**WDVA Fast Facts**

**Veterans Services Division**

**Demographics**
- **544,533** Veterans
- **62,130** Active Duty
- **18,016** National Guard and Reserve
- **2,000,000+** Family members

The WDVA Coalition of Veterans Service Officers filed **10,407** claims for compensation and pension benefits in fiscal year 2020.

**Impact on Veterans**

$161 million NEW federal dollars received by Washington veterans and their eligible family members from 2019-2020, bringing the total received since Fiscal Year 2008-2009 to over $2.9 billion. Veterans who receive service-connected disability compensation are also entitled to additional benefits such as medical care and/or prescriptions for their service-related conditions.

**VA CLAIMS AND BENEFITS & BENEFITS ENHANCEMENT PROGRAM**

WDVA contracts with seven Veterans Service Organizations, two independent contractors, eleven County Veteran’s Offices, and one tribe to provide claims services statewide. This network is responsible for over 80% of all claims submitted in Washington.

We collaborate with the Health Care Authority and DSHS Economic Services Admin Division of Child Support to identify veterans and spouses on Medicaid and other social services programs. We apply for all benefits for which they may be eligible, allowing HCA and DSHS to serve other Washingtonians not eligible for veterans benefits.

**VETERANS ESTATE MANAGEMENT PROGRAM**

WDVA manages the financial affairs of veterans when they have been declared incompetent to manage their own finances by the VA or Social Security Administration.

**VETERAN OWNED BUSINESS CERTIFICATION PROGRAM**

WDVA certifies Washington State Veteran Owned Businesses so that state agencies have access to a list of certified businesses. In addition, businesses may be eligible for the Linked Deposit Program which reduces interest rates on business loans.

**FINANCIAL & HOMELESS EMPLOYMENT SERVICES**

The Veterans Innovations Program provides emergency assistance to current operations veterans including WA National Guard/Reserve veterans facing financial hardship. It funds innovative ideas to assist veterans beyond emergency assistance and pays for training (before VA benefits kick in), and licenses or certifications resulting in employment.

**Homeless Veterans Reintegration Project** — Provides services to homeless veterans in King, Kitsap, Mason, Pierce, Thurston, Lewis, Yakima, Spokane, Stevens, Pend O’reille, Ferry, Grant, Adams, Lincoln, and Whitman Counties. Resources help create a path for veterans to reintegrate into the workforce and obtain sustainable independent living.

**COUNTY PROGRAMS AND SERVICES & INCARCERATED VETERANS**

**King County:** 1) **Homeless Services** — Address the needs of homeless veterans by serving eligible veterans who are homeless or are at risk of homelessness and not currently using available services. 2) **Financial and Housing Support Services** — Determine eligibility for housing, financial assistance, and supportive service needs of eligible veterans. Provide referrals to other crisis intervention services, e.g. alcohol/drug counseling, low-income housing, family counseling and job training. 3) **Service Officer** offers claims assistance and connection to veterans benefits 4) **Military Family Outreach** — Providing National Guard and Reservist families with information, assistance, and advocacy with the goal of achieving stability.

**Spokane County Regional Veterans Service Center:** Partnership with the county to provide emergency financial assistance as well as connection to state, federal and county veterans benefits, education and employment assistance. 509-477-3690

Several Counties operate **Veterans Courts** connecting veterans to treatment and case management and reducing the likelihood of the veteran re-offending.

**Transitional Housing for Homeless Veterans**

**Transitional Housing** provides stable housing for male and female veterans committed to returning to employment and/or independent living. The clean and sober program offers individual and group counseling, employment services and life skills. These programs help veterans reach personal goals and break the cycle of homelessness. The **Building 10 Service Center** offers claims assistance and connection to veterans benefits for residents, as well as veterans and their families in the surrounding community.

**Impact on State**

More income for veterans and their families means more money flowing into local economies. Veterans receiving VA healthcare are also not as dependent upon state health care resources.

