



In 2023, WDVA published a new Strategic Plan that aligns agency goals and objectives with the Governor's strategic framework. This plan outlines **four primary goals** to define both our successes of the last year and our intentions for 2024 and beyond.

WDVA Saves & Transforms Lives

- **\$10,478** raised for Suicide Prevention Community Grants through License Plate Emblems
- **72 LEARN** Suicide Prevention trainings provided to **609** participants
- **40** Suicide Prevention Peer Support Interventions
- **1200+** Veterans and Families received **10,646** counseling hours (*WDVA Counseling Program*)
- **52** Veterans in **8** rural counties received direct services (*SSG Fox Suicide Prevention Program*)
- **115** Veterans placed into permanent housing through the Transitional Housing Program
- **\$500,000** Homeless Veterans Reintegration Program Grant
- **\$826,650** AmeriCorps Grant supporting **41** Vet Corps Members. **311** volunteers recruited and **449** Veterans completed a mutually-agreed upon goal through peer support
- **2,540** pounds of fresh, organic produce grown and donated from **16** leased Orting Veterans Farm plots
- **54** Veterans Training Support Center events with **1164** attendees
- **350** participants in the annual Serving Those Who Served Conference

WDVA Respects, Empowers, & Inspires Everyone

- **6%** reduction in WDVA Nursing Assistant Certified (NAC) vacancy rate for permanent positions
- **Six** graduates from the **WDVA NAC Academy**, a 100% first-time pass rate for skills exams
- **28** staff completed NAC training through local college/training partnerships
- **150** WDVA NAC's received Recruitment & Retention incentives
- **Military Spouse Liaison Program** published research on Childcare for Military Families in WA, quantifying families' needs in the state.

WDVA Will be a Leading State in Veteran Service Delivery & Outcomes

- **398** State Veterans Home Census, up from 385 in 2022.
- **WWWVH** received a deficiency-free health survey
- **WSH & SVH** both received 4-star quality ratings
- **6** nonprofit VSOs
- **23** county VSOs
- **7** Indian tribes
- **12,378** VA Disability, Pension, and Survivor Claims filed
- **\$153.7 million** in new VA funds received by Veterans and their families in 2023, total of **\$3.4 billion** statewide (FY22)
- **56** Veterans assisted through LGBTQ+ Program with access to benefits and services
- **2,338** Veteran-owned businesses certified through 2023
- **\$200,000** in funds received from DOH for Tobacco Cessation for Veterans
- **828** interments at the State Veterans Cemetery.
- **\$604,000** provided for State Veterans Cemetery Operations, programs for Veterans without homes and other vital services, through the Armed Forces License Plate sales.
- **1213** Veterans assisted with Digital Navigator Program

These partners work with WDVA Field Services to submit VA claims to ensure quality claims are filed.

WDVA Operates Effectively & Efficiently

- **\$13.1 million** in CARES Capital Construction, funding **20** projects.
- **Two** VA grant per diem construction projects totaling **\$6 million**. An additional **\$31.1 million** in ARPA grants applied for.
- **24** team members certified as PROSCI change practitioners and **38** WDVA Lean Six Sigma Yellow Belt certifications.
- Established a 15-member **Operational Leadership Team**.