



STATE OF WASHINGTON

## DEPARTMENT OF VETERANS AFFAIRS

*Washington Soldiers Home, 1301 Orting Kapowsin Hwy E • Orting, Washington 98360*

*Serving Those Who Served*

October 4, 2021

Dear Soldiers Home Residents, Family and Representatives,

We have received confirmation that one of our Soldiers Home Residents has been diagnosed with COVID-19. We are working closely with the Tacoma Pierce County Health Department, Centers for Disease Control, Centers for Medicare and Medicaid Services (CMS), and our State Department of Health to ensure we are safeguarding our residents and staff.

We will continue the testing of all residents weekly for 14 days, and we will screen and monitor for symptoms regularly. Due to the increased rates for Pierce County, staff are tested twice a week and are also paying close attention to whether they have any symptoms, including the presence of a fever. As part of our ongoing screening process, all staff are screened upon arrival at work each day. This process includes a series of questions around whether symptoms are present and a temperature check. In addition, staff are asked to report any symptoms that occur after coming to work.

Following the guidance from The Department of Health the following interventions will be put in place for two weeks:

### **Activities and Visitors**

A “No Visitors” rule will be put in place for the next two weeks, except for compassionate care visits. Our Activity Department will be providing many 1:1 activities and individual opportunities. If you would like more information on scheduling a time to virtually visit with your loved one, please feel free to contact Terry Nisbet at 360 893-4511 or 253-310-1441.

### **Dietary**

Our meal service has been restructured with our residents receiving and eating meals in their rooms. Ancillary staff have been tasked to help assure that the meal trays are delivered timely.

### **Facility Maintenance**

Our Housekeeping, Maintenance and Laundry departments have also stepped up in assuring that our facility, equipment and linen are kept clean and sanitized. Our housekeeping team provides continuous disinfections of all of the most commonly touched surfaces within the building along with the daily cleaning, sanitation, and repair routines that they provide.

VACCINE INFORMATION

As a part of our continued efforts to curb the spread of the COVID-19 virus, we continue to offer vaccinations for staff and residents who wish to receive the vaccine. We encourage all residents, staff, and community members who are able and eligible to be vaccinated to consider getting vaccinated for COVID-19.

In an effort to provide information as quickly and accurately as possible, we have developed a website to provide information to families and resident representatives,  
<https://www.dva.wa.gov/covid>.

Sincerely,

A handwritten signature in black ink, appearing to read 'Robert Pence', with several horizontal strokes above it.

Robert Pence, Administrator