



STATE OF WASHINGTON  
DEPARTMENT OF VETERANS AFFAIRS  
Spokane Veterans Home • 222 E. 5th Ave • Spokane, WA 99202 • (509) 344-5770

August 31, 2020

Dear Residents and Resident Representatives,

We are writing today with an update on the Spokane Veterans Home and how we're continuing our battle against COVID-19!

Our team is working hard on everything from cleaning and sanitizing frequently touched surfaces to closely monitoring residents each day for symptoms. We know we can't let our guard down for one moment as the COVID-19 virus continues to have significant impacts in our County. Reminders about social distancing, properly wearing masks, and frequent handwashing are posted throughout the Home and we continue to work with residents and staff to ensure we're following the guidelines. We have not had a positive test result since August 10, 2020, when a staff member was diagnosed. This is good news as it indicates our proactive measures, such as daily employee screening and proper use of PPE, are doing what they're supposed to be doing! As we approach fall and the annual flu season, we are ordering flu shots for residents and staff. As they become available in the community, we encourage you to get one as well to help prevent the virus from spreading in the community. While we know it will be some months before there is a COVID-19 vaccine available, the more we can do to prevent any respiratory illness in our Home and community, the better off we all will be.

When it comes to the status of PPE in our Home, I am glad to report that we are fully stocked in all areas. More PPE is being ordered and will be on hand should the need arise in the coming months. Staff continue to wear PPE that is appropriate for the type of care being provided to each resident.

If you've had the opportunity to visit your loved one using one of the new visiting stations, you know what a wonderful tool this is to allow in-person visits to resume safely! If you haven't yet been able to schedule a visit, we thank you for your patience as we work through the many requests we've had. I know that some families are challenged by the 2 person visitor limit, this is a requirement of external regulations, so it is not an area where we have flexibility. Thank you for wearing of masks and using social distancing at all times while visiting on the campus. So far, we've had 3 to 6 visits daily and we're continuing to schedule as the requests come in. If you'd like to schedule an out-door visit in one of the visiting stations, or a virtual visit, please contact Jeanette at 509-344-5788 or her assistants at 509-344-5075.



Finally, I'm sure you are all aware, and perhaps also impacted, by changes to how kids will be going back to school in the fall. Many of our staff members have school age children and will be working through the new schedules and how they will provide assistance to their children as they embark on virtual learning this fall. We ask for your patience as we work together to support our team members and their families.

Thank you trusting us with providing care to your loved one, and please let us know if you have any questions or comments.

Sincerely,



Patrick McNabb  
Administrator