depreciation. Amounts deducted for depreciation;
- (d) Pension and annuity receipts;
- (e) Military pay and benefits other than attendant-care and medical-aid payments. Attendant-care and medical-aid payments are any payments for medical care, home health care, health insurance coverage, hospital benefits, or nursing home benefits provided by the military;
- (f) Veterans benefits other than:
 - (i) Attendant-care payments and medical-aid payments, defined as any payments for medical care, home health care, health insurance coverage, hospital benefits, or nursing home benefits provided by the Department of Veterans Affairs (VA);
 - (ii) Disability compensation, defined as payments made by the VA to a veteran because of service-connected disability;
 - (iii) Dependency and indemnity compensation, defined as payments made by the VA to a surviving spouse, child, or parent because of a service-connected death.
- (g) Federal Social Security Act and railroad retirement benefits;
- (h) Dividend receipts;
- (i) Interest received on state and municipal bonds.

...

(16) Excluded military pay or benefits. “Excluded military pay or benefits” means military pay or benefits excluded from a person’s federal gross income, other than those amounts excluded from that person’s federal gross income for attendant-care and medical-aid payments. Members of the armed forces receive many different types of pay and allowances. Some payments or allowances are included in their gross income for the federal income tax while others are excluded from their gross income. Excluded military pay or benefits include:

- (a) Compensation for active service while in a combat zone or a qualified hazardous duty area;



- (b) Death allowances for burial services, gratuity payment to a survivor, or travel of dependents to the burial site;
- (c) Moving allowances;
- (d) Travel allowances;
- (e) Uniform allowances;
- (f) Group term life insurance payments made by the military on behalf of the claimant, the claimant's spouse or domestic partner, or the cotenant; and
- (g) Survivor and retirement protection plan premiums paid by the military on behalf of the claimant, the claimant's spouse or domestic partner, or the cotenant.

...

(29) Veteran. "Veteran" means a veteran of the armed forces of the United States.

(30) Veterans benefits. "Veterans benefits" means benefits paid or provided under any law, regulation, or administrative practice administered by the VA. Federal law excludes from gross income any veterans' benefits payments, paid under any law, regulation, or administrative practice administered by the VA.



PROPERTY TAX EXEMPTION(S) -2

RESIDENCES – PROPERTY TAX EXEMPTIONS – QUALIFICATIONS *EXCERPTS

A person is exempt from any legal obligation to pay all or a portion of the amount of excess and regular real property taxes due and payable in the year following the year in which a claim is filed, and thereafter, in accordance with the following:

(1) The property taxes must have been imposed upon a residence which was occupied by the person claiming the exemption as a principal place of residence as of the time of filing. However, any person who sells, transfers, or is displaced from his or her residence may transfer his or her exemption status to a replacement residence, but no claimant may receive an exemption on more than one residence in any year. Moreover, confinement of the person to a hospital, nursing home, boarding home, or adult family home does not disqualify the claim of exemption if:

- (a) The residence is temporarily unoccupied;
- (b) The residence is occupied by a spouse or a domestic partner and/or a person financially dependent on the claimant for support; or
- (c) The residence is rented for the purpose of paying nursing home, hospital, boarding home, or adult family home costs;

...

- (3)
- (a) The person claiming the exemption must be:
 - (i) Sixty-one years of age or older on December 31st of the year in which the exemption claim is filed, or must have been, at the time of filing, retired from regular gainful employment by reason of disability; or
 - (ii) A veteran of the armed forces of the United States entitled to and receiving compensation from the United States department of veterans affairs at a total disability rating for a service-connected disability.
 - (b) However, any surviving spouse or surviving domestic partner of a person who was receiving an exemption at the time of the person’s death will qualify if the surviving spouse or surviving domestic partner is fifty-seven years of age or older and otherwise meets the requirements of this section;

(4) The amount that the person is exempt from an obligation to pay is calculated on the basis of combined disposable income, as defined in RCW 84.36.383. If the person claiming the exemption was retired for two months or more of the assessment year, the combined disposable income of such person must be calculated by multiplying the average monthly combined disposable income of such person during the months such person was retired by twelve. If the income of the person claiming exemption is reduced for two or more months of the assessment year by reason of the death of the person’s spouse or the person’s domestic partner, or when other substantial changes occur in disposable income that are likely to continue for an indefinite period of time, the combined disposable income of such person must be calculated by multiplying the average monthly combined disposable income of such person after such occurrences by twelve. If it is necessary to estimate income to comply with this subsection, the assessor may require confirming documentation of such income prior to May 31 of the year following application;

...



(5)

(a) A person who otherwise qualifies under this section and has a combined disposable income of thirty-five thousand dollars or less is exempt from all excess property taxes; and

(b)(i) A person who otherwise qualifies under this section and has a combined disposable income of thirty thousand dollars or less but greater than twenty-five thousand dollars is exempt from all regular property taxes on the greater of fifty thousand dollars or thirty-five percent of the valuation of his or her residence, but not to exceed seventy thousand dollars of the valuation of his or her residence; or

(ii) A person who otherwise qualifies under this section and has a combined disposable income of twenty-five thousand dollars or less is exempt from all regular property taxes on the greater of sixty thousand dollars or sixty percent of the valuation of his or her residence;

...

(6)

(a) For a person who otherwise qualifies under this section and has a combined disposable income of thirty-five thousand dollars or less, the valuation of the residence is the assessed value of the residence on the later of January 1, 1995, or January 1st of the assessment year the person first qualifies under this section. If the person subsequently fails to qualify under this section only for one year because of high income, this same valuation must be used upon requalification. If the person fails to qualify for more than one year in succession because of high income or fails to qualify for any other reason, the valuation upon requalification is the assessed value on January 1st of the assessment year in which the person requalifies. If the person transfers the exemption under this section to a different residence, the valuation of the different residence is the assessed value of the different residence on January 1st of the assessment year in which the person transfers the exemption.

(b) In no event may the valuation under this subsection be greater than the true and fair value of the residence on January 1st of the assessment year.

(c) This subsection does not apply to subsequent improvements to the property in the year in which the improvements are made. Subsequent improvements to the property must be added to the value otherwise determined under this subsection at their true and fair value in the year in which they are made.



GOLD STAR PARENT

GOLD STAR PARENT LICENSE PLATE.

(1) What is a Gold Star Parent license plate?

The Gold Star Parent license plate was created by the legislature to recognize the parents of United States armed forces members who have died while in service to their country or as a result of such service.

(2) Who qualifies as a parent of a member of the United State armed forces? The term “parent,” as defined by the Washington state department of veterans affairs, (WDVA) includes:

- (a) Birth mother;
- (b) Birth father;
- (c) Stepmother;
- (d) Stepfather;
- (e) Mother through adoption;
- (f) Father through adoption; and
- (g) Adults who fulfilled the parental role including foster parents and kinship care providers or caretaker relative. (Documentation required.)

(3) Who can purchase a Gold Star Parent plate?

A resident of this state and a registered owner of a motorized vehicle who is a parent of a member of the United States armed forces who has died while in service to their country or as a result of such service. The parent must be certified by the WDVA.

(4) What is required to purchase a Gold Star Parent plate?

A copy of the letter to a qualifying parent provided by WDVA is required. The letter will be used in lieu of a special plate application to purchase the plate. No other documentation is required.

(5) Can a Gold Star Parent plate be transferred to a new owner?

No. The plate may only be transferred to a vehicle owned by the same registered owner who was certified as a qualifying parent by WDVA. The plate cannot be transferred to a different registered owner. If the parent transfers the plate to a new car registered to them, they are required to pay the plate transfer fee.

(6) What vehicles qualify to display a Gold Star Parent plate?

Motorized vehicles required to display one or two license plates.

(7) What fees are required to purchase the plate?

There is no special plate fee or special plate renewal fee for the Gold Star Parent plate. The registered owner must pay all licensing fees.



(8) Is the plate subject to the mandatory plate replacement?

Yes, the plate must be replaced every seven years due to mandatory plate replacement requirements. Customers will not be charged the plate replacement fees, or the fee to keep their same number.

(9) Can a Gold Star Parent plate background be personalized?

Yes. A Gold Star Parent plate background can be personalized; however, the customer is required to pay all fees associated with a personalized plate original purchase or renewal.

(10) Is a commercial vehicle eligible for a Gold Star Parent plate as long as it is in the name of the qualifying parent and not a business name?

Yes.

(11) Can a prorated vehicle display a Gold Star Parent plate if the vehicle is under the name of the parent that is eligible for this plate?

No per chapter 46.87 RCW.



COUNTY VETERANS PROGRAMS

RCW 73.08.010 (Cty Vet Program Req)

COUNTY VETERANS' ASSISTANCE PROGRAMS FOR INDIGENT VETERANS AND FAMILIES — REQUIREMENTS

(1) For the relief of indigent veterans, their families, and the families of deceased indigent veterans, the legislative authority of each county shall establish a veterans' assistance program to address the needs of local indigent veterans and their families. The county legislative authority shall consult with and solicit recommendations from the veterans' advisory board established under RCW 73.08.035 to determine the appropriate services needed for local indigent veterans. Veterans' assistance programs shall be funded, at least in part, by the veterans' assistance fund created under the authority of RCW 73.08.080.

