

WDVA HOMES

Dan Murray
Homes Operations Director





GOAL 3: Be the leading state in Veteran service delivery and outcomes

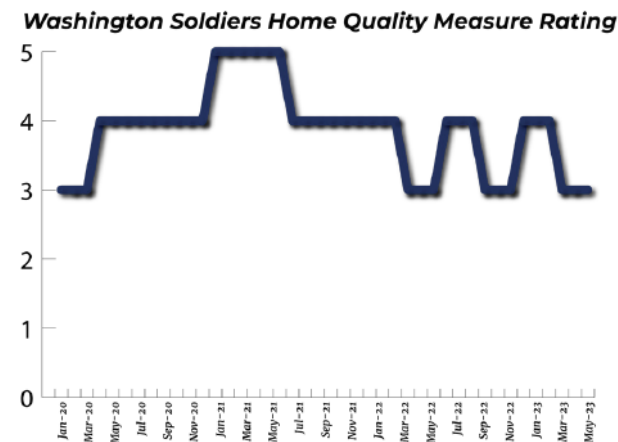
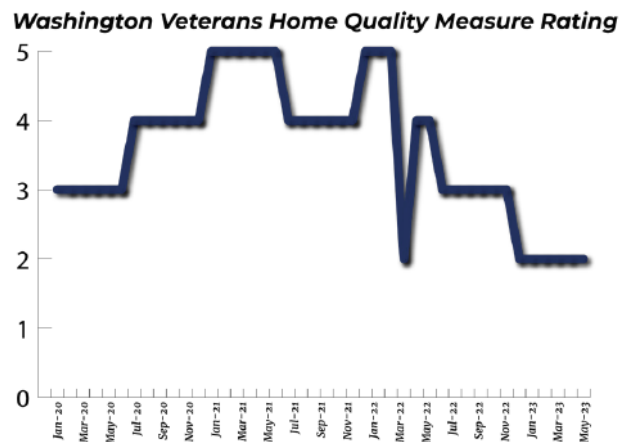
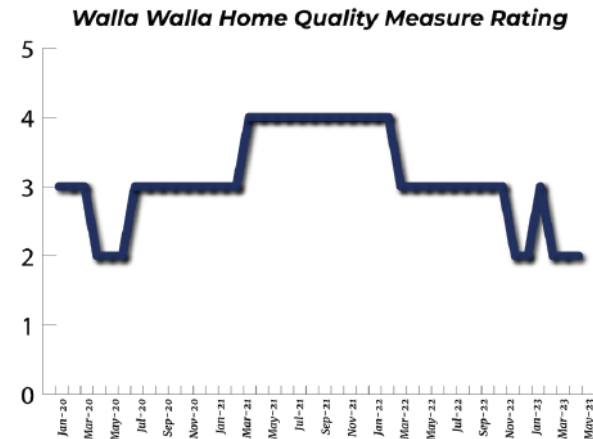
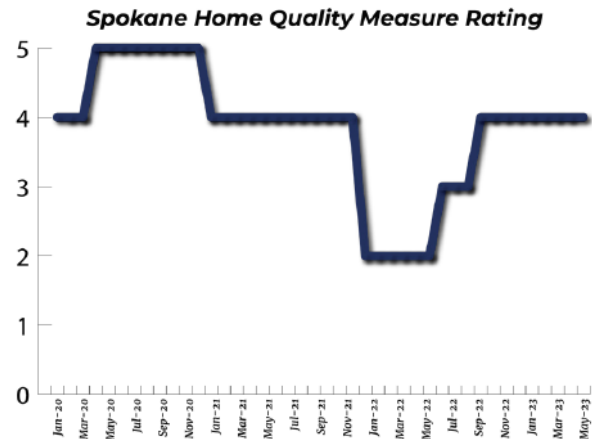
OBJECTIVE 3.1: All State Veteran Homes achieve and sustain a Medicare 5-Star Quality Measure rating by 2026

