Dear Spokane Veterans Homes Residents, Representatives and Family,

We have received confirmation through our regular testing one of our employees tested positive with COVID-19. We will continue to monitor staff and residents who may have been exposed or any resident(s) experiencing symptoms as a precaution.

We are working closely with the Spokane Regional Health District, Centers for Disease Control, Centers for Medicare and Medicaid Services (CMS), and our State Department of Health to ensure we are safeguarding our residents and staff.

We continue to follow the testing guidance according to Spokane Health District and the Department of Health. All staff are screened upon arrival at work each day. This process includes a series of questions around whether symptoms are present and a temperature check. In addition, staff are asked to report any symptoms that occur after coming to work.

Activities and Visitors
Family and friends are welcome to visit residents without restrictions at this time. We do ask that you only visit with the person you are here to visit and stay in the resident room while visiting to limit any possible exposure. Depending on future test results, we may be required to set additional limitations. Virtual and window visits are always available, and we suggest scheduling virtual and window visits through our Activities department.
Please contact Jeanette or Eric in Recreation Therapy at (509) 688-9209 or (509) 221-0799 to make these arrangements.

Dietary
We will continue to provide meals in the dining room and in the residents’ rooms.

Facility Maintenance
Our Housekeeping, Maintenance and Laundry departments continue to ensure that our facility, equipment, and linen are kept clean and sanitized. Our housekeeping team provides continuous disinfections of the most commonly touched surfaces within the building along with the daily cleaning, sanitation, and repair routines that they provide.
VACCINE INFORMATION
As a part of our continued efforts to curb the spread of the COVID-19 virus, we continue to offer vaccinations and boosters for staff and residents. We encourage all residents and community members who are able and eligible to be vaccinated to consider getting vaccinated and receiving a booster for COVID-19. If you are interested in receiving a vaccine or booster and would like more information, please call (509) 344-5079 or (509) 319-5083.

In an effort to provide information as quickly and accurately as possible, we have developed a website to provide information to families and resident representatives and staff, https://www.dva.wa.gov/covid.

Sincerely,

Patrick McNabb
Administrator