(2) The county legislative authority may authorize other entities to administer a veterans' assistance program or programs through grants, contracts, or interlocal agreements. If the county legislative authority authorizes another entity to administer a veterans' assistance program or programs, the terms of the grant, contract, or interlocal agreement must, for each program, specify:

- (a) The details of the program;
- (b) The responsibilities of all parties;
- (c) The duration of the program;
- (d) The costs and sources of funding;
- (e) Any insurance or bond requirements;
- (f) The format and frequency of progress and final reports; and
- (g) Any other information deemed necessary or appropriate by either party.

(3) If the county legislative authority authorizes another entity to administer a veterans' assistance program or programs, the authorized entity should, to the extent feasible and consistent with this chapter, ensure that a local branch of a nationally recognized veterans' service organization is the initial point of contact for a veteran or family member seeking assistance.

(4) Nothing in this section shall prohibit or be construed as prohibiting a county from authorizing the continued operation of a veterans' relief or assistance program or programs existing on January 1, 2005, if the authorizing legislative authority:

- (a) Solicits advice from the veterans' advisory board established in RCW 73.08.035; and
- (b) Satisfies the grant, contractual, or interlocal agreement requirements of subsection (2) of this section.



COUNTY VETERANS ADVISORY

VETERANS' ADVISORY BOARDS.

(1) The legislative authority for each county must establish a veterans' advisory board. Upon its establishment, the board shall advise the county legislative authority on the needs of local indigent veterans, the resources available to local indigent veterans, and programs that could benefit the needs of local indigent veterans and their families.

(2) The county legislative authority must solicit representatives from either local branches of nationally recognized veterans' service organizations or the veterans' community at large, or both, to serve on the board. No fewer than a majority of the board members shall be members from nationally recognized veterans' service organizations and only veterans are eligible to serve as board members.

(3) Service on the board is voluntary. The county legislative authority may provide for reimbursement to board members for expenses incurred



COUNTY VETERANS TAXING AUTHORITY

TAX LEVY AUTHORIZED (FOR FUNDING VETERANS ASSISTANCE PROGRAMS REQUIRED UNDER RCW 73.08.010).

(1) The legislative authority in each county shall levy, in addition to the taxes now levied by law, a tax in a sum equal to the amount which would be raised by not less than one and one-eighth cents per thousand dollars of assessed value, and not greater than twenty-seven cents per thousand dollars of assessed value against the taxable property of their respective counties, to be levied and collected as now prescribed by law for the assessment and collection of taxes, for the purpose of creating a veterans' assistance fund. Expenditures from the veterans' assistance fund, and interest earned on balances from the fund, may be used only for:

- (a) The veterans' assistance programs authorized by RCW 73.08.010;
- (b) The burial or cremation of a deceased indigent veteran or deceased family member of an indigent veteran as authorized by RCW 73.08.070; and
- (c) The direct and indirect costs incurred in the administration of the fund as authorized by subsection (2) of this section.

(2) If the funds on deposit in the veterans' assistance fund, less outstanding warrants, on the first Tuesday in September exceed the expected yield of one and one-eighth cents per thousand dollars of assessed value against the taxable property of the county, the county legislative authority may levy a lesser amount. The direct and indirect costs incurred in the administration of the veterans' assistance fund shall be computed by the county auditor, or the chief financial officer in a county operating under a charter, not less than annually. Following the computation of these direct and indirect costs, an amount equal to these costs may then be transferred from the veterans' assistance fund to the county current expense fund.

(3) The amount of a levy allocated to the purposes specified in this section may be reduced in the same proportion as the regular property tax levy of the county is reduced by chapter 84.55 RCW.



DIPLOMAS FOR SELECT VETERANS

RCW 28A.230.120 (Operation Recog.)

HIGH SCHOOL DIPLOMAS - ISSUANCE - OPTION TO RECEIVE FINAL TRANSCRIPTS - NOTICE.

RCW 28A.230.120

(1) School districts shall issue diplomas to students signifying graduation from high school upon the students' satisfactory completion of all local and state graduation requirements. Districts shall grant students the option of receiving a final transcript in addition to the regular diploma.

(2) School districts or schools of attendance shall establish policies and procedures to notify senior students of the transcript option and shall direct students to indicate their decisions in a timely manner. School districts shall make appropriate provisions to assure that students who choose to receive a copy of their final transcript shall receive such transcript after graduation.

(3)

(a) A school district may issue a high school diploma to a person who:

(i) Is an honorably discharged member of the armed forces of the United States; and

(ii) Left high school before graduation to serve in World War II, the Korean conflict, or the Vietnam era as defined in RCW [41.04.005](#).

(b) A school district may issue a diploma to or on behalf of a person otherwise eligible under (a) of this subsection notwithstanding the fact that the person holds a high school equivalency certification or is deceased.

(c) The superintendent of public instruction shall adopt a form for a diploma application to be used by a veteran or a person acting on behalf of a deceased veteran under this subsection (3). The superintendent of public instruction shall specify what constitutes acceptable evidence of eligibility for a diploma.

[2008 c 185 § 1; 2003 c 234 § 1; 2002 c 35 § 1; 1984 c 178 § 2. Formerly RCW 28A.58.108.]

APPENDIX 2

SUPPORTING DATA

HUD INCOME TABLES
CENTERSTONE DATA
MILITARY VETERANS



APPENDIX 2

HUD - MEDIAN INCOME TABLE(S)

| 2012 AMI Table - King County, WA | | | | | | | | |
|--|----------|----------|----------|----------|----------|----------|----------|----------|
| (source: http://www.huduser.org/portal/datasets/il/il2012/select_Geography.odn) | | | | | | | | |
| 2012 Category | 1 Person | 2 Person | 3 Person | 4 Person | 5 Person | 6 Person | 7 Person | 8 Person |
| 30% | \$18,500 | \$21,150 | \$23,800 | \$26,400 | \$28,550 | \$30,650 | \$32,750 | \$34,850 |
| 50% | \$30,800 | \$35,200 | \$39,600 | \$44,000 | \$47,550 | \$51,050 | \$54,600 | \$58,100 |
| 80% | \$45,500 | \$52,000 | \$58,500 | \$65,000 | \$70,200 | \$75,400 | \$80,600 | \$85,800 |
| 100% = \$88,000 | | | | | | | | |

- All calculations based on the 4 person household for their respective percentile rates.

The \$65,000 / 4 Person rate at 80% does not reflect the actual 4 person rate (at 80%) in King County, which would be ~ \$70,400 for 2012.

$$\$44,000 \times 80\% / 50\% \text{ (or } \$44,000 \times 1.6) = \$70,400$$

In areas with Median incomes above the US Median Family Income (4 persons) rate, \$65,000 - a consideration of housing costs determines what rate to place in to the chart. This is determined by figuring out if 85% of King County's annual 2 bedroom Fair Market Rent (2012- \$13,176 @ 50%) is greater than 35% of the US Median Income (\$22,750) area's income limit is adjusted due to High Housing Costs if 85% of the area's annual 2 bedroom FMR is greater than 35% of the US Median Income.

$$\text{FMR } \$13,176 \text{ @ } 50\% = \$17,919 \text{ @ } 80\% (\$13,176 \times 1.6 \text{ or } \$13,176 \times 80\% / 50\%)$$

King County FMR adjusted to 80% is: \$17,919 - which is than 35% of the US Median Income: \$22,750 - therefore the US Median income limit of \$65,000 for a four person household is the baseline for which the rest of the 80% rates are figured.



