Dear Spokane Veterans Homes Residents, Representatives and Family,

We have received confirmation one of our residents tested positive for COVID-19 last night. The resident is currently on isolation and all precautions are being taken. We will continue to monitor both residents and staff who may have been exposed or any other resident(s) experiencing symptoms as a precaution.

We continue to work closely with the Spokane Regional Health District, Centers for Disease Control, Centers for Medicare and Medicaid Services (CMS), State Department of Health and the Mann Grandstaff VA hospital to ensure we are safeguarding our residents and staff.

We continue to follow the testing guidance according to Spokane Health District and the Department of Health. All staff are screened upon arrival at work each day. This process includes a series of questions around whether symptoms are present and a temperature check. In addition, staff are asked to report any symptoms that occur after coming to work.

Following the guidance from The Department of Health the following interventions will remain in place however may change if we have any additional positive residents.

**Activities and Visitors**
There will be some restrictions on visitations within the exposed area of the facility to minimize any potential risk to other residents and visitors. Compassionate, virtual and window visits are encouraged and we suggest scheduling appointments through our Activities department. Please contact Jeanette or Eric in Recreation Therapy at (509) 688-9209 or (509) 221-0799 to make these arrangements.

**Dietary**
We will continue to provide meals in the dining room and in the residents' rooms.

**Facility Maintenance**
Our Housekeeping, Maintenance and Laundry departments continue to ensure that our facility, equipment and linen are kept clean and sanitized. Our housekeeping team provides continuous disinfections of all of the most commonly touched surfaces within the building along with the daily cleaning, sanitation, and repair routines that they provide.
VACCINE INFORMATION
As a part of our continued efforts to curb the spread of the COVID-19 virus, we continue to offer vaccinations and boosters for staff and residents. We encourage all residents and community members who are able and eligible to be vaccinated to consider getting vaccinated and receiving a booster for COVID-19. If you are interested in receiving a vaccine or booster and would like more information, please call (509) 344-5079 or (509) 319-5083.

In an effort to provide information as quickly and accurately as possible, we have developed a website to provide information to families and resident representatives and staff, https://www.dva.wa.gov/covid.

Sincerely,

Patrick McNabb
Administrator