November 10, 2020

Dear Walla Walla Veterans Home Family or Representative,

Today, one of our Walla Walla Veterans Home team members tested positive for COVID-19 using Point of Care Rapid Test. Because of the high rate of false positives when using these machines, the employee was retested using a PCR test, which was sent to a local lab to confirm whether they are in-fact positive. The employee will not return to work until the test result is confirmed.

The employee is not a direct care staff person. We will proceed with the regular precautions we take with any positive staff or resident and are working with Walla Walla County Department of Health to determine next steps with regard to additional measures and proactive testing. We also are following guidance from CDC, CMS and our State Department of Health to ensure we are safeguarding our residents and staff.

Additional environmental cleaning took place in areas that the staff member worked and the Walla Walla Veterans Home will conduct enhanced surveillance, including 4-hour symptom and temperature checks, for residents in the affected units for the next 14 days.

We are asking our staff to pay close attention to whether they have any symptoms, including the presence of a fever. As part of our ongoing screening process, all staff are screened upon arrival at work each day. This process includes a series of questions around whether symptoms are present and a temperature check. In addition, staff will take their temperature at least twice a day and are also asked to report any symptoms that occur after coming to work.

The Walla Walla Veterans Home, is following guidance from the Centers for Medicare and Medicaid Service, which requires regular testing of all long-term care facility staff. This may result in the identification of asymptomatic carriers, but is an important tool in defending against COVID-19.

In an effort to provide information as quickly and accurately as possible, we have developed a website to provide information to families and resident representatives, https://www.dva.wa.gov/covid.

Lonna Leno
Designated Interim Administrator