APPENDIX 2

CENTERSTONE ENERGY ASSISTANCE INCOME

| 2012 Net Monthly Income Limits for Centerstone Energy Assistance | | |
|--|---------|----------|
| Household Size | LIHEAP | PSE HELP |
| 1 | \$1,134 | \$1,361 |
| 2 | \$1,532 | \$1,839 |
| 3 | \$1,930 | \$2,316 |
| 4 | \$2,328 | \$2,794 |
| 5 | \$2,726 | \$3,271 |
| 6 | \$3,124 | \$3,749 |
| 7 | \$3,522 | \$4,226 |
| 8 | \$3,920 | \$4,704 |
| 9 | \$4,318 | \$5,067 |

source: http://www.huduser.org/portal/datasets/il/il2012/select_Geography.odn



APPENDIX 2

MILITARY VETERANS BY YEAR

| Year | Army | Navy | Air Force | Marines | Non-Defense | Reserve Forces | Total |
|------|-----------|-----------|-----------|-----------|-------------|----------------|------------|
| 2012 | 9,434,228 | 4,894,846 | 3,984,918 | 2,347,635 | 211,112 | 933,711 | 21,806,449 |
| 2013 | 9,203,101 | 4,795,417 | 3,912,018 | 2,321,111 | 211,028 | 934,280 | 21,376,954 |
| 2014 | 8,977,707 | 4,699,234 | 3,839,076 | 2,294,767 | 211,061 | 934,839 | 20,956,685 |
| 2015 | 8,757,605 | 4,605,980 | 3,765,903 | 2,268,387 | 211,160 | 935,299 | 20,544,335 |
| 2016 | 8,543,293 | 4,515,882 | 3,692,787 | 2,242,127 | 211,344 | 935,675 | 20,141,108 |
| 2017 | 8,335,629 | 4,429,378 | 3,620,228 | 2,216,300 | 211,665 | 936,028 | 19,749,227 |
| 2018 | 8,134,721 | 4,346,455 | 3,548,411 | 2,190,977 | 212,128 | 936,353 | 19,369,044 |
| 2019 | 7,940,243 | 4,266,848 | 3,477,353 | 2,166,094 | 212,710 | 936,608 | 18,999,855 |
| 2020 | 7,751,948 | 4,190,327 | 3,407,128 | 2,141,629 | 213,400 | 936,766 | 18,641,197 |
| 2021 | 7,569,822 | 4,116,799 | 3,337,936 | 2,117,658 | 214,206 | 936,828 | 18,293,249 |
| 2022 | 7,394,170 | 4,046,360 | 3,270,132 | 2,094,381 | 215,160 | 936,831 | 17,957,033 |
| 2023 | 7,224,041 | 3,978,374 | 3,203,481 | 2,071,546 | 216,208 | 936,689 | 17,630,339 |

Source: <http://www.va.gov/vetdata/>

APPENDIX 3

MISCELLANEOUS

MILITARY DECORATIONS
DD214 SAMPLE



MILITARY DECORATIONS BY TYPE

Personal Decorations

Medal of Honor¹

Service Cross medals. Awarded for “Extraordinary heroism”

Distinguished Service Cross (Army)

Navy Cross

Air Force Cross

Distinguished Service medals

Defense Distinguished Service Medal

Homeland Security Distinguished Service Medal

Distinguished Service Medal (Army)

Navy Distinguished Service Medal

Air Force Distinguished Service Medal

Coast Guard Distinguished Service Medal

Silver Star Awarded for “Gallantry in action”

Defense Superior Service Medal

Legion of Merit

Distinguished Flying Cross

Medals for non-combat heroism

Soldier’s Medal

Navy and Marine Corps Medal

Airman’s Medal

Coast Guard Medal

Gold Lifesaving Medal

Bronze Star Medal

Purple Heart

Defense Meritorious Service Medal

Meritorious Service Medal

Air Medal

Silver Lifesaving Medal

Aerial Achievement Medal

Commendation medals

Joint Service Commendation Medal

Army Commendation Medal

Navy & Marine Corps Commendation Medal

Air Force Commendation Medal

Coast Guard Commendation Medal

¹ Highest military honor - awarded for: Awarded for “Gallantry and intrepidity at risk of life above and beyond the call of duty”



Achievement medals

- Joint Service Achievement Medal
- Army Achievement Medal
- Navy & Marine Corps Achievement Medal
- Air Force Achievement Medal
- Coast Guard Achievement Medal
- Commandant's Letter of Commendation
- Navy & Marine Corps Combat Action Ribbon
- Coast Guard Combat Action Ribbon
- Air Force Combat Action Medal

Unit Awards

Presidential Unit Citation

- Army & Air Force Presidential Unit Citation
- Navy & Marine Corps Presidential Unit Citation
- Coast Guard Presidential Unit Citation
- Joint Meritorious Unit Award
- Army Valorous Unit Award
- Navy Unit Commendation
- Air Force Gallant Unit Citation
- Coast Guard Unit Commendation

Meritorious Unit Commendation

- Army Meritorious Unit Commendation
- Navy Meritorious Unit Commendation
- Air Force Meritorious Unit Award
- Coast Guard Meritorious Unit Commendation
- Army Superior Unit Award
- Air Force Outstanding Unit Award
- Coast Guard Meritorious Team Commendation

Efficiency Award

- Navy "E" Ribbon
- Air Force Organizational Excellence Award
- Coast Guard "E" Ribbon

Service awards

- Prisoner of War Medal
- Combat Readiness Medal

Good Conduct medals

- Army Good Conduct Medal
- Navy Good Conduct Medal
- Air Force Good Conduct Medal
- Marine Corps Good Conduct Medal
- Coast Guard Good Conduct Medal

Reserve decorations



Army Reserve Components Achievement Medal
Naval Reserve Meritorious Service Medal
Air Reserve Forces Meritorious Service Medal
Selected Marine Corps Reserve Medal
Coast Guard Reserve Good Conduct Medal

Expeditionary medals

Navy Expeditionary Medal
Marine Corps Expeditionary Medal

Outstanding Airman of the Year Ribbon
Air Force Recognition Ribbon

Campaign and service medals

Army of Occupation Medal
Navy Occupation Service Medal
National Defense Service Medal
Antarctica Service Medal
Coast Guard Arctic Service Medal
Armed Forces Expeditionary Medal
Vietnam Service Medal
Southwest Asia Service Medal
Kosovo Campaign Medal
Afghanistan Campaign Medal
Iraq Campaign Medal
Global War on Terrorism Expeditionary Medal
Global War on Terrorism Service Medal
Korea Defense Service Medal
Armed Forces Service Medal
Humanitarian Service Medal
Outstanding Volunteer Service Medal
Air and Space Campaign Medal

Service and training awards

Army Sea Duty Ribbon
Army Overseas Service Ribbon
Army Reserve Overseas Training Ribbon
Navy Sea Service Deployment Ribbon
Air Force Overseas Short Tour Service Ribbon
Coast Guard Special Operations Service Ribbon
Navy Arctic Service Ribbon
Coast Guard Sea Service Ribbon
Naval Reserve Sea Service Ribbon
Air Force Overseas Long Tour Service Ribbon
Coast Guard Restricted Duty Ribbon
Navy & Marine Corps Overseas Service Ribbon
Coast Guard Overseas Service Ribbon
Air Force Expeditionary Service Ribbon



Air Force Expeditionary Service Ribbon (with gold border)
Air Force Longevity Service Award

Recruiting service ribbon

Navy Recruiting Service Ribbon
Air Force Recruiter Ribbon
Marine Corps Recruiting Ribbon
Coast Guard Recruiting Service Ribbon

Training service ribbon

Air Force Military Training Instructor Ribbon
Navy Recruit Training Service Ribbon
Marine Corps Drill Instructor Ribbon

Guard ribbon

Navy Ceremonial Guard Ribbon
Marine Corps Security Guard Ribbon
Armed Forces Reserve Medal

Professional Development Ribbon

Army NCO Professional Development Ribbon
Air Force NCO PME Graduate Ribbon
Air Force Honor Graduate Ribbon
Coast Guard Honor Graduate Ribbon
Army Service Ribbon
Air Force Training Ribbon

Marksmanship awards²

Air Force Small Arms Expert Marksmanship Ribbon

Rifle

Coast Guard Distinguished Marksman
Coast Guard Silver Rifle Excellence in Competition
Coast Guard Bronze Rifle Excellence in Competition
Navy Expert Rifleman Medal
Coast Guard Expert Rifle Medal
Navy Sharpshooter Rifle Ribbon
Coast Guard Sharpshooter Rifle Ribbon
Navy Rifle Marksmanship Ribbon
Coast Guard Rifle Marksmanship Ribbon

Pistol

Coast Guard Distinguished Pistol Shot
Coast Guard Silver Pistol Excellence in Competition
Coast Guard Bronze Pistol Excellence in Competition
Navy Expert Pistol Medal
Coast Guard Expert Pistol Medal

² Only Marksmanship awards worn as ribbons are noted here. Army and Marine Corps Marksmanship Decorations are worn as 'devices,' not as ribbons or medals.



