August 11, 2022

Dear Spokane Veterans Homes Residents, Representatives, Family and Employees,

Today I’m writing with an update of our current COVID-19 outbreak. We have not had any new COVID positive residents and we are happy to report all residents have recovered from the recent outbreak. Recently we did have 4 employees test positive. In our current outbreak a total of 31 Residents have tested positive, a total of 19 SVH employee and 3 contracted employees who tested positive for COVID. We will continue to monitor residents and staff who may have been exposed or any other resident(s) experiencing symptoms as a precaution.

We are working closely with the Spokane Regional Health District, Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS), VA Hospital Infectious control team and our State Department of Health (DOH) to ensure we are safeguarding our residents and staff.

Testing for employees is being conducted based on guidance from the Spokane Health District and the Department of Health. Everyone entering the facility is screened upon arrival each day using a kiosk system located at the front entrance. This process includes a series of questions around whether symptoms are present and a temperature check. In addition, everyone especially staff are asked to report any symptoms.

**Activities and Visitors**

Visitations with Residents are permitted. Please schedule an appointment to minimize traffic in the Home as we still have active COVID in the facility. Residents on isolation or quarantine precautions will still have restrictions on their movements in the facility. Window and virtual visits are still an option. We encourage everyone to contact Recreation Therapy department at (509) 688-9209 or (509) 221-0799 to make these arrangements.

Group activities are also reinstated. We will continue to follow social distancing and other recommendations to maintain infection control and reduce any potential spread of communicable disease.
**Dietary**
Our dining rooms are open and residents again have the option of eating in the dining room for meals. They will also have the option in eating in their room.

**Facility Maintenance**
Our Housekeeping, Maintenance and Laundry departments continue to ensure that our facility, equipment and linen are kept clean and sanitized. Our housekeeping team provides continuous disinfections of all the most commonly touched surfaces within the building along with the daily cleaning, sanitation, and repair routines that they provide.

**VACCINE INFORMATION**
As a part of our continued efforts to reduce the spread of the COVID-19 virus, we continue to offer vaccinations and boosters for staff and residents. We encourage all residents and community members who are able and eligible to be vaccinated to consider getting vaccinated and receiving a booster for COVID-19. If you are interested in receiving a vaccine or booster and would like more information, please call (509) 344-5079 or (509) 319-5083.

In an effort to provide information as quickly and accurately as possible, we have developed a website to provide information to families and resident representatives and staff, [https://www.dva.wa.gov/covid](https://www.dva.wa.gov/covid).

Sincerely,

Patrick McNabb
Administrator