COMMANDEERS CALL

May 18, 2017

Mary Forbes, Assistant Director
Your WA State Department of Veterans Affairs

Working to Engage and Serve Veterans
## Vision

*All Washington Veterans* and their families are connected to their earned benefits

## Mission

**Serving Those Who Served**

We:
- Inspire each other
- Value everyone
- Earn trust by being honest and professional
- Attract and retain the best people
- Conduct ourselves in a safe manner
- Share information and seek clarification when needed

## The WDVA Way

<table>
<thead>
<tr>
<th>Outreach and Access</th>
<th>Quality Health Services</th>
<th>Education and Employment</th>
<th>Continuous Improvement</th>
<th>Exceptional Customer Service</th>
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</thead>
<tbody>
<tr>
<td>Provide information and opportunities for veterans to connect to their earned benefits</td>
<td>Provide quality care and services in our veterans homes</td>
<td>Help veterans prepare for and achieve family wage jobs</td>
<td>Serve more veterans by developing innovative approaches</td>
<td>Treat our customers with the dignity and respect they deserve</td>
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*Results Washington*

*“Serving Those Who Served”*
VETERANS SERVICES DIVISION
HOMELESS VETERANS PROGRAMS

- Building 9 Transitional Housing - 60 beds
- Homeless Veterans Reintegration Project (HVRP)
- King County Homeless Services
- Supportive Services for Veterans and Families (SSVF)
FINANCIAL ASSISTANCE, HOMELESS PREVENTION, AND REINTEGRATION SERVICES

- Veterans Integration Program (VIP)
- Stewardship Fund
- Veterans Estate Management Program (VEMP)
- Military Transition Council
- Apprenticeship Coordinator
- Spokane Regional Veterans Services
CLAIMS AND REFERRAL SERVICES

- Two Call Centers (Olympia and Seattle)
- Claims Services Centers (Olympia and Building 9)
- King County Military Family Outreach
- Veteran Service Organization Contractors
- Claims Quality Assurance
- Transitioning Warrior Program at JBLM
- Enhanced Benefits Program
- Veteran Owned Business Registry
INCARCERATED VETERANS RE-ENTRY SERVICES (IVRS)

- King & Thurston Counties
- Bureau of Justice Grant
BEHAVIORAL HEALTH DIVISION
STATEWIDE COUNSELING

• Post-Traumatic Stress / War Counseling

TRAINING

• King County Training & Support Center

SPECIAL PROGRAM

• Traumatic/Acquired Brain Injury (TBI/ABI)
• TBI App
HIGHER ED PEER TO PEER VETERANS PROGRAM

- Vet Corps

ECO-THERAPY PROGRAMS

- Veterans Conservation Corps
- The Farm at Orting