Navy Sharpshooter Pistol Ribbon
Coast Guard Sharpshooter Pistol Ribbon
Navy Pistol Marksmanship Ribbon
Coast Guard Pistol Marksmanship Ribbon



APPENDIX 3

SAMPLE DD FORM 214 (DD214)

| | | | | | |
|--|----------------------|--|---|---|----|
| NAME (Last, First, Middle) NAME | | 2. DEPARTMENT, COMPONENT, BRANCH, AND SERVICE TYPE ARMY / RA / SC / SERVICE TYPE | | 3. SOCIAL SECURITY NUMBER SSN/SERVICE # | |
| GRADE, RATE OR RANK JOB | 4.b. PAY GRADE O4 | 5. DATE OF BIRTH (YYMMDD) | | 6. RESERVE OBLIG. TERM. DATE Year 00 Month 00 Day 00 | |
| PLACE OF ENTRY INTO ACTIVE DUTY RT GORDON, GEORGIA | | 7.b. HOME OF RECORD AT TIME OF ENTRY (City and state, or complete address if known) | | | |
| LAST DUTY ASSIGNMENT AND MAJOR COMMAND ITE HOUSE COMMUNICATIONS AGCY RR | | 8.b. STATION WHERE SEPARATED FORT MYER, VIRGINIA | | | |
| COMMAND TO WHICH TRANSFERRED | | 10. SGLI COVERAGE None Amount: \$ 200,000 | | | |
| PRIMARY SPECIALTY (List number, title and years and months in specialty. List additional specialty numbers and titles involving periods of one or more years.) /SIGNAL CORPS OFFICER/16 YEARS, MONTHS//NOTHING FOLLOWS | | 12. RECORD OF SERVICE | | | |
| | | Year(s) | Month(s) | Day(s) | |
| | | a. Date Entered AD This Period | 78 | 02 | 24 |
| | | b. Separation Date This Period | 00 | 00 | 31 |
| | | c. Net Active Service This Period | 00 | 06 | 07 |
| | | d. Total Prior Active Service | 01 | 09 | 07 |
| | | e. Total Prior Inactive Service | 01 | 05 | 28 |
| | | f. Foreign Service | 04 | 02 | 00 |
| | | g. Sea Service | 00 | 00 | 00 |
| | | h. Effective Date of Pay Grade | 89 | 11 | 01 |
| DECORATIONS, MEDALS, BADGES, CITATIONS AND CAMPAIGN RIBBONS AWARDED OR AUTHORIZED (All periods of service) Defense Meritorious Service Medal//Army Commendation Medal//Joint Meritorious Unit Award//Defense Service Medal//Armed Forces Service Medal//Non-Commissioned Officer Professional Development Ribbon//Army Service | | | | | |
| MILITARY EDUCATION (Course title, number of weeks, and month and year completed) Radio Repair/75//Communication Electronics//Signal Officer Basic/78//Nuclear, Biological, Chemical Officer/79//Signal Officer/80//Electronic Warfare Officer/81//Combined Arms Service Staff School/83//Company Commander's/84//Joint Command and Control Communication Staff/91//NOTHING FOLLOWS | | | | | |
| MEMBER CONTRIBUTED TO POST-VIETNAM ERA VETERANS' EDUCATIONAL ASSISTANCE PROGRAM | | Yes | No | 15.b. HIGH SCHOOL GRADUATE OR EQUIVALENT | |
| | | | X | Yes | No |
| | | | | 16. DAYS ACCRUED LEAVE PAID 24 5 | |
| MEMBER WAS PROVIDED COMPLETE DENTAL EXAMINATION AND ALL APPROPRIATE DENTAL SERVICES AND TREATMENT WITHIN 90 DAYS PRIOR TO SEPARATION <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | | | |
| REMARKS Subject to active duty recall by the Secretary of the Army/Item 13 Cont'd- Ribbon//Overseas Service Ribbon//Presidential Service Badge//National Guard Ribbon-Iowa National Guard Recruiting Badge// "Data herein subject to computer matching within DoD or other agencies for verification purposes and determining eligibility and compliance for federal benefits// "Member is retiring as provided by section 4403 of the FY 1993 NDAA (PL 102-484) and may qualify for a recomputation of retired pay at age 62 (Section 4464 of same law)."//NOTHING FOLLOWS | | | | | |
| 9.a. MAILING ADDRESS AFTER SEPARATION (Include Zip Code) Erased to post to web | | | 19.b. NEAREST RELATIVE (Name and address - include Zip Code) Erased to post to web | | |
| MEMBER REQUESTS COPY 6 BE SENT TO DIR. OF VET AFFAIRS | | Yes | No | 22. OFFICIAL AUTHORIZED TO SIGN (Typed name, grade, title and signature) EDWARD C. TROYELL, DAC GS-11, Ch, Trans Point | |
| SIGNATURE OF MEMBER BEING SEPARATED Erased to post to web | | | | | |
| SPECIAL ADDITIONAL INFORMATION (For use by authorized agencies only) | | | | | |
| TYPE OF SEPARATION RETIREMENT | | 24. CHARACTER OF SERVICE (Include US Code) HONORABLE | | | |
| SEPARATION AUTHORITY 4, AR 635-100 | | 26. SEPARATION CODE CONF | | 27. REENTRY CODE | |
| NARRATIVE REASON FOR SEPARATION VOLUNTARY EARLY RETIREMENT | | | | | |
| DATES OF TIME LOST DURING THIS PERIOD NONE | | | | 30. MEMBER REQUESTS COPY 4 Initials | |

Reference

GLOSSARY OF TERMS
RESOURCE INDEX



5 USC § 2108

The term Veteran for purposes of Veterans resources from Federal sources.

10 USC § 12301

The legislation enabling the Federal government to “activate” reserve and National Guard service members in a time of war or national emergency.

38 USC § 2021

The legislation establishing Homeless Veterans Reintegration Programs under the Department of Labor.

38 USC § Chapter 43

The legislation resulting from the Uniformed Services Employment and re-Employment Rights Act.

46 USC § 11201-11202

The legislation designating Veterans eligibility for certain members of the Merchant Marines.

Activated

A change in serving status, usually used by reservists or National Guard to mean they changed/were changed from their status as a “part time” troop to “full-time.” Typically for the purpose of deploying in support of war or national emergency.

Activation status

Reservists and National Guard are either activated or drilling.

Active duty

A form of military duty wherein the service member is full-time employed/contracted to the military. Typically in two, three, or four year contracts.

Administrative

Administrative separations are not punitive and cannot be issued by court martial. Administrative separations are awarded with either a characterization of service or a description of separation for uncharacterized separations.

Air Force

One of the 5 branches of the United States armed forces.

DOD

Department of Defense

Air Force Reserve

The reserve component of the US Air Force



Air National Guard

The air component of the 50 states' militias. When activated under Title-10 orders, Air National Guard troops become members of the Air Force Reserve.

Airman

The term relating to males and females in the Air Force.

American Legion

A Veterans Service Organization.

Amphibious

In warfare, the ability to project ground and air force into hostile or potentially hostile locations using naval ships as a base of operations.

example: Beach landings at Iwo Jima and Normandy Beach.

Annual training

For Reserve and National Guard troops, the two-weeks (14 days) minimum required training period each year, in addition to monthly drills.

Area Median Income

The calculation of a median income in a designated geographic region as designated by the Department of Housing and Urban Development.

Armed forces

The military of the United States or other nations.

Army

One of the 5 branches of the United States armed forces.

Army Aeronautical Division

An early version of today's Air Force, under the purview of the United States Army Signal Corps, from 1907-1914.

Army RA

Army, Regular Army. A term used to denote that someone was active duty - "full time," for their contracted military service.

Army Reserve

The reserve component of the US Army.

AT

Annual Training

Awards

Military awards take the form of medals, ribbons, and citations, awards, and badges.

Bad Conduct

A form of punitive discharge from the armed forces, administered by court(s) martial. Commonly referred to as a "BCD"

Base passes

A sheet enabling someone and a vehicle to enter a secured military installation.

Billet

In the Army and Air Force, a place to stay. In the Marines and Navy, a job title.

Campaigns

A term describing military action over a period of time.

Example: The battles at Iwo Jima, Okinawa, Saipan, Guam, Tarawa, and more were part of the "Island Hopping Campaign" during World War II. Service in Iraq & Afghanistan during the Global War on Terror both warrant a respective Campaign medal.

"Iraq Campaign Medal"

"Afghanistan Campaign Medal"

Career Connections

A department within King County providing services to Veterans seeking employment, housing, and community assistance.

CBOC

Community Based Outpatient Clinic. A community based medical clinic the Veterans Health Administration uses to provide services outside of the VA Hospitals.



CCS

Catholic Community Services: A Housing and Community services non-profit agency in Western Washington.

CDL

Commercial Driver's License.

Chaplain

A military designated religious person able to administer religious rights for any service member regardless of their religion.

Chit

Military term for a piece of paper, official or otherwise.

Example: Upon going to medical services, you often get a "chit" that designates whether you are full-duty or unable to perform certain tasks for a period of time, half-duty, or bed-rest.

CHS

Catholic Housing Services: Along with Catholic Community Services, provide a continuum of care for vulnerable populations.

Citation

An award or commendation, typically taking the form of a formal letter or statement describing the purpose of the citation.

Coast Guard

One of the 5 branches of the United States Armed Forces.

Coast Guard Reserve

The reserve component of the US Coast Guard.

Combat Veterans

A Veteran who served in a combat zone. The Veteran need not have been actively engaged in a firefight.

Combat Zone

An area in which the US Armed Forces are engaging or have engaged in combat. Established via Presidential Order.

Currently:

Arabian Peninsula (beginning Jan 17th, 1991)

Kosovo area (beginning Mar 24, 1999)

Afghanistan (beginning Sept 19, 2001)

Community Services Office

A service of the Washington Department of Social and Health Services (DSHS).

