Dear Spokane Veterans Homes Residents, Representatives and Family,

We have received confirmation through our regular testing one of our residents diagnosed with COVID-19. We will continue to test residents who may have been exposed or any resident(s) experiencing symptoms as a precaution.

We are working closely with the Spokane Regional Health District, Centers for Disease Control, Centers for Medicare and Medicaid Services (CMS), and our State Department of Health to ensure we are safeguarding our residents and staff.

We continue to follow the testing guidance according to Spokane Health District and the Department of Health. All staff are screened upon arrival at work each day. This process includes a series of questions around whether symptoms are present and a temperature check. In addition, staff are asked to report any symptoms that occur after coming to work.

Following the guidance from The Department of Health the following interventions will remain in place however may change if we have any additional positive residents.

**Activities and Visitors**
We will continue with scheduled visits; however, if additional positives are identified visits may be rescheduled to a later time. We suggest scheduling window visits and encouraging families who are eligible for compassionate care visits, to schedule virtual visits. Please contact Jeanette or Eric in Recreation Therapy at (509) 688-9209 or (509) 221-0799 to make these arrangements.

**Dietary**
We will suspend dining in the dining room; the residents will have their food delivered to their room, we will reassess after the weekend. Ancillary staff have been tasked to help assure that the meal trays are delivered timely.

**Facility Maintenance**
Our Housekeeping, Maintenance and Laundry departments continue to ensure that our facility, equipment and linen are kept clean and sanitized. Our housekeeping team provides continuous disinfections of all of the most commonly touched surfaces within the building along with the daily cleaning, sanitation, and repair routines that they provide.

VACCINE INFORMATION
As a part of our continued efforts to curb the spread of the COVID-19 virus, we continue to offer vaccinations and boosters for staff and residents. We encourage all residents and community members who are able and eligible to be vaccinated to consider getting vaccinated and receiving a booster for COVID-19. If you are interested in receiving a vaccine or booster and would like more information, please call (509) 344-5079 or (509) 319-5083.

In an effort to provide information as quickly and accurately as possible, we have developed a website to provide information to families and resident representatives and staff, https://www.dva.wa.gov/covid.

Sincerely,

Patrick McNabb
Administrator