SPONSOR: Dan Murray

SME: Linda Fairbank



Performance Rating



**Incremental
Improvements**

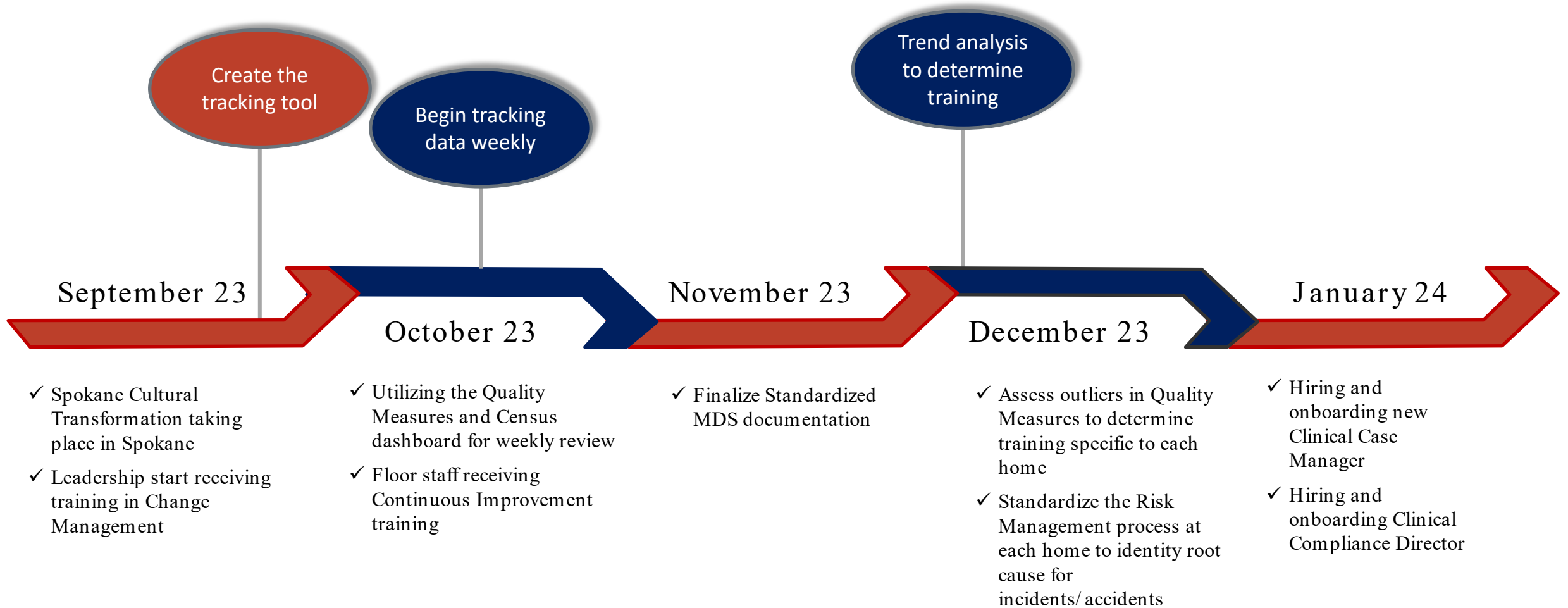


Objective 3.1 Strategy Overview

Strategy	Status
Incorporate change management principles into the use of quality measures reports	Implementing
Regularly provide and review data with staff and stakeholders to ensure milestones for improvements visible and recognized	Implementing
Incorporate staff and resident improvement ideas into problem solving efforts	Implementing



Timeline and milestones



ADMISSION CRITERIA



- Served at any time, in any branch of the United States Armed Forces including the National Guard;
- Received an honorable discharge;
- Reside in Washington State;
- Be the spouse of a resident or widow of an eligible veteran;
- Or be a Gold Star Parent who lost a child while serving in the armed forces.

70+% Service connected Veterans and the State Veteran Home



What's happening now?