Congressional Medal of Honor

America's highest military honor. Awarded for conspicuous gallantry and intrepidity at the risk of life above and beyond the call of duty.

Conscription

Compulsory military service. In the case of the United States wars of the 20th century this was performed through a military "draft." The draft was administered through a lottery system. The Vietnam draft ended in 1973 and is the last time America conscripted military forces.

Command Sergeant Major Jeff Mellinger (drafted 1972) was the last (originally) drafted soldier on active duty when he retired from the Army in 2011.

Corpsmen

A shortened form for a Navy Hospital Corpsman. Corpsmen are the medics of the Navy and Marine Corps. Corpsmen are embedded with the Marine Corps in combat operations as the Marine Corps do not have a native medical corps.

Court(s) martial

A military court charged with enforcing the Uniform Code of Military Justice. Separate from, but similar to, a civilian court.

CSO

Community Services Office: a resource of the Department of Social and Health Services (DSHS).



DD-214

Discharge from Active Duty

DD-256

Honorable Discharge Certificate

Department of Defense

The parent agency of the Army, Marines, Navy, Air Force, and some elements of activated Coast Guard.

Department of Homeland Security

The parent agency of the Coast Guard.

Department of Housing and Urban Development

See Index entry...

Department of Labor

See Index entry...

Department of Revenue

See Index entry...

Department of Social and Health Services

See Index entry...

Department of Transportation

See Index entry...

Department of Veterans Affairs

See Index entry...

Dependent children

Natural or adopted children of the Veteran.

Dependents Educational Assistance

A form of VA education benefit. Commonly referred to as Chapter 35.

Deployment

All actions of a unit from mobilization to destination and occupation in designated area of operations.

Disability Compensation

Service connected disability compensation is monetary remuneration for a permanent/semi-permanent injury or illness that occurred or was exacerbated during a service members Active Duty service.

Disabled

Generally meaning a person is unable to do a task they were unable to do previously. In the case of service-connected disability, it relates to one's ability and health before entering service compared to their ability and health after leaving service. In the case of Social Security it relates to one's ability to engage in meaningful employment activity in relation to their knowledge, skills, and abilities.

Disabled American Veterans

A Veterans Service Organization.

Disabled persons

More than one disabled person.

Discharge

The termination or ending of service obligation for a military member. Often the delineating point of what constitutes a Veteran.

Discharge documentation/records

All forms describing or accompanying a DD214 or similar document.

Dishonorable

A form of punitive discharge from the armed forces, administered by court(s) martial.

DOD

Department of Defense

DOD Identification Cards

Department of Defense Identification Card allowing the holder access to secured military installations and access to certain resources therein.

DOL

Department of Labor



Draft

See Conscription

Draftee

The receiving end of a draft.

Drill

Reserve and National Guard troops monthly service is classified as drills. Two drills make up one day. Reserve/NG troops must complete a requisite number of drills per year to have a sat(satisfactory) year.

DSHS

Department of Social and Health Services

DVA

Department of Veterans Affairs
Veterans Health Administration
Veterans Benefits Administration
National Cemetery Administration

E-VetRecs

Online portal through which Veterans can access the National Archives and request archived military documentation. Replaces SF180.

EBT

Electronic Benefits Transfer card (food stamps)

Electronic Benefits Transfer

A debit card for Food Stamps

ELS

Entry Level Separation

Entry Level Separation

ELS - a type of administrative discharge.

Executor

Typically, a person designated to administrate the estate of a deceased person/Veteran.

Expeditionary

Engaging in warfare abroad. In military vernacular, it typically describes being in a theater of war.

Example: The Global War on Terrorism Service Medal is awarded for service during the Global War on Terrorism. Global War on Terrorism Expeditionary Medal is awarded for deployment to a combat zone during the Global War on Terrorism

Flight-line

In military vernacular, the working area around a runway or take-off area.

Fraudulent entry

An uncharacterized discharge type.

GED

General Education Development (test) - high school equivalency test.

General Discharge

A type of administrative discharge from military service. General Under Honorable General Under Other than Honorable

General Under Other than Honorable Conditions

A type of administrative discharge from military service. General Under Honorable General Under Other than Honorable

GI Bill

Education resource available from the Department of Veterans Affairs, Veterans Benefits Administration.

GWOT

Global War on Terrorism

GWOT Expeditionary Medal

A military award for expeditionary service in support of the Global War on Terrorism. This award has been largely replaced by the Iraq & Afghanistan Campaign Medals.



Homeless Veterans

Veterans meeting one of several definitions of Homelessness. McKinney-Vento being one of the more common criteria (See Index).

Honorable

An administrative military discharge.

Honorably discharged

The term, “honorably” is commonly used to mean both Honorable discharges and General under Honorable Conditions discharges. The imprecise nature of this term can mislead many Veterans into thinking their General discharge doesn’t qualify them for resources. There is no “honorably” discharge classification.

HSLOB

Regional Human Service Board responsible for oversight of the King County Veterans & Human Services Levy.

HUD

Department of Housing & Urban Development

HUD-VASH

A partnership between the Department of Housing & Urban Development and the Department of Veterans Affairs establishing, VA Supportive Housing. A housing choice voucher program.

HUDVet

A resource directory for Veterans provided by the Department of Housing & Urban Development.

HVRP

Homeless Veterans Re-Integration Project

IAP

Individualized Action Plan

Infantry

A military job-role. Combat arms.

Initial training

Basic Training, Boot Camp, Advanced Individual Training, Marine Combat Training, Infantry Training Battalion, Military job school, etc.

KCHA

King County Housing Authority

KCVHSL

King County Veterans & Human Services Levy

KCVP

King County Veterans’ Program

King County Veterans and Human Services Levy

Two levies, the first of which was enacted in 2007-2011, the second from 2012-2017.

King County’s Veterans (Program) Advisory Board

A board required by WA state law to advise the legislative authority of the county on the needs of its indigent Veterans as well as for the local resources and programs that support those Veterans.

Korean Conflict

The Korean War. A conflict on the Korean Peninsula between June 25th 1950 and July 27th 1953.

Length of Service

The length, location, and type of service during military service.

LOS

Length of Service Or Line of Sight

M16A2

A military rifle used beginning in the 1980’s. Successor to the M16A1 (Vietnam era) and precursor to the M16A4 (GWOT era). *M16A3 is a fully automatic variant of the M16A2 issued within the US Navy.



Marine Corps Reserve

Reserve component of the United States Marine Corps.

Marines

One of the 5 branches of the United States armed forces.

Medals

A military decoration awarded for various reasons, meritorious or service related.

Medals/Awards/Citations

Various types of military decorations.

Medical

A type of administrative discharge.

Merchant Marines

A fleet of civilian-owned merchant vessels able to be called upon in a time of war to deliver troops and supplies for the military - as an auxiliary of the Navy.

Military occupation specialty

MOS - A military service member's job. Typically represented in an alphanumeric code.

Military Personnel Records

Service records usually available at the National Archives in St. Louis via eVetRecs.

Military separation certificate

Typically a DD214 or a DD256 will suffice.

Montgomery GI Bill

A revision of the GI Bill adopted in the 1980's. Commonly referred to as Chapter 30 education benefits. For 2013, the benefit provides up to \$1576/month for fully eligible Veterans attending approved education institutions.

MOS

Military Occupation Specialty. A military service member's job. Typically represented in an alphanumeric code.

National Archives

A repository of military personnel records of service.

National Cemetery Administration

One of three administrative divisions within the Department of Veterans Affairs.

National Guard

A state militia under the command of the states, except when activated under Title-10 orders to serve in support of the US Army (or US Air Force for Air National Guard).

National Personnel Records Center

Also known as the National Archives - A repository of military personnel records of service.

National Security Act of 1947

The legislation establishing the Air Force as an independent branch of the military and the US Marines as a separate force (under the budget of the Navy).

Naval infantry

A term for amphibious troops - generally Marines are considered a Naval infantry.

Naval Reserve

Reserve component of the US Navy.

Navy

One of the 5 branches of the United States armed forces.

NCA

National Cemetery Administration, one of the three administrative divisions of the Department of Veterans Affairs.

NGB-22

National Guard Bureau Form 22. The discharge documentation provided to National Guard troops at their release from National Guard duty.



Non-Service Connected Disability Pension

A monthly pension provided for war era Veterans who are unable to work for non-service related reasons. Typical requirements are that a person would be eligible for Social Security Income (<http://www.ssa.gov/disability>).

Operation Enduring Freedom (OEF)

Combat operations in Afghanistan in support of the Global War on Terrorism.

Operation Iraqi Freedom (OIF)

Combat operations in Iraq in support of the Global War on Terrorism.

Operation New Dawn (OND)

Non-combat operations in Iraq in support of the Global War on Terrorism, beginning August 2010.

