



*In 2023, WDVA published a new Strategic Plan that aligns agency goals and objectives with the Governor's strategic framework. This plan outlines **four primary goals** to define both our successes of the last year and our intentions for 2024 and beyond.*

WDVA Saves & Transforms Lives

- **\$10,478** raised for Suicide Prevention Community Grants through License Plate Emblems
- **72 LEARN** Suicide Prevention trainings provided to **609** participants
- **40** Suicide Prevention Peer Support Interventions
- **1200+** Veterans and Families received **10,646** counseling hours (*WDVA Counseling Program*)
- **52** Veterans in **8** rural counties received direct services (*SSG Fox Suicide Prevention Program*)
- **115** Veterans placed into permanent housing through the Transitional Housing Program
- **\$500,000** Homeless Veterans Reintegration Program Grant
- **\$826,650** AmeriCorps Grant supporting **41** Vet Corps Members. **311** volunteers recruited and **449** Veterans completed a mutually-agreed upon goal through peer support
- **2,540** pounds of fresh, organic produce grown and donated from **16** leased Orting Veterans Farm plots
- **54** Veterans Training Support Center events with **1164** attendees
- **350** participants in the annual Serving Those Who Served Conference

WDVA Respects, Empowers, & Inspires Everyone

- **6%** reduction in WDVA Nursing Assistant Certified (NAC) vacancy rate for permanent positions
- **Six** graduates from the **WDVA NAC Academy**, a 100% first-time pass rate for skills exams
- **28** staff completed NAC training through local college/training partnerships
- **150** WDVA NAC's received Recruitment & Retention incentives
- **Military Spouse Liaison Program** published research on Childcare for Military Families in WA, quantifying families' needs in the state.

WDVA Will be a Leading State in Veteran Service Delivery & Outcomes

- **398** State Veterans Home Census, up from 385 in 2022.
- **WWWVH** received a deficiency-free health survey
- **WSH & SVH** both received 4-star quality ratings
- **6** nonprofit VSOs
- **23** county VSOs
- **7** Indian tribes
- **12,378** VA Disability, Pension, and Survivor Claims filed
- **\$153.7 million** in new VA funds received by Veterans and their families in 2023, total of **\$3.4 billion** statewide (FY22)
- **56** Veterans assisted through LGBTQ+ Program with access to benefits and services
- **2,338** Veteran-owned businesses certified through 2023
- **\$200,000** in funds received from DOH for Tobacco Cessation for Veterans
- **828** interments at the State Veterans Cemetery.
- **\$604,000** provided for State Veterans Cemetery Operations, programs for Veterans without homes and other vital services, through the Armed Forces License Plate sales.
- **1213** Veterans assisted with Digital Navigator Program

These partners work with WDVA Field Services to submit VA claims to ensure quality claims are filed.

WDVA Operates Effectively & Efficiently

- **\$13.1 million** in CARES Capital Construction, funding **20** projects.
- **Two** VA grant per diem construction projects totaling **\$6 million**. An additional **\$31.1 million** in ARPA grants applied for.
- **24** team members certified as PROSCI change practitioners and **38** WDVA Lean Six Sigma Yellow Belt certifications.
- Established a 15-member **Operational Leadership Team**.



WDVA Capital Program

Our construction projects team has been moving forward on completion of over \$19 million in 100 percent federally funded projects as well as several million dollars in other projects that were funded with both federal and state funds provided by the State Legislature's Capital Budget.

WSH

Washington Soldiers Home,
Orting

WVH

Washington Veterans Home,
Port Orchard

SVH

Spokane Veterans Home,
Spokane

WWVH

Walla Walla Veterans Home,
Walla Walla

Flooring Replacement

WVH, WSH

Both Homes are updating floors inside the skilled nursing facilities in a phased approach that disrupts the Residents' lives as little as possible.



Bathing Facility Replacement

WSH
SVH
WVH

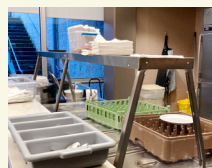
The specialized bathing tubs are being replaced in three of four Homes, and the bathing rooms are being updated for comfort and ease of sanitation.



Servery Upgrade

WVH

A new food prep and distribution area has been constructed to ensure Residents receive punctual meals.



New Maintenance & Storage Building

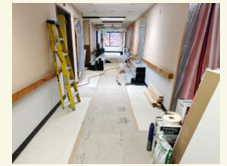
WWVH

A new build on the site of the agency's newest Home is needed to secure materials, tools, and other maintenance-related necessities.

THP, Port Orchard

WVH

Rooms within the existing Building 10 facility are being converted from double- to single-occupancy, including private bathrooms and showers.



THP, Orting

WSH

Double-occupancy rooms are being converted to single-occupancy, including private bathrooms and showers.



EV Charging Stations

WVH

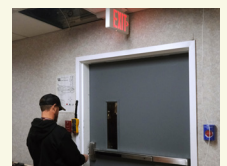
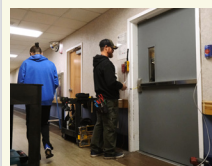
The Port Orchard campus received two sets of chargers, and have acquired another Level 2 unit for placement in the near future.



Door Replacement

SVH

The Spokane Veterans Home is replacing many internal and external doors around the facility to increase security and safety of Residents and staff.



New HVAC

WVH

The new system will allow for better environmental control over the skilled nursing facility, and will be an energy efficient ESCO project.