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The War Trauma Counseling Program provides community based, no-cost, professional, confidential counseling services to general under honorably discharged, war era veterans, reservists, guard, and family members. Note: King County residents are seen no matter era of service or discharge. Services provided include:

- Individual, Couples, Family and Group counseling

Licensed mental health professional contractors offer a wide range of specialized treatment services i.e. PTSD, MST, and TBI and other issues related to military service.

For more information and a list of PTSD providers at dva.wa.gov/ptsd

The VCC connects veterans to their environment and to each other and fosters job creation which has helped employ hundreds of veterans in environmental sectors.

The VCC focuses on Eco-therapy and successfully blends experiential and behavioral wellness opportunities with community engagement, employment, education, recreation and volunteerism through: Internships with Natural Resource Partners, Agricultural Training, Internships with Agricultural partners, and the Veterans Farm at Orting.

VET CORPS

Vet Corps members serve as peer mentors to those in transition at colleges, universities, nonprofits and other veteran service organizations across the state. Fifty individuals help veterans and their family members navigate higher education, training programs and community resources as veterans adjust from military to civilian life. VetCorps is funded by an AmeriCorps Grant.

VETERANS PEER CORPS

Many veterans have a need for support services, including peer-to-peer interaction and connections. The Veterans Peer Corps gives veterans places to gather, share experiences and stories, heal together, and ultimately create a sense of a Veteran Community within their own community. The Veterans Peer Corps is a statewide, all volunteer program.

SUICIDE PREVENTION

Suicide has been an ongoing battle for the Veteran community. Many find themselves in unbearable pain, feeling disconnected from their own community. Washington State is home to many resources for the Service Members, Veterans, and their families; therefore, our goal is to develop a strong network to sincerely support and guide those in need. The Suicide Prevention Program aims to improve self-efficacy, connection, and hope.

VETERANS TRAINING SUPPORT CENTER (VTSC)

The Veterans Training Support Center provides no-cost continuing education and professional development to those who provide direct service to veterans and their families. The trainings increase cultural competency and raise awareness on veteran-related topics such as military culture, invisible wounds like Post Traumatic Stress Disorder and Traumatic Brain Injury, and promising best practices to empower this population in their reintegration and pursuit of personal, academic and career goals. Trainings customized for organizations or on a wide range of topics can be found at dva.wa.gov/vtsc. For further information please contact VTSC@dva.wa.gov or call 206-375-0784.

TRAUMATIC BRAIN INJURY (TBI)

Veterans incur brain injuries at a significantly higher rate than their civilian counterparts. A brain injury increases the risks of Homelessness, Substance, Unemployment, Intimate Partner Violence, coming in contact with the Justice System and Suicide. This is reflected in Washington State Veteran statistics. In an effort to intervene, the WDVA created the Traumatic Brain Injury Program. The program offers training and case management to veterans, their families and anyone who works with and for them through confidential 1:1 contact and the “Max Impact” Smartphone Mobile App.

The program offers services to ALL veterans in Washington State regardless of service connection to TBI. If you know of anyone that may be helped by these services please visit www.dva.wa.gov or call (360) 725-2223 to be connected with a local resource.
The creation of the Washington State Veterans Cemetery in Medical Lake fills a significant service gap for veterans & families in Eastern Washington & North Idaho via $14.2 million in federal grants.

More than 6,300 veterans and family members have been interred in this national shrine since opening in 2010.

The State Veterans Cemetery provides for traditional in-ground casketed burials. Traditional burials include ground plot, cement liner & an upright inscribed granite marker. The following options are available for cremation inurnment:

- Columbarium niche includes inscribed granite niche cover
- In-ground cremation inurnment includes ground plot & upright inscribed granite marker
- Scattering Garden with inscribed granite marker

Traditional graveside services are not permitted. All services are held in the Committal Shelter offering a safe and respectful place for remembrance. Services may include Military Funeral Honors for Veterans and Military Retirees in accordance with Public Law 106.65. Families have the option of using a variety of volunteer-supported functions to personalize their loved one’s committal service.

An information kiosk, located in the Administration Building foyer contains an electronic grave locator allowing family and friends to easily locate the gravesite of their loved one.