Operation Noble Eagle (ONE)

Non-combat operations related to homeland security in support of the Global War on Terrorism.

Ordinance 15279

The legislation establishing the King County Veterans and Human Services Levy from 2007-2011.

Ordinance 17072

The legislation establishing the King County Veterans and Human Services Levy from 2012-2017.

OTH

General (Other than Honorable) discharge - an administrative type of military discharge.

Other than dishonorable

A manner of phrasing all discharges that are not dishonorable. Some service providers describe their eligibility in this manner in order to simplify their message. The alternative being to list out all the other discharges that might qualify someone for a service...

Persian Gulf War

A war between a coalition of forces and Iraq from August 2, 1990 - February 28th 1991.

Post 9/11 GI Bill

A revision of the GI Bill adopted in 2009. Commonly referred to as Chapter 33 education benefits.

Post Traumatic Stress Disorder (PTSD)

A mental health diagnosis relating to a traumatic incident or a series of traumatic incidents.

Punitive

A type of military discharge issued by court(s) martial

Rate/rating

In the Navy, a rank is referred to as a rating. It involves both the job and the level at which a sailor is ranked.

Example:

Pay grade E-4 in the Marines = Corporal Pay grade E-4 in the Army = Specialist or Corporal Pay grade E-4 in the Navy = (job title) 3rd class

RCW 28A.230.120

The legislation enabling Operation Recognition for Washington State.

RCW 41.04.005

The legislation defining the term, Veteran, for Washington State resources.

RCW 43.131.406

The legislation enabling the Veterans Innovation Program(s).

RCW 71A.10.020

The legislation defining, disabled, and detailing requirements for various Washington Department of Fish & Wildlife benefits.

RCW 73.08.010

The legislation requiring Washington's counties to maintain a Veterans Assistance Program.

RCW 73.08.035

The legislation requiring oversight of county based Veterans Assistance Programs.



RCW 73.08.080

The legislation authorizing a certain amount of funding be raised via property tax levy - for the sake of funding the mandated Veterans Assistance Funds.

RCW 79A.05.065

The legislation enabling Washington State Parks to issue free passes to Veterans with >30% service connected disability.

RCW 84.36.381

The legislation enabling property tax exemptions for certain Veterans or widows/widowers of Veterans

Recently discharged Veterans

Typically a Veteran discharged within the last twelve months; however, there is no official time limit for this.

Regular Army

Army, Regular Army. A term used to denote that someone was active duty - "full time," for their contracted military service.

Religious Persons

In the Navy, chaplains are Officers. Enlisted personnel who assist chaplains are referred to as Religion Persons or RP for short. See Rate/rating.

An RP will commonly be called something like, RP-3. Meaning Religious Person 3rd class - an E-4 religious person.

Reserve

A type of military service supporting one of the Federal military services, Army, Marines, Navy, Air Force, Coast Guard.

Resident of King County

Typically, living, renting, or staying (couch surfing, homeless) in a residence or location in King County.

Revenue Cutter Service

Early precursor to the Coast Guard.

RFP

Request for Proposal

Sailor

The common term used to describe a person in the Navy.

This term is gender neutral.

SBA

Small Business Administration

SBA Express Loan

A resource of the Small Business Administration

Secured

Various definitions within the military - an old military joke:

One reason the Military Services have trouble operating jointly is that they don't speak the same language. For example, if you told Navy personnel to "secure a building," they would turn off the lights and lock the doors. The Army would occupy the building so no one could enter. Marines would assault the building, capture it, and defend it with suppressive fire and close combat. The Air Force, on the other hand, would take out a three-year lease with an option to buy.

Semper Fidelis

Always Faithful - the motto of the United States Marine Corps.

Semper Paratus

Always Ready - the motto of the United States Coast Guard

Service branches

Army, Marines, Navy, Air Force, Coast Guard,
*Merchant Marines

Service connected disability

Service connected disability compensation is monetary remuneration for a permanent/semi-permanent injury or illness that occurred or was exacerbated during a service members Active Duty service.

Service obligation

The length of required service outlined within a service members enlistment contract.



Service Officers

See Veterans Service Officers

SF-180

Standard Form 180

SHA

Seattle Housing Authority

Small Business Administration

See Index entry...

Social Security Administration

See Index entry...

Soldier

Terminology for a member of the Army. Gender neutral term.

Spouse

Married or widowed/widower (not re-married) of a Veteran.

Standard Form 180

A form for requesting military records from the National Archives. See discharge paperwork for download link.

State Archives

Location of service records for National Guard troops

Steward B. McKinney Homeless Assistance Act

The legislation defining homelessness.

Surviving spouses

Widow/Widower (not remarried) of a Veteran or deceased service member (they never had the chance to become a Veteran).

Title 10

See Index entry...

Troop

A generic term used for currently serving personnel.

Type of Service

Active, Reserve, National Guard, Draft

UCMJ

Uniform Code of Military Justice - the law which all service members must adhere to. Failure to comply may result in court(s) martial and punitive or less than honorable administrative discharges.

Under Honorable Conditions

A type of General discharge

Uncharacterized

An administrative separation without a characterization of duty.

Uniform Code of Military Justice

UCMJ - the law which all service members must adhere to. Failure to comply may result in court(s) martial and punitive or less than honorable administrative discharges.

VA health care

Healthcare provided by the Veterans Health Administration, Department of Veterans Affairs.

VA Hospital

A hospital operated by the Department of Veterans Affairs for eligible Veterans to receive basic and advanced medical care.

VA Medical Centers

See VA Hospital

VALOR-CBOC

A CBOC operated on contract by a third party company, Valor Healthcare.

VBA

Veterans Benefits Administration, an administrative division of the Department of Veterans Affairs.



VBOC

Veterans Business Outreach Center - A resource of the Small Business Administration.

VCC

Veterans Conservation Corps - a resource of the Washington Department of Veterans Affairs.

VCLOB

Veterans citizens oversight board which oversees funds for regional human services for Veterans, military personnel and their families in King County.

Vet Centers

A community based resource center provided by the Department of Veterans Affairs.

Veterans

Various Definitions: Generally someone who served in the US Armed Forces.

Federal - 5 USC § 2108
State (WA) - RCW 41.04.005
County - Variable

Veterans Advisory Board

Washington State law requires that each county must establish a Veterans' advisory board for the purpose of advising the legislative authority of the county on the needs of its indigent Veterans as well as for the local resources and programs that support those Veterans.

Veterans Assistance Program

A state mandated resource provided to Veterans by their respective counties.

Veterans Benefits Administration

An administrative division of the Department of Veterans Affairs.

Veterans Business Outreach Centers

See VBOC

Veterans Cemetery

A cemetery for Veterans and dependents. See Index (below)

Veterans Citizen Oversight Board

Veterans citizens oversight board which oversees funds for regional human services for Veterans, military personnel and their families in King County.

Veterans employment rights

The purview of the Department of Labor

Veterans Health Administration

An administrative division of the Department of Veterans Affairs.

Veterans of Foreign Wars

A Veterans Service Organization

Veterans Service Officers

A VA accredited claims agent that provides assistance in applying for and appealing decisions of VA resource claims. Especially, VA disability claims.

Veterans Service Organization

An accredited support agency recognized by the Department of Veterans Affairs to provide certain advisory services to Veterans.

VHA

Veterans Health Administration, an administrative division of the Department of Veterans Affairs.

Vietnam

A country in Southeast Asia - the location of a war involving a large number of American forces beginning as early as November 1, 1955 and ending April 30, 1975.

Vietnam Era

A Veteran who served from August 5, 1964 - May 7, 1975. If the Veteran served in Vietnam from February 28th, 1961 - August 4, 1964, they would still be considered a Vietnam Era Veteran.

Vocational Rehabilitation

A VA education benefit for unemployed Veterans with 10% or greater disability. Commonly called "VocRehab" or "V,R,& E."



Void Enlistment

A type of administrative discharge, without characterization.

WA-DOL

Washington Department of Labor, see Index entry...

WAC 308-96A-545

The administrative code describing Gold Star Parent resources.

WAC 458-16A-100

The administrative code describing property tax exemptions for certain Veterans and widows/widowers of Veterans.

Washington Department of Veterans Affairs

See Index entry...

Washington State Department of Licensing

See Index entry...

Washington State Department of Veterans Affairs

See Index entry...

Washington State Housing Finance Commission

See Index entry...

Washington State Parks

See Index entry...

Washington States Veterans Cemetery

See Index entry...

WDVA

Washington Department of Veterans Affairs, See Index entry...

Widows or widowers of Veterans

The survivor (typically not remarried) of a deceased Veteran or service member.

World War II

A massive global war fought by the United States and many other countries. The United States military involvement began December 7th, 1941 and ended September 2nd, 1945.

WSHFC

Washington State Housing Finance Commission, See Index entry...



