December 25, 2021

Dear Veterans Home Residents, Family and Representatives, and Staff:

We are sending this letter to notify you that we have confirmed one staff member has been diagnosed with COVID-19. This individual typically does not have contact with residents, however out of an abundance of caution we have tested all residents and will test again in 5 days. At this time, all residents tested have come back negative. As always, we are following guidance from Walla Walla Health Jurisdiction, the Center for Disease Control, CMS (Medicare and Medicaid Services), and our State Department of Health to ensure we are safeguarding our residents and staff.

In addition to house-wide testing over the past 24 hours and again in 5 days, residents are being screened and monitored for symptoms regularly. Staff are also tested twice each week and are also paying close attention to whether they have any symptoms, including the presence of a fever. As part of our ongoing screening process, all staff are screened upon arrival at work each day. This process includes a series of questions around whether symptoms are present and a temperature check. In addition, staff are asked to report any symptoms that occur after coming to work.

**Activities and Visitors:** No change to current protocol due to all residents testing negative (reference Family Letter emailed and sent out last week).

**Facility Maintenance:** Housekeeping and Maintenance: Our Housekeeping and Maintenance departments are actively striving 7 days a week to assure that the facility, equipment, and linens are kept clean and sanitized. Our housekeeping team provides continuous disinfections of all the most touched surfaces along with the daily cleaning, sanitation, and repair routines that they provide.

In an effort to provide information as quickly and accurately as possible, we have developed a website to provide information to families and resident representatives, [https://www.dva.wa.gov/covid](https://www.dva.wa.gov/covid).

**Holiday Cheer:** It’s been a month of lights, music, and fun here at the Walla Walla Veterans Home! Here are some photos (below) and links to stories about some of the holiday events we’ve organized especially for your loved one(s).

Click these links…
- [Santa Visits WWVH, Gives Gifts from WSP Staff!](#)
- [Walking Light Parade! (video playlist)](#)
- [Christmas Tree Decorating](#)
- [Live Christmas Music Around the Tree](#)

Thank you trusting us with providing care for your loved one. Merry Christmas!!

Lonna Leno
Administrator

*Serving Those Who Served*