The Washington State Veterans Cemetery serves veterans and their families, fulfilling a nation’s promise to care for its veterans. Washington State residency is not a pre-requisite for burial. Refer to the following link for specific eligibility criteria:

http://www.cem.va.gov/cem/burial_benefits/eligible.asp

Handling end-of-life affairs can be stressful on families. Pre-need applications allow you to determine interment eligibility to accommodate your families’ pre-needs plans, and makes sure your wishes are known. For these reasons, pre-need planning is encouraged.

Military discharge documentation, such as a DD-214 (veteran) and a marriage certificate (married couples), are required to pre-register. Upon verification you will receive a confirmation letter determining eligibility which should be kept with other important records.

Interment costs for eligible veterans are paid by the Department of Veterans Affairs, $300 is collected at the time of interment for eligible spouses and dependent children.

There are numerous opportunities for individuals to donate their time or resources at the Washington State Veterans Cemetery, including:

-Honor Guard Rifle Teams
-Cemetery Ambassadors
-Buglers
-Cortege Drivers
-Photographers (community events)
-Ministers
-Monetary Donations - Gravesite flags (special holidays), Special Projects, Public Events.
State Veterans Homes
Serving residents needing long term skilled nursing care or Medicare Rehabilitative Services following a qualifying hospital stay.

WASHINGTON SOLDIERS HOME

The Washington Soldiers Home is located on 181 acres in Orting’s beautiful Puyallup Valley.

Established in 1891, this was the first of four homes established to serve Washington State Veterans.

The Soldiers Home serves 97 residents. Each summer residents and family members enjoy the annual family picnic and a fishing derby at the pond.

For a tour or more information call (360) 893-4515.

WASHINGTON VETERANS HOME

Established in 1910, the Washington Veterans Home is located in Port Orchard on a 31-acre bluff overlooking Puget Sound.

In 2005, a new nursing care building was opened, providing a "Resident Centered Care" concept that focuses resources around the individual resident. All primary services for a resident are available within a forty-bed "neighborhood".

The Veterans Home serves 240 residents and offers a 40 bed secured Memory Care neighborhood.

For a tour or more information call (360) 895-4700.

SPOKANE VETERANS HOME

Opened in 2002, the Spokane Veterans Home serves 100 residents.

The Spokane Veterans Home is located in the heart of Spokane’s medical centers.

We also coordinate frequent outings to keep veterans connected with annual activities such as the Spokane Lilac Festival!

For a tour or more information call (509) 344-5770.

WALLA WALLA VETERANS HOME

The Walla Walla Veterans Home is co-located on the campus of the Jonathan M. Wainwright Memorial VA Medical Center and opened in 2016.

This 80 bed nursing care facility was designed using a small house model and provides care in 8 individual homes. All residents enjoy a private room with a private bathroom. Each house has an open kitchen, dining and living area much like any traditional home does, providing opportunities for residents to be involved in activities.

A memory care house provides a home-like environment to address the needs of veterans requiring nursing home level care in a secure setting.

In addition, the Homes are equipped with shared services such as laundry and a state of the art bathing suite.

For a tour or more information call (509) 394-6800.

Impact on Veterans

Veterans rated 70%-100% Service Connected Disabled, or whose service connected disability is the reason nursing care is needed, may have their nursing home care paid by the Federal VA.

Admission Criteria:
- Require nursing home level care
- Served at any time in the U.S. Armed Forces;
- Served in the National Guard and was activated for 180 days or fulfilled the initial service obligation; and
- Received an honorable discharge; and
- Reside in WA State; or
- Be the spouse of a veteran who is a resident or widow of an eligible veteran; or
- Be a Gold Star Parent.

Supportive Services:
- Physical Therapy
- Occupational Therapy
- Recreational Activities
- Volunteer Programs
- Hospice
- Community Involvement
- Religious Programs
- Transportation

Impact on State

State Veterans Homes are eligible to receive Per Diem payments from the Federal VA, reducing the State’s Medicaid obligation and saving those dollars for individuals in non-State Veterans Homes.

www.dva.wa.gov
1-800-562-2308
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