Resource Index

Symbols

24-hour care.....90
55+ years.....115

A

AA meetings.....90
accessing benefits.....96
active duty.....43
active duty obligation.....50
addictions treatment.....76, 100
Administrative hearing representation.....104
Adult Services Center.....99
advocacy.....92, 103, 115
African American Veterans Program.....103
Alaska Native.....125
alcohol addiction treatment.....77, 91
American Indian.....125
Andrews Glen.....106
apartment style housing.....98
Appeals to claims.....103
apprenticeship programs.....59
Area Median Income.....78
ASC.....99
attorney consultation.....114

B

back rent.....96
base passes.....43
basic needs.....77
basic skills training.....46
behavioral health.....66, 94, 131
Bellevue College.....57
benefits assistance.....94, 128
Bennet House.....98
Best practices, Education.....57
Better Serving those who Served.....133
BIAWA.....88
blind or visually impaired.....64
Bond loan.....68
Boots to Shoes Foundation.....86
Brain Injury.....88
brain injury resources.....88
budgeting.....92, 94, 121
burial or cremation.....54, 77
Burien House.....98
Business Panel Discussions.....86
Business Plan Preparations.....51
Bus/transit fares.....105



C

called to duty.....50
 campsite reservations.....63
 Campuses.....57
 Canaday House.....100
 Career assistance.....80, 113, 129
 case management.....46, 76
 cash.....67
 Cate Apartments.....111
 Catholic Church of Western Washington.....89
 Catholic Community Services.....44, 89
 Catholic Housing Services.....89
 CBOC.....41
 Centerstone.....92
 chemical dependency assistance.....94, 95, 100, 125
 Chihak & Associates.....93
 child care.....59, 96
 chronically homeless.....77
 City of Seattle.....117
 civil legal aid.....114
 Claims Assistance/Advocacy.....55
 clean and sober.....102, 116
 CLEAR.....114
 Clothing.....90, 91
 Co-active coaching.....80
 Cognitive Processing Therapy.....133
 combination fishing license.....64
 Commercial Driver Training Military Certificate.....55, 56
 Community Based Outpatient Clinics.....41
 Community Psychiatric Clinic.....94
 Compass Center.....97
 Compass Day Center.....99
 Compass Housing Alliance.....97
 Compass Veterans Center.....98
 Competitive (individual) Grant Program.....59
 Compliance Assistance.....47
 computer training & resources.....80, 91, 98
 Congressional Medal of Honor.....61
 Correctional Facilities.....78
 counseling.....56, 94, 96, 103, 110
 county level agencies.....74
 court appearances.....79
 CPC.....94
 cremation.....77
 criminal justice system.....117
 Crisis Intervention.....95
 CSO.....67
 Culture & Trauma Informed Care.....133

D

Day Center.....90, 91, 99, 121
 Death/Survivor Services.....77
 deceased Veteran.....77
 Defenders' Fund.....58
 demographic and economic data.....75
 Department of Defense.....43

Department of Fish and Wildlife.....63
 Department of Health & Human Services.....88
 Department of Homeland Security.....43
 Department of Housing & Urban
 Development.....44
 Department of Labor.....46, 48
 Department of Natural Resources.....63
 Department of Veterans Affairs.....40, 59
 Dependent Children.....54
 deployment.....43, 49, 58
 depression.....103
 DESC.....100
 developmental disability.....64
 DHAP.....123
 disabilities.....123
 disability benefits.....123
 disability compensation.....40
 disability law.....93
 Disabled Homeless Advocacy Project.....123
 Disabled Veteran Lifetime Pass.....63
 disasters.....50
 Discovery Pass.....63
 dishonorable.....47
 DOD ID Cards.....43
 Domestic violence.....123
 down payment assistance.....68
 Downtown Emergency Services Center.....100
 Drug and alcohol counseling.....77, 90, 91
 DSHS.....66, 88
 dual disorders.....94

E

early release requirements.....79
 East King County.....106
 EBT.....67
 economic data.....75
 education resources.....57, 59, 80, 81, 125
 EEC.....81
 El Centro de la Raza.....103
 Electronic Benefits Transfer.....67
 emergency assistance.....92
 Emergency Financial Assistance.....77
 Emergency food needs.....78
 emergency grant.....58
 emergency shelter.....77, 89
 Emotional well-being.....125
 employment assistance.....46, 76, 78, 80, 86, 90,
 113, 116, 125, 134
 employment discrimination.....47
 employment rights.....47
 employment security.....46
 Employment Status of the civilian population.....48
 employment support.....94
 Entrepreneurial Training and Counseling.....51
 Executor of Veteran's estate.....59
 Express & Pilot Program Loans.....49
 extended deployment.....58



F

Family Housing Connection.....89
 family resources.....58, 59, 76, 94, 98
 family-wage employment.....59
 Featured Hero.....129
 Federal District Court.....104
 female Veterans.....98
 FHC.....89
 Fiduciary appointment.....59
 Fifty years or older.....91
 financial aid.....66
 financial assistance.....59, 77, 80, 92, 137
 financial education.....92
 financial hardships.....58
 Financial Literacy Classes.....92
 financial planning.....96
 FISH.....128
 fishing license.....64
 food.....67, 78, 92, 100, 111
 Forensic Intensive Supportive Housing.....128
 Francis Village.....107
 free camping/moorage.....63
 free lifetime pass to use state parks.....63
 Free Local Phone Calls.....99
 free medical clinic.....111
 Free Motor Vehicle License Plates.....61

G

GED.....58
 General Community Support.....43
 GI Bill benefits.....57
 Global War on Terrorism.....58, 59
 Gossett Place.....110
 Green River Community College.....57
 group recreational activities.....121
 Guide for Veterans Attending College.....57
 guiding policies.....75
 Gustad Law Group.....104
 GWOT.....58, 59
 GWOT Expeditionary Medal.....58, 59

H

habitat restoration.....78
 health care for the homeless.....90
 healthcare resources.....40, 100, 134
 higher education.....57
 high school diploma.....58
 Home Advantage first mortgage loan.....68
 Homeless Assistance Act.....46
 homeless female Veterans.....98
 Homelessness prevention.....96, 103
 Homeless Veterans Comprehensive Assistance Act of 2001.....46
 Homeless Veterans Reintegration Program.....46

homeless Veterans resources.....44, 77, 91, 98, 123, 135
 Hopelink.....105
 Hot lunch.....90, 91
 House Key State Bond loan.....68
 House Key Veterans.....68
 housing choice.....44
 housing-first.....128
 Housing resources.....44, 76, 77, 89, 90, 94, 95, 98, 106, 109, 110, 116, 125, 127, 134
 Housing Stability Project of King County.....137
 housing vouchers.....44, 127
 HSLOB.....75
 HSP.....137
 HUD.....44
 HUD-VASH.....44, 127
 HUDVet National Resources.....45
 Human Services Levy.....74
 hunting license(s).....64
 HVRP.....46
 hygiene services.....109

I

IAP.....81
 Imagine Housing.....106
 immediate financial hardship.....58
 Immediate needs.....46
 Incarcerated Veterans Services.....57, 78, 117
 Individualized Action Plan.....81
 Integrated mental health.....95
 Intensive case management.....128
 interviewing.....86

J

jail/incarceration.....78
 Job Hunting Advice/Career Preparation.....129
 job placement.....103
 Job readiness services.....46
 Job referral and placement services.....79
 Job Search/Resume Distribution.....129
 Job training.....110

K

KCHA.....44, 108
 KC Vet Board Members.....83
 KCVHSL.....74
 Kenner Scott House.....102
 King County Correctional Facilities.....78
 King County Housing Authority.....108
 King County Metro.....105
 King County Veterans and Human Services Levy.....74, 128
 King County Veterans' Program.....76



knowledge.....114
 Korean Conflict.....58

L

Lake City.....111
 Landlord Liaison Project.....135
 LATCH.....97
 Laundry resources.....90, 91, 94, 99, 109
 Lazarus Day Center.....91
 legal aid.....114
 legal assistance.....96, 114, 123
 Levy.....74
 Library.....91
 license fees.....61
 License Plates.....62
 LIHI.....109
 Limited English.....123
 limited income residents.....92
 LLP.....135
 loan(s) to small businesses.....50
 local jails.....78
 long term transitional housing.....77, 98
 loss of housing/home.....137
 low-cost housing.....108
 low-income.....111
 Low Income Housing Institute.....109
 lunch.....121

M

M4L.....113
 MARINE4LIFE.....113
 Mark Cooper House.....116
 McDermott Place.....111
 McKinney.....46
 meals.....97, 100, 115
 medical services resources.....60, 66, 67, 78, 90, 96
 Medication management.....95, 100, 128
 Memorial services.....90
 mental health assessments.....78
 mental health resources.....56, 76, 78, 94, 100, 123, 125, 128, 134
 Mentoring Opportunities.....51, 86, 87
 Military OneSource.....43
 Military Reservist Economic Injury Disaster Loan.....50
 Military Sexual Trauma.....133
 Military Theme License Plates.....62
 military training.....86
 Minority & Women Veterans Program.....103
 Mobile Community Outreach.....67
 Mobile Community Services Office.....67
 Mock Interviewing.....86
 money management.....92
 mortgage.....68
 mortgage loan.....68

