December 8, 2020

Dear Spokane Veterans Home Family or Representative,

Today we learned that one of our Spokane Veterans Home Team Members has been diagnosed with COVID-19. The employee is self-isolating and recovering at home. Additional environmental cleaning took place in areas that the staff member worked.

As a precaution, residents of the Spokane Veterans Home will be proactively tested, and we will continue to monitor all residents for symptoms on each shift.

We are asking our staff to pay close attention to whether they have any symptoms, including the presence of a fever. As part of our ongoing screening process, all staff are screened upon arrival at work each day. This process includes a series of questions around whether symptoms are present and a temperature check. In addition, staff are also asked to report any symptoms that occur after coming to work.

The Spokane Veterans Home is working closely with the Spokane Regional Health District and following guidance from the Centers for Medicare and Medicaid Service, which requires regular testing of all long-term care facility staff. This may result in the identification of asymptomatic carriers, but is an important tool in defending against COVID-19.

In an effort to provide information as quickly and accurately as possible, we have developed a website to provide information to families and resident representatives, https://www.dva.wa.gov/covid.

Warm Regards,

Patrick B. McNabb
Administrator