MREIDL.....50

N

National Guard.....43, 59
 National Veterans Cemeter.....54
 Native American Veterans healthcare.....125
 navigating resources.....131
 NCA.....40
 neighborhood navigation.....94
 NJP.....114
 non-violent Veteran offenders.....117
 North Seattle Community College.....57
 Northwest Justice Project.....114

O

OEF.....58, 59
 OIF.....58, 59
 older adults.....115
 on-the-job training.....59
 Operation Enduring Freedom.....58, 59
 Operation Iraqi Freedom.....58, 59
 Operation Noble Eagle.....58, 59
 Operation Recognition.....58
 Ordinance 15279.....75
 Ordinance 17072.....75
 outreach services.....55, 79
 over fifty.....91
 overnight shelter.....90
 Oversight Board.....75

P

Parenting coaching.....136
 Parent involvement.....103
 Patriot Express Pilot Loan.....49
 payee services.....100
 peer support.....94
 Permanent Housing.....89
 permanent housing resources.....94, 95, 97, 111
 persistent homelessness.....100
 personal support.....80
 Phoenix.....44
 PHS.....116
 physical health resources.....94, 125
 Pike Market Senior Center.....115
 Pike Market Senior Center Veterans Club.....115
 Pioneer Human Services.....116
 Pioneer Square Men's Program.....97
 placement services.....79
 Post education services.....80
 Post employment services.....80
 Posthumous recognition.....58
 Post Traumatic Stress Disorder.....56, 131
 Pre-Business Plan Workshops.....51



prevent homelessness.....77
prisoners of war.....61
Professional Networking.....113
Project Self-Sufficiency.....136
Project THRIVE.....94
Prolonged Exposure Therapy.....133
Property tax assistance.....71
Property tax exemption.....70
Protective Financial Services.....59
protective payee.....59
PSS.....136
PTSD Program Counselors.....56
PTSD Resources.....56, 94, 103, 131
public transportation.....105

R

Rainier House.....101
rapid rehousing solutions.....96
RAS.....105
RCW 73.08.080.....74
Recently discharged Veterans.....55
recidivism.....117
recovery.....94
Recovery from declared disasters.....50
recovery support.....95
recreation programs.....63
Reduced Fishing/Hunting License.....64
reemployment of veterans.....47
reentry.....116
referral assistance.....77
Referral materials.....109
refinance debt.....50
Regional Human Service Board.....75
rehousing.....96
reintegration assistance.....76
rental housing resources.....44, 78, 89, 90, 96, 135
Renton Housing Authority.....108
replace commercial debt.....50
Representative payee.....59
Reservists and National Guard Resources.....43, 50, 59
Resource Day Center.....94
Resource Navigation.....91, 93, 99, 131
Restroom and shower facilities.....90, 109
résumé assistance.....46, 86
RHA.....108
Ride Around the Sound.....105

S

SBA Express Loan.....49
SBA Express Program.....49
SCLC.....123
Seattle.....117
Seattle BrainWorks.....121
Seattle Central Community College.....57

Seattle Community Law Center.....123
Seattle Housing Authority.....108, 127
Seattle Indian Health Board.....125
Seattle University.....57
second mortgage.....68
Section 8.....108
sell goods and services to the government.....50
Senior Center.....115
Service Centers.....55
service-connected compensation.....104
Service Connected Disability Resources.....50, 104
Service Enriched Housing.....89
Service Improvement Plan.....75
SHA.....44, 108
shelter.....90
Shelters.....89
Shoreline Veterans Program.....98
short term crises.....137
short term rental supports.....96
short term transitional or emergency housing.....77, 97
shower facilities.....90, 91, 99, 109
SIHB.....125
skills assessment.....46
skills training.....94
Small Business Administration.....49
small businesses.....49
snacks.....91
Social Security.....90, 93, 123
Social Security Administration.....59, 104
Social Security Advocacy Project.....124
Social Security consultation.....93, 104
Social Security Disability.....93, 104
Social Security Disability Insurance.....104
social support.....57
Sound Mental Health.....111, 128
Sound Transit.....105
South Seattle Community College.....57
Spiritual wellness.....125
Spouse support resources.....50, 54, 60
SSA.....104
SSAP.....124
SSDI.....93, 104
SSI.....93, 104
SSVF.....96
St. Andrew's Housing Group.....106
State level Veterans Benefits.....53
State Veterans Homes.....60
Steward B. McKinney Homeless Assistance Act.....46
St. Martin de Porres Shelter.....90
substance abuse resources.....94, 123, 128
Supplement wages.....59
Supportive Campuses.....57
supportive care.....60
supportive housing.....89, 110
supportive services.....106
Supportive Services for Veterans Families.....96
Survivor benefits.....103
Survivor Services.....77



T

TAOnline.....129
 TAP.....50
 tax preparation.....92
 TBI.....88
 TBI/PTSD.....133
 therapeutic work.....46
 toiletries.....109
 Traditional Indian medicine.....125
 trailer dumping.....63
 training.....116
 training planning.....80
 training programs.....57
 transitional housing resources.....46, 77, 79, 89, 97, 98, 116
 Transition Assistance Program.....50
 transitioning military resources.....86, 87, 129
 translation of military training.....86
 transportation resources.....59, 78, 94, 96, 105
 transportation to and from medical appointments.....90
 trauma based counseling.....76, 131
 Trauma Informed Care.....133
 Traumatic Brain Injury Resource Center.....88
 Traumatic Stress Recovery.....133
 treatment in lieu of incarceration.....117
 truck driver training.....55
 Tuition payments.....59

U

Uniformed Services Employment and Reemployment Rights Act.....47
 United States Air Force.....36
 United States Army.....33
 United States Coast Guard.....37
 United States Marine Corps.....34
 United States Military Services.....43
 United States Navy.....35
 United Way of King County.....130
 University of Washington Bothell.....57
 University of Washington Seattle.....57
 Urban Rest Stop.....109
 USERRA.....46, 47
 Utility expenses.....78

V

VA.....44
 VA appeals.....104
 VA Hospita.....40
 Valley Cities Counseling and Consultation.....131
 VA medical claims.....103
 VA outreach.....90, 91
 VASH.....108, 127
 VA-Supportive Housing.....44, 108

VBA.....40
 VBOC.....51
 VCCC.....131
 VCLOB.....75
 Very low income Veterans.....96
 Vet Centers.....40
 Veteran Mentoring.....86
 Veterans Advisory Board.....81
 Veterans and Human Services Levy.....74
 Veterans Business Outreach Centers.....51
 Veterans Business Outreach Program.....51
 Veterans cemetery.....40
 Veterans Citizen Oversight Board.....75
 Veterans Club.....115
 Veterans Conservation Corps.....78
 Veterans employment programs.....46
 Veterans employment rights.....46
 Veterans Estate Management Program.....59
 Veterans Homeless Prevention Demonstration.....45, 90
 Veterans Homes.....60
 Veterans housing.....97
 Veterans Incarcerated Project.....78
 Veterans Innovations Program.....58
 Veterans Outreach.....131
 Veterans Program Coordinator.....81
 Veterans Programs.....74
 Veterans Project.....66, 114
 Veterans Resources & Benefits.....133
 Veterans Service Officers.....55
 Veterans Supportive Campuses Program.....57
 Veterans Training Support Center.....133
 Veterans Treatment Court.....117
 Vets Preference.....47
 VHA.....40
 VHPD.....45, 90
 Vietnam Veterans Leadership Program.....77, 98
 Vietnam War.....58
 visually impaired.....64
 vocational/employment support.....94
 vocational programs.....94
 vocational services.....95
 Vocational training.....128
 Volunteer Opportunities.....78, 130
 voucher.....44
 Voucher Based Housing.....108
 VTC.....117
 VTSC.....133
 Vulnerability Assessment Tool.....101
 VVLP.....98



W

WA-DOL.....55
Washington State Parks.....63
Washington Department of Fish & Wildlife.....64
Washington Department of Licensing.....61
Washington Department of Revenue.....70
Washington Law Help.....114
Washington State Department of Licensing.....55
Washington State Department of Social and Health
Services.....66
Washington State Department of Veterans
Affairs.....54
Washington State Housing Finance
Commission.....68
Washington State Veterans Cemetery.....54
Washington TBI Fund.....88
watercraft launching.....63
WDVA.....54, 78, 131
WDVA Service Centers.....55
wellness.....94
wheelchair.....64
widow.....60
widowed spouse.....50
Widows or widowers.....71
Women and Veterans Minority outreach pro-
gram.....134
Women's dressing room.....91
working conditions.....46
work-related benefits and rights.....46
World War II.....58

Y